



# SERVICE GUIDE

[fedex.com/serviceguide](https://fedex.com/serviceguide)

January 2, 2017

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# Contents

This book includes an overview of FedEx® services; FedEx Express and FedEx Ground standard list rates effective Jan. 2, 2017, for U.S., U.S. export and U.S. import services; FedEx One Rate® pricing for FedEx Express® U.S. services; FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay® City Tariff. This information, along with U.S. retail rates<sup>1</sup> and the service information at [fedex.com/serviceguide](https://www.fedex.com/serviceguide), constitutes the FedEx Service Guide. The service information at [fedex.com/serviceguide](https://www.fedex.com/serviceguide) (excluding rates, the FedEx Express Terms and Conditions, the FedEx Ground Tariff, and the FedEx SameDay City Tariff) and the overview of services in this book are not part of the contract of carriage.



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<sup>1</sup> For FedEx® Retail Rates, go to [fedex.com/ratefinder](https://www.fedex.com/ratefinder) and select the Rate Tools tab.

# U.S. Package Shipping

Details at [fedex.com/uspackages](https://fedex.com/uspackages)

## SAME-DAY DELIVERY

FedEx SameDay®	FedEx SameDay® City
<p>Door-to-door delivery in just hours</p> <p>Available 365 days a year throughout all 50 states</p> <p>Go to <a href="https://fedexsameday.com">fedexsameday.com</a> or call 1.800.399.5999 to request pickup</p> <p>Government-issued photo ID required at pickup for all FedEx SameDay services</p>	<p>Cross-city, door-to-door delivery in just hours between select ZIP codes</p> <p>Available within select U.S. metro areas</p> <p>Request our contract-only FedEx SameDay City Route service for shipments that follow a regularly scheduled route with multiple stops</p> <p>For more information, go to <a href="https://fedex.com/uspackages">fedex.com/uspackages</a> and select Same-Day Delivery, then FedEx SameDay City</p> <p>Go to <a href="https://fedex.com/samedaycity">fedex.com/samedaycity</a> or call 1.800.399.5999 to see if we serve your city and to request pickup</p>



## NEXT-BUSINESS-DAY DELIVERY

FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®
<p>Delivery first thing the next-business-day morning by 8, 8:30, 9 or 9:30 a.m. to most areas and by 10 a.m., 11 a.m. or 2 p.m. to extended areas</p> <p>Available throughout all 50 states</p> <p>Saturday pickup and delivery available for an additional charge. Go to <a href="https://fedex.com">fedex.com</a> and select Rate &amp; Ship to confirm whether Saturday service is available for your location</p>	<p>Next-business-day delivery by 10:30 a.m. to most areas and by noon, 4:30 p.m. or 5 p.m. to some rural areas</p> <p>Delivery in 2 business days for certain shipments to and from Alaska and Hawaii</p> <p>Available throughout all 50 states</p> <p>Saturday pickup and delivery available for an additional charge</p>	<p>Delivery the next business day in the afternoon by 3 p.m. to most areas and by 4:30 p.m. to some rural areas (by 8 p.m. to residences)</p> <p>Available throughout all 50 states (Hawaii outbound only)</p> <p>Saturday pickup available for an additional charge</p>

## SHIP UP TO 150 LBS.

You can ship envelopes and packages up to 150 lbs. using most FedEx Express® and FedEx Ground® U.S. and international package services. Some exceptions apply, so go to [fedex.com/packageshipments](https://fedex.com/packageshipments) and select a service to confirm weight limitations and package size requirements.

# U.S. Package Shipping

Details at [fedex.com/uspackages](https://fedex.com/uspackages)

## 2- OR 3-BUSINESS-DAY DELIVERY

FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Second-business-day delivery by 10:30 a.m. to most areas and by noon to rural areas  Available throughout all 50 states (Hawaii outbound only)	Second-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences)  Delivery in 3 business days for certain shipments to Alaska and Hawaii  Available throughout all 50 states	Third-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences)  Available throughout all states except Alaska and Hawaii

## BUSINESS DELIVERY VIA GROUND

FedEx Ground®
Day-definite delivery in 1–5 business days (3–7 business days to and from Alaska and Hawaii) based on distance to destination  Delivery by end of business day  Available to every business address in all 50 states (inbound-only service for certain remote locations in Alaska and Hawaii)  FedEx Ground Multiweight® rating can help you save money on multiple-piece shipments weighing 200 lbs. or more. Ask your FedEx account executive if you qualify



### CHOOSE THE SPEED YOU NEED.

Count on us for the delivery speed and on-time reliability you need. Most of the FedEx Express and FedEx Ground services on [pp. 2–9](#) are backed by a money-back guarantee<sup>2</sup>

## RESIDENTIAL DELIVERY VIA GROUND

FedEx Home Delivery®	FedEx SmartPost®
Day-definite residential delivery in 1–5 business days (3–7 business days to and from Alaska and Hawaii) based on distance to destination  Delivery between 9 a.m. and 8 p.m., Tues.–Sat.  Available to every U.S. residential address  Packages up to 70 lbs.  Options for appointment and evening delivery requirements <sup>1</sup>  For more information, go to <a href="https://fedex.com/homedelivery">fedex.com/homedelivery</a>	For shipping low-weight packages to residences; P.O. boxes; and APO, FPO and DPO destinations  Delivery typically in 2–7 business days based on distance to destination (longer time-in-transit outside the contiguous 48 states)  We route packages to a U.S. Post Office™ facility for final delivery  Packages up to 70 lbs.  Contract-only service; contact your FedEx account executive for more information

<sup>1</sup>Standard Saturday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Contact your FedEx account executive for more information.

<sup>2</sup>See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details. The FedEx Money-Back Guarantee does not apply to FedEx SmartPost shipments. Post Office is a trademark of the U.S. Postal Service (USPS).



# International Package Shipping

Details at [fedex.com/internationalpackages](https://fedex.com/internationalpackages)

## FASTEST-POSSIBLE DELIVERY

FedEx® International Next Flight	FedEx International First®
<p>Delivery in just hours, depending on flight availability</p> <p>To major cities in more than 220 countries and territories</p> <p>Available 24 hours a day, 365 days a year</p> <p>For packages up to 2,200 lbs. (more with prior approval)</p> <p>Call 1.800.974.7333 to request pickup</p> <p>Government-issued photo ID required at pickup. The courier will provide a specialized air waybill</p>	<p>Delivery in 1, 2 or 3 business days to select postal codes in 20 key global markets</p> <p>Delivery by 10 a.m. in 1 business day to Canada and by 11 a.m. in 1 business day to Mexico (2 business days for nondocument shipments to Mexico)</p> <p>Inbound delivery to select U.S. ZIP codes as early as 8 a.m. from more than 90 countries in 1 or 2 business days</p> <p>Go to <a href="https://fedex.com/internationalpackages">fedex.com/internationalpackages</a> and select FedEx International First for a list of destination postal codes and ZIP codes served</p>

## DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx International Priority®
<p>Delivery typically in 1, 2 or 3 business days to more than 220 countries and territories</p> <p>Reach major cities in Canada and Mexico typically in 1 business day</p> <p>Reach major cities in Europe and Asia by noon typically in 2 business days</p> <p>U.S.-inbound delivery by 10:30 a.m. or noon to many locations</p> <p>Ship until close of business from Western Europe to major East Coast markets in the U.S. for delivery by 3 p.m. the next business day</p> <p>See <a href="#">pp. 24–26</a> for countries served by FedEx International Priority and other FedEx Express international package services</p>



### GO ONLINE TO GET QUOTES.

For rate and transit time quotes, go to [fedex.com](https://fedex.com) and select Rate & Ship.

## FLAT-RATE INTERNATIONAL SHIPPING

FedEx® 10kg Box and FedEx® 25kg Box
<p>An easy, economical way to ship internationally. Pay a flat rate (based on destination country) when you ship up to 22 lbs. in the FedEx 10kg Box and up to 56 lbs. in the FedEx 25kg Box</p> <p>Delivery via FedEx International Priority typically in 1, 2 or 3 business days to more than 220 countries and territories</p> <p>Order these boxes at <a href="https://fedex.com">fedex.com</a> or call 1.800.GoFedEx 1.800.463.3339 (say "order shipping supplies"). Go to <a href="https://smallbusiness.fedex.com/international/flat-rate">smallbusiness.fedex.com/international/flat-rate</a> for more information</p>

# International Package Shipping

Details at [fedex.com/internationalpackages](https://fedex.com/internationalpackages)

## DELIVERY WITHIN 5 BUSINESS DAYS

### FedEx International Economy®

Cost-effective delivery typically in 2–5 business days to more than 215 countries and territories

Delivery in 2 or 3 business days to key markets such as Canada, Mexico and Puerto Rico

U.S.-inbound delivery from more than 90 countries and territories

## GROUND DELIVERY TO CANADA

### FedEx International Ground®

Economical day-definite ground delivery to Canada typically in 2–7 business days based on distance to destination

Delivery by end of business day

FedEx Ground Multiweight rating can help you save money on multiple-piece shipments weighing 150 lbs. or more. Ask your FedEx account executive if you qualify

Customs clearance is included through our brokerage-inclusive service (a fee applies). Ask your FedEx account executive how this service can simplify payment of duties and taxes assessed in Canada



## SIMPLIFY YOUR SUPPLY CHAIN.

Streamline your global shipping with our direct-distribution solutions for international package and freight shipments. See [p. 9](#) for details.

## INTERNATIONAL MAIL DELIVERY

### FedEx International MailService®

Fully customizable solution for mailing low-value, low-weight items such as apparel, books, brochures, catalogs and CDs

FedEx or our designee sorts and stamps each piece, then tenders the shipment to the postal service in the destination country for delivery

Delivery in 4–7 (Premium) or 7–11 (Standard) business days from pickup to hand-off to the destination country postal service

Go to [fedex.com/us/fims](https://fedex.com/us/fims) for details

Contract-only service; contact your FedEx account executive for more information

# U.S. Freight Shipping

Details at [fedex.com/usfreight](https://www.fedex.com/usfreight)

## URGENT DELIVERY

**FedEx SameDay® Freight**

For your most urgent freight shipments

Delivery in just hours for shipments of 151 lbs. or more composed of multiple packages or palletized freight

Available 365 days a year throughout all 50 states

Go to [fedexsameday.com](https://www.fedexsameday.com) or call 1.800.399.5999 to request pickup



**CREATE YOUR SHIPMENT.**

Select Create a Shipment from the Shipping tab at [fedex.com](https://www.fedex.com) or call 1.800.332.0807 to ship via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight.

## DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx First Overnight® Freight	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight
<p>Next-business-day morning delivery for critical palletized freight</p> <p>Delivery by 9 or 10:30 a.m. to most primary service area ZIP codes</p> <p>Available throughout all 50 states</p> <p>Saturday pickup and delivery available in many major markets for an additional charge</p> <p>Advance confirmation required</p>	<p>Next-business-day delivery by 10:30 a.m. or noon to most locations</p> <p>Available throughout all 50 states (Hawaii service is to and from the island of Oahu only)</p> <p>Saturday pickup and delivery available in many major markets for an additional charge</p> <p>Advance confirmation required</p>	<p>Second-business-day delivery by noon to most locations</p> <p>Available throughout all 50 states (Hawaii service is to and from the island of Oahu only)</p> <p>Saturday pickup and delivery available in many major markets for an additional charge</p>	<p>Third-business-day delivery by 3 p.m. to most locations</p> <p>Available throughout all states except Alaska and Hawaii</p> <p>Saturday pickup available in many major markets for an additional charge</p>

# U.S. Freight Shipping

Details at [fedex.com/usfreight](https://fedex.com/usfreight)

## LESS-THAN-TRUCKLOAD (LTL) FREIGHT DELIVERY

### FedEx Freight® (U.S. and international)

Value-added delivery of LTL freight, palletized or nonpalletized

One streamlined network with two reliable shipping services: Choose FedEx Freight® Priority when speed is critical or FedEx Freight® Economy when you can trade time for savings

A.M. Delivery<sup>1</sup> and Close of Business Delivery options available for an additional charge when you want delivery by a scheduled time

No-fee money-back guarantee<sup>2</sup> offered for FedEx Freight Priority shipments

All-points coverage throughout the contiguous U.S., with extensive service to Alaska, Hawaii, Puerto Rico, Canada and Mexico

For more information, go to [fedex.com/us/freight/main](https://fedex.com/us/freight/main) or call 1.866.393.4585

### SIMPLIFY LTL FREIGHT SHIPPING.

The FedEx Freight box makes transporting LTL freight shipments easy. It helps protect your shipments and provides you with a simple, predictable flat rate<sup>3</sup> — and no freight classification is required. The box is available in two convenient sizes for shipments weighing less than 1,200 lbs. within the contiguous U.S. Go to [fedex.com/freightbox](https://fedex.com/freightbox) for more information.

## CRITICAL DEADLINES AND SPECIALTY SHIPMENTS

### FedEx Custom Critical® (U.S. and international)

Same-day or next-business-day delivery of your most challenging shipments, from specialty freight to shipments on critical deadlines

Services include Surface Expedite® solutions throughout North America (no size or weight restrictions) and global air solutions, plus services for delicate, high-security or temperature-sensitive freight

Available 365 days a year

For more information, go to [customcritical.fedex.com](https://customcritical.fedex.com) or call 1.800.762.3787



### SAVE ON MULTIPLE-PIECE SHIPMENTS.

With our FedEx Express Multiweight® rating, qualifying shipments weighing 100 lbs. or more (200 lbs. or more for FedEx Express Saver) are rated on both a per-package and a total-shipment-weight basis; you pay the lower rate. International shipments are rated on a total-shipment-weight basis.

## USE OF AN ENTIRE AIRCRAFT

### FedEx® Charters

Charter an entire FedEx aircraft for special shipments

You choose the origin and destination airports, with airport-to-airport service available in the U.S. and internationally

For more information, go to [fedex.com/charters](https://fedex.com/charters) or email [chartersales@fedex.com](mailto:chartersales@fedex.com)

<sup>1</sup>A.M. Delivery is not available to all locations. To check destination eligibility, go to [fedex.com/amfreight](https://fedex.com/amfreight).

<sup>2</sup>Applies to FXF 1000 Rate Base customers only. All FedEx Freight services are subject to the terms and conditions of the FXF 100 Series Rules Tariff.

<sup>3</sup>Flat rates based on zone pricing. Find rates and zone information at [fedex.com/freightbox](https://fedex.com/freightbox).



# International Freight Shipping

Details at [fedex.com/internationalfreight](https://fedex.com/internationalfreight)

## DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

### FedEx International Priority® Freight

Delivery typically in 1, 2 or 3 business days to more than 130 countries and territories

U.S.-inbound delivery by 10:30 a.m. or noon to many locations

Pickup and delivery options at your door or the airport

Advance confirmation required

To use this service, select Create a Shipment from the Shipping tab at [fedex.com](https://fedex.com) or call 1.800.332.0807

See [p. 27](#) for countries served by FedEx International Priority Freight and FedEx International Economy® Freight



## DELIVERY IN 5 BUSINESS DAYS

### FedEx International Economy® Freight

Delivery typically within 5 business days to more than 130 countries and territories

Delivery in 2 or 3 business days to key markets such as Canada, Mexico and Puerto Rico

U.S.-inbound delivery from more than 50 countries and territories

Advance confirmation required

To use this service, select Create a Shipment from the Shipping tab at [fedex.com](https://fedex.com) or call 1.800.332.0807

## SHIP 151 LBS. OR MORE.

FedEx Express® Freight services accept pallets weighing 151 lbs. or more, most with no limit on total shipment weight. Some exceptions apply, and prior approval may be required. Go to [fedex.com/freightshipments](https://fedex.com/freightshipments) and select a service to confirm weight limitations and pallet size requirements.

## RELIABLE AIR CARGO SERVICES

### FedEx International Premium®

Delivery typically in 1, 2 or 3 business days for high-priority controlled export shipments and dangerous goods

Available to more than 30 countries (see [p. 105](#))

Pickup available in the U.S. for an additional charge

To use this service, complete the FedEx IATA (023) Air Waybill or the IATA Neutral Air Waybill

Advance confirmation required: Call 1.800.332.0807

### FedEx International Express Freight® and FedEx International Airport-to-Airport<sup>SM</sup>

Airport-to-airport delivery typically in 2 or 3 business days via FedEx International Express Freight and typically in 3–5 business days via FedEx International Airport-to-Airport

To use these services, complete the FedEx IATA (023) Air Waybill or the IATA Neutral Air Waybill

For more information, including rates, call FedEx Express Freight Customer Service at 1.800.332.0807

# International Freight Shipping

Details at [fedex.com/internationalfreight](https://fedex.com/internationalfreight)

## AIR AND OCEAN FREIGHT FORWARDING



### GET GLOBAL INFORMATION.

For country profiles, regulatory updates, help with preparing export documentation and other key international shipping information, go to [fedex.com/gtm](https://fedex.com/gtm) to access FedEx® Global Trade Manager. To speak with a FedEx International Customer Service representative, call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

#### FedEx Trade Networks® (U.S. and international)

End-to-end global shipping solutions that help with the complexities of international trade

Air freight forwarding solutions connect you to global markets with flexible delivery times to optimize your global trade

FedEx International Direct Economy Ocean<sup>SM</sup>: Flexible ocean freight forwarding between major worldwide destinations

FedEx International Direct Priority Ocean<sup>SM</sup>: Reliable ocean delivery solution to the contiguous U.S. from select locations in Asia and Europe

For more information, go to [ftn.fedex.com](https://ftn.fedex.com) or call 1.800.249.2953

## DISTRIBUTION SERVICES

#### FedEx International Priority DirectDistribution® and FedEx International Priority DirectDistribution® Freight

Shipments clear customs as one consolidated entry, then are delivered to individual recipients in the destination country

Available between more than 65 countries

Ship packages or palletized freight (package-only shipments destined to multiple European Union countries can be cleared as a single entry)

Delivery typically in 1–4 business days

#### FedEx International Economy DirectDistribution<sup>SM</sup>

Shipments clear customs as one consolidated entry, then are delivered to individual recipients in the destination country

Available from Asia-Pacific and Latin America countries to more than 55 countries

Ship packages or palletized freight

Delivery typically in 4–7 business days

#### FedEx® International DirectDistribution: Surface

Shipments from U.S., Canada and Mexico origins are individually labeled and consolidated, then transported via FedEx Express, FedEx Ground or FedEx Freight to the U.S. and Canada for delivery to individual recipients

#### FedEx International DirectDistribution: Air and ocean

Shipments are consolidated at manufacturing points in Asia, Europe and select Latin America locations, then transported by plane or ship to the U.S. and Canada for delivery to individual recipients

Choose these solutions for seamless, door-to-door delivery across borders. Contact your FedEx account executive for more information on services and rates

# Return Shipping Solutions

Details at [fedex.com/returnsolutions](https://fedex.com/returnsolutions)

## RETURN LABELS

FedEx Print Return Label and FedEx Email Return Label (FedEx Express and FedEx Ground)	FedEx Print Return Label and FedEx Email Return Label (FedEx SmartPost)	FedEx Express® Billable Stamps and FedEx Ground® Package Returns Program
<p>Create return shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it via email</p> <p>For international returns, you can create customs documentation in addition to the return label. You also can choose to make email return labels and customs documents editable, if contents change from the original outbound shipment</p> <p>You also can allow customers to create and print return labels directly from your website to be used as needed</p> <p>Your customers can drop off their return packages at FedEx locations or use a FedEx pickup to give their packages to us</p>	<p>Create return shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it via email</p> <p>You also can allow customers to create and print return labels directly from your website to be used as needed</p> <p>Your customers can drop off their return packages with the USPS as well as at staffed FedEx locations</p> <p>Contract-only service that's ideal for high-volume, low-weight residential returns; contact your FedEx account executive for information</p>	<p>Manage returns by specifying a delivery service in advance for FedEx to preprint on your return labels</p> <p>Provide the preprinted return label to your customer, who can apply it as needed</p> <p>Your customers can drop off their return packages at FedEx locations or use a FedEx pickup to give their packages to us</p>

## RETURN TAGS

FedEx ExpressTag® and FedEx Ground® Call Tag
<p>Two easy ways for your customers to return packages</p> <p>You specify the pickup location and FedEx provides the return shipping label to your customer at pickup</p> <p>Your customer simply needs to have the package ready for pickup when we arrive</p>



## MANAGE GLOBAL RETURNS.

Make return shipping easy for you and your international customers with FedEx® Global Returns. You create the return label and applicable customs documents for your customer and designate an international package or freight service for the return shipment. Plus, you can provide editing capabilities so your customers can update key information such as quantity and weight. For details, go to [fedex.com/us/global-returns](https://fedex.com/us/global-returns) and select Return Options.

# Special Options

Details at [fedex.com/options](https://fedex.com/options)

## DELIVERY OPTIONS

FedEx Delivery Manager®	FedEx® Delivery Signature Options	Hold at Location	FedEx Home Delivery convenient delivery options
<p>Convenience and flexibility for deliveries to your home</p> <p>Find out about upcoming deliveries; get proactive status updates; or select delivery options such as a preferred date, time, or date and time combination</p> <p>Choose delivery to another address in your neighborhood or across the U.S., or have your packages held for pickup at a FedEx location</p> <p>Go to <a href="https://fedex.com/delivery">fedex.com/delivery</a> to sign up</p>	<p>Options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required or Adult Signature Required</p> <p>In the U.S. and Canada, Indirect Signature Required is available for residential shipments only</p> <p>For more information, go to <a href="https://fedex.com/options">fedex.com/options</a>, choose Pickup and Delivery and then select FedEx Delivery Signature Options</p>	<p>Have your eligible FedEx Express or FedEx Ground shipment held for pickup at a FedEx Office location</p> <p>Eligible FedEx Express shipments may be held at FedEx Ship Center® locations</p> <p>Select this option when you prepare the shipment or request that the shipment be held at our location once it's on its way</p>	<p>When recipients have special delivery needs</p> <p>FedEx Date Certain Home Delivery®: Request delivery on a specific date you select, Tues.–Sat. (provided the selected date is not before the standard delivery date and is within 14 days from the pickup date)</p> <p>FedEx Evening Home Delivery®: Request delivery between 5 and 8 p.m. on the scheduled date of delivery</p> <p>FedEx Appointment Home Delivery®: We contact the recipient in advance to arrange delivery on a specific date and by a scheduled time</p>

## SCHEDULING A PICKUP

Pickup at your location

Go to [fedex.com/pickup](https://fedex.com/pickup) to schedule a one-time pickup at your location for FedEx Express, FedEx Ground and FedEx Express Freight shipments. You also can view, edit or cancel your pickups, and create email notifications to keep recipients informed about the shipment

You also can schedule a pickup by calling 1.800.GoFedEx 1.800.463.3339 (say “schedule a pickup”)

Contact your FedEx account executive or call 1.800.GoFedEx 1.800.463.3339 to see if you qualify for a regular scheduled pickup

## GET INFORMATION AT YOUR DOOR.

If you're away when we stop by your location, we'll leave a door tag that provides the key details you need about your package pickup or delivery.

## SATURDAY SERVICE

Delivery or pickup on a Saturday

Package delivery or pickup on a Saturday is available in most U.S. cities and in select international locations

To check availability, select Rate & Ship at [fedex.com](https://fedex.com)

# Special Options

Details at [fedex.com/options](https://fedex.com/options)

## PROOF OF DELIVERY

### FedEx Signature Proof of Delivery

Request an image of your recipient's signature by selecting All Tracking Services from the Tracking tab at [fedex.com](https://fedex.com), then Obtain Proof of Delivery

Available for FedEx Express, FedEx Ground and FedEx Freight shipments

## COLLECT-ON-DELIVERY PAYMENT

FedEx® Collect on Delivery (C.O.D.)	FedEx Ground® C.O.D.	FedEx Ground® Electronic C.O.D. (E.C.O.D.)
<p>We collect payment from your recipient and return payment to you the next business day (where available; otherwise via FedEx 2Day)</p> <p>Available with most FedEx Express U.S. services</p>	<p>Three payment-collection options: Currency C.O.D., guaranteed funds C.O.D. or regular C.O.D.</p>	<p>Direct deposit of your C.O.D. payment</p> <p>We deposit the payment in your bank account within 24 or 48 hours after delivery, whichever you choose</p>

## INDUSTRY SOLUTIONS

### Solutions for specialized shipments

Go to [fedex.com/options](https://fedex.com/options) and select Industry Solutions for information on FedEx® solutions for special shipping needs, including:

- Distribution and order handling services for critical, time-sensitive parts through FedEx Supply Chain
- Solutions for the aerospace and healthcare industries, such as temperature-control services and enhanced shipment monitoring

## SPECIAL HANDLING SERVICES

FedEx International Broker Select®	FedEx International Controlled Export
<p>Select a customs broker other than FedEx to clear a shipment</p> <p>Just provide broker contact information on your documentation</p>	<p>Customs-cleared, door-to-door delivery in 1, 2 or 3 business days for controlled U.S. exports</p> <p>Choose this option for certain in-bond shipments and goods moving under a U.S. Drug Enforcement Administration permit or U.S. State Department license</p>

# Dangerous Goods and Hazardous Materials

Details at [fedex.com/dangerousgoods](https://fedex.com/dangerousgoods) and [fedex.com/hazardousmaterials](https://fedex.com/hazardousmaterials)

## DELIVERY SOLUTIONS FOR SHIPMENTS THAT CONTAIN DANGEROUS GOODS

### Dangerous goods (FedEx Express)

Reliable delivery and support when your U.S. or international shipments contain dangerous goods

[fedex.com/dangerousgoods](https://fedex.com/dangerousgoods) contains shipping checklists, job aids and other resources to help you prepare your shipments

We offer seminars to help you meet government requirements. Go to [fedex.com/us/hazardous-materials](https://fedex.com/us/hazardous-materials) and select Training for more information

To speak with a dangerous goods shipping professional, call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" (outside the U.S. call 1.901.375.6806)

## SHIP LITHIUM BATTERIES SAFELY.

If you ship lithium batteries via FedEx Express, please note an important change effective Jan. 1, 2017. To help ensure safe transport, batteries classified as UN 3090 or UN 3480 must be tendered to us as fully regulated dangerous goods, with a Shipper's Declaration for Dangerous Goods and all required dangerous goods marking and labeling. For more information on this change, go to [fedex.com/dangerousgoods](https://fedex.com/dangerousgoods) and select Regulatory Updates.

## DELIVERY SOLUTIONS FOR SHIPMENTS THAT CONTAIN HAZARDOUS MATERIALS

### Hazardous materials (FedEx Ground)

Safe, reliable delivery when your shipments contain hazardous materials

[fedex.com/hazardousmaterials](https://fedex.com/hazardousmaterials) provides sample forms, examples of completed packaging, details on accepted and prohibited materials, and other helpful information

Our *Ship Safe. Ship Smart.* online training covers U.S. Department of Transportation regulations and shipping practices that are required when shipping hazardous materials via FedEx Ground. Go to [fedex.com/hazardousmaterials](https://fedex.com/hazardousmaterials) for more information

To speak with a hazardous materials shipping professional, call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials"

You must complete an approval process to ship hazardous materials via FedEx Ground. Contact your FedEx account executive for help with this process



## ARRANGE FOR PACKAGE PICKUP.

Go to [fedex.com/pickup](https://fedex.com/pickup) to arrange pickup for shipments containing dangerous goods or hazardous materials. Some, but not all, staffed FedEx locations accept FedEx Express dangerous goods shipments. Go to [fedex.com/locate](https://fedex.com/locate) to find one that does.



# Packing Resources and Supplies

Details at [fedex.com/packaging](https://fedex.com/packaging) and [fedex.com/packagingfreight](https://fedex.com/packagingfreight)

## TIPS TO PACK LIKE A PRO

FedEx Express and FedEx Ground shipments	FedEx Freight shipments
<p>A new box is recommended. If you're reusing one, make sure there are no holes, tears or corner dents, and that flaps are intact. Remove or mark through old labels</p> <p>Place 3 inches of cushioning — packing peanuts, air cellular cushioning, corrugated fiberboard, foam pads or molded plastic — on the bottom, top and sides. Put a copy of the label inside the package</p> <p>Apply at least three strips of packing tape 2 inches or wider (no duct or masking tape) evenly across all flaps and seams, top and bottom</p> <p>Secure your label or pouch on the package's largest surface away from folds or seams. If you're using a pouch, be sure to reseal it after inserting the shipping label</p>	<p>Skids may be palletized or non-palletized, weigh up to 20,000 lbs., and measure up to 21 feet in length</p> <p>Use proper cushioning, blocking, bracing, banding, stretchwrapping, and standard wood or plastic pallets</p> <p>Use descriptive labels (see <a href="#">p. 15</a> for details on our label library). Complete the Bill of Lading with an accurate piece count and description</p> <p>Go to <a href="https://fedex.com/packagingfreight">fedex.com/packagingfreight</a> and select Freight Packaging Tips for more information on how to pack items such as bags, cartons, crates, drums, engines and pipes</p>

## DOWNLOADABLE PACKAGING GUIDES

### Get the guides

From general guidelines to strategies for packing flowers and plants, perishables, and other frequently shipped items, our packaging guides have the information you need. The guides cover:

- General guidelines
- Freight guidelines
- Auto and mechanical parts
- Batteries
- Clinical samples
- Computers
- Dangerous goods
- Flowers and plants
- Perishable shipments
- UN 3373 shipments

To download packaging guides, go to [fedex.com/packaging](https://fedex.com/packaging) and select Get the Guides



## WATCH VIDEOS ON HOW TO PACK.

Go to [fedex.com/packaging](https://fedex.com/packaging), then select How to Pack for videos that will help you polish your packing techniques. You'll get information on how to pack, seal and label your shipments; best packing practices for computers; and simple steps you can take to properly package framed artwork.

## PACKING AND PACKAGE-DESIGN RESOURCES

### Ask our pros




Bring your items to the nearest FedEx Office location and let us pack them for you. To find a location, go to [fedex.com/locate](https://fedex.com/locate)

Improve your packaging strategies with help from the pros at FedEx Packaging Services, who offer a variety of design, testing and engineering information services, including on-site support from our nationwide team of field packaging engineers. To download guides and applications and get contact information, go to [fedex.com/packaging](https://fedex.com/packaging) and select Testing and Design

# Packing Resources and Supplies

Details at [fedex.com/packaging](https://fedex.com/packaging) and [fedex.com/packagingfreight](https://fedex.com/packagingfreight)

## PACKAGING FOR FEDEX EXPRESS SHIPMENTS

Envelopes	Paks	Boxes
For letter-size and legal-size documents 	Tear-resistant and water-resistant packaging 	Sturdy boxes in a variety of sizes 

### Clinical paks and boxes

For clinical and Biological Substance, Category B (UN 3373) specimens



Use these packaging options for FedEx Express shipments only. Any other use is prohibited. Go to [fedex.com/packaging](https://fedex.com/packaging) and select FedEx Express Supplies for more FedEx Express packaging options and package-acceptance information



### GET BOXES AND SUPPLIES.

When you're ready to pack, we have corrugated boxes, tape, padded mailers and other supplies, plus specialty boxes for:

- Tablet and laptop computers
- Other small electronics such as cellphones
- Golf clubs and golf bags
- Luggage and framed art

Purchase these supplies at FedEx Office and FedEx Ship Center locations. Availability varies by location. Go to [fedex.com/packandship](https://fedex.com/packandship) for a complete list of options.



### SHIP MORE SUSTAINABLY.

All FedEx packaging is recyclable and 52 percent is made from recycled content. Use FedEx carbon-neutral envelope shipping for your documents to support sustainable projects that help neutralize carbon emissions, all at no extra cost to you. See how FedEx connects the world in responsible and resourceful ways at [fedex.com/social-responsibility](https://fedex.com/social-responsibility).

## FEDEX FREIGHT LABELS

### FedEx Freight shipping labels

**DO NOT  
BREAK  
BANDING**

**Caution!**  
Light Bulbs 

**TOP  
LOAD  
ONLY**

Using descriptive labels helps you identify your FedEx Freight shipments and their special handling needs. To access our library of printable shipping labels, including the examples shown above, select Shipping Label Library at [fedex.com/packagingfreight](https://fedex.com/packagingfreight)

# Shipping Labels and Documentation

Details at [fedex.com/createlabels](https://fedex.com/createlabels)

## CONVENIENT WAYS TO CREATE SHIPPING LABELS ONLINE

FedEx Ship Manager® at <a href="https://fedex.com">fedex.com</a>	FedEx Ship Manager® Lite
<p>Create labels for FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost and FedEx Freight shipments</p> <p>Available 24 hours a day, 365 days a year</p> <p>Go to <a href="https://fedex.com">fedex.com</a> and select Create a Shipment from the Shipping tab</p>	<p>An easy way to prepare FedEx Express, FedEx Ground and FedEx Home Delivery shipments even if you don't have a FedEx account number</p> <p>Available for single-piece shipments only</p> <p>Go to <a href="https://fedex.com">fedex.com</a> and select All Shipping Services from the Shipping tab, then Ship Lite</p>

## SHIPMENT DOCUMENTATION PREPARED MANUALLY

FedEx Express U.S.	FedEx Express international	FedEx Ground	FedEx Freight
<p>FedEx Express Package US Airbill: For package shipments within the U.S. (manual airbills can be used for FedEx One Rate® shipments only if processed at a FedEx Office or FedEx Ship Center location)</p> <p>FedEx Express Freight US Airbill: For freight shipments within the U.S.</p>	<p>FedEx® International Air Waybill: For most international package shipments</p> <p>FedEx® Expanded Service International Air Waybill: For international package and freight shipments, dangerous goods, FedEx International Broker Select shipments, and certain shipments covered by a letter of credit that require a courier receipt</p>	<p>FedEx Ground barcode labels: Separate labels for FedEx Ground, FedEx International Ground and FedEx Home Delivery to use with an address label you create</p> <p>FedEx Ground Declared Value Shipment Form: If you use preprinted barcode labels, provide this form to us only when you have a shipment with declared value</p>	<p>FedEx Freight Bill of Lading and other forms: Go to <a href="https://fedex.com/us/freight/ship-desk">fedex.com/us/freight/ship-desk</a> and select Required Shipping Forms for U.S. and international shipping forms</p>

## GOVERNMENT-REQUIRED U.S. EXPORT DOCUMENTATION

Commercial Invoice	Certificate of Origin	Electronic Export Information (EEI)
<p>Official transaction record between exporters and importers</p> <p>Submit one signed original and two copies for FedEx Express, and three copies for FedEx International Ground</p>	<p>Record of where the products you ship were manufactured</p> <p>Submit one original</p>	<p>Self-file EEI information or authorize us to file on your behalf via FedEx Export AgentFile®</p>

# Pickup and Dropoff

Details at [fedex.com/pickupanddropoff](https://fedex.com/pickupanddropoff)

## STAFFED SHIPPING LOCATIONS

FedEx Office locations	FedEx Ship Center® locations	FedEx Authorized ShipCenter® locations
<p>FedEx Office® Print and Ship Centers: Your access point to printing and shipping expertise</p> <p>Drop off packages and handle other business needs at more than 1,800 locations</p> <p>Utilize our full range of FedEx Express and FedEx Ground delivery services</p> <p>Rely on pack-and-ship pros who can answer questions and pack your shipment</p> <p>Have FedEx Express and FedEx Ground shipments held for pickup</p> <p><i>Note:</i> FedEx Office® products, services and hours vary by location</p>	<p>Shipping specialists to help you choose a delivery service, complete documentation and create shipping labels</p> <p>Many locations are open late and on Saturdays to accommodate your schedule</p> <p>Check <a href="https://fedex.com/locate">fedex.com/locate</a> for the list of services offered at each location</p>	<p>Independently owned locations for packaging and shipping services</p> <p>Ship FedEx Express and FedEx Ground packages at most locations</p> <p>Access faxing, copying and other business services</p> <p><i>Note:</i> Rates for processing packages reflect each location's own pricing policies</p>



### FIND A LOCATION.

Go to [fedex.com/locate](https://fedex.com/locate) for a FedEx shipping location in your area, or check the FedEx® Mobile app on your phone. Some FedEx Office locations are open 24 hours a day, 7 days a week.

## SHIPPING LOCATIONS WHERE YOU LIVE, SHOP AND WORK

FedEx ShipSite® at Office Depot® and OfficeMax® locations	FedEx Express® Drop Boxes
<p>Choose from FedEx Express and FedEx Ground U.S. and international shipping services</p> <p>Available at all Office Depot and OfficeMax locations</p>	<p>Approximately 40,000 drop boxes in office buildings, shopping malls, FedEx Office locations, airports and other convenient locations</p> <p>Most have a limited quantity of airbills and packaging supplies</p> <p>Some offer Saturday pickup (if not, packages are picked up on Monday)</p>

# Mobile Access and Tracking

Details at [fedex.com/createlabels](https://fedex.com/createlabels) and [fedex.com/trackingsolutions](https://fedex.com/trackingsolutions)

## MOBILE ACCESS

FedEx® Mobile website	FedEx Mobile apps
<p>Create and manage shipments on <a href="https://fedex.com">fedex.com</a> right from your mobile phone or web-enabled device</p> <ul style="list-style-type: none"> <li>• <b>Get rates and find locations.</b> Get rate quotes and estimated delivery times, and find FedEx locations</li> <li>• <b>Manage and track.</b> Request to hold a package at a FedEx location, sign for a package, request a vacation hold or provide other delivery instructions. You can also track the status of your shipments</li> <li>• <b>Create shipping labels.</b> Choose Mobile Shipping Label to generate a barcode that can be scanned at a FedEx Office location or FedEx Ship Center</li> <li>• <b>Schedule a pickup.</b> Just enter your address and shipment information, and we'll come to you</li> </ul>	<p>Manage your shipping on the go with FedEx Mobile apps for iPhone® and Android™</p> <ul style="list-style-type: none"> <li>• <b>Get rates and find locations.</b> Get rate quotes and estimated delivery times, and find FedEx locations</li> <li>• <b>Manage and track.</b> Request to hold a package at a FedEx location, sign for a package, request a vacation hold or provide other delivery instructions. You can also track the status of your shipments</li> <li>• <b>Scan barcodes.</b> Scan the barcode on a FedEx label or door tag to track or manage your shipments</li> <li>• <b>Download the apps.</b> Go to <a href="https://fedex.com/us/mobile">fedex.com/us/mobile</a> or to the Apple® or Google Play™ app stores</li> </ul>

## SHIPMENT-STATUS UPDATES

FedEx® Tracking at <a href="https://fedex.com">fedex.com</a>
<p>Take advantage of detailed shipment-status updates, search capabilities and other tools that help you manage your shipments:</p> <ul style="list-style-type: none"> <li>• Track the status of up to 30 FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, FedEx Freight and FedEx Custom Critical shipments, or FedEx Office orders</li> <li>• Sign up to send and receive email notifications on the status of your shipments</li> <li>• Nickname shipments and create watch lists for key deliveries</li> <li>• Review status updates in a calendar or list view to help you plan more effectively</li> <li>• Filter by reference number, shipment date, company name and other variables</li> <li>• View, print, email or fax FedEx Signature Proof of Delivery letters</li> <li>• Request that an eligible package be held for pickup at a FedEx location (U.S. only)</li> </ul> <p>Enter a tracking, door tag or FedEx Office order number in Track at <a href="https://fedex.com">fedex.com</a>. For the full range of features, select the Tracking tab at <a href="https://fedex.com">fedex.com</a>, then Advanced Shipment Tracking</p>
FedEx InSight®
<p>Shipment-status tracking and management tool designed for moderate-volume to high-volume shippers</p> <p>FedEx InSight monitors your shipping activity and provides status updates</p> <p>Select All Tracking Services from the Tracking tab at <a href="https://fedex.com">fedex.com</a>, then Access FedEx InSight under FedEx Express or FedEx Ground for more information</p>

# Account Management

Details at [fedex.com/accountmanagement](https://fedex.com/accountmanagement)

## ONLINE ACCOUNT MANAGEMENT

### FedEx® Billing Online Plus

Manage your billing process end to end:

- Schedule and make payments up to 15 days beyond the date you enter payment information via electronic funds transfer, automatic debit or paper check
- Combine multiple invoices into a single payment
- Review individual shipment details or a complete invoice
- Request invoice adjustments or a review of shipping charges
- Create PDF files of your invoices that you can archive or email

To register, select View & Pay Bill from the Support tab at [fedex.com](https://fedex.com)



### OPEN AN ACCOUNT.

You can apply for a FedEx account at [fedex.com](https://fedex.com), at a staffed FedEx location or by calling 1.800.GoFedEx 1.800.463.3339 (say “new account setup”). Then go to the New Customer Center at [fedex.com/new](https://fedex.com/new).

