



Designed for fast, efficient service



FedEx YYZR Facility at Lester B. Pearson International Airport

FedEx Canada's new state-of-the-art facility at the Toronto International Airport uses advanced technology and innovative design to connect customers to the package information highway.



Inventing

Creating new tools and systems to ship faster and more efficiently is important to FedEx. INTERCEPT is a FedEx-developed technology that better manages international clearance and warehousing information, by increasing control and visibility. Shipment information is transmitted to Canada Customs by FedEx's EXPRESS CLEAR system, facilitating the clearance of international shipments – even prior to flight arrival. On arrival, packages are scanned and INTERCEPT quickly determines the clearance status to ensure that Customs compliance is met, and accurately identifies the location of a package. YYZR is the first FedEx facility to implement this enhanced package control system in full production.

Optimizing

Over 450 people work at YYZR, moving up to 12,000 packages per hour through the system each day. The Computer Control Centre relies on 88 cameras facility-wide to know when to turn conveyor belts on and off, and provides in-depth control capabilities. Conveyor lines can be reallocated to effectively create “detours” around problem areas. The interconnected conveyor system stretches across 12,141 feet (over 3,700 meters) and up 3 stories. YYZR state-of-the-art operations offer continuous performance throughout the facility to handle increased package volume more efficiently.

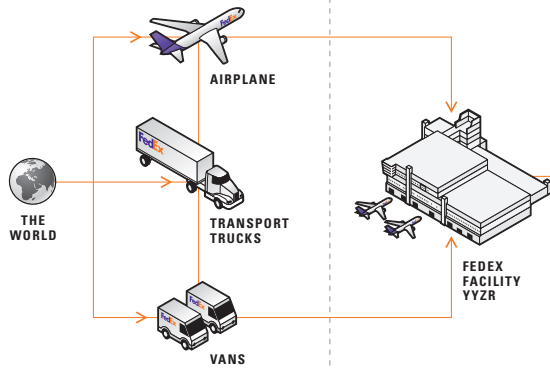
Connecting

FedEx connects people in more than 210 countries around the globe. Customers, brokers, FedEx and Canada Customs can access and share package clearance and location information quickly and easily. YYZR's advanced scanning procedures and FedEx's innovative technology can provide all parties with up-to-date information at any time. The frequency and availability of shipment details from FedEx's sophisticated technology and multiple scans help connect people to information. This access to easy, real-time shipping status gives FedEx customers peace of mind.

The World On Time™

This specially designed facility increases the speed and efficiency of FedEx shipping. With direct access by air and ground, YYZR is a major point of entry and exit for FedEx Canada. Advanced computer control makes YYZR a high-performance link in a worldwide system that never sleeps. At a faster pace than ever, FedEx Canada continues to deliver its promise of getting customers what they want, when they need it.

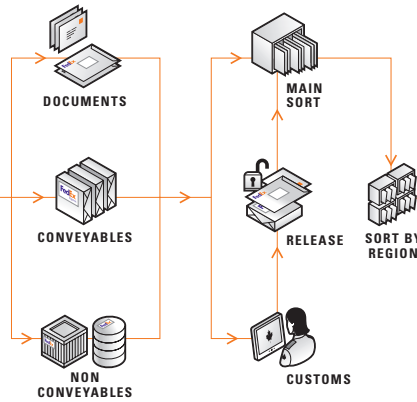
1 INBOUND



The On-Ramp

- Aircraft, transport trucks, and FedEx vans deliver shipments to the YYZR facility.
- Employees unload containers onto roller decks and dollies from aircraft and transport trucks.
- The nearby FedEx World Service Center® fast-tracks shipments directly into the YYZR facility.

2 SORT

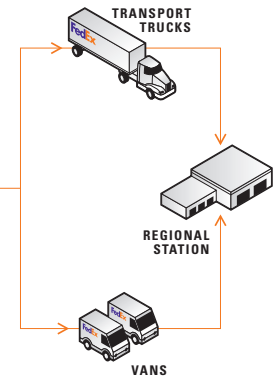


The Package Super-Highway

- Employees manually unload conveyables (packages up to 32 kgs/70 lbs) onto a conveyor belt. Non-conveyables and documents are sorted by hand.
- Packages are scanned to determine Customs status using INTERCEPT technology.

- Pre-cleared packages move directly into the sort; non-cleared go directly to Customs.
- Packages requiring additional Customs clearance are directed to the appropriate Customs area, cleared and returned to the sort.
- Employees at the main sort area separate packages based on region to one of four load lines.

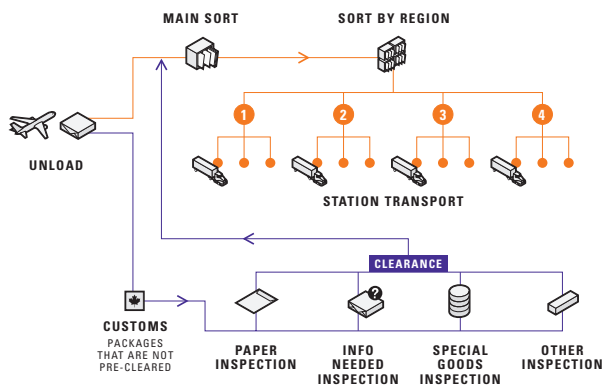
3 DELIVERY



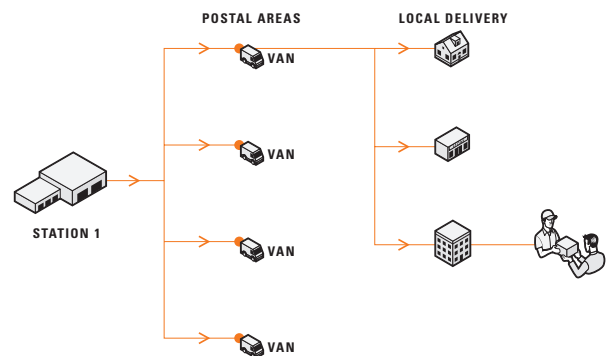
The Off-Ramp

- Employees scan all packages to determine final destination and load them into large containers.
- Trucks and planes transport the containers to various regional courier stations. Packages are then sorted by postal areas for local delivery.
- Customers receive their packages.

WORKFLOW PROCESS



DELIVERY PROCESS



Facility Fast Facts

- 342,000 SQUARE FEET (31,772 SQUARE METERS)
- 12,141 FEET (OVER 3,700 METERS) OF CONVEYOR BELTING
- 45 TRACTOR-TRAILER PARKING SPOTS
- 25 TRACTOR-TRAILER DOCK DOORS

- 11 ICE SURFACES = SIZE OF GROUND FLOOR
- 9 WIDE-BODY AIRCRAFT CAN BE ACCOMMODATED AIRSIDE
- 3 FOOTBALL FIELDS = SIZE OF GROUND FLOOR
- 1 FEDEX WORLD SERVICE CENTER



For more information about this and other FedEx initiatives, please visit our Web site at www.fedex.ca

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