

# **FEDEX ELECTRONIC INVOICE AND REMITTANCE**

**Variable Length Invoice, Remittance  
& Non-Pay Records  
\*CSV Format\***

**Implementation Guide  
*New Customer Version***

**FedEx Express & FedEx Ground Shipments**

**U.S. Payor**

**JANUARY 2012**

**This version is effective as of January 2012. Prior to implementation, contact your Electronic Commerce analyst to ensure you have the latest version available.**

This document contains information proprietary and confidential to Federal Express Corporation and may not be disclosed without authorization from Federal Express. The proprietary and confidential information is contained on each page of the document and may not be copied or otherwise reproduced or distributed without authorization from Federal Express.

© 1992–2007 Federal Express Corporation unpublished. Federal Express and the Federal Express “logo” are registered service marks of Federal Express Corporation. All rights reserved.

# CONTENTS

<b>INTRODUCTION .....</b>	<b>5</b>
WHAT IS EDI? .....	6
ELECTRONIC FILE DATA FLOW .....	7
GUIDELINES & LIMITATIONS .....	8
GENERAL .....	8
...For Duty/Tax Invoicing .....	9
...For Remittances .....	9
...For Transmissions .....	9
<b>INVOICING .....</b>	<b>10</b>
INVOICE OVERVIEW .....	10
<b>REMITTANCE .....</b>	<b>11</b>
PROCEDURES FOR SUBMITTING REMITTANCE DATA .....	11
PAYMENT OPTIONS.....	12
Payment by Check .....	12
Electronic Payment .....	12
ELECTRONIC INVOICE ADJUSTMENT NOTIFICATION .....	13
<b>COMMUNICATION OPTIONS.....</b>	<b>14</b>
sFTP .....	14
AS2 .....	14
TDAccess .....	14
SECURED WEBSITE.....	15
VALUE ADDED NETWORK .....	15
<b>GETTING STARTED .....</b>	<b>16</b>
<b>RESOURCES.....</b>	<b>17–18</b>
<b>INVOICE LAYOUT .....</b>	<b>19</b>
INVOICE SYNTAX .....	20
<b>INVOICE DETAIL RECORD LAYOUT .....</b>	<b>21–26</b>

# CONTENTS (cont.)

<b>NON-PAY RESOLUTION RECORD LAYOUT .....</b>	<b>27</b>
<b>REMITTANCE RECORD LAYOUT .....</b>	<b>29</b>
ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS .....	30–35
<b>TABLES .....</b>	<b>36</b>
TABLE 1—Service Base Codes .....	37
TABLE 2—Service Packaging Codes .....	38
TABLE 3—Ground Service Codes .....	39–46
TABLE 4—Tracking Number Message Codes .....	47
TABLE 5—Charge Codes .....	48–65
TABLE 6—Miscellaneous Description Codes .....	66
TABLE 7—Delivery Exception Codes .....	67–69
TABLE 8—Delivery Schedule Codes .....	70
TABLE 9—FedEx Branch Registered VAT Number Table .....	71
TABLE 10—Non-Pay Resolution Complaint Codes .....	72–73

# **INTRODUCTION**

---

---

The purpose of this guide is to assist electronic data trading partners with information about implementing an Electronic Data Interchange (EDI) process with FedEx for Invoicing and Remittance data of FedEx Express and FedEx Ground shipments. The guide discusses benefits of EDI and how to get started with implementation. This guide will also provide resources for getting additional information.

FedEx provides an additional electronic Invoicing and Remittance solution besides traditional EDI, which is FedEx Billing Online. This solution is outlined in more detail at: <http://www.fedex.com/us/account/billoptions/>. You can also call your FedEx Account Executive or Electronic Revenue Support (ERS) Analyst for more information.

- FedEx Billing Online Plus (FBO+) is a web-based solution allowing users view and settle all FedEx Express and FedEx Ground invoices. Benefits include:
  - o View invoices and shipment detail
  - o Schedule Electronic Funds Transfer payments or pay with a check
  - o Create reports and complete administrative functions
  - o Question shipment charges
  - o Download invoice data
  - o Register on-line

## INTRODUCTION

---

---

### WHAT IS EDI?

Electronic Data Interchange (EDI) is the electronic exchange of business documents using a standardized format. The entities that transmit or receive this electronic data are called *trading partners*.

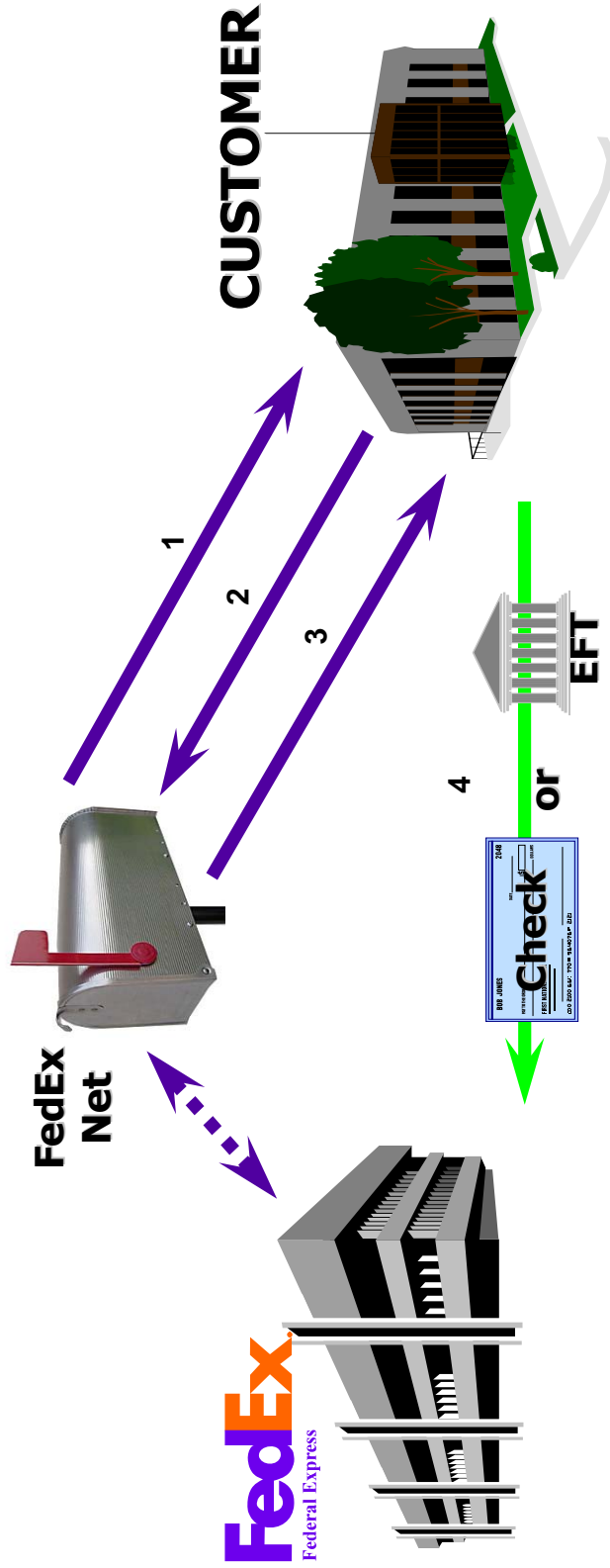
EDI can be used to transfer invoice and remittance data for FedEx Express and Ground shipments between FedEx and authorized trading partners.

EDI processing helps FedEx deliver top-quality service that takes advantage of advanced information-management technology. EDI can help customers increase efficiency while reducing errors and operating costs. Additional specific benefits of implementing EDI with FedEx include:

- Reduced paper handling and mailing costs. In most cases the costs to transmit an electronic document is considerably less than mailing costs.
- Invoices for multiple FedEx accounts can be combined into a single transmission. Electronic invoicing enhances your control over accounts payable, even when shipments originate from multiple sites.
- Eliminates keying of invoice data and reduces errors, so you'll spend less time and effort verifying and processing your bills.
- Electronic invoicing provides convenient verification of shipping charges and proof of delivery (FedEx Express only).
- Electronic invoicing allows for quick and accurate allocation of shipping costs to internal departments and third parties, streamlining your accounting and improving cash flow.
- Invoice adjustments can be submitted electronically.
- Multiple data formats allow easy integration with Accounts Payable processes.

## INTRODUCTION

# Electronic File Data Flow



Electronic Data transmitted to/from FedExNet mailbox (or VAN of choice)

1. Express and Ground Invoices transmitted to customer
2. Remittance Advice and/or Dispute/Non-Pay Request transmitted to FedEx
3. Dispute/Non-Pay Resolution transmitted to customer
4. Payment via Check or Electronic Funds Transfer (EFT)

## **INTRODUCTION**

---

---

# **GUIDELINES AND LIMITATIONS**

## **General**

In addition to the terms and conditions stated in the FedEx Service Guide:

- To be eligible for electronic invoicing, you must send your remittance data electronically. Payment can be made via check or Electronic Funds Transfer (EFT).
- Past due charges will be sent electronically. In accordance with the FedEx Service Guide, payment must be made within 15 days of the invoice date.
- On your normal billing cycle, you will receive an invoice file for all account numbers requested to be billed electronically.
- All shipments billed to the accounts that you provide to us for electronic invoicing will be included in the invoice transmission with the exception of Same Day Service.
- You can receive Intra-U.S. and International invoices for both Express and Ground.
- Duty/tax invoices for International shipments can be included in the International file if desired.
- Electronic documents are not considered “received” until they are accessible on the receiving mailbox.
- Electronic documents transmitted for electronic invoice and remittance are considered written documents. They constitute an original when they are printed from electronic files or records established and maintained in the course of business.
- Failure to retrieve electronic invoice files in a timely manner may result in termination of electronic invoicing by FedEx. Paper invoicing will resume.
- Lack of reference data provided by the shipper is not a valid reason for invoice adjustments.
- Short payment problems identified by FedEx that are related to programming in your accounts payable system or databases must be corrected immediately.
- FedEx may modify electronic invoice and remittance formats at any time.
- After implementation, either party can terminate electronic invoice and remittance with prior notice.
- Shipments are governed by service conditions in the current FedEx Service Guide and Addendum.
- If there is a conflict between this guide and the FedEx Service Guide, the Service Guide will take precedence.

## **INTRODUCTION**

---

---

### **GUIDELINES AND LIMITATIONS (cont.)**

#### **...For Duty/Tax Invoicing (International Express shipments only)**

The following guidelines and limitations apply to the FedEx Electronic Duty/Tax Invoicing process:

- Duty/tax adjustment requests may not be submitted electronically, and must be submitted in writing.
- Duty/tax paperwork will be mailed to the Bill-To address for the electronic invoicing master account number (Refer to the 'Testing' section).
- The duty/tax tracking number in the duty/tax record will be the same tracking number used for the transportation charges of the shipment.
- The International freight charges and duty/tax charges may be billed on separate invoices and may appear in different electronic invoice files.

#### **...For Remittances (U.S. Payor only)**

The following guidelines and limitations apply to the FedEx Electronic Remittance process:

- All remittances can be included on your transmission regardless of the billing medium (electronic or paper).
- Domestic and International invoices can be included in one remit file.
- All payments on the transmission must total to a single check or EFT. Invoice adjustments can be included in the same transmission.

#### **...For Transmissions**

FedEx will transmit your invoice files either daily or weekly on your preferred billing day.

The following guidelines and limitations apply:

- Your ERS Analyst will assign a mailbox to you on our network, FedEx Net.
- At no cost to you, FedEx will pay for the transmission of invoice and remittance files to an electronic mailbox or to a value-added network of our choice. However, if you choose a different network, FedEx pays the costs of the transmission interconnect only. Your company is responsible for all charges from your value-added network provider.
- You will provide and maintain your equipment, software, services, and testing necessary to effectively and reliably send and receive electronic documents.
- You are responsible for using proper mailbox procedures to ensure that all electronic documents are duly authorized and protected from improper access.

# INVOICING

---

---

## INVOICE OVERVIEW

FedEx offers three formats for electronic invoicing. They are:

- CSV variable length format, which contains one Invoice Record per tracking number, multiple records per electronic file.
- 250 Proprietary fixed length format, which contains a Header Record, Detail Record and Summary Record.
- ASC X12 standard (variable) format, which contains one invoice per transaction set, and multiple transaction sets per electronic invoice file. Detail tracking number information contains one tracking number per LX loop, multiple tracking numbers per invoice transaction set.

All three formats support Intra-U.S. and International shipments. You can elect to receive Intra-U.S., Ground, International (freight and/or duty tax) or both on electronic invoicing.

<b>DOMESTIC</b>	<b>INTERI</b>
Express	Fi
Ground	Du

In the electronic invoicing file all tracking number detail follows the invoice number it supports. Once all the detail records have been supplied for a particular invoice, the next invoice record begins. This cycle repeats until the last invoice file is completed.

# **REMITTANCE**

---

---

## **PROCEDURES FOR SUBMITTING REMITTANCE DATA**

You must create a remittance file to indicate which shipments are being paid. Your remittance file may contain all of your Intra-U.S. Ground and Express, and International invoices (electronic or paper).

FedEx accepts three different remittance formats which are:

- ASC X12 820 Remittance
- FedEx Proprietary 80-Byte Remittance
- FedEx Proprietary CSV (Comma Separated Values)

For an explanation of how to structure a remittance/invoice adjustment file, refer to the "Remittance Record Layout" section.

When sending electronic remittance data, you have the following options:

- Pay full amount of invoice. If you pay all of the tracking numbers on an invoice, create only one payment record for that invoice
- Make a partial invoice payment. If you make a partial payment, create a separate record for each tracking number.
- You have the option of submitting payments and invoice adjustments in the same remittance file, or in separate files.

## **REMITTANCE**

---

---

### **PAYMENT OPTIONS**

#### **PAYMENT BY CHECK:**

1. Prepare your payment and your remittance file, including the invoice adjustments.

The amount of your check or EFT must agree with the total amount of the remittance file. (Negative amounts cannot be submitted.)

2. Send your check and any remittance documentation to:

By US mail:

FedEx ERS  
P.O. Box 371741  
Pittsburgh, PA 15250-7741

By FedEx Priority Overnight Letter:

FedEx ERS  
Attn: Box 371741  
500 Ross Street  
Room 154-0455  
Pittsburgh, PA 15250  
Phone: (412) 234-5494

#### **ELECTRONIC PAYMENT:**

3. If you wish to make payment via EFT/Electronic Funds Transfer or ACH/Automated Clearing House, please contact your ERS Analyst. Accompanying remittance data can be submitted via CTX, CCD, CCD+ or other supported formats.

## REMITTANCE

---

---

### ELECTRONIC INVOICE ADJUSTMENT NOTIFICATION

You can also use the remittance file to dispute invoicing charges. These are referred to as invoice adjustment items. Once FedEx has processed the invoice adjustment items submitted in your remittance file, you will receive an electronic invoice adjustment resolution file. The invoice adjustment resolution file uses the same structure as the invoicing file. You will receive the invoice and tracking number detail along with the invoice adjustment information. The file will contain one of the following resolution types for each tracking number:

- Credit
- Denial
- Refund
- Reject
- Other

***NOTE:***

- *Duty/tax adjustment requests must be submitted in writing.*
- *Adjustment requests for service failure or no proof of delivery must be submitted through the invoice adjustment feature on [fedex.com](http://fedex.com) or the telephone invoice adjustment system at (800) 622-1147.*

## COMMUNICATION OPTIONS

---

---

It is a FedEx Information Security requirement that customer data, both inbound and outbound, either be encrypted or be sent via a secured website. FedEx offers the following options for communication of data to trading partners.