## STREAMLINED INVOICE PROCESSING

### FedEx Electronic Data Interchange (EDI)

Integrate your accounts-payable process with electronic FedEx invoice, remittance and adjustment data

Call 1.888.450.1774 or contact your FedEx account executive for more information

## CONTROL OVER INBOUND SHIPPING COSTS

### FedEx Ground® COLLECT

A payment option that allows you, as the recipient, to be invoiced directly for inbound shipments so you can control costs and avoid charges added by suppliers

Contact your FedEx account executive for more information

## MULTIPLE METHODS OF PAYMENT<sup>1,2</sup>

Electronic funds transfer or automatic debit	Check or money order	Credit card	Cash
Requires a FedEx account number and prior approval	Includes cashier's checks and traveler's checks  We do not accept counter checks or third-party checks	Bill your FedEx account charges directly to a credit card  Write your credit card number on your airbill or air waybill  Use your credit card to ship online even if you do not have a FedEx account  Use your credit card when you drop off a package at a FedEx shipping location	Pay with cash  Not an available option at some FedEx shipping locations

<sup>1</sup>FedEx® Retail Rates apply to all shipments originating in the U.S. if you pay with cash, check, debit card or credit card instead of using a valid FedEx account number when you ship.

<sup>2</sup>You cannot pay for FedEx SameDay and FedEx International Next Flight shipments with cash, check, traveler's check or money order. Cash is also not accepted for FedEx International MailService shipments.



# Find Your Rate



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## Quick Tips

### Rate Tools

FedEx provides several ways for you to calculate your rates. Go to [fedex.com/ratefinder](https://fedex.com/ratefinder) to get started. For FedEx SameDay® rate quotes, go to [fedexsameday.com](https://fedexsameday.com) and select Rate.

#### Get a Specific Rate Quote in Three Easy Steps

1. **Enter your shipping information**, including origin, destination and scheduled shipping date.
2. **Enter the package information** and select additional shipment options, if applicable.
3. **Get your rate quote.**

#### Download Rates

- Use this tool if you know the service you want.
- Select the Rate Tools tab at [fedex.com/ratefinder](https://fedex.com/ratefinder).

#### Get Rates on the Go

You can also get a rate quote using the FedEx® Mobile apps for iPhone® and Android.™ Go to [fedex.com/us/mobile](https://fedex.com/us/mobile) to download FedEx apps. Or go to the Apple® or Google Play™ app stores.

# Standard List Rate, Surcharge and Fee Changes

For information on FedEx rates, surcharges and fees, or to access FedEx rates online, go to [fedex.com/us/shipping-rates](https://fedex.com/us/shipping-rates).

## Rate Information Online

Go to [fedex.com/us/shipping-rates](https://fedex.com/us/shipping-rates) for information on FedEx rates, surcharges and fees, including:

- Changes to FedEx rates, surcharges and fees.
- Other important changes that may affect your shipping rates.
- Access to downloadable FedEx Express, FedEx Ground and FedEx Freight rate tables.
- Answers to frequently asked questions.

## Standard List Rates

The standard list rates in this FedEx Service Guide, which are effective Jan. 2, 2017, supersede the standard list rates shown in the Jan. 4, 2016, FedEx Service Guide.

## Surcharge and Fee Changes

There are changes to the following FedEx Express and FedEx Ground surcharges and fees:

- Additional Handling Surcharge: see [p. 115](#)
- Address Correction: see [p. 116](#)
- Alaska and Hawaii Pickup and Delivery (FedEx SameDay): see [p. 59](#)
- Dangerous Goods: see [p. 118](#)
- Delivery Area Surcharge: see [p. 119](#)
- Delivery Reattempt Charge: see [p. 119](#)
- Extended Service Area Delivery: see [p. 121](#)
- Extended Service Area Pickup: see [p. 121](#)
- Extra Services Charge: see [p. 121](#)
- FedEx® Collect on Delivery (C.O.D.): see [p. 121](#)
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- International Out-of-Delivery-Area Surcharge: see [p. 125](#)
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- Metro Service Area Delivery: see [p. 125](#)
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- Missing or Invalid Account Number: see [p. 125](#)
- Oversize Charge: see [p. 126](#)
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- Reroute of Shipment: see [p. 126](#)
- Residential Delivery Charge: see [p. 127](#)

Go to [fedex.com/us/shipping-rates](https://fedex.com/us/shipping-rates) or refer to [p. 59](#) and [pp. 115–128](#) for more information on the changes, which are effective Jan. 2, 2017, unless otherwise noted in this guide.

See [pp. 61–62](#) for FedEx SameDay® City surcharge and fee changes.

# How to Calculate Your Rate

FedEx SameDay and FedEx® International Next Flight have special rate instructions; see [pp. 58–62](#) and [99–102](#). For information on FedEx One Rate® pricing, see [p. 63](#). You can also view rates online, plus get FedEx® Retail Rates; go to [fedex.com/ratefinder](https://www.fedex.com/ratefinder) and select the Rate Tools tab.

Package Services	Express Freight Services¹
<p><b>1. Find the zone for your destination.</b> For U.S. shipments, go to <a href="https://www.fedex.com/ratefinder">fedex.com/ratefinder</a> and select the Rate Tools tab, then enter your origin ZIP code in the Get FedEx Zone Locators area to see which zone your destination ZIP code corresponds to. Or request zone location information by calling 1.800.GoFedEx 1.800.463.3339.</p> <p>Zone tables for U.S. export and U.S. import shipments are on <a href="#">pp. 24–26</a> (see <a href="#">p. 28</a> for U.S.-to-Canada zones).</p> <p><b>2. Determine the chargeable weight.</b> Determine the weight of the package (for FedEx Express international shipments, determine the weight of the total shipment). Round up to the next-higher pound. Then see Dimensional Weight on <a href="#">p. 120</a>. Your chargeable weight is the greater of the actual weight or the dimensional weight.</p> <p>A minimum billable weight may apply for shipments in FedEx Express packaging. See <a href="#">p. 125</a>.</p> <p><b>3. Find your rate²</b> Turn to the appropriate rate table on <a href="#">pp. 29–57</a> (FedEx Express® U.S. shipments), <a href="#">pp. 65–98</a> (FedEx Express international shipments) or <a href="#">pp. 106–112</a> (FedEx Ground® and FedEx Home Delivery® shipments). Next, choose a FedEx service. Then find your chargeable weight from step 2 above to determine your rate.</p> <p>A \$3.45 residential surcharge per package will be added to FedEx Home Delivery shipments. FedEx Home Delivery is for packages up to 70 lbs.</p> <p>For FedEx Express multiple-piece shipments, multiweight pricing may apply. See <a href="#">pp. 56–57</a> (U.S. shipments), <a href="#">p. 82</a> (Puerto Rico shipments), or <a href="#">pp. 82 and 98</a> (international shipments) for details.</p> <p><b>4. Determine fees.</b> See <a href="#">pp. 113–128</a> for fees and other non-transportation charges that may apply. For FedEx Express U.S. import shipments, call 1.800.GoFedEx 1.800.463.3339 and say “international services” for service fees applicable from your origin country.</p>	<p><b>1. Find the zone for your destination.</b> For U.S. shipments, go to <a href="https://www.fedex.com/ratefinder">fedex.com/ratefinder</a> and select the Rate Tools tab, then enter your origin ZIP code in the Get FedEx Zone Locators area to see which zone your destination ZIP code corresponds to. Or request zone location information by calling FedEx Express Freight Customer Service at 1.800.332.0807.</p> <p>Zone tables for U.S. export and U.S. import shipments are on <a href="#">p. 27</a> (see <a href="#">p. 28</a> for U.S.-to-Canada zones).</p> <p><b>2. Determine the chargeable weight.</b> For U.S. shipments, first determine the actual weight of each freight handling unit. Round up to the next-higher pound. Second, calculate the dimensional weight of each freight handling unit. See Dimensional Weight on <a href="#">p. 120</a>. Third, determine the chargeable weight for each freight handling unit: Your chargeable weight is the greater of the actual weight or the dimensional weight. Each freight handling unit is subject to a minimum billable weight of 151 lbs. regardless of its actual weight.</p> <p><b>For FedEx International Priority® Freight and FedEx International Economy® Freight shipments,</b> first determine the combined actual weight for all freight handling units. Round up to the next-higher pound. Second, calculate the dimensional weight for the entire shipment. See Dimensional Weight on <a href="#">p. 120</a>. Third, determine the chargeable weight for the entire shipment: Your chargeable weight is the greater of the actual weight or the dimensional weight. The total shipment is subject to a minimum billable weight of 151 lbs. multiplied by the number of freight handling units.</p> <p><b>For all express freight shipments,</b> individual freight handling units typically weigh 151 lbs. or more. Freight handling units exceeding 2,200 lbs. require prior approval.</p> <p><b>3. Find your rate.</b> Turn to the appropriate rate table on <a href="#">p. 64</a> (U.S. shipments) or <a href="#">pp. 103–105</a> (international shipments). Next, choose a FedEx service. For international shipments, determine your service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location). Then find your chargeable weight from step 2 above and multiply it by the per-pound rate.</p> <p><b>4. Determine fees.</b> See <a href="#">pp. 113–128</a> for fees and other non-transportation charges that may apply. For FedEx Express® Freight U.S. import shipments, call 1.800.332.0807 for service fees applicable from your origin country.</p>

¹Excludes FedEx International Premium® See [p. 105](#).

²If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice.  
We pay any applicable federal excise tax on the air transportation portion of our service.

# International Express Package Zones: U.S. Export and U.S. Import

See [p. 28](#) for Canada zones.

IF = FedEx International First®  
 IP = FedEx International Priority®  
 IE = FedEx International Economy®  
 ✓ = Service available

## Determine International Express Package Rates

1. Find the zone for your destination or origin country in the tables on [pp. 24–26](#). For shipments to Canada, refer to the postal code table on [p. 28](#).
2. Determine your total shipment weight.
3. Choose the service you wish to use.
4. For U.S. export shipments, go to [pp. 65–82](#) to determine your door-to-door rate for the service you choose. U.S. import rates are on [pp. 83–98](#).

There is no FedEx® Envelope or FedEx® Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone¹	IF	IP	IE	Zone¹	IF	IP	IE
Afghanistan	M	–	✓	✓	M	–	✓	✓
Albania	M	–	✓	✓	M	–	✓	✓
Algeria	M	–	✓	✓	M	–	✓	–
American Samoa	M	–	✓	✓	M	–	✓	–
Andorra	H	–	✓	✓	H	–	✓	–
Angola	M	–	✓	✓	M	–	✓	–
Anguilla	I	–	✓	✓	I	✓	✓	✓
Antigua	I	–	✓	✓	I	✓	✓	✓
Argentina	L	–	✓	✓	L	✓	✓	✓
Armenia	M	–	✓	✓	M	–	✓	–
Aruba	I	–	✓	✓	I	✓	✓	✓
Australia	J	✓	✓	✓	J	–	✓	✓
Austria	H	✓	✓	✓	H	✓	✓	✓
Azerbaijan	M	–	✓	✓	M	–	✓	–
Azores (Portugal)	H	–	✓	✓	H	–	✓	–
Bahamas	I	–	✓	✓	I	✓	✓	✓
Bahrain	K	–	✓	✓	K	✓	✓	✓
Bangladesh	O	–	✓	✓	O	–	✓	–
Barbados	I	–	✓	✓	I	✓	✓	✓
Barbuda	I	–	✓	✓	I	✓	✓	✓
Belarus	M	–	✓	✓	M	–	✓	–
Belgium	D	✓	✓	✓	D	✓	✓	✓
Belize	L	–	✓	✓	L	✓	✓	–
Benin	M	–	✓	✓	M	–	✓	–
Bermuda	I	–	✓	✓	I	✓	✓	✓
Bhutan	O	–	✓	✓	O	–	✓	–
Bolivia	L	–	✓	✓	L	✓	✓	✓
Bonaire	I	–	✓	✓	I	✓	✓	✓
Bosnia-Herzegovina	M	–	✓	✓	M	–	✓	–
Botswana	M	–	✓	✓	M	–	✓	–
Brazil	L	✓	✓	✓	L	–	✓	✓
British Virgin Islands	I	–	✓	✓	I	✓	✓	✓
Brunei	K	–	✓	✓	K	–	✓	–
Bulgaria	E	–	✓	✓	E	–	✓	–
Burkina Faso	M	–	✓	✓	M	–	✓	–
Burundi	M	–	✓	✓	M	–	✓	–
Cambodia	M	–	✓	✓	M	–	✓	–
Cameroon	M	–	✓	✓	M	–	✓	–
Canada (see p. 28)	A or B	✓	✓	✓	A	✓	✓	✓
Cape Verde	M	–	✓	✓	M	–	✓	–
Cayman Islands	I	–	✓	✓	I	✓	✓	✓
Central African Republic²	M	Suspended²			M	Suspended²		
Chad	M	–	✓	✓	M	–	✓	–
Channel Islands (U.K.)	D	–	✓	✓	D	✓	✓	✓
Chile	L	–	✓	✓	L	✓	✓	✓
China	N	✓	✓	✓	N	✓	✓	✓
Colombia	L	–	✓	✓	L	✓	✓	✓
Comoros		Not Served				Not Served		
Congo	M	–	✓	✓	M	–	✓	–
Cook Islands	M	–	✓	✓	M	–	✓	–
Costa Rica	L	–	✓	✓	L	✓	✓	✓

¹Country and zone alignments are subject to change without notice.

²Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

# International Express Package Zones: U.S. Export and U.S. Import

See [p. 28](#) for Canada zones.

IF = FedEx International First  
 IP = FedEx International Priority  
 IE = FedEx International Economy  
 ✓ = Service available

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone <sup>1</sup>	IF	IP	IE	Zone <sup>1</sup>	IF	IP	IE
Croatia	M	–	✓	✓	M	–	✓	–
Cuba		Not Served				Not Served		
Curaçao	I	–	✓	✓	I	✓	✓	✓
Cyprus	K	–	✓	✓	K	–	✓	–
Czech Republic	E	–	✓	✓	E	✓	✓	✓
Democratic Republic of Congo	M	–	✓	✓	M	–	✓	–
Denmark	H	✓	✓	✓	H	✓	✓	✓
Djibouti	M	–	✓	✓	M	–	✓	–
Dominica	I	–	✓	✓	I	✓	✓	✓
Dominican Republic	I	–	✓	✓	I	✓	✓	✓
East Timor	M	–	✓	✓	M	–	✓	–
Ecuador	L	–	✓	✓	L	✓	✓	✓
Egypt	K	–	✓	✓	K	–	✓	–
El Salvador	L	–	✓	✓	L	✓	✓	✓
England (U.K.)	D	✓	✓	✓	D	✓	✓	✓
Equatorial Guinea <sup>2</sup>	M	Suspended <sup>2</sup>			M	Suspended <sup>2</sup>		
Eritrea	M	–	✓	✓	M	–	✓	–
Estonia	E	–	✓	✓	E	–	✓	✓
Ethiopia	M	–	✓	✓	M	–	✓	–
Falkland Islands		Not Served				Not Served		
Faroe Islands	H	–	✓	✓	H	–	✓	–
Fiji	M	–	✓	✓	M	–	✓	–
Finland	H	–	✓	✓	H	✓	✓	✓
France	D	✓	✓	✓	D	✓	✓	✓
French Guiana	L	–	✓	✓	L	✓	✓	✓
French Polynesia	M	–	✓	✓	M	–	✓	–
Gabon	M	–	✓	✓	M	–	✓	–
Gambia	M	–	✓	✓	M	–	✓	–
Georgia	M	–	✓	✓	M	–	✓	–
Germany	D	✓	✓	✓	D	✓	✓	✓
Ghana	M	–	✓	✓	M	–	✓	–
Gibraltar	E	–	✓	✓	E	–	✓	–
Greece	H	–	✓	✓	H	–	✓	–
Greenland	H	–	✓	✓	H	–	✓	–
Grenada	I	–	✓	✓	I	✓	✓	–
Guadeloupe	I	–	✓	✓	I	✓	✓	✓
Guam	J	–	✓	✓	J	–	✓	–
Guatemala	L	–	✓	✓	L	✓	✓	✓
Guinea	M	–	✓	✓	M	–	✓	–
Guinea-Bissau <sup>2</sup>	M	Suspended <sup>2</sup>			M	Suspended <sup>2</sup>		
Guyana	L	–	✓	✓	L	✓	✓	✓
Haiti	I	–	✓	✓	I	✓	✓	✓
Honduras	L	–	✓	✓	L	✓	✓	✓
Hong Kong	F	–	✓	✓	F	✓	✓	✓
Hungary	E	–	✓	✓	E	✓	✓	✓
Iceland	H	–	✓	✓	H	–	✓	–
India	O	✓	✓	✓	O	✓	✓	✓
Indonesia	J	–	✓	✓	J	✓	✓	✓
Iran		Not Served				Not Served		
Iraq	M	–	✓	✓	M	–	✓	✓
Ireland, Northern (U.K.)	D	–	✓	✓	D	✓	✓	✓
Ireland, Republic of	D	–	✓	✓	D	✓	✓	✓
Israel	K	–	✓	✓	K	–	✓	–
Italy	D	✓	✓	✓	D	✓	✓	✓
Ivory Coast	M	–	✓	✓	M	–	✓	–
Jamaica	I	–	✓	✓	I	✓	✓	✓
Japan	G	✓	✓	✓	G	✓	✓	✓
Johnston Island		Not Served				Not Served		
Jordan	K	–	✓	✓	K	–	✓	–
Kazakhstan	M	–	✓	✓	M	–	✓	–
Kenya	M	–	✓	✓	M	–	✓	–
Kiribati		Not Served				Not Served		
Korea, North		Not Served				Not Served		
Korea, South	G	–	✓	✓	G	✓	✓	✓
Kuwait	K	–	✓	✓	K	✓	✓	✓
Kyrgyzstan	M	–	✓	✓	M	–	✓	–
Laos	M	–	✓	✓	M	–	✓	–
Latvia	E	–	✓	✓	E	–	✓	✓
Lebanon	K	–	✓	✓	K	–	–	–
Lesotho	M	–	✓	✓	M	–	✓	–
Liberia	M	–	✓	✓	M	–	✓	–
Libya	M	–	✓	✓	M	–	✓	–
Liechtenstein	H	–	✓	✓	H	–	✓	–
Lithuania	E	–	✓	✓	E	–	✓	✓
Luxembourg	D	✓	✓	✓	D	✓	✓	✓
Macau	J	–	✓	✓	J	✓	✓	–
Macedonia	M	–	✓	✓	M	–	✓	–
Madagascar	M	–	✓	✓	M	–	✓	–
Madeira (Portugal)	H	–	✓	✓	H	–	✓	–
Malawi	M	–	✓	✓	M	–	✓	–
Malaysia	J	–	✓	✓	J	✓	✓	✓
Maldives, Republic of	O	–	✓	✓	O	–	✓	–
Mali	M	–	✓	✓	M	–	✓	–
Malta	H	–	✓	✓	H	–	✓	–
Marshall Islands	M	–	✓	✓	M	–	✓	–
Martinique	I	–	✓	✓	I	✓	✓	✓
Mauritania	M	–	✓	✓	M	–	✓	–
Mauritius	M	–	✓	✓	M	–	✓	–
Mayotte Island		Not Served				Not Served		
Mexico	C	✓	✓	✓	C	✓	✓	✓
Micronesia	M	–	✓	✓	M	–	✓	–
Moldova	M	–	✓	✓	M	–	✓	–
Monaco	D	–	✓	✓	D	–	✓	–
Mongolia	M	–	✓	✓	M	–	✓	–
Montenegro	M	–	✓	✓	M	–	✓	–
Montserrat	I	–	✓	✓	I	✓	✓	✓
Morocco	M	–	✓	✓	M	–	✓	–

<sup>1</sup>Country and zone alignments are subject to change without notice.

<sup>2</sup>Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”



# International Express Package Zones: U.S. Export and U.S. Import

See [p. 28](#) for Canada zones.

IF = FedEx International First  
 IP = FedEx International Priority  
 IE = FedEx International Economy  
 ✓ = Service available

Destination (U.S. Export)/ Origin (U.S. Import)	Services							
	U.S. Export				U.S. Import			
	Zone <sup>1</sup>	IF	IP	IE	Zone <sup>1</sup>	IF	IP	IE
Mozambique	M	–	✓	✓	M	–	✓	–
Myanmar (Burma)		Not Served				Not Served		
Namibia	M	–	✓	✓	M	–	✓	–
Nauru		Not Served				Not Served		
Nepal	O	–	✓	✓	O	–	✓	–
Netherlands (Holland)	D	✓	✓	✓	D	✓	✓	✓
New Caledonia	M	–	✓	✓	M	–	✓	–
New Zealand	J	–	✓	✓	J	–	✓	✓
Nicaragua	L	–	✓	✓	L	✓	✓	✓
Niger	M	–	✓	✓	M	–	✓	–
Nigeria	M	–	✓	✓	M	–	✓	–
Niue		Not Served				Not Served		
Norway	H	–	✓	✓	H	✓	✓	✓
Oman	K	–	✓	✓	K	–	✓	–
Pakistan	O	–	✓	✓	O	–	✓	–
Palau	M	–	✓	✓	M	–	✓	–
Palestine Autonomous	K	–	✓	✓	K	–	✓	–
Panama	L	–	✓	✓	L	✓	✓	✓
Papua New Guinea	M	–	✓	✓	M	–	✓	–
Paraguay	L	–	✓	✓	L	✓	✓	✓
Peru	L	–	✓	✓	L	✓	✓	✓
Philippines	J	–	✓	✓	F	–	✓	✓
Poland	E	–	✓	✓	E	✓	✓	✓
Portugal	H	–	✓	✓	H	✓	✓	–
Puerto Rico (see <a href="#">p. 65</a> )		✓	✓	✓		✓	✓	✓
Qatar	K	–	✓	✓	K	–	✓	–
Reunion Island	M	–	✓	✓	M	–	✓	–
Romania	E	–	✓	✓	E	–	✓	–
Russia	E	–	✓	✓	E	–	✓	–
Rwanda	M	–	✓	✓	M	–	✓	–
Saba	I	–	✓	✓	I	✓	✓	–
St. Barthelemy	I	–	✓	✓	I	✓	✓	✓
St. Croix (U.S. Virgin Islands)	I	–	✓	✓	I	✓	✓	✓
St. Eustatius	I	–	✓	✓	I	✓	✓	✓
St. Helena		Not Served				Not Served		
St. John (U.S. Virgin Islands)	I	–	✓	✓	I	✓	✓	–
St. Kitts and Nevis	I	–	✓	✓	I	✓	✓	✓
St. Lucia	I	–	✓	✓	I	✓	✓	✓
St. Maarten/St. Martin	I	–	✓	✓	I	✓	✓	✓
St. Pierre and Miquelon		Not Served				Not Served		
St. Thomas (U.S. Virgin Islands)	I	–	✓	✓	I	✓	✓	✓
St. Vincent	I	–	✓	✓	I	✓	✓	✓
Saipan	M	–	✓	✓	M	–	✓	–
Samoa	M	–	✓	✓	M	–	✓	–
San Marino	D	–	✓	✓	D	✓	✓	✓
São Tome and Principe		Not Served				Not Served		
Saudi Arabia	K	–	✓	✓	K	–	✓	–
Scotland (U.K.)	D	–	✓	✓	D	–	✓	✓
Senegal	M	–	✓	✓	M	–	✓	–
Serbia	M	–	✓	✓	M	–	✓	–
Seychelles	M	–	✓	✓	M	–	✓	–
Sierra Leone <sup>2</sup>	M	Suspended <sup>2</sup>			M	Suspended <sup>2</sup>		
Singapore	F	✓	✓	✓	J	✓	✓	✓
Slovak Republic	E	–	✓	✓	E	–	✓	–
Slovenia	E	–	✓	✓	E	–	✓	–
Solomon Islands		Not Served				Not Served		
Somalia		Not Served				Not Served		
South Africa	E	–	✓	✓	E	–	✓	–
Spain	H	✓	✓	✓	H	✓	✓	✓
Sri Lanka	O	–	✓	✓	O	–	✓	–
Sudan		Not Served				Not Served		
Suriname	L	–	✓	✓	L	–	✓	✓
Swaziland	M	–	✓	✓	M	–	✓	–
Sweden	H	–	✓	✓	H	✓	✓	✓
Switzerland	H	✓	✓	✓	H	✓	✓	✓
Syria <sup>2</sup>	K	Suspended <sup>2</sup>			K	Suspended <sup>2</sup>		
Taiwan	F	–	✓	✓	P	✓	✓	✓
Tajikistan		Not Served				Not Served		
Tanzania	M	–	✓	✓	M	–	✓	–
Thailand	J	–	✓	✓	J	–	✓	✓
Togo	M	–	✓	✓	M	–	✓	–
Tokelau Islands		Not Served				Not Served		
Tonga	M	–	✓	✓	M	–	✓	–
Trinidad and Tobago	I	–	✓	✓	I	✓	✓	✓
Tunisia	M	–	✓	✓	M	–	✓	–
Turkey	K	–	✓	✓	K	–	✓	–
Turkmenistan <sup>2</sup>	M	Suspended <sup>2</sup>			M	Suspended <sup>2</sup>		
Turks and Caicos Islands	I	–	✓	✓	I	✓	✓	✓
Tuvalu		Not Served				Not Served		
Uganda	M	–	✓	✓	M	–	✓	–
Ukraine	M	–	✓	✓	M	–	✓	–
United Arab Emirates	K	–	✓	✓	K	–	✓	✓
Uruguay	L	–	✓	✓	L	–	✓	–
U.S. Virgin Islands	I	–	✓	✓	I	✓	✓	✓
Uzbekistan	M	–	✓	✓	M	–	✓	–
Vanuatu	M	–	✓	✓	M	–	✓	–
Vatican City	D	–	✓	✓	D	–	✓	✓
Venezuela	L	–	✓	✓	L	✓	✓	✓
Vietnam	J	–	✓	✓	J	–	✓	✓
Wake Islands		Not Served				Not Served		
Wales (U.K.)	D	–	✓	✓	D	–	✓	✓
Wallis and Futuna	M	–	✓	✓	M	–	✓	–
Yemen Arab Republic <sup>2</sup>	K	Suspended <sup>2</sup>			K	Suspended <sup>2</sup>		
Zambia	M	–	✓	✓	M	–	✓	–
Zimbabwe	M	–	✓	✓	M	–	✓	–

<sup>1</sup>Country and zone alignments are subject to change without notice.

<sup>2</sup>Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

# International Express Freight Zones: U.S. Export and U.S. Import

See p. 28 for Canada zones.

IPF = FedEx International Priority® Freight  
IEF = FedEx International Economy® Freight  
✓ = Service available

## Determine International Express Freight Rates

- Find the zone for your destination or origin country in the table at right. For FedEx International Priority Freight and FedEx International Economy Freight shipments to Canada, refer to the postal code table on p. 28.
- Determine your total shipment weight (round up to the next-higher pound) and service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location).
- Choose the service you wish to use.
- For U.S. export shipments, go to p. 103 and multiply the per-pound rate by total shipment weight. U.S. import rates are on p. 104.

Destination (U.S. Export)/ Origin (U.S. Import)	Services					
	U.S. Export			U.S. Import		
	Zone¹	IPF	IEF	Zone¹	IPF	IEF
Afghanistan	M	✓	✓	M	✓	✓
Algeria	M	✓	✓	M	✓	—
Angola	M	✓	✓	M	✓	—
Antigua²	I	✓	✓	I	—	—
Argentina	L	✓	✓	L	✓	✓
Aruba²	I	✓	✓	I	—	—
Australia	J	✓	✓	J	✓	✓
Austria	H	✓	✓	H	✓	✓
Bahamas²	I	✓	✓	I	—	—
Bahrain	K	✓	✓	K	✓	✓
Bangladesh	O	✓	✓	O	✓	—
Barbados²	I	✓	✓	I	—	—
Belgium	D	✓	✓	D	✓	✓
Belize	L	✓	✓	L	—	—
Bermuda²	I	✓	✓	I	—	—
Bosnia-Herzegovina	M	✓	✓	M	✓	—
Brazil	L	✓	✓	L	✓	—
Bulgaria	E	✓	✓	E	✓	—
Burundi	M	✓	✓	M	✓	—
Canada (see p. 28)	A or B	✓	✓	A	✓	✓
Cayman Islands²	I	✓	✓	I	—	—
Chile	L	✓	✓	L	✓	✓
China	N	✓	✓	N	✓	✓
Colombia	L	✓	✓	L	✓	✓
Costa Rica	L	✓	✓	L	✓	✓
Croatia	M	✓	✓	M	✓	—
Curaçao²	M	✓	✓	M	—	—
Cyprus	K	✓	✓	K	✓	—
Czech Republic	E	✓	✓	E	✓	✓
Denmark	H	✓	✓	H	✓	✓
Djibouti	M	✓	✓	M	✓	—
Dominican Republic	I	✓	✓	I	✓	✓
Ecuador	L	✓	✓	L	—	✓
Egypt	K	✓	✓	K	✓	—
El Salvador	L	✓	✓	L	—	—
England (U.K.)	D	✓	✓	D	✓	✓
Estonia	E	✓	✓	E	✓	✓
Ethiopia	M	✓	✓	M	✓	—
Finland	H	✓	✓	H	✓	✓
France	D	✓	✓	D	✓	✓
Germany	D	✓	✓	D	✓	✓
Ghana	M	✓	✓	M	✓	—
Greece	H	✓	✓	H	✓	—
Grenada²	I	✓	✓	I	—	—
Guam	J	✓	✓	J	✓	—
Guatemala	L	✓	✓	L	—	✓
Guyana	L	✓	✓	L	—	—
Haiti	I	✓	✓	I	—	—
Honduras	L	✓	✓	L	✓	✓
Hong Kong	F	✓	✓	F	✓	✓
Hungary	E	✓	✓	E	✓	✓
Iceland	H	✓	✓	H	✓	—
India	O	✓	✓	O	✓	✓
Indonesia	J	✓	✓	J	✓	✓
Iraq	M	✓	✓	M	✓	✓
Ireland, Northern (U.K.)	D	✓	✓	D	✓	✓
Ireland, Republic of	D	✓	✓	D	✓	✓
Israel	K	✓	✓	K	✓	—
Italy	D	✓	✓	D	✓	✓
Jamaica	I	✓	✓	I	—	—
Japan	G	✓	✓	G	✓	✓
Jordan	K	✓	✓	K	✓	—
Kazakhstan	M	✓	✓	M	✓	—
Kenya	M	✓	✓	M	✓	—
Korea, South	G	✓	✓	G	✓	✓
Kuwait	K	✓	✓	K	✓	✓
Kyrgyzstan	M	✓	—	M	✓	—
Latvia	E	✓	✓	E	✓	✓
Lebanon	K	✓	✓	K	—	—
Libya	M	✓	✓	M	✓	—
Lithuania	E	✓	✓	E	✓	✓
Luxembourg	D	✓	✓	D	✓	✓
Macau	J	✓	✓	J	✓	—
Malaysia	J	✓	✓	J	✓	✓
Malta	H	—	—	H	✓	—
Mauritius	M	✓	✓	M	✓	—
Mexico	C	✓	✓	C	✓	✓
Morocco	M	✓	✓	M	✓	—
Namibia	M	✓	✓	M	✓	—
Nepal	O	✓	✓	O	✓	—
Netherlands (Holland)	D	✓	✓	D	✓	✓
New Zealand	J	✓	✓	J	✓	✓
Nicaragua	L	✓	✓	L	—	—
Nigeria	M	✓	✓	M	✓	—
Norway	H	✓	✓	H	✓	✓
Oman	K	✓	✓	K	✓	—
Pakistan	O	✓	✓	O	✓	—
Palestine Autonomous	K	✓	✓	K	✓	—
Panama	L	✓	✓	L	✓	—
Peru	L	✓	✓	L	—	✓
Philippines	J	✓	✓	F	✓	✓
Poland	E	✓	✓	E	✓	✓
Portugal	H	✓	✓	H	✓	—
Puerto Rico (see p. 103)		✓	✓		✓	✓
Qatar	K	✓	✓	K	✓	—
Romania	E	✓	✓	E	✓	—
Russia	E	—	—	E	✓	—
Rwanda	M	✓	✓	M	✓	—
St. Croix²		✓	✓		—	—
(U.S. Virgin Islands)	I	✓	✓	I	—	—
St. Kitts and Nevis²	I	✓	✓	I	—	—
St. Lucia²	I	✓	✓	I	—	—
St. Maarten/St. Martin²	I	✓	✓	I	—	—
St. Thomas²		✓	✓		—	—
(U.S. Virgin Islands)	I	✓	✓	I	—	—
San Marino	D	✓	✓	D	✓	✓
Scotland (U.K.)	D	✓	✓	D	✓	✓
Serbia	M	✓	✓	M	✓	—
Seychelles	M	✓	✓	M	✓	—
Singapore	F	✓	✓	J	✓	—
Slovak Republic	E	✓	✓	E	✓	—
Slovenia	E	✓	✓	E	✓	—
South Africa	E	✓	✓	E	✓	—
Spain	H	✓	✓	H	✓	✓
Sri Lanka	O	✓	✓	O	✓	—
Swaziland	M	✓	✓	M	✓	—
Sweden	H	✓	✓	H	✓	✓
Switzerland	H	✓	✓	H	✓	✓
Taiwan	F	✓	✓	P	✓	✓
Tanzania	M	✓	✓	M	✓	—
Thailand	J	✓	✓	J	✓	✓
Trinidad and Tobago²	I	✓	✓	I	—	—
Turkey	K	✓	✓	K	✓	—
Turks and Caicos Islands²	I	✓	✓	I	—	—
Uganda	M	✓	✓	M	✓	—
Ukraine	M	✓	✓	M	✓	✓
United Arab Emirates	K	✓	✓	K	✓	✓
Uruguay²	L	✓	✓	L	—	—
U.S. Virgin Islands²	I	✓	✓	I	—	—
Uzbekistan	M	✓	✓	M	✓	—
Vatican City	D	✓	✓	D	✓	—
Venezuela	L	✓	✓	L	✓	—
Vietnam	J	✓	✓	J	✓	✓
Wales (U.K.)	D	✓	✓	D	✓	✓
Yemen Arab Republic³	K	Suspended³	✓	K	Suspended³	✓
Zambia	M	✓	✓	M	✓	—
Zimbabwe	M	✓	✓	M	✓	—

¹Country and zone alignments are subject to change without notice.

²FedEx does not provide customs clearance or door-to-door delivery for these freight services to this country. FedEx International Broker Select® and Hold at Location are available.

³Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say "international services."



# U.S. Express Package Rates: Zone 2<sup>1</sup>

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 51.28	\$ 22.28	\$ 21.95	\$ 17.61	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 55.59	\$ 26.59	\$ 24.59	\$ 18.41	\$ 16.50	\$ 14.83
	2 lbs.	55.94	26.94	25.97	18.72	16.78	15.10
	3	59.16	30.16	28.23	19.04	17.07	15.53
	4	61.51	32.51	30.44	19.62	17.58	15.80
	5	62.22	33.22	30.99	20.19	18.10	16.07
	6	66.63	37.63	32.70	21.07	18.89	17.37
	7	67.08	38.08	33.75	21.97	19.69	17.64
	8	67.42	38.42	35.52	22.84	20.48	18.34
	9	67.91	38.91	36.78	24.06	21.56	18.60
	10	68.26	39.26	37.12	25.19	22.58	18.87
	11	73.88	44.88	39.59	26.33	23.60	22.17
	12	75.73	46.73	40.91	28.58	24.85	22.65
	13	76.37	47.37	41.36	29.69	26.61	24.70
	14	77.17	48.17	42.96	31.14	27.92	24.97
	15	77.52	48.52	44.62	33.33	28.99	25.24
	16	79.29	50.29	45.55	34.12	29.67	26.65
	17	83.63	54.63	47.87	35.16	30.58	27.51
	18	84.07	55.07	49.30	36.35	31.61	29.24
	19	84.42	55.42	50.62	37.76	32.85	29.99
	20	84.71	55.71	51.56	37.91	33.99	30.26
	21	87.15	58.15	52.95	40.91	35.57	32.31
	22	89.81	60.81	54.81	42.16	36.66	33.24
	23	90.15	61.15	55.75	43.20	37.56	34.68
	24	91.77	62.77	57.14	44.09	38.41	35.56
	25	92.10	63.10	58.46	44.24	39.67	35.82
	26	95.96	66.96	59.73	45.57	40.85	38.09
	27	96.35	67.35	60.72	48.27	42.16	39.32
	28	97.77	68.77	62.60	48.54	43.52	40.52
	29	98.11	69.11	63.92	49.87	44.72	41.70
	30	98.42	69.42	64.97	52.33	45.50	41.97
	31	101.06	72.06	66.19	53.90	46.87	42.67
	32	103.13	74.13	67.56	54.06	47.56	44.72
	33	104.89	75.89	69.05	56.26	48.91	45.96
	34	106.53	77.53	70.26	58.01	50.45	46.88
	35	108.18	79.18	72.25	59.19	51.47	47.79
	36	111.47	82.47	73.58	60.10	52.26	49.14
	37	112.05	83.05	74.95	60.25	53.23	49.41
	38	112.38	83.38	76.28	62.25	54.13	49.68
	39	114.97	85.97	78.21	64.21	55.84	49.95
	40	115.30	86.30	79.48	64.41	57.26	50.22
	41	119.12	90.12	80.85	67.53	58.73	54.54
	42	120.44	91.44	82.35	68.65	59.70	55.51
	43	122.89	93.89	83.72	70.09	60.95	56.59
	44	125.01	96.01	85.16	71.27	61.97	57.51
	45	126.33	97.33	86.54	71.42	62.25	57.78
	46	129.00	100.00	87.86	71.57	64.18	58.92
	47	130.21	101.21	89.74	73.10	65.55	59.18
	48	130.54	101.54	91.06	74.55	66.85	59.45
	49	130.87	101.87	92.44	76.90	68.21	59.72

<sup>1</sup>For FedEx Express Multiweight® per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

\*Based on the package weight, the corresponding rate applies.  
Any fraction of a pound is rounded up to the next-higher pound.

