

Domestic Express Tariff

Effective January 3, 2011



FedEx Makes Shipping Easy

You can count on FedEx for reliable delivery of your express domestic consignments. A superior suite of services, with country-wide⁽¹⁾ coverage, is supported by unmatched experience and customer service that has built the outstanding reputation of FedEx around the world.

FedEx brings the same high-quality service and unparalleled transportation expertise to the domestic express shipping market, at a competitive price. The same dedication and professional service, offered in more than 220 countries across the world, is now available for all your express domestic consignments.

You have the choice of two reliable services to ship your domestic consignments:

FedEx[®] Priority Overnight

An intra-India, door-to-door, next business day⁽²⁾ express delivery service for all your documents and non-commercial⁽³⁾ consignments.

FedEx[®] Standard Overnight

An intra-India, door-to-door, next business day express delivery service for all your commercial consignments.



Your domestic express consignments are backed by the renowned superior service of FedEx

Convenience of using a single service provider for domestic and international needs
FedEx has expanded its product portfolio for customers seeking reliable domestic services or bundling solutions for their international and domestic shipping needs.

Reliability

FedEx has proven experience in providing door-to-door, full service, information-intensive solutions.

Superior end-to-end customer experience

From pick-up to delivery, track and trace/consignment visibility, billing, and first-call resolution and complaint management.

Competitive prices

Services with convenient pick-up and transit times. Choose the option that suits your shipping requirements and budget.

Service Characteristics



Next business day delivery⁽²⁾

Both the services are backed by the FedEx Money Back Guarantee⁽⁴⁾ where the transportation charges are refunded if your consignment is not delivered within the committed delivery period.



On call pick-up

You can book your pick-up by calling Customer Service on 1800 209 6161[#]/ 1800 22 6161. You can schedule a same-day pick-up⁽²⁾ too.



Online Tracking

Go to fedex.com/in and track your consignments online. You can receive delivery information by day, date, time of delivery and receiver's name / signature.



One Account for All Your Domestic and International Shipping Needs.

Now you can use the same account number for domestic and international destinations⁽⁵⁾. Call 1800-209-6161[#] or 1800-22-6161 or go to fedex.com/in to request an account today.

⁽¹⁾ Pick-up and Deliveries are restricted to 44 cities and 331 cities respectively.

⁽²⁾ Transit and Delivery commitments may vary between 1-3 days depending on pick-up time, origin and destination. Please contact Customer Service for further details.

⁽³⁾ Non-commercial consignments are consignments which do not involve "Sale of Goods"; have a declared value up to Rs.5,000/- and an actual weight not exceeding 32kgs per piece. Commercial consignments are consignments which involve "Sale of Goods"; have an invoice value up to Rs.10,00,000/- and an actual weight not exceeding 32kgs per piece.

⁽⁴⁾ FedEx Money Back Guarantee[®]: Complete details are available in our Conditions of Carriage. Please note that Money Back Guarantee is applicable to 58 cities only.

⁽⁵⁾ Separate contracts are required for both domestic and international services.

Just follow the steps below to know your zone and calculate your rates:

Step 1

Choose your service based on your requirements

FedEx® Priority Overnight

If all individual pieces weigh up to 32kgs and your consignment is a non-commercial⁽³⁾ consignment having a declared value up to Rs.5,000/- then FedEx® Priority Overnight service is the service you need to choose.

FedEx® Standard Overnight

If all individual pieces weigh up to 32kgs and your consignment is a commercial⁽³⁾ consignment having an invoice value up to Rs.10,00,000/- or a non-commercial consignment having a declared value of more than Rs.5,000/- and up to Rs.10,00,000/-, then FedEx® Standard Overnight service is the service you need to choose.