### sFTP (secure File Transfer Protocol)

sFTP (secure File Transfer Protocol) uses dedicated ports to transfer data securely between FedEx and the customer. The connection is secure so no certificates or keys need to be exchanged. This also means that the commands, as well as the passwords, are secure. This option uses secure shell (SSH) encryption and a binary transfer. The data can either be pushed or delivered to a mailbox on FedExNet.

### AS2

AS2 also known as EDI INT, or EDI over the internet is also supported by FedEx. **AS2** essentially creates a wrapper around EDI or flat files that enables sending them over the Internet. **AS2** is a real-time technology that provides security and encryption around the HTTP packets. It enables information transmitted over public and private global networks to be digitally signed, secured, and non-repudiated. The customer must have AS2 software to be able to use this option, but there are no network charges.

### TDAccess

TDAccess is software that allows trading partners to connect to their FedExNet mailbox. TDAccess handles encryption and compression of the files. A FedEx vendor supplies the software and walks the customer through the installation process. The vendor will make sure the trading partner can communicate correctly and helps the trading partner to configure TDAccess to poll the mailbox at specified times. If files are present, they will be moved to a specified directory on the trading partner's system. There are no fees to the trading partner for this service.

### Secured Website

Trading Partners may wish to access their mailbox via a secured website. This is a manual process whereby the trading partner connects to a secure URL using a provided User ID and password. The website allows the trading partner to upload and download files. Only one file can be uploaded or downloaded at a time.

## **COMMUNICATION OPTIONS**

---

---

### **Value Added Network**

FedEx has the ability to transmit to a Value-Added Network (VAN). GXS is the VAN FedEx uses and GXS can interconnect to the trading partner's VAN. There are transmission costs for this option. FedEx will incur up to 50% of the transmission costs.

## **GETTING STARTED**

---

---

Once you have decided to use electronic invoice and remittance, follow this guide for testing and implementation. If you need help along the way, consult the 'Getting Help' section at the back of this guide.

You will need to successfully complete these steps before electronic invoice and remittance may begin:

1. Request an electronic invoice test file by contacting your FedEx Account Executive or your assigned Electronic Revenue Support (ERS) Analyst. If you need your Account Executive's name and telephone number, call Customer Service at 800-463-3339. Your Account Executive will submit the request to Electronic Revenue Support (ERS). You may also contact your ERS Analyst directly by dialing 888-450-1774. Your ERS Analyst will contact you to gather information and guide you through testing and implementation.
2. Program your system to read the invoice file FedEx sends you, process it through your Accounts Payable System, generate and send the remittance transmission (U.S. Payor only) (refer to the 'Invoice' section), and return to FedEx a remittance data file.
3. If you request invoice adjustments electronically, then program your system to generate and send adjustment information and receive adjustment resolution files (U.S. Payor only) (refer to the 'Remittance/Adjustment' section).
4. Test in coordination with FedEx (Refer to the Implementation Guide for details).
5. When invoice testing is complete and remittance testing is approved, provide your ERS Analyst with a list of all shipping accounts and the company associated names you want implemented. At your requested conversion date, paper invoicing will be replaced with electronic invoicing.

# RESOURCES

---



---

WHAT YOU NEED	WHAT YOU DO
To request specific electronic format Implementation Guides...	<ul style="list-style-type: none"> <li>• Call your assigned Electronic Revenue Support Analyst</li> <li>• Or Call <b>888 450-1774</b> Option 1</li> <li>• Or visit <a href="http://www.fedex.com/billing/options">fedex.com</a> billing options at <a href="http://www.fedex.com/us/solutions/edi.html">http://www.fedex.com/us/solutions/edi.html</a></li> <li>• Or Call your FedEx account executive</li> </ul>
To test Electronic Invoice & Remittance ...	Call your Electronic Revenue Support Analyst or call your FedEx account executive. To obtain your ERS Analyst's name and contact information call <b>888 450-1774</b> .
To contact your account executive ...	Obtain your account executive's name and telephone number by calling Customer Service at <b>800 463-3339</b> (800 Go FedEx).
Answers to billing questions or to request Duties & Taxes adjustments ...	Call FedEx Revenue Services at: <b>800 622-1147</b> between 7 A.M. and 6 P.M. (CST).
Answers to technical questions or to obtain a replacement invoice file ...	Call your assigned Electronic Revenue Support Analyst or call <b>888 450-1774</b> .
After implementing Electronic Invoice and remittance...	
To notify FedEx of any change in electronic communications, account setup or maintenance 3rd party designee, or address...	Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call <b>888 450-1774</b> .
To obtain service information ...	Consult the current <i>FedEx Service Guide</i> . It is the official source for service offerings, delivery schedules, and conditions for Money-Back Guarantee. It is an essential reference for programming when auditing the electronic invoice. To request a copy of the <i>FedEx Service Guide</i> , call Customer Service at: <b>800 463-3339</b> .
FedEx Billing Online Technical Support	Call <b>877 339-2774</b> , when prompted say: "Billing Online".
To pay a FedEx invoice by phone	Call the Pay-by-phone hotline at: <b>888 780-4580</b> .
For information on electronic shipment status including the ASC X12 214 document or FedEx proprietary format...	Send an email to: <a href="mailto:ptgroup@fedex.com">ptgroup@fedex.com</a> or call <b>800 546-5222</b> and select the EDI Support option.

## RESOURCES

---

---

---

### WHAT YOU NEED

### WHAT YOU DO

---

To obtain information on how to set up an automatic debit of invoices from your bank account (EZDebit)

Visit the EZDebit information page at:  
<http://www.fedex.com/us/account/inhome/other/ezdebit.html>

To obtain technical assistance with TDAccess, TDClient, or EZAccess communication products...

Contact your Electronic Revenue Support (ERS) Analyst. To obtain your ERS Analyst's name and contact information call **888 450-1774**.

To obtain assistance with Ground shipment data uploaded from FedEx approved devices via Electronic Package Data Interchange (EPDI) or the ASC X12 215 to FedEx...

EPDI  
Contact the EPDI Hotline at: **800 546-5222** and select the EPDI support option or send an email to: [epdi@fedex.com](mailto:epdi@fedex.com).

ASC X12 215  
Contact the EDI Hotline at **800 546-5222** and select the EDI support option or send an email to: [edihelp@fedex.com](mailto:edihelp@fedex.com).

---

# **INVOICE RECORD LAYOUT**

## INVOICE LAYOUT

---

---

### INVOICE SYNTAX

The first record is a header record, providing an abbreviated name of each field. All field names are separated by commas. Multiple detail records follow, one for each tracking number. These records are variable length, each field separated by a comma. If no data is present in a field, it is noted by a comma.

#### CSV INVOICE EXAMPLE:

```
Master EDI No,Invoice Number,Invoice Date,Type,Settle,Inv Charge,Trans Cnt,  
199913921,123456789,20050701,O,D,61.45,5,114114114,US,,,2,,333333333333,,  
199913921,123456790,20050701,O,D,9.65,7,115115115,US,,,2,,222222222222,,
```

### REMITTANCE RECORD SYNTAX

You will create one detail record for each invoice or tracking number payment and/or invoice-adjustment request (no header record). The file can be built in Excel, however, the file must be saved and sent as a 'csv' file. You can also send a comma-delimited text document with multiple records as needed.

#### CSV REMITTANCE EXAMPLE:

```
Ref,Ck,EDI Acct #,Invoice #,Account #,Tracking #,Pynt,Inv Adj,Amt,Reason  
345,K,999999999,333333444,121212121,111111111111,46.85,,,  
345,K,999999999,333333360,121212122,222222222222,26.10,,,  
345,K,999999999,333333500,121212123,333333333333,27.94,,,  
345,K,999999999,333350000,121212124,444444444444,26.10,22,5.20,7 LBS  
345,K,999999999,333340000,121212125,555555555555,23.98,,,  
345,K,999999999,333340000,121212125,666666666666,0.00,21,36.82,BILL TO 313131313  
345,K,999999999,333330000,121212126,777777777777,52.49,,,
```

### INVOICE ADJUSTMENT RESOLUTION SYNTAX

This is the FedEx response file to any request for invoice adjustment that you submit using the Remittance Records above.

The first record is a header record, providing an abbreviated name of each field; all fields are separated by commas. Multiple detail records follow, one for each tracking number submitted for an invoice adjustment using our remittance layout.

#### CSV INVOICE ADJUSTMENT EXAMPLE:

```
Master EDI No,Invoice Number,Invoice Date,Type,Grd Prefix,Tracking Number,Ck  
Ref No,Resolution,Reason Code,Request Amt,Amt Due,Amt Adjusted,Orig Adj
```

## INVOICE LAYOUT

## INVOICE DETAIL RECORD LAYOUT

FieldName	Header Name	Excel Column	Type	Max Size	Comments
<b>Master EDI Number</b>	<b>Master EDI No</b>	A	A	9	Assigned by FedEx; not for shipping
<b>Invoice Number</b>	<b>Invoice Number</b>	B	A	9	Invoice number for tracking#
<b>Invoice Date</b>	<b>Invoice Date</b>	C	N	8	Format: YYYYMMDD
<b>Invoice Type</b>	<b>Type</b>	D	A	1	'O'–Original 'P'–Past Due 'N'–Non-Pay 'B'–Balance Due 'R'–Resend 'F'–Final Demand 'D'–Demand for Payment
<b>Settlement Option</b>	<b>Settle</b>	E	A	1	'D'–Intra-U.S. 'I'–International 'C'–Customs 'M'–Int'l Mixed (duty/tax) (freight & duty/tax)
<i><b>NOTE:</b> Commerce Type 'M' (Int'l Mixed - freight &amp; duty/tax) available for Canada only.</i>					
<b>Total Invoice Charge</b>	<b>Inv Charge</b>	F	N	16	Size 13.2 (two decimal places)
<b>Total Invoice Transactions</b>	<b>Trans Cnt</b>	G	N	5	Total number of tracking numbers
<b>Bill-to Account Number</b>	<b>Bill-to Account</b>	H	A	9	FedEx acct # invoice is billed to
<b>Bill-to Country</b>	<b>Cntry</b>	I	A	2	
<b>FedEx Use Only</b>	<b>N/A</b>	J	A	1	<b>FedEx Use Only</b>
<b>Consolidated Account Number</b>	<b>Consolidated Acct</b>	K	A	9	Non-U.S. EDI Masters Only
<i><b>NOTE:</b> The 'Consolidated Account Number' field is applicable to Express shipments only.</i>					
<b>Company Code</b>	<b>Co.Cd</b>	L	A	1	'2'–FedEx Express '3'–FedEx Ground
<b>Ground Tracking Prefix</b>	<b>Grd Prefix</b>	M	A	8	May reflect spaces within the field
<i><b>NOTE:</b> The Ground Tracking Prefix is <b>not</b> to be returned in the 80-byte Remittance File.</i>					
<b>Tracking Number</b>	<b>Tracking Number</b>	N	A	12	
<i><b>NOTE:</b> The <b>Tracking Number</b> is to be returned in the 80-byte Remittance File.</i>					
<i><b>NOTE:</b> For customer level <b>ground</b> charges, the Tracking Number will be systematically generated and not related to any specific package Tracking Number.</i>					
<b>Rebill Indicator</b>	<b>Rebill</b>	O	A	1	'1' or (Space) – First Billing '2'– Rebilled
<b>Non-Duplicate Tracking # Indicator</b>	<b>Non-Dup</b>	P	A	1	'Y' indicates the repetitive tracking number being billed has been validated as a unique shipment.
<b>Ship Date</b>	<b>Ship Date</b>	Q	N	8	Format: YYYYMMDD
<b>Service Base</b>	<b>Svc</b>	R	N	2	<b>See TABLE 1</b>
<b>Service Packaging</b>	<b>Pkg</b>	S	N	2	<b>See TABLE 2</b>
<b>Ground Service Code</b>	<b>Grd Svc</b>	T	A	3	<b>See TABLE 3</b>
<b># of Distribution Addresses</b>	<b>IPD Adr</b>	U	N	5	IP Direct Dist. Shipment Breakdown (For Express Service only)

## INVOICE LAYOUT

## INVOICE DETAIL RECORD LAYOUT (cont.)

Field Name	Header Name	Excel Column	Type	Max Size	Comments
<b>Tracking Number</b>					
<b>Message Code</b>	<b>Msg Cd</b>	V	A	5	<b>See TABLE 4</b>
<b>Reference 1</b>	<b>Ref 1</b>	W	A	40	If provided by shipper
<i><b>NOTE:</b> Reference Notes are limited to 40 characters if shipped from an automated source. US airbill shipments, Ground Shipments and International Shipments are limited to 24 characters.</i>					
<b>Reference 2</b>	<b>Ref 2</b>	X	A	30	Express Shipments Only
<b>Reference 3</b>	<b>Ref 3</b>	Y	A	30	Express Shipments Only
<b>Store Number</b>	<b>Store No</b>	Z	A	10	Applies to Billed Account
<b>Ground PO Number</b>	<b>Grd PO No</b>	AA	A	25	Ground Shipments Only
<b>Customer Department Number</b>	<b>Grd Dept No</b>	AB	A	25	Ground Shipments Only
<b>Customer Invoice Number</b>	<b>Cust Inv No</b>	AC	A	25	Ground Shipments Only
<b>Returns Merchandise Authorization Number</b>	<b>RMA No</b>	AD	A	20	
<b>Automation Device Number</b>	<b>Device No</b>	AE	N	9	
<b>Automation Device Name</b>	<b>Device</b>	AF	A	5	
<i><b>NOTE:</b> The 'Automation Device Number' and 'Automation Device Name' fields are applicable for Express shipments only. Not available for Ground shipments.</i>					
<b>Payor Type</b>	<b>Payor</b>	AG	N	1	'1'–Bill Shipper '2'–Bill Recipient '3'–Bill Third Party
<b>Net Charge</b>	<b>Net Chrg</b>	AH	N	16	Size 13.2 (two decimal places)
<b>Currency Code</b>	<b>Curr</b>	AI	A	3	
<b>Charge Code 1</b>	<b>Chrg 1</b>	AJ	A	3	<b>Always '050' for Freight Charge</b>
<b>Freight Charge Amount</b>	<b>Freight Amt</b>	AK	N	16	Size 13.2 (two decimal places)
<b>Charge Code 2</b>	<b>Chrg 2</b>	AL	A	3	<b>See TABLE 5</b>
<b>Volume Discount Amount</b>	<b>Vol Disc Amt</b>	AM	N	16	Size 13.2 (two decimal places)
<b>Charge Code 3</b>	<b>Chrg 3</b>	AN	A	3	<b>See TABLE 5</b>
<b>Earned Discount Amount</b>	<b>Earned Disc Amt</b>	AO	N	16	Size 13.2 (two decimal places)
<b>Charge Code 4</b>	<b>Chrg 4</b>	AP	A	3	<b>Always '315' for Automation Discount</b>
<b>Automation Discount Amount</b>	<b>Auto Disc Amt</b>	AQ	N	16	Size 13.2 (two decimal places)
<b>Charge Code 5</b>	<b>Chrg 5</b>	AR	A	3	<b>See TABLE 5</b>
<b>Performance Pricing Disc</b>	<b>Perf Price Amt</b>	AS	N	16	Size 13.2 (two decimal places)
<b>Charge Code 6</b>	<b>Chrg 6</b>	AT	A	3	<b>See TABLE 5</b>
<b>Fuel Surcharge Amount</b>	<b>Fuel Amt</b>	AU	N	16	Size 13.2 (two decimal places)