\*\*One-pound rate applies.

# U.S. Express Package Rates: Zone 2<sup>1</sup>

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 131.37	\$ 102.37	\$ 94.26	\$ 77.14	\$ 69.17	\$ 59.99
	51	141.20	112.20	95.58	80.73	70.19	62.93
	52	142.91	113.91	97.51	81.09	70.99	63.23
	53	144.18	115.18	99.28	81.24	72.41	65.76
	54	144.51	115.51	100.59	81.89	73.44	66.03
	55	144.93	115.93	102.53	83.41	74.79	66.84
	56	153.33	124.33	104.41	87.37	75.98	67.11
	57	154.48	125.48	106.67	88.08	76.90	68.03
	58	154.81	125.81	108.98	88.23	78.32	68.30
	59	155.14	126.14	110.86	88.38	79.11	68.58
	60	155.47	126.47	112.58	88.53	79.39	68.84
	61	162.07	133.07	114.56	90.94	81.55	72.61
	62	163.61	134.61	117.70	91.79	82.17	73.80
	63	163.98	134.98	119.47	91.95	82.45	76.44
	64	170.78	141.78	120.08	95.15	82.73	76.71
	65	171.46	142.46	123.71	97.20	87.16	76.98
	66	171.79	142.79	125.97	98.40	88.25	77.25
	67	173.16	144.16	127.80	100.30	89.04	77.53
	68	176.46	147.46	130.11	100.50	90.12	77.80
	69	176.79	147.79	132.48	102.14	91.59	78.06
	70	177.12	148.12	135.14	103.72	93.01	80.16
	71	181.35	152.35	137.73	104.03	93.30	80.43
	72	182.67	153.67	140.59	104.35	93.58	80.70
	73	183.00	154.00	142.64	104.67	93.86	85.55
	74	183.33	154.33	143.19	104.99	94.15	86.04
	75	183.77	154.77	147.49	108.72	97.49	86.31
	76	192.49	163.49	147.92	112.45	97.83	86.58
	77	193.37	164.37	150.31	112.83	98.12	86.85
	78	193.70	164.70	154.88	113.30	99.03	87.12
	79	194.03	165.03	156.80	113.45	101.59	87.39
	80	194.71	165.71	157.14	113.60	101.87	87.66
	81	208.21	179.21	157.54	114.61	102.78	87.93
	82	209.56	180.56	165.48	115.74	103.80	90.47
	83	209.89	180.89	167.79	117.77	105.62	92.46
	84	210.22	181.22	169.67	121.79	105.90	92.73
	85	210.55	181.55	170.44	126.00	111.17	93.00
	86	214.48	185.48	174.13	126.43	112.71	95.22
	87	214.88	185.88	175.89	126.58	113.51	95.49
	88	215.20	186.20	176.23	128.40	114.46	95.76
	89	215.53	186.53	176.44	128.59	115.32	96.03
	90	216.02	187.02	180.62	128.90	115.60	96.30
	91	225.42	196.42	181.04	129.38	115.88	98.55
	92	226.36	197.36	185.38	129.53	116.17	98.82
	93	226.68	197.68	188.83	130.99	117.47	99.09
	94	227.01	198.01	189.18	136.85	119.23	99.36
	95	227.57	198.57	189.52	137.44	119.45	100.21
	96	238.64	209.64	189.67	140.71	122.35	102.91
	97	240.97	211.97	190.20	141.04	122.64	103.18
	98	241.30	212.30	196.17	141.36	122.92	107.30
	99	243.52	214.52	196.77	141.69	123.21	109.00
	100	245.00	216.00	197.00	145.00	126.00	113.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

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Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 247.45	\$ 218.16	\$ 198.97	\$ 146.45	\$ 127.26	\$ 114.13
	102	249.90	220.32	200.94	147.90	128.52	115.26
	103	252.35	222.48	202.91	149.35	129.78	116.39
	104	254.80	224.64	204.88	150.80	131.04	117.52
	105	257.25	226.80	206.85	152.25	132.30	118.65
	106	259.70	228.96	208.82	153.70	133.56	119.78
	107	262.15	231.12	210.79	155.15	134.82	120.91
	108	264.60	233.28	212.76	156.60	136.08	122.04
	109	267.05	235.44	214.73	158.05	137.34	123.17
	110	269.50	237.60	216.70	159.50	138.60	124.30
	111	271.95	239.76	218.67	160.95	139.86	125.43
	112	274.40	241.92	220.64	162.40	141.12	126.56
	113	276.85	244.08	222.61	163.85	142.38	127.69
	114	279.30	246.24	224.58	165.30	143.64	128.82
	115	281.75	248.40	226.55	166.75	144.90	129.95
	116	284.20	250.56	228.52	168.20	146.16	131.08
	117	286.65	252.72	230.49	169.65	147.42	132.21
	118	289.10	254.88	232.46	171.10	148.68	133.34
	119	291.55	257.04	234.43	172.55	149.94	134.47
	120	294.00	259.20	236.40	174.00	151.20	135.60
	121	296.45	261.36	238.37	175.45	152.46	136.73
	122	298.90	263.52	240.34	176.90	153.72	137.86
	123	301.35	265.68	242.31	178.35	154.98	138.99
	124	303.80	267.84	244.28	179.80	156.24	140.12
	125	306.25	270.00	246.25	181.25	157.50	141.25
	126	308.70	272.16	248.22	182.70	158.76	142.38
	127	311.15	274.32	250.19	184.15	160.02	143.51
	128	313.60	276.48	252.16	185.60	161.28	144.64
	129	316.05	278.64	254.13	187.05	162.54	145.77
	130	318.50	280.80	256.10	188.50	163.80	146.90
	131	320.95	282.96	258.07	189.95	165.06	148.03
	132	323.40	285.12	260.04	191.40	166.32	149.16
	133	325.85	287.28	262.01	192.85	167.58	150.29
	134	328.30	289.44	263.98	194.30	168.84	151.42
	135	330.75	291.60	265.95	195.75	170.10	152.55
	136	333.20	293.76	267.92	197.20	171.36	153.68
	137	335.65	295.92	269.89	198.65	172.62	154.81
	138	338.10	298.08	271.86	200.10	173.88	155.94
	139	340.55	300.24	273.83	201.55	175.14	157.07
	140	343.00	302.40	275.80	203.00	176.40	158.20
	141	345.45	304.56	277.77	204.45	177.66	159.33
	142	347.90	306.72	279.74	205.90	178.92	160.46
	143	350.35	308.88	281.71	207.35	180.18	161.59
	144	352.80	311.04	283.68	208.80	181.44	162.72
	145	355.25	313.20	285.65	210.25	182.70	163.85
	146	357.70	315.36	287.62	211.70	183.96	164.98
	147	360.15	317.52	289.59	213.15	185.22	166.11
	148	362.60	319.68	291.56	214.60	186.48	167.24
	149	365.05	321.84	293.53	216.05	187.74	168.37
	150	367.50	324.00	295.50	217.50	189.00	169.50

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.



# U.S. Express Package Rates: Zone 3<sup>1</sup>

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 55.54	\$ 26.54	\$ 26.19	\$ 18.33	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 66.99	\$ 37.99	\$ 33.42	\$ 19.17	\$ 17.18	\$ 14.88
	2 lbs.	68.87	39.87	35.40	19.56	17.53	15.15
	3	72.92	43.92	37.45	20.19	18.10	16.57
	4	75.02	46.02	39.70	20.88	18.72	17.10
	5	75.23	46.23	40.04	21.58	19.34	17.37
	6	78.80	49.80	45.61	22.39	20.08	18.93
	7	81.61	52.61	47.59	25.32	22.01	20.77
	8	83.11	54.11	48.97	26.77	24.00	22.71
	9	83.47	54.47	51.07	28.84	25.07	22.98
	10	83.89	54.89	53.11	29.81	26.73	23.25
	11	92.24	63.24	55.42	31.38	28.14	25.67
	12	94.34	65.34	58.24	34.26	29.79	28.21
	13	96.78	67.78	61.16	36.03	31.32	29.67
	14	97.14	68.14	63.54	36.77	32.96	29.98
	15	97.51	68.51	65.74	38.83	33.76	31.84
	16	104.59	75.59	66.35	40.13	34.89	32.85
	17	107.10	78.10	68.55	41.31	35.92	33.88
	18	107.36	78.36	69.32	42.67	37.11	34.95
	19	107.71	78.71	72.25	43.85	38.13	36.14
	20	108.04	79.04	74.40	45.74	39.77	37.71
	21	111.67	82.67	75.84	47.50	41.31	39.17
	22	116.25	87.25	77.44	48.28	43.30	41.05
	23	116.71	87.71	78.92	50.90	44.26	41.97
	24	117.07	88.07	80.24	52.92	46.02	43.59
	25	117.43	88.43	81.90	54.43	47.32	44.88
	26	124.45	95.45	84.22	55.92	48.63	46.12
	27	125.16	96.16	86.54	57.49	50.05	47.26
	28	125.50	96.50	88.80	57.65	51.69	48.71
	29	125.85	96.85	90.45	58.73	52.66	49.90
	30	126.16	97.16	91.45	62.19	54.08	51.25
	31	128.90	99.90	92.49	62.54	55.90	52.76
	32	131.28	102.28	94.09	65.71	57.14	54.16
	33	137.05	108.05	95.97	67.42	58.62	55.56
	34	137.63	108.63	98.12	68.65	59.70	55.83
	35	137.96	108.96	100.05	68.82	61.52	58.31
	36	140.10	111.10	102.20	72.22	62.87	59.61
	37	147.54	118.54	103.58	73.34	63.78	60.04
	38	148.29	119.29	105.68	74.46	64.75	60.31
	39	148.61	119.61	108.16	76.42	66.45	60.58
	40	148.93	119.93	110.75	78.44	68.21	60.85
	41	154.63	125.63	112.18	80.34	69.86	66.25
	42	155.20	126.20	113.85	82.29	71.56	67.86
	43	157.23	128.23	116.27	83.99	73.04	69.28
	44	163.95	134.95	118.37	84.29	73.94	69.75
	45	169.19	140.19	120.90	84.48	75.76	70.24
	46	169.72	140.72	122.95	88.10	76.61	70.51
	47	171.78	142.78	125.48	89.81	78.14	70.78
	48	172.10	143.10	127.96	92.01	80.01	71.05
	49	172.43	143.43	130.50	92.24	81.83	71.32

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.

# U.S. Express Package Rates: Zone 3'

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 173.04	\$ 144.04	\$ 132.43	\$ 95.27	\$ 82.85	\$ 71.59
	51	185.23	156.23	134.97	96.39	83.82	76.53
	52	191.63	162.63	137.00	97.83	85.07	77.72
	53	194.32	165.32	139.87	99.78	86.76	82.27
	54	194.59	165.59	142.64	101.41	88.18	83.13
	55	197.46	168.46	145.61	103.18	89.72	83.89
	56	200.64	171.64	148.10	104.49	90.86	84.16
	57	208.68	179.68	151.23	105.15	92.33	84.43
	58	209.49	180.49	154.71	106.65	93.92	84.70
	59	209.81	180.81	158.69	106.80	95.05	84.97
	60	210.13	181.13	162.22	106.95	95.91	85.29
	61	216.53	187.53	165.25	109.95	97.21	91.69
	62	222.33	193.33	167.62	110.49	99.08	92.33
	63	222.92	193.92	170.94	115.72	100.62	95.43
	64	229.07	200.07	171.65	116.30	101.64	96.35
	65	230.43	201.43	176.96	119.30	103.74	98.35
	66	230.98	201.98	177.50	119.60	104.70	99.26
	67	241.97	212.97	184.51	122.83	106.80	99.53
	68	243.30	214.30	187.92	123.80	107.66	99.80
	69	243.63	214.63	191.01	123.98	107.82	100.07
	70	243.95	214.95	194.98	127.52	110.89	103.26
	71	244.28	215.28	198.07	127.88	112.42	106.19
	72	250.60	221.60	201.16	130.26	113.27	106.49
	73	255.58	226.58	205.67	130.59	113.56	106.76
	74	256.08	227.08	206.13	130.92	113.84	107.03
	75	256.41	227.41	211.63	131.07	116.72	107.30
	76	262.72	233.72	212.19	131.22	117.02	107.57
	77	270.56	241.56	212.68	131.37	117.30	107.84
	78	273.31	244.31	222.40	131.71	117.64	108.11
	79	273.64	244.64	226.48	138.47	124.17	108.38
	80	274.27	245.27	230.12	139.80	125.36	108.65
	81	286.85	257.85	234.03	144.50	125.65	110.45
	82	288.11	259.11	237.79	144.97	128.37	115.58
	83	288.26	259.26	241.65	147.96	128.65	116.10
	84	288.59	259.59	245.39	148.28	128.94	118.85
	85	288.98	259.98	249.43	151.67	131.88	124.40
	86	296.78	267.78	253.01	152.33	133.65	124.96
	87	297.72	268.72	257.10	152.48	133.83	125.56
	88	298.46	269.46	261.12	152.76	134.94	125.83
	89	298.79	269.79	264.92	158.29	135.09	126.10
	90	299.34	270.34	265.31	158.85	135.24	126.40
	91	310.16	281.16	265.73	159.00	135.39	132.25
	92	311.25	282.25	274.07	159.15	135.54	132.84
	93	311.57	282.57	274.91	159.30	135.69	133.12
	94	314.02	285.02	282.13	159.45	135.84	133.38
	95	314.69	285.69	282.86	159.60	135.99	133.65
	96	328.05	299.05	284.13	159.75	136.14	133.93
	97	329.40	300.40	289.77	159.90	136.29	134.19
	98	329.72	300.72	290.34	160.05	136.44	134.46
	99	330.12	301.12	290.68	160.39	136.80	134.73
	100	338.00	309.00	291.00	166.00	144.00	135.00

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 3<sup>1</sup>

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 341.38	\$ 312.09	\$ 293.91	\$ 167.66	\$ 145.44	\$ 136.35
	102	344.76	315.18	296.82	169.32	146.88	137.70
	103	348.14	318.27	299.73	170.98	148.32	139.05
	104	351.52	321.36	302.64	172.64	149.76	140.40
	105	354.90	324.45	305.55	174.30	151.20	141.75
	106	358.28	327.54	308.46	175.96	152.64	143.10
	107	361.66	330.63	311.37	177.62	154.08	144.45
	108	365.04	333.72	314.28	179.28	155.52	145.80
	109	368.42	336.81	317.19	180.94	156.96	147.15
	110	371.80	339.90	320.10	182.60	158.40	148.50
	111	375.18	342.99	323.01	184.26	159.84	149.85
	112	378.56	346.08	325.92	185.92	161.28	151.20
	113	381.94	349.17	328.83	187.58	162.72	152.55
	114	385.32	352.26	331.74	189.24	164.16	153.90
	115	388.70	355.35	334.65	190.90	165.60	155.25
	116	392.08	358.44	337.56	192.56	167.04	156.60
	117	395.46	361.53	340.47	194.22	168.48	157.95
	118	398.84	364.62	343.38	195.88	169.92	159.30
	119	402.22	367.71	346.29	197.54	171.36	160.65
	120	405.60	370.80	349.20	199.20	172.80	162.00
	121	408.98	373.89	352.11	200.86	174.24	163.35
	122	412.36	376.98	355.02	202.52	175.68	164.70
	123	415.74	380.07	357.93	204.18	177.12	166.05
	124	419.12	383.16	360.84	205.84	178.56	167.40
	125	422.50	386.25	363.75	207.50	180.00	168.75
	126	425.88	389.34	366.66	209.16	181.44	170.10
	127	429.26	392.43	369.57	210.82	182.88	171.45
	128	432.64	395.52	372.48	212.48	184.32	172.80
	129	436.02	398.61	375.39	214.14	185.76	174.15
	130	439.40	401.70	378.30	215.80	187.20	175.50
	131	442.78	404.79	381.21	217.46	188.64	176.85
	132	446.16	407.88	384.12	219.12	190.08	178.20
	133	449.54	410.97	387.03	220.78	191.52	179.55
	134	452.92	414.06	389.94	222.44	192.96	180.90
	135	456.30	417.15	392.85	224.10	194.40	182.25
	136	459.68	420.24	395.76	225.76	195.84	183.60
	137	463.06	423.33	398.67	227.42	197.28	184.95
	138	466.44	426.42	401.58	229.08	198.72	186.30
	139	469.82	429.51	404.49	230.74	200.16	187.65
	140	473.20	432.60	407.40	232.40	201.60	189.00
	141	476.58	435.69	410.31	234.06	203.04	190.35
	142	479.96	438.78	413.22	235.72	204.48	191.70
	143	483.34	441.87	416.13	237.38	205.92	193.05
	144	486.72	444.96	419.04	239.04	207.36	194.40
	145	490.10	448.05	421.95	240.70	208.80	195.75
	146	493.48	451.14	424.86	242.36	210.24	197.10
	147	496.86	454.23	427.77	244.02	211.68	198.45
	148	500.24	457.32	430.68	245.68	213.12	199.80
	149	503.62	460.41	433.59	247.34	214.56	201.15
	150	507.00	463.50	436.50	249.00	216.00	202.50

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 4<sup>1</sup>

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 62.86	\$ 33.86	\$ 32.54	\$ 19.12	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 78.21	\$ 49.21	\$ 46.39	\$ 20.61	\$ 17.92	\$ 14.94
	2 lbs.	82.73	53.73	52.32	21.01	18.27	15.21
	3	88.50	59.50	58.03	22.24	19.34	16.89
	4	95.56	66.56	62.86	24.08	20.93	18.34
	5	97.96	68.96	66.87	26.16	22.75	19.36
	6	105.41	76.41	74.39	28.51	24.79	22.11
	7	108.83	79.83	79.61	30.93	26.89	23.89
	8	113.95	84.95	84.82	33.08	28.77	25.73
	9	120.85	91.85	89.60	35.75	31.09	27.46
	10	121.78	92.78	92.73	38.50	33.48	28.97
	11	139.28	110.28	100.45	39.04	35.01	31.07
	12	141.76	112.76	105.99	42.49	36.94	32.53
	13	144.30	115.30	111.03	44.12	38.36	34.15
	14	149.34	120.34	116.69	46.99	40.85	36.03
	15	149.85	120.85	120.77	49.27	42.84	37.65
	16	160.05	131.05	126.53	51.43	44.72	38.95
	17	167.36	138.36	130.11	53.64	46.64	40.57
	18	168.20	139.20	134.03	55.59	48.34	42.13
	19	171.89	142.89	137.23	57.23	49.77	43.59
	20	172.32	143.32	143.27	59.44	51.69	45.69
	21	180.88	151.88	151.83	61.67	53.63	47.42
	22	184.74	155.74	155.69	63.37	55.10	49.25
	23	189.11	160.11	160.06	65.65	57.09	51.09
	24	191.40	162.40	162.35	67.74	58.91	52.38
	25	197.79	168.79	162.79	69.04	60.03	54.11
	26	206.49	177.49	171.49	71.59	62.25	55.89
	27	210.88	181.88	175.88	73.41	63.84	57.99
	28	215.75	186.75	180.75	75.11	65.31	59.45
	29	220.14	191.14	185.14	77.34	67.25	61.17
	30	220.58	191.58	185.58	80.01	69.57	62.85
	31	228.56	199.56	193.56	82.17	71.45	63.12
	32	232.78	203.78	197.78	84.51	73.49	66.73
	33	236.82	207.82	201.82	86.86	75.53	68.19
	34	241.41	212.41	206.41	88.69	77.12	69.75
	35	241.87	212.87	206.87	90.58	78.77	71.75
	36	250.52	221.52	215.52	92.48	80.41	73.42
	37	260.06	231.06	220.84	94.70	82.35	74.72
	38	261.02	232.02	224.50	97.11	84.44	76.87
	39	263.62	234.62	228.62	98.74	85.86	78.17
	40	264.05	235.05	229.05	101.08	87.90	78.44
	41	272.47	243.47	237.47	102.26	88.92	81.25
	42	277.24	248.24	242.24	104.35	90.74	83.08
	43	282.12	253.12	247.12	105.92	92.11	84.64
	44	286.44	257.44	251.44	108.33	94.20	86.53
	45	291.04	262.04	256.04	109.91	95.57	86.80
	46	295.59	266.59	260.59	112.12	97.49	90.09
	47	296.24	267.24	261.24	114.08	99.20	91.71
	48	296.39	267.39	261.39	116.04	100.90	92.57
	49	296.54	267.54	261.54	118.12	102.71	92.84

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.

# U.S. Express Package Rates: Zone 4<sup>1</sup>

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 296.78	\$ 267.78	\$ 261.78	\$ 119.89	\$ 104.25	\$ 93.11
	51	301.58	272.58	266.58	121.97	106.07	97.81
	52	321.04	292.04	286.04	124.13	107.94	99.64
	53	325.42	296.42	290.42	125.89	109.47	101.20
	54	330.18	301.18	295.18	127.84	111.17	101.47
	55	336.06	307.06	301.06	129.15	112.31	104.71
	56	340.01	311.01	305.01	129.48	112.59	105.04
	57	340.61	311.61	305.42	133.33	115.94	107.91
	58	340.76	311.76	305.76	135.75	118.04	108.20
	59	341.11	312.11	306.11	138.35	120.31	108.47
	60	342.21	313.21	307.21	138.62	122.24	108.76
	61	364.06	335.06	329.06	138.77	123.17	114.56
	62	369.15	340.15	334.15	138.94	123.46	116.42
	63	369.66	340.66	334.66	142.30	123.74	116.80
	64	372.54	343.54	337.54	142.67	124.06	117.08
	65	373.16	344.16	338.16	149.92	130.36	121.53
	66	385.56	356.56	350.56	150.65	132.00	121.98
	67	389.25	360.25	354.25	152.12	132.28	122.25
	68	389.62	360.62	354.62	152.27	135.94	126.51
	69	389.77	360.77	354.77	152.66	136.31	126.94
	70	389.92	360.92	354.92	160.46	139.88	128.46
	71	390.92	361.92	355.92	161.24	140.24	132.17
	72	410.91	381.91	375.91	161.39	141.93	133.11
	73	412.91	383.91	377.91	163.55	142.21	133.38
	74	413.11	384.11	378.11	163.77	142.50	133.65
	75	413.26	384.26	378.26	163.92	144.20	133.92
	76	415.71	386.71	380.71	164.07	144.47	134.19
	77	415.96	386.96	380.96	164.35	147.37	134.46
	78	416.19	387.19	381.19	169.82	147.66	134.73
	79	420.67	391.67	385.67	175.63	152.71	135.00
	80	421.99	392.99	386.99	176.22	153.23	135.27
	81	445.99	416.99	410.99	176.54	153.51	135.55
	82	448.39	419.39	413.39	179.98	153.67	140.87
	83	448.63	419.63	413.63	180.33	153.82	144.47
	84	448.78	419.78	413.78	180.80	154.27	153.05
	85	448.93	419.93	413.93	187.79	163.12	154.56
	86	450.17	421.17	415.17	188.49	164.01	155.86
	87	465.75	436.75	430.75	188.64	164.30	156.13
	88	467.31	438.31	432.31	188.79	168.56	156.40
	89	468.89	439.89	433.89	188.94	169.00	156.68
	90	485.47	456.47	450.47	189.09	169.15	156.94
	91	487.13	458.13	452.13	189.24	169.30	160.07
	92	487.84	458.84	452.84	189.50	169.45	160.39
	93	501.93	472.93	466.93	194.50	169.60	165.66
	94	503.34	474.34	468.34	200.80	169.75	166.19
	95	503.67	474.67	468.67	201.44	170.12	166.46
	96	505.79	476.79	470.79	201.59	177.52	169.13
	97	507.37	478.37	472.37	201.74	178.26	169.40
	98	507.70	478.70	472.70	201.89	178.41	169.67
	99	513.80	484.80	478.80	202.61	178.92	169.98
	100	567.00	538.00	532.00	217.00	189.00	176.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 4<sup>1</sup>

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 572.67	\$ 543.38	\$ 537.32	\$ 219.17	\$ 190.89	\$ 177.76
	102	578.34	548.76	542.64	221.34	192.78	179.52
	103	584.01	554.14	547.96	223.51	194.67	181.28
	104	589.68	559.52	553.28	225.68	196.56	183.04
	105	595.35	564.90	558.60	227.85	198.45	184.80
	106	601.02	570.28	563.92	230.02	200.34	186.56
	107	606.69	575.66	569.24	232.19	202.23	188.32
	108	612.36	581.04	574.56	234.36	204.12	190.08
	109	618.03	586.42	579.88	236.53	206.01	191.84
	110	623.70	591.80	585.20	238.70	207.90	193.60
	111	629.37	597.18	590.52	240.87	209.79	195.36
	112	635.04	602.56	595.84	243.04	211.68	197.12
	113	640.71	607.94	601.16	245.21	213.57	198.88
	114	646.38	613.32	606.48	247.38	215.46	200.64
	115	652.05	618.70	611.80	249.55	217.35	202.40
	116	657.72	624.08	617.12	251.72	219.24	204.16
	117	663.39	629.46	622.44	253.89	221.13	205.92
	118	669.06	634.84	627.76	256.06	223.02	207.68
	119	674.73	640.22	633.08	258.23	224.91	209.44
	120	680.40	645.60	638.40	260.40	226.80	211.20
	121	686.07	650.98	643.72	262.57	228.69	212.96
	122	691.74	656.36	649.04	264.74	230.58	214.72
	123	697.41	661.74	654.36	266.91	232.47	216.48
	124	703.08	667.12	659.68	269.08	234.36	218.24
	125	708.75	672.50	665.00	271.25	236.25	220.00
	126	714.42	677.88	670.32	273.42	238.14	221.76
	127	720.09	683.26	675.64	275.59	240.03	223.52
	128	725.76	688.64	680.96	277.76	241.92	225.28
	129	731.43	694.02	686.28	279.93	243.81	227.04
	130	737.10	699.40	691.60	282.10	245.70	228.80
	131	742.77	704.78	696.92	284.27	247.59	230.56
	132	748.44	710.16	702.24	286.44	249.48	232.32
	133	754.11	715.54	707.56	288.61	251.37	234.08
	134	759.78	720.92	712.88	290.78	253.26	235.84
	135	765.45	726.30	718.20	292.95	255.15	237.60
	136	771.12	731.68	723.52	295.12	257.04	239.36
	137	776.79	737.06	728.84	297.29	258.93	241.12
	138	782.46	742.44	734.16	299.46	260.82	242.88
	139	788.13	747.82	739.48	301.63	262.71	244.64
	140	793.80	753.20	744.80	303.80	264.60	246.40
	141	799.47	758.58	750.12	305.97	266.49	248.16
	142	805.14	763.96	755.44	308.14	268.38	249.92
	143	810.81	769.34	760.76	310.31	270.27	251.68
	144	816.48	774.72	766.08	312.48	272.16	253.44
	145	822.15	780.10	771.40	314.65	274.05	255.20
	146	827.82	785.48	776.72	316.82	275.94	256.96
	147	833.49	790.86	782.04	318.99	277.83	258.72
	148	839.16	796.24	787.36	321.16	279.72	260.48
	149	844.83	801.62	792.68	323.33	281.61	262.24
	150	850.50	807.00	798.00	325.50	283.50	264.00

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 5<sup>1</sup>

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 64.74	\$ 35.74	\$ 34.42	\$ 21.24	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 84.12	\$ 55.12	\$ 50.54	\$ 23.11	\$ 20.29	\$ 16.13
	2 lbs.	88.19	59.19	55.92	24.63	21.62	16.42
	3	96.64	67.64	61.96	27.13	23.81	18.21
	4	103.06	74.06	67.89	31.67	27.80	20.46
	5	103.72	74.72	73.82	35.17	30.87	22.43
	6	116.40	87.40	78.69	38.41	33.71	25.09
	7	120.69	91.69	85.52	41.95	36.83	26.95
	8	128.87	99.87	91.05	45.78	40.18	28.96
	9	130.06	101.06	96.88	49.14	43.13	31.28
	10	131.14	102.14	102.09	52.50	46.08	33.65
	11	152.67	123.67	109.65	52.85	49.26	35.55
	12	158.45	129.45	114.68	59.29	52.04	37.64
	13	164.32	135.32	119.99	62.84	55.16	39.84
	14	167.58	138.58	125.07	66.47	58.34	42.21
	15	168.23	139.23	130.10	69.04	60.60	44.05
	16	181.22	152.22	134.90	71.29	62.57	45.45
	17	185.65	156.65	139.25	74.71	65.57	47.65
	18	186.10	157.10	142.14	77.28	67.83	49.44
	19	186.25	157.25	145.13	80.44	70.61	51.23
	20	186.46	157.46	156.37	84.19	73.90	53.37
	21	190.62	161.62	161.57	87.03	76.39	55.16
	22	205.46	176.46	165.30	89.47	78.53	56.96
	23	209.88	180.88	169.48	92.03	80.78	58.63
	24	211.68	182.68	173.71	95.60	83.91	60.83
	25	212.22	183.22	177.22	98.89	86.79	62.91
	26	222.98	193.98	183.04	102.12	89.64	64.94
	27	227.29	198.29	187.68	105.74	92.81	67.13
	28	231.20	202.20	191.51	108.23	95.01	68.82
	29	233.73	204.73	195.30	110.81	97.27	70.61
	30	234.25	205.25	199.25	114.45	100.45	72.81
	31	244.63	215.63	204.74	117.01	102.70	74.48
	32	245.67	216.67	209.14	119.84	105.19	76.45
	33	253.53	224.53	213.44	122.40	107.44	78.53
	34	261.13	232.13	217.27	126.69	111.20	80.44
	35	261.89	232.89	221.68	129.20	113.40	82.46
	36	266.58	237.58	226.26	131.83	115.72	82.75
	37	276.69	247.69	231.68	135.25	118.72	86.28
	38	277.71	248.71	237.22	137.97	121.10	88.31
	39	280.87	251.87	242.20	140.72	123.52	90.27
	40	281.19	252.19	246.15	143.89	126.30	91.08
	41	287.59	258.59	252.59	146.53	128.61	94.32
	42	293.23	264.23	258.23	149.63	131.34	96.74
	43	298.55	269.55	263.55	152.14	133.53	98.54
	44	307.74	278.74	268.68	154.83	135.90	100.56
	45	308.66	279.66	273.66	157.00	137.81	102.76
	46	312.28	283.28	277.28	159.38	139.89	104.56
	47	317.41	288.41	282.41	161.61	141.85	106.81
	48	321.77	292.77	286.77	163.99	143.94	108.60
	49	322.24	293.24	287.21	166.89	146.48	110.63

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.



# U.S. Express Package Rates: Zone 5<sup>1</sup>

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 322.90	\$ 293.90	\$ 287.90	\$ 167.18	\$ 148.92	\$ 110.91
	51	336.01	307.01	301.01	168.68	149.19	111.56
	52	341.77	312.77	306.77	168.83	154.53	111.88
	53	350.86	321.86	312.07	169.22	155.07	118.09
	54	351.77	322.77	316.77	177.00	155.36	120.28
	55	356.06	327.06	321.06	181.64	159.43	122.07
	56	360.41	331.41	325.41	182.11	159.84	124.27
	57	364.65	335.65	329.65	190.54	167.25	126.18
	58	369.33	340.33	334.33	191.39	169.91	128.15
	59	374.65	345.65	339.65	191.76	170.20	129.82
	60	375.19	346.19	340.19	199.16	175.02	130.11
	61	385.55	356.55	350.55	199.96	175.51	134.51
	62	390.13	361.13	355.13	200.29	175.80	136.36
	63	390.66	361.66	355.66	204.42	179.43	138.51
	64	401.14	372.14	366.14	204.84	179.80	140.35
	65	405.79	376.79	370.79	210.70	184.94	141.92
	66	406.34	377.34	371.34	211.29	185.46	142.21
	67	417.19	388.19	382.19	211.62	185.61	142.50
	68	422.67	393.67	387.67	211.77	185.79	147.96
	69	428.32	399.32	393.32	211.92	186.30	148.51
	70	433.75	404.75	398.75	214.77	196.39	152.27
	71	434.30	405.30	399.30	215.06	197.40	153.54
	72	444.71	415.71	409.70	220.77	204.37	155.68
	73	450.51	421.51	415.50	223.07	207.75	157.53
	74	451.09	422.09	416.09	223.30	208.09	157.88
	75	451.24	422.24	416.24	227.90	212.29	158.17
	76	452.08	423.08	417.08	228.36	212.71	158.46
	77	468.68	439.68	419.07	228.52	213.01	158.75
	78	470.39	441.39	435.39	229.18	213.63	159.04
	79	477.15	448.15	442.15	242.38	225.93	159.33
	80	478.62	449.62	443.62	243.70	227.16	159.48
	81	507.98	478.98	472.97	249.62	227.45	160.22
	82	510.92	481.92	475.91	250.22	227.60	172.22
	83	511.22	482.22	476.22	252.86	227.75	174.25
	84	511.37	482.37	476.37	268.82	228.28	174.76
	85	511.81	482.81	476.81	275.52	238.79	184.88
	86	520.51	491.51	485.51	276.19	239.85	185.90
	87	521.38	492.38	486.38	276.34	240.00	186.74
	88	521.53	492.53	486.53	276.49	243.00	188.41
	89	523.03	494.03	488.03	276.64	243.30	188.58
	90	523.18	494.18	488.18	277.51	243.59	188.73
	91	524.40	495.40	489.40	277.85	243.74	188.88
	92	524.73	495.73	489.73	278.18	243.89	189.03
	93	525.27	496.27	490.27	278.50	244.45	189.18
	94	525.42	496.42	490.42	278.83	244.74	189.33
	95	526.68	497.68	491.68	279.16	245.00	189.48
	96	551.72	522.72	516.72	284.36	249.60	189.63
	97	556.35	527.35	521.35	284.89	250.06	189.78
	98	556.82	527.82	521.82	285.22	250.21	189.93
	99	559.50	530.50	524.50	286.74	251.54	190.94
	100	613.00	584.00	578.00	317.00	278.00	211.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 5<sup>1</sup>

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 619.13	\$ 589.84	\$ 583.78	\$ 320.17	\$ 280.78	\$ 213.11
	102	625.26	595.68	589.56	323.34	283.56	215.22
	103	631.39	601.52	595.34	326.51	286.34	217.33
	104	637.52	607.36	601.12	329.68	289.12	219.44
	105	643.65	613.20	606.90	332.85	291.90	221.55
	106	649.78	619.04	612.68	336.02	294.68	223.66
	107	655.91	624.88	618.46	339.19	297.46	225.77
	108	662.04	630.72	624.24	342.36	300.24	227.88
	109	668.17	636.56	630.02	345.53	303.02	229.99
	110	674.30	642.40	635.80	348.70	305.80	232.10
	111	680.43	648.24	641.58	351.87	308.58	234.21
	112	686.56	654.08	647.36	355.04	311.36	236.32
	113	692.69	659.92	653.14	358.21	314.14	238.43
	114	698.82	665.76	658.92	361.38	316.92	240.54
	115	704.95	671.60	664.70	364.55	319.70	242.65
	116	711.08	677.44	670.48	367.72	322.48	244.76
	117	717.21	683.28	676.26	370.89	325.26	246.87
	118	723.34	689.12	682.04	374.06	328.04	248.98
	119	729.47	694.96	687.82	377.23	330.82	251.09
	120	735.60	700.80	693.60	380.40	333.60	253.20
	121	741.73	706.64	699.38	383.57	336.38	255.31
	122	747.86	712.48	705.16	386.74	339.16	257.42
	123	753.99	718.32	710.94	389.91	341.94	259.53
	124	760.12	724.16	716.72	393.08	344.72	261.64
	125	766.25	730.00	722.50	396.25	347.50	263.75
	126	772.38	735.84	728.28	399.42	350.28	265.86
	127	778.51	741.68	734.06	402.59	353.06	267.97
	128	784.64	747.52	739.84	405.76	355.84	270.08
	129	790.77	753.36	745.62	408.93	358.62	272.19
	130	796.90	759.20	751.40	412.10	361.40	274.30
	131	803.03	765.04	757.18	415.27	364.18	276.41
	132	809.16	770.88	762.96	418.44	366.96	278.52
	133	815.29	776.72	768.74	421.61	369.74	280.63
	134	821.42	782.56	774.52	424.78	372.52	282.74
	135	827.55	788.40	780.30	427.95	375.30	284.85
	136	833.68	794.24	786.08	431.12	378.08	286.96
	137	839.81	800.08	791.86	434.29	380.86	289.07
	138	845.94	805.92	797.64	437.46	383.64	291.18
	139	852.07	811.76	803.42	440.63	386.42	293.29
	140	858.20	817.60	809.20	443.80	389.20	295.40
	141	864.33	823.44	814.98	446.97	391.98	297.51
	142	870.46	829.28	820.76	450.14	394.76	299.62
	143	876.59	835.12	826.54	453.31	397.54	301.73
	144	882.72	840.96	832.32	456.48	400.32	303.84
	145	888.85	846.80	838.10	459.65	403.10	305.95
	146	894.98	852.64	843.88	462.82	405.88	308.06
	147	901.11	858.48	849.66	465.99	408.66	310.17
	148	907.24	864.32	855.44	469.16	411.44	312.28
	149	913.37	870.16	861.22	472.33	414.22	314.39
	150	919.50	876.00	867.00	475.50	417.00	316.50

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see [pp. 56–57](#).