Step 2

Determine the region for both origin and destination cities

Origins

North

Agra	Amritsar	Chandigarh	Delhi	Faridabad	Ghaziabad	Gurgaon	Jaipur
Jalandhar	Kanpur	Lucknow	Ludhiana	New Delhi	Noida (Includes Greater Noida)		

South

Belgaum	Bengaluru	Chennai	Coimbatore	Dharwad	Hubli	Hyderabad	Kochi
Mangalore	Mysore	Secunderabad	Tirupur	Vijayawada			

East

Kolkata	Raipur
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West

Ahmedabad	Aurangabad	Chinchwad	Indore	Kolhapur	Mumbai	Nagpur	Nashik
Navi Mumbai	Pimpri	Pune	Rajkot	Thane	Vadodara		

North East

Guwahati

Destinations

North

Agra	Ajmer	Aligarh	Allahabad	Alwar	Ambala	Amritsar	Baddi
Bahadurgarh	Ballabgarh	Bareilly	Bawal	Bhadohi	Bhatinda	Bhilwara	Bhiwadi
Bhiwani	Bikaner	Bulandshahr	Chandigarh	De Rabassi	Dehradun	Delhi	Dharuhera
Faizabad	Faridabad	Firozabad	Ghaziabad	Gurdaspur	Gurgaon	Haldwani	Haridwar
Hissar	Hoshiarpur	Jagadhari	Jagdishpur	Jaipur	Jalandhar	Jammu	Jaunpur
Jhansi	Jodhpur	Kanpur	Kapurthala	Karnal	Kota	Kurukshetra	Lucknow
Ludhiana	Manesar	Mathura	Meerut	Mirzapur	Modinagar	Moga	Mohali
Mohan Nagar	Moradabad	Muzafar Nagar	New Delhi	Noida (Greater Noida)	Panchkula	Panipat	Pantnagar
Parwanoo	Patiala	Phagwara	Pontasahib	Rewari	Rohtak	Roorkee	Ropar
Rudrapur	Saharanpur	Sahibabad	Sant Ravidas Nagar	Shimla	Solan	Sonepat	Srinagar
Udaipur	Varanasi	Zirakpur					

South

Alleppy	Alwaye	Ambasamudram	Ambur	Bangalore	Belgaum	Bhimavaram	Bommasandra
Calicut	Cannanore	Chengalpattu	Chennai	Cochin	Coimbatore	Coonoor	Dharwad
Dindigul	Eluru	Ernakulam	Erode	Gulbarga	Gummidipundi	Guntur	Hoskote
Hospet	Hosur	Hubli	Hyderabad	Jalandianpet	Kakinada	Kanyakumari	Karaikal
Karim Nagar	Karur	Kelambakkam	Khammam	Kolar	Kottayam	Kovilpatti	Kumarasamy
Raja Nagar	Kumbakonam	Kurnool	Madurai	Mallapuram	Mandiya	Mangalore	Manipal
Maraimalai Nagar	Marthandam	Medavakkam	Munnar	Mysore	Nadakav	Nagercoil	Namakkal
Nellore	Nizamabad	Palghat	Patancheru	Pollachi	Pondicherry	Prakasam	Pudukkottai
Quilon	Rajamundhry	Rajapalayam	Ramanagar	Ranipet	Salem	Secunderabad	Sherthalai
Sholinganallur	Sivakasi	Sriperumbadur	Tellicherry	Thanjavur	Theni	Thirubhuvani	Tirunelveli
Tirupati	Tirupur	Tiruvalla	Trichur	Trichy	Trivandrum	Tumkur	Tuticorin
Vellore	Vijayawada	Villipuram	Virudhnagar	Visakhapatnam	Warangal (Kazipet-Hanmakonda)		

East

Angul	Balasore	Bardhaman	Bhagalpaur	Bhilai	Bhubaneswar	Bilaspur	Billimora
Bokaro	Cooch Behara	Cuttack	Darjeeling	Dhanbad	Durgapur	Gaya	Giridih
Howrah	Jamshedpur	Jharsguda	Kolkata	Korba	Kurseong	Malda	Motihari
Munger	Muzzafarpur	Patna	Raipur	Ranchi	Rourkela	Siliguri (New Jalpaiguri)	