## INVOICE LAYOUT

## INVOICE DETAIL RECORD LAYOUT (cont.)

Field Name	Header Name	Excel Column	Type	Max Size	Comments
Charge Code 7	Chrg 7	AV	A	3	See TABLE 5
Residential Charge Amount	Resi Amt	AW	N	16	Size 13.2 (two decimal places)
Charge Code 8	Chrg 8	AX	A	3	See TABLE 5
Delivery Area Surcharge Amount	DAS Amt	AY	N	16	Size 13.2 (two decimal places)
Charge Code 9	Chrg 9	AZ	A	3	Always '011' for Pickup Charge
On-Call Pickup Amount	On-Call Amt	BA	N	16	Size 13.2 (two decimal places)
Charge Code 10	Chrg 10	BB	A	3	See TABLE 5
Declared Value Amount	D.V. Amt	BC	N	16	Size 13.2 (two decimal places)
Charge Code 11	Chrg 11	BD	A	3	See TABLE 5
Signature Service Amount	Sign Svc Amt	BE	N	16	Size 13.2 (two decimal places)
Charge Code 12	Chrg 12	BF	A	3	See TABLE 5
Saturday Charge Amount	Sat Amt	BG	N	16	Size 13.2 (two decimal places)
Charge Code 13	Chrg 13	BH	A	3	See TABLE 5
Additional Handling Amount	Addn Hndlg Amt	BI	N	16	Size 13.2 (two decimal places)
Charge Code 14	Chrg 14	BJ	A	3	See TABLE 5
Address Correction Amount	Adr Corr Amt	BK	N	16	Size 13.2 (two decimal places)
Charge Code 15	Chrg 15	BL	A	3	See TABLE 5
GST Charge Amount	GST Amt	BM	N	16	Size 13.2 (two decimal places)
Charge Code 16	Chrg 16	BN	A	3	Always '052' for Original Customs Duty
Original Duty Charge Amount	Duty Amt	BO	N	16	Size 13.2 (two decimal places)
Charge Code 17	Chrg 17	BP	A	3	Always '074' for Duty Advancement Fee
Duty Advancement Fee Charge	Adv Fee Amt	BQ	N	16	Size 13.2 (two decimal places)
Charge Code 18	Chrg 18	BR	A	3	Always '059' for Original VAT Amount
Original VAT Amount	Orig VAT Amt	BS	N	16	Size 13.2 (two decimal places)
Charge Code 19	Chrg 19	BT	A	3	See TABLE 5
Misc Charge 1 Amount	Misc 1 Amt	BU	N	16	Size 13.2 (two decimal places)
Charge Code 20	Chrg 20	BV	A	3	See TABLE 5
Misc Charge 2 Amount	Misc 2 Amt	BW	N	16	Size 13.2 (two decimal places)

## INVOICE LAYOUT

## INVOICE DETAIL RECORD LAYOUT (cont.)

Field Name	Header Name	Excel Column	Type	Max Size	Comments
Charge Code 21	Chrg 21	BX	A	3	See TABLE 5
Misc Charge 3 Amount	Misc 3 Amt	BY	N	16	Size 13.2 (two decimal places)
Exchange Rate	Exchg Rate	BZ	N	19	Size 9.9 (9 decimal places)
Origin Currency Code	Exc Curr	CA	A	3	
Fuel Surcharge Factor	Fuel Pct	CB	N	5	
Europe First Surcharge Band	EU Bd	CC	A	2	
Customer Level Charge Count	C.L.Cnt	CD	A	5	Ground Shipments Only
Call Tag Access Code	Call Tag	CE	A	1	Ground Shipments Only
Declared Value	Dec Value	CF	N	16	
Customs Value	Customs	CG	N	16	
Customs/Declared Value Currency	Cus Curr	CH	A	3	
Customs Entry Number	Entry No	CI	A	15	
Bundle/MultiWeight ID #	Bundle No	CJ	N	9	
Rate Scale	Scale	CK	A	7	
Number of Pieces	Pcs	CL	N	5	
Billed Weight	Bill Wt	CM	N	8	Size 6.1 (one decimal place)
Original Weight	Orig Wt	CN	N	8	Size 6.1 (one decimal place)
Ground Multi-Weight Package Weight	Multi-Wt	CO	A	9	Size 6.2 (two decimal places)
Weight Unit	Wt Unit	CP	A	1	
Dim Length	Length	CQ	N	3	
Dim Width	Width	CR	N	3	
Dim Height	Height	CS	N	3	
Dim Unit	Dim Unit	CT	A	1	
Dim Divisor	Divisor	CU	N	3	
Ground Misc. Description 1	Grd Misc 1	CV	A	3	See TABLE 6
Ground Misc. Description 2	Grd Misc 2	CW	A	3	See TABLE 6
Ground Misc. Description 3	Grd Misc 3	CX	A	3	See TABLE 6
Shipper Name	Shipper Name	CY	A	30	
Shipper Company	Shipper Company	CZ	A	30	
Shipper Dept	Shipper Dept	DA	A	25	(From Automated Device)

**NOTE:** From automated shipping device, if available. Applicable for Domestic Express shipping only.

## INVOICE LAYOUT

## INVOICE DETAIL RECORD LAYOUT (cont.)

Field Name	Header Name	Excel Column	Type	Max Size	Comments
Shipper Address Line 1	Shipper Address 1	DB	A	30	
Shipper Address Line 2	Shipper Address 2	DC	A	30	
Shipper City	Shipper City	DD	A	30	
Shipper State/Province	ST	DE	A	2	
Shipper Postal Code	Postal	DF	A	10	
US Region Origin Zip	US Origin	DG	A	3	First 3 digits of origin station zip code
Shipper Country Code	Cntry1	DH	A	2	
Region Code	Region	DI	A	2	
Recipient Name	Recipient Name	DJ	A	30	
Recipient Company	Recipient Company	DK	A	30	
Recipient Address Line 1	Recipient Address 1	DL	A	30	
Recipient Address Line 2	Recipient Address 2	DM	A	30	
Recipient City	Recipient City	DN	A	30	
Recipient State/Province	ST2	DO	A	2	
Recipient Postal Code	Postal2	DP	A	10	
Recipient Country Code	Cntry2	DQ	A	2	
Delivery Handling Code	Hndlg	DR	A	1	'H' – Hold 'D' – Delivery -or- (space)
Delivery Date	Dlvry Date	DS	N	8	
Delivery Time	Time	DT	N	4	
Delivery Final Disposition Code	Final	DU	A	2	See TABLE 7
Delivery Exception Code	Exceptn	DV	A	2	See TABLE 7
<i>NOTE: You may also need to refer to the 'Delivery Handling Code' above for 'Hold At Station' instructions.</i>					
First Attempt Date	Attempt Date	DW	N	8	
First Attempt Time	Attempt Time	DX	N	4	
Recipient Signature	Signature	DY	A	22	
US Delivery Schedule Code	Svc Area	DZ	A	2	See TABLE 8
<i>NOTE: Delivery Exception Code, Attempt Date/Time, Recipient Signature, Delivery Schedule Code and Final Disposition Code are not available for Ground Service. Actual Delivery Date may be available for Ground Service.</i>					
C.O.D. Check Amount	COD Amt	EA	N	16	Size 13.2 (two decimal places)
C.O.D. Cross-Reference Tracking Number	COD Trkg No	EB	A	12	

**INVOICE LAYOUT**

**INVOICE DETAIL RECORD LAYOUT (cont.)**

Field Name	Header Name	Excel Column	Type	Max Size	Comments
Past-Due Indicator	PDue	EC	A	1	'Y'– Yes '(Space)'– No
Past-Due Invoice Number	PDue Inv	ED	A	9	For Earned/Bonus Discount purposes
Service Level Percentage	Svc Pct	EE	A	3	For Earned/Bonus Discount purposes
Revenue Threshold Amount	Threshold	EF	N	16	Size 13.2 (two decimal places)

**ORIGINAL RECIPIENT ADDRESS, IF CORRECTED:**

Original Recipient Address Line 1	Orig Recip Adr 1	EG	A	30	
Original Recipient Address Line 2	Orig Recip Adr 2	EH	A	30	
Original Recipient City	Original City	EI	A	30	
Original Recipient State/Province	ST3	EJ	A	2	
Original Recipient Postal Code	Postal3	EK	A	10	
EU VAT Number	EU VAT No	EL	A	25	
FedEx Branch Registered VAT Number	FedEx VAT No	EM	A	25	See Table 9
Cross Reference Number	Cross Ref No	EN	A	20	

**NOTE:** When used for Ground Shipments, 'Cross Reference Number' references a shipment with an alternate pickup address. When used for Express Shipments and the 'Tracking Number Message Code' in Column V equals '13028', 'Cross Reference Number' references the 'FedEx International Direct Distribution Master ID Number'. For Express IPD and IPDF shipments (Service Base Codes '18' and '84' in Column R), when shipped on a FXRS or CAFÉ device, 'Cross Reference Number' will relay the 'Master Tracking Number' for the associated children tracking numbers.

International Ground Shipment Number	Intl Grd Shipmt No	EO	A	15	
--------------------------------------	--------------------	----	---	----	--

**NOTE:** The 'International Ground Shipment Number' is a number assigned by FedEx Ground to group shipments for Customs clearance purposes.

**INVOICE LAYOUT****NON-PAY RESOLUTION RECORD LAYOUT**

Field Name	Header Name	Excel Column	Type	Max Size	Comments
<b>Master EDI Number</b>	<b>Master EDI No</b>	A	A	9	
<b>Invoice Number</b>	<b>Invoice Number</b>	B	A	9	
<b>Invoice Date</b>	<b>Invoice Date</b>	C	N	8	Format: YYYYMMDD
<b>Invoice Type</b>	<b>Type</b>	D	A	1	'O'–Original      'P'–Past Due 'N'–Non-Pay      'B'–Balance Due 'R'–Resend      'F'–Final Demand 'D'–Demand for Payment
<b>Ground Tracking # Prefix</b>	<b>Grd Prefix</b>	E	A	8	
<b>Tracking Number</b>	<b>Tracking Number</b>	F	A	12	
<b>Control/Check Number</b>	<b>Ck Ref No</b>	G	A	10	
<b>Resolution Code</b>	<b>Resolution</b>	H	A	1	'C'–Credit      'D'–Denial 'F'–Refund      'R'–Reject 'B' 'O' or 'W'–Other
<b>Denial/Reject Reason Code</b>	<b>Reason Code</b>	I	A	3	<b>See TABLE 10</b>
<i><b>NOTE:</b> The 'Denial/Reject Reason Code' in Column I will only be populated when the 'Resolution Code' in column H is 'D'.</i>					
<b>Requested Adjustment Amount</b>	<b>Request Amt</b>	J	N	16	Size 13.2 (two decimal places)
<b>Amount Due</b>	<b>Amt Due</b>	K	N	16	Size 13.2 (two decimal places)
<b>Total Amount Adjusted</b>	<b>Amt Adjusted</b>	L	N	16	Size 13.2 (two decimal places)
<b>Original Adjustment Reason Code</b>	<b>Orig Adj Code</b>	M	A	3	See <b>Remittance Record Layout</b> 'Adjustment Reason Code' on page 29.

# **REMITTANCE RECORD LAYOUT**

## REMITTANCE LAYOUT

## REMITTANCE RECORD LAYOUT

Field Name	Excel Column	Type	Max Size	Comments
<b>NOTE:</b> Column (Field Name) headings should not be included in the remittance file.				
<b>NOTE:</b> Refer to the 'ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS' section following this page for more information on submitting invoice adjustment requests.				
<b>Customer Reference</b>	A	A	8	Check Number or Transmission Control Number
<b>NOTE:</b> Transmission Control Number must also appear on check.				
<b>Payment Method Indicator</b>	B	A	1	'K'—Check Payment 'E'—EFT Payment
<b>EDI Master Number</b>	C	N	9	Assigned by FedEx; not for shipping
<b>Invoice Number</b>	D	A	9	Invoice number for airbill/tracking #
<b>Account Number</b>	E	N	9	Bill-To Account Number
<b>Tracking Number</b>	F	A	12	Tracking number identifying shipment
<b>Payment Amount</b>	G	N	10	Size 7.2 (two decimal places)
<b>NOTE:</b> 'Payment Amount' cannot be a negative amount. 'Account Number', 'Invoice Number', 'Package Tracking' and 'Payment Amount' fields are required for non-pay/dispute processing.				
<b>Adjustment Reason Code</b>	H	A	2	
'01'— Pricing Error				'51'— Delivery Area Surcharges (DAS) Applied in Error
'18'— Not Company Bill				'52'— Delivery Area Surcharges (DAS) Incorrectly Calculated
'19'—Duplicate Tracking Number (Please check ship date and commerce type)				'53'— Pickup Fees or Weekly On-Call Fees - Not Requested
'21'—Rebill Other Account (Acct number required in Column J)				*'H2'— Payment Previously Sent (Original check number & date required in Column J. i.e. CK123456 04/25/07)
'22'— Weight Error (Correct weight required in Column J)				'L7'— Miscellaneous Deduction (This code must be accompanied by a free-form explanation of credit request in Column J)
'24'— Incorrect Discount				
'34'— Declared Value Incorrect (Correct declared value required in Column J)				
'37'— Dimensions Incorrect (Correct dimensions required in Column J. i.e. "11x15x35")				
'38'— Service Incorrect (Correct service required in Column J. i.e. 2nd day vs. Priority)				
<b>NOTE:</b> * Code 'H2' is to be used for Payment Previously Sent' disputes only. Do not use code 'H2' to dispute items in process, duplicate billing, partial balances or any other adjustment reason codes.				
<b>Adjustment Amount</b>	I	N	10	Size 7.2 (two decimal places)
<b>Adjustment Description</b>	J	A	21	Rebill account number if using code '21' Correct weight if using code '22' Correct declared value if using code '34' Correct dimensions if using code '37' Correct service if using code '38' Original check number & date if using code 'H2' Free-form description if using code 'L7'
<b>EFT Settlement Date</b>	K	N	8	Provide settlement date if paying via EFT (Format: CCYYMMDD)

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS

ADJUSTMENT REASON CODES *(Used in the 'Adjustment Reason Code' field - Excel column 'H')*

Code	Description	Explanation of Code
01	<b>Incorrect Pricing Error</b>	Tracking number was billed using incorrect rates.
18	<b>Billed to Company in Error</b>	Tracking number was billed as the recipient or third party without authorization. Company billed in error as the shipping account.
19	<b>Duplicate Billing</b>	Tracking number was billed twice for the same charges.
	<b>NOTE:</b>	<i>Out of week billings, supplemental charges, duty and tax billings and ground return shipment billings are not duplicate billings.</i>
	<b>NOTE:</b>	<i>Duplicate information should not be processed as duplicate billing.</i>
21	<b>Rebill to Another Account</b>	Code should be used when requesting billing away from the shipping party such as to the recipient or third party. <b>A valid FedEx account number must be entered in the 'Adjustment Description' field (column 'J') when using this code.</b>
22	<b>Weight Error</b>	Tracking number was billed using the incorrect weight. <b>The correct weight must be entered in the 'Adjustment Description' field (column 'J') when using this code. Ex: 1 lb vs. 10 lbs.</b>
24	<b>Incorrect Discount</b>	Tracking number was billed using the incorrect discount based on customer's contract.
34	<b>Declared Value Incorrect</b>	Tracking number was billed using the incorrect declared value. <b>The correct declared value per your records must be entered in the 'Adjustment Description' field (column 'J') when using this code.</b>
37	<b>Dimensions Incorrect</b>	Tracking number was billed using incorrect dims, or billed using the incorrect dimensional weight. <b>The correct dimensions per your records must be entered in the 'Adjustment Description' field (column 'J') when using this code. Ex: 11x15x35.</b>

## REMITTANCE LAYOUT

## ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)

## ADJUSTMENT REASON CODES (Used in the 'Adjustment Reason Code' field - Excel column 'H')

Code	Description	Explanation of Code
38	Service Incorrect	Tracking number was billed using the incorrect service type. <b><i>The correct service per your records must be entered in the 'Adjustment Description' field (column 'J') when using this code. Ex: SO vs. PL.</i></b>
51	Delivery Area Surcharges (DAS) Applied in Error	Code should only be used when Delivery Area Surcharges have been applied in error.
52	Delivery Area Surcharges (DAS) Incorrectly Calculated	Code should only be used when Delivery Area Surcharges have been calculated incorrectly.
53	Pickup Fees or Weekly On-Call Fees - Not Requested	Code should only be used when Pickup Fees or Weekly On-Call Fees have been applied in error.
H2	Payment Previously Sent	Code should only be used to inform FedEx that payment has been previously sent. <b><i>Check number, check date and reference number of previous payment must be entered in the 'Adjustment Description' field (column 'J') when using this code.</i></b>
L7	Miscellaneous Deduction	Code should <b>ONLY</b> be used when there is no other reason code listed that best describes the adjustment. <b><i>A detailed description of the deduction must be entered in the 'Adjustment Description' field (column 'J') when using this code.</i></b>

**REMITTANCE LAYOUT**

**ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

**COMMON ABBREVIATIONS (Used in the 'Adjustment Description' field - Excel column 'J')**

The 'Adjustment Description' field is limited to 21 characters on the FedEx side. A list of common abbreviations is being provided to assist in the entering of comments and conveying messages.