<sup>2</sup>Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 6<sup>1</sup>

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 65.26	\$ 36.26	\$ 34.64	\$ 26.10	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 87.03	\$ 58.03	\$ 54.35	\$ 28.39	\$ 24.69	\$ 18.44
	2 lbs.	94.66	65.66	61.38	31.42	27.32	19.66
	3	101.74	72.74	65.60	36.09	31.39	22.84
	4	107.95	78.95	74.34	41.70	36.26	25.33
	5	108.58	79.58	79.27	46.57	40.50	28.74
	6	120.42	91.42	85.92	51.78	45.02	32.03
	7	126.89	97.89	92.02	58.24	50.64	35.62
	8	134.10	105.10	98.22	64.43	56.03	39.09
	9	134.83	105.83	104.27	70.10	60.95	41.92
	10	136.12	107.12	107.07	74.83	65.07	44.53
	11	161.81	132.81	117.79	76.06	70.24	47.53
	12	167.41	138.41	123.56	87.03	75.67	50.48
	13	167.98	138.98	128.56	92.70	80.60	53.61
	14	168.13	139.13	133.54	98.36	85.53	56.32
	15	169.03	140.03	137.92	103.56	90.05	59.38
	16	186.93	157.93	143.08	108.12	94.01	61.87
	17	189.39	160.39	146.41	112.99	98.25	64.36
	18	189.64	160.64	149.62	117.66	102.32	66.67
	19	189.79	160.79	153.00	121.96	106.05	68.92
	20	190.26	161.26	161.20	126.30	109.83	71.48
	21	199.57	170.57	170.52	130.78	113.72	74.88
	22	206.44	177.44	174.96	135.06	117.44	77.49
	23	216.94	187.94	177.45	139.93	121.68	80.67
	24	217.99	188.99	183.24	145.01	126.10	83.33
	25	218.83	189.83	183.83	149.75	130.22	85.70
	26	235.51	206.51	192.48	154.83	134.64	88.36
	27	239.08	210.08	196.58	160.09	139.21	90.68
	28	239.44	210.44	201.46	164.19	142.77	93.80
	29	239.59	210.59	204.59	168.60	146.60	96.57
	30	240.50	211.50	205.45	173.21	150.62	99.64
	31	258.58	229.58	214.70	177.17	154.06	102.70
	32	260.39	231.39	219.08	182.37	158.58	105.24
	33	264.50	235.50	225.18	187.25	162.82	108.31
	34	264.92	235.92	229.86	192.91	167.75	111.03
	35	265.34	236.34	230.34	198.72	172.79	113.52
	36	273.62	244.62	238.60	204.05	177.43	116.64
	37	288.42	259.42	244.08	209.58	182.24	119.01
	38	289.90	260.90	248.96	214.92	186.89	121.50
	39	290.05	261.05	254.66	220.13	191.41	124.39
	40	290.87	261.87	255.23	225.13	195.76	127.23
	41	307.24	278.24	265.65	230.22	200.18	129.36
	42	308.88	279.88	270.31	235.14	204.47	132.14
	43	311.02	282.02	276.02	240.68	209.28	134.80
	44	315.95	286.95	280.95	245.36	213.35	137.23
	45	316.45	287.45	281.45	249.84	217.25	139.92
	46	326.38	297.38	291.38	254.06	220.92	140.23
	47	329.09	300.09	294.09	259.00	225.21	146.25
	48	329.38	300.38	294.38	263.62	229.23	149.35
	49	329.53	300.53	294.53	268.10	233.13	149.66

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.

# U.S. Express Package Rates: Zone 6<sup>1</sup>

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Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 330.24	\$ 301.24	\$ 295.23	\$ 272.70	\$ 237.13	\$ 149.81
	51	344.28	315.28	309.23	277.18	241.03	150.33
	52	354.13	325.13	319.13	281.40	244.70	160.70
	53	355.12	326.12	320.12	281.83	245.07	161.74
	54	355.27	326.27	320.27	282.44	245.60	162.10
	55	356.07	327.07	321.07	294.54	256.13	169.21
	56	372.07	343.07	337.07	295.75	257.19	171.16
	57	378.48	349.48	343.48	297.25	265.55	171.43
	58	385.78	356.78	350.78	297.40	270.59	176.83
	59	386.51	357.51	351.51	298.48	275.64	177.37
	60	387.25	358.25	352.25	319.93	279.66	180.66
	61	402.05	373.05	367.05	322.08	280.07	186.57
	62	403.59	374.59	368.59	322.79	280.68	187.17
	63	404.24	375.24	369.24	336.74	292.82	193.04
	64	417.21	388.21	382.21	341.69	297.12	196.09
	65	418.51	389.51	383.51	345.09	300.08	196.40
	66	431.96	402.96	396.96	345.44	300.38	199.29
	67	433.31	404.31	398.31	345.77	300.67	199.58
	68	433.46	404.46	398.46	350.39	304.68	199.73
	69	433.61	404.61	398.61	354.67	305.09	200.16
	70	433.76	404.76	398.76	356.83	310.28	200.31
	71	434.51	405.51	399.51	357.05	311.28	200.88
	72	449.46	420.46	414.46	358.54	331.09	201.03
	73	450.96	421.96	415.96	361.08	333.44	201.93
	74	451.11	422.11	416.11	366.17	333.73	203.08
	75	451.26	422.26	416.26	367.67	334.02	203.23
	76	452.09	423.09	417.09	367.82	339.27	203.38
	77	468.69	439.69	433.69	367.97	339.80	203.53
	78	481.88	452.88	446.88	369.07	340.73	203.68
	79	488.78	459.78	453.78	390.97	359.17	203.83
	80	490.13	461.13	455.13	393.16	363.07	203.98
	81	517.09	488.09	482.09	394.36	363.46	205.33
	82	519.79	490.79	484.79	418.32	363.75	232.14
	83	520.06	491.06	485.06	424.91	369.49	238.95
	84	520.21	491.21	485.21	431.01	374.79	239.64
	85	520.36	491.36	485.36	431.62	375.33	239.79
	86	520.52	491.52	485.52	431.95	375.61	239.94
	87	522.71	493.71	487.71	432.28	375.90	240.09
	88	523.81	494.81	488.81	432.43	376.19	240.24
	89	545.80	516.80	510.80	432.58	380.83	240.39
	90	548.00	519.00	513.00	432.73	386.13	240.54
	91	548.50	519.50	513.50	432.88	386.66	240.69
	92	558.49	529.49	523.49	433.03	386.96	240.84
	93	559.49	530.49	524.49	433.18	387.24	240.99
	94	559.82	530.82	524.82	433.84	387.53	241.14
	95	560.15	531.15	525.15	446.99	388.71	242.13
	96	564.18	535.18	529.18	474.09	412.25	261.93
	97	569.64	540.64	534.64	476.80	414.61	263.91
	98	589.21	560.21	554.21	477.69	414.85	264.11
	99	591.17	562.17	556.17	495.42	416.39	265.59
	100	627.00	598.00	592.00	515.00	447.00	295.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 6<sup>1</sup>

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 633.27	\$ 603.98	\$ 597.92	\$ 520.15	\$ 451.47	\$ 297.95
	102	639.54	609.96	603.84	525.30	455.94	300.90
	103	645.81	615.94	609.76	530.45	460.41	303.85
	104	652.08	621.92	615.68	535.60	464.88	306.80
	105	658.35	627.90	621.60	540.75	469.35	309.75
	106	664.62	633.88	627.52	545.90	473.82	312.70
	107	670.89	639.86	633.44	551.05	478.29	315.65
	108	677.16	645.84	639.36	556.20	482.76	318.60
	109	683.43	651.82	645.28	561.35	487.23	321.55
	110	689.70	657.80	651.20	566.50	491.70	324.50
	111	695.97	663.78	657.12	571.65	496.17	327.45
	112	702.24	669.76	663.04	576.80	500.64	330.40
	113	708.51	675.74	668.96	581.95	505.11	333.35
	114	714.78	681.72	674.88	587.10	509.58	336.30
	115	721.05	687.70	680.80	592.25	514.05	339.25
	116	727.32	693.68	686.72	597.40	518.52	342.20
	117	733.59	699.66	692.64	602.55	522.99	345.15
	118	739.86	705.64	698.56	607.70	527.46	348.10
	119	746.13	711.62	704.48	612.85	531.93	351.05
	120	752.40	717.60	710.40	618.00	536.40	354.00
	121	758.67	723.58	716.32	623.15	540.87	356.95
	122	764.94	729.56	722.24	628.30	545.34	359.90
	123	771.21	735.54	728.16	633.45	549.81	362.85
	124	777.48	741.52	734.08	638.60	554.28	365.80
	125	783.75	747.50	740.00	643.75	558.75	368.75
	126	790.02	753.48	745.92	648.90	563.22	371.70
	127	796.29	759.46	751.84	654.05	567.69	374.65
	128	802.56	765.44	757.76	659.20	572.16	377.60
	129	808.83	771.42	763.68	664.35	576.63	380.55
	130	815.10	777.40	769.60	669.50	581.10	383.50
	131	821.37	783.38	775.52	674.65	585.57	386.45
	132	827.64	789.36	781.44	679.80	590.04	389.40
	133	833.91	795.34	787.36	684.95	594.51	392.35
	134	840.18	801.32	793.28	690.10	598.98	395.30
	135	846.45	807.30	799.20	695.25	603.45	398.25
	136	852.72	813.28	805.12	700.40	607.92	401.20
	137	858.99	819.26	811.04	705.55	612.39	404.15
	138	865.26	825.24	816.96	710.70	616.86	407.10
	139	871.53	831.22	822.88	715.85	621.33	410.05
	140	877.80	837.20	828.80	721.00	625.80	413.00
	141	884.07	843.18	834.72	726.15	630.27	415.95
	142	890.34	849.16	840.64	731.30	634.74	418.90
	143	896.61	855.14	846.56	736.45	639.21	421.85
	144	902.88	861.12	852.48	741.60	643.68	424.80
	145	909.15	867.10	858.40	746.75	648.15	427.75
	146	915.42	873.08	864.32	751.90	652.62	430.70
	147	921.69	879.06	870.24	757.05	657.09	433.65
	148	927.96	885.04	876.16	762.20	661.56	436.60
	149	934.23	891.02	882.08	767.35	666.03	439.55
	150	940.50	897.00	888.00	772.50	670.50	442.50

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

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<sup>3</sup> By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 7<sup>1</sup>

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 68.53	\$ 39.53	\$ 37.25	\$ 27.53	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 93.01	\$ 64.01	\$ 57.92	\$ 29.96	\$ 26.06	\$ 19.02
	2 lbs.	97.41	68.41	63.85	34.51	30.01	21.19
	3	106.57	77.57	70.27	39.98	34.76	23.71
	4	113.25	84.25	76.47	45.65	39.69	27.09
	5	113.92	84.92	81.53	50.85	44.22	29.90
	6	126.95	97.95	87.30	56.51	49.14	33.22
	7	131.23	102.23	93.88	62.72	54.54	37.58
	8	137.27	108.27	100.53	69.11	60.09	41.13
	9	141.26	112.26	107.17	75.77	65.88	45.14
	10	142.43	113.43	113.38	82.42	71.67	48.57
	11	165.83	136.83	121.24	86.65	76.82	52.08
	12	174.67	145.67	127.83	94.75	82.38	55.39
	13	181.67	152.67	134.60	99.35	86.39	58.32
	14	182.37	153.37	140.47	104.55	90.91	61.41
	15	183.06	154.06	145.13	109.17	94.93	63.99
	16	196.76	167.76	148.90	114.78	99.80	67.32
	17	198.13	169.13	152.28	120.89	105.12	70.69
	18	198.28	169.28	155.55	126.22	109.76	73.90
	19	198.43	169.43	159.04	132.03	114.81	76.94
	20	198.82	169.82	169.63	136.57	118.76	79.86
	21	206.61	177.61	177.56	141.25	122.83	82.66
	22	224.88	195.88	182.38	146.66	127.53	85.65
	23	230.43	201.43	186.27	151.47	131.71	88.45
	24	230.99	201.99	190.31	157.39	136.87	91.49
	25	231.24	202.24	196.24	162.93	141.68	94.59
	26	236.18	207.18	201.18	168.53	146.55	97.85
	27	241.22	212.22	206.22	174.21	151.48	101.29
	28	245.93	216.93	210.93	178.69	155.38	104.38
	29	252.48	223.48	214.70	183.17	159.27	107.48
	30	253.14	224.14	218.14	188.10	163.56	110.30
	31	261.13	232.13	222.46	192.20	167.12	110.62
	32	261.93	232.93	226.90	197.53	171.76	116.82
	33	275.97	246.97	231.06	201.46	175.71	119.85
	34	285.56	256.56	236.10	207.07	180.07	122.66
	35	286.52	257.52	241.32	212.28	184.59	125.76
	36	287.26	258.26	245.81	219.00	190.43	128.33
	37	302.03	273.03	250.02	224.80	195.48	130.91
	38	303.51	274.51	253.62	230.66	200.57	133.54
	39	304.78	275.78	258.11	231.25	205.91	135.95
	40	304.93	275.93	263.66	242.60	210.95	138.82
	41	307.93	278.93	268.53	248.92	216.45	141.39
	42	308.89	279.89	273.86	255.06	221.78	144.37
	43	327.97	298.97	279.40	259.79	225.90	147.58
	44	331.84	302.84	284.11	264.20	229.74	150.74
	45	332.23	303.23	289.38	269.15	234.04	153.88
	46	335.67	306.67	295.03	273.49	237.82	156.92
	47	336.02	307.02	301.02	277.71	241.48	160.13
	48	339.75	310.75	304.75	282.46	245.61	163.28
	49	343.32	314.32	305.13	286.61	249.23	165.05

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

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<sup>3</sup> By 8 p.m. to residences.

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.

# U.S. Express Package Rates: Zone 7<sup>1</sup>

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Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 343.97	\$ 314.97	\$ 306.01	\$ 290.53	\$ 252.65	\$ 165.23
	51	356.93	327.93	321.93	291.07	253.12	166.84
	52	363.46	334.46	328.46	301.69	262.34	170.15
	53	380.86	351.86	335.56	306.97	266.93	170.51
	54	382.60	353.60	343.10	312.69	272.09	177.54
	55	382.98	353.98	347.98	317.69	276.97	185.98
	56	390.29	361.29	355.29	318.19	277.46	186.83
	57	396.56	367.56	361.56	325.60	286.52	193.47
	58	403.43	374.43	368.43	331.00	291.33	197.43
	59	409.48	380.48	374.48	331.54	296.09	200.53
	60	416.41	387.41	381.41	331.69	300.31	200.86
	61	422.78	393.78	387.78	332.40	300.74	207.39
	62	428.49	399.49	393.49	346.60	301.42	210.95
	63	434.26	405.26	399.26	352.38	314.88	214.33
	64	441.69	412.69	406.69	353.42	319.99	217.72
	65	448.17	419.17	413.17	374.11	325.31	221.09
	66	455.54	426.54	420.54	376.18	329.44	224.18
	67	466.50	437.50	426.75	376.39	331.67	224.50
	68	467.91	438.91	432.91	376.54	331.95	224.79
	69	471.77	442.77	436.77	377.56	332.64	225.28
	70	472.29	443.29	437.29	397.89	346.39	234.90
	71	473.01	444.01	438.01	399.93	347.77	240.74
	72	487.31	458.31	452.31	402.82	354.59	243.75
	73	494.41	465.41	459.41	403.11	355.28	244.06
	74	500.46	471.46	465.46	408.90	355.56	244.35
	75	501.07	472.07	466.07	413.92	360.14	246.88
	76	502.00	473.00	467.00	414.43	360.60	250.71
	77	502.88	473.88	467.88	414.58	369.57	251.15
	78	520.33	491.33	485.33	415.92	370.75	251.34
	79	544.49	515.49	509.49	442.72	394.19	255.04
	80	546.91	517.91	511.91	445.40	396.54	255.41
	81	560.38	531.38	525.21	455.93	396.80	256.37
	82	561.73	532.73	526.54	456.99	397.38	274.74
	83	561.88	532.88	526.88	469.79	408.51	277.64
	84	562.03	533.03	527.03	471.08	409.63	277.93
	85	562.62	533.62	527.62	471.41	409.92	278.90
	86	574.32	545.32	539.32	471.74	410.20	283.32
	87	575.49	546.49	540.49	471.89	410.49	283.77
	88	576.04	547.04	541.04	472.04	411.02	284.06
	89	577.76	548.76	542.76	472.43	421.57	284.35
	90	604.35	575.35	569.35	480.23	429.67	284.63
	91	607.01	578.01	572.01	495.05	430.48	284.92
	92	607.28	578.28	572.28	496.54	431.03	285.21
	93	607.43	578.43	572.43	496.69	441.23	286.67
	94	607.58	578.58	572.58	497.02	442.25	286.96
	95	607.97	578.97	572.97	503.51	442.47	287.11
	96	615.60	586.60	580.60	504.56	446.87	288.30
	97	616.78	587.78	581.78	525.37	447.40	298.25
	98	618.17	589.17	583.17	527.46	447.55	299.25
	99	645.91	616.91	610.91	540.30	448.81	300.43
	100	674.00	645.00	639.00	546.00	474.00	324.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.



# U.S. Express Package Rates: Zone 7<sup>1</sup>

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 680.74	\$ 651.45	\$ 645.39	\$ 551.46	\$ 478.74	\$ 327.24
	102	687.48	657.90	651.78	556.92	483.48	330.48
	103	694.22	664.35	658.17	562.38	488.22	333.72
	104	700.96	670.80	664.56	567.84	492.96	336.96
	105	707.70	677.25	670.95	573.30	497.70	340.20
	106	714.44	683.70	677.34	578.76	502.44	343.44
	107	721.18	690.15	683.73	584.22	507.18	346.68
	108	727.92	696.60	690.12	589.68	511.92	349.92
	109	734.66	703.05	696.51	595.14	516.66	353.16
	110	741.40	709.50	702.90	600.60	521.40	356.40
	111	748.14	715.95	709.29	606.06	526.14	359.64
	112	754.88	722.40	715.68	611.52	530.88	362.88
	113	761.62	728.85	722.07	616.98	535.62	366.12
	114	768.36	735.30	728.46	622.44	540.36	369.36
	115	775.10	741.75	734.85	627.90	545.10	372.60
	116	781.84	748.20	741.24	633.36	549.84	375.84
	117	788.58	754.65	747.63	638.82	554.58	379.08
	118	795.32	761.10	754.02	644.28	559.32	382.32
	119	802.06	767.55	760.41	649.74	564.06	385.56
	120	808.80	774.00	766.80	655.20	568.80	388.80
	121	815.54	780.45	773.19	660.66	573.54	392.04
	122	822.28	786.90	779.58	666.12	578.28	395.28
	123	829.02	793.35	785.97	671.58	583.02	398.52
	124	835.76	799.80	792.36	677.04	587.76	401.76
	125	842.50	806.25	798.75	682.50	592.50	405.00
	126	849.24	812.70	805.14	687.96	597.24	408.24
	127	855.98	819.15	811.53	693.42	601.98	411.48
	128	862.72	825.60	817.92	698.88	606.72	414.72
	129	869.46	832.05	824.31	704.34	611.46	417.96
	130	876.20	838.50	830.70	709.80	616.20	421.20
	131	882.94	844.95	837.09	715.26	620.94	424.44
	132	889.68	851.40	843.48	720.72	625.68	427.68
	133	896.42	857.85	849.87	726.18	630.42	430.92
	134	903.16	864.30	856.26	731.64	635.16	434.16
	135	909.90	870.75	862.65	737.10	639.90	437.40
	136	916.64	877.20	869.04	742.56	644.64	440.64
	137	923.38	883.65	875.43	748.02	649.38	443.88
	138	930.12	890.10	881.82	753.48	654.12	447.12
	139	936.86	896.55	888.21	758.94	658.86	450.36
	140	943.60	903.00	894.60	764.40	663.60	453.60
	141	950.34	909.45	900.99	769.86	668.34	456.84
	142	957.08	915.90	907.38	775.32	673.08	460.08
	143	963.82	922.35	913.77	780.78	677.82	463.32
	144	970.56	928.80	920.16	786.24	682.56	466.56
	145	977.30	935.25	926.55	791.70	687.30	469.80
	146	984.04	941.70	932.94	797.16	692.04	473.04
	147	990.78	948.15	939.33	802.62	696.78	476.28
	148	997.52	954.60	945.72	808.08	701.52	479.52
	149	1,004.26	961.05	952.11	813.54	706.26	482.76
	150	1,011.00	967.50	958.50	819.00	711.00	486.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.  
<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.  
<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 8<sup>1</sup>

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Pak		\$ 70.34	\$ 41.34	\$ 38.96	\$ 28.09	**	**
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 94.77	\$ 65.77	\$ 60.72	\$ 30.56	\$ 26.58	\$ 21.11
	2 lbs.	102.46	73.46	67.75	36.29	31.56	24.52
	3	109.32	80.32	74.06	41.63	36.20	27.69
	4	116.40	87.40	81.09	47.37	41.19	31.66
	5	117.11	88.11	86.03	53.89	46.86	35.52
	6	131.17	102.17	92.79	59.02	51.32	40.40
	7	138.15	109.15	99.15	65.02	56.54	44.32
	8	141.55	112.55	105.36	71.54	62.21	48.41
	9	146.81	117.81	112.17	78.53	68.28	52.16
	10	147.72	118.72	118.67	84.92	73.85	56.24
	11	165.92	136.92	126.56	86.66	80.03	60.27
	12	174.68	145.68	133.32	98.36	85.53	63.68
	13	181.72	152.72	139.75	104.10	90.52	67.54
	14	182.43	153.43	146.68	108.78	94.59	71.05
	15	183.13	154.13	152.17	113.71	98.88	75.04
	16	197.13	168.13	156.05	118.52	103.06	78.38
	17	200.29	171.29	159.38	124.06	107.87	81.90
	18	200.61	171.61	163.64	131.31	114.18	84.68
	19	201.98	172.98	167.91	135.65	117.96	87.75
	20	202.72	173.72	173.67	140.72	122.37	91.50
	21	217.39	188.39	187.26	147.19	127.99	94.50
	22	224.89	195.89	191.20	152.66	132.75	98.02
	23	230.44	201.44	195.86	158.33	137.67	101.20
	24	234.52	205.52	199.52	163.99	142.60	104.72
	25	234.98	205.98	199.98	169.59	147.46	108.18
	26	244.16	215.16	209.16	174.26	151.53	111.47
	27	249.54	220.54	214.54	179.74	156.29	114.94
	28	260.57	231.57	220.64	184.08	160.07	118.63
	29	261.68	232.68	226.68	187.53	164.83	122.32
	30	264.39	235.39	229.39	188.11	169.01	125.83
	31	270.77	241.77	235.77	199.57	173.54	129.24
	32	274.68	245.68	239.65	200.80	177.72	132.93
	33	284.58	255.58	245.69	201.47	182.24	136.50
	34	285.57	256.57	250.57	214.72	186.72	140.65
	35	288.12	259.12	253.12	219.99	191.29	144.00
	36	293.45	264.45	258.45	225.66	196.22	147.23
	37	302.04	273.04	262.10	226.23	201.38	150.59
	38	303.52	274.52	267.20	230.67	206.88	153.42
	39	308.20	279.20	273.20	244.11	212.27	156.43
	40	308.81	279.81	273.81	249.51	216.96	159.27
	41	321.01	292.01	285.61	256.23	222.81	162.67
	42	327.38	298.38	292.37	262.68	228.42	166.20
	43	343.78	314.78	298.75	268.16	233.18	170.05
	44	345.42	316.42	305.57	273.43	237.77	173.69
	45	346.06	317.06	311.06	277.51	241.31	177.21
	46	358.86	329.86	316.11	284.24	247.16	181.46
	47	360.21	331.21	320.53	288.93	251.98	185.04
	48	360.36	331.36	325.36	289.40	256.27	188.17
	49	360.85	331.85	325.85	289.55	261.02	188.49

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup> Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup> By 8 p.m. to residences.

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.

# U.S. Express Package Rates: Zone 8<sup>1</sup>

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>	FedEx Express Saver <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 361.18	\$ 332.18	\$ 326.18	\$ 290.54	\$ 265.21	\$ 189.01
	51	367.78	338.78	332.78	310.24	269.80	199.34
	52	393.75	364.75	347.92	312.21	274.49	202.58
	53	396.35	367.35	355.13	312.41	277.87	206.14
	54	396.67	367.67	361.67	312.70	282.10	206.50
	55	403.05	374.05	368.05	317.70	286.24	213.60
	56	409.48	380.48	374.48	318.20	291.33	214.31
	57	415.65	386.65	379.41	325.61	296.78	221.49
	58	416.27	387.27	381.27	331.01	301.31	225.12
	59	416.46	387.46	381.46	331.55	306.17	229.26
	60	417.87	388.87	382.86	335.21	309.56	233.40
	61	445.87	416.87	406.14	349.75	309.90	237.15
	62	448.68	419.68	413.68	351.21	310.64	237.53
	63	455.63	426.63	420.63	352.39	325.42	244.99
	64	456.33	427.33	421.33	375.94	326.91	248.90
	65	468.00	439.00	430.86	386.12	335.76	252.42
	66	474.96	445.96	439.95	387.14	336.65	256.73
	67	488.16	459.16	447.16	387.48	336.93	260.76
	68	489.48	460.48	454.48	392.22	337.08	264.43
	69	496.29	467.29	461.29	399.08	338.18	264.85
	70	500.52	471.52	465.52	402.35	360.08	273.02
	71	500.95	471.95	465.95	402.68	362.27	277.28
	72	508.54	479.54	473.54	402.83	364.13	281.14
	73	511.35	482.35	476.35	403.12	364.44	281.80
	74	511.92	482.92	476.92	408.91	364.98	282.00
	75	512.36	483.36	477.36	414.71	375.08	282.15
	76	521.05	492.05	486.05	415.29	376.09	282.83
	77	521.92	492.92	486.92	415.44	383.63	296.43
	78	523.01	494.01	488.01	416.74	384.39	297.79
	79	544.80	515.80	509.79	442.73	395.54	301.28
	80	547.00	518.00	511.97	445.41	396.66	301.63
	81	560.40	531.40	525.22	455.94	396.81	301.92
	82	561.74	532.74	526.55	457.00	397.96	303.40
	83	561.89	532.89	526.89	470.13	420.88	311.18
	84	562.48	533.48	527.48	471.45	430.26	311.97
	85	574.18	545.18	539.18	471.60	431.21	326.97
	86	575.35	546.35	540.35	471.75	431.36	328.48
	87	575.50	546.50	540.50	471.95	431.78	328.77
	88	576.71	547.71	541.71	475.80	439.38	329.06
	89	600.84	571.84	565.84	476.98	440.14	329.34
	90	613.53	584.53	578.53	500.47	441.64	329.63
	91	614.80	585.80	579.80	502.82	441.79	329.78
	92	614.95	585.95	579.95	503.06	441.94	329.93
	93	615.10	586.10	580.10	503.21	442.09	330.08
	94	615.25	586.25	580.25	503.36	442.26	330.23
	95	615.40	586.40	580.40	503.52	442.48	330.86
	96	616.65	587.65	581.65	506.62	446.88	343.30
	97	616.80	587.80	581.80	535.75	447.41	344.55
	98	618.19	589.19	583.19	538.67	448.48	345.07
	99	645.92	616.92	610.92	540.31	469.83	355.27
	100	691.00	662.00	656.00	573.00	498.00	370.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates: Zone 8<sup>1</sup>

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	3rd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 697.91	\$ 668.62	\$ 662.56	\$ 578.73	\$ 502.98	\$ 373.70
	102	704.82	675.24	669.12	584.46	507.96	377.40
	103	711.73	681.86	675.68	590.19	512.94	381.10
	104	718.64	688.48	682.24	595.92	517.92	384.80
	105	725.55	695.10	688.80	601.65	522.90	388.50
	106	732.46	701.72	695.36	607.38	527.88	392.20
	107	739.37	708.34	701.92	613.11	532.86	395.90
	108	746.28	714.96	708.48	618.84	537.84	399.60
	109	753.19	721.58	715.04	624.57	542.82	403.30
	110	760.10	728.20	721.60	630.30	547.80	407.00
	111	767.01	734.82	728.16	636.03	552.78	410.70
	112	773.92	741.44	734.72	641.76	557.76	414.40
	113	780.83	748.06	741.28	647.49	562.74	418.10
	114	787.74	754.68	747.84	653.22	567.72	421.80
	115	794.65	761.30	754.40	658.95	572.70	425.50
	116	801.56	767.92	760.96	664.68	577.68	429.20
	117	808.47	774.54	767.52	670.41	582.66	432.90
	118	815.38	781.16	774.08	676.14	587.64	436.60
	119	822.29	787.78	780.64	681.87	592.62	440.30
	120	829.20	794.40	787.20	687.60	597.60	444.00
	121	836.11	801.02	793.76	693.33	602.58	447.70
	122	843.02	807.64	800.32	699.06	607.56	451.40
	123	849.93	814.26	806.88	704.79	612.54	455.10
	124	856.84	820.88	813.44	710.52	617.52	458.80
	125	863.75	827.50	820.00	716.25	622.50	462.50
	126	870.66	834.12	826.56	721.98	627.48	466.20
	127	877.57	840.74	833.12	727.71	632.46	469.90
	128	884.48	847.36	839.68	733.44	637.44	473.60
	129	891.39	853.98	846.24	739.17	642.42	477.30
	130	898.30	860.60	852.80	744.90	647.40	481.00
	131	905.21	867.22	859.36	750.63	652.38	484.70
	132	912.12	873.84	865.92	756.36	657.36	488.40
	133	919.03	880.46	872.48	762.09	662.34	492.10
	134	925.94	887.08	879.04	767.82	667.32	495.80
	135	932.85	893.70	885.60	773.55	672.30	499.50
	136	939.76	900.32	892.16	779.28	677.28	503.20
	137	946.67	906.94	898.72	785.01	682.26	506.90
	138	953.58	913.56	905.28	790.74	687.24	510.60
	139	960.49	920.18	911.84	796.47	692.22	514.30
	140	967.40	926.80	918.40	802.20	697.20	518.00
	141	974.31	933.42	924.96	807.93	702.18	521.70
	142	981.22	940.04	931.52	813.66	707.16	525.40
	143	988.13	946.66	938.08	819.39	712.14	529.10
	144	995.04	953.28	944.64	825.12	717.12	532.80
	145	1,001.95	959.90	951.20	830.85	722.10	536.50
	146	1,008.86	966.52	957.76	836.58	727.08	540.20
	147	1,015.77	973.14	964.32	842.31	732.06	543.90
	148	1,022.68	979.76	970.88	848.04	737.04	547.60
	149	1,029.59	986.38	977.44	853.77	742.02	551.30
	150	1,036.50	993.00	984.00	859.50	747.00	555.00

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see [pp. 56–57](#).  
<sup>2</sup> Some exceptions apply. See [fedex.com/uspackages](#) for details.  
<sup>3</sup> By 8 p.m. to residences.

# U.S. Express Package Rates to Alaska and Hawaii<sup>1</sup>

Shipments from the contiguous U.S. and Hawaii to Alaska, or from the contiguous U.S. and Alaska to Hawaii.

Zones		To Alaska/Hawaii metro					To Alaska/Hawaii rural		
Delivery Commitment <sup>2</sup>		9 and 10					11 and 12		
		Next day by 9 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	Next day by 9 a.m.	Next day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight® <sup>4</sup>	FedEx Priority Overnight®	FedEx Standard Overnight® <sup>5</sup>	FedEx 2Day® A.M. <sup>6</sup>	FedEx 2Day®	FedEx First Overnight® <sup>4</sup>	FedEx Priority Overnight®	FedEx 2Day®
FedEx® Pak		\$ 76.73	\$ 47.73	\$ 44.12	\$ 42.12	**	\$ 81.77	\$ 52.77	**
		*	*	*	*	*	*	*	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 101.99	\$ 72.99	\$ 63.51	\$ 43.17	\$ 40.24	\$ 102.70	\$ 73.70	\$ 52.09
	2 lbs.	109.03	80.03	71.38	48.20	44.92	109.91	80.91	62.28
	3	115.16	86.16	77.37	55.03	51.29	128.89	99.89	64.77
	4	126.55	97.55	85.07	58.63	54.65	141.18	112.18	67.60
	5	134.58	105.58	91.55	63.71	59.38	149.21	120.21	69.96
	6	142.23	113.23	99.32	67.75	63.15	157.63	128.63	73.79
	7	149.71	120.71	105.25	75.86	68.06	166.07	137.07	77.03
	8	157.02	128.02	111.02	76.68	71.48	172.50	143.50	80.73
	9	165.29	136.29	118.82	87.98	76.50	180.35	151.35	85.00
	10	173.27	144.27	125.81	95.42	82.98	181.36	152.36	88.60
	11	185.77	156.77	134.74	101.15	87.95	201.39	172.39	90.90
	12	193.41	164.41	139.78	104.80	91.14	205.16	176.16	94.61
	13	201.62	172.62	146.33	108.54	94.37	209.95	180.95	97.32
	14	202.45	173.45	154.11	112.78	98.07	210.43	181.43	101.14
	15	214.91	185.91	160.15	113.72	102.59	219.36	190.36	106.64
	16	222.27	193.27	164.19	118.53	106.81	227.40	198.40	112.65
	17	226.55	197.55	167.93	128.69	111.90	232.88	203.88	117.28
	18	231.45	202.45	171.96	131.32	118.55	240.74	211.74	121.97
	19	238.18	209.18	178.17	140.79	122.43	246.28	217.28	128.27
	20	242.29	213.29	188.86	141.74	126.76	260.08	231.08	132.77
	21	247.19	218.19	192.56	147.20	132.67	266.18	237.18	138.97
	22	252.09	223.09	197.26	158.35	137.69	271.43	242.43	144.40
	23	258.14	229.14	198.72	164.20	142.79	275.37	246.37	149.31
	24	262.48	233.48	207.33	169.04	147.93	279.93	250.93	154.58
	25	269.83	240.83	212.82	169.60	153.13	281.40	252.40	159.96
	26	273.49	244.49	217.57	180.70	157.13	289.16	260.16	164.88
	27	278.56	249.56	222.44	181.81	162.21	293.39	264.39	169.85
	28	283.24	254.24	228.48	184.09	167.42	298.86	269.86	175.87
	29	287.28	258.28	232.40	187.54	171.64	304.79	275.79	180.78
	30	291.96	262.96	236.15	189.97	177.08	305.82	276.82	185.41
	31	296.69	267.69	240.34	199.83	181.42	314.60	285.60	191.01
	32	301.77	272.77	244.94	200.82	187.20	320.53	291.53	196.11
	33	307.93	278.93	250.58	206.16	192.17	326.63	297.63	201.03
	34	313.69	284.69	255.11	223.58	197.26	332.11	303.11	206.28
	35	319.39	290.39	255.57	225.33	202.65	337.92	308.92	211.95
	36	325.03	296.03	258.46	227.93	207.33	344.60	315.60	216.52
	37	331.37	302.37	264.63	228.19	212.65	349.56	320.56	222.60
	38	336.96	307.96	269.79	233.39	217.56	354.49	325.49	227.28
	39	343.00	314.00	282.85	248.05	222.77	355.00	326.00	232.66
	40	349.28	320.28	284.16	249.52	227.22	355.88	326.88	238.21
	41	355.60	326.60	291.58	267.02	232.19	373.43	344.43	240.35
	42	362.22	333.22	292.38	273.14	237.52	375.19	346.19	245.56
	43	368.95	339.95	302.08	273.76	241.91	375.96	346.96	251.57
	44	376.31	347.31	313.27	274.42	246.72	391.33	362.33	255.80
	45	381.79	352.79	315.73	287.48	250.30	393.13	364.13	260.65
	46	387.94	358.94	322.90	288.79	256.37	403.29	374.29	265.92
	47	393.71	364.71	323.62	288.94	261.35	404.31	375.31	272.05
	48	400.55	371.55	331.91	289.85	265.68	404.60	375.60	276.15
	49	406.52	377.52	332.75	308.05	270.30	410.36	381.36	276.57

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see [pp. 56–57](#).

<sup>2</sup>Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>3</sup>By 8 p.m. to residences. Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>4</sup>FedEx First Overnight® is available to Alaska only. Service is not available to Hawaii.

<sup>5</sup>FedEx Standard Overnight® is available to Alaska metro only.

<sup>6</sup>FedEx 2Day® A.M. is available to Alaska only. Service is not available to Hawaii.

\*Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\*One-pound rate applies.

# U.S. Express Package Rates to Alaska and Hawaii<sup>1</sup>

Shipments from the contiguous U.S. and Hawaii to Alaska, or from the contiguous U.S. and Alaska to Hawaii.

Zones		To Alaska/Hawaii metro					To Alaska/Hawaii rural		
Delivery Commitment <sup>2</sup>		9 and 10					11 and 12		
		Next day by 9 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	Next day by 9 a.m.	Next day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®4</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®5</sup>	FedEx 2Day <sup>®</sup> A.M. <sup>6</sup>	FedEx 2Day <sup>®</sup>	FedEx First Overnight <sup>®4</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 407.16	\$ 378.16	\$ 333.41	\$ 309.87	\$ 270.77	\$ 411.00	\$ 382.00	\$ 276.84
	51	408.22	379.22	346.56	310.48	277.13	423.65	394.65	277.14
	52	429.29	400.29	357.59	322.56	280.48	436.91	407.91	283.14
	53	434.42	405.42	363.69	326.27	283.72	438.24	409.24	286.44
	54	443.72	414.72	370.24	326.65	288.23	449.25	420.25	291.01
	55	449.48	420.48	376.73	326.80	293.79	453.47	424.47	296.62
	56	450.06	421.06	381.96	326.95	294.76	455.25	426.25	297.50
	57	451.01	422.01	382.49	327.15	300.72	462.43	433.43	305.88
	58	469.90	440.90	386.97	331.02	301.32	475.09	446.09	311.37
	59	471.79	442.79	394.91	357.99	312.58	476.36	447.36	312.59
	60	482.73	453.73	402.86	363.99	316.51	487.00	458.00	319.53
	61	494.51	465.51	414.22	364.59	317.04	494.89	465.89	322.17
	62	495.69	466.69	424.07	370.38	317.77	495.70	466.70	322.76
	63	507.89	478.89	433.57	382.58	332.29	507.90	478.90	334.46
	64	509.11	480.11	434.52	383.81	333.75	509.12	480.12	335.63
	65	509.26	480.26	434.78	389.77	335.77	510.06	481.06	335.78
	66	509.60	480.60	439.96	390.37	336.79	528.76	499.76	336.80
	67	516.40	487.40	462.02	395.65	336.94	530.63	501.63	336.95
	68	517.26	488.26	464.23	406.35	337.09	544.21	515.21	337.10
	69	518.31	489.31	469.50	407.42	338.19	545.57	516.57	338.25
	70	539.21	510.21	475.26	408.24	360.09	545.86	516.86	360.15
	71	541.30	512.30	475.84	424.64	362.29	546.11	517.11	362.34
	72	550.94	521.94	486.41	427.66	364.14	550.95	521.95	364.15
	73	572.34	543.34	492.61	427.97	364.48	572.37	543.37	364.49
	74	574.48	545.48	493.24	428.57	364.99	574.52	545.52	365.00
	75	575.23	546.23	493.52	440.41	375.09	575.27	546.27	375.10
	76	590.16	561.16	495.25	445.81	376.10	590.17	561.17	376.11
	77	591.66	562.66	508.91	446.35	383.64	591.67	562.67	387.70
	78	616.27	587.27	533.98	447.18	384.40	616.28	587.28	388.86
	79	618.74	589.74	536.88	463.69	395.55	618.75	589.75	395.56
	80	619.02	590.02	537.18	465.35	396.67	619.04	590.04	396.68
	81	619.31	590.31	537.46	466.29	396.82	619.32	590.32	396.83
	82	619.46	590.46	538.68	484.80	397.97	619.47	590.47	397.98
	83	619.89	590.89	539.96	488.64	420.89	619.90	590.90	420.90
	84	620.18	591.18	565.38	499.55	430.27	622.19	593.19	430.28
	85	621.30	592.30	579.47	500.65	431.22	639.28	610.28	431.27
	86	643.66	614.66	580.88	500.80	431.37	643.67	614.67	431.42
	87	645.90	616.90	581.03	501.40	431.79	645.91	616.91	431.80
	88	658.52	629.52	581.67	501.85	439.39	671.30	642.30	439.40
	89	673.70	644.70	582.07	510.85	440.15	673.84	644.84	440.16
	90	675.22	646.22	589.98	522.15	441.65	675.23	646.23	441.66
	91	675.38	646.38	591.62	523.28	441.80	702.94	673.94	441.81
	92	675.53	646.53	624.42	537.40	441.95	705.72	676.72	441.96
	93	675.68	646.68	627.70	538.82	442.10	706.00	677.00	442.11
	94	675.83	646.83	628.03	538.97	442.27	706.15	677.15	442.28
	95	676.23	647.23	628.18	539.76	442.49	706.30	677.30	442.51
	96	676.38	647.38	628.33	543.16	446.89	706.45	677.45	446.97
	97	677.86	648.86	628.48	543.50	447.42	706.60	677.60	447.43
	98	707.36	678.36	630.68	543.65	448.49	707.37	678.37	456.47
	99	722.76	693.76	674.50	545.48	469.84	722.77	693.77	469.85
	100	757.00	728.00	683.00	582.00	505.00	772.00	743.00	509.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see [pp. 56–57](#).