West

Ahmedabad	Ahmednagar	Allandi	Ambarnath	Anand	Ankleshwar	Aurangabad	Badlapur
Bardoli	Bharuch	Bhatt	Bhavnagar	Bhayander	Bhiwandi	Bhopal	Bhuj
Butibori	Chakan	Chandrapur	Changodhar	Chhindwara	Chinchwad	Daman-Nani Daman	Dewas
Dholka	Dombivili	Gandhidham	Gandhinagar	Goa	Gwalior	Halol	Hazira
Hingna	Hinjewadi(All Phases)	Igatpuri	Indore	Jabalpur	Jalgaon	Jam Nagar	Junagadh
Kadi	Kalamboli	Kalmeshwar	Kalol	Kalyan	Khopoli	Kolhapur	Kosamba
Mahuva	Mandideep	Matoda	Maval	Mehsana	Mira Road	Moraiya	Morbi
Mumbai	Nadiad	Nagpur	Naroda	Narol	Nashik	Navi Mumbai	Navsari
Odhav	Panaji	Panoli	Panvel	Patan	Pimpri	Pirangut	Pitampur
Por	Porbandar	Pune	Rajgurunagar	Rajkot	Ranjangaon	Ranoli	Sachin
Sangli	Santej	Sarkhej	Savli	Silvasa	Sinnar	Solapur	Surat
Surendranagar	Takwe	Talegaon	Taloja	Tarapur	Thane	Turbhe	Ujjain
Ulhasnagar	Umargaon	Vada	Vadodara	Valsad	Vapi	Vasai	Vatava
Veeraval	Virar	Waghodia	Wardha	Yavatmal			

North East

Agartala	Aizwal	Dibrugarh	Dimapur	Dispur	Gangtok	Guwahati	Imphal
Jorhat	Nagaon	Shillong	Sibsagar	Silchar	Tezpur	Tinsukia	

Step 3

Find the Shipping Zone based on the regions determined in Step 2

Zoning Table

From \ To	West India	North India	South India	East India	North East India
West India	Zone 1	Zone 2	Zone 2	Zone 3	Zone 4
North India	Zone 2	Zone 1	Zone 3	Zone 2	Zone 4
South India	Zone 2	Zone 3	Zone 1	Zone 3	Zone 4
East India	Zone 3	Zone 2	Zone 3	Zone 1	Zone 2
North East India	Zone 4	Zone 3	Zone 4	Zone 2	Zone 1

Step 4

Calculate the rate

FedEx® Priority Overnight

Refer to the tariff below to calculate the rate. In case you need any further assistance for calculating the rate please call 1800 209 6161* or 1800 22 6161.

TARIFF (INR)

Weight (kg.)	Zone 1	Zone 2	Zone 3	Zone 4
Up to 0.5kg	82.0	102.0	122.0	163.0
For every 0.5kg up to 70.5kg	62.0	82.0	102.0	143.0
71.0kg and above (INR per kg)	124.0	164.0	204.0	286.0

FedEx® Standard Overnight

Refer to the tariff below to calculate the rate. In case you need any further assistance for calculating the rate please call 1800 209 6161* or 1800 22 6161.

TARIFF (INR)

Weight (kg.)	Zone 1	Zone 2	Zone 3	Zone 4
Rates in INR Per Kilo	47.0	73.0	82.0	107.0
Min. Freight Charges	235.0	365.0	410.0	535.0

Note:

- The above rates do not include Dynamic Fuel Surcharge, Service Tax and any value added service charges and other Duties & Taxes such as Octroi, Inter-state Border Taxes, etc.
- Dynamic Fuel Surcharge Percentage varies from month to month and is available on fedex.com/in

Step 5

Additional Services and Applicable Charges

Besides the two shipping services there are additional services offered to ensure your packages are securely delivered and received on time and as per your requirement. Kindly refer to the table below to know more about the value added services or call customer service at 1800 209 6161* or 1800 22 6161.

