



FedEx Economy™

For reliable, cost-effective and day-definite express delivery of ground consignments to select cities within India, use our FedEx Economy™ service. With convenient pick-up times from 116 origin cities and door-to-door deliveries to 262 destination cities across India, it helps to keep your business growing.

What is FedEx Economy™?

An intra-India, door-to-door, day definite express delivery service for all your ground consignments.

Coverage

FedEx Economy™ is available from 116 origin cities and delivers consignments to 262 destination cities across the country.

To find out more about origin and destination cities please refer to fedex.com/in/domestic

Transit times⁽¹⁾

FedEx Economy™ gives you day-definite delivery to 262 destination cities within 1 to 9 business days⁽¹⁾ and is supported by our FedEx Money Back Guarantee^{®(2)}.

Service features

Online tracking and proof of delivery

You can track your consignments online on fedex.com/in for pick-up and final delivery including the details of the recipient.

Simple Booking Process

You can book your consignments by calling the FedEx Economy™ customer service numbers listed at the end of this document.

Money Back guarantee⁽²⁾

We deliver your consignment within the committed delivery time or you get your money back. The FedEx Money Back Guarantee[®] demonstrates our confidence that we will meet our delivery commitment to you.

⁽¹⁾ Transit time and delivery commitments may vary depending on pickup time, origin, destination and force majeure events. Please contact Customer Service for further details.

Single Account Number

You can use the same account number for all your domestic as well as international outbound consignments. However, if you ship regular domestic consignments we recommend that you opt for a domestic contract with us to benefit from our competitive rates and credit facilities.

Flexible Payment Options

You can choose who should pay the freight charges between Shipper, Third Party and Recipient.

Value Added Services

FedEx Economy™ offers a range of additional services available.

Collect on Delivery (C.O.D.)

C.O.D. consignments are shipped under a separate C.O.D./D.I.A. (Delivery on Invoice Acceptance) Waybill, providing you with complete tracking capability plus fast remittance times. FedEx India will collect from the Recipient the total invoice value of the goods by cash, cheque, demand draft or pay order against delivery, and will then automatically remit this sum to the Shipper.

Delivery on Invoice Acceptance (D.I.A.)

D.I.A. consignments are shipped under a separate C.O.D./D.I.A. Waybill, which once again provides you with complete tracking capability and faster remittance times. In this case FedEx India will arrange for the Commercial Invoice (CI)/Delivery Challan (DC) to be signed by the Recipient at the time of delivery and will then return the signed copy to the Shipper.

Freight to Collect

You can choose this option when you want the recipient to pay the freight charges. Please note that this service is not available for C.O.D./D.I.A. shipments and that the FedEx Money Back Guarantee[®] is not available for such consignments.

⁽²⁾ FedEx Money Back Guarantee[®]: complete details are available in our Conditions of Carriage on fedex.com/in/domestic. Please note that Money Back guarantee[®] is applicable for transit times up to 7 days and deliveries to 262 destinations.

Your FedEx contacts

Visit our website on:
fedex.com/in

FedEx Economy™

Freight on Value (Own Risk)

Insurance is organised by the Shipper to protect against risk of any loss, damage or pilferage during transit of the consignment.

At Own Risk means that the Shipper or the Recipient bears the risk of loss or damage to the consignment, or that they have their own transit insurance policy and so do not require FedEx India to arrange insurance cover for them. FedEx's responsibility is limited to issuing a Certificate of Facts in the event of loss or damage to such consignments.

Freight on Value (Carrier's Risk)

When the Shipper or the Recipient do not have their own transit insurance policy or do not want to be responsible for the risk, FedEx India will arrange insurance cover, provide a Certificate of Facts in the event of loss or damage to the consignment, and will also facilitate claims procedures between the insurance company and the Shipper/Recipient.

Hold At Location

You can request a consignment to be held/retained at the FedEx destination location.

Regulatory Clearance

Our in-house regulatory experts can help clear shipments on your behalf at transit points (e.g. municipality and state borders) whenever commercial paperwork duties are applicable. For more information please refer to fedex.com/in/domestic

What can you send?

You can ship both commercial and non-commercial consignments using FedEx Economy™ so long as they do not include dangerous goods, perishables or other items that are classified



as restricted or prohibited. Please refer to our Conditions of Carriage for a complete list of items which cannot be carried.

Shipping requirements

FedEx Economy™ shipping procedures are easy to understand and implement. All you need to do is to ensure that your consignments meet the following criteria:

- The value of any commercial consignment does not exceed Rs.10,00,000
- No individual piece should exceed 274 cm in length or a maximum of 330 cm in length and girth combined (girth = 2 x height + 2 x width)
- Each individual piece should not exceed 68 kg

Up to 999 single pieces can be shipped on a single Waybill so long as each individual piece does not weigh more than 68 kg.

To find out more, call us on:

Agra: 2600015/2600116, **Ahmedabad:** 60604639, **Bangalore:** 60604639, **Chandigarh:** 6060463, **Chennai:** 60604639, **Cochin:** 2382989/2382676, **Dehradun:** 2741253, **Goa:** 2227944, **Gurgaon:** 4083188, **Hyderabad:** 60604639, **Jaipur:** 6060463, **Kanpur:** 2320026/2320023, **Kolkata:** 60604639, **Lucknow:** 2637415/2637587, **Meerut:** 2533647/3254020, **Mumbai:** 60604639, **New Delhi:** 60604639, **Noida:** 2515235/2510097, **Pune:** 60604639, **Ranchi:** 3203254, **Udaipur:** 2417278.

Standard call charges apply.

(For other cities call the number of the nearest city mentioned above).

FedEx reserves the right to amend, modify or discontinue the service, tariff and applicable terms and conditions with or without prior notice.

Your FedEx contacts

Visit our website on:
fedex.com/in

FedEx
India