<b>Abbreviation</b>	<b>Description</b>
#	Number
3rd	Third Party
A/C	Address Correction
AB	Tracking
ACCT	Account
ADJ	Adjustment
ADR	Address
AE	Account Executive
AGT	Agent
AH	Additional Handling
CC	Credit Card
CK	Check
CNTL	Control
COD	Cash On Delivery
CONS	Consignee
CR	Credit
CTG	Call Tag
D&T	Duty & Tax
D/O	Drop Off
DAS	Delivery Area Surcharge
DB	Debit
DEL	Delivery
DIM	Dimensions
DIS	Discount
DN	Denial
DOC	Document
DOM	Domestic
DSP	Dispute
DTE	Date
DUP	Duplicate
DV	Declared Value
EIA	Electronic Invoice Adjustments
ERS	Electronic Revenue Support
ES	Economy Service
EXP	Express
FSU	Fuel Surcharge
GRND	Ground
HAZ	Hazardous
INFO	Information

**REMITTANCE LAYOUT****ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)****COMMON ABBREVIATIONS (Used in the 'Adjustment Description' field - Excel column 'J')**

<b>Abbreviation</b>	<b>Description</b>
<b>INQ</b>	<b>Incorrect Quantity</b>
<b>INS</b>	<b>Incorrect Service</b>
<b>INTL</b>	<b>International</b>
<b>INV</b>	<b>Invoice</b>
<b>INW</b>	<b>Incorrect Weight</b>
<b>LB</b>	<b>Pound</b>
<b>LTE</b>	<b>Late</b>
<b>MSC</b>	<b>Miscellaneous</b>
<b>O/C</b>	<b>On Call</b>
<b>OT</b>	<b>On Time</b>
<b>OVS</b>	<b>Oversize</b>
<b>P/U</b>	<b>Pick Up</b>
<b>PKG</b>	<b>Package</b>
<b>PO</b>	<b>Priority Overnight</b>
<b>PTY</b>	<b>Party</b>
<b>PYMNT</b>	<b>Payment</b>
<b>RB</b>	<b>Rebill</b>
<b>RECIP</b>	<b>Recipient</b>
<b>REF</b>	<b>Reference</b>
<b>REP</b>	<b>Representative</b>
<b>REQ</b>	<b>Request</b>
<b>RESI</b>	<b>Residential</b>
<b>RF</b>	<b>Refund</b>
<b>RTN</b>	<b>Return</b>
<b>SDR</b>	<b>Saturday Delivery</b>
<b>SHPMNT</b>	<b>Shipment</b>
<b>SHPR</b>	<b>Shipper</b>
<b>SIG</b>	<b>Signature</b>
<b>SPU</b>	<b>Saturday Pick Up</b>
<b>SVC</b>	<b>Service</b>
<b>WKLY</b>	<b>Weekly</b>
<b>WT</b>	<b>Weight</b>
<b>XS</b>	<b>Express Service</b>

**REMITTANCE LAYOUT**

---

---

**ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

**SUGGESTIONS FOR WHEN TO CONTACT YOUR EIA REPRESENTATIVE**

***NOTE:** If you do not know who your EIA representative is, contact your ERS Analyst for assistance. Refer to the 'Resources' section.*

- Prior to the submittal of an exceptionally large invoice adjustment (EIA) file.
- Prior to the submittal of an EIA file for problems or adjustment reasons you have not previously been experiencing.
- Anytime you may need to address an issue or problems not previously discussed with your EIA representative.
- When billing disputes still exist after the return of a resolution file.
- Prior to submitting a file or after receiving a resolution file with unclear explanations of L7 adjustment requests.
- Anytime information is needed about invoice adjustment procedures or concerns.
- If you have not received your EIA response file within 5 business days.

**BREAKDOWN OF EIA FILES WITH OVER 10,000 ADJUSTMENT REQUESTS**

EIA files containing 10,000 or more adjustment requests will be separated into smaller files of 5,000 on the FedEx side, and the resolution files will return in the smaller files. The assigned EIA control number will remain the same except for the last digit which will change to an alpha or numeric character (A through Z, or 1, 2, 3...).

Example:

EIA control number EAST0123 is sent with 17,123 adjustment requests. The file will be separated into smaller files and the resolution files will return as shown below:

<b>Control Number</b>	<b>Adjustment Line Items</b>
<b>EAST0123</b>	<b>5,000</b>
<b>EAST012A</b>	<b>5,000</b>
<b>EAST012B</b>	<b>5,000</b>
<b>EAST012C</b>	<b>2,123</b>
<b>Total of 4 Files</b>	<b>Total 17,123 Adjustment Requests</b>

**REMITTANCE LAYOUT**

---

---

**ELECTRONIC INVOICE ADJUSTMENTS HELPFUL TIPS (cont.)**

**EIA FILE CYCLE TIME**

EIA files transmitted and received in FedEx net prior to 2:00 PM CST will download in the Electronic Invoice Adjustment system the same day. Files received after 2:00 PM CST will download in the Electronic Invoice Adjustment system the next business day.

**EXPRESS MONEY BACK GUARANTEE**

Accounts established on EDI after August 11, 2001 must utilize fedex.com or the IVR (Interactive Voice Response) system for Money Back Guarantee adjustment requests. Money Back Guarantee adjustment requests may not be submitted through the Electronic Invoice Adjustment process. Please refer to the *FedEx Service Guide*.

**GROUND MONEY BACK GUARANTEE**

Ground Money Back Guarantee adjustment requests may not be sent through the Electronic Invoice Adjustment process. Ground Money Back Guarantee includes requests for late delivery, proof of delivery, and packages not shipped. Please refer to the *FedEx Service Guide*.

# **TABLES**

## TABLES

**TABLE 1—SERVICE BASE CODES***(Used in 'Service Base' field)*

Code	Description
00	Master Tracking Number/FedEx International Direct Distribution®
01	FedEx Priority Overnight® FedEx International Priority® FedEx International Priority Plus®
03	FedEx 2Day® FedEx International Economy® (Moneyback guarantee)
04	FedEx International Economy® (No Moneyback guarantee)
05	FedEx Standard Overnight®
06	FedEx First Overnight® FedEx International First®
17	FedEx International Economy Direct Distribution®
18	FedEx International Priority DirectDistribution®
20	Non-US: FedEx Economy® Intra-US: FedEx Express Saver®
21	FedEx International MailService® - Premium®
	<b>NOTE:</b> For delivery commitments: <a href="http://fedex.com/us/services/intl/mailservice.html">http://fedex.com/us/services/intl/mailservice.html</a>
31	FedEx International MailService® - Standard
39	FedEx First Overnight®Freight
49	FedEx2Day®A.M.
57	FedEx Europe First - International Priority®
70	FedEx 1Day Freight® FedEx International Priority® Freight
80	FedEx 2Day Freight®
83	FedEx 3Day Freight®
84	FedEx International Priority DirectDistribution Freight®
	<b>NOTE:</b> For service discriptions: <a href="http://fedex.com/us/services/intl/prioritydirectdistr.html">http://fedex.com/us/services/intl/prioritydirectdistr.html</a> For countries served: <a href="http://fedex.com/us/services/intl/countriesserved.html">http://fedex.com/us/services/intl/countriesserved.html</a>
86	FedEx International Economy® Freight
90	FedEx Home Delivery® (FedEx Ground Service)
92	FedEx Ground®
95	FedEx SmartPost®

**NOTE:** The above codes identify the type of service requested. The type of packaging is identified in Table 3. For further explanation of FedEx Services, refer to the current **FedEx Service Guide**.

**NOTE:** Delivery commitments for FedEx Express® U.S. service areas can be found at: <http://www.fedex.com/us/services/us/commitments.html>

**TABLES**

---

---

**TABLE 2—SERVICE PACKAGING CODES**

*(Used in 'Service Packaging' field)*

<b>Code</b>	<b>Description</b>
00	FedEx International Direct Distribution Packaging
01	Customer Packaging
02	FedEx Pak®
03	FedEx Box®
04	FedEx Tube®
06	FedEx Envelope®
08	FedEx Packet®
15	FedEx 10kg Box
25	FedEx 25kg Box

**NOTE:** *The above codes identify the type of packaging used. The type of service is identified in Table 1. For further descriptions of packaging, refer to the current **FedEx Service Guide**.*

## TABLES

**TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>015</b>	Ground, Direct Signature Required, Prepaid, Domestic
<b>016</b>	Ground, COD, Prepaid, Domestic
<b>017</b>	Ground, ECOD, Prepaid, Domestic
<b>018</b>	Ground, PRP, Prepaid, Domestic
<b>019</b>	Ground, Prepaid, Domestic
<b>020</b>	Ground, Direct Signature Required, Collect, Domestic
<b>021</b>	Ground, Collect, Domestic
<b>022</b>	International Ground, Direct Signature Required, Prepaid
<b>023</b>	International Ground, COD, Prepaid
<b>025</b>	International Ground, PRP, Prepaid
<b>026</b>	International Ground, Prepaid
<b>027</b>	International Ground, Direct Signature Required, Collect
<b>028</b>	International Ground, Collect
<b>131</b>	Ground, 3rd Party, Return, Printed Label
<b>133</b>	Ground, 3rd Party, Return, Print Label, Direct Signature Required
<b>135</b>	International Ground, 3rd Party, Return, Printed Label
<b>136</b>	Ground, Prepaid, Return Manager Online Label
<b>137</b>	Ground, Prepaid, Return, Printed Label
<b>138</b>	Ground, Prepaid, Net Return, Direct Signature Required
<b>139</b>	Ground, Prepaid, Return, Print Label, Direct Signature Required
<b>140</b>	Ground, 3rd Party, Return Manager Online Label
<b>141</b>	International Ground, Prepaid, Return, Printed Label
<b>142</b>	Ground, Prepaid, Call Tag, Residential-Pickup
<b>143</b>	Ground, Prepaid, Call Tag, Business-Pickup
<b>150</b>	Ground, Indirect Signature Required, Prepaid, Domestic
<b>151</b>	Ground, Adult Signature Required, Prepaid, Domestic
<b>152</b>	Ground, Indirect Signature Required, Collect, Domestic
<b>153</b>	Ground, Adult Signature Required, Collect, Domestic
<b>154</b>	Ground, Adult Signature Required, COD, Prepaid, Domestic
<b>155</b>	Ground, Adult Signature Required, ECOD, Prepaid, Domestic
<b>156</b>	Ground, Adult Signature Required, Guaranteed Funds COD, Prepaid, Domestic
<b>157</b>	Ground, Adult Signature Required, Currency COD, Prepaid, Domestic
<b>158</b>	Ground, 3rd Party Billing, Adult Signature Required, Domestic

**TABLES****TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>159</b>	Ground, 3rd Party Billing, Indirect Signature Required, Domestic
<b>160</b>	Ground, Bill Recipient, Adult Signature Required, Domestic
<b>161</b>	Ground, Bill Recipient, Indirect Signature Required, Domestic
<b>162</b>	Ground, 3rd Party Billing, Adult Signature Required, COD, Domestic
<b>163</b>	Ground, 3rd Party Billing, Adult Signature Required, ECOD, Domestic
<b>164</b>	Ground, 3rd Party Billing, Adult Signature Required, Currency COD, Domestic
<b>165</b>	Ground, 3rd Party Billing, Adult Signature Required, Guaranteed Funds COD, Domestic
<b>166</b>	Ground, Prepaid, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
<b>167</b>	Ground, Prepaid, Currency, ECOD, Adult Signature Required, Domestic
<b>168</b>	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Adult Signature Required, Domestic
<b>169</b>	Ground, 3rd Party Billing, Currency, ECOD, Adult Signature Required, Domestic
<b>200</b>	International Ground, Prepaid, Indirect Signature Required
<b>201</b>	International Ground, 3rd Party, Indirect Signature Required
<b>202</b>	International Ground, Collect, Indirect Signature Required
<b>203</b>	International Ground, Bill Recipient, Indirect Signature Required
<b>211</b>	Ground, Prepaid, Return Manager Online Label, Adult Signature Required
<b>300</b>	Ground, Prepaid, Hazmat, PRP
<b>301</b>	Ground, Prepaid, ORMD, PRP
<b>302</b>	Ground, Prepaid, Hazmat, Direct Signature Required
<b>303</b>	Ground, Prepaid, ORMD
<b>304</b>	Ground, Prepaid, ORMD, Indirect Signature Required
<b>305</b>	Ground, Prepaid, ORMD, Direct Signature Required
<b>306</b>	Ground, Prepaid, Hazmat, Adult Signature Required
<b>307</b>	Ground, Prepaid, ORMD, Adult Signature Required
<b>308</b>	Ground, 3rd Party, Hazmat, Adult Signature Required
<b>309</b>	Ground, 3rd Party, ORMD, Adult Signature Required
<b>310</b>	Ground, 3rd Party, Hazmat, Direct Signature Required
<b>311</b>	Ground, 3rd Party, ORMD
<b>312</b>	Ground, 3rd Party, ORMD, Indirect Signature Required
<b>313</b>	Ground, 3rd Party, ORMD, Direct Signature Required
<b>314</b>	Ground, Collect, Hazmat, Direct Signature Required
<b>315</b>	Ground, Collect, ORMD
<b>316</b>	Ground, Collect, ORMD, Indirect Signature Required
<b>317</b>	Ground, Collect, ORMD, Direct Signature Required