<sup>2</sup>Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>3</sup>By 8 p.m. to residences. Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>4</sup>FedEx First Overnight is available to Alaska only. Service is not available to Hawaii.

<sup>5</sup>FedEx Standard Overnight is available to Alaska metro only.

<sup>6</sup>FedEx 2Day A.M. is available to Alaska only. Service is not available to Hawaii.

# U.S. Express Package Rates to Alaska and Hawaii<sup>1</sup>

Shipments from the contiguous U.S. and Hawaii to Alaska, or from the contiguous U.S. and Alaska to Hawaii.

Zones		To Alaska/Hawaii metro					To Alaska/Hawaii rural		
Delivery Commitment <sup>2</sup>		9 and 10					11 and 12		
		Next day by 9 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>	Next day by 9 a.m.	Next day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®4</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®5</sup>	FedEx 2Day <sup>®</sup> A.M. <sup>6</sup>	FedEx 2Day <sup>®</sup>	FedEx First Overnight <sup>®4</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 764.57	\$ 735.28	\$ 689.83	\$ 587.82	\$ 510.05	\$ 779.72	\$ 750.43	\$ 514.09
	102	772.14	742.56	696.66	593.64	515.10	787.44	757.86	519.18
	103	779.71	749.84	703.49	599.46	520.15	795.16	765.29	524.27
	104	787.28	757.12	710.32	605.28	525.20	802.88	772.72	529.36
	105	794.85	764.40	717.15	611.10	530.25	810.60	780.15	534.45
	106	802.42	771.68	723.98	616.92	535.30	818.32	787.58	539.54
	107	809.99	778.96	730.81	622.74	540.35	826.04	795.01	544.63
	108	817.56	786.24	737.64	628.56	545.40	833.76	802.44	549.72
	109	825.13	793.52	744.47	634.38	550.45	841.48	809.87	554.81
	110	832.70	800.80	751.30	640.20	555.50	849.20	817.30	559.90
	111	840.27	808.08	758.13	646.02	560.55	856.92	824.73	564.99
	112	847.84	815.36	764.96	651.84	565.60	864.64	832.16	570.08
	113	855.41	822.64	771.79	657.66	570.65	872.36	839.59	575.17
	114	862.98	829.92	778.62	663.48	575.70	880.08	847.02	580.26
	115	870.55	837.20	785.45	669.30	580.75	887.80	854.45	585.35
	116	878.12	844.48	792.28	675.12	585.80	895.52	861.88	590.44
	117	885.69	851.76	799.11	680.94	590.85	903.24	869.31	595.53
	118	893.26	859.04	805.94	686.76	595.90	910.96	876.74	600.62
	119	900.83	866.32	812.77	692.58	600.95	918.68	884.17	605.71
	120	908.40	873.60	819.60	698.40	606.00	926.40	891.60	610.80
	121	915.97	880.88	826.43	704.22	611.05	934.12	899.03	615.89
	122	923.54	888.16	833.26	710.04	616.10	941.84	906.46	620.98
	123	931.11	895.44	840.09	715.86	621.15	949.56	913.89	626.07
	124	938.68	902.72	846.92	721.68	626.20	957.28	921.32	631.16
	125	946.25	910.00	853.75	727.50	631.25	965.00	928.75	636.25
	126	953.82	917.28	860.58	733.32	636.30	972.72	936.18	641.34
	127	961.39	924.56	867.41	739.14	641.35	980.44	943.61	646.43
	128	968.96	931.84	874.24	744.96	646.40	988.16	951.04	651.52
	129	976.53	939.12	881.07	750.78	651.45	995.88	958.47	656.61
	130	984.10	946.40	887.90	756.60	656.50	1,003.60	965.90	661.70
	131	991.67	953.68	894.73	762.42	661.55	1,011.32	973.33	666.79
	132	999.24	960.96	901.56	768.24	666.60	1,019.04	980.76	671.88
	133	1,006.81	968.24	908.39	774.06	671.65	1,026.76	988.19	676.97
	134	1,014.38	975.52	915.22	779.88	676.70	1,034.48	995.62	682.06
	135	1,021.95	982.80	922.05	785.70	681.75	1,042.20	1,003.05	687.15
	136	1,029.52	990.08	928.88	791.52	686.80	1,049.92	1,010.48	692.24
	137	1,037.09	997.36	935.71	797.34	691.85	1,057.64	1,017.91	697.33
	138	1,044.66	1,004.64	942.54	803.16	696.90	1,065.36	1,025.34	702.42
	139	1,052.23	1,011.92	949.37	808.98	701.95	1,073.08	1,032.77	707.51
	140	1,059.80	1,019.20	956.20	814.80	707.00	1,080.80	1,040.20	712.60
	141	1,067.37	1,026.48	963.03	820.62	712.05	1,088.52	1,047.63	717.69
	142	1,074.94	1,033.76	969.86	826.44	717.10	1,096.24	1,055.06	722.78
	143	1,082.51	1,041.04	976.69	832.26	722.15	1,103.96	1,062.49	727.87
	144	1,090.08	1,048.32	983.52	838.08	727.20	1,111.68	1,069.92	732.96
	145	1,097.65	1,055.60	990.35	843.90	732.25	1,119.40	1,077.35	738.05
	146	1,105.22	1,062.88	997.18	849.72	737.30	1,127.12	1,084.78	743.14
	147	1,112.79	1,070.16	1,004.01	855.54	742.35	1,134.84	1,092.21	748.23
	148	1,120.36	1,077.44	1,010.84	861.36	747.40	1,142.56	1,099.64	753.32
	149	1,127.93	1,084.72	1,017.67	867.18	752.45	1,150.28	1,107.07	758.41
	150	1,135.50	1,092.00	1,024.50	873.00	757.50	1,158.00	1,114.50	763.50

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see [pp. 56–57](#).

<sup>2</sup>Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>3</sup>By 8 p.m. to residences. Some exceptions apply. See [fedex.com/uspackages](#) for details.

<sup>4</sup>FedEx First Overnight is available to Alaska only. Service is not available to Hawaii.

<sup>5</sup>FedEx Standard Overnight is available to Alaska metro only.

<sup>6</sup>FedEx 2Day A.M. is available to Alaska only. Service is not available to Hawaii.



# U.S. Express Package Rates From Alaska and Hawaii<sup>1</sup>

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

Zones		From Alaska/Hawaii				
		13–16				
Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>
FedEx® Envelope up to 8 oz.		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
		\$ 58.81	\$ 29.81	\$ 24.71	\$ 24.66	**
FedEx® Pak		*	*	*	*	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 72.26	\$ 43.26	\$ 37.01	\$ 26.23	\$ 23.99
	2 lbs.	75.06	46.06	37.16	28.63	26.18
	3	80.16	51.16	39.75	33.38	30.53
	4	85.66	56.66	49.37	38.94	35.62
	5	90.55	61.55	50.34	42.49	36.94
	6	99.32	70.32	60.93	48.61	44.46
	7	100.54	71.54	63.87	53.60	46.61
	8	112.44	83.44	69.55	55.26	48.05
	9	117.44	88.44	73.54	58.56	48.41
	10	117.94	88.94	79.10	59.02	51.32
	11	125.38	96.38	82.25	59.43	51.68
	12	146.08	117.08	92.95	59.84	52.04
	13	149.78	120.78	95.35	60.25	52.39
	14	150.24	121.24	95.63	60.66	52.75
	15	150.75	121.75	101.00	63.68	55.38
	16	155.45	126.45	101.59	64.43	56.02
	17	155.93	126.93	101.74	66.97	58.24
	18	156.47	127.47	101.89	68.92	59.93
	19	159.32	130.32	102.97	71.00	61.74
	20	159.62	130.62	108.18	73.14	63.60
	21	160.69	131.69	110.11	73.58	63.98
	22	161.09	132.09	115.66	77.99	67.82
	23	161.75	132.75	116.22	78.44	68.21
	24	174.69	145.69	122.74	78.88	68.58
	25	175.99	146.99	125.12	84.56	73.54
	26	183.93	154.93	133.03	85.14	74.04
	27	184.73	155.73	133.89	85.58	74.42
	28	186.44	157.44	140.89	88.59	77.03
	29	186.84	157.84	143.28	89.04	77.42
	30	188.61	159.61	145.97	90.41	78.62
	31	198.01	169.01	151.37	92.72	80.63
	32	198.95	169.95	152.07	95.34	82.91
	33	201.43	172.43	165.97	97.29	84.60
	34	206.98	177.98	167.36	102.04	88.73
	35	222.67	193.67	167.51	102.52	89.15
	36	225.67	196.67	169.38	105.91	90.05
	37	226.51	197.51	172.91	106.25	92.39
	38	243.29	214.29	181.42	107.89	93.81
	39	244.97	215.97	189.08	110.14	95.77
	40	245.71	216.71	193.00	111.79	97.21
	41	252.71	223.71	196.93	114.46	99.53
	42	253.41	224.41	200.89	126.40	107.53
	43	253.76	224.76	203.80	127.60	110.96
	44	254.12	225.12	206.77	128.35	111.35
	45	254.49	225.49	210.07	128.50	111.74
	46	254.86	225.86	210.41	128.94	112.13
	47	255.22	226.22	210.71	131.38	112.51
	48	256.20	227.20	210.86	131.63	114.46
	49	256.57	227.57	211.01	132.08	114.85

Zones		From Alaska/Hawaii				
		13–16				
Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 256.93	\$ 227.93	\$ 211.53	\$ 139.61	\$ 121.40
	51	260.46	231.46	221.93	140.37	122.06
	52	271.98	242.98	225.71	140.81	122.45
	53	273.23	244.23	229.40	144.66	125.79
	54	273.77	244.77	233.04	145.10	126.18
	55	284.57	255.57	246.85	145.55	126.56
	56	285.69	256.69	248.24	146.79	127.64
	57	307.12	278.12	254.34	148.68	129.29
	58	310.72	281.72	254.95	151.96	132.14
	59	311.08	282.08	255.43	154.04	133.94
	60	311.45	282.45	264.97	157.69	137.12
	61	314.81	285.81	268.93	158.13	137.51
	62	315.56	286.56	269.33	160.72	139.76
	63	329.72	300.72	269.48	162.37	141.20
	64	331.14	302.14	269.63	169.74	147.60
	65	331.51	302.51	269.78	170.48	148.24
	66	331.87	302.87	270.18	178.19	148.63
	67	332.24	303.24	278.15	178.97	149.55
	68	332.61	303.61	278.95	179.12	151.94
	69	333.13	304.13	279.42	179.27	154.32
	70	343.52	314.52	279.57	179.42	156.01
	71	344.57	315.57	280.04	181.91	158.18
	72	344.94	315.94	280.19	183.85	159.88
	73	345.30	316.30	280.50	187.27	162.84
	74	345.67	316.67	280.81	189.22	164.54
	75	346.51	317.51	281.44	201.49	166.55
	76	363.10	334.10	281.59	203.95	171.57
	77	368.40	339.40	281.74	204.20	173.59
	78	368.93	339.93	282.37	204.35	175.91
	79	369.44	340.44	282.52	205.17	178.41
	80	379.51	350.51	282.67	221.51	183.91
	81	380.52	351.52	282.98	223.15	184.46
	82	380.89	351.89	283.29	223.62	184.85
	83	381.25	352.25	284.06	225.62	186.50
	84	381.62	352.62	299.38	228.13	188.57
	85	382.22	353.22	300.92	234.13	202.70
	86	394.10	365.10	301.23	234.74	204.12
	87	419.23	390.23	301.54	244.88	204.51
	88	421.75	392.75	301.85	245.90	211.75
	89	422.36	393.36	306.93	246.05	212.49
	90	434.28	405.28	307.44	246.20	214.09
	91	435.48	406.48	310.55	246.64	214.47
	92	448.61	419.61	333.52	251.01	218.26
	93	461.45	432.45	335.82	251.45	218.65
	94	465.12	436.12	336.41	252.09	219.04
	95	465.49	436.49	348.04	264.84	219.45
	96	465.85	436.85	349.21	266.12	227.43
	97	466.22	437.22	365.43	266.27	231.29
	98	469.69	440.69	368.42	266.42	231.68
	99	470.52	441.52	388.80	267.26	232.37
	100	487.00	458.00	432.00	284.00	246.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

\*Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\*One-pound rate applies.

# U.S. Express Package Rates From Alaska and Hawaii<sup>1</sup>

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

Zones		From Alaska/Hawaii				
		13–16				
Delivery Commitment <sup>2</sup>		Next day by 8 or 8:30 a.m.	Next day by 10:30 a.m.	Next day by 3 p.m. <sup>3</sup>	2nd day by 10:30 a.m.	2nd day by 4:30 p.m. <sup>3</sup>
Service		FedEx First Overnight <sup>®</sup>	FedEx Priority Overnight <sup>®</sup>	FedEx Standard Overnight <sup>®</sup>	FedEx 2Day <sup>®</sup> A.M.	FedEx 2Day <sup>®</sup>
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 491.87	\$ 462.58	\$ 436.32	\$ 286.84	\$ 248.46
	102	496.74	467.16	440.64	289.68	250.92
	103	501.61	471.74	444.96	292.52	253.38
	104	506.48	476.32	449.28	295.36	255.84
	105	511.35	480.90	453.60	298.20	258.30
	106	516.22	485.48	457.92	301.04	260.76
	107	521.09	490.06	462.24	303.88	263.22
	108	525.96	494.64	466.56	306.72	265.68
	109	530.83	499.22	470.88	309.56	268.14
	110	535.70	503.80	475.20	312.40	270.60
	111	540.57	508.38	479.52	315.24	273.06
	112	545.44	512.96	483.84	318.08	275.52
	113	550.31	517.54	488.16	320.92	277.98
	114	555.18	522.12	492.48	323.76	280.44
	115	560.05	526.70	496.80	326.60	282.90
	116	564.92	531.28	501.12	329.44	285.36
	117	569.79	535.86	505.44	332.28	287.82
	118	574.66	540.44	509.76	335.12	290.28
	119	579.53	545.02	514.08	337.96	292.74
	120	584.40	549.60	518.40	340.80	295.20
	121	589.27	554.18	522.72	343.64	297.66
	122	594.14	558.76	527.04	346.48	300.12
	123	599.01	563.34	531.36	349.32	302.58
	124	603.88	567.92	535.68	352.16	305.04
	125	608.75	572.50	540.00	355.00	307.50
	126	613.62	577.08	544.32	357.84	309.96
	127	618.49	581.66	548.64	360.68	312.42
	128	623.36	586.24	552.96	363.52	314.88
	129	628.23	590.82	557.28	366.36	317.34
	130	633.10	595.40	561.60	369.20	319.80
	131	637.97	599.98	565.92	372.04	322.26
	132	642.84	604.56	570.24	374.88	324.72
	133	647.71	609.14	574.56	377.72	327.18
	134	652.58	613.72	578.88	380.56	329.64
	135	657.45	618.30	583.20	383.40	332.10
	136	662.32	622.88	587.52	386.24	334.56
	137	667.19	627.46	591.84	389.08	337.02
	138	672.06	632.04	596.16	391.92	339.48
	139	676.93	636.62	600.48	394.76	341.94
	140	681.80	641.20	604.80	397.60	344.40
	141	686.67	645.78	609.12	400.44	346.86
	142	691.54	650.36	613.44	403.28	349.32
	143	696.41	654.94	617.76	406.12	351.78
	144	701.28	659.52	622.08	408.96	354.24
	145	706.15	664.10	626.40	411.80	356.70
	146	711.02	668.68	630.72	414.64	359.16
	147	715.89	673.26	635.04	417.48	361.62
	148	720.76	677.84	639.36	420.32	364.08
	149	725.63	682.42	643.68	423.16	366.54
	150	730.50	687.00	648.00	426.00	369.00

<sup>1</sup>For FedEx Express Multiweight per-pound rates, see pp. 56–57.

<sup>2</sup>Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.

<sup>3</sup>By 8 p.m. to residences.

# U.S. Express Package Rates Within Hawaiï¹

Shipments within Hawaiï.

Zones		Intra-Hawaiï
Delivery Commitment²		Within islands
FedEx® Envelope up to 8 oz.		FedEx Priority Overnight®
Shipments in All Other Packaging / Maximum Weight in Lbs.		\$ 7.00
	1 lb.	\$ 7.00
	2 lbs.	7.00
	3	7.00
	4	7.00
	5	7.50
	6	7.75
	7	8.00
	8	8.25
	9	8.50
	10	8.75
	11	9.00
	12	9.25
	13	9.50
	14	9.75
	15	10.00
	16	10.25
	17	10.50
	18	10.75
	19	11.00
	20	11.25
	21	11.50
	22	11.75
	23	12.00
	24	12.25
	25	12.50
	26	12.75
	27	13.00
	28	13.25
	29	13.50
	30	13.75
	31	14.00
	32	14.25
	33	14.50
	34	14.75
	35	15.00
	36	15.25
	37	15.50
	38	15.75
	39	16.00
	40	16.25
	41	16.50
	42	16.75
	43	17.00
	44	17.25
	45	17.50
	46	17.75
	47	18.00
	48	18.25
	49	18.50

Zones		Intra-Hawaiï
Delivery Commitment²		Within islands
Service		FedEx Priority Overnight®
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 18.75
	51	19.00
	52	19.25
	53	19.50
	54	19.75
	55	20.00
	56	20.25
	57	20.50
	58	20.75
	59	21.00
	60	21.25
	61	21.50
	62	21.75
	63	22.00
	64	22.25
	65	22.50
	66	22.75
	67	23.00
	68	23.25
	69	23.50
	70	23.75
	71	24.00
	72	24.25
	73	24.50
	74	24.75
	75	25.00
	76	25.25
	77	25.50
	78	25.75
	79	26.00
	80	26.25
	81	26.50
	82	26.75
	83	27.00
	84	27.25
	85	27.50
	86	27.75
	87	28.00
	88	28.25
	89	28.50
	90	28.75
	91	29.00
	92	29.25
	93	29.50
	94	29.75
	95	30.00
	96	30.25
	97	30.50
	98	30.75
	99	31.00
	100	31.25

Zones		Intra-Hawaiï
Delivery Commitment²		Within islands
Service		FedEx Priority Overnight®
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 31.50
	102	31.75
	103	32.00
	104	32.25
	105	32.50
	106	32.75
	107	33.00
	108	33.25
	109	33.50
	110	33.75
	111	34.00
	112	34.25
	113	34.50
	114	34.75
	115	35.00
	116	35.25
	117	35.50
	118	35.75
	119	36.00
	120	36.25
	121	36.50
	122	36.75
	123	37.00
	124	37.25
	125	37.50
	126	37.75
	127	38.00
	128	38.25
	129	38.50
	130	38.75
	131	39.00
	132	39.25
	133	39.50
	134	39.75
	135	40.00
	136	40.25
	137	40.50
	138	40.75
	139	41.00
	140	41.25
	141	41.50
	142	41.75
	143	42.00
	144	42.25
	145	42.50
	146	42.75
	147	43.00
	148	43.25
	149	43.50
	150	43.75

¹For FedEx Express Multiweight per-pound rates, see pp. 56–57.

²Some exceptions apply. See [fedex.com/us/packages](https://www.fedex.com/us/packages) for details.  
Any fraction of a pound is rounded up to the next-higher pound.

# U.S. Package Rates: FedEx Express Multiweight®

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more (200 lbs. or more for FedEx Express Saver® shipments). A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

## Zone 2

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 2.45	\$ 2.16	\$ 1.97	\$ 1.45	\$ 1.26	\$ 1.13
500–999 lbs.	2.43	2.14	1.95	1.43	1.24	1.11
1,000–1,999 lbs.	2.41	2.12	1.93	1.41	1.22	1.09
2,000+ lbs.	2.39	2.10	1.91	1.39	1.20	1.07

## Zone 3

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 3.38	\$ 3.09	\$ 2.91	\$ 1.66	\$ 1.44	\$ 1.35
500–999 lbs.	3.36	3.07	2.89	1.64	1.42	1.33
1,000–1,999 lbs.	3.34	3.05	2.87	1.62	1.40	1.31
2,000+ lbs.	3.32	3.03	2.85	1.60	1.38	1.29

## Zone 4

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 5.67	\$ 5.38	\$ 5.32	\$ 2.17	\$ 1.89	\$ 1.76
500–999 lbs.	5.65	5.36	5.30	2.15	1.87	1.74
1,000–1,999 lbs.	5.63	5.34	5.28	2.13	1.85	1.72
2,000+ lbs.	5.61	5.32	5.26	2.11	1.83	1.70

## Zone 5

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 6.13	\$ 5.84	\$ 5.78	\$ 3.17	\$ 2.78	\$ 2.11
500–999 lbs.	6.11	5.82	5.76	3.15	2.76	2.09
1,000–1,999 lbs.	6.09	5.80	5.74	3.13	2.74	2.07
2,000+ lbs.	6.07	5.78	5.72	3.11	2.72	2.05

## Zone 6

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 6.27	\$ 5.98	\$ 5.92	\$ 5.15	\$ 4.47	\$ 2.95
500–999 lbs.	6.25	5.96	5.90	5.13	4.45	2.93
1,000–1,999 lbs.	6.23	5.94	5.88	5.11	4.43	2.91
2,000+ lbs.	6.21	5.92	5.86	5.09	4.41	2.89

## Zone 7

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 6.74	\$ 6.45	\$ 6.39	\$ 5.46	\$ 4.74	\$ 3.24
500–999 lbs.	6.72	6.43	6.37	5.44	4.72	3.22
1,000–1,999 lbs.	6.70	6.41	6.35	5.42	4.70	3.20
2,000+ lbs.	6.68	6.39	6.33	5.40	4.68	3.18

FedEx Ground Multiweight® shipment rates are available by contract only. Contact your FedEx account executive for more information. FedEx Ground multiple-piece shipments may receive per-pound rates if the total shipment weighs 200 lbs. or more. A shipment average minimum package weight applies and varies by contract.

Any fraction of a pound is rounded up to the next-higher pound.

## U.S. Package Rates: FedEx Express Multiweight

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more (200 lbs. or more for FedEx Express Saver shipments). A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

### Zone 8

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	\$ 6.91	\$ 6.62	\$ 6.56	\$ 5.73	\$ 4.98	\$ 3.70
500–999 lbs.	6.89	6.60	6.54	5.71	4.96	3.68
1,000–1,999 lbs.	6.87	6.58	6.52	5.69	4.94	3.66
2,000+ lbs.	6.85	6.56	6.50	5.67	4.92	3.64

### Zones 9 and 10 (To AK and HI Metro)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight® <sup>1</sup>	FedEx 2Day® A.M. <sup>2</sup>	FedEx 2Day®
100–499 lbs.	\$ 7.57	\$ 7.28	\$ 6.83	\$ 5.82	\$ 5.05
500–999 lbs.	7.55	7.26	6.81	5.80	5.03
1,000–1,999 lbs.	7.53	7.24	6.79	5.78	5.01
2,000+ lbs.	7.51	7.22	6.77	5.76	4.99

### Zones 11 and 12 (To AK and HI Rural)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx 2Day®
100–499 lbs.	\$ 7.72	\$ 7.43	\$ 5.09
500–999 lbs.	7.70	7.41	5.07
1,000–1,999 lbs.	7.68	7.39	5.05
2,000+ lbs.	7.66	7.37	5.03

### Zones 13–16 (From AK and HI to Contiguous U.S.)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
100–499 lbs.	\$ 4.87	\$ 4.58	\$ 4.32	\$ 2.84	\$ 2.46
500–999 lbs.	4.85	4.56	4.30	2.82	2.44
1,000–1,999 lbs.	4.83	4.54	4.28	2.80	2.42
2,000+ lbs.	4.81	4.52	4.26	2.78	2.40

### Intra-Hawaii

Multiply by total shipment weight.

Weight	FedEx Priority Overnight®
100–150 lbs.	\$ 0.31
151+ lbs.	0.29

<sup>1</sup>FedEx Standard Overnight is available to Alaska metro only.

<sup>2</sup>FedEx 2Day A.M. is available to Alaska only. Service is not available to Hawaii.

Any fraction of a pound is rounded up to the next-higher pound.

## FedEx SameDay® and FedEx SameDay® Freight Rates

Go to [fedexsameday.com](https://fedexsameday.com) or call 1.800.399.5999 to request these services. Shipments weighing less than 151 lbs. that contain at least one palletized piece are priced at the 151-lb. FedEx SameDay Freight rate.

### FedEx SameDay® Rates (per shipment)<sup>1</sup>

Total Shipment Weight	Rate
0–25 lbs.	\$235
Each additional lb. in excess of 25 lbs., up to 70 lbs. <sup>1</sup>	\$1.35/lb.
Additional lbs. in excess of 70 lbs. (increments of 50 lbs.) <sup>1</sup>	\$95/50 lbs.

<sup>1</sup>Other additional fees may apply. Prices may vary depending on origin and destination.  
 Discounts may apply for movements of less than 70 miles between origin and destination.  
 Additional discounts may apply for multiple shipments destined to the same city.  
 Call 1.800.399.5999 for details.

### FedEx SameDay® Freight Rates

Per-pound rates (multiply by total shipment weight).

Weight	ZONES						
	2	3	4	5	6	7	8
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
151–299 lbs.	\$ 2.83	\$ 4.76	\$ 5.40	\$ 7.98	\$ 8.69	\$ 10.08	\$ 11.11
300–499 lbs.	2.12	3.62	5.40	7.98	8.69	10.08	11.11
500–999 lbs.	2.25	3.28	5.41	8.53	9.35	10.90	11.75
1,000–1,999 lbs.	1.78	3.19	5.37	8.41	9.18	10.80	11.46
2,000+ lbs.	1.73	3.13	5.16	7.55	8.99	10.71	11.34

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details.

# FedEx SameDay and FedEx SameDay Freight Fees

Go to [fedexsameday.com](https://fedexsameday.com) or call 1.800.399.5999 to request these services.

## Special Handling Fees and Other Charges

The following fees may apply to your FedEx SameDay and FedEx SameDay Freight shipments.

	FedEx SameDay® <sup>1</sup>	FedEx SameDay® Freight
<b>Additional Deliveries / Same Address</b>	\$12.50	—
<b>Additional Deliveries / Same City</b> Applies to multiple-piece shipments in which pieces are delivered to different addresses in the same city.	\$50	—
<b>After-Hours Pickup or Delivery</b> 8 p.m.–8 a.m., Mon.–Fri.	\$30	—
<b>Airline-to-Airline Transfer</b>	\$200	—
<b>Alaska and Hawaii Pickup or Delivery</b>	\$75	—
<b>Cancellation Fee</b>	\$30	—
<b>Commuter Airline Transfer</b> Applies to shipments routed through a commuter airline.	\$50	—
<b>Declared Value</b> Maximum of \$2,000.	<ul style="list-style-type: none"> <li>• \$2.70 for shipments valued between \$100.01–\$300</li> <li>• \$0.90 per \$100 of declared value for shipments valued in excess of \$300</li> </ul>	—
<b>Excess Mileage (when applicable)</b>	\$2.25/mile	<ul style="list-style-type: none"> <li>• \$4.25/mile for shipments less than 1,000 lbs.</li> <li>• \$4.95/mile for shipments 1,000 lbs. or more</li> </ul>
<b>Fuel Surcharge</b>	Variable <sup>2</sup>	Variable <sup>2</sup>
<b>Hold and Ship Charge</b> Applies to shipments that, at customer request, require an overnight hold.	\$50	—
<b>Holiday Pickup or Delivery</b>	\$50	\$200 <sup>3</sup>
<b>Metro Charge</b> Applies to shipments picked up and/or delivered in select primary metro areas. Assessed once per shipment.	—	\$30
<b>Outside Delivery Area Pickup and Delivery</b> Applies when the pickup and/or delivery point is more than 50 miles from the serving airport(s). Assessed once per shipment.	—	\$100
<b>Oversize Package Charge</b> Applies when one piece in the shipment weighs more than 70 lbs.	\$30	\$30
<b>Pickup and Delivery Reattempt</b>	\$40	\$100 <sup>3</sup>
<b>Saturday Pickup or Delivery</b>	\$30	\$150 <sup>3</sup>
<b>Sunday Pickup or Delivery</b>	\$40	\$175 <sup>3</sup>
<b>Waiting Time</b> Applies after the first 15 minutes of wait time.	\$10 per 15 min.	—

<sup>1</sup>These fees apply separately for handling and delivery. That is, the fees shown are per pickup and per delivery.

<sup>2</sup>Charges shown on this page do not include any fuel surcharge that may be applicable. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details.

<sup>3</sup>Fee covers both pickup and delivery on the same day.



# FedEx SameDay® City Rates

Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) or call 1.800.399.5999 to request these services.

## FedEx SameDay® City Priority Rates\*

Multiply per-pound rates by total shipment weight.

	ZONES <sup>1</sup>						
	0A	0B	0C	0D	0E	0F	0G <sup>2</sup>
	0–5 miles	6–10 miles	11–15 miles	16–25 miles	26–35 miles	36–45 miles	46+ miles
<b>Single-piece shipments</b>							
Base rate (0–50 lbs.)	\$ 18.00	\$ 23.00	\$ 27.00	\$ 38.00	\$ 50.00	\$ 62.00	\$ 68.00
Per-pound rate (51–150 lbs.)	0.36	0.46	0.54	0.76	1.00	1.24	1.36
<b>Multiple-piece shipments<sup>3</sup></b>							
Base rate (0–50 lbs.)	\$ 21.00	\$ 26.00	\$ 30.00	\$ 41.00	\$ 53.00	\$ 65.00	\$ 71.00
Per-pound rate (51+ lbs.)	0.42	0.52	0.60	0.82	1.06	1.30	1.42

<sup>1</sup>Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) for ZIP codes served.

<sup>2</sup>An Excess Mileage Fee of \$1.50 per mile, for every mile beyond 45 miles, applies to zone 0G shipments.

<sup>3</sup>Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment.

## FedEx SameDay® City Standard Rates\*

Multiply per-pound rates by total shipment weight.

	ZONES <sup>1</sup>					
	0A	0B	0C	0D	0E	0F
	0–5 miles	6–10 miles	11–15 miles	16–25 miles	26–35 miles	36–45 miles
<b>Single-piece shipments</b>						
Base rate (0–50 lbs.)	\$ 15.00	\$ 19.00	\$ 23.00	\$ 35.00	\$ 47.00	\$ 62.00
Per-pound rate (51–150 lbs.)	0.30	0.38	0.46	0.70	0.94	1.24
<b>Multiple-piece shipments<sup>2</sup></b>						
Base rate (0–50 lbs.)	\$ 18.00	\$ 22.00	\$ 26.00	\$ 38.00	\$ 50.00	\$ 65.00
Per-pound rate (51+ lbs.)	0.36	0.44	0.52	0.76	1.00	1.30

<sup>1</sup>Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) for ZIP codes served.

<sup>2</sup>Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment.

## FedEx SameDay® City Economy Rates\*

Multiply per-pound rates by total shipment weight.

	ZONES <sup>1</sup>					
	0A	0B	0C	0D	0E	0F
	0–5 miles	6–10 miles	11–15 miles	16–25 miles	26–35 miles	36–45 miles
<b>Single-piece shipments</b>						
Base rate (0–50 lbs.)	\$ 12.00	\$ 15.00	\$ 18.00	\$ 28.00	\$ 38.00	\$ 46.00
Per-pound rate (51–150 lbs.)	0.24	0.30	0.36	0.56	0.76	0.92
<b>Multiple-piece shipments<sup>2</sup></b>						
Base rate (0–50 lbs.)	\$ 14.00	\$ 17.00	\$ 20.00	\$ 30.00	\$ 40.00	\$ 48.00
Per-pound rate (51+ lbs.)	0.28	0.34	0.40	0.60	0.80	0.96

<sup>1</sup>Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) for ZIP codes served.

<sup>2</sup>Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment.

\*Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) for metro markets served by FedEx SameDay City Priority, FedEx SameDay City Standard and FedEx SameDay City Economy.

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details (see the FedEx Ground fuel surcharge).

# FedEx SameDay City Rates and Fees

Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) or call 1.800.399.5999 to request these services.

## FedEx SameDay® City Rates (New York City)

Per-pound rates (multiply by total shipment weight).

Weight	ZONES <sup>1</sup>		
	0A	0B	0C
	0–15 miles	16–25 miles	26–50 miles
1–499 lbs.	\$ 1.00	\$ 1.00	\$ 1.00
500–999 lbs.	0.95	0.95	0.95
1,000+ lbs.	0.65	0.65	0.65
Minimum Charge	50.00	70.00	125.00

<sup>1</sup>These rates apply in New York City only. Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area.

Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) for New York City ZIP codes served.

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details (see the FedEx Ground fuel surcharge).

## FedEx SameDay® City Route Rates

FedEx SameDay City Route rates are available by contract only. Contact your FedEx account executive for more information.

## Special Handling Fees and Other Charges

The following fees may apply to your FedEx SameDay City shipments.

	FedEx SameDay® City (Priority, Standard and Economy)	FedEx SameDay® City <sup>1</sup> (New York City)	FedEx SameDay® City Route
<b>Additional Deliveries / Same Address</b>	—	\$30	—
<b>Additional Deliveries / Same City</b> Applies to multiple-piece shipments in which pieces are delivered to different addresses in the same city.	—	\$50	—
<b>Additional Handling Surcharge (per package)</b> Applies when (1) the package weighs more than 70 lbs.; or (2) the length, width or height is more than 60 inches; or (3) the length plus width plus height is more than 95 inches.	\$11	\$8.50	—
<b>Address Correction Fee</b>	\$14	\$12	—
<b>After-Hours Pickup or Delivery</b> • FedEx SameDay City Priority and FedEx SameDay City Route: Ready time of 8:01 p.m.–6:59 a.m., Mon.–Fri. • FedEx SameDay City: 8 p.m.–8 a.m., Mon.–Fri.	\$20 <sup>2</sup>	\$16 <sup>2</sup>	\$25 per run <sup>2</sup> (pickup only)
<b>Cancellation Fee</b>	• \$20 (priority) <sup>3</sup> • \$20 (standard) <sup>3</sup> • \$15 (economy) <sup>3</sup>	—	\$30 per run <sup>3</sup>
<b>Declared Value</b> Maximum of \$2,000.	• \$3 for shipments valued between \$100.01–\$300 • \$1 per \$100 of declared value for shipments valued in excess of \$300	• \$2.70 for shipments valued between \$100.01–\$300 • \$0.90 per \$100 of declared value for shipments valued in excess of \$300	• \$3 for runs valued between \$100.01–\$300 • \$1 per \$100 of declared value for runs valued in excess of \$300
<b>Evening Delivery Only</b> • Delivery only between 5 p.m.–8 p.m. • Assessed only when a customer selects this option in connection with residential delivery for FedEx SameDay City Economy	\$3.50	—	—
<b>Excess Mileage (when applicable)</b>	\$1.50/mile <sup>4</sup>	—	—

(Continued on p. 62)

<sup>1</sup>These fees apply separately for handling and delivery. That is, the fees shown are per pickup and per delivery.

<sup>2</sup>Only one surcharge will apply for after-hours pickup or delivery, holiday pickup or delivery, Saturday pickup or delivery, or Sunday pickup or delivery, per shipment.

<sup>3</sup>This fee applies if a cancellation occurs 30 minutes before the ready time or later.

<sup>4</sup>The Excess Mileage Fee is charged at \$1.50 per mile, or parts thereof, after 45 miles for FedEx SameDay City Priority only.

Charges shown on this page do not include any fuel surcharge that may be applicable. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details (see the FedEx Ground fuel surcharge).

## FedEx SameDay City Fees

Go to [fedex.com/samedaycity](https://fedex.com/samedaycity) or call 1.800.399.5999 to request these services.

### Special Handling Fees and Other Charges (cont.)

The following fees may apply to your FedEx SameDay City shipments.

