



# FedEx in the US

**FedEx has unrivalled expertise in shipping to the US.** Since 1993, FedEx has delivered over **31 million packages to Northern America, next day by 10.30am<sup>(1)</sup>**. FedEx invented the overnight express transportation industry in the US in 1973 and has remained an innovative leader in shipping to and from the US ever since. Our considerable expertise is at your service.

## An unrivalled network in the US

With our own dedicated transatlantic flight network, and a 'super hub' in Memphis, Tennessee, FedEx can offer you the fastest way to more of the US and Canada.

There are around 200 aircraft movements each night in and out of our Memphis hub. Around 15,000 FedEx employees work there, carefully sorting up to 500,000 packages an hour and 1,500,000 packages each night with the help of 300 miles of conveyor belt.

From Memphis, FedEx ensures the rapid distribution of your shipment for safe, next day delivery to more than 16,000 zip codes in the US. Coast-to-coast, from Los Angeles and Seattle to Washington DC or New York, you can rely on FedEx to deliver your shipment next day by 10.30am.<sup>(1)</sup>



## Service features

### Full track, trace and proof of delivery

To track where your shipment is at any time, simply go to our website [fedex.com/gb](http://fedex.com/gb). You can find the **location** of your shipment or **get proof of delivery** information, including the time it was delivered and the name of the recipient.

### Simple booking process

Book your pick-up online or call Customer Service.

### Money-back guarantee<sup>(2)</sup>

On-time express delivery of your shipment, or your money back. The FedEx money-back guarantee demonstrates our confidence that we will meet our delivery commitment.

## Your FedEx contacts

To find out more, call us on:  
**08456 070809**

Or visit our website at:  
**[fedex.com/gb](http://fedex.com/gb)**

**FedEx**<sup>®</sup>  
Express

## FedEx in the US



## Shipping requirements

### For FedEx International Priority® and FedEx International First®

Shipments can be up to 274cm in length or 330cm in length and girth combined. Girth = 2 x height + 2 x width.

### For FedEx International Priority® Freight

Shipments may be up to 302cm in length or 762cm in length and girth combined. Girth = 2 x height + 2 x width.

## Customs

FedEx no longer applies a limit on customs value for regular international shipments. A limit may still apply depending on destination and commodity shipped. Please call Customer Service for information or visit our website [fedex.com/gb](http://fedex.com/gb).

## Shipping with FedEx – it's easy

### For all your shipments up to 68kg:

#### FedEx International Priority®

Choose FedEx International Priority® and take advantage of a next day delivery (including customs clearance and supported by FedEx money-back guarantee<sup>(2)</sup>) by 10.30am or by 3pm<sup>(1)</sup>.



### Faster to the US: FedEx International First®

For your more urgent or time sensitive shipments, use FedEx International First®, a premium, door-to-door, next day service<sup>(3)</sup> with early morning delivery **by 8:00am or 8.30am** to 13,334 zip codes.



This service is available from Belgium, France, Germany, Israel, Italy, Luxembourg, Republic of Ireland, South Africa, Spain, Switzerland, the Netherlands and the UK.

For outbound shipments from the US, Canada, Puerto Rico and Mexico, the service is available to specific postcodes in Belgium, France, Germany, Italy, Switzerland and the UK.

### For heavy and bulky shipments:

#### FedEx International Priority® Freight

For all your shipments between 68kg and 1,000kg per item, choose FedEx International Priority® Freight.

It is a tailored service to meet your individual needs.

For your convenience, pick-up and delivery can be arranged **door-to-door, door-to-airport, airport-to-airport or airport-to-door.**



(1) Transit times and delivery commitments may vary depending on origin and destination. Please contact Customer Service for further details.

(2) FedEx money-back guarantee: full details are available in our Conditions of Carriage.

(3) Service restrictions:

- Dangerous goods are not accepted
- No hold at location
- No Saturday delivery

### Your FedEx contacts

To find out more, call us on:  
**08456 070809**

Or visit our website at:  
**[fedex.com/gb](http://fedex.com/gb)**

**FedEx**<sup>®</sup>  
Express