## TABLES

**TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>318</b>	Ground, Prepaid, Hazmat, ECOD
<b>319</b>	Ground, Prepaid, Hazmat, Currency ECOD
<b>320</b>	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD
<b>321</b>	Ground, Prepaid, ORMD, ECOD
<b>322</b>	Ground, Prepaid, ORMD, Currency ECOD
<b>323</b>	Ground, Prepaid, ORMD, Guaranteed Funds ECOD
<b>324</b>	Ground, 3rd Party, Hazmat, ECOD
<b>325</b>	Ground, Collect, Hazmat, Adult Signature Required
<b>326</b>	Ground, Collect, ORMD, Adult Signature Required
<b>327</b>	Ground, 3rd Party, ORMD, ECOD
<b>330</b>	Ground, Prepaid, Hazmat, COD
<b>331</b>	Ground, Prepaid, Hazmat, Currency COD
<b>332</b>	Ground, Prepaid, Hazmat, Guaranteed Funds COD
<b>333</b>	Ground, Prepaid, ORMD, COD
<b>334</b>	Ground, Prepaid, ORMD, Currency COD
<b>335</b>	Ground, Prepaid, ORMD, Guaranteed Funds COD
<b>336</b>	Ground, 3rd Party, Hazmat, COD
<b>339</b>	Ground, 3rd Party, ORMD, COD
<b>340</b>	Ground, Bill Recipient, Hazmat, Direct Signature Required
<b>341</b>	Ground, Bill Recipient, Hazmat, Adult Signature Required
<b>342</b>	Ground, Bill Recipient, ORMD
<b>343</b>	Ground, Bill Recipient, ORMD, Adult Signature Required
<b>344</b>	Ground, Bill Recipient, ORMD, Indirect Signature Required
<b>345</b>	Ground, Bill Recipient, ORMD, Direct Signature Required
<b>346</b>	Ground, 3rd Party, Hazmat, Currency ECOD
<b>347</b>	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD
<b>348</b>	Ground, 3rd Party, ORMD, Currency ECOD
<b>349</b>	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD
<b>350</b>	Ground, 3rd Party, Return, Print Label
<b>351</b>	Ground, Prepaid, Return Manager Online Label, Hold At Location
<b>352</b>	Ground, Prepaid, Return Manager, Print Label
<b>353</b>	Ground, 3rd Party, Return Manager Online Label, Hold At Location
<b>354</b>	Ground, 3rd Party, Return Manager, Adult Signature Required, Hold At Location
<b>355</b>	Ground, Prepaid, Return Manager Printed Label, Adult Signature Required, Hold At Location
<b>356</b>	Ground, 3rd Party, Return Manager Online Label, Adult Signature Required, Hold At Location

## TABLES

**TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>357</b>	Ground, Prepaid, Return Manager Online Label, Adult Signature Required, Hold At Location
<b>358</b>	Ground, Prepaid, Hold At Location
<b>359</b>	Ground, 3rd Party, Hold At Location
<b>360</b>	Ground, Recipient, Hold At Location
<b>361</b>	Ground, Prepaid, Adult Signature Required, Hold At Location
<b>362</b>	Ground, 3rd Party, Adult Signature Required, Hold At Location
<b>363</b>	Ground, Bill Recipient, Adult Signature Required, Hold At Location
<b>364</b>	Ground, 3rd Party, Hazmat, Currency COD
<b>365</b>	Ground, 3rd Party, Hazmat, Guaranteed Funds COD
<b>366</b>	Ground, 3rd Party, ORMD, Currency COD
<b>367</b>	Ground, 3rd Party, ORMD, Guaranteed Funds COD
<b>368</b>	Ground, Prepaid, Hazmat, ECOD, Adult Signature Required
<b>369</b>	Ground, Prepaid, Hazmat, Currency ECOD, Adult Signature Required
<b>370</b>	Ground, Prepaid, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
<b>371</b>	Ground, Prepaid, ORMD, Currency ECOD, Adult Signature Required
<b>372</b>	Ground, Prepaid, ORMD, Guaranteed Funds ECOD, Adult Signature Required
<b>373</b>	Ground, Prepaid, Hazmat, COD, Adult Signature Required
<b>374</b>	Ground, Prepaid, Hazmat, Currency COD, Adult Signature Required
<b>375</b>	Ground, Prepaid, Hazmat, Guaranteed Funds COD, Adult Signature Required
<b>376</b>	Ground, Prepaid, ORMD, COD, Adult Signature Required
<b>377</b>	Ground, Prepaid, ORMD, Currency COD, Adult Signature Required
<b>378</b>	Ground, Prepaid, ORMD, Guaranteed Funds COD, Adult Signature Required
<b>379</b>	Ground, 3rd Party, Hazmat, COD, Adult Signature Required
<b>380</b>	Ground, 3rd Party, ORMD, COD, Adult Signature Required
<b>381</b>	Ground, 3rd Party, Hazmat, ECOD, Adult Signature Required
<b>382</b>	Ground, 3rd Party, ORMD, ECOD, Adult Signature Required
<b>383</b>	Ground, 3rd Party, Hazmat, Currency ECOD, Adult Signature Required
<b>384</b>	Ground, 3rd Party, Hazmat, Guaranteed Funds ECOD, Adult Signature Required
<b>385</b>	Ground, 3rd Party, ORMD, Currency ECOD, Adult Signature Required
<b>386</b>	Ground, 3rd Party, ORMD, Guaranteed Funds ECOD, Adult Signature Required
<b>387</b>	Ground, 3rd Party, Hazmat, Currency COD, Adult Signature Required
<b>388</b>	Ground, 3rd Party, Hazmat, Guaranteed Funds COD, Adult Signature Required
<b>389</b>	Ground, 3rd Party, ORMD, Currency COD, Adult Signature Required
<b>390</b>	Ground, 3rd Party, ORMD, Guaranteed Funds COD, Adult Signature Required
<b>391</b>	Ground, Prepaid, ORMD, ECOD, Adult Signature Required
<b>408</b>	Ground, Guaranteed Funds COD, Prepaid, Domestic

## TABLES

**TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
409	Ground, Currency COD, Prepaid, Domestic
417	Ground, 3rd Party Billing, Domestic
418	Ground, 3rd Party Billing, Direct Signature Required, Domestic
419	Ground, 3rd Party Billing, COD, Domestic
420	Ground, 3rd Party Billing, Guaranteed Funds COD, Domestic
421	Ground, 3rd Party Billing, Currency COD, Domestic
422	Ground, Bill Recipient, Domestic
423	Ground, Bill Recipient, Direct Signature Required, Domestic
429	Ground, 3rd Party Billing, ECOD, Domestic
439	Ground, Prepaid, Guaranteed Funds, ECOD, Domestic
440	Ground, Prepaid, Currency, ECOD, Domestic
443	Ground, 3rd Party Billing, Guaranteed Funds, ECOD, Domestic
444	Ground, 3rd Party Billing, Currency, ECOD, Domestic
478	International Ground, Prepaid, Guaranteed Funds, COD
479	International Ground, Prepaid, Currency, COD
487	International Ground, 3rd Party Billing
488	International Ground, 3rd Party Billing, Direct Signature Required
489	International Ground, 3rd Party Billing, COD
490	International Ground, 3rd Party Billing, Guaranteed Funds, COD
491	International Ground, 3rd Party Billing, Currency, COD
492	International Ground, Bill Recipient
493	International Ground, Bill Recipient, Direct Signature Required
494	International Ground, Prepaid, Return, Print Label, Direct Signature Required
495	International Ground, 3rd Party, Return, Print Label, Direct Signature Required
700	Home Delivery, Bill Recipient, ORMD, Evening, Direct Signature Required
701	Home Delivery, Bill Recipient, ORMD, Evening, Adult Signature Required
702	Home Delivery, Bill Recipient, ORMD, Appointment
703	Home Delivery, Bill Recipient, ORMD, Appointment, Adult Signature Required
704	Home Delivery, Prepaid, ORMD, Appointment, Adult Signature Required
705	Home Delivery, Prepaid, ORMD, Date Certain, Adult Signature Required
706	Home Delivery, Prepaid, ORMD, Evening, Adult Signature Required
707	Home Delivery, 3rd Party, ORMD, Adult Signature Required
708	Home Delivery, 3rd Party, ORMD, Date Certain
709	Home Delivery, 3rd Party, ORMD, Date Certain, Indirect Signature Required
710	Home Delivery, 3rd Party, ORMD, Date Certain, Direct Signature Required

**TABLES****TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>711</b>	Home Delivery, 3rd Party, ORMD, Date Certain, Adult Signature Required
<b>712</b>	Home Delivery, 3rd Party, ORMD, Evening
<b>713</b>	Home Delivery, 3rd Party, ORMD, Evening, Indirect Signature Required
<b>714</b>	Home Delivery, 3rd Party, ORMD, Evening, Direct Signature Required
<b>715</b>	Home Delivery, 3rd Party, ORMD, Evening, Adult Signature Required
<b>716</b>	Home Delivery, 3rd Party, ORMD, Appointment, Adult Signature Required
<b>800</b>	Home Delivery, Direct Signature Required, Prepaid
<b>801</b>	Home Delivery, Prepaid, ORMD
<b>802</b>	Home Delivery, Prepaid, ORMD, Indirect Signature Required
<b>803</b>	Home Delivery, Prepaid, ORMD, Direct Signature Required
<b>804</b>	Home Delivery, Prepaid
<b>805</b>	Home Delivery, Prepaid, ORMD, Date Certain
<b>806</b>	Home Delivery, Prepaid, ORMD, Date Certain, Indirect Signature Required
<b>807</b>	Home Delivery, Prepaid, ORMD, Date Certain, Direct Signature Required
<b>809</b>	Home Delivery, Prepaid, ORMD, Evening
<b>810</b>	Home Delivery, Evening, Direct Signature Required, Prepaid
<b>814</b>	Home Delivery, Evening, Prepaid
<b>820</b>	Home Delivery, Date Certain, Direct Signature Required, Prepaid
<b>822</b>	Home Delivery, Prepaid, ORMD, Evening, Indirect Signature Required
<b>823</b>	Home Delivery, Prepaid, ORMD, Evening, Direct Signature Required
<b>824</b>	Home Delivery, Date Certain, Prepaid
<b>825</b>	Home Delivery, Prepaid, ORMD, Appointment
<b>826</b>	Home Delivery, Bill Recipient, ORMD
<b>827</b>	Home Delivery, Bill Recipient, ORMD, Indirect Signature Required
<b>829</b>	Home Delivery, Bill Recipient, ORMD, Direct Signature Required
<b>831</b>	Home Delivery, Prepaid, ORMD, Adult Signature Required
<b>832</b>	Home Delivery, Bill Recipient, ORMD, Adult Signature Required
<b>833</b>	Home Delivery, Bill Recipient, ORMD, Date Certain
<b>834</b>	Home Delivery, Appointment Delivery, Prepaid
<b>836</b>	Home Delivery, 3rd Party, Return Manager Printed Label
<b>841</b>	Home Delivery, Bill Recipient, ORMD, Date Certain, Indirect Signature Required
<b>842</b>	Home Delivery, Prepaid, Return Manager Printed Label
<b>847</b>	Home Delivery, 3rd Party, Return Manager Online Label
<b>848</b>	Home Delivery, Prepaid, Return Manager Online Label

---



---

**TABLES**
**TABLE 3—GROUND SERVICE CODES**
*(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>849</b>	Home Delivery, Bill Recipient, ORMD, Date Certain, Direct Signature Required
<b>850</b>	Home Delivery, 3rd Party Billing
<b>851</b>	Home Delivery, 3rd Party Billing, Direct Signature Required
<b>853</b>	Home Delivery, 3rd Party Billing, Evening
<b>854</b>	Home Delivery, 3rd Party Billing, Evening, Direct Signature Required
<b>856</b>	Home Delivery, 3rd Party Billing, Date Certain
<b>857</b>	Home Delivery, 3rd Party Billing, Date Certain, Direct Signature Required
<b>859</b>	Home Delivery, 3rd Party Billing, Appointment Delivery
<b>861</b>	Home Delivery, Prepaid, Evening, Indirect Signature Required
<b>862</b>	Home Delivery, Prepaid, Date Certain, Indirect Signature Required
<b>863</b>	Home Delivery, 3rd Party Billing, Indirect Signature Required
<b>864</b>	Home Delivery, 3rd Party Billing, Evening, Indirect Signature Required
<b>865</b>	Home Delivery, 3rd Party Billing, Date Certain, Indirect Signature Required
<b>866</b>	Home Delivery, Bill Recipient, Indirect Signature Required
<b>867</b>	Home Delivery, Bill Recipient, Evening, Indirect Signature Required
<b>868</b>	Home Delivery, Bill Recipient, Date Certain, Indirect Signature Required
<b>869</b>	Home Delivery, Bill Recipient
<b>870</b>	Home Delivery, Bill Recipient, Direct Signature Required
<b>872</b>	Home Delivery, Bill Recipient, Evening
<b>873</b>	Home Delivery, Bill Recipient, Evening, Direct Signature Required
<b>875</b>	Home Delivery, Bill Recipient, Date Certain
<b>876</b>	Home Delivery, Bill Recipient, Date Certain, Direct Signature Required
<b>878</b>	Home Delivery, Bill Recipient, Appointment Delivery
<b>880</b>	Home Delivery, Bill Recipient, ORMD, Date Certain, Adult Signature Required
<b>881</b>	Home Delivery, 3rd Party, ORMD
<b>882</b>	Home Delivery, 3rd Party, ORMD, Indirect Signature Required
<b>883</b>	Home Delivery, Adult Signature Required, Prepaid
<b>884</b>	Home Delivery, Evening, Adult Signature Required, Prepaid
<b>885</b>	Home Delivery, Date Certain, Adult Signature Required, Prepaid
<b>886</b>	Home Delivery, Appointment Delivery, Adult Signature Required, Prepaid
<b>887</b>	Home Delivery, 3rd Party Billing, Adult Signature Required
<b>888</b>	Home Delivery, 3rd Party Billing, Evening, Adult Signature Required

**TABLES****TABLE 3—GROUND SERVICE CODES***(Used in 'Ground Service Code' field)*

<b>Code</b>	<b>Description</b>
<b>889</b>	Home Delivery, 3rd Party Billing, Date Certain, Adult Signature Required
<b>890</b>	Home Delivery, 3rd Party Billing, Appointment Delivery, Adult Signature Required
<b>891</b>	Home Delivery, Bill Recipient, Adult Signature Required
<b>892</b>	Home Delivery, Bill Recipient, Evening, Adult Signature Required
<b>893</b>	Home Delivery, Bill Recipient, Date Certain, Adult Signature Required
<b>894</b>	Home Delivery, Bill Recipient, Appointment Delivery, Adult Signature Required
<b>895</b>	Home Delivery, Prepaid, Indirect Signature Required
<b>896</b>	Home Delivery, 3rd Party, ORMD, Direct Signature Required
<b>897</b>	Home Delivery, Bill Recipient, ORMD, Evening
<b>898</b>	Home Delivery, Bill Recipient, ORMD, Evening, Indirect Signature Required
<b>899</b>	Home Delivery, 3rd Party, ORMD, Appointment
<b>900</b>	Consolidated Returns, 3rd Party, Item

## TABLES

**TABLE 4— TRACKING NUMBER MESSAGE CODES***(Used in 'Tracking Number Message Code' field)*

<b>Code</b>	<b>Description</b>
<b>10001</b>	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the second business day for A1, A2, A3, A4, A5, A6, AA, AM, PM and RM service areas.
<b>10002</b>	The Delivery commitment for FedEx 2Day to residences (including home offices) is 7 P.M. the third business day for AT, O2, and O3 service areas.
<b>10026</b>	Dimensional weight was applied. (Applicable for Int'l Express transportation shipments, US and non-US.)
<b>10077</b>	FedEx EU Billing Entity.
<b>10081</b>	Customer is liable for VAT.
<b>10082</b>	Not subject to invoicing country VAT.
<b>13028</b>	FedEx International Direct Distribution Shipment; charges are for transportation within the U.S.
<b>30002</b>	100% BTW vrijstelling, Minist. besi. E.T. 56000/H/525 dd 18/09/02 (EU parliamentary exemption).
<b>37005</b>	Average Per Package weight minimum applied on the shipment. (US Domestic Express)
<b>40001</b>	VAT Exempt according to Article 15.13 of the Sixth Directive.
<b>40002</b>	VAT Exempt according to Article 14(i) of the Sixth Directive.
<b>40003</b>	Exemption in application of relief regime for authorized exporters.
<b>40004</b>	Reverse charge (Article 28b (C) of the Sixth Directive).
<b>40005</b>	Reverse charge (Article 28 ter (C) of the Sixth Directive).
<b>40006</b>	VAT Exempt according to Article 15 (10) of the Sixth Directive.
<b>40007</b>	No VAT applied - out of the scope of EU VAT.
<b>40008</b>	VAT Percentage Rate.
<b>40009</b>	Exempt according to article 15, 9 of Sixth Directive
<b>41001</b>	Copied Label: Multiple packages were shipped using the same label/tracking number; the total weight and number of packages for the shipment are reflected in the invoice amount. For future reference, a unique FedEx label/tracking number must be used for each package in the shipment. NOTE: This message is applicable to Intra-US Express shipments only.
<b>43001</b>	Minimum billable weight was applied. (Applicable for US Domestic and US Export Express services.) must be used for each package in the shipment. NOTE: This message is applicable to Intra-US Express shipments only.
<b>44001</b>	Dimensional weight was applied. (Applicable for Int'l Express transportation shipments, US and non-US.)