	FedEx SameDay® City (Priority, Standard and Economy)	FedEx SameDay® City¹ (New York City)	FedEx SameDay® City Route
<b>FedEx® Delivery Signature Options</b> <ul style="list-style-type: none"> <li>• Indirect Signature Required</li> <li>• Direct Signature Required</li> <li>• Adult Signature Required</li> </ul> For FedEx SameDay City Priority, FedEx SameDay City Standard and FedEx SameDay City Economy, the Indirect Signature Required fee applies to residential delivery only. There is no additional charge for commercial delivery.	<ul style="list-style-type: none"> <li>• \$4.50 (indirect)</li> <li>• \$4.50 (direct)</li> <li>• \$5.50 (adult)</li> </ul>	—	<ul style="list-style-type: none"> <li>• \$4.50 (direct)²</li> <li>• \$5.50 (adult)²</li> </ul>
<b>Fuel Surcharge</b>	Variable³	Variable³	Variable³
<b>Hold and Ship Charge</b> Applies to shipments that, at customer request, require an overnight hold.	—	\$30	—
<b>Holiday Pickup or Delivery</b>	\$40⁴	\$50⁵	\$90 per run⁴
<b>Oversize Package Charge</b> Applies when one piece in the shipment weighs more than 70 lbs.	—	\$30	—
<b>Pickup and Delivery Reattempt</b>	—	\$20⁵,⁶	—
<b>Pickup Attempt</b>	\$10⁷	—	—
<b>Same-day Return to Sender</b> Assessed only when the shipper selects this option and the shipment was rendered undeliverable.	Customer base rate with selected surcharges⁸	—	—
<b>Saturday Pickup or Delivery</b>	\$20⁴	\$30⁵	\$25 per run⁴ (pickup only)
<b>Sunday Pickup or Delivery</b>	\$20⁴	\$40⁵	\$25 per run⁴ (pickup only)
<b>Waiting Time</b> Applies after the first 15 minutes of wait time.	—	\$10 per 15 min.	—

¹These fees apply separately for handling and delivery. That is, the fees shown are per pickup and per delivery.

²Adult Signature Required and Direct Signature Required charges are assessed on a per-piece basis up to a maximum of seven units per run. Indirect Signature Required is included with all shipments at no additional charge.

³Charges shown on this page do not include any fuel surcharge that may be applicable. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details (see the FedEx Ground fuel surcharge).

⁴Only one surcharge will apply for after-hours pickup or delivery, holiday pickup or delivery, Saturday pickup or delivery, or Sunday pickup or delivery, per shipment.

⁵Fee covers both pickup and delivery on the same day.

⁶The charge shown applies for pickup and delivery reattempts when the package weighs up to 50 lbs. For packages in excess of 50 lbs., an additional charge of \$0.50 per pound applies. The charge is assessed each time we reattempt pickup or delivery.

⁷Fee applies when a shipment is not ready when we attempt pickup.

⁸Same-day return to sender is charged on undeliverable shipments when customers have selected that the shipment is to be returned the same day or as soon as possible.

# FedEx One Rate®

FedEx One Rate, a flat-rate pricing option, is available for qualifying FedEx Express U.S. shipments in FedEx Express packaging. FedEx One Rate pricing is an alternative to FedEx® Standard List Rates, account-specific rates or FedEx® Retail Rates. No account-specific discounts apply.

## About These Rate Tables

In the rate tables that follow:

- FedEx One Rate includes any applicable residential surcharges, delivery area surcharges and fuel surcharge.
- FedEx One Rate is subject to other charges including, but not limited to, on-call pickup, Saturday delivery, FedEx® Delivery Signature Options, additional declared value, and address or account corrections.
- Shippers are required to use FedEx Express packaging and FedEx Express U.S. services (FedEx Express Saver, FedEx 2Day, FedEx 2Day A.M., FedEx Standard Overnight, FedEx Priority Overnight and FedEx First Overnight).
- To qualify for FedEx One Rate pricing, FedEx envelopes must weigh 10 lbs. or less, and FedEx paks, boxes and tubes must weigh 50 lbs. or less.

## Local Zone (Zone 2)

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>1</sup>	3rd day by 4:30 p.m. <sup>2</sup>	2nd day by 4:30 p.m. <sup>2</sup>	2nd day by 10:30 a.m.	Next day by 3 p.m. <sup>2</sup>	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®	FedEx 2Day®	FedEx 2Day® A.M.	FedEx Standard Overnight®	FedEx Priority Overnight®	FedEx First Overnight®
Packing Type						
FedEx® Envelope	\$ 7.50	\$ 17.50	\$ 21.75	\$ 23.50	\$ 27.50	\$ 64.50
FedEx® Pak	7.50	18.25	23.25	28.00	33.50	70.50
FedEx® Small Box	8.50	18.50	24.25	30.00	34.00	71.00
FedEx® Medium Box	11.00	19.75	24.75	33.75	39.25	76.25
FedEx® Large Box	17.00	21.50	25.75	39.25	43.75	80.75
FedEx® Extra Large Box	26.75	29.50	30.25	44.50	52.00	89.00
FedEx® Tube	26.75	29.50	30.25	44.50	52.00	89.00

## Regional Zone (Zones 3–4)

Shipments moving generally 151–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery Commitment <sup>1</sup>	3rd day by 4:30 p.m. <sup>2</sup>	2nd day by 4:30 p.m. <sup>2</sup>	2nd day by 10:30 a.m.	Next day by 3 p.m. <sup>2</sup>	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®	FedEx 2Day®	FedEx 2Day® A.M.	FedEx Standard Overnight®	FedEx Priority Overnight®	FedEx First Overnight®
Packing Type						
FedEx® Envelope	\$ 8.00	\$ 19.00	\$ 23.75	\$ 25.75	\$ 36.75	\$ 73.75
FedEx® Pak	8.25	19.25	24.25	42.50	55.00	92.00
FedEx® Small Box	9.75	19.50	24.75	46.25	59.75	96.75
FedEx® Medium Box	13.25	23.00	27.00	48.75	68.00	105.00
FedEx® Large Box	18.50	27.00	32.25	58.75	77.25	114.25
FedEx® Extra Large Box	30.25	35.75	41.25	79.50	101.00	138.00
FedEx® Tube	30.25	35.75	41.25	79.50	101.00	138.00

## National Zone (Zones 5–8, and Alaska and Hawaii shipments)

- Shipments moving generally 601 miles or more from origin to destination anywhere in the contiguous U.S.
- Shipments from the contiguous U.S. and Hawaii to Alaska.
- Shipments from the contiguous U.S. and Alaska to Hawaii.
- Shipments from Alaska and Hawaii to the contiguous U.S.
- FedEx Express intra-Alaska shipments (FedEx One Rate pricing is not available for intra-Hawaii shipments).

Delivery Commitment <sup>1</sup>	3rd day by 4:30 p.m. <sup>2</sup>	2nd day by 4:30 p.m. <sup>2</sup>	2nd day by 10:30 a.m.	Next day by 3 p.m. <sup>2</sup>	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver® <sup>3</sup>	FedEx 2Day®	FedEx 2Day® A.M. <sup>4</sup>	FedEx Standard Overnight® <sup>4</sup>	FedEx Priority Overnight®	FedEx First Overnight®
Packing Type						
FedEx® Envelope	\$ 9.75	\$ 22.50	\$ 32.50	\$ 34.50	\$ 45.50	\$ 82.50
FedEx® Pak	10.00	22.50	35.25	55.00	73.50	110.50
FedEx® Small Box	10.75	23.50	40.75	61.00	82.00	119.00
FedEx® Medium Box	13.50	41.50	51.50	63.50	92.75	129.75
FedEx® Large Box	18.75	52.00	64.50	88.00	106.75	143.75
FedEx® Extra Large Box	42.50	78.25	93.25	122.25	148.25	185.25
FedEx® Tube	42.50	78.25	93.25	122.25	148.25	185.25

<sup>1</sup>Some exceptions apply. See [fedex.com/us/packages](https://fedex.com/us/packages) for details.

<sup>2</sup>By 8 p.m. to residences. Some exceptions apply in the National zone. See [fedex.com/us/packages](https://fedex.com/us/packages) for details.

<sup>3</sup>Not available for Alaska and Hawaii shipments.

<sup>4</sup>Hawaii service is outbound only.

# U.S. Express Freight Rates

## FedEx First Overnight® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI¹ metro	To AK rural	From AK/HI¹
151–499 lbs.	\$ 1.74	\$ 2.94	\$ 5.12	\$ 7.35	\$ 7.70	\$ 9.25	\$ 10.22	\$ 11.44	\$ 12.01	\$ 7.43
500–999 lbs.	1.68	2.80	4.61	7.18	7.67	9.23	9.97	11.07	11.62	7.41
1,000–1,999 lbs.	1.55	2.74	4.58	6.90	7.53	9.16	9.72	10.63	11.52	7.22
2,000+ lbs.	1.51	2.72	4.24	6.19	7.43	9.10	9.59	10.51	11.28	7.18
Minimum Charge	257.00	438.00	762.00	1,095.00	1,143.00	1,364.00	1,520.00	1,703.00	1,786.00	1,099.00

## FedEx 1Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI¹ metro	To AK rural	From AK/HI¹
151–499 lbs.	\$ 1.24	\$ 2.10	\$ 3.66	\$ 5.25	\$ 5.50	\$ 6.61	\$ 7.30	\$ 8.17	\$ 8.58	\$ 5.31
500–999 lbs.	1.20	2.00	3.29	5.13	5.48	6.59	7.12	7.91	8.30	5.29
1,000–1,999 lbs.	1.11	1.96	3.27	4.93	5.38	6.54	6.94	7.59	8.23	5.16
2,000+ lbs.	1.08	1.94	3.03	4.42	5.31	6.50	6.85	7.51	8.06	5.13
Minimum Charge	120.00	205.00	309.00	389.00	414.00	432.00	483.00	938.00	1,027.00	432.00

## FedEx 2Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI¹ metro	To AK rural	From AK/HI¹
151–499 lbs.	\$ 1.21	\$ 2.00	\$ 2.50	\$ 2.61	\$ 3.89	\$ 5.22	\$ 6.13	\$ 6.97	\$ 7.49	\$ 2.99
500–999 lbs.	1.16	1.88	2.35	2.55	3.78	5.04	5.75	6.90	7.33	2.95
1,000–1,999 lbs.	1.06	1.84	2.25	2.52	3.65	4.98	5.56	6.56	7.20	2.86
2,000+ lbs.	0.99	1.72	2.22	2.27	3.29	4.32	4.94	6.27	7.17	2.84
Minimum Charge	118.00	191.00	236.00	288.00	326.00	389.00	421.00	803.00	851.00	378.00

## FedEx 3Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES						
	2	3	4	5	6	7	8
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
151–499 lbs.	\$ 1.19	\$ 1.98	\$ 2.48	\$ 2.59	\$ 3.75	\$ 4.73	\$ 5.47
500–999 lbs.	1.09	1.86	2.33	2.53	3.45	4.54	5.32
1,000–1,999 lbs.	1.04	1.82	2.23	2.48	3.21	4.29	5.22
2,000+ lbs.	0.95	1.70	2.20	2.25	3.02	4.21	4.92
Minimum Charge	117.00	144.00	162.00	179.00	194.00	220.00	249.00

¹In Hawaii, service is to and from the island of Oahu only. Call 1.800.332.0807 for details.

Any fraction of a pound is rounded up to the next-higher pound.

Note: Shipments picked up from or delivered to extended service areas may be handled by cartage agents. For an explanation of delivery commitments or service areas for FedEx Express Freight U.S. services, go to [fedex.com/us/freight](https://fedex.com/us/freight) and select “Delivery commitments” or call 1.800.332.0807.

# International Package Rates to Puerto Rico: U.S. Export<sup>1</sup>

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 84.60	\$ 37.60	**
FedEx® Pak*		*	*	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 106.80	\$ 59.80	\$ 33.20
	2 lbs.	112.25	65.25	37.10
	3	119.65	72.65	42.25
	4	126.40	79.40	45.05
	5	132.95	85.95	48.95
	6	139.20	92.20	52.05
	7	145.35	98.35	56.10
	8	151.20	104.20	59.00
	9	157.80	110.80	63.15
	10	164.45	117.45	68.45
	11	171.00	124.00	72.60
	12	177.10	130.10	75.20
	13	183.55	136.55	77.90
	14	189.70	142.70	80.90
	15	194.10	147.10	84.60
	16	199.80	152.80	88.15
	17	203.25	156.25	92.30
	18	207.25	160.25	97.85
	19	212.50	165.50	101.05
	20	215.75	168.75	104.70
	21	219.60	172.60	109.50
	22	223.50	176.50	113.60
	23	228.30	181.30	117.85
	24	231.75	184.75	122.05
	25	237.50	190.50	126.35
	26	240.40	193.40	129.60
	27	244.55	197.55	133.85
	28	248.15	201.15	138.20
	29	251.30	204.30	141.65
	30	255.00	208.00	146.05
	31	258.75	211.75	149.65
	32	262.70	215.70	154.45
	33	267.60	220.60	158.60
	34	272.15	225.15	162.85
	35	276.65	229.65	167.15
	36	281.10	234.10	171.05
	37	286.25	239.25	175.50
	38	290.60	243.60	179.50
	39	295.35	248.35	183.80
	40	300.35	253.35	187.45
	41	305.35	258.35	191.60
	42	310.55	263.55	195.90
	43	315.95	268.95	199.60
	44	321.75	274.75	203.55
	45	326.15	279.15	206.50
	46	331.00	284.00	211.55
	47	335.45	288.45	215.60
	48	340.85	293.85	219.25
	49	346.05	299.05	223.30

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	50 lbs.	\$ 346.15	\$ 299.15	\$ 223.40
	51	357.45	310.45	230.95
	52	363.70	316.70	231.45
	53	369.00	322.00	234.95
	54	375.00	328.00	237.80
	55	380.15	333.15	244.95
	56	385.45	338.45	245.70
	57	391.05	344.05	250.20
	58	397.05	350.05	254.30
	59	398.55	351.55	257.75
	60	407.55	360.55	260.95
	61	415.55	368.55	265.65
	62	421.25	374.25	274.30
	63	427.45	380.45	278.95
	64	433.50	386.50	279.05
	65	433.60	386.60	283.90
	66	440.35	393.35	288.90
	67	452.65	405.65	289.80
	68	453.60	406.60	297.55
	69	466.25	419.25	301.75
70	471.85	424.85	305.40	
71	479.60	432.60	306.25	
72	479.70	432.70	307.00	
73	487.10	440.10	310.10	
74	487.15	440.15	322.55	
75	487.25	440.25	325.95	
76	505.55	458.55	326.20	
77	516.00	469.00	327.30	
78	522.05	475.05	328.30	
79	523.55	476.55	339.35	
80	534.40	487.40	339.45	
81	534.50	487.50	339.90	
82	542.60	495.60	354.85	
83	542.80	495.80	357.60	
84	547.70	500.70	357.70	
85	547.80	500.80	361.60	
86	547.90	500.90	362.10	
87	570.70	523.70	364.65	
88	570.80	523.80	373.35	
89	587.55	540.55	373.75	
90	587.65	540.65	379.40	
91	601.40	554.40	379.65	
92	607.45	560.45	382.90	
93	607.50	560.50	383.15	
94	607.65	560.65	395.95	
95	607.75	560.75	396.05	
96	611.70	564.70	397.95	
97	624.85	577.85	398.25	
98	624.95	577.95	398.55	
99	632.85	585.85	398.80	
100	657.00	610.00	433.00	

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see [p. 82](#); for express freight rates, see [p. 103](#).

\* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

\*\* One-pound rate applies.

# International Package Rates to Puerto Rico: U.S. Export<sup>1</sup>

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	101 lbs.	\$ 663.57	\$ 616.10	\$ 437.33
	102	670.14	622.20	441.66
	103	676.71	628.30	445.99
	104	683.28	634.40	450.32
	105	689.85	640.50	454.65
	106	696.42	646.60	458.98
	107	702.99	652.70	463.31
	108	709.56	658.80	467.64
	109	716.13	664.90	471.97
	110	722.70	671.00	476.30
	111	729.27	677.10	480.63
	112	735.84	683.20	484.96
	113	742.41	689.30	489.29
	114	748.98	695.40	493.62
	115	755.55	701.50	497.95
	116	762.12	707.60	502.28
	117	768.69	713.70	506.61
	118	775.26	719.80	510.94
	119	781.83	725.90	515.27
	120	788.40	732.00	519.60
	121	794.97	738.10	523.93
	122	801.54	744.20	528.26
	123	808.11	750.30	532.59
	124	814.68	756.40	536.92
	125	821.25	762.50	541.25
	126	827.82	768.60	545.58
	127	834.39	774.70	549.91
	128	840.96	780.80	554.24
	129	847.53	786.90	558.57
	130	854.10	793.00	562.90
	131	860.67	799.10	567.23
	132	867.24	805.20	571.56
	133	873.81	811.30	575.89
	134	880.38	817.40	580.22
	135	886.95	823.50	584.55
	136	893.52	829.60	588.88
	137	900.09	835.70	593.21
	138	906.66	841.80	597.54
	139	913.23	847.90	601.87
	140	919.80	854.00	606.20
	141	926.37	860.10	610.53
	142	932.94	866.20	614.86
	143	939.51	872.30	619.19
	144	946.08	878.40	623.52
	145	952.65	884.50	627.85
	146	959.22	890.60	632.18
	147	965.79	896.70	636.51
	148	972.36	902.80	640.84
	149	978.93	908.90	645.17
	150	985.50	915.00	649.50

<sup>1</sup> For FedEx Express Multiweight per-pound rates, see [p. 82](#); for express freight rates, see [p. 103](#).

# FedEx Express International Package Rates to Canada (Zone A): U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 88.25	\$ 41.25	**
FedEx® Pak	1 lb.	114.75	67.75	*
	2 lbs.	120.00	73.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 124.37	\$ 77.37	\$ 72.06
	2 lbs.	132.08	85.08	76.40
	3	143.11	96.11	82.01
	4	151.84	104.84	87.11
	5	164.15	117.15	99.52
	6	167.57	120.57	103.07
	7	171.19	124.19	107.11
	8	171.56	124.56	113.06
	9	171.81	124.81	114.38
	10	172.06	125.06	117.76
	11	172.31	125.31	121.53
	12	173.81	126.81	122.00
	13	203.81	156.81	131.20
	14	215.65	168.65	135.69
	15	222.19	175.19	140.16
	16	228.72	181.72	146.72
	17	233.95	186.95	147.87
	18	239.07	192.07	151.75
	19	239.59	192.59	155.61
	20	239.85	192.85	159.48
	21	240.12	193.12	176.22
	22	240.38	193.38	180.39
	23	240.65	193.65	184.06
	24	240.90	193.90	187.69
	25	243.06	196.06	191.40
	26	286.09	239.09	195.06
	27	300.85	253.85	198.74
	28	309.63	262.63	206.19
	29	314.52	267.52	209.33
	30	319.80	272.80	209.68
	31	326.34	279.34	214.32
	32	332.10	285.10	218.96
	33	337.87	290.87	223.60
	34	343.65	296.65	228.24
	35	348.53	301.53	232.89
	36	352.53	305.53	237.50
	37	358.74	311.74	242.11
	38	362.76	315.76	246.75
	39	368.50	321.50	251.40
	40	374.28	327.28	256.06
	41	380.06	333.06	260.71
	42	385.39	338.39	265.39
	43	389.85	342.85	270.05
	44	394.74	347.74	274.74
	45	400.06	353.06	279.43
	46	404.06	357.06	284.10
	47	409.38	362.38	291.85
	48	414.25	367.25	292.63
	49	418.26	371.26	296.05
	50	423.59	376.59	299.91
	51	425.91	378.91	311.15
	52	432.49	385.49	313.42

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 435.26	\$ 388.26	\$ 313.79
	54	438.42	391.42	316.32
	55	442.50	395.50	319.98
	56	446.58	399.58	323.64
	57	450.66	403.66	327.30
	58	454.74	407.74	330.96
	59	457.15	410.15	334.72
	60	467.55	420.55	338.41
	61	469.70	422.70	342.22
	62	475.52	428.52	346.05
	63	479.56	432.56	356.51
	64	483.56	436.56	360.44
	65	488.79	441.79	364.31
	66	489.33	442.33	364.83
	67	495.80	448.80	365.19
	68	497.77	450.77	369.01
	69	504.68	457.68	372.87
	70	507.09	460.09	376.66
	71	509.53	462.53	386.65
	72	511.97	464.97	387.67
	73	517.67	470.67	388.14
	74	524.43	477.43	397.15
	75	527.76	480.76	398.06
	76	531.08	484.08	401.95
	77	533.29	486.29	403.56
	78	535.52	488.52	405.21
	79	535.95	488.95	406.85
	80	541.29	494.29	408.50
	81	544.63	497.63	410.14
	82	546.29	499.29	411.78
	83	547.96	500.96	413.43
	84	550.80	503.80	415.06
	85	553.62	506.62	416.71
	86	556.45	509.45	418.34
	87	559.26	512.26	420.00
	88	562.10	515.10	421.63
	89	564.91	517.91	423.29
	90	567.74	520.74	424.91
	91	570.55	523.55	426.57
	92	573.36	526.36	428.21
	93	576.20	529.20	429.85
	94	579.01	532.01	431.50
	95	581.84	534.84	433.13
	96	584.66	537.66	434.79
	97	587.47	540.47	435.25
	98	590.30	543.30	435.50
	99	591.75	544.75	435.75
	100	592.00	545.00	436.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx® 10kg Box and FedEx® 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 127.06	\$ 5.78
FedEx® 25kg Box 1–56 lbs.	196.31	3.51

For shipments to markets in Canada such as:

- Calgary
- Hull
- Kitchener
- Montreal
- Niagara
- Oshawa
- Ottawa
- Toronto
- Vancouver
- Windsor
- Winnipeg

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.



# FedEx Express International Package Rates to Canada (Zone B): U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 89.25	\$ 42.25	**
FedEx® Pak	1 lb.	117.25	70.25	*
	2 lbs.	123.25	76.25	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 130.51	\$ 83.51	\$ 76.71
	2 lbs.	138.57	91.57	84.55
	3	146.68	99.68	91.59
	4	155.62	108.62	98.92
	5	177.86	130.86	114.48
	6	183.54	136.54	117.36
	7	188.86	141.86	121.90
	8	189.40	142.40	126.00
	9	189.65	142.65	131.79
	10	189.90	142.90	136.24
	11	190.15	143.15	137.66
	12	192.14	145.14	138.53
	13	231.94	184.94	155.79
	14	241.55	194.55	160.66
	15	248.10	201.10	169.09
	16	254.66	207.66	172.91
	17	260.75	213.75	173.32
	18	261.36	214.36	177.66
	19	264.51	217.51	182.03
	20	264.83	217.83	186.38
	21	265.08	218.08	203.85
	22	265.33	218.33	208.01
	23	265.58	218.58	211.85
	24	265.83	218.83	212.24
	25	268.53	221.53	217.54
	26	322.53	275.53	227.77
	27	340.30	293.30	238.71
	28	344.23	297.23	240.48
	29	347.87	300.87	241.24
	30	348.51	301.51	250.31
	31	361.23	314.23	251.24
	32	366.45	319.45	261.28
	33	372.78	325.78	265.99
	34	378.05	331.05	266.47
	35	383.32	336.32	270.79
	36	383.88	336.88	275.58
	37	394.90	347.90	280.81
	38	399.64	352.64	286.02
	39	404.37	357.37	291.24
	40	409.11	362.11	299.13
	41	413.89	366.89	299.94
	42	419.65	372.65	304.28
	43	427.52	380.52	309.91
	44	433.34	386.34	314.25
	45	438.06	391.06	318.61
	46	446.49	399.49	322.54
	47	450.71	403.71	327.30
	48	458.18	411.18	334.83
	49	462.17	415.17	335.59
	50	467.07	420.07	339.94
	51	470.20	423.20	351.01
	52	475.08	428.08	352.12

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 478.03	\$ 431.03	\$ 352.95
	54	481.68	434.68	356.40
	55	485.84	438.84	360.41
	56	490.01	443.01	364.42
	57	494.17	447.17	368.43
	58	498.33	451.33	372.44
	59	502.10	455.10	379.91
	60	508.41	461.41	390.42
	61	510.44	463.44	391.49
	62	516.85	469.85	397.54
	63	519.26	472.26	401.27
	64	523.96	476.96	401.65
	65	527.58	480.58	402.08
	66	531.54	484.54	405.57
	67	536.43	489.43	412.28
	68	539.97	492.97	412.96
	69	545.25	498.25	419.85
	70	547.54	500.54	420.55
	71	549.53	502.53	427.49
	72	551.56	504.56	428.20
	73	560.94	513.94	437.55
	74	564.00	517.00	438.49
	75	568.77	521.77	439.04
	76	571.99	524.99	449.57
	77	575.53	528.53	450.63
	78	578.84	531.84	451.43
	79	582.14	535.14	451.75
	80	585.45	538.45	452.00
	81	588.75	541.75	452.25
	82	592.05	545.05	452.50
	83	595.36	548.36	452.75
	84	598.65	551.65	453.00
	85	601.98	554.98	453.25
	86	605.29	558.29	453.50
	87	608.57	561.57	453.75
	88	611.89	564.89	454.00
	89	615.18	568.18	454.25
	90	618.50	571.50	454.50
	91	621.81	574.81	454.75
	92	625.10	578.10	455.00
	93	628.42	581.42	455.25
	94	631.71	584.71	455.50
	95	635.03	588.03	455.75
	96	638.34	591.34	456.00
	97	641.62	594.62	456.25
	98	642.50	595.50	456.50
	99	642.75	595.75	456.75
	100	643.00	596.00	457.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 145.39	\$ 6.61
FedEx® 25kg Box 1–56 lbs.	221.78	3.96

For shipments to remote areas of Canada such as:

- New Brunswick
- Newfoundland
- Northwest Territories
- Nova Scotia
- Prince Edward Island
- Saskatchewan
- Yukon

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates to Mexico (Zone C): U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 91.25	\$ 44.25	**
FedEx® Pak	1 lb.	110.50	63.50	*
	2 lbs.	114.25	67.25	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 125.61	\$ 78.61	\$ 72.19
	2 lbs.	133.22	86.22	79.33
	3	142.91	95.91	89.56
	4	152.78	105.78	90.76
	5	167.56	120.56	106.18
	6	181.49	134.49	115.74
	7	190.24	143.24	125.00
	8	209.41	162.41	137.52
	9	211.91	164.91	138.78
	10	212.16	165.16	139.29
	11	212.43	165.43	149.47
	12	213.65	166.65	155.95
	13	237.98	190.98	159.93
	14	258.41	211.41	160.35
	15	277.05	230.05	165.60
	16	278.92	231.92	170.85
	17	279.17	232.17	176.12
	18	279.42	232.42	181.37
	19	279.67	232.67	195.72
	20	279.92	232.92	201.28
	21	280.17	233.17	206.34
	22	280.42	233.42	206.85
	23	280.67	233.67	207.48
	24	280.92	233.92	220.01
	25	282.78	235.78	227.01
	26	319.97	272.97	227.71
	27	363.92	316.92	228.06
	28	368.32	321.32	234.48
	29	368.76	321.76	235.14
	30	369.13	322.13	243.57
	31	376.53	329.53	247.35
	32	377.29	330.29	248.86
	33	390.59	343.59	250.39
	34	391.92	344.92	255.95
	35	392.17	345.17	256.53
	36	392.42	345.42	258.07
	37	392.67	345.67	262.85
	38	393.55	346.55	263.33
	39	401.25	354.25	266.06
	40	404.87	357.87	266.39
	41	419.56	372.56	267.31
	42	421.03	374.03	268.21
	43	433.74	386.74	270.15
	44	435.27	388.27	272.06
	45	436.09	389.09	274.47
	46	452.48	405.48	279.22
	47	459.14	412.14	285.49
	48	464.49	417.49	286.12
	49	465.05	418.05	290.02
	50	471.05	424.05	290.41
	51	471.65	424.65	292.35
	52	476.28	429.28	294.57

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 488.94	\$ 441.94	\$ 296.79
	54	493.35	446.35	297.19
	55	497.79	450.79	300.28
	56	502.23	455.23	303.37
	57	506.67	459.67	306.46
	58	511.11	464.11	309.55
	59	515.83	468.83	309.86
	60	520.43	473.43	310.20
	61	520.89	473.89	313.91
	62	521.20	474.20	322.45
	63	521.45	474.45	323.31
	64	521.87	474.87	323.62
	65	530.27	483.27	326.38
	66	531.11	484.11	329.14
	67	547.63	500.63	331.90
	68	556.05	509.05	334.66
	69	556.90	509.90	339.66
	70	563.63	516.63	340.16
	71	565.24	518.24	345.20
	72	565.49	518.49	345.71
	73	565.94	518.94	348.45
	74	569.65	522.65	351.21
	75	573.83	526.83	356.23
	76	580.54	533.54	356.74
	77	581.22	534.22	359.49
	78	584.49	537.49	362.26
	79	584.82	537.82	376.32
	80	585.88	538.88	377.73
	81	607.00	560.00	377.99
	82	610.33	563.33	378.26
	83	613.22	566.22	378.56
	84	616.10	569.10	378.81
	85	616.45	569.45	383.81
	86	616.81	569.81	399.86
	87	617.15	570.15	407.03
	88	617.78	570.78	409.25
	89	630.11	583.11	409.51
	90	633.43	586.43	409.78
	91	637.89	590.89	410.04
	92	642.34	595.34	410.31
	93	644.99	597.99	410.56
	94	645.26	598.26	410.93
	95	648.03	601.03	418.19
	96	653.00	606.00	418.92
	97	655.25	608.25	419.70
	98	655.50	608.50	419.95
	99	655.75	608.75	421.72
	100	656.00	609.00	457.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 166.90	\$ 7.59
FedEx® 25kg Box 1–56 lbs.	236.03	4.21

For shipments to:

- Mexico

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates to Zone D: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 103.25	\$ 56.25	**
FedEx® Pak	1 lb.	122.75	75.75	*
	2 lbs.	126.00	79.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 140.83	\$ 93.83	\$ 85.26
	2 lbs.	154.05	107.05	100.51
	3	171.38	124.38	115.64
	4	191.53	144.53	129.59
	5	215.62	168.62	151.14
	6	225.49	178.49	163.69
	7	235.76	188.76	175.36
	8	244.05	197.05	176.53
	9	244.88	197.88	185.01
	10	245.13	198.13	185.86
	11	245.38	198.38	195.62
	12	247.15	200.15	196.60
	13	282.43	235.43	211.19
	14	307.26	260.26	221.85
	15	316.22	269.22	223.30
	16	325.67	278.67	252.17
	17	333.56	286.56	255.93
	18	334.38	287.38	256.32
	19	337.68	290.68	257.16
	20	338.01	291.01	260.06
	21	338.26	291.26	270.97
	22	338.51	291.51	273.82
	23	338.76	291.76	289.23
	24	339.01	292.01	290.78
	25	342.85	295.85	293.77
	26	419.64	372.64	353.57
	27	449.39	402.39	359.63
	28	459.35	412.35	366.24
	29	467.03	420.03	380.34
	30	475.98	428.98	381.75
	31	485.04	438.04	384.25
	32	486.46	439.46	384.50
	33	514.61	467.61	384.75
	34	517.43	470.43	385.00
	35	536.40	489.40	385.25
	36	545.17	498.17	385.50
	37	546.05	499.05	386.28
	38	547.35	500.35	401.75
	39	573.33	526.33	421.52
	40	581.64	534.64	423.50
	41	590.87	543.87	423.77
	42	597.80	550.80	425.32
	43	608.89	561.89	456.05
	44	616.28	569.28	461.77
	45	625.03	578.03	462.35
	46	634.30	587.30	463.33
	47	644.43	597.43	471.33
	48	653.22	606.22	484.67
	49	661.98	614.98	486.01
	50	662.88	615.88	486.26
	51	680.15	633.15	486.51
	52	687.84	640.84	487.08

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 691.37	\$ 644.37	\$ 498.45
	54	701.57	654.57	499.59
	55	711.79	664.79	505.76
	56	722.01	675.01	511.92
	57	732.23	685.23	518.08
	58	742.45	695.45	524.24
	59	751.09	704.09	536.68
	60	765.41	718.41	537.93
	61	771.04	724.04	538.18
	62	786.19	739.19	538.73
	63	789.94	742.94	539.49
	64	805.57	758.57	554.69
	65	808.81	761.81	556.21
	66	824.96	777.96	556.46
	67	827.74	780.74	557.19
	68	844.89	797.89	571.79
	69	846.62	799.62	573.25
	70	863.79	816.79	573.52
	71	865.51	818.51	574.60
	72	881.29	834.29	586.06
	73	882.88	835.88	588.21
	74	900.03	853.03	598.53
	75	901.76	854.76	598.81
	76	902.67	855.67	599.21
	77	920.68	873.68	607.00
	78	929.86	882.86	609.82
	79	934.70	887.70	612.66
	80	939.54	892.54	615.46
	81	958.45	911.45	620.58
	82	969.60	922.60	621.10
	83	970.73	923.73	621.35
	84	986.01	939.01	621.60
	85	987.54	940.54	621.85
	86	1,000.48	953.48	622.49
	87	1,001.78	954.78	635.19
	88	1,019.00	972.00	636.46
	89	1,020.73	973.73	636.77
	90	1,025.83	978.83	637.23
	91	1,035.02	988.02	646.43
	92	1,039.21	992.21	650.87
	93	1,049.85	1,002.85	652.12
	94	1,059.97	1,012.97	653.56
	95	1,068.23	1,021.23	653.81
	96	1,077.07	1,030.07	654.06
	97	1,083.82	1,036.82	654.31
	98	1,084.50	1,037.50	654.57
	99	1,084.75	1,037.75	655.50
	100	1,085.00	1,038.00	674.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 200.40	\$ 9.11
FedEx® 25kg Box 1–56 lbs.	296.10	5.29

For shipments to:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Germany
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Italy
- Luxembourg
- Monaco
- Netherlands (Holland)
- San Marino
- Scotland (U.K.)
- Vatican City
- Wales (U.K.)

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates to Zone E: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International Priority®	FedEx International Economy®
		\$ 118.75	**
FedEx® Pak	1 lb.	134.75	*
	2 lbs.	159.50	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 156.44	\$ 102.28
	2 lbs.	176.95	129.26
	3	215.56	151.56
	4	245.72	189.48
	5	272.68	213.00
	6	288.93	242.57
	7	310.73	269.29
	8	337.02	273.12
	9	339.65	313.67
	10	339.92	328.00
	11	340.17	336.57
	12	342.98	339.01
	13	398.98	361.36
	14	451.94	386.27
	15	489.95	432.01
	16	541.00	450.28
	17	546.11	468.13
	18	562.74	487.51
	19	611.27	505.40
	20	616.13	523.99
	21	616.62	563.32
	22	616.87	567.77
	23	617.13	569.98
	24	617.38	602.64
	25	621.75	618.72
	26	709.15	640.43
	27	817.07	688.84
	28	830.53	704.68
	29	884.43	733.59
	30	889.82	750.14
	31	915.18	772.18
	32	917.73	774.39
	33	957.55	774.64
	34	961.54	774.89
	35	996.46	775.14
	36	999.96	775.39
	37	1,001.80	777.06
	38	1,002.05	810.39
	39	1,002.31	814.62
	40	1,002.62	845.51
	41	1,002.90	848.60
	42	1,008.40	910.40
	43	1,076.78	916.58
	44	1,083.62	917.20
	45	1,086.42	919.04
	46	1,142.24	955.84
	47	1,147.83	959.56
	48	1,215.48	1,007.49
	49	1,254.89	1,012.29
	50	1,258.84	1,013.21
	51	1,262.54	1,031.61
	52	1,262.91	1,033.45

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 1,263.19	\$ 1,055.92
	54	1,264.68	1,058.17
	55	1,294.29	1,072.39
	56	1,323.90	1,086.61
	57	1,353.51	1,100.83
	58	1,383.12	1,115.05
	59	1,440.30	1,116.48
	60	1,446.02	1,116.74
	61	1,446.60	1,117.01
	62	1,447.49	1,117.28
	63	1,465.12	1,117.55
	64	1,470.61	1,118.93
	65	1,471.17	1,146.53
	66	1,471.42	1,149.29
	67	1,471.67	1,149.57
	68	1,471.98	1,149.82
	69	1,472.23	1,150.07
	70	1,475.72	1,150.32
	71	1,545.47	1,150.57
	72	1,552.45	1,150.82
	73	1,553.15	1,151.28
	74	1,567.15	1,151.53
	75	1,569.58	1,151.78
	76	1,618.07	1,152.03
	77	1,624.23	1,152.28
	78	1,626.62	1,152.53
	79	1,674.31	1,155.29
	80	1,679.09	1,210.46
	81	1,679.57	1,233.91
	82	1,679.82	1,248.79
	83	1,681.34	1,250.28
	84	1,711.73	1,260.63
	85	1,727.11	1,266.55
	86	1,731.41	1,270.62
	87	1,817.27	1,271.03
	88	1,825.86	1,271.43
	89	1,826.72	1,279.30
	90	1,829.12	1,280.09
	91	1,829.38	1,281.43
	92	1,829.63	1,307.97
	93	1,829.88	1,311.85
	94	1,833.56	1,312.26
	95	1,907.06	1,320.40
	96	1,934.29	1,321.22
	97	2,027.12	1,332.79
	98	2,036.41	1,333.95
	99	2,040.97	1,344.55
	100	2,132.00	1,352.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.	

