

# FedEx International Priority® Freight



If you have a tight schedule for your international freight shipments, FedEx has a specialised service called **FedEx International Priority® Freight**. It's a tailored, express service for heavyweight or bulky items shipped on pallets, crates or multiple boxes, assuring you of time-definite delivery to your customers in Europe, USA or Asia. From collection to delivery, you can rely on FedEx to ship your freight quickly, safely and securely, with all the exacting standards of service that FedEx is renowned for.

## What is FedEx International Priority® Freight?

A **dedicated service** for heavy and bulky international shipments – an express, time-definite, customs-cleared delivery service for heavyweight shipments of between 68kg and 1,000kg per item.

## Unrivalled network

FedEx has its own fleet of 671 aircraft, 42,000 delivery vehicles and operations at 375 airports. With this unrivalled network, FedEx gives you a dedicated and priority service, speeding your freight to around 80 countries worldwide. FedEx is the vital link in your logistics chain.

## Coverage<sup>(1)</sup>

FedEx International Priority® Freight covers the main regions of the world. The service is available to and from more than 130 countries and territories worldwide<sup>(1)</sup>.

## Transit times<sup>(2)</sup>

Your destination	Transit times <sup>(2)</sup>
USA	2 days
Canada	2 days
Europe	2-3 days
Asia and Latin America	2-4 days

## Tailored solutions

To meet your individual needs and for your convenience, pick-up and delivery can be arranged **door-to-door, door-to-airport, airport-to-airport or airport-to-door**. Wherever your freight needs to go, we'll take it there.

## Service features

### Full track, trace and proof of delivery

To track where your shipment is at any time, simply go to our website [fedex.com/ch](http://fedex.com/ch). You can find **the location** of your shipment or **get proof of delivery information**, including the time it was delivered and the name of the recipient.

### Simple booking process<sup>(3)</sup>

To book in advance a collection of your shipment, just call our Customer Service.

### Dangerous goods accepted<sup>(4)</sup>

With FedEx International Priority® Freight you can ship Dangerous Goods worldwide. Please note that this service is not available for all origins and destinations. For further information, please call our specialists on 0800 123 800.

### Money-back guarantee<sup>(5)</sup>

On-time express delivery of your shipment, or your money back. The FedEx money-back guarantee demonstrates our confidence that we will meet our delivery commitment.

## Your FedEx contacts

To find out more, call our Customer Service on:  
**0800 123 800**

Or visit our website on:  
**[fedex.com/ch](http://fedex.com/ch)**

## FedEx International Priority® Freight

### What can you send?

As much or as little as you like, from 68kg to 1,000kg for each freight shipment. Please remember that all items must be movable by forklift, and either shrink-wrapped or banded.

### Shipping requirements

#### Size

- Shipments may be up to 302cm in length and 762cm in length and girth combined (girth = 2 x height + 2 x width).
- At least one item must weigh over 68kg or exceed the maximum dimension for FedEx International Priority®.

#### Packing your shipment

- Distribute weight evenly over the skid
- Stack boxes squarely, corner-to-corner, up to the skid's edge to maximise compression strength, but do not allow them to hang over the edge of the skid
- Keep the top level of the skid flat to minimise risk of loss or damage to boxes
- Place angled fibreboard between boxes to avoid crushing
- Cover at least the top layer to give better protection from the weather
- Wrap your freight. Pass a minimum of two bands through the skid voids and around all boxes. Banding material can include steel, rayon polypropylene, nylon or polyester strapping
- Individual boxes should include the origin and destination address whenever possible
- Remove or mark-out all old labels



#### Pricing

A minimum average weight of 68kg/unit is applied for billing.

### Customs

- Expanded International Air Waybill required
- Declared value for carriage must not exceed declared value for customs.
- FedEx no longer applies a limit on customs value for regular international shipments. A limit may still apply depending on destination and commodity shipped. Carriage value is, however, still limited. Please call our Customer Service for information.

(1) Please call our Customer Service for more details about all destinations.

(2) Transit times and delivery commitments may vary depending on origin and destination. Please contact our Customer Service for further details.

(3) The service is offered on a space-available basis. Advanced booking is required. Please contact customer service.

(4) Please contact our Customer Service for details or restrictions by country.

(5) FedEx money-back guarantee: full details available in our Conditions of Carriage. (Please see AWB or [fedex.com/ch/services/terms/](http://fedex.com/ch/services/terms/))



### Shipping with FedEx – it's easy

#### Multiple-piece shipments

Multiple skids (up to 9,999 different items and no more than 10 commodities) shipped on a single Expanded International Air Waybill or automation device label (1 master tracking number) constitute a international multiple-piece shipment (IMPS).

- All IMPS must meet the international express freight acceptance requirements.
- A separate address label must be applied to each skid/unit in a shipment.
- The recipient's complete name and address must be clearly indicated.

The weight of each individual item cannot exceed the specified limits for the destination country.

#### Wood Packaging

To prevent pests found in wood packaging material from spreading across international borders, important regulations must be observed.

Wood packaging materials – dunnage, crating, pallets, drums... – must be heat-treated in accordance with a specific time: temperature schedule that achieves a minimum wood core temperature of 56°C for a minimum of 30 minutes. Alternatively, WPM must be subjected to Methyl Bromide Fumigation.

#### Your FedEx contacts

To find out more, call our Customer Service on:  
**0800 123 800**

Or visit our website on:  
**[fedex.com/ch](http://fedex.com/ch)**