Additional Services	Description	Applicable Charges
Outside Delivery Area	Extra charges for Delivery to Postal Codes serviced by the Agent (FedEx appointed Pick-up / Delivery agent)	INR 150.0 or INR 9.0 per kg, whichever is higher – INR 150.0 is the minimum charge
Outside Pick-up Area	Extra charges for Pick-up from Postal Codes serviced by the Agent (FedEx appointed Pick-up / Delivery agent)	INR 150.0 or INR 9.0 per kg, whichever is higher – INR 150.0 is the minimum charge
Address Correction Charges	When the Shipper/ Recipient requests delivery on address other than what was given / mentioned originally in the Waybill. Note: The delivery address change has to be within the same city. In case the new delivery address is in a different city, it will be treated as a new consignment on a different Waybill.	Flat charge of INR 50.0 per consignment
Freight To Collect (To Pay)	In this option the freight charges and the Freight To Collect (FTC) surcharge is paid / collected from the Recipient in CASH and as per the Tariff Rates.	A flat charge of INR 200.0 per Waybill Amounts are payable in cash up to INR 10,000. Amounts above INR 10,000 are payable only by Demand Draft (DD) which should be payable in the name of "FedEx Express Services (India) Pvt. Ltd."
Freight On Value (Own Risk)*	Insurance is taken by the Shipper to protect against risk of any loss, damage or pilferage during transit of the consignment. At "Own Risk" means either the Shipper or the Recipient bears the risk of loss or damage to the consignment or has their own transit insurance policy and hence do not require FedEx India to procure insurance for the consignment. Since, it is at Owner's Risk – FedEx India's responsibility is limited to issuing a Certificate of Facts in the event of loss or damage to the consignment.	INR 50.0 or 0.2% of the 'Total Invoice Value' of Goods, whichever is higher
Freight On Value (Carrier's Risk)*	In this case, the Shipper or Receiver do not have their own transit insurance policy or do not want to insure the consignment at their own risk. FedEx India's responsibility is to arrange insurance cover for the consignment, provide Certificate of Facts and facilitate the claims process between the Insurance Company and the Shipper / Recipient.	INR 250.0 or 2% of the 'Total Invoice Value' of Goods being Shipped, whichever is higher
Collect On Delivery*	The COD consignments can be shipped under a separate COD/DIA Waybill which can be tracked on fedex.com/in. Here, the shipper can request FedEx India to collect the 'Total Invoice Value of Goods' against Delivery from the Recipient (either by Cheque/Demand Draft) and forward the same back to Shipper. Collection of Value of Goods in CASH is not permissible. (COD will not be available for Freight To Collect (FTC) consignments)	A flat charge of INR 250.0 per Waybill

Additional Services	Description	Applicable Charges
Delivery On Invoice Acceptance*	The DIA consignments can be shipped under a separate C.O.D/D.I.A Waybill which can be tracked on fedex.com/in. Here the Shipper, can request FedEx India to have the Commercial Invoice (CI) / Delivery Challan (DC) (signed) by the Recipient at the time of Delivery and forward the signed copy of the CI / DC back to Shipper. (DIA will not be available for Freight To Collect (FTC) consignments)	A flat charge of INR 200.0 per Waybill
Hold At FedEx Location	Shipper can request the consignments to be held / retained at the FedEx destination location. Retention of consignments (3 days) at FedEx transit locations is not allowed. Hold at location is not permissible beyond 3 days.	INR 8.0 per kg (applicable up to 3 days) If permitted beyond 3 days: Storage Fees @ INR 10.0 per kg are levied / payable from Day 4 onwards. After 7 days, consignment is sent back to origin
Octroi / State Entry Clearance – Documentation Charges	Octroi is a local area entry tax. Applies for deliveries to cities in certain Indian States (refer to fedex.com/in for details). The duty varies in each State and by the commodity type. The duty is assessed as a percentage of the 'Total Invoice Value' of the goods (on ad valorem basis). FedEx India charges a fee for the paperwork for octroi state entry clearance.	INR 300.0 per Waybill
Octroi / State Entry Duty Service Charges	Service charges payable for advancing the Octroi / State Entry Duty to get the consignment cleared.	INR 100.0 or 5.0% of the Octroi / State Entry Duty paid, whichever is higher
Waybill Charges*	Waybills ordered / used for commercial consignments.	INR 150.0 per Waybill