**TABLES****TABLE 5—CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>001</b>	Declared Value Charge
<b>002</b>	Saturday Delivery Charge
<b>003</b>	Saturday Pickup Charge
<b>004</b>	No Account Number Used for Billing
<b>005</b>	Alaska or Hawaii (Metro delivery)
<b>006</b>	Alaska/Hawaii (Non-Metro delivery)
<b>007</b>	Recipient Address Correction Charge
<b>008</b>	Inaccessible Dangerous Goods
<b>009</b>	Other Charges
<b>010</b>	Fuel Surcharge
<b>011</b>	Pickup Charge
<b>012</b>	Accessible Dangerous Goods
<b>013</b>	Constant Surveillance Service Requested
<b>014</b>	Credit
<b>015</b>	POD Service Credit
<b>016</b>	Service Credit
<b>017</b>	Package Status Credit
<b>018</b>	Late Delivery
<b>019</b>	Incorrect Billing Account Number Charge
<b>020</b>	Invalid Bill Shipper Account Number Charge
<b>021</b>	C.O.D. Fee
<b>022</b>	Residential Delivery Surcharge (Express)
<b>023</b>	H3 Pickup Charge
<b>024</b>	H3 Delivery Charge
<b>025</b>	Inside Pickup Charge, Freight (Express)
<b>026</b>	Inside Delivery Charge, Freight (Express)
<b>027</b>	Residential Pickup Charge, Freight (Express)
<b>028</b>	Residential Delivery Charge, Freight (Express)
<b>029</b>	Delivery Reattempt Charge, Freight (Express)
<b>030</b>	Extra Labor Charge, Freight (Express)
<b>031</b>	Single Shipment Charge, Freight (Express)
<b>032</b>	Reconsignment Charge, Freight (Express)
<b>033</b>	Mark and Tag Charge, Freight (Express)

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields)*

<b>Code</b>	<b>Description</b>
<b>034</b>	Dry Ice
<b>035</b>	FedEx Corporation Audit Indicator
<b>036</b>	Hold at Station
<b>037</b>	Bundle Number
<b>038</b>	Week Day Delivery
<b>039</b>	Hold at Station Heavy Weight
<b>040</b>	Drop Off Discount
<b>041</b>	Overweight
<b>042</b>	Out of Pickup Area
<b>043</b>	Out of Delivery Area
<b>044</b>	Financial Document Option
<b>045</b>	Broker Selection Option
<b>046</b>	Cut Flowers
<b>047</b>	Argentina Broker Fee
<b>048</b>	Argentina Phito Fee
<b>049</b>	Argentina Inase Fee
<b>050</b>	Freight Charge
<b>051</b>	Currency Duty
<b>052</b>	Customs Duty
<b>053</b>	Rebill Duty
<b>054</b>	Customs Additional Duty
<b>055</b>	Rebill Customs Additional Duty
<b>056</b>	FedEx Additional Duty
<b>057</b>	Rebill FedEx Additional Duty
<b>058</b>	Currency VAT (Value Added Tax)
<b>059</b>	Original VAT (Value Added Tax)
<b>060</b>	Rebill VAT (Value Added Tax)
<b>061</b>	FedEx Additional VAT (Value Added Tax)
<b>062</b>	Rebill FedEx Additional VAT (Value Added Tax)
<b>063</b>	Puerto Rico Country Tax
<b>064</b>	Intangible Charge Duty
<b>065</b>	Section Charge Duty
<b>066</b>	Informal Charge Duty

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>067</b>	Formal Charge Duty
<b>068</b>	HAWB Charge Duty
<b>069</b>	1/60th Charge Duty
<b>070</b>	Bond Fee Charge Duty
<b>071</b>	TSUSA Charge Duty
<b>072</b>	Missing Document Charge Duty
<b>073</b>	Sum Additional Invoice Duty
<b>074</b>	Advancement Fee Duty
<b>075</b>	Government Document Charge Duty
<b>076</b>	Post Entry Service Duty
<b>077</b>	COMM Reimbursement Charge Duty
<b>078</b>	Duty Excise Charge
<b>079</b>	Additional Tax Administration Duty - Denmark
<b>080</b>	Additional Tax Administration Duty - Belgium
<b>081</b>	Additional Tax Administration Duty - Luxembourg
<b>082</b>	Additional Tax Administration Duty - Austria
<b>083</b>	Additional Tax Administration Duty - Switzerland
<b>084</b>	GST Singapore Duty
<b>085</b>	Marca Da Bolla
<b>086</b>	GST Tax Duty
<b>087</b>	Special Assessment Charge Duty
<b>088</b>	Customs Processing Fee Duty
<b>089</b>	1/1000 Charge Duty
<b>090</b>	Additional Tax Administration Duty - Korea
<b>091</b>	TVA Duty
<b>092</b>	Austrian Payor Duty
<b>093</b>	Antidumping Duty
<b>094</b>	Additional Tax Administration Duty - France
<b>095</b>	Additional Tax Administration Duty - Italy
<b>096</b>	Taiwan VAT
<b>097</b>	Intangible Charge VAT
<b>098</b>	Section Charge VAT
<b>099</b>	Informal Charge VAT

## TABLES

**TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
100	Formal Charge VAT
101	HAWB Charge VAT
102	1/60th Charge VAT
103	Storage or Bond Fee VAT
104	TSUSA Charge VAT
105	Missing Document Charge VAT
106	Sum Additional Invoice VAT
107	Advancement Fee VAT
108	Government Document Charge VAT
109	Post Entry Service VAT
110	COMM Reimbursement Charge VAT
111	VAT Excise Charge
112	VAT Excise Charge
113	Additional Tax Administration VAT- Denmark
114	Additional Tax Administration VAT- Belgium
115	Additional Tax Administration VAT - Luxembourg
116	Additional Tax Administration VAT - Austria
117	Additional Tax Administration VAT - Switzerland
118	GST Singapore VAT
119	Marca Da Bolla VAT
120	GST Tax VAT
121	Special Assessment Charge VAT
122	Customs Processing Fee VAT
123	1/1000 Charge VAT
124	Additional Tax Administration VAT - Korea
125	TVA VAT
126	Austrian Payor VAT
127	Antidumping Duty VAT
128	Additional Tax Administration VAT - France
129	Additional Tax Administration VAT - Italy
130	Additional Tax Administration VAT
131	PST AB (Alberta Provincial Sales Tax)
132	PST BC (British Columbia Provincial Sales Tax)

**TABLES****TABLE 5—CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>133</b>	PST MB (Manitoba Provincial Sales Tax)
<b>134</b>	PST NB (New Brunswick Provincial Sales Tax)
<b>135</b>	PST NF (Newfoundland Provincial Sales Tax)
<b>136</b>	PST NT (Northwest Territories Provincial Sales Tax)
<b>137</b>	PST NS (Nova Scotia Provincial Sales Tax)
<b>138</b>	PST ON (Ontario Provincial Sales Tax)
<b>139</b>	PST PE (Prince Edward Island Provincial Sales Tax)
<b>140</b>	PST PQ (Quebec Provincial Sales Tax)
<b>141</b>	PST SK (Saskatchewan Provincial Sales Tax)
<b>142</b>	PST YK (Yukon Provincial Sales Tax)
<b>150</b>	Non Document Charge
<b>157</b>	Low Item Weight
<b>161</b>	QST (Quebec Sales Tax) Charge
<b>162</b>	Canada GST Freight
<b>163</b>	Mexico IVA Freight
<b>164</b>	Taiwan VAT
<b>165</b>	Grenada VAT
<b>166</b>	Venezuela VAT
<b>170</b>	Belgium VAT
<b>171</b>	Luxembourg VAT
<b>172</b>	Germany VAT
<b>173</b>	Great Britain VAT
<b>174</b>	Italy VAT
<b>175</b>	Netherlands VAT
<b>176</b>	France VAT
<b>177</b>	Austria VAT
<b>178</b>	Ireland VAT
<b>179</b>	Sweden VAT
<b>180</b>	Denmark VAT
<b>181</b>	Finland VAT
<b>182</b>	Greece VAT
<b>183</b>	Spain VAT
<b>184</b>	Portugal VAT

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>185</b>	Discount Amount
<b>186</b>	Memphis Discount Amount
<b>187</b>	Dropoff Discount
<b>188</b>	Rebate
<b>189</b>	Bermuda Terminal Fee
<b>190</b>	Bundle Number
<b>191</b>	Canadian Duty GST/QS
<b>192</b>	Canadian GST/QST Tax
<b>193</b>	Freight Other
<b>194</b>	Duty Other
<b>195</b>	Tax Other
<b>196</b>	Duty/Tax Surcharges
<b>197</b>	Service Other
<b>198</b>	Rebill Fee
<b>202</b>	HST (Harmonized Sales Tax) - Duty
<b>203</b>	HST (Harmonized Sales Tax) - VAT
<b>204</b>	Canadian HST NB (New Brunswick Harmonized Sales Tax) (Express)
<b>205</b>	Canadian HST NF (Newfoundland Harmonized Sales Tax) (Express)
<b>206</b>	Canadian HST NS (Nova Scotia Harmonized Sales Tax) (Express)
<b>207</b>	UAE GPA
<b>208</b>	India Service Tax
<b>209</b>	Thailand VAT
<b>210</b>	IPFS Dropoff
<b>211</b>	IPFS HAL
<b>212</b>	IPFS BSO
<b>213</b>	Oversize Package
<b>214</b>	Out of Pickup Zone
<b>215</b>	Bermuda Terminal Fee
<b>216</b>	Payment/Credit
<b>217</b>	Sunday Pickup
<b>219</b>	Invalid Third Party Account Number Charge
<b>220</b>	Local Tax Charge
<b>221</b>	Maximum Discount

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
222	VAT Advance Fee Charge
223	Corporate Purchasing Card
224	Credit Card Decline Fee
225	Liftgate Surcharge
226	Priority Alert
228	Memphis Rebate
229	Emerge, Consolidation
230	Delivery Area Surcharge (Express)
237	Extra Hours Surcharge
238	VAT Advance Fee - Denmark - Duty
239	VAT Advance Fee - Sweden - Duty
240	VAT Advance Fee - Thailand - Duty
241	Customs Fee - Thailand - Duty
242	Customs Clearance Fee - Thailand - Duty
243	VAT Customs Clearance - Thailand - Duty
244	VAT Currency Customer - Duty
245	VAT Advance Fee - Spain - Duty
246	VAT Advance Fee - Denmark - Duty
247	VAT Advance Fee - Sweden - Duty
248	VAT Advance Fee - Thailand - Duty
249	Customs Fee - Thailand - VAT
250	Customs Clearance Fee - Thailand - VAT
251	VAT Customs Clearance - Thailand
252	VAT Currency Customer - Thailand
253	Thailand Customs Fee - Freight
254	Thailand Customs Clearance Fee - Freight
255	Sweden VAT
256	Denmark VAT
257	Earned Discount
258	Grace Discount
259	Australia GST - Duty
260	Australia GST - VAT
261	Australia GST - Freight

---



---

**TABLES**
**TABLE 5— CHARGE CODES**
*(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
262	Discount (V) Volume Incentive
263	Discount (P) Performance Pricing
264	Declared Value > \$0 (Ground)
265	Credit – Ground
266	Credit – Home Delivery
267	Automatic Proof of Delivery
268	Additional Handling
269	Oversize Extra Service Fee
270	Overweight > 150 lbs.
271	Home Delivery Signature Service
272	Address Correction (Ground)
273	Residential Delivery (Ground)
274	Residential Delivery - Rural (Ground)
275	Hazardous Material (Ground)
276	Home Delivery Residential Delivery Service
277	Home Delivery Residential Rural Delivery Service
278	Currency C.O.D. Charge
279	Currency C.O.D. High Density Charge
280	Currency C.O.D. Extra Difference Charge
281	Electronic C.O.D. – 24 hrs.
282	Electronic C.O.D. – 48 hrs.
283	Proof of Delivery Advantage Charge
284	FedEx Ground Home Delivery Out of Service Area
285	FedEx Ground Home Delivery of Hazardous Material
286	C.O.D. Fee - Ground
287	FedEx Ground Home Delivery of a Pkg > 70 lbs.
288	FedEx Ground Home Delivery COD Service
289	Call Tag
290	A.O.D. - Acknowledgment of Delivery (Ground)
291	Multiweight Address Correction
292	Home Delivery Date Certain Service
293	Home Delivery Appointment Delivery Service
294	FedEx Ground Home Delivery Forced Appointment

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>295</b>	Home Delivery Evening Service
<b>296</b>	Residential - Customer Level
<b>297</b>	Weekly ECOD 24-hour
<b>298</b>	Weekly ECOD 48-hour
<b>299</b>	Quickship (Partnership)
<b>300</b>	POD Advantage Weekly Charge
<b>301</b>	Host to Host Project Fee
<b>302</b>	Host to Host Installation Fee
<b>303</b>	Host to Host Communication Fee
<b>304</b>	Host to Host Network Fee
<b>305</b>	Weekly Service Charge
<b>306</b>	Call Tag – Package Level
<b>308</b>	Home Delivery Date Certain Service - Invoice Level
<b>309</b>	Home Delivery Appointment Delivery Service - Invoice Level
<b>310</b>	Home Delivery Evening Service - Invoice Level
<b>311</b>	Fuel Surcharge (Ground)
<b>312</b>	Additional Handling Surcharge - Packaging (Express)
<b>313</b>	New Zealand GST - Duty
<b>314</b>	New Zealand GST - VAT
<b>315</b>	Automation Discount
<b>316</b>	Regular Pickup/Dropoff Discount
<b>317</b>	Zone Discount
<b>318</b>	Zip to Zip Discount
<b>319</b>	Day of Week Discount
<b>320</b>	Guatemala IVA Freight
<b>321</b>	Dominican Republic ITIBIS
<b>322</b>	Duty/Tax Advance Fee
<b>323</b>	Reimbursement Fee - VAT
<b>324</b>	GST on Advance/Ancillary Service Fees
<b>325</b>	GST Reimbursement Fee - VAT
<b>326</b>	HST on Advance/Ancillary Service Fees
<b>327</b>	HST Reimbursement Fee - VAT
<b>328</b>	QST on Ancillary Service Fees

