



# FedEx Jewelry Shipping Program

WELCOME

## Welcome

### **Reliable FedEx® shipping for your valuables.**

The FedEx Declared Value Exception program gives eligible shippers the opportunity to declare a value up to \$50,000 on specialty items like jewelry, gemstones and precious metals, versus the standard maximum declared value of \$1,000.

### **The FedEx Declared Value Exception program:**

- Is supported by more than 800 security department professionals and 170 field investigators.
- Has one of the lowest loss rates in the industry.
- Has dedicated local sales and security personnel.
- Provides service throughout the U.S. and to select international locations.

First, review this Declared Value Exception program guide. Then, contact us by calling 1.800.GoFedEx 1.800.463.3339. A FedEx representative will follow up to discuss program details and eligibility.





# FedEx Jewelry Shipping Program

SERVICE COVERAGE

## Service Coverage

### The smart choice for jewelry, gemstones and precious metals.

They're often too valuable to entrust to standard shipping methods. And we offer solutions with the FedEx Declared Value Exception program.

#### Service description

When you're shipping high-value jewelry items, you need expert shipping. That's why we offer FedEx Declared Value Exception. This service allows eligible customers to declare a value up to \$50,000 on jewelry, gemstones and precious metals (normally limited to \$1,000 on most FedEx Express® packages).

**Service days:** Monday through Friday; Saturday if available. Call 1.800.GoFedEx 1.800.463.3339 to check availability.

**Service area:** Within the U.S., including Hawaii and Alaska. Also available to some international destinations.

**Pricing:** Up to 40 percent reduction in the standard rate for declared-value charges. In addition, volume discounts and association discounts may apply.

**Extras:** Use FedEx Express features, such as online tracking, zone-based pricing and electronic shipping tools.

**Availability:** FedEx Declared Value Exception is available for use with the following shipping services:

- FedEx First Overnight®
- FedEx Priority Overnight®
- FedEx Standard Overnight®
- FedEx 2Day®
- FedEx International Priority®
- FedEx International Economy®

#### Declared value: Our maximum liability for packages.

The declared value of any package represents our maximum liability in connection with shipment of that package. For more information, see the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff.

FedEx Declared Value Exception is a contract-only service. Only select customers may qualify for FedEx Declared Value Exception.

Qualification variables include:

- Length of your relationship with FedEx.
- Shipping history.
- Package volume.
- Commodities requested.

To determine if you qualify, please **apply** by giving us some information about your company. You can call us at 1.800.GoFedEx 1.800.463.3339 or request information via e-mail at [dvx@fedex.com](mailto:dvx@fedex.com). Once you complete and submit an application, the review process is automatic. A FedEx Declared Value Exception specialist will contact you.





# FedEx Jewelry Shipping Program

## PACKAGING TIPS

## Packaging Tips

### **Protect your jewelry, gemstones and precious metals.**

These packaging pointers will come in handy when shipping with the FedEx Declared Value Exception program.

- Always ship in sturdy, nondescript boxes and seal with high-quality packing tape. Never ship valuables in any type of envelope or folder.
- Use boxes larger than 7" x 4" x 2". All packaging other than the FedEx® Small Box, FedEx® Medium Box and FedEx® Large Box must be reviewed by FedEx security and packaging engineers.
- Pack boxes with care. Use packaging material to properly cushion your items and avoid shifting or rattling of box contents.
- Double-box your packages. For extra protection, reinforce your shipments by placing valuables inside a FedEx Security Box or a FedEx Safe Box.
- Place a copy of your company's packing slip inside the inner shipping box. Include the FedEx tracking number and contact information for both the sender and the recipient.
- Address your packages carefully. To avoid revealing the contents, label the outside box cautiously; never use business names or jewelry terms in the shipping or return addresses.
- If shipping multiple packages, avoid taping the boxes together.

It is important to notify package recipients about the contents of your shipment and its expected delivery date and time. Recipients should also be encouraged to check each package before signing for delivery.





# FedEx Jewelry Shipping Program

SHIPPING TOOLS

## Shipping Tools

### Take advantage of support for high-value shipping.

We know the importance of getting your high-value items delivered safely and efficiently, so we offer special shipping tools to help.

