

2017 Holiday Schedule

Stay ahead this holiday season. Our holiday schedule can help you offer a great customer experience by avoiding shipping delays.



Thanksgiving

Wednesday, November 22, 2017

- No changes to pickup or delivery services
- FedEx Office will close by 6 p.m.
- FedEx Money-Back Guarantee for FedEx Express® shipments suspended for shipments delivered within 90 minutes of the published delivery commitment time for the selected service and destination

Thursday, November 23, 2017

- All services unavailable except the 24/7/365 services*
- Per Money-Back Guarantee section of the *FedEx Service Guide*, shipments scheduled for delivery on a holiday will be delivered the next business day

Friday, November 24, 2017

- Early closing for certain FedEx Express designated locations, on-call pickups, and drop boxes
- FedEx Freight unavailable

Saturday, November 25, 2017

- FedEx Ground, FedEx Freight, and FedEx Trade Networks** unavailable
- Early closing for certain FedEx Express designated locations, on-call pickups, and drop boxes

Monday, November 27, 2017

- The money-back guarantee for FedEx Ground and FedEx Home Delivery® suspended for packages picked up between Monday, November 27 and Sunday, December 24, 2017

Christmas

Monday, December 18, 2017

- FedEx Freight no-fee, money-back guarantee suspended for shipments with required delivery dates of Monday, December 18, 2017, through Tuesday, January 2, 2018
- FedEx Express® shipments delivered by the end of the day on published delivery commitment dates between December 18 and 23 are *not* eligible for the FedEx Money-Back Guarantee***

Friday, December 22, 2017

- Early FedEx Express on-call pickups in some areas
- FedEx Home Delivery available
- FedEx Ground® pickups on December 22 may experience 1 additional transit day
- FedEx Freight will be open with normal pickup and delivery operations and a modified linehaul schedule. Shipments picked up on December 22 that are not moved on that day will resume transit on the next normal operating day

Saturday, December 23, 2017

- FedEx Express early stations, on-call pickups, and drop boxes will be closed in some areas
- FedEx Home Delivery will make deliveries, but not pickups
- FedEx Ground, FedEx SmartPost®, FedEx Freight, and FedEx Trade Networks** unavailable

Sunday, December 24, 2017

- FedEx Office will close by 6 p.m.
- All other services unavailable except the 24/7/365 services*

Monday, December 25, 2017

- All services unavailable except the 24/7/365 services*

Tuesday, December 26, 2017

- FedEx Home Delivery unavailable
- FedEx Freight will be open with only prearranged pickup and delivery shipments being made. FedEx Freight® shipments picked up on December 26 will resume on December 27. For example, a one-day shipment picked up on December 26 will resume on December 27 and deliver on December 28.

New Year's

Friday, December 29, 2017

- Early FedEx Express on-call pickups in some areas
- FedEx Freight will be open with normal pickup and delivery operations and a modified linehaul schedule. Shipments picked up on December 29 that are not moved on that day will resume transit on the next normal operating day

Saturday, December 30, 2017

- FedEx Express early stations, on-call pickups, and drop boxes will be closed in some areas
- FedEx Ground, FedEx SmartPost, FedEx Freight, and FedEx Trade Networks** unavailable

Sunday, December 31, 2017

- FedEx Office will close by 6 p.m.
- All other services unavailable except the 24/7/365 services*

Monday, January 1, 2018

- All services unavailable except the 24/7/365 services*

Tuesday, January 2, 2018

- FedEx Home Delivery unavailable

Notes:

- For a complete look at services affected by seasonal changes to the FedEx Money-Back Guarantee, go to fedex.com/holiday.
- Effective November 20–December 24, 2017, there will be an increase to some surcharges for FedEx Express and FedEx Ground shipments. To review the 2017 rates, go to fedex.com/rates2017.
- FedEx Freight charges a redelivery fee when a FedEx Freight delivery attempt is made but is unsuccessful, due to a customer closure of which FedEx Freight was not previously notified, subject to the terms and conditions of the **FXF 100 Series Rules Tariff**.
- When scheduling a FedEx Freight shipment on or around a holiday, including holidays not listed on this sheet (e.g., MLK Day, Presidents' Day, Mardi Gras, Veterans Day), contact your local FedEx Freight service center at **1.866.393.4585 (toll-free)** for the most up-to-date information.
- FedEx SmartPost shipments will *not* be delivered on U.S. federal holidays when the USPS is *not* making deliveries.
- The information shown here reflects our current operating schedules planned for these holiday periods. These dates are subject to change.
- The FedEx Office holiday schedule varies by location. Find the [FedEx Office nearest you](#) to get the most up-to-date information about holiday hours.
- For more information, go to the [FedEx Service Guide](#).

*The following services are available 24 hours a day, 7 days a week, 365 days a year:

- FedEx SameDay®
- FedEx SameDay® City - priority
- FedEx SameDay® Freight
- FedEx® International Next Flight
- FedEx Custom Critical
- FedEx Trade Networks

**Customs clearance at U.S.-Canada land-border crossings is available 24 hours a day, every day, via FedEx Trade Networks, subject to the availability of U.S. Customs and Border Protection (CBP). Check with your FedEx Trade Networks representative to confirm availability for U.S.-Mexico land-border crossings.

***For details on the FedEx Money-Back Guarantee, see the *FedEx Service Guide*. FedEx SameDay Money-Back Guarantee terms and conditions do not change during the holidays.