



## 4 Steps to Import with FedEx



**Step 1** Notified by Overseas Shippers

**Step 2** Check Duties and Taxes

**Step 3** Track Your Shipment

**Step 4** Receive Shipment

## 4 Steps to Import with FedEx

### Step 1 : Notified by Overseas Shippers

- An overseas shipper places an order and sends a shipment to you.
- The shipper can notify you of the International Air Waybill numbers and product details by using FedEx Ship Manager® at fedex.com, **Ship Alert®**, or online tracking notification function.
- If the freight charges are billed to you as a recipient our integrated billing system allows you to pay by using **one** account number.

### Step 2 : Check Duties & Taxes

- The amount of duties and taxes will depend on the type of commodity, product value, country of manufacture, and application of product.
- Details can be found on our website at [www.fedexapac.com/sg/services/tools/duties.html](http://www.fedexapac.com/sg/services/tools/duties.html).

### Step 3 : Track Your Shipment

- You can track your shipment status and get automated tracking updates (exception & delivery notification) by using our online tracking system that offers a selection of 16 different languages.
- You can email the tracking details to the shipper and 3 other parties.

### Step 4 : Receive Shipment

- FedEx provides fast and smooth clearance to your shipments.
- You will be required to sign-off a proof-of-delivery form upon delivery of your shipment.