**Protective packaging.** FedEx offers both the FedEx Security Box and the FedEx Safe Box that fit securely into a FedEx® Medium Box or a FedEx® Large Box. For more information, or to order these materials, go to [fedex.com/us/services/options/dvx/packaging.html](https://www.fedex.com/us/services/options/dvx/packaging.html).

**Customized shipping.** When shipping high-value items, we suggest using FedEx Priority Overnight® or FedEx Standard Overnight® service and requiring that a signature be obtained upon delivery. Choose Saturday delivery when tendering your shipments on a Friday.

**Convenient pickup or drop-off.** You can schedule a daily pickup, or drop off your declared value exception packages at select FedEx and FedEx Office locations equipped to handle high-value goods. When dropping off, be sure to hand your packages directly to a FedEx agent or FedEx Office team member and ask for a receipt. To obtain a list of participating drop-off locations, call 1.800.GoFedEx 1.800.463.3339 or refer to your FedEx Declared Value Exception Agreement.

**Informative package status tracking.** With FedEx InSight®, a Web-based tracking application, you can stay updated on the status of your shipments and be notified when your packages are delivered.

**FedEx Security Box** — Made of tough, reinforced .060" fiberboard with side openings to resist punctures, dents and abrasions. The extra-solid cardboard fits snugly into a regular FedEx Medium Box to keep valuables protected and in place during shipping.

**Inside dimensions:**

13-1/4" x 11-1/2" x 2-3/8"

**Weight when empty:**

14.5 oz. (including FedEx Medium Box)

Free packaging is available to FedEx Declared Value Exception customers. Contact your FedEx account executive for details.

**FedEx Safe Box** — Constructed of double-strength aluminum alloy to withstand powerful blows. The FedEx Safe Box fits into a regular FedEx Large Box and also features a combination or key lock that only you and the recipient can open, so the contents cannot be accessed until the package is safely at its destination.

**Inside dimensions (large):**

17-7/8" x 12-3/8" x 3"

**Weight when empty (large):**

5.3 lbs. (including FedEx Large Box)

**Inside dimensions (medium):**

13-1/4" x 11-1/2" x 2-3/8"

**Weight when empty (medium):**

4.2 lbs. (including FedEx Medium Box)



Order and pay for this packaging option directly from the manufacturer, Magnetic Products, by calling 1.248.887.5600, ext. 208.



# FedEx Jewelry Shipping Program

DROP-OFF LOCATIONS

## Drop-Off Locations

**Choose the best service and drop-off location for your needs.**

The service you choose and the location where you drop off your high-value shipment affect the maximum value you can declare.

### Maximum declared value

Place your cursor over the values below to view the available services and drop-off locations.

Value

Available services

Available drop-off locations



# FedEx Jewelry Shipping Program

INTERNATIONAL SUPPORT

## International Support

### Export your valuables to these key countries and territories.

We offer exceptional service from the U.S. to 34 countries and territories under the FedEx Declared Value Exception program.

Aruba	Luxembourg
Austria	Macau
Bahamas	Malaysia
Bahrain	Netherlands
Barbados	New Zealand
Belgium	Poland
Bermuda	Puerto Rico
British Virgin Islands	Singapore
Canada	South Korea
Cayman Islands	St. Lucia
Germany	St. Martin
Guam	Switzerland
Hong Kong	Taiwan
Ireland, Republic of	Trinidad and Tobago
Japan	United Arab Emirates
Kuwait	U.S. Virgin Islands
Liechtenstein	Vatican City

**U.S. Export Tips.** As the shipper, it's your responsibility to know and comply with all applicable international laws and regulations of the destination country. You can find country regulations on [FedEx® Global Trade Manager](#).

