

When you're a retailer with no storefront, you need the best shipping partner around.

The only thing customers have less patience for than waiting in line to purchase an item is waiting for delivery of an item they've already paid for. And while you need to offer the highest level of shipping services, you need to keep a tight rein on costs. Because rising prices are the other thing customers have little patience for.



With FedEx, you can offer the highest level of service that transportation has to offer, at prices that won't threaten your profit margins. From home delivery six days a week, to visibility tools customers can use to track their own shipments online, FedEx has a broad range of ways to keep your merchandise moving and your customers happy.



You need delivery to residences all over the country.

FedEx Home Delivery connects you to virtually 100% of the U.S. population. A residential-only delivery network is fully dedicated to getting your shipments to customers' doorsteps. And Saturday delivery by appointment means more satisfied customers and less of the costs associated with incomplete deliveries.

- Get residential delivery to virtually 100% of the U.S. population, backed by the FedEx money-back guarantee
- Count on a dedicated, residential-only delivery network
- Offer your customers deliveries six days a week



Every time merchandise comes back, so does your headache.

Dealing with product returns may feel like a hassle, but your customers don't need to know it. Because if it's easy for home-delivery customers to return merchandise, chances are they'll buy from you again. So FedEx makes the process easier to handle by offering preprinted labels, call tags, billable stamps, drop-off locations, and consolidated returns.

- Allow your customers to exchange items easily and increase their satisfaction
- Better manage your inventory
- Choose the best returns option for you
- Reduce the costs of dealing with returns



Managing hundreds to thousands of shipments a day requires remarkable vision.

With your DC waiting for vendor shipments, and all those customers waiting anxiously for their orders, you need up-to-the-minute inbound and outbound shipment information. That's why FedEx provides you with a powerful Web-based tool that lets you locate every package and every shipment. For such an invaluable service, you can't beat the price—it's free.

- Pinpoint shipment locations throughout transit
- Build better relationships with your customers by letting them track their own shipments
- Get delivery notifications for inbound shipments and notify customers of outbound ones



It's often the smallest shipments that carry the most weight.

Whether it's speedy replenishment of hot-selling items, drop-shipping directly from vendor to customer, or overnighting a customer's order in time for a birthday, those little shipments can be the most important. That's why fast, reliable, cost-effective ground and express services are so essential.

- Replenish stock at the DC as needed, keeping inventory costs under control
- Have vendors drop-ship directly to your customers
- Expedite seasonal and time-sensitive items
- Offer express shipping to your customers



Moving big quantities can be a major undertaking.

When you're importing goods from around the world and from suppliers across the country, you need options. With FedEx 1-, 2-, and 3-day freight you've got plenty. Your must-have items can arrive first, while your less-time-sensitive items can be consolidated. So ultimately, you can reduce shipping costs and maintain turns on your hot sellers.

- Choose from a range of domestic and international freight options
- Get greater cost-control through FedEx Express earned discounts and multiweight ground pricing
- Benefit from time-definite deliveries and keep the merchandise moving
- Rely on one freight vendor from port-side to receiving dock with FedEx Supply Chain Services



You can't wait to ship everything at once just to get a bargain.

With multiweight ground pricing, you pay one freight rate even when you're sending separate shipments—as long as they're all to the same zip code. How's that for a bargain?

- Provide the service advantage of small-parcel shipping
- Save with the cost advantage of freight
- Control costs through FedEx Express earned discounts



With hundreds or thousands of customers in other countries, you need a shipper who speaks the language.

Surprises are no fun when it comes to coordinating inventory and customer shipments abroad. Especially when there's a 10-hour time difference between you and your vendors or customers. That's why you need a transportation partner who's fluent in international shipping.

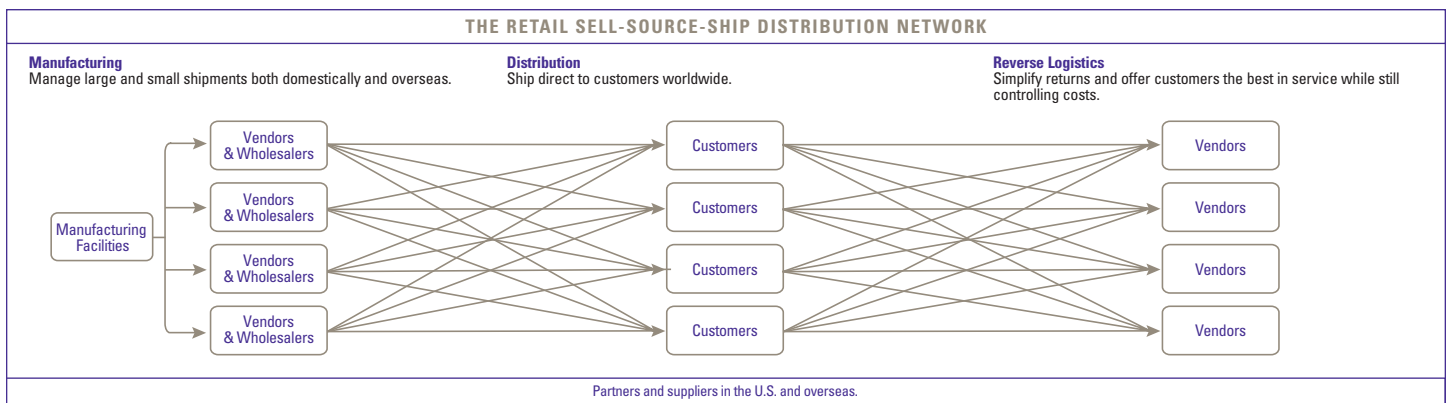
- Choose the worldwide service that fits your need, from overnight to economy freight
- Ship to customers in more than 210 countries
- Benefit from time-definite, door-to-door, customs-cleared deliveries
- Receive goods from overseas effortlessly



Your distribution pattern stretches from overseas vendors to customers' front doors.

As a retailer without storefronts, distribution is what connects you to your customers. So you need a transportation partner who can help you find solutions every step of the way.

- Have a distribution network dedicated to residential delivery
- Find a service that fits every shipment, low-cost air freight to day-definite ground
- Manage your entire network more effectively with online tools and dedicated representatives
- Take advantage of volume discounts and other cost-savings options
- Get the level of service you expect from FedEx on every shipment



Find out how FedEx can help you move merchandise and control costs like never before. Contact your sales representative today.