



FedEx Standard Overnight™ (SO)

Whenever your commercial⁽¹⁾ consignment needs to get to the destination next business day⁽²⁾, use the FedEx Standard Overnight™ Service. Our convenient pickup times from 116 key cities and door-to-door deliveries to 331 major destinations throughout India support you in growing your business further.

What is FedEx Standard Overnight™?

An intra-India door-to-door next business day⁽²⁾ express delivery service for all your commercial⁽¹⁾ consignments.

Coverage

FedEx Standard Overnight™ is currently available in 116 key cities and delivers consignments to 331 destination cities across India. To find out more about origin and destination cities, please refer to fedex.com/in/domestic or call our customer care numbers.

Transit times⁽²⁾

You can rely on FedEx Standard Overnight™ to meet all your requirements for day-definite, express deliveries of your commercial consignments.

Your destination	Your transit time
331 major destinations	Next Business Day ⁽²⁾

Service features

Online tracking and proof of delivery

You can track your consignments online and get real time tracking⁽³⁾ information on fedex.com/in, right from the point of pickup to the time of final delivery and the name/sign of the Recipient.

Simple Booking Process

You can book all your consignments by calling FedEx Toll free number 1800 22 6161 / 1800 209 6161#.

Money-back guarantee⁽⁴⁾

We deliver your consignment by the committed delivery period or you get your money back. The FedEx money-back guarantee demonstrates our confidence that we will meet our delivery commitment to you.

Single Account Number

You can use the same account number for both your domestic and international consignments. However, if you have an international shipping requirement, we recommend that you execute a contract with Federal Express Corporation to enjoy competitive rates and credit facilities.

Flexible Payment Options

You can choose who should pay the freight charges between Shipper, Third Party and Recipient.

Your FedEx contacts

To find out more, call us on:
1800 22 6161
1800 209 6161#

Or visit our website on:
fedex.com/in

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Value Added Features

Freight To Collect

You can choose this option when you want the Recipient to pay the freight charges.

Freight On Value (Own Risk)

Insurance is taken by the Shipper to protect against risk of any loss, damage or pilferage during transit of the consignment. At "Own Risk" means either the Shipper or the Recipient bears the risk of loss or damage to the consignment or has their own transit insurance policy and hence do not require FedEx India to procure insurance for the consignment. Since, it is at Owners Risk – FedEx's responsibility is limited to issuing a Certificate of Facts in the event of loss or damage to the consignment.

Freight On Value (Carrier's Risk)

In this case, the Shipper or Receiver do not have their own transit insurance policy or do not want to insure the consignment at their own risk. FedEx India's responsibility is to arrange insurance cover for the consignment, provide Certificate of Facts and facilitate the claims process between the Insurance Company and the Shipper / Recipient.

Delivery On Invoice Acceptance (D.I.A)

The D.I.A consignments are shipped under a separate C.O.D / D.I.A Waybill, enabling complete tracking and faster remittance. Here, the shipper can request FedEx India to have the Commercial Invoice (CI) / Delivery Challan (DC) signed by the Recipient at the time of Delivery and forward the signed copy of the CI / DC back to Shipper.

Collect On Delivery (C.O.D)

The C.O.D consignments are shipped under a separate C.O.D / D.I.A Waybill, enabling complete tracking and faster remittance. Here, the shipper can request FedEx India to collect the 'Total Invoice Value' of the Goods against Delivery either by Cheque/Cash/ Demand Draft / Pay Order from the Recipient and forward the same back to Shipper.

Hold At Location

You can request the consignments to be held/retained at the FedEx destination location.

Regulatory Clearance

Our in-house regulatory expertise can assist in clearing shipments on your behalf at the transit point (municipality/state borders) where commercial paperwork duties are applicable.

What can you send?

You can ship commercial consignments with an invoice value up to Rs.10,00,000 and where each individual piece does not exceed 68 kgs in weight. You can also ship multi-piece consignments of up to 999 pieces on a single Waybill as long



as each piece does not weigh more than 68 kgs. Dangerous goods, perishables and other items that are classified as restricted and prohibited commodities will not be accepted. Please refer to the Conditions of Carriage for the complete list of items which cannot be carried.

Shipping requirements

All our shipping procedures are easy to understand and implement. To use the FedEx Standard Overnight™ service all you need to ensure is the following:

- Your consignments are commercial⁽¹⁾ in nature
- They are up to Rs.10,00,000 in value
- Each individual piece should not exceed 68 kgs
- The maximum size of an individual piece does not exceed 274 cm in length or a maximum of 330 cm in length and girth combined (girth = 2 x height + 2 x width).

(1) Commercial consignments are consignments which involve "Sale of Goods"; have an invoice value up to Rs. 10,00,000 and an actual weight not exceeding 68 kgs per piece.

(2) Transit time and delivery commitments may vary depending on pick-up time, origin and destination. Please contact Customer Service for further details.

(3) Real time tracking is available only in select cities.

(4) FedEx Money-back guarantee. Complete details are available in our Conditions of Carriage on fedex.com/in/domestic. Please note that Money-back guarantee is applicable to 331 major destinations.

This number may not be accessible from select states in India.

Terms and conditions may change with or without prior notice.

Your FedEx contacts

To find out more, call us on:

1800 22 6161
1800 209 6161#

Or visit our website on:

fedex.com/in

FedEx[®]
India