



ACKNOWLEDGEMENT FROM KNOWN CUSTOMER TO FREIGHT FORWARDER

This is to acknowledge the requirements that we must meet and continue to meet to be registered as a 'known customer' of FedEx to ensure compliance with the Regulated Air Cargo Agent (RACA) certification.

These requirements are:

- 1. The cargo we send to you must be packed under circumstances and conditions whereby we are certain as to the contents of the packages that go to make up each consignment.
- 2. We must complete a statement of content (air waybill and commercial invoice) for each shipment and this statement must be sent with the shipment.
- 3. The cargo packaging must be securely sealed and/or with tamper evident seals or must be transported to your premises in a secured container or truck.
- 4. To have in place procedures which apply to our staff and our premises to ensure that the requirements of paragraphs 1 to 3 above are met.

Please sign below to acknowledge that you meet RACA requirements:

Signature:

Full Name:

Customers current name and/or business name	
Current name and position of principal contact person	
Phone Number	
Fax Number	
Email Address	
Physical Address and/or Postal Address	
FedEx Account Number	

Please fax this acknowledgement form to:
+64 9 256 7825