



Take the complexity out of global trade requirements

Need clarification on what information to include on your Commercial Invoice for a shipment of vaccines from the U.S. to Mexico? Want to double check that your Electronic Export Information (EEI) filing is completed properly? Have questions on U.S. Food and Drug Administration (FDA) import document requirements for medical devices delivered from Canada? **Simplify the documentation process with fast answers to your questions.**

The FedEx Regulatory Consulting Group offers complimentary assistance on import, export and customs issues related to your international FedEx Express® shipments — helping you to avoid customs clearance delays, fines, penalties and excessive duties and taxes.

Dedicated support

The FedEx Regulatory Consulting Group is comprised of regulatory knowledge experts who can assist with your global shipping needs, including:

- Documentation required for your international shipments
- Duties and taxes
- Prohibited commodities and commodity classification



- Commercial Invoice, EEI and North American Free Trade Agreement (NAFTA) Certificate of Origin provisions
- FDA import and export document requirements
- International Traffic in Arms Regulations (ITAR) implications

Easy access

Contact the FedEx Regulatory Consulting Group via email any time at rcg@fedex.com. While you'll typically receive a response within a few hours, the team's goal is to answer all emails within one business day of receipt. Or, you can call the group's hotline Monday–Friday from 8 a.m.–5 p.m. CST at **1.800.851.3336, option 4.**



More info

- Contact your FedEx account executive

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