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
329	QST Reimbursement Fee - VAT
330	Return E-mail Label Surcharge
331	Ground Out-of-Cycle (Supplemental) Weight Correction
332	Credit Card Decline Surcharge - Ground
333	Day & Pickup/Dropoff Discount
334	Day & Zone Discount
335	Day & Zip Discount
336	Pickup/Dropoff & Zone Discount
337	Pickup/Dropoff & Zip Discount
338	Linehaul Surcharge
339	Finland VAT
340	Consolidated Returns Polybag
341	Consolidated Returns Package 2x2x4–2x6x8
342	Consolidated Returns Package 4x4x6–4x8x12
343	Consolidated Returns Package 6x6x10–6x10x16
344	Consolidated Returns Package 8x10x12–10x12x16
345	Consolidated Returns Package Fill Charge
346	Consolidated Returns Oversize Package Charge
347	Return Printed Label Surcharge
348	ATF Entries
350	Additional Line Items
351	Food & Drug Admin
352	Fish & Wildlife Proc
353	Dept of Defense Entries
354	Live Entry Processing
355	Special Brokerage Processing Fee
356	Russia Pickup Surcharge
357	Complete MBG Bonus Discount
358	Delivery Day Bonus Discount
359	60 Minute Bonus Discount
375	Security Surcharge
376	Security Surcharge
377	Advance Fee - Mexico - Duty

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>378</b>	Advance Fee - Mexico - VAT
<b>379</b>	Norway Duty
<b>380</b>	Norway VAT
<b>381</b>	DSP License
<b>382</b>	DEA Permit
<b>383</b>	Export Clearance
<b>384</b>	Carnet Surcharge
<b>385</b>	In Bond Shipment
<b>386</b>	Piece Count Verification
<b>387</b>	Appointment Delivery Surcharge
<b>388</b>	Switzerland VAT
<b>389</b>	Ireland VAT
<b>390</b>	Netherlands VAT
<b>391</b>	UK VAT
<b>392</b>	Australia VAT
<b>393</b>	Argentina Advancement Fee - VAT
<b>394</b>	Columbia VAT
<b>395</b>	Dominican Republic VAT
<b>396</b>	Guatemala VAT
<b>397</b>	Jamaica VAT
<b>398</b>	Venezuela VAT
<b>399</b>	New Zealand VAT
<b>400</b>	Account Security Fee
<b>401</b>	After Hours Clearance Fee
<b>402</b>	Business Number Registration
<b>403</b>	Clearance End Use Fee
<b>404</b>	Customized Service Fee
<b>405</b>	Duty Referral Fee
<b>406</b>	Electronic Entry Fee
<b>407</b>	Entry Copy Fee
<b>408</b>	Entry Corrections Fee
<b>409</b>	Entry Form Prevalidation Fee
<b>410</b>	Individual Entry Form Fee

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
411	DT Claim Amend Litigation Fee
412	Low Value Entry Exception Fee
413	Personal Effects Fee
414	Returned Goods Fee
415	Temporary Import Fee
416	Trade Gate Fee
417	Urgent AWB Clearance Fee
418	Custody Fee
419	Handling Fee
420	Refrigeration Fee
421	Storage Fee
422	Airport Transfer Fee
423	Clearance Non-FedEx Transportation
424	Transfer In Bond Fee
425	Processing Fee
426	BSO AWB Revalidation Fee
427	Fax Fee
428	Low Value Document Exception Handling Fee
429	Prepayment Postal Transfer Fee
430	Import Permit Fee
431	Ministry of Agriculture Fee
432	Other Gov't Agency Charge Fee
433	Quarantine Fee
434	VAT on Ancillary Fee (Barbados)
444	Cayman Island Stamp Duty
446	Argentina Export Duty
447	Mexico Linehaul (Express)
458	Europe First Surcharge
459	Third Party Consignee Fee
460	Canadian Drop Ship Linehaul
462	Canada GST - Ground
463	Canada QST - Ground
464	Canada HST - (Ground, NB Province)

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>465</b>	Canada NF HST - Ground
<b>466</b>	Canada NS HST - Ground
<b>482</b>	Ancillary Service Fee - India
<b>483</b>	Dominican Republic Export Duty
<b>484</b>	Transmart Service Fee
<b>486</b>	Return Online Label Surcharge
<b>487</b>	Return Printed Label Surcharge
<b>488</b>	Express Tag Surcharge
<b>489</b>	Return On Call Surcharge
<b>491</b>	French Islands VAT
<b>492</b>	Delivery Area Surcharge - Residential
<b>493</b>	Delivery Area Surcharge - Commercial Express
<b>494</b>	Delivery Area Surcharge - Commercial Ground
<b>495</b>	Unauthorized Oversize
<b>496</b>	Poland Freight VAT
<b>497</b>	Poland Duty VAT
<b>498</b>	Czech Republic Freight VAT
<b>499</b>	Czech Republic Duty VAT
<b>500</b>	Remote Rural Labrador > 70 lbs.
<b>501</b>	Remote Rural Labrador < 70 lbs.
<b>502</b>	Remote Rural Hawaii
<b>503</b>	Remote Rural Alaska > 70 lbs.
<b>504</b>	Remote Rural Alaska < 70 lbs. Rural
<b>505</b>	Remote Rural Alaska > 70 lbs. Remote Rural
<b>506</b>	Remote Rural Intra-Oahu
<b>507</b>	Remote Rural Canada Zone 6-1
<b>508</b>	Remote Rural Canada Zone 6-2
<b>509</b>	Remote Rural Canada Zone 6-3
<b>510</b>	Remote Rural Canada Zone 6 > 100 lbs.
<b>511</b>	Performance Pricing 3D Discount
<b>512</b>	FDA Prior Notice Fee
<b>513</b>	Venezuela Postal Stamp Fee
<b>514</b>	Direct Signature Required (Express Shipments)

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>515</b>	Indirect Signature Required (Express Shipments)
<b>516</b>	Adult Signature Required (Express Shipments)
<b>517</b>	Missing Shipper Account Number (Ground Shipments)
<b>518</b>	Missing/Invalid Recipient/Third Party Account Number (Ground Shipments)
<b>529</b>	Direct Signature Required (Ground Shipments)
<b>530</b>	Indirect Signature Required (Ground Shipments)
<b>531</b>	Adult Signature Required (Ground Shipments)
<b>602</b>	Additional Duty - JP
<b>603</b>	Rebill Duty
<b>611</b>	Rebill VAT
<b>612</b>	Additional VAT
<b>616</b>	Puerto Rico Rebill Duty
<b>631</b>	VAT on Advancement Fee (Turkey)
<b>632</b>	VAT on Advancement Fee (Chile)
<b>633</b>	VAT on Customs Brokerage Services (Latvia)
<b>634</b>	VAT on Customs Brokerage Services (Lithuania)
<b>635</b>	VAT on Customs Brokerage Services (Estonia)
<b>636</b>	Latvia VAT
<b>637</b>	Lithuania VAT
<b>638</b>	Estonia VAT
<b>639</b>	Delivery Area Surcharge – Residential Cap (Ground)
<b>640</b>	Delivery Area Surcharge – Commercial Cap (Ground)
<b>641</b>	Residential Cap (Ground)
<b>642</b>	Residential – Home Delivery Cap (Ground)
<b>643</b>	Multiweight Address Correction Cap (Ground)
<b>644</b>	Direct Signature Cap (Ground)
<b>645</b>	Indirect Signature Cap (Ground)
<b>646</b>	Adult Signature Cap (Ground)
<b>647</b>	COD Charge Cap (Ground)
<b>648</b>	Cash COD Charge Cap (Ground)
<b>649</b>	ECOD, 24 Hours Cap (Ground)
<b>650</b>	ECOD, 48 Hours Cap (Ground)
<b>652</b>	Debit

**TABLES****TABLE 5—CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>659</b>	VAT on Advancement/Ancillary Fees - Aruba (AW)
<b>660</b>	VAT on Advancement/Ancillary Fees - Antilles (AN)
<b>661</b>	Supplemental Duty - France (FR)
<b>662</b>	Other Taxes2 - France (FR)
<b>663</b>	Same Day On Call Weekly Pickup Fee (Ground)
<b>664</b>	Next Day On Call Weekly Pickup Fee (Ground)
<b>665</b>	Same Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
<b>666</b>	Same Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
<b>667</b>	Next Day On Call Alternate Address Residential Weekly Pickup Fee (Ground)
<b>668</b>	Next Day On Call Alternate Address Commercial Weekly Pickup Fee (Ground)
<b>669</b>	Same Day On Call Automated Residential Pickup Fee (Ground)
<b>670</b>	Same Day On Call Automated Commercial Pickup Fee (Ground)
<b>671</b>	Same Day On Call Customer Service Residential Pickup Fee (Ground)
<b>672</b>	Same Day On Call Customer Service Commercial Pickup Fee (Ground)
<b>673</b>	Next Day On Call Automated Residential Pickup Fee (Ground)
<b>674</b>	Next Day On Call Automated Commercial Pickup Fee (Ground)
<b>675</b>	Next Day On Call Customer Service Residential Pickup Fee (Ground)
<b>676</b>	Next Day On Call Customer Service Commercial Pickup Fee (Ground)
<b>677</b>	Same Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
<b>678</b>	Same Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
<b>679</b>	Same Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
<b>680</b>	Same Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
<b>681</b>	Next Day On Call Alternate Address Automated Residential Pickup Fee (Ground)
<b>682</b>	Next Day On Call Alternate Address Automated Commercial Pickup Fee (Ground)
<b>683</b>	Next Day On Call Alternate Address Customer Service Residential Pickup Fee (Ground)
<b>684</b>	Next Day On Call Alternate Address Customer Service Commercial Pickup Fee (Ground)
<b>685</b>	Additional Handling Charge - Weight (Ground)
<b>686</b>	Additional Handling Charge - Dimensions (Ground)
<b>687</b>	Additional Handling Charge - Weight (Express)
<b>688</b>	Additional Handling Charge - Dimensions (Express)
<b>694</b>	Intra-Country Overweight Package (Express) <i>(Currently only used by Mexico)</i>
<b>695</b>	Dominican Republic (DO) Customs User Fee
<b>696</b>	Export Entry C87 Fee (Jamaica/JM)

## TABLES

**TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>697</b>	Export Entry C87 Stamp Duty (Jamaica/JM)
<b>702</b>	H0 Pickup
<b>703</b>	H0 Delivery
<b>704</b>	H4 Pickup
<b>705</b>	H4 Delivery
<b>706</b>	H5 Pickup
<b>707</b>	H5 Delivery
<b>708</b>	H6 Pickup
<b>709</b>	H6 Delivery
<b>710</b>	H7 Pickup
<b>711</b>	H7 Delivery
<b>782</b>	Hungary VAT on Ancillary Fees
<b>783</b>	Hungary VAT
<b>784</b>	Alternate Address Pickup (Ground Shipments)
<b>796</b>	Additional Weight Charge (Ground Shipments)
<b>797</b>	VAT on Ancillary Fee (St. Vincent)
<b>798</b>	VAT (St. Vincent)
<b>799</b>	Clearance Entry Fee (a transportation fee)
<b>808</b>	Holiday Delivery Surcharge (Intra-India)
<b>809</b>	Freight on Value Own Risk Surcharge (Intra-India)
<b>810</b>	Freight on Value Carriers Risk Surcharge (Intra-India)
<b>811</b>	Special Delivery Surcharge (Intra-India)
<b>812</b>	Waybill Surcharge (Intra-India)
<b>813</b>	Octroi Documentation Preparation Fee (Intra-India)
<b>814</b>	Freight to collect Surcharge (Intra-India)
<b>815</b>	Delivery On Invoice Acceptance Surcharge (Intra-India)
<b>822</b>	Delivery Area Surcharge - Commercial (Express)
<b>824</b>	Delivery Area Surcharge - Residential (Express)
<b>826</b>	Delivery Area Surcharge - Extended Commercial (Express)
<b>828</b>	Delivery Area Surcharge - Extended Residential (Express)
<b>830</b>	Delivery Area Surcharge - Alaska Commercial (Express)
<b>832</b>	Delivery Area Surcharge - Alaska Residential (Express)
<b>834</b>	Delivery Area Surcharge - Hawaii Commercial (Express)

**TABLES****TABLE 5—CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>836</b>	Delivery Area Surcharge - Hawaii Residential (Express)
<b>838</b>	Delivery Area Surcharge - Intra-Hawaii Commercial (Express)
<b>840</b>	Delivery Area Surcharge - Intra-Hawaii Residential (Express)
<b>842</b>	Delivery Area Surcharge - Commercial (Ground)
<b>843</b>	Delivery Area Surcharge - Commercial Cap (Ground)
<b>844</b>	Delivery Area Surcharge - Residential (Ground)
<b>845</b>	Delivery Area Surcharge - Residential Cap (Ground)
<b>846</b>	Delivery Area Surcharge - Extended Commercial (Ground)
<b>847</b>	Delivery Area Surcharge - Extended Commercial Cap (Ground)
<b>848</b>	Delivery Area Surcharge - Extended Residential (Ground)
<b>849</b>	Delivery Area Surcharge - Extended Residential Cap (Ground)
<b>850</b>	Delivery Area Surcharge - Alaska Commercial (Ground)
<b>851</b>	Delivery Area Surcharge - Alaska Commercial Cap (Ground)
<b>852</b>	Delivery Area Surcharge - Alaska Residential (Ground)
<b>853</b>	Delivery Area Surcharge - Alaska Residential Cap (Ground)
<b>854</b>	Delivery Area Surcharge - Hawaii Commercial (Ground)
<b>855</b>	Delivery Area Surcharge - Hawaii Commercial Cap (Ground)
<b>856</b>	Delivery Area Surcharge - Hawaii Residential (Ground)
<b>857</b>	Delivery Area Surcharge - Hawaii Residential Cap (Ground)
<b>858</b>	Delivery Area Surcharge - Intra-Hawaii Commercial (Ground)
<b>859</b>	Delivery Area Surcharge - Intra-Hawaii Commercial Cap (Ground)
<b>860</b>	Delivery Area Surcharge - Intra-Hawaii Residential (Ground)
<b>861</b>	Delivery Area Surcharge - Intra-Hawaii Residential Cap (Ground)
<b>862</b>	Delivery Area Surcharge - Residential Home Delivery (Ground)
<b>863</b>	Delivery Area Surcharge - Residential Home Delivery Cap (Ground)
<b>864</b>	Delivery Area Surcharge - Extended Residential Home Delivery (Ground)
<b>865</b>	Delivery Area Surcharge - Extended Residential Home Delivery Cap (Ground)
<b>866</b>	Delivery Area Surcharge - Alaska Residential Home Delivery (Ground)
<b>867</b>	Delivery Area Surcharge - Alaska Residential Home Delivery Cap (Ground)
<b>868</b>	Delivery Area Surcharge - Hawaii Residential Home Delivery (Ground)
<b>869</b>	Delivery Area Surcharge - Hawaii Residential Home Delivery Cap (Ground)
<b>870</b>	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery (Ground)
<b>871</b>	Delivery Area Surcharge - Intra-Hawaii Residential Home Delivery Cap (Ground)

