



## FedEx Packaging Services

The FedEx packaging services team offers you a variety of complimentary engineering, testing and information services that can improve your packaging strategies and save you money.



## Smart Packaging Strategies

When it comes to distribution of your products, it pays to give your packaging a closer look. Proper packaging not only protects items while they are in transit, it also simplifies package preparation and handling, minimizes package weight and helps your goods arrive at their destination on time.

Different products have different packaging needs — from fragile items and perishables to mechanical parts and computers. If your products are fragile, we can recommend customized packaging solutions to help ensure that your shipments arrive intact. If your products are temperature-sensitive, we can help you determine a suitable packaging solution. When your products require special protection, we can offer recommendations.

## U.S. Support

Sometimes you simply want to discuss your packaging options. We have a nationwide team of field packaging engineers who understand the distribution environment and how packages move through the FedEx transportation networks. A field engineer can help evaluate your current packaging and offer suggestions for appropriate packing and transit options.

## Money-Saving Expertise

Independent testing laboratories and packaging design services can be expensive. FedEx provides the same expertise to its customers free of charge. Our packaging testing lab eliminates the guesswork by performing shipping integrity tests for your FedEx® shipments. In a laboratory environment, we test your packaging using impact, compression and vibration. The tests are representative of likely events in the single-package air, single-package ground and air freight shipping environments.

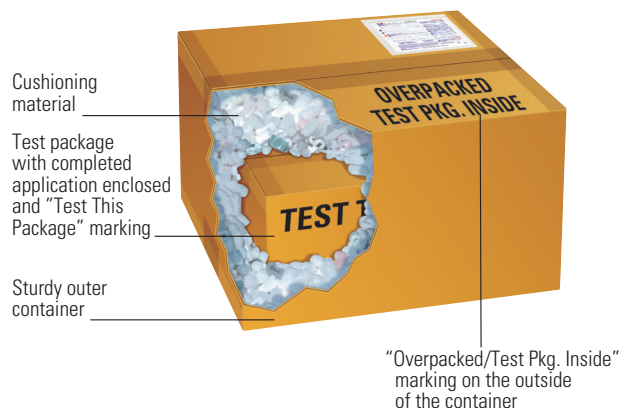
## Testing Request Guidelines

Follow these steps for submitting your packaging for testing. An active FedEx account number is required. You and your FedEx account executive should expect testing results via email in approximately five to seven business days from when FedEx Packaging Services receives your packaging.

1. Obtain a *FedEx Packaging Test Application* at **fedex.com/packaging** or by contacting FedEx Packaging Services at [packagingservices@fedex.com](mailto:packagingservices@fedex.com) or 1.800.633.7019.
2. Complete and sign your application, referencing the name of your FedEx account executive on the form. See the *FedEx Packaging Test Application* for terms governing testing.
3. Prepare a sample test package including all the packaging components and contents in the exact configuration you intend to send to your customer.
4. Place your completed application, your sample test package labeled "Test This Package" and any necessary cushioning material in a sturdy outer container marked "Overpacked/Test Pkg. Inside."
5. Send your shipment to the address indicated on the FedEx Packaging Test Application.

## Shipping Instructions

You may send up to three packaging configurations for testing and analysis per submission. We recommend that you overpack (or overbox) the product to be tested and its packaging.



## Complimentary Testing and Return Shipping

FedEx Packaging Services will test your packaging at no charge. You simply cover the costs of shipping your test package to FedEx Packaging Services. Then, if you request, we will return your test package free of charge via FedEx Express Saver® or FedEx Ground® service. Of course, you may request return of your packaging via other FedEx services at your own expense.

## No Hazardous Material Testing for FedEx Ground Shipments

FedEx Packaging Services does not test packaging containing hazardous materials. If you would like to have this type of packaging tested, you must substitute contents with non-hazardous materials, or we can help you find laboratories to perform these specialized testing services.

## No Dangerous Goods Testing for FedEx Express® Shipments

FedEx Packaging Services does not test packaging containing dangerous goods or simulated dangerous goods. We can help you find laboratories to perform these specialized testing services.

## Contacts and Resources

- *How to Pack* guidelines at [fedex.com/packaging](http://fedex.com/packaging).
- FedEx Packaging Services lab, [packagingservices@fedex.com](mailto:packagingservices@fedex.com) or 1.800.633.7019.
- FedEx field packaging engineers, [pkgfield@corp.ds.fedex.com](mailto:pkgfield@corp.ds.fedex.com), or contact your FedEx account executive for a referral.

**NOTICE:** This packaging brochure is provided to FedEx customers to help reduce loss or damage due to improper packaging. It is NOT intended to be a comprehensive guide for packaging items we accept for transit. We make no warranties, expressed or implied, regarding this information. Proper packaging is the sole responsibility of the shipper. For more information and additional guidelines, go to the packaging tips page on [fedex.com/packaging](http://fedex.com/packaging), email [packagingservices@fedex.com](mailto:packagingservices@fedex.com) or contact FedEx Packaging Services at 1.800.633.7019. Refer to the current FedEx Service Guide for terms, conditions and limitations applicable to FedEx® delivery services.

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