



FedEx International GroundSM Service to Canada

Cost-effective, reliable ground service to Canada.

The North American Free Trade Agreement (NAFTA) has reduced the costs associated with international trade between the U.S. and Canada, and current exchange rates are creating greater demand for U.S. exports to Canada. FedEx Ground offers cost-effective services to connect your business to this vibrant economy.

FedEx Ground is the only U.S. carrier that provides ground service to every business and residential address in all 10 Canadian provinces, plus Yukon, Northwest Territories and Nunavut.

FedEx International Ground is a door-to-door service from the U.S. to Canada that includes:

- Day-definite delivery within 3 to 7 business days by 5 p.m. for packages up to 150 lbs. each, with a maximum length of 108 inches and a length plus girth of 165 inches.
- A simplified zone structure — one zone chart for all U.S. origins and just two Canadian shipping zones: Zone 51 for major and secondary cities, and Zone 54 for rural destinations and smaller cities.

FedEx International Ground Distribution is a drop-ship service option in which you arrange for bulk delivery to a FedEx Ground facility in Canada. From there, we break down the consolidation and deliver individual shipments to their final destination.

- Day-definite delivery by 5 p.m. within 1 to 5 business days from the drop point in Canada for packages up to 150 lbs. each, with a maximum length of 108 inches and a length plus girth of 165 inches.
- You benefit from simplified paperwork and customs processing, plus reduced brokerage fees.

Service Options

FedEx Ground provides service options for your special shipping needs.

FedEx[®] International Ground Multiweight. This contractual pricing option is for shipping many loose packages going from the same origin to the same destination on the same

day. We rate them both as individual pieces and as one shipment, and you pay the lower rate. Multiple-piece shipments weighing 200 lbs. or more qualify. And there is no need to shrinkwrap, palletize, stage or segregate shipments.

FedEx Ground[®] C.O.D. (Collect on Delivery). Only FedEx Ground offers this C.O.D. service option to Canada, which enables you to immediately do business with a Canadian customer for whom you have yet to establish a credit line. You designate the amount for FedEx Ground to collect when the shipment is delivered. The amount (check or cash) is then collected and remitted directly to you in Canadian currency.

FedEx Ground[®] Package Returns Program. Designed for high-volume, regular returns, this unique service option — offered only by FedEx Ground — allows the shipper to control the return shipping charge. With the FedEx Ground Package Returns Program, you supply your customers with a printed return bar-code and address label with the original shipment or upon request. When a package needs to be returned, your customer completes the “from” section, applies it to the package, and schedules a pickup or drops it off at a convenient FedEx location. You also need to supply your customers with the necessary customs documentation so return shipments won’t be delayed at the border.

FedEx Ground Proof of Delivery Options. Request **FedEx Signature Proof of Delivery** when you need to be sure a shipment arrived and was signed for — for your own peace of mind or to provide to a customer. You can get an image of the recipient’s signature via [fedex.com](https://www.fedex.com), a FedEx[®] electronic shipping solution or by calling 1.800.GoFedEx 1.800.463.3339. If you want proof-of-delivery information for your shipments without having to request it, sign up for:



FedEx Ground Automatic Proof of Delivery. We collect a signature via one of the FedEx® Delivery Signature Options. You choose how you want the signature images sent to you — via FTP, CD-ROM, fax or mail — and how frequently we should send them. Or there's **FedEx Ground P.O.D.**

Advantage: We'll automatically compile proof-of-delivery signatures and provide them to you, either on a weekly or monthly basis via CD-ROM or daily via FTP — your choice. A special handling fee applies for this service option.

FedEx Ground® COLLECT. This program allows you, as the recipient, to be invoiced for inbound shipping charges. You dictate delivery speed, avoid charges added by your suppliers and earn volume discounts. Weekly itemized invoices list your suppliers, weights and charges.

Documentation Requirements

FedEx International Ground packages to Canada require a combined bar-code and address label, and a blue FedEx International Ground shipment label.

Certain export documents may be required for your FedEx International Ground shipments to Canada for customs clearance. All documents should be placed in the "Customs Documents Enclosed" pouch, which must be attached to the lead package.

- FedEx International Ground service to Canada requires five copies of the Commercial Invoice — one signed original and four copies.
- For goods that qualify under the NAFTA Rules of Origin, a properly completed NAFTA Certificate of Origin is required to obtain duty-free status. If the value of the goods is less than CAD\$1,600, you can write the following statement on the Commercial Invoice in place of the NAFTA Certificate of Origin:

"I certify that the goods referenced in this invoice/sales contract originate under the rules of origin specified for these goods in the North American Free Trade Agreement (NAFTA), and that further production or any other operation outside the territories of the parties has not occurred subsequent to production in the territories."

- Goods originating outside NAFTA areas may require a signed, notarized Certificate of Origin that has been authenticated by a state or local chamber of commerce. Also, if you're shipping clothing or textiles, and your shipment contains more than 16 items or is valued at more than CAD\$500, you must obtain an import permit.

For assistance determining if additional documents are required for your FedEx International Ground shipment to Canada, go to FedEx® Global Trade Manager at fedex.com.

For more information on FedEx International Ground service to Canada, contact your FedEx account executive or go to fedex.com.

Non-Resident Importer (NRI) Program

For U.S. shippers who would like the option of quoting an accurate delivered price to their Canadian customers, the NRI Program is the ideal solution. This program opens up greater opportunities by creating a domestic purchasing environment for your Canadian customers, and helps you remain in compliance with the Canada Border Services Agency's regulations.

As an NRI, your company works directly with a customs broker and acts as the Importer of Record, and therefore will be able to:

- Include duty, tax and brokerage fees in your selling price, reducing the risk of your customer being surprised with "hidden" or "undisclosed" duties and taxes after receipt of your shipment.
- Gain greater control of the customs clearance process.
- Streamline paperwork and simplify the complexities of Canada customs.

For more information on the NRI program, please contact your FedEx account executive.