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 343.23	\$ 15.60
FedEx® 25kg Box 1–56 lbs.	622.00	11.11

For shipments to:

- Bulgaria
- Czech Republic
- Estonia
- Gibraltar
- Hungary
- Latvia
- Lithuania
- Poland
- Romania
- Russia
- Slovak Republic
- Slovenia
- South Africa

<sup>1</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates to Zone F: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 100.50	\$ 53.50	**
FedEx® Pak	1 lb.	117.50	70.50	*
	2 lbs.	122.75	75.75	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 133.80	\$ 86.80	\$ 80.81
	2 lbs.	145.43	98.43	93.99
	3	164.59	117.59	108.34
	4	183.32	136.32	121.47
	5	212.41	165.41	143.89
	6	221.82	174.82	155.24
	7	232.45	185.45	167.70
	8	242.91	195.91	173.54
	9	243.96	196.96	180.97
	10	244.21	197.21	183.14
	11	244.46	197.46	190.85
	12	246.74	199.74	192.66
	13	292.34	245.34	214.45
	14	306.99	259.99	216.63
	15	316.40	269.40	230.59
	16	326.32	279.32	231.99
	17	335.77	288.77	244.90
	18	338.80	291.80	246.21
	19	339.11	292.11	259.51
	20	339.36	292.36	268.63
	21	339.61	292.61	285.60
	22	339.86	292.86	289.75
	23	340.11	293.11	290.17
	24	340.36	293.36	290.42
	25	344.62	297.62	292.58
	26	429.82	382.82	335.78
	27	452.85	405.85	356.17
	28	462.07	415.07	358.27
	29	463.00	416.00	370.75
	30	464.45	417.45	378.49
	31	493.42	446.42	386.05
	32	505.24	458.24	393.64
	33	514.25	467.25	401.23
	34	521.86	474.86	414.60
	35	522.63	475.63	422.31
	36	524.04	477.04	429.55
	37	552.21	505.21	430.46
	38	561.03	514.03	448.31
	39	570.68	523.68	450.12
	40	578.67	531.67	450.79
	41	587.63	540.63	462.48
	42	596.16	549.16	463.69
	43	605.14	558.14	475.39
	44	613.62	566.62	476.56
	45	622.62	575.62	493.40
	46	628.61	581.61	495.11
	47	638.10	591.10	500.81
	48	647.07	600.07	503.60
	49	656.56	609.56	505.35
	50	665.19	618.19	507.81
	51	666.07	619.07	515.21
	52	676.03	629.03	528.81

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 677.03	\$ 630.03	\$ 530.20
	54	686.95	639.95	530.60
	55	696.93	649.93	537.10
	56	706.91	659.91	543.60
	57	716.89	669.89	550.10
	58	726.87	679.87	556.60
	59	735.45	688.45	572.47
	60	753.15	706.15	576.30
	61	754.94	707.94	595.09
	62	771.66	724.66	598.69
	63	773.35	726.35	604.26
	64	790.16	743.16	609.63
	65	791.86	744.86	615.01
	66	808.65	761.65	620.39
	67	810.34	763.34	625.78
	68	827.12	780.12	631.16
	69	828.82	781.82	636.53
	70	845.58	798.58	641.90
	71	847.27	800.27	647.30
	72	851.35	804.35	652.67
	73	864.26	817.26	658.06
	74	881.06	834.06	663.43
	75	882.75	835.75	668.82
	76	899.51	852.51	674.19
	77	901.20	854.20	679.57
	78	918.00	871.00	684.94
	79	919.69	872.69	690.34
	80	936.47	889.47	695.71
	81	938.17	891.17	701.10
	82	938.60	891.60	706.46
	83	939.03	892.03	711.86
	84	940.36	893.36	717.23
	85	966.63	919.63	722.61
	86	979.33	932.33	727.99
	87	980.62	933.62	733.38
	88	997.37	950.37	738.74
	89	999.08	952.08	744.12
	90	1,011.75	964.75	749.50
	91	1,013.05	966.05	754.89
	92	1,026.19	979.19	760.27
	93	1,027.52	980.52	765.64
	94	1,043.78	996.78	771.02
	95	1,045.42	998.42	776.39
	96	1,063.17	1,016.17	781.79
	97	1,064.97	1,017.97	787.16
	98	1,073.86	1,026.86	790.42
	99	1,074.75	1,027.75	790.75
	100	1,075.00	1,028.00	791.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 199.99	\$ 9.09
FedEx® 25kg Box 1–56 lbs.	297.87	5.32

For shipments to:

- Hong Kong
- Singapore
- Taiwan

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates to Zone G: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 100.00	\$ 53.00	**
FedEx® Pak	1 lb.	117.75	70.75	*
	2 lbs.	123.00	76.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 135.67	\$ 88.67	\$ 81.90
	2 lbs.	150.58	103.58	97.18
	3	166.04	119.04	110.12
	4	179.81	132.81	124.17
	5	217.64	170.64	146.30
	6	225.72	178.72	157.83
	7	239.82	192.82	167.54
	8	241.23	194.23	168.95
	9	241.49	194.49	183.53
	10	241.76	194.76	184.99
	11	242.02	195.02	185.25
	12	243.94	196.94	187.72
	13	282.17	235.17	221.58
	14	298.23	251.23	229.17
	15	312.15	265.15	229.93
	16	327.16	280.16	232.04
	17	328.67	281.67	233.08
	18	328.92	281.92	253.45
	19	331.16	284.16	264.01
	20	331.41	284.41	265.08
	21	331.66	284.66	275.73
	22	331.91	284.91	277.25
	23	332.16	285.16	280.89
	24	332.41	285.41	281.48
	25	335.99	288.99	282.82
	26	407.59	360.59	309.60
	27	450.27	403.27	327.71
	28	460.23	413.23	329.53
	29	461.23	414.23	357.05
	30	475.88	428.88	359.83
	31	493.58	446.58	367.03
	32	495.35	448.35	390.80
	33	515.65	468.65	393.19
	34	517.69	470.69	393.56
	35	518.96	471.96	395.23
	36	544.20	497.20	428.29
	37	553.71	506.71	431.61
	38	562.71	515.71	439.08
	39	572.20	525.20	445.13
	40	573.16	526.16	446.68
	41	574.35	527.35	477.44
	42	597.78	550.78	480.53
	43	606.78	559.78	480.92
	44	615.28	568.28	484.63
	45	624.32	577.32	488.30
	46	630.31	583.31	494.92
	47	639.82	592.82	495.59
	48	640.79	593.79	496.04
	49	658.35	611.35	496.39
	50	667.00	620.00	497.25
	51	667.89	620.89	514.22
	52	677.88	630.88	515.92

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 678.88	\$ 631.88	\$ 525.87
	54	688.89	641.89	530.34
	55	698.87	651.87	537.08
	56	708.85	661.85	543.82
	57	718.83	671.83	550.56
	58	728.81	681.81	557.30
	59	737.47	690.47	569.64
	60	755.22	708.22	573.81
	61	757.03	710.03	578.20
	62	773.81	726.81	582.61
	63	775.52	728.52	587.01
	64	792.37	745.37	591.42
	65	794.06	747.06	595.80
	66	796.67	749.67	600.20
	67	798.19	751.19	604.59
	68	828.11	781.11	608.97
	69	831.12	784.12	613.38
	70	847.95	800.95	617.78
	71	849.64	802.64	622.18
	72	851.40	804.40	626.57
	73	851.80	804.80	630.97
	74	853.39	806.39	635.36
	75	885.19	838.19	639.78
	76	902.03	855.03	644.17
	77	903.72	856.72	648.55
	78	920.55	873.55	652.95
	79	922.24	875.24	657.34
	80	930.52	883.52	661.74
	81	938.92	891.92	666.13
	82	947.33	900.33	670.54
	83	955.72	908.72	674.94
	84	964.13	917.13	679.33
	85	972.52	925.52	683.73
	86	980.93	933.93	688.11
	87	989.32	942.32	692.52
	88	997.73	950.73	696.92
	89	1,006.14	959.14	701.32
	90	1,014.52	967.52	705.70
	91	1,022.93	975.93	710.09
	92	1,031.33	984.33	714.50
	93	1,039.73	992.73	718.89
	94	1,048.13	1,001.13	723.30
	95	1,056.53	1,009.53	727.69
	96	1,064.93	1,017.93	732.09
	97	1,073.34	1,026.34	733.21
	98	1,081.74	1,034.74	733.46
	99	1,090.14	1,043.14	733.71
	100	1,095.00	1,048.00	734.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 197.19	\$ 8.96
FedEx® 25kg Box 1–56 lbs.	289.24	5.17

For shipments to:

- Japan
- Korea, South

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.



# International Package Rates to Zone H: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 109.50	\$ 62.50	**
FedEx® Pak	1 lb.	134.50	87.50	*
	2 lbs.	136.00	89.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 159.92	\$ 112.92	\$ 97.09
	2 lbs.	176.58	129.58	110.03
	3	191.45	144.45	123.80
	4	207.09	160.09	138.42
	5	220.49	173.49	162.09
	6	232.85	185.85	172.26
	7	249.80	202.80	184.59
	8	271.81	224.81	200.99
	9	277.46	230.46	206.10
	10	278.88	231.88	225.02
	11	279.14	232.14	227.13
	12	280.70	233.70	231.97
	13	311.78	264.78	242.07
	14	339.40	292.40	261.22
	15	357.36	310.36	263.14
	16	370.52	323.52	276.31
	17	371.84	324.84	288.43
	18	380.52	333.52	303.74
	19	387.42	340.42	306.66
	20	388.11	341.11	308.02
	21	388.43	341.43	335.22
	22	388.68	341.68	337.95
	23	388.93	341.93	338.26
	24	389.19	342.19	338.51
	25	394.28	347.28	342.54
	26	496.08	449.08	423.13
	27	506.26	459.26	431.19
	28	515.15	468.15	443.47
	29	526.08	479.08	444.70
	30	536.04	489.04	449.92
	31	563.83	516.83	451.07
	32	566.61	519.61	473.93
	33	569.67	522.67	485.67
	34	569.98	522.98	486.85
	35	570.23	523.23	487.10
	36	570.49	523.49	487.43
	37	572.53	525.53	493.98
	38	613.30	566.30	522.48
	39	620.60	573.60	530.35
	40	623.47	576.47	549.35
	41	623.76	576.76	551.26
	42	626.93	579.93	551.98
	43	690.13	643.13	566.36
	44	696.46	649.46	567.80
	45	716.48	669.48	568.82
	46	718.49	671.49	589.22
	47	728.44	681.44	591.26
	48	748.59	701.59	628.06
	49	750.61	703.61	631.74
	50	751.53	704.53	633.05
	51	769.77	722.77	633.30
	52	790.90	743.90	634.40

Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
53 lbs.	\$ 793.03	\$ 746.03	\$ 656.40
54	805.40	758.40	658.61
55	809.20	762.20	658.86
56	813.00	766.00	659.11
57	816.80	769.80	659.36
58	820.60	773.60	659.61
59	839.47	792.47	663.80
60	882.42	835.42	664.23
61	886.72	839.72	665.69
62	889.51	842.51	694.79
63	892.97	845.97	697.71
64	894.11	847.11	698.78
65	916.91	869.91	720.18
66	919.35	872.35	722.32
67	920.61	873.61	722.57
68	940.94	893.94	722.82
69	951.49	904.49	723.07
70	953.66	906.66	723.32
71	996.98	949.98	725.18
72	1,001.32	954.32	762.27
73	1,002.86	955.86	765.98
74	1,033.51	986.51	766.36
75	1,036.58	989.58	769.84
76	1,036.89	989.89	771.72
77	1,037.14	990.14	771.97
78	1,040.18	993.18	772.22
79	1,100.83	1,053.83	772.47
80	1,111.02	1,064.02	772.72
81	1,132.69	1,085.69	772.97
82	1,134.87	1,087.87	773.22
83	1,135.12	1,088.12	773.47
84	1,136.91	1,089.91	773.72
85	1,171.88	1,124.88	773.97
86	1,175.38	1,128.38	774.22
87	1,175.73	1,128.73	774.47
88	1,175.98	1,128.98	774.72
89	1,177.66	1,130.66	774.97
90	1,211.25	1,164.25	775.22
91	1,214.61	1,167.61	775.47
92	1,229.56	1,182.56	775.72
93	1,231.07	1,184.07	775.97
94	1,257.27	1,210.27	776.22
95	1,271.07	1,224.07	776.47
96	1,284.85	1,237.85	776.72
97	1,298.64	1,251.64	776.97
98	1,311.46	1,264.46	777.22
99	1,312.75	1,265.75	778.21
100	1,313.00	1,266.00	798.00
101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 233.95	\$ 10.63
FedEx® 25kg Box 1–56 lbs.	347.53	6.21

For shipments to:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates to Zone I: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International Priority®	FedEx International Economy®
		\$ 50.50	**
FedEx® Pak	1 lb.	67.75	*
	2 lbs.	75.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 89.58	\$ 76.06
	2 lbs.	93.97	93.43
	3	106.81	103.81
	4	120.56	112.34
	5	135.98	118.89
	6	147.66	132.85
	7	158.09	142.18
	8	167.42	145.63
	9	168.36	152.86
	10	168.71	160.34
	11	175.59	167.16
	12	181.44	173.65
	13	191.68	179.44
	14	199.24	184.64
	15	222.23	191.43
	16	236.40	199.92
	17	238.01	206.77
	18	238.89	215.07
	19	256.23	222.31
	20	265.75	229.50
	21	268.76	241.43
	22	269.09	248.76
	23	269.38	256.06
	24	269.69	263.44
	25	271.29	270.79
	26	302.98	278.15
	27	309.14	285.47
	28	309.76	290.80
	29	310.17	298.15
	30	317.88	304.12
	31	329.14	310.13
	32	343.62	315.62
	33	351.03	321.53
	34	363.94	326.64
	35	365.50	332.55
	36	396.47	337.67
	37	418.57	342.78
	38	420.80	348.69
	39	429.42	354.90
	40	430.29	361.10
	41	438.57	365.88
	42	440.41	369.56
	43	440.84	374.67
	44	449.19	379.38
	45	450.46	384.09
	46	475.64	389.60
	47	478.18	403.88
	48	478.47	405.32
	49	478.78	405.65
	50	481.45	409.29
	51	534.66	413.82
	52	539.99	421.86

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 545.67	\$ 422.68
	54	546.28	427.37
	55	557.47	432.10
	56	568.66	436.83
	57	579.85	441.56
	58	591.04	446.29
	59	592.16	450.39
	60	592.48	454.55
	61	594.20	459.46
	62	628.15	464.37
	63	631.56	472.63
	64	631.91	479.24
	65	632.20	479.91
	66	634.28	484.49
	67	675.71	489.38
	68	679.88	494.28
	69	680.30	499.22
	70	680.60	504.13
	71	682.70	513.61
	72	709.00	514.57
	73	711.63	518.87
	74	711.93	523.76
	75	713.23	528.68
	76	738.79	533.60
	77	741.36	538.53
	78	741.66	542.60
	79	743.15	546.61
	80	771.80	550.60
	81	774.67	554.60
	82	774.97	565.17
	83	777.60	566.23
	84	830.20	566.60
	85	835.48	573.86
	86	836.01	574.60
	87	836.27	578.60
	88	836.54	582.61
	89	836.80	586.60
	90	838.24	596.85
	91	866.87	597.88
	92	869.74	598.61
	93	870.03	602.61
	94	870.66	606.61
	95	882.92	616.85
	96	884.86	617.88
	97	923.57	618.60
	98	927.45	622.70
	99	931.58	626.62
	100	1,001.00	645.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.	

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 181.69	\$ 8.26
FedEx® 25kg Box 1–56 lbs.	271.54	4.85

For shipments to:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

<sup>1</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.



# International Package Rates to Zone J: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 112.25	\$ 65.25	**
FedEx® Pak	1 lb.	134.75	87.75	*
	2 lbs.	141.00	94.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 149.56	\$ 102.56	\$ 96.12
	2 lbs.	169.89	122.89	116.89
	3	188.15	141.15	130.73
	4	207.60	160.60	144.10
	5	228.12	181.12	165.53
	6	245.22	198.22	178.68
	7	262.76	215.76	196.58
	8	279.37	232.37	212.10
	9	287.44	240.44	228.75
	10	288.25	241.25	231.30
	11	288.50	241.50	231.75
	12	291.25	244.25	235.94
	13	346.12	299.12	287.65
	14	390.48	343.48	301.00
	15	407.34	360.34	313.83
	16	421.78	374.78	334.11
	17	435.69	388.69	342.16
	18	438.84	391.84	344.88
	19	439.16	392.16	364.09
	20	439.41	392.41	370.50
	21	439.66	392.66	385.28
	22	439.91	392.91	386.76
	23	440.16	393.16	387.03
	24	440.44	393.44	387.46
	25	446.02	399.02	396.03
	26	557.62	510.62	467.97
	27	585.26	538.26	475.17
	28	599.24	552.24	494.14
	29	603.01	556.01	518.15
	30	605.22	558.22	529.36
	31	649.36	602.36	548.37
	32	663.96	616.96	550.30
	33	678.13	631.13	559.98
	34	691.75	644.75	570.67
	35	705.88	658.88	585.99
	36	707.30	660.30	603.11
	37	734.14	687.14	604.83
	38	761.32	714.32	624.79
	39	774.22	727.22	642.32
	40	775.51	728.51	644.65
	41	789.59	742.59	661.01
	42	803.74	756.74	662.65
	43	817.88	770.88	684.20
	44	832.00	785.00	693.57
	45	846.13	799.13	707.05
	46	871.81	824.81	708.41
	47	874.40	827.40	708.89
	48	888.53	841.53	718.06
	49	902.12	855.12	739.91
	50	915.19	868.19	742.10
	51	916.81	869.81	750.72
	52	949.17	902.17	759.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 952.43	\$ 905.43	\$ 767.84
	54	963.78	916.78	775.07
	55	981.15	934.15	785.12
	56	998.52	951.52	795.17
	57	1,015.89	968.89	805.22
	58	1,033.26	986.26	815.27
	59	1,046.09	999.09	816.29
	60	1,080.31	1,033.31	816.94
	61	1,103.31	1,056.31	829.93
	62	1,108.97	1,061.97	831.24
	63	1,111.50	1,064.50	834.01
	64	1,160.83	1,113.83	836.88
	65	1,168.94	1,121.94	839.78
	66	1,169.76	1,122.76	842.68
	67	1,177.00	1,130.00	845.58
	68	1,202.61	1,155.61	848.49
	69	1,205.18	1,158.18	851.39
	70	1,243.76	1,196.76	854.29
	71	1,255.32	1,208.32	857.19
	72	1,266.57	1,219.57	860.09
	73	1,284.11	1,237.11	862.99
	74	1,289.89	1,242.89	865.88
	75	1,290.48	1,243.48	868.79
	76	1,291.78	1,244.78	871.69
	77	1,317.70	1,270.70	874.59
	78	1,327.45	1,280.45	877.48
	79	1,345.95	1,298.95	880.38
	80	1,357.44	1,310.44	883.29
	81	1,369.07	1,322.07	886.20
	82	1,380.69	1,333.69	889.09
	83	1,392.29	1,345.29	891.99
	84	1,403.92	1,356.92	894.90
	85	1,415.53	1,368.53	897.79
	86	1,427.16	1,380.16	900.69
	87	1,438.79	1,391.79	903.59
	88	1,450.39	1,403.39	906.50
	89	1,462.02	1,415.02	909.39
	90	1,473.62	1,426.62	912.28
	91	1,485.25	1,438.25	915.18
	92	1,496.87	1,449.87	918.08
	93	1,508.48	1,461.48	920.98
	94	1,520.11	1,473.11	923.88
	95	1,531.72	1,484.72	926.79
	96	1,543.11	1,496.11	929.69
	97	1,544.25	1,497.25	932.59
	98	1,544.50	1,497.50	935.49
	99	1,544.75	1,497.75	938.37
	100	1,545.00	1,498.00	939.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 244.50	\$ 11.11
FedEx® 25kg Box 1–56 lbs.	399.27	7.13

For shipments to:

- Australia
- Guam
- Indonesia
- Macau
- Malaysia
- New Zealand
- Philippines
- Thailand
- Vietnam

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates to Zone K: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International Priority®	FedEx International Economy®
		\$ 64.25	**
FedEx® Pak	1 lb.	84.00	*
	2 lbs.	89.75	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 95.96	\$ 89.57
	2 lbs.	111.79	107.85
	3	130.39	119.23
	4	145.67	133.86
	5	173.16	150.72
	6	182.35	167.47
	7	198.49	184.25
	8	222.14	198.79
	9	230.25	212.32
	10	231.07	217.16
	11	231.32	221.20
	12	233.30	224.74
	13	272.73	253.86
	14	313.09	274.80
	15	341.37	282.36
	16	355.04	318.53
	17	356.41	322.82
	18	366.11	331.81
	19	375.75	350.30
	20	376.72	356.48
	21	376.97	361.68
	22	377.22	362.21
	23	377.47	366.02
	24	377.72	375.21
	25	382.13	377.13
	26	470.33	415.45
	27	495.41	435.93
	28	508.29	462.07
	29	521.12	473.73
	30	533.92	475.02
	31	567.22	500.56
	32	570.55	503.12
	33	583.63	503.38
	34	584.94	503.63
	35	585.62	506.01
	36	598.82	520.79
	37	600.14	522.29
	38	623.94	534.62
	39	635.16	584.21
	40	636.29	589.18
	41	658.69	589.68
	42	660.93	591.39
	43	673.29	625.55
	44	702.93	628.97
	45	738.98	629.32
	46	762.76	635.64
	47	765.15	648.13
	48	808.72	668.24
	49	821.78	670.26
	50	823.09	672.35
	51	835.88	692.23
	52	866.96	694.22

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 870.11	\$ 701.55
	54	881.01	702.29
	55	882.10	711.37
	56	883.19	720.45
	57	884.28	729.53
	58	885.37	738.61
	59	885.62	739.56
	60	885.87	740.15
	61	887.85	751.89
	62	927.40	753.08
	63	968.81	756.47
	64	972.96	756.81
	65	979.89	763.44
	66	980.59	766.94
	67	980.87	767.29
	68	986.25	773.92
	69	1,048.47	777.41
	70	1,054.70	780.92
	71	1,055.33	784.40
	72	1,055.58	787.91
	73	1,057.78	791.41
	74	1,101.76	791.76
	75	1,192.38	798.38
	76	1,201.45	799.06
	77	1,202.36	810.86
	78	1,202.61	812.04
	79	1,203.80	812.36
	80	1,226.80	812.72
	81	1,229.10	819.33
	82	1,229.35	854.78
	83	1,229.60	858.33
	84	1,229.88	858.69
	85	1,232.60	865.67
	86	1,272.93	866.37
	87	1,284.03	869.66
	88	1,285.15	870.14
	89	1,286.69	879.60
	90	1,317.36	880.55
	91	1,320.43	881.06
	92	1,320.74	891.06
	93	1,321.00	894.69
	94	1,325.57	898.33
	95	1,415.37	901.95
	96	1,424.35	905.58
	97	1,425.25	908.23
	98	1,425.50	908.50
	99	1,425.75	908.75
	100	1,426.00	909.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.	

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 233.55	\$ 10.62
FedEx® 25kg Box 1–56 lbs.	382.38	6.83

For shipments to:

- Bahrain
- Brunei
- Cyprus
- Egypt
- Israel
- Jordan
- Kuwait
- Lebanon
- Oman
- Palestine Autonomous
- Qatar
- Saudi Arabia
- Syria<sup>1</sup>
- Turkey
- United Arab Emirates
- Yemen Arab Republic<sup>1</sup>

<sup>1</sup> Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates to Zone L: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 131.25	\$ 84.25	**
FedEx® Pak	1 lb.	148.50	101.50	*
	2 lbs.	179.00	132.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 165.76	\$ 118.76	\$ 112.15
	2 lbs.	190.17	143.17	133.07
	3	218.15	171.15	157.27
	4	247.30	200.30	182.57
	5	272.70	225.70	197.18
	6	300.84	253.84	244.93
	7	328.97	281.97	258.70
	8	370.28	323.28	294.53
	9	396.33	349.33	316.26
	10	398.95	351.95	318.45
	11	407.10	360.10	342.64
	12	410.97	363.97	348.85
	13	487.99	440.99	390.77
	14	519.32	472.32	420.68
	15	543.87	496.87	423.69
	16	583.50	536.50	440.25
	17	587.47	540.47	464.12
	18	606.54	559.54	501.52
	19	637.68	590.68	518.22
	20	640.80	593.80	519.89
	21	642.32	595.32	532.13
	22	642.58	595.58	548.48
	23	642.85	595.85	570.20
	24	643.12	596.12	572.38
	25	648.39	601.39	574.21
	26	753.61	706.61	610.74
	27	785.93	738.93	619.72
	28	804.80	757.80	623.53
	29	834.10	787.10	655.35
	30	837.03	790.03	658.54
	31	859.88	812.88	715.56
	32	876.14	829.14	721.28
	33	916.86	869.86	727.73
	34	920.94	873.94	728.40
	35	923.77	876.77	728.67
	36	940.04	893.04	728.92
	37	977.87	930.87	731.06
	38	996.84	949.84	758.63
	39	1,002.32	955.32	803.52
	40	1,003.10	956.10	808.04
	41	1,018.59	971.59	841.04
	42	1,034.06	987.06	844.34
	43	1,111.14	1,064.14	846.84
	44	1,118.85	1,071.85	847.09
	45	1,119.63	1,072.63	847.34
	46	1,120.52	1,073.52	847.59
	47	1,138.22	1,091.22	852.06
	48	1,140.00	1,093.00	941.46
	49	1,140.78	1,093.78	950.40
	50	1,156.25	1,109.25	951.56
	51	1,184.79	1,137.79	974.65
	52	1,215.31	1,168.31	976.96

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 1,218.37	\$ 1,171.37	\$ 979.40
	54	1,219.74	1,172.74	980.32
	55	1,247.10	1,200.10	980.57
	56	1,274.46	1,227.46	980.82
	57	1,301.82	1,254.82	981.07
	58	1,329.18	1,282.18	981.32
	59	1,331.93	1,284.93	981.57
	60	1,332.28	1,285.28	981.98
	61	1,332.89	1,285.89	990.08
	62	1,345.09	1,298.09	990.89
	63	1,360.96	1,313.96	991.17
	64	1,389.46	1,342.46	991.92
	65	1,417.77	1,370.77	1,006.82
	66	1,420.61	1,373.61	1,008.31
	67	1,424.54	1,377.54	1,009.92
	68	1,500.14	1,453.14	1,010.19
	69	1,507.70	1,460.70	1,010.45
	70	1,508.46	1,461.46	1,015.63
	71	1,510.47	1,463.47	1,016.22
	72	1,550.10	1,503.10	1,016.54
	73	1,554.07	1,507.07	1,022.84
	74	1,554.47	1,507.47	1,023.47
	75	1,554.84	1,507.84	1,023.72
	76	1,562.12	1,515.12	1,023.97
	77	1,589.15	1,542.15	1,024.22
	78	1,591.86	1,544.86	1,026.84
	79	1,618.90	1,571.90	1,076.84
	80	1,621.61	1,574.61	1,081.84
	81	1,632.33	1,585.33	1,082.34
	82	1,697.40	1,650.40	1,082.59
	83	1,703.91	1,656.91	1,082.84
	84	1,725.48	1,678.48	1,083.09
	85	1,727.64	1,680.64	1,085.34
	86	1,727.89	1,680.89	1,085.70
	87	1,728.14	1,681.14	1,085.95
	88	1,729.08	1,682.08	1,086.31
	89	1,747.82	1,700.82	1,093.35
	90	1,749.70	1,702.70	1,094.06
	91	1,749.95	1,702.95	1,105.58
	92	1,750.20	1,703.20	1,106.74
	93	1,750.45	1,703.45	1,106.99
	94	1,750.70	1,703.70	1,107.24
	95	1,750.95	1,703.95	1,107.49
	96	1,751.20	1,704.20	1,107.74
	97	1,751.45	1,704.45	1,107.99
	98	1,751.70	1,704.70	1,108.24
	99	1,754.91	1,707.91	1,110.28
	100	1,819.00	1,772.00	1,151.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 364.22	\$ 16.56
FedEx® 25kg Box 1–56 lbs.	601.64	10.74

For shipments to:

- Argentina
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Costa Rica
- Ecuador
- El Salvador
- French Guiana
- Guatemala
- Guyana
- Honduras
- Nicaragua
- Panama
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates to Zone M: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International Priority®	FedEx International Economy®
		\$ 122.75	**
FedEx® Pak	1 lb.	139.25	*
	2 lbs.	164.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 163.66	\$ 97.52
	2 lbs.	179.37	125.70
	3	204.31	142.37
	4	242.68	171.25
	5	271.83	196.18
	6	277.47	225.66
	7	311.55	236.30
	8	351.84	264.04
	9	355.87	303.19
	10	356.28	307.11
	11	356.96	344.64
	12	360.02	350.55
	13	420.83	370.12
	14	455.55	403.16
	15	479.40	412.19
	16	520.31	413.14
	17	524.41	414.85
	18	550.60	448.95
	19	615.51	488.24
	20	622.01	492.19
	21	642.74	530.67
	22	644.82	534.52
	23	653.99	548.35
	24	654.91	549.83
	25	657.36	552.86
	26	705.91	613.37
	27	779.68	666.52
	28	801.49	681.82
	29	820.80	683.41
	30	842.25	685.35
	31	881.28	686.77
	32	885.19	687.27
	33	894.70	697.26
	34	895.66	698.27
	35	896.62	698.53
	36	915.66	698.80
	37	933.32	701.43
	38	950.66	753.93
	39	968.33	759.19
	40	983.64	759.72
	41	999.29	760.40
	42	1,015.62	774.00
	43	1,052.64	835.47
	44	1,056.36	841.63
	45	1,061.16	867.45
	46	1,157.13	870.04
	47	1,174.33	871.54
	48	1,176.06	901.34
	49	1,206.83	904.38
	50	1,209.91	907.46
	51	1,210.22	968.97
	52	1,212.87	975.13

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 1,213.14	\$ 1,001.83
	54	1,214.18	1,004.53
	55	1,234.12	1,005.00
	56	1,254.06	1,005.47
	57	1,274.00	1,005.94
	58	1,293.94	1,006.41
	59	1,295.99	1,006.68
	60	1,296.24	1,006.93
	61	1,297.64	1,007.20
	62	1,325.33	1,007.46
	63	1,352.84	1,007.73
	64	1,355.60	1,007.98
	65	1,384.35	1,010.89
	66	1,387.23	1,068.88
	67	1,393.36	1,074.68
	68	1,515.81	1,079.02
	69	1,528.06	1,080.26
	70	1,529.67	1,104.78
	71	1,561.68	1,107.24
	72	1,564.89	1,112.34
	73	1,594.88	1,112.85
	74	1,597.89	1,113.12
	75	1,624.06	1,113.38
	76	1,658.27	1,113.64
	77	1,661.71	1,113.91
	78	1,665.21	1,114.17
	79	1,665.56	1,114.43
	80	1,665.86	1,114.69
	81	1,669.99	1,114.96
	82	1,751.76	1,115.22
	83	1,759.94	1,115.48
	84	1,761.64	1,115.74
	85	1,761.91	1,118.07
	86	1,764.87	1,164.32
	87	1,823.93	1,168.95
	88	1,829.84	1,173.98
	89	1,832.28	1,174.49
	90	1,880.99	1,174.75
	91	1,885.87	1,178.29
	92	1,886.38	1,248.96
	93	1,886.64	1,257.74
	94	1,886.91	1,258.62
	95	1,887.18	1,260.78
	96	1,892.47	1,303.98
	97	1,919.81	1,308.33
	98	1,922.55	1,308.77
	99	1,936.96	1,314.76
	100	2,225.00	1,316.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.	

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 360.27	\$ 16.38
FedEx® 25kg Box 1–56 lbs.	657.61	11.74

For shipments to:

- Afghanistan
- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Cape Verde
- Central African Republic<sup>1</sup>
- Chad
- Congo
- Cook Islands
- Croatia
- Democratic Republic of Congo
- Djibouti
- East Timor
- Equatorial Guinea<sup>1</sup>
- Eritrea
- Ethiopia
- Fiji
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Guinea
- Guinea-Bissau<sup>1</sup>
- Iraq
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Laos
- Lesotho
- Liberia
- Libya
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- New Caledonia
- Niger
- Nigeria
- Palau
- Papua New Guinea
- Reunion Island
- Rwanda
- Saipan
- Samoa
- Senegal
- Serbia
- Seychelles
- Sierra Leone<sup>1</sup>
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan<sup>1</sup>
- Uganda
- Ukraine
- Uzbekistan
- Vanuatu
- Wallis and Futuna
- Zambia
- Zimbabwe

Not all services are available to all countries. See pp. 24–26 for the services available to your destination country.

<sup>1</sup> Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates to Zone N: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 109.00	\$ 62.00	**
FedEx® Pak	1 lb.	129.75	82.75	*
	2 lbs.	136.25	89.25	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 145.71	\$ 98.71	\$ 95.12
	2 lbs.	161.05	114.05	108.84
	3	175.46	128.46	120.95
	4	188.85	141.85	133.10
	5	218.88	171.88	150.08
	6	234.96	187.96	163.51
	7	254.88	207.88	183.24
	8	268.37	221.37	191.31
	9	273.56	226.56	196.03
	10	274.08	227.08	218.57
	11	274.33	227.33	222.15
	12	277.15	230.15	223.99
	13	333.55	286.55	255.79
	14	363.57	316.57	275.66
	15	379.15	332.15	285.58
	16	394.09	347.09	296.75
	17	406.22	359.22	307.20
	18	407.44	360.44	308.32
	19	407.69	360.69	330.34
	20	407.94	360.94	346.72
	21	408.19	361.19	357.21
	22	408.44	361.44	358.26
	23	408.69	361.69	358.51
	24	408.94	361.94	358.76
	25	413.92	366.92	361.52
	26	513.52	466.52	416.72
	27	548.07	501.07	431.99
	28	561.05	514.05	434.73
	29	573.94	526.94	489.46
	30	575.34	528.34	494.94
	31	603.14	556.14	495.51
	32	605.93	558.93	496.27
	33	607.07	560.07	511.38
	34	629.44	582.44	512.90
	35	631.69	584.69	514.65
	36	666.99	619.99	549.56
	37	670.52	623.52	577.85
	38	672.24	625.24	589.83
	39	706.64	659.64	591.04
	40	710.09	663.09	592.99
	41	711.91	664.91	609.11
	42	748.16	701.16	610.74
	43	751.79	704.79	612.32
	44	774.36	727.36	643.60
	45	780.90	733.90	658.28
	46	787.43	740.43	659.77
	47	807.71	760.71	660.61
	48	809.75	762.75	666.59
	49	810.13	763.13	667.19
	50	817.71	770.71	667.57
	51	852.91	805.91	674.73
	52	856.45	809.45	678.17

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 856.84	\$ 809.84	\$ 678.54
	54	857.57	810.57	681.73
	55	872.14	825.14	682.70
	56	886.71	839.71	683.68
	57	901.28	854.28	684.65
	58	915.85	868.85	685.62
	59	960.95	913.95	686.18
	60	988.88	941.88	695.79
	61	996.98	949.98	696.77
	62	1,001.00	954.00	697.12
	63	1,005.52	958.52	698.76
	64	1,038.02	991.02	700.40
	65	1,041.29	994.29	702.08
	66	1,041.62	994.62	703.71
	67	1,042.07	995.07	705.38
	68	1,049.69	1,002.69	707.04
	69	1,062.24	1,015.24	708.70
	70	1,077.91	1,030.91	710.35
	71	1,079.50	1,032.50	712.02
	72	1,093.67	1,046.67	713.66
	73	1,104.37	1,057.37	715.33
	74	1,120.63	1,073.63	716.97
	75	1,122.26	1,075.26	718.65
	76	1,147.88	1,100.88	720.30
	77	1,196.80	1,149.80	721.96
	78	1,201.70	1,154.70	723.60
	79	1,228.23	1,181.23	725.28
	80	1,238.56	1,191.56	726.93
	81	1,239.60	1,192.60	728.58
	82	1,248.08	1,201.08	730.24
	83	1,256.27	1,209.27	731.90
	84	1,264.45	1,217.45	733.57
	85	1,272.62	1,225.62	735.20
	86	1,280.78	1,233.78	736.88
	87	1,288.98	1,241.98	738.53
	88	1,297.15	1,250.15	740.19
	89	1,305.33	1,258.33	741.84
	90	1,313.50	1,266.50	743.52
	91	1,321.68	1,274.68	745.15
	92	1,329.85	1,282.85	746.82
	93	1,338.02	1,291.02	748.47
	94	1,346.22	1,299.22	750.14
	95	1,354.20	1,307.20	751.07
	96	1,355.00	1,308.00	751.40
	97	1,355.25	1,308.25	751.73
	98	1,355.50	1,308.50	752.07
	99	1,355.75	1,308.75	752.39
	100	1,356.00	1,309.00	757.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 230.40	\$ 10.47
FedEx® 25kg Box 1–56 lbs.	367.17	6.56

For shipments to:

- China

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates to Zone O: U.S. Export

Use these rates when shipping outbound from the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 112.00	\$ 65.00	**
FedEx® Pak	1 lb.	134.25	87.25	*
	2 lbs.	145.00	98.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 150.33	\$ 103.33	\$ 98.05
	2 lbs.	164.20	117.20	108.76
	3	177.00	130.00	126.01
	4	188.84	141.84	139.22
	5	222.13	175.13	154.53
	6	238.56	191.56	169.97
	7	255.50	208.50	188.00
	8	276.91	229.91	205.90
	9	289.92	242.92	221.34
	10	291.23	244.23	225.57
	11	292.64	245.64	233.93
	12	296.83	249.83	244.75
	13	329.57	282.57	255.30
	14	381.96	334.96	287.47
	15	387.20	340.20	300.06
	16	399.38	352.38	323.66
	17	411.97	364.97	329.86
	18	440.37	393.37	342.44
	19	443.21	396.21	361.71
	20	443.50	396.50	365.70
	21	444.02	397.02	370.43
	22	444.27	397.27	371.18
	23	444.52	397.52	386.06
	24	444.77	397.77	390.35
	25	449.25	402.25	393.46
	26	538.85	491.85	455.50
	27	566.12	519.12	466.16
	28	582.21	535.21	500.13
	29	583.82	536.82	503.63
	30	585.80	538.80	503.99
	31	625.40	578.40	504.24
	32	638.68	591.68	505.74
	33	649.68	602.68	535.72
	34	650.78	603.78	554.72
	35	672.67	625.67	565.23
	36	674.86	627.86	575.01
	37	679.16	632.16	584.05
	38	679.60	632.60	592.45
	39	679.85	632.85	593.29
	40	681.54	634.54	609.89
	41	715.04	668.04	625.79
	42	730.14	683.14	627.39
	43	796.75	749.75	659.39
	44	806.73	759.73	676.42
	45	807.73	760.73	684.61
	46	812.01	765.01	685.43
	47	836.11	789.11	685.68
	48	838.56	791.56	687.34
	49	838.82	791.82	720.34
	50	841.71	794.71	723.65
	51	899.37	852.37	743.12
	52	905.14	858.14	745.07

Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
53 lbs.	\$ 930.35	\$ 883.35	\$ 757.72
54	942.29	895.29	758.99
55	948.46	901.46	759.51
56	954.63	907.63	760.03
57	960.80	913.80	760.55
58	966.97	919.97	761.07
59	1,010.75	963.75	771.46
60	1,015.14	968.14	772.50
61	1,016.25	969.25	774.73
62	1,038.34	991.34	813.98
63	1,043.89	996.89	817.91
64	1,044.72	997.72	828.27
65	1,061.31	1,014.31	829.46
66	1,067.40	1,020.40	829.71
67	1,077.69	1,030.69	830.96
68	1,090.68	1,043.68	855.77
69	1,091.98	1,044.98	875.37
70	1,117.57	1,070.57	877.33
71	1,120.27	1,073.27	879.75
72	1,122.54	1,075.54	883.17
73	1,167.94	1,120.94	883.52
74	1,194.34	1,147.34	883.77
75	1,196.98	1,149.98	884.55
76	1,197.25	1,150.25	884.81
77	1,198.86	1,151.86	885.07
78	1,231.06	1,184.06	885.34
79	1,234.33	1,187.33	885.59
80	1,234.66	1,187.66	885.88
81	1,235.84	1,188.84	890.57
82	1,259.28	1,212.28	891.04
83	1,261.63	1,214.63	891.29
84	1,263.74	1,216.74	891.54
85	1,305.84	1,258.84	891.80
86	1,310.05	1,263.05	892.06
87	1,313.54	1,266.54	896.46
88	1,383.25	1,336.25	984.39
89	1,395.98	1,348.98	993.19
90	1,397.27	1,350.27	997.64
91	1,399.03	1,352.03	1,002.08
92	1,434.20	1,387.20	1,002.53
93	1,446.95	1,399.95	1,002.78
94	1,459.65	1,412.65	1,003.03
95	1,460.92	1,413.92	1,003.28
96	1,461.17	1,414.17	1,004.41
97	1,461.42	1,414.42	1,027.01
98	1,461.67	1,414.67	1,029.27
99	1,464.40	1,417.40	1,029.86
100	1,519.00	1,472.00	1,041.00
101–150	For FedEx Express Multiweight® per-pound rates, see p. 82.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>1</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 250.08	\$ 11.37
FedEx® 25kg Box 1–56 lbs.	402.50	7.19

For shipments to:

- Bangladesh
- Bhutan
- India
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

Not all services are available to all countries. See [pp. 24–26](#) for the services available to your destination country.

