

## Caribbean Transportation Solutions Claim form

### Filing your Claim:

1. Please complete the attached claim form and submit it with all supporting documentation to the following department by fax or mail:  
  
FedEx Express  
Caribbean Transportation Solutions  
Attn: Larry Flynt  
Post Office Box 35329  
Greensboro, NC 27409  
Fax: 336 668 7592
2. Documents required to support claim:
  - a. Commercial invoices
  - b. Pictures
  - c. Original waybill
  - d. Waybill showing delivery signature (POD)
  - e. Any other additional information as specified by FedEx
3. All claims must be made in writing to FedEx within 120 days after the date of acceptance of the shipment.
4. All claims for damage and/or loss discovered after recipient accepts the shipment without noting any damage and or/loss on the delivery receipt must be made in writing within 7 days after acceptance of the shipment.
5. Written documentation of all claims must be delivered to FedEx within 90 days after FedEx receives notice in accordance with paragraphs A or B
6. The original shipping cartons, packaging and contents must be made available for inspections by FedEx and retained until claim is concluded.
7. FedEx is not obligated to act on any claim until transportation charges have been paid; the claim amount may not be deducted from those charges.
8. See Caribbean Transportation Solutions Standard Conditions of Carriage for claims procedures.



