



4 Steps to Import with FedEx



Step 1 Notified by Overseas Shippers

Step 2 Check Duties and Taxes

Step 3 Track Your Shipment

Step 4 Receive Shipment



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Step 1 : Notified by Overseas Shippers

- An overseas shipper places an order and sends a shipment to you.
- The shipper can notify you of the International Air Waybill numbers and product details by using FedEx Ship Manager® at fedex.com, **Ship Alert**®, or online tracking notification function.
- If the transportation charges are billed to you as a recipient, our integrated billing system allows you to pay by using one account number.

Step 2 : Check Duties & Taxes

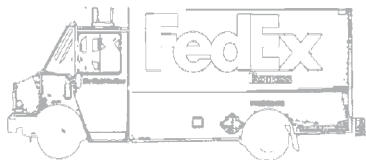
- The amount of duties and taxes will depend on the type of commodity, product value, shipment weight, country of manufacture, and application of product.
- Details can be found on our website:
www.fedexapac.com/id/tools/duties.html.

Step 3 : Track Your Shipment

- You can track your shipment status and get automated tracking updates (exception & delivery notification) by using our online tracking system that offers a selection of 16 different languages.
- You can email the tracking details to the shipper and 3 other parties.

Step 4 : Receive Shipment

- FedEx provides fast and smooth clearance to your shipments.
- On the day of arrival, the customs declaration form will be attached to the package.





Accuracy Pays

When making payment, it is important to provide us with your remittance advice. It is also essential that you provide us with the following information:

- Your account number;
- Invoice/ air waybill number and their individual amounts;
- When the payment was made; and,
- Your contact details in case we need to reach you.

By providing sufficient and accurate information, you'll ensure that your bill is processed quickly and smoothly.