As a FedEx Declared Value Exception shipper, you are required to:

- Have a valid FedEx account number.
- Have an executed Declared Value Exception Agreement on file.
  - Ensure that the countries you are exporting to are covered under your agreement.
  - Make sure you know the limits of liability covered under your agreement.
- File form 4455 used by customs when you are shipping tradeshow materials, displays or jewelry returns or repairs.
- Use correct harmonized codes — specifically for precious stones and metals.
- Complete a Commercial Invoice (CI) with a full description of the commodities.
  - Make sure the CI is included in your package.
  - Make sure the following questions are answered:
    - What is the commodity?
    - What is the commodity made of?
    - What is the full value of each item?
    - Is it precious jewelry or semi-precious jewelry?
    - Is it necklace(s), ring(s) or earrings?

If the total value of the jewelry shipment is greater than US\$2,500, you must also file Electronic Export Information (otherwise known as a Shipper's Export Declaration). The FedEx International Broker Select® option is not available under the FedEx Declared Value Addendum; all shipments must be cleared through FedEx. For questions, please contact FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services").



# FedEx Jewelry Shipping Program

FAQS

## FAQs

### Get answers to frequently asked questions.

If you don't find the help you need here, you can contact us any time for assistance. See the [Contacts](#) page for details about how to reach us, plus handy phone numbers for jewelry associations participating in the program.

#### **Q: Is any shipper qualified for the program?**

A: To qualify, you must have a FedEx account and meet qualifications based on the length of your relationship with FedEx Express. We also consider your claims, loss and revenue history. See [Service Coverage](#) for more information.

#### **Q: Do I have to use specific FedEx Express® services to declare a higher value?**

A: Yes, but you have many options based on your timing needs and budget — from FedEx First Overnight® to FedEx 2Day® and FedEx International Economy®. See [Service Coverage](#) for more information.

#### **Q: Can I export my high-value jewelry to any country with FedEx?**

A: We offer FedEx Declared Value Exception service from the U.S. to 34 countries and territories around the world — from Aruba to Vatican City. See [International Support](#) for more information.

#### **Q: Are there specific packaging requirements for the program?**

A: Yes, you must use boxes larger than 7" x 4" x 2" to comply with the program. FedEx also offers protective packaging specifically for high-value shipments, including the FedEx Security Box and the FedEx Safe Box. See [Packaging Tips](#) and [Shipping Tools](#) for more information.

#### **Q: Do I have to use an approved drop-off location?**

A: If you want coverage of US\$15,000 or more, you do have to use an approved location. The maximum declared value exception coverage is \$2,500 at any staffed FedEx Express or FedEx Office location other than those listed as approved high-value drop-off locations. For a specific list, see [Drop-Off Locations](#).

#### **Q: Does FedEx offer support to help me begin exporting jewelry?**

A: Yes, you can count on FedEx for international shipping tools and support, including information about harmonized codes, Commercial Invoices and Shipper's Export Declarations/Electronic Export Information. For general guidance, see [International Support](#).



# FedEx Jewelry Shipping Program

CONTACTS

## Contacts

### Call for more information or to enroll.

If you are a member of one of these participating jewelry associations, please contact them to learn about shipping discounts and if you're eligible for the FedEx Declared Value Exception program.

#### **American Gem Trade Association**

1.800.972.1162

#### **American Watch Guild & International Fine Jewelers Guild**

1.516.295.2516

#### **Arkansas State Jewelry Shipping Program**

1.972.743.5406

#### **Cultured Pearl Association of America**

1.401.432.9990

#### **Diamond Club West Coast**

1.213.625.8888

#### **Jewelers of America**

1.646.658.5816

#### **Jewelers Alert**

1.917.673.0056

#### **Manufacturing Jewelers & Suppliers of America**

1.800.444.6572

#### **New York Diamond Dealers Club**

1.212.790.8000

#### **New York State Association**

1.212.290.1555

#### **State Retail Jeweler Shipping Program**

Contact your state association for details.

#### **Not associated with one of these organizations?**

Call 1.866.504.9746 to ask about the FedEx jewelry shipping program.

For more information, you may also go to [fedex.com/us/services/options/dvx](http://fedex.com/us/services/options/dvx) or call 1.800.GoFedEx 1.800.463.3339. A FedEx representative will contact you to discuss program details and eligibility. For international assistance, call 1.800.GoFedEx 1.800.463.3339 (say "international services").

