Keep pharmaceutical shipments safe.

Product protection, from pickup to final delivery, is a top priority — especially if you ship pharmaceuticals. As more and more people handle your shipment after delivery, your risk for theft rises significantly. That’s why it’s important to prescribe a secure shipping plan for your pharmacy deliveries.

With the pharmacy delivery option from FedEx, our couriers can deliver your pharmaceutical shipments directly to pharmacies, bypassing loading docks and other third parties.* We can deliver your shipments into the right hands so they can be appropriately and immediately handled. And we’ll let you know who signed for the package when it’s delivered.

You can choose the pharmacy delivery option when sending a shipment within the U.S. using one of these electronic shipping solutions.

- FedEx Ship Manager® at fedex.com
- FedEx Web Services
- FedEx Ship Manager® Server

Tracking options
See when your shipment arrives at its destination by:

- Accessing the tracking functionality in your automation platform
- Using FedEx InSight®
- Contacting customer service

If the courier is unable to deliver your shipment to the pharmacy directly, you’ll receive a reason code, such as Pharmacy Closed, stating why the shipment was delivered elsewhere. Reason codes will be displayed on the tracking page.

More info
- Contact your FedEx account executive.
- Find out more at fedex.com/healthcare.

*You must ensure your couriers have access to the pharmacy