



December, 2011

Dear Valued FedEx® Customer:

At FedEx Express we value the relationship we have with our customers and it is our goal to provide you with fast, reliable, worldwide express delivery service for your time-sensitive documents and packages.

To continue providing the best possible service, effective January 2nd, 2012, FedEx services will incorporate a slight rate increase.

The 2012 FedEx Express rate information will be available to you on fedex.com, beginning December 1st, 2011. You may download a copy of your revised rates at that time by clicking on the link labeled "[FedEx Rate Sheet](#)".

If you have any questions, please contact your FedEx Account Executive or FedEx Customer Service Center at 491-2714.

Sincerely,

A handwritten signature in cursive script that reads "F. M. Murkowski".

F. Michael Murkowski
Vice President Marketing
Latin America & Caribbean Division
FedEx Express