



November, 2016

Dear FedEx Customer,

Important Changes on FedEx Express service conditions when shipping in and out of Montserrat

Effective December 1, 2016 FedEx account billing options in Montserrat will change, therefore our Global Service Participant, Travel World International Ltd., will be responsible for any account related options and billing service in market.

This means that your FedEx Account number will no longer be accepted as a valid form of payment when shipping from or to Montserrat unless the account was created locally in Montserrat (i.e. FedEx shipping accounts opened overseas). Additional forms of payment will be cash, check, or credit card.

If you have any outstanding invoices associated with your current FedEx account please contact Travel World International Ltd. in order to review any balances and payments outstanding in your account upon receipt of this letter.

Should you have any questions, please contact Travel World International Ltd directly at 664.491.2714.

We appreciate your confidence and look forward to meeting your express shipping needs.

Sincerely,

A handwritten signature in black ink on a light-colored background, reading "Jose Antonio De Obaldia".

Jose Antonio De Obaldia
Managing Director of Operations
Latin America & Caribbean Division
FedEx Express