**TABLES****TABLE 5— CHARGE CODES***(Used in 'Charge Code' fields )*

<b>Code</b>	<b>Description</b>
<b>872</b>	Inspection Fee (Ancillary Service)
<b>873</b>	Automatic Import License (Gestion LAPI)
<b>874</b>	Diplomatic Exemption
<b>875</b>	Import Direct To Customer Warehouse (DAP)
<b>876</b>	Reissue Customs Paperwork (BSO)
<b>877</b>	Dry Ice/Gel Pak Charge
<b>878</b>	Free Zone Fee
<b>879</b>	BSO Inspection Fee
<b>880</b>	Notarized Copy of Entry
<b>881</b>	Cadivi Fee (Exchange Control Dept.)
<b>882</b>	New Zealand (NZ) Export Entry Transaction Fee
<b>885</b>	Switzerland (CH) VAT (intra-country)
<b>886</b>	Canadian HST - Ontario (Express or Ground CEF**)
<b>887</b>	Canadian HST - British Columbia (Express or Ground CEF**)
<b>888</b>	Canadian HST - Ontario (Ground)
<b>889</b>	Canadian HST - British Columbia (Ground)
<b>890</b>	Grenada (GD) VAT on Ancillary Fees
<b>891</b>	Israel Reshumon Fee (Express)
<b>892</b>	Additional Handling Surcharge, Freight (Express)
<b>893</b>	TD Mexico Customs Brokerage Charge (Express)
<b>894</b>	Intra-India Rail Mode Surcharge
<b>895</b>	Intra-India Higher Floor Delivery Surcharge
<b>896</b>	Intra-India Extra Surface Handling Surcharge
<b>897</b>	Uruguay (UY) VAT on Ancillary/Advancement Fee
<b>900</b>	Priority Alert Plus
<b>901</b>	On Demand Care
<b>ZZZ</b>	Total of all 'Other Charge' Components

**TABLES****TABLE 6—MISCELLANEOUS DESCRIPTION CODES***(Used in 'Ground Misc. Description' field)*

<b>Code</b>	<b>Description</b>
<b>180</b>	Multiweight Shipment
<b>181</b>	Package identified as Oversized or requires Additional Handling by FedEx Ground.
<b>182</b>	Due to equipment malfunction, this package was not weighed. The weight shown is that of the average package from previous invoice cycle.
<b>184</b>	Extra services rated out of week or cycle.
<b>185</b>	Net charge represents minimum package charge for this parcel.
<b>186</b>	Unique package but duplicate barcode used.
<b>187</b>	Reflects rural surcharge.
<b>188</b>	Replacement barcode package number assigned to your account.
<b>189</b>	Call tag confirmation numbers are identified in the field titled 'Customer P.O. Number' ('DE1' record, positions 142–166).
<b>190</b>	Oversized > 84" Combined Length and Girth (30 lb. bump-up with no surcharge).
<b>191</b>	Customer enrolled in 'File for Discount' Program.
<b>192</b>	Oversize > 108" Combined Length and Girth (50 lb. bump-up with no surcharge).
<b>193</b>	Oversize > 108" in Length (90 lb. bump-up with surcharge).
<b>194</b>	Oversize > 130" Combined Length and Girth (90 lb. bump-up with surcharge).
<b>195</b>	Performance Pricing Shipment.
<b>196</b>	Oversize > 165" Combined Length and Girth (90 lb. bump-up with surcharge).
<b>197</b>	This shipment was undeliverable. The charges shown here represent the shipping costs for returning the shipment to the shipper.
<b>198</b>	These are the remaining charges from a rebilled shipment that can only be billed to the shipper.
<b>200</b>	FedEx has audited for actual weight and/or dimensional weight. This charge is the difference between rated and actual weight.
<b>13028</b>	FedEx International Direct Distribution Shipment.
<b>41004</b>	Copied Label: Multiple packages were shipped using the same label/tracking number; the total weight and number of packages for the shipment are reflected in the invoice amount. For future reference, a unique FedEx label/tracking number must be used for each package in the shipment. NOTE: This message is applicable to Intra-US Express shipments only.

## TABLES

**TABLE 7—DELIVERY EXCEPTION CODES***(Used in 'Delivery Exception Code' field)*

Code	Description
01	Missed Delivery
02	Package Delivered To Recipient Address - Release Authorized
03	* Incorrect Recipient Address/Unable to Locate
04	Delivered to Address Other Than Recipient
05	* Customer Security Delay
07	* Shipment Refused by Recipient
08	* Business Closed or Adult Recipient Unavailable - Delivery Not Completed
09	* Damaged, Delivery Completed
10	* Package Damaged/Delivery Not Completed
11	* COD Delivery
13	Other
14	* Undeliverable Package
15	* Business Closed Due to Strike
16	* Payment Received
17	* Customer Requested Future Delivery
20	* Restricted Articles/Commodity Unacceptable
21	* Late Plane
22	* Origin Overlooked Package
23	* Package Received After Aircraft Departure
24	* Customer Delayed Delivery
29	* Hold Changed to Deliver at Customer's Request
31	Arrived After Couriers Dispatched
32	Late Shuttle
34	* Destroyed at Customer's Request
42	* Holiday/Business Closed
45	* Missort
49	* Out of FedEx Service Area/Cartage Agent
50	* Improper/Missing Regulatory Paperwork
52	* Package Cleared After Aircraft Departure
55	* Held by Customs/Regulatory Agency
58	* Unable to Contact Recipient for Broker
59	* Hold at Location for Recipient Pickup
60	* Still in Bond Cage
63	* Package Held by Tax Authorities
64	* Non-FedEx Clearance/Paperwork Available

\* Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

**TABLES**

**TABLE 7—DELIVERY EXCEPTION CODES (cont.)**  
*(Used in 'Delivery Exception Code' field)*

Code	Description
67	* Released to Agent < Commit Day
68	In Country Transit
73	* Non-FedEx Clearance
74	* International Delay
75	Regulatory Clearance Delay
76	* FEC Broker Customs Entry
78	* City/Country Not in Service Area
84	* Delayed Beyond FedEx Control (Weather, Civil Strife, etc.)
85	Mechanical Delay
88	* Missing Commercial Invoice
91	* Package Exceeds Service Limits
93	* Held for Payment
99	* POD/Exception Delivery
AC	* Incident/Accident/Possible Delay
AP	* Airport Closed/Possible Delay
AR	* REV Only - Airbill Shipment
AT	* Aircraft Delay in Flight
CR	* REV Only - Automated Shipment
CV	* Civil Unrest/Possible Delay
D3	* Unable to Locate Recipient - Bad Address
ED	Late to Destination
EH	Late to Hub
EI	Late to Ramp
EM	* State of Emergency/Possible Delay
EQ	* Weather Delay—Earthquake
FF	* Weather Delay—Forest Fire
FG	* Weather Delay—Fog
FL	* Weather Delay—Flooding
H	* Customer Requested Package Held At Destination
HH	* Held Package
HI	Late to Ramp
HL	Hold at Location Applied After Commitment
HR	* Weather Delay—Hurricane
HT	Hold At Location
HW	* Weather Delay—High Winds

\* Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

## TABLES

**TABLE 7—DELIVERY EXCEPTION CODES (cont.)***(Used in 'Delivery Exception Code' field)*

Code	Description
HX	* Changed to Hold at Customer's Request
HZ	* Customer Requested Package Held at Destination
IC	* Weather Delay—Ice
ID	* Late To Destination
LA	Late Arrival
LD	* Local Delay
M	Missort—No Problem
M1	* Missort—Customer Used Invalid Powership URSA
M2	* Missort—Customer Used Incorrect Address
MK	* MDE - CDE Only, Hold Due to Customs Documentation
MR	*MDE/CDE Shipment with Multiple REV Type Scans
MS	* Weather Delay—Mud Slides
MU	Missort
MZ	Missort
ND	* No Destination Scans
MZ	Late
NP	* Pick Up Only - Package Possibly at Origin
NQ	* Pick Up or REV Only - Package Possibly at Origin
NU	* Missing POD - Unknown Status
OH	Late to Hub
OI	Late to Destination
P	* Regulatory Clearance Delay
PR	Pickup/REV Only
PU	Pickup Only
RH	* Shipment Held For Recipient Pickup
RV	Missort
SD	* SDR, REV, No SDR PUP, Shared
SN	* Weather Delay—Snow
ST	* Local Strike/International
TD	* Temporary Local Delay
TF	Missort
TH	Missort
TN	* Weather Delay—Tornado
TS	* Weather Delay—Thunderstorm
TY	* Weather Delay—Typhoon

\* Exceptions marked by an asterisk (\*) invalidate the Money-Back Guarantee policy as stipulated in the **FedEx Service Guide**. Transactions indicating any of these exception codes will not be accepted by FedEx Revenue Services as a valid credit/refund request for late delivery.

## TABLES

**TABLE 8—DELIVERY SCHEDULE CODES***(Used in 'U S Delivery Schedule Code' field)*

Code	Description
VC	Weather Delay - Volcano
0#	No commitment (numeric '0', not alphabetic)
2R	Residential Delivery
3R	Residential Delivery
A1	Primary Service Area
A2	Primary Service Area
A3	Primary Service Area
A4	Primary Service Area
A4	Primary Service Area
A5	Primary Service Area
A6	Primary Service Area
AM	Primary Service Area
AT	Primary Service Area
H0	Freight Service Area
H1	Freight Service Area
H2	Freight Service Area
H3	Freight Service Area
H4	Freight Service Area
H5	Freight Service Area
H6	Freight Service Area
H7	Freight Service Area
NS	Destination zip code not served
O1	Delivery by cartage agent (alphabetic 'O', not numeric zero)
O2	Delivery by cartage agent (alphabetic 'O', not numeric zero)
O3	Delivery by cartage agent (alphabetic 'O', not numeric zero)
PM	Primary Service Area
PO	P. O. Box zip code; delivery schedule unavailable
RM	Remote Primary Service Area
ZZ	Mutually Defined

**NOTE:** *This field applies to Intra-U.S. shipments only. For programming purposes, refer to the current **FedEx Service Guide** as the official source for delivery schedules, service codes, and code explanations.*

**TABLES****TABLE 9—FEDEX BRANCH REGISTERED VAT NUMBER***(Used in 'FedEx Branch Registered VAT Number' field)*

<b>Code</b>	<b>Description</b>	<b>Registered Name</b>	<b>Registered Address</b>
ESP	ES N4002998E	Federal Express Corporation Sucursal en Espana	Edificio Fedex, Centro de Carga Aerea, Aeropuerto Madrid Barajas- 28042 Madrid- Espana
SWT	SE 516-402-925-701	Federal Express Corporation (USA) Filial Sverige	Box 94 SE- 190 45 Stockholm-Arlanda
DKT	DK 27 04 31 00	Federal Express Corporation Danish branch	Kystvejen 26 2770 Kastrup Denmark
FIT	17179641	Federal Express Corporation Finland branch	Kiitorantie 7, FIN-01530, Vantaa
IES	IE 95071461	Federal Express (Europe) Inc.	Unit 3a Airways Industrial Estate, Cloghran, Dublin 17
GBR	GB 790 0386 27	Federal Express (Europe) Inc.	Sutherland House, Matlock Road, Foleshill, Coventry, CV1 4JQ
PLT	PL5252300218	Federal Express Poland Sp. z o.o.	UL.Wirazowa 35 02-158 Warszawa
DEU	DE 1116 07161	Federal Express Europe Inc.	Langer Kornweg 34K, 65451 Kelsterbach
AUR	ATU 47928603	Federal Express GmbH	Cargo/Nord Geb.7 A -1300 Wien
BEL	BE 418.467.896	Federal Express Europe Inc. & vof/snc	Airport Building 119 B - 1820 Melsbroek
LUX	LU 1372 4810	Federal Express Luxembourg Inc.	26 Boulevard Royal L-2449 Luxembourg
NLD	NL006278723B02	Federal Express Europe Inc.	Brequetlaan 20-22, 1438 BC Oude meer
ITA	9963400156	Federal Express Europe Inc. Filiale Italiana	Centro Direzionale Milano Otre-Palazzo Tintoretto Via Cassanese, 224 - 20090 Segrate (MI)
FRA	FR 37 384 956 892	Federal Express Intl. (France) SNC	125- 135 Avenue Louis Roche 92238 Gennevilliers Cedex
CZT	CZ27139981	Federal Express Czech s.r.o.	Vodickova 37/707 110 00 Praha 1

**TABLES****TABLE 10 — NON-PAY RESOLUTION COMPLAINT CODES***(Used in 'Denial/Reject Reason Code' field)*

<b>Code</b>	<b>Description</b>
<b>FOR DENIED REQUESTS:</b>	
<b>01A/51B</b>	Charges Correctly Rated
<b>01B</b>	Rating Correct per Bundling Logic
<b>01C</b>	Rates Correct Based on Package Dimensions
<b>01D</b>	Multiweight Charges Rated Correctly
<b>01E</b>	Pickup/Weekly Charges Rated Correctly
<b>18A</b>	Billed to Correct Account Number
<b>19A</b>	Not Duplicate Invoice—Check Ship Date
<b>21A</b>	Unable to Rebill as Requested
<b>22A</b>	Weight Correct as Indicated
<b>24A</b>	Discounts Correct as Billed
<b>34A</b>	Declared Value Correct as Billed
<b>37A</b>	Dim Correctly Calculated
<b>38A</b>	Service Correct as Billed
<b>51A</b>	No DAS or RESI Charge Found
<b>53A</b>	No Pick-up Charge on Tracking
<b>CW</b>	Holiday Waiver
<b>H2A</b>	Balance Due is Zero (No Disposition)
<b>H2B</b>	Balance Due is Zero
<b>H2C</b>	Research in Progress
<b>H2D</b>	More Information Required to Research
<b>L7A</b>	Account Active on EDI; Contact Your EC Support Analyst
<b>L7B</b>	Comments Are Unclear; Contact Your Electronic Invoice Adjustment Representative
<b>L7C</b>	Charges Are Correct as Billed
<b>TP</b>	Tracpac Credit Will Appear On Future Invoice

**TABLES****TABLE 10 — NON-PAY RESOLUTION COMPLAINT CODES***(Used in 'Denial/Reject Reason Code' field)*

<b>Code</b>	<b>Description</b>
<b>FOR REJECTED REQUESTS:</b>	
<b>1</b>	Invoice/Airbill Not Found
<b>2</b>	Airbill Number is Zeroes
<b>3</b>	Non-Pay Amount not Greater than Zero
<b>4</b>	Amount Requested Greater than Amount Due
<b>5</b>	Invalid Non-Pay Code
<b>6</b>	Explanation Required (L7 and H2 Non-Pay Codes Only)
<b>7</b>	Non-Pay Request = > 365 days old
<b>8</b>	No Package Data
<b>9</b>	Bill to Country is not US
<b>A</b>	Domestic or Puerto Rico Invoice Age > 90 Days
<b>B</b>	Ground or Home Delivery Invoice Age > 180 Days
<b>C</b>	Unable to Credit Due to Existing Credit
<b>D</b>	Invoice or Tracking ID is Currently in Dispute
<b>E</b>	Missing or Invalid Account Number to Rebill
<b>G</b>	Ground Service Failure Request
<b>P</b>	Unable to Credit Due to Existing Payment
<b>Q</b>	Need Check Number/Date In Order to Research
<b>R</b>	Retail Sales Not Eligible
<b>S</b>	Requested Rebill to Account Already Billed
<b>T</b>	Written Submission Required (Duty/Tax Only)
<b>Z</b>	Customer Not Eligible For Credit