Note:

*Available with Standard Overnight Service only. These value added services will depend on the destination and origin pin code.

To know more on the value added service please call 1800 209 6161[#] or 1800 22 6161 .

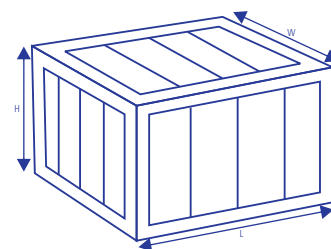
- The above mentioned tariffs are applicable from January 3, 2011.
- All consignments are subject to the FedEx Express Services (India) Pvt. Ltd. Conditions of Carriage, applicable to FedEx India domestic express services which are available on request or at fedex.com/in.
- FedEx reserves the right to amend, modify or discontinue the service, tariff and applicable terms and conditions with or without prior notice.

Useful Information for All Services

How to calculate the DIM Weight

1. Measure the length*/ width and height of the consignment in centimeters.
2. Calculate the volume and divide it by 5,000 to get the dimensional weight in kilograms.
(Note: Round off fractions to the next whole number)
3. If the dimensional weight is greater than the consignments actual weight, use the dimensional weight to calculate the rate.

$$\text{DIM WEIGHT FACTOR} = \frac{(L \times W \times H) \text{ in cms}}{5,000} = \text{Kilograms}$$



Note:

*Length is defined as the longest side of the consignment.

FedEx also offers an international range of reliable, time-definite, door-to-door, customs-cleared express transportation services for exports and imports, from India to over 220 countries worldwide.

FedEx International Priority®

For faster, more reliable access to more markets

Our expanding express service extends your working day. We offer later pick-ups and faster deliveries to key business centres. You can send as much or as little as you like, with documents and packages up to 68kg per unit.

FedEx International Priority Freight®

Our heavy weight delivery service

For packages from 68kg to 1000kg per unit. All the benefits of an express service, plus four convenient pick-up and delivery options: door-to-door, door-to-airport, airport-to-airport and airport-to-door. (All units must be in forkliftable shrink-wrapped or banded format.)

FedEx International Economy®

An economy, time-definite, customs-cleared, door-to-door service for all your worldwide shipments up to 68kg per package.

FedEx International Priority® Option for Valuable Goods

FedEx International Priority® Option for Valuable Goods is a time-definite, airport-to-door service for shipping of valuable cargo from Delhi, Mumbai and Jaipur Origin Airports to 24 destinations worldwide and is backed by the FedEx Money Back Guarantee®.

FedEx® 10kg Box and FedEx® 25kg Box

Easy to assemble, convenient boxes offering optimum protection during transportation. A flat-rate pricing option that uses FedEx International Priority® service.

FedEx Dangerous Goods

FedEx Dangerous Goods offers a specialized goods service that includes fast transit time, airport-to-door delivery, customs clearance, complete shipment tracking and proof of delivery.

For further information call us on Toll Free 1800-209-6161[#] or 1800-22-6161 (MTNL/BSNL phones) or visit fedex.com/in

[#]This number can be called from any phone, any network except in Assam, Jammu and Kashmir, Arunachal Pradesh, Nagaland, Manipur, Mizoram, Meghalaya and Tripura.