<sup>1</sup>For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\*Based on the package weight, the corresponding rate applies.

\*\*One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.



## FedEx Express Multiweight® Rates: U.S. Export

Use these rates when shipping outbound from the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When multiweight rates apply, fees may be assessed one time per shipment.

### Puerto Rico

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more. A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Multiply by total shipment weight.

Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
100–999 lbs.	\$ 6.57	\$ 6.10	\$ 4.33
1,000+ lbs.	6.14	5.67	4.01

### FedEx International First®

Multiply by total shipment weight.

Weight	ZONES										
	A	B	C	D	F	G	H	J	L	N	O
100–999 lbs.	\$ 5.92	\$ 6.43	\$ 6.56	\$ 10.85	\$ 10.75	\$ 10.95	\$ 13.13	\$ 15.45	\$ 18.19	\$ 13.56	\$ 15.19
1,000+ lbs.	5.54	5.95	6.13	10.12	10.03	10.11	12.24	14.40	16.77	12.64	14.01

### FedEx International Priority®

Multiply by total shipment weight.

Weight	ZONES														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	\$ 5.45	\$ 5.96	\$ 6.09	\$ 10.38	\$ 21.32	\$ 10.28	\$ 10.48	\$ 12.66	\$ 10.01	\$ 14.98	\$ 14.26	\$ 17.72	\$ 22.25	\$ 13.09	\$ 14.72
1,000+ lbs.	5.07	5.48	5.66	9.65	19.83	9.56	9.64	11.77	9.21	13.93	13.26	16.30	20.69	12.17	13.54

### FedEx International Economy®

Multiply by total shipment weight.

Weight	ZONES														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	\$ 4.36	\$ 4.57	\$ 4.57	\$ 6.74	\$ 13.52	\$ 7.91	\$ 7.34	\$ 7.98	\$ 6.45	\$ 9.39	\$ 9.09	\$ 11.51	\$ 13.16	\$ 7.57	\$ 10.41
1,000+ lbs.	4.05	4.25	4.25	6.27	12.44	7.36	6.75	7.34	6.00	8.73	8.45	10.70	12.11	7.04	9.68

# International Package Rates From Canada (Zone A): U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 97.75	\$ 50.75	**
FedEx® Pak	1 lb.	120.00	73.00	*
	2 lbs.	120.05	73.05	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 130.41	\$ 83.41	\$ 65.55
	2 lbs.	141.64	94.64	73.99
	3	152.52	105.52	82.62
	4	163.01	116.01	90.29
	5	173.57	126.57	98.39
	6	183.93	136.93	106.18
	7	194.01	147.01	113.94
	8	203.95	156.95	120.45
	9	213.97	166.97	127.24
	10	223.99	176.99	133.55
	11	233.48	186.48	137.93
	12	242.26	195.26	141.86
	13	250.43	203.43	145.33
	14	259.28	212.28	149.29
	15	268.10	221.10	153.19
	16	274.79	227.79	156.56
	17	282.30	235.30	160.47
	18	288.13	241.13	166.45
	19	295.48	248.48	168.37
	20	301.48	254.48	170.22
	21	308.16	261.16	173.58
	22	314.79	267.79	180.32
	23	320.33	273.33	183.47
	24	326.89	279.89	185.45
	25	331.40	284.40	186.60
	26	336.93	289.93	189.96
	27	342.51	295.51	193.28
	28	348.03	301.03	199.34
	29	353.58	306.58	199.95
	30	359.10	312.10	203.29
	31	364.91	317.91	207.10
	32	368.41	321.41	209.42
	33	373.06	326.06	212.47
	34	377.76	330.76	218.40
	35	382.43	335.43	219.00
	36	387.09	340.09	221.64
	37	392.52	345.52	225.62
	38	396.36	349.36	227.76
	39	401.07	354.07	233.31
	40	405.73	358.73	233.87
	41	409.97	362.97	237.21
	42	414.24	367.24	245.15
	43	422.02	375.02	246.90
	44	422.81	375.81	247.16
	45	427.10	380.10	250.48
	46	431.36	384.36	253.80
	47	435.66	388.66	257.62
	48	439.92	392.92	264.06
	49	445.64	398.64	264.71
	50	449.91	402.91	268.52
	51	452.87	405.87	272.67
	52	458.74	411.74	275.21

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 461.65	\$ 414.65	\$ 280.37
	54	466.06	419.06	280.91
	55	470.42	423.42	284.10
	56	474.78	427.78	287.29
	57	479.14	432.14	290.48
	58	483.50	436.50	293.68
	59	489.52	442.52	300.13
	60	492.28	445.28	302.76
	61	496.44	449.44	307.31
	62	500.59	453.59	310.08
	63	504.74	457.74	313.96
	64	508.86	461.86	317.33
	65	513.05	466.05	320.63
	66	517.20	470.20	323.96
	67	521.34	474.34	333.53
	68	528.85	481.85	336.46
	69	529.61	482.61	343.08
	70	533.78	486.78	343.75
	71	541.31	494.31	344.14
	72	542.07	495.07	351.74
	73	548.03	501.03	353.90
	74	550.37	503.37	354.16
	75	556.33	509.33	354.84
	76	560.53	513.53	359.82
	77	568.09	521.09	360.32
	78	568.85	521.85	368.07
	79	574.67	527.67	368.85
	80	575.26	528.26	369.11
	81	579.07	532.07	369.41
	82	582.92	535.92	375.29
	83	589.89	542.89	383.24
	84	590.59	543.59	384.04
	85	594.41	547.41	384.30
	86	603.19	556.19	387.10
	87	604.07	557.07	392.71
	88	607.89	560.89	393.28
	89	611.75	564.75	393.63
	90	615.58	568.58	399.70
	91	617.39	570.39	401.70
	92	624.33	577.33	401.96
	93	625.03	578.03	406.60
	94	630.95	583.95	407.55
	95	634.75	587.75	414.01
	96	638.80	591.80	414.67
	97	642.84	595.84	426.25
	98	646.87	599.87	429.01
	99	654.82	607.82	429.30
	100	656.00	609.00	430.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 195.51	\$ 8.89
FedEx® 25kg Box 1–56 lbs.	284.65	5.08

For shipments from:

- Canada

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.



# International Package Rates From Mexico (Zone C): U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 93.00	\$ 46.00	**
FedEx® Pak	1 lb.	100.95	53.95	*
	2 lbs.	101.00	54.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 104.20	\$ 57.20	\$ 48.74
	2 lbs.	111.10	64.10	54.60
	3	118.64	71.64	61.04
	4	124.51	77.51	66.65
	5	130.84	83.84	72.09
	6	136.23	89.23	78.18
	7	143.03	96.03	80.99
	8	146.16	99.16	86.11
	9	151.11	104.11	88.72
	10	159.69	112.69	97.43
	11	161.04	114.04	98.31
	12	164.28	117.28	104.26
	13	172.65	125.65	107.68
	14	178.36	131.36	112.98
	15	180.83	133.83	114.07
	16	187.20	140.20	118.93
	17	191.67	144.67	121.62
	18	199.04	152.04	131.52
	19	199.78	152.78	132.88
	20	202.96	155.96	136.76
	21	207.37	160.37	140.62
	22	211.82	164.82	144.51
	23	216.91	169.91	146.20
	24	223.80	176.80	152.03
	25	224.49	177.49	157.89
	26	232.10	185.10	162.28
	27	240.83	193.83	170.46
	28	245.99	198.99	171.28
	29	251.14	204.14	175.67
	30	252.39	205.39	180.20
	31	259.51	212.51	182.16
	32	263.77	216.77	187.57
	33	265.03	218.03	189.25
	34	269.24	222.24	189.53
	35	276.61	229.61	194.87
	36	282.08	235.08	202.31
	37	286.38	239.38	206.00
	38	290.66	243.66	207.76
	39	294.96	247.96	215.51
	40	299.26	252.26	217.74
	41	299.69	252.69	218.02
	42	307.99	260.99	222.50
	43	312.44	265.44	228.34
	44	315.27	268.27	231.64
	45	321.22	274.22	231.97
	46	327.89	280.89	235.52
	47	328.57	281.57	239.20
	48	328.97	281.97	250.12
	49	336.82	289.82	251.26
	50	343.18	296.18	251.71
	51	346.84	299.84	260.34
	52	347.29	300.29	261.22

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 356.16	\$ 309.16	\$ 261.50
	54	357.05	310.05	267.04
	55	361.91	314.91	274.63
	56	366.77	319.77	282.22
	57	371.63	324.63	289.81
	58	376.49	329.49	297.40
	59	381.30	334.30	298.17
	60	386.15	339.15	298.74
	61	391.47	344.47	310.01
	62	396.79	349.79	319.25
	63	407.10	360.10	320.18
	64	412.50	365.50	320.80
	65	417.86	370.86	327.39
	66	418.40	371.40	328.06
	67	423.44	376.44	328.89
	68	441.55	394.55	345.37
	69	447.05	400.05	347.02
	70	452.56	405.56	348.55
	71	458.03	411.03	353.19
	72	463.54	416.54	357.50
	73	464.10	417.10	359.29
	74	473.19	426.19	360.15
	75	474.11	427.11	371.67
	76	476.70	429.70	383.63
	77	481.56	434.56	384.83
	78	482.05	435.05	385.57
	79	491.71	444.71	386.08
	80	492.69	445.69	386.47
	81	503.19	456.19	394.22
	82	513.04	466.04	400.19
	83	514.03	467.03	400.79
	84	515.11	468.11	401.06
	85	536.55	489.55	401.34
	86	538.70	491.70	404.39
	87	538.97	491.97	407.51
	88	539.24	492.24	408.08
	89	539.51	492.51	419.33
	90	539.78	492.78	437.27
	91	540.05	493.05	439.10
	92	542.96	495.96	439.35
	93	550.56	503.56	439.74
	94	551.34	504.34	447.14
	95	566.22	519.22	447.88
	96	567.72	520.72	448.39
	97	567.99	520.99	457.34
	98	572.51	525.51	458.26
	99	589.26	542.26	458.51
	100	591.00	544.00	459.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 117.53	\$ 5.34
FedEx® 25kg Box 1–56 lbs.	177.74	3.17

For shipments from:

- Mexico

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates From Zone D: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 128.30	\$ 81.30	**
FedEx® Pak	1 lb.	147.85	100.85	*
	2 lbs.	147.95	100.95	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 178.71	\$ 131.71	\$ 115.25
	2 lbs.	197.30	150.30	131.50
	3	211.94	164.94	144.04
	4	231.67	184.67	161.50
	5	247.38	200.38	174.99
	6	260.44	213.44	186.71
	7	272.41	225.41	197.23
	8	284.18	237.18	207.52
	9	295.94	248.94	217.42
	10	306.79	259.79	226.89
	11	318.59	271.59	237.66
	12	328.09	281.09	246.66
	13	340.37	293.37	256.69
	14	351.27	304.27	266.21
	15	361.04	314.04	274.25
	16	371.96	324.96	284.34
	17	381.76	334.76	292.38
	18	391.57	344.57	301.50
	19	401.38	354.38	310.07
	20	409.89	362.89	317.54
	21	427.65	380.65	327.28
	22	429.43	382.43	337.73
	23	438.99	391.99	342.97
	24	449.96	402.96	352.61
	25	457.48	410.48	360.23
	26	467.62	420.62	368.01
	27	478.73	431.73	377.74
	28	488.31	441.31	386.12
	29	496.27	449.27	392.33
	30	505.81	458.81	400.69
	31	515.33	468.33	409.76
	32	523.16	476.16	416.61
	33	529.24	482.24	421.95
	34	537.05	490.05	428.77
	35	545.94	498.94	436.55
	36	554.38	507.38	443.97
	37	562.32	515.32	450.94
	38	570.19	523.19	457.80
	39	577.99	530.99	464.67
	40	585.83	538.83	471.49
	41	593.49	546.49	477.52
	42	601.10	554.10	482.64
	43	608.72	561.72	489.50
	44	616.33	569.33	500.40
	45	624.01	577.01	501.49
	46	631.63	584.63	515.26
	47	637.11	590.11	516.64
	48	646.89	599.89	522.84
	49	652.31	605.31	527.69
	50	662.14	615.14	531.44
	51	669.38	622.38	541.40
	52	677.38	630.38	546.89

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 685.06	\$ 638.06	\$ 549.40
	54	690.35	643.35	553.37
	55	697.96	650.96	559.35
	56	705.57	658.57	565.33
	57	713.18	666.18	571.31
	58	720.79	673.79	577.29
	59	730.82	683.82	596.62
	60	735.94	688.94	598.56
	61	755.07	708.07	598.85
	62	756.99	709.99	604.49
	63	757.48	710.48	612.04
	64	767.28	720.28	617.93
	65	786.56	739.56	631.50
	66	788.50	741.50	632.86
	67	788.87	741.87	634.97
	68	796.07	749.07	636.56
	69	803.27	756.27	642.22
	70	810.49	763.49	654.25
	71	829.64	782.64	662.60
	72	839.86	792.86	663.44
	73	840.89	793.89	674.07
	74	841.16	794.16	675.15
	75	846.50	799.50	676.12
	76	853.68	806.68	692.55
	77	860.91	813.91	694.20
	78	868.10	821.10	698.64
	79	872.26	825.26	706.27
	80	879.49	832.49	722.33
	81	886.19	839.19	723.97
	82	896.05	849.05	724.24
	83	908.31	861.31	724.51
	84	909.54	862.54	725.53
	85	918.81	871.81	745.84
	86	919.84	872.84	747.88
	87	940.23	893.23	748.18
	88	942.27	895.27	748.43
	89	943.32	896.32	748.70
	90	964.08	917.08	751.49
	91	970.95	923.95	768.77
	92	971.64	924.64	771.63
	93	976.59	929.59	774.49
	94	977.09	930.09	777.35
	95	981.51	934.51	777.64
	96	988.47	941.47	778.05
	97	1,004.62	957.62	785.91
	98	1,006.24	959.24	786.71
	99	1,007.54	960.54	787.12
	100	1,033.00	986.00	795.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 281.34	\$ 12.79
FedEx® 25kg Box 1–56 lbs.	410.73	7.33

For shipments from:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Germany
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Italy
- Luxembourg
- Monaco
- Netherlands (Holland)
- San Marino
- Scotland (U.K.)
- Vatican City
- Wales (U.K.)

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates From Zone E: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 129.85	\$ 82.85	**
FedEx® Pak	1 lb.	154.70	107.70	*
	2 lbs.	173.00	126.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 193.61	\$ 146.61	\$ 127.46
	2 lbs.	227.42	180.42	156.85
	3	259.86	212.86	185.05
	4	292.25	245.25	213.22
	5	324.67	277.67	241.40
	6	355.68	308.68	268.34
	7	387.56	340.56	295.51
	8	417.72	370.72	331.91
	9	448.73	401.73	349.22
	10	479.73	432.73	376.17
	11	505.10	458.10	406.19
	12	530.46	483.46	430.77
	13	555.84	508.84	451.18
	14	581.19	534.19	464.39
	15	606.56	559.56	486.44
	16	627.72	580.72	509.86
	17	650.59	603.59	523.71
	18	670.00	623.00	552.42
	19	693.01	646.01	560.52
	20	712.30	665.30	589.91
	21	746.87	699.87	615.56
	22	754.58	707.58	618.14
	23	771.52	724.52	664.91
	24	788.45	741.45	677.14
	25	805.38	758.38	678.37
	26	836.16	789.16	678.86
	27	839.24	792.24	688.66
	28	856.18	809.18	710.26
	29	873.09	826.09	721.62
	30	892.48	845.48	762.82
	31	923.34	876.34	766.94
	32	926.43	879.43	782.03
	33	954.89	907.89	783.55
	34	957.75	910.75	791.65
	35	983.58	936.58	833.30
	36	991.61	944.61	837.47
	37	1,008.52	961.52	839.86
	38	1,025.47	978.47	858.98
	39	1,069.79	1,022.79	877.95
	40	1,079.18	1,032.18	897.39
	41	1,094.66	1,047.66	903.57
	42	1,096.21	1,049.21	914.66
	43	1,127.09	1,080.09	924.04
	44	1,160.00	1,113.00	968.11
	45	1,165.45	1,118.45	972.52
	46	1,189.29	1,142.29	1,018.03
	47	1,191.68	1,144.68	1,022.59
	48	1,217.27	1,170.27	1,032.53
	49	1,225.54	1,178.54	1,066.83
	50	1,251.80	1,204.80	1,070.27
	51	1,261.47	1,214.47	1,096.47
	52	1,262.50	1,215.50	1,099.09

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 1,283.01	\$ 1,236.01	\$ 1,099.36
	54	1,320.82	1,273.82	1,100.21
	55	1,338.11	1,291.11	1,117.06
	56	1,355.40	1,308.40	1,133.91
	57	1,372.69	1,325.69	1,150.76
	58	1,389.98	1,342.98	1,167.61
	59	1,420.21	1,373.21	1,178.75
	60	1,424.41	1,377.41	1,179.87
	61	1,465.79	1,418.79	1,194.66
	62	1,469.93	1,422.93	1,243.79
	63	1,491.93	1,444.93	1,248.71
	64	1,494.14	1,447.14	1,283.41
	65	1,498.16	1,451.16	1,286.88
	66	1,578.48	1,531.48	1,287.30
	67	1,586.52	1,539.52	1,289.62
	68	1,587.33	1,540.33	1,335.86
	69	1,596.16	1,549.16	1,340.49
	70	1,598.24	1,551.24	1,342.44
	71	1,639.74	1,592.74	1,381.43
	72	1,643.89	1,596.89	1,385.35
	73	1,648.81	1,601.81	1,385.75
	74	1,697.84	1,650.84	1,386.84
	75	1,745.38	1,698.38	1,408.46
	76	1,750.14	1,703.14	1,482.82
	77	1,750.62	1,703.62	1,490.26
	78	1,751.46	1,704.46	1,491.01
	79	1,768.00	1,721.00	1,491.27
	80	1,769.66	1,722.66	1,493.73
	81	1,783.29	1,736.29	1,542.86
	82	1,811.07	1,764.07	1,547.78
	83	1,813.85	1,766.85	1,548.28
	84	1,816.10	1,769.10	1,548.53
	85	1,861.05	1,814.05	1,549.09
	86	1,865.55	1,818.55	1,560.24
	87	1,867.39	1,820.39	1,580.82
	88	1,867.64	1,820.64	1,595.22
	89	1,867.89	1,820.89	1,596.66
	90	1,870.33	1,823.33	1,609.26
	91	1,883.70	1,836.70	1,629.45
	92	1,897.07	1,850.07	1,694.72
	93	1,983.59	1,936.59	1,702.86
	94	1,992.25	1,945.25	1,719.31
	95	1,995.01	1,948.01	1,720.96
	96	2,050.02	2,003.02	1,721.23
	97	2,058.32	2,011.32	1,722.88
	98	2,068.89	2,021.89	1,740.03
	99	2,071.71	2,024.71	1,741.75
	100	2,072.00	2,025.00	1,742.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 483.71	\$ 21.99
FedEx® 25kg Box 1–56 lbs.	758.63	13.55

For shipments from:

- Bulgaria
- Czech Republic
- Estonia
- Gibraltar
- Hungary
- Latvia
- Lithuania
- Poland
- Romania
- Russia
- Slovak Republic
- Slovenia
- South Africa

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates From Zone F: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 112.90	\$ 65.90	**
FedEx® Pak	1 lb.	141.45	94.45	*
	2 lbs.	141.55	94.55	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 156.07	\$ 109.07	\$ 90.11
	2 lbs.	173.75	126.75	106.70
	3	193.32	146.32	120.86
	4	208.44	161.44	130.82
	5	223.27	176.27	145.53
	6	238.08	191.08	157.76
	7	252.48	205.48	169.67
	8	266.38	219.38	181.13
	9	280.32	233.32	192.65
	10	295.20	248.20	204.95
	11	307.73	260.73	215.27
	12	311.95	264.95	235.47
	13	334.66	287.66	237.50
	14	349.27	302.27	249.55
	15	361.58	314.58	259.73
	16	371.06	324.06	267.55
	17	383.64	336.64	275.35
	18	389.96	342.96	283.16
	19	400.78	353.78	292.10
	20	410.29	363.29	299.94
	21	421.83	374.83	306.62
	22	427.79	380.79	314.40
	23	438.73	391.73	329.59
	24	440.98	393.98	336.21
	25	442.23	395.23	339.14
	26	467.23	420.23	347.01
	27	475.94	428.94	354.85
	28	484.59	437.59	361.31
	29	494.04	447.04	369.12
	30	507.72	460.72	376.94
	31	513.33	466.33	385.79
	32	522.28	475.28	400.50
	33	531.23	484.23	407.27
	34	545.72	498.72	407.96
	35	548.20	501.20	413.78
	36	557.16	510.16	421.13
	37	566.08	519.08	428.51
	38	579.95	532.95	435.89
	39	588.97	541.97	449.29
	40	592.91	545.91	450.63
	41	610.44	563.44	458.62
	42	612.20	565.20	466.56
	43	629.43	582.43	485.21
	44	662.45	615.45	491.36
	45	665.76	618.76	492.35
	46	667.78	620.78	511.98
	47	669.66	622.66	513.95
	48	670.17	623.17	514.36
	49	680.04	633.04	522.56
	50	689.50	642.50	530.32
	51	701.94	654.94	545.51
	52	709.54	662.54	547.04

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 722.08	\$ 675.08	\$ 567.73
	54	755.59	708.59	569.84
	55	759.11	712.11	576.84
	56	762.63	715.63	583.84
	57	766.15	719.15	590.84
	58	769.67	722.67	597.84
	59	817.53	770.53	607.30
	60	825.17	778.17	624.94
	61	826.32	779.32	626.72
	62	849.19	802.19	632.28
	63	861.39	814.39	638.19
	64	862.62	815.62	655.50
	65	863.23	816.23	669.65
	66	863.53	816.53	690.10
	67	869.28	822.28	692.15
	68	869.86	822.86	692.58
	69	879.83	832.83	693.87
	70	922.65	875.65	719.59
	71	926.94	879.94	722.77
	72	946.13	899.13	723.10
	73	950.45	903.45	723.86
	74	951.62	904.62	739.01
	75	974.94	927.94	741.10
	76	977.28	930.28	782.90
	77	979.79	932.79	787.09
	78	980.40	933.40	787.51
	79	992.31	945.31	788.29
	80	1,027.96	980.96	803.69
	81	1,031.53	984.53	820.30
	82	1,032.40	985.40	821.98
	83	1,049.71	1,002.71	822.27
	84	1,051.47	1,004.47	822.56
	85	1,086.11	1,039.11	823.88
	86	1,090.80	1,043.80	850.21
	87	1,091.33	1,044.33	869.14
	88	1,091.58	1,044.58	871.04
	89	1,092.14	1,045.14	871.34
	90	1,103.32	1,056.32	875.92
	91	1,140.36	1,093.36	894.53
	92	1,146.75	1,099.75	929.53
	93	1,147.39	1,100.39	933.03
	94	1,150.59	1,103.59	933.38
	95	1,150.93	1,103.93	935.17
	96	1,152.42	1,105.42	970.84
	97	1,181.47	1,134.47	979.44
	98	1,184.38	1,137.38	998.68
	99	1,184.80	1,137.80	1,000.61
	100	1,193.00	1,146.00	1,008.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 265.20	\$ 12.05
FedEx® 25kg Box 1–56 lbs.	395.48	7.06

For shipments from:

- Hong Kong
- Philippines

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates From Zone G: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 129.55	\$ 82.55	**
FedEx® Pak	1 lb.	158.75	111.75	*
	2 lbs.	158.75	111.75	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 193.51	\$ 146.51	\$ 118.80
	2 lbs.	212.32	165.32	134.31
	3	230.62	183.62	148.88
	4	245.54	198.54	164.13
	5	262.73	215.73	181.80
	6	279.88	232.88	192.85
	7	297.07	250.07	210.74
	8	312.60	265.60	224.25
	9	333.58	286.58	232.78
	10	344.68	297.68	246.09
	11	359.05	312.05	263.01
	12	374.59	327.59	271.30
	13	396.79	349.79	283.60
	14	405.55	358.55	302.23
	15	429.58	382.58	316.88
	16	436.56	389.56	322.67
	17	460.77	413.77	342.07
	18	475.80	428.80	354.48
	19	493.28	446.28	368.98
	20	507.39	460.39	380.62
	21	514.03	467.03	401.04
	22	538.99	491.99	406.77
	23	544.81	497.81	419.66
	24	556.31	509.31	430.13
	25	569.64	522.64	440.57
	26	583.03	536.03	452.72
	27	596.39	549.39	463.10
	28	622.94	575.94	476.20
	29	634.38	587.38	485.64
	30	636.47	589.47	496.90
	31	646.04	599.04	505.92
	32	657.92	610.92	515.00
	33	667.46	620.46	523.02
	34	677.10	630.10	531.14
	35	699.26	652.26	539.19
	36	701.48	654.48	550.36
	37	716.24	669.24	553.19
	38	728.58	681.58	564.51
	39	738.39	691.39	571.50
	40	745.47	698.47	577.32
	41	755.12	708.12	585.30
	42	764.79	717.79	593.27
	43	774.44	727.44	613.67
	44	794.55	747.55	624.40
	45	796.58	749.58	625.48
	46	806.26	759.26	627.61
	47	812.99	765.99	633.14
	48	825.60	778.60	647.63
	49	832.30	785.30	649.08
	50	844.99	797.99	659.59
	51	846.27	799.27	665.03
	52	846.84	799.84	685.47

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 858.15	\$ 811.15	\$ 687.52
	54	880.58	833.58	688.98
	55	890.20	843.20	696.94
	56	899.82	852.82	704.90
	57	909.44	862.44	712.86
	58	919.07	872.07	720.82
	59	928.74	881.74	721.72
	60	941.83	894.83	739.63
	61	947.39	900.39	744.17
	62	956.36	909.36	758.79
	63	958.88	911.88	776.17
	64	960.04	913.04	783.86
	65	983.08	936.08	784.63
	66	985.39	938.39	784.89
	67	986.58	939.58	785.80
	68	1,010.33	963.33	803.83
	69	1,012.71	965.71	827.11
	70	1,032.05	985.05	829.44
	71	1,041.09	994.09	830.20
	72	1,050.10	1,003.10	830.74
	73	1,055.25	1,008.25	841.54
	74	1,068.17	1,021.17	843.36
	75	1,069.47	1,022.47	876.65
	76	1,089.21	1,042.21	879.99
	77	1,091.19	1,044.19	880.33
	78	1,100.17	1,053.17	880.59
	79	1,113.27	1,066.27	881.43
	80	1,122.29	1,075.29	898.08
	81	1,123.20	1,076.20	899.75
	82	1,136.12	1,089.12	901.17
	83	1,149.39	1,102.39	929.44
	84	1,158.40	1,111.40	935.92
	85	1,161.27	1,114.27	943.51
	86	1,164.14	1,117.14	950.72
	87	1,164.52	1,117.52	951.48
	88	1,172.00	1,125.00	951.73
	89	1,172.75	1,125.75	955.45
	90	1,175.61	1,128.61	971.79
	91	1,175.90	1,128.90	973.44
	92	1,181.34	1,134.34	973.71
	93	1,184.22	1,137.22	973.97
	94	1,189.42	1,142.42	977.34
	95	1,189.94	1,142.94	977.68
	96	1,192.82	1,145.82	984.42
	97	1,193.12	1,146.12	985.10
	98	1,198.55	1,151.55	991.83
	99	1,201.43	1,154.43	992.51
	100	1,205.00	1,158.00	997.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 327.84	\$ 14.90
FedEx® 25kg Box 1–56 lbs.	522.89	9.34

For shipments from:

- Japan
- Korea, South

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates From Zone H: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 137.95	\$ 90.95	**
FedEx® Pak	1 lb.	167.05	120.05	*
	2 lbs.	167.20	120.20	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 197.47	\$ 150.47	\$ 132.84
	2 lbs.	219.02	172.02	151.59
	3	236.83	189.83	167.29
	4	264.61	217.61	188.14
	5	282.05	235.05	207.09
	6	297.10	250.10	220.39
	7	312.17	265.17	233.65
	8	332.57	285.57	251.60
	9	350.93	303.93	267.73
	10	370.30	323.30	284.78
	11	388.79	341.79	301.04
	12	401.37	354.37	315.10
	13	430.62	383.62	331.50
	14	440.39	393.39	346.42
	15	456.48	409.48	360.59
	16	473.26	426.26	375.38
	17	490.06	443.06	390.19
	18	506.86	459.86	404.98
	19	534.59	487.59	421.32
	20	540.45	493.45	442.91
	21	568.98	521.98	451.00
	22	574.04	527.04	464.13
	23	590.16	543.16	487.59
	24	608.36	561.36	494.41
	25	616.96	569.96	506.86
	26	638.58	591.58	521.08
	27	654.71	607.71	535.31
	28	685.21	638.21	562.19
	29	701.64	654.64	565.88
	30	703.29	656.29	589.13
	31	713.89	666.89	591.46
	32	740.20	693.20	599.17
	33	744.81	697.81	606.44
	34	746.17	699.17	625.73
	35	773.26	726.26	627.66
	36	781.35	734.35	649.44
	37	782.17	735.17	651.63
	38	798.38	751.38	656.20
	39	800.01	753.01	663.23
	40	810.78	763.78	672.71
	41	838.20	791.20	695.97
	42	848.11	801.11	714.19
	43	855.04	808.04	716.03
	44	855.74	808.74	730.35
	45	859.18	812.18	731.80
	46	884.65	837.65	737.90
	47	890.15	843.15	740.27
	48	891.31	844.31	740.55
	49	914.44	867.44	744.37
	50	916.76	869.76	756.69
	51	917.26	870.26	762.54
	52	926.93	879.93	764.60

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 953.71	\$ 906.71	\$ 787.08
	54	963.57	916.57	800.78
	55	968.94	921.94	804.74
	56	974.31	927.31	808.70
	57	979.68	932.68	812.66
	58	985.05	938.05	816.62
	59	994.71	947.71	832.42
	60	1,022.80	975.80	834.03
	61	1,025.95	978.95	847.56
	62	1,031.91	984.91	848.92
	63	1,032.51	985.51	867.97
	64	1,041.85	994.85	869.88
	65	1,070.54	1,023.54	882.25
	66	1,083.87	1,036.87	899.56
	67	1,086.70	1,039.70	901.30
	68	1,086.99	1,039.99	917.70
	69	1,092.54	1,045.54	919.34
	70	1,114.00	1,067.00	920.20
	71	1,116.16	1,069.16	936.97
	72	1,116.84	1,069.84	951.32
	73	1,130.15	1,083.15	953.61
	74	1,135.58	1,088.58	953.97
	75	1,166.03	1,119.03	956.36
	76	1,170.72	1,123.72	956.63
	77	1,171.20	1,124.20	956.90
	78	1,173.06	1,126.06	958.51
	79	1,210.08	1,163.08	990.62
	80	1,213.79	1,166.79	1,003.66
	81	1,218.14	1,171.14	1,005.01
	82	1,222.53	1,175.53	1,005.26
	83	1,226.90	1,179.90	1,005.54
	84	1,227.35	1,180.35	1,005.87
	85	1,228.43	1,181.43	1,012.15
	86	1,250.03	1,203.03	1,019.37
	87	1,252.19	1,205.19	1,020.10
	88	1,252.45	1,205.45	1,020.84
	89	1,257.52	1,210.52	1,021.47
	90	1,267.03	1,220.03	1,034.07
	91	1,267.99	1,220.99	1,035.33
	92	1,273.22	1,226.22	1,035.58
	93	1,274.69	1,227.69	1,035.83
	94	1,274.96	1,227.96	1,036.19
	95	1,275.23	1,228.23	1,036.44
	96	1,275.50	1,228.50	1,036.69
	97	1,275.78	1,228.78	1,036.95
	98	1,280.94	1,233.94	1,037.21
	99	1,309.88	1,262.88	1,037.75
	100	1,317.00	1,270.00	1,038.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 354.62	\$ 16.12
FedEx® 25kg Box 1–56 lbs.	570.21	10.18

For shipments from:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.



# International Package Rates From Zone I: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 112.35	\$ 65.35	**
FedEx® Pak	1 lb.	128.10	81.10	*
	2 lbs.	128.15	81.15	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 136.71	\$ 89.71	\$ 80.67
	2 lbs.	154.47	107.47	96.66
	3	167.03	120.03	107.95
	4	179.43	132.43	121.34
	5	192.05	145.05	132.89
	6	203.56	156.56	143.48
	7	215.44	168.44	160.50
	8	227.11	180.11	168.14
	9	238.82	191.82	172.32
	10	250.50	203.50	186.50
	11	261.50	214.50	192.90
	12	268.29	221.29	206.69
	13	283.52	236.52	216.79
	14	294.55	247.55	222.64
	15	305.57	258.57	236.79
	16	316.13	269.13	246.70
	17	326.67	279.67	251.33
	18	337.23	290.23	270.74
	19	347.79	300.79	275.58
	20	358.34	311.34	280.03
	21	368.87	321.87	289.51
	22	379.45	332.45	304.77
	23	389.56	342.56	308.13
	24	399.68	352.68	342.21
	25	402.92	355.92	345.63
	26	419.89	372.89	346.57
	27	430.01	383.01	365.29
	28	440.14	393.14	367.17
	29	450.22	403.22	369.82
	30	460.33	413.33	371.62
	31	469.53	422.53	387.01
	32	478.73	431.73	403.03
	33	487.94	440.94	413.59
	34	497.11	450.11	420.65
	35	506.31	459.31	421.36
	36	515.50	468.50	432.16
	37	524.69	477.69	437.89
	38	533.87	486.87	465.80
	39	543.12	496.12	470.84
	40	552.27	505.27	472.23
	41	568.60	521.60	472.53
	42	570.24	523.24	478.26
	43	579.19	532.19	500.61
	44	588.16	541.16	502.85
	45	597.11	550.11	503.87
	46	606.12	559.12	524.20
	47	615.10	568.10	526.24
	48	624.07	577.07	526.52
	49	633.04	586.04	527.18
	50	648.93	601.93	540.28
	51	650.52	603.52	542.85
	52	659.04	612.04	594.12

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 667.56	\$ 620.56	\$ 599.25
	54	676.09	629.09	611.39
	55	684.59	637.59	612.61
	56	693.09	646.09	613.83
	57	701.59	654.59	615.05
	58	710.09	663.09	616.27
	59	718.63	671.63	628.93
	60	727.15	680.15	630.95
	61	735.47	688.47	671.20
	62	757.17	710.17	675.24
	63	765.26	718.26	675.65
	64	767.42	720.42	676.00
	65	776.16	729.16	682.88
	66	790.70	743.70	683.56
	67	792.16	745.16	684.52
	68	801.08	754.08	703.62
	69	801.98	754.98	705.53
	70	816.97	769.97	707.12
	71	818.64	771.64	728.15
	72	826.92	779.92	730.31
	73	835.23	788.23	730.56
	74	850.36	803.36	730.81
	75	851.88	804.88	733.23
	76	860.19	813.19	781.56
	77	884.29	837.29	803.57
	78	906.43	859.43	824.32
	79	908.66	861.66	826.40
	80	908.93	861.93	826.65
	81	909.22	862.22	827.09
	82	909.67	862.67	835.84
	83	918.62	871.62	836.72
	84	919.54	872.54	837.03
	85	920.35	873.35	837.31
	86	934.53	887.53	837.64
	87	950.16	903.16	837.89
	88	951.73	904.73	838.23
	89	952.00	905.00	844.86
	90	952.29	905.29	845.55
	91	952.57	905.57	845.82
	92	957.98	910.98	846.28
	93	963.34	916.34	855.26
	94	968.72	921.72	856.18
	95	982.17	935.17	856.85
	96	983.52	936.52	870.06
	97	988.62	941.62	871.39
	98	1,010.11	963.11	871.64
	99	1,012.90	965.90	872.75
	100	1,068.00	1,021.00	873.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 221.54	\$ 10.07
FedEx® 25kg Box 1–56 lbs.	356.17	6.36

For shipments from:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates From Zone J: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 114.25	\$ 67.25	**
FedEx® Pak	1 lb.	134.05	87.05	*
	2 lbs.	135.65	88.65	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 155.29	\$ 108.29	\$ 87.36
	2 lbs.	175.11	128.11	103.31
	3	194.93	147.93	119.28
	4	214.77	167.77	137.85
	5	233.77	186.77	150.61
	6	252.82	205.82	169.17
	7	271.86	224.86	181.35
	8	288.02	241.02	198.12
	9	304.17	257.17	211.44
	10	320.35	273.35	224.77
	11	334.85	287.85	237.09
	12	336.30	289.30	259.01
	13	365.28	318.28	261.75
	14	380.26	333.26	274.09
	15	398.47	351.47	286.41
	16	409.98	362.98	297.78
	17	426.08	379.08	320.53
	18	439.46	392.46	322.81
	19	454.20	407.20	344.28
	20	472.85	425.85	347.05
	21	487.50	440.50	359.16
	22	498.42	451.42	371.28
	23	516.21	469.21	393.73
	24	517.99	470.99	405.27
	25	519.78	472.78	406.43
	26	555.49	508.49	427.73
	27	585.59	538.59	429.88
	28	588.60	541.60	441.61
	29	603.02	556.02	462.92
	30	612.38	565.38	465.06
	31	631.74	584.74	476.76
	32	640.84	593.84	498.09
	33	666.74	619.74	500.23
	34	669.34	622.34	511.94
	35	685.92	638.92	542.08
	36	697.87	650.87	545.11
	37	712.08	665.08	564.71
	38	732.34	685.34	566.67
	39	747.03	700.03	570.51
	40	761.11	714.11	602.37
	41	775.46	728.46	605.56
	42	786.00	739.00	607.91
	43	821.73	774.73	617.38
	44	825.31	778.31	629.12
	45	826.36	779.36	640.82
	46	847.31	800.31	652.57
	47	857.50	810.50	666.74
	48	887.45	840.45	676.00
	49	890.45	843.45	687.72
	50	904.79	857.79	699.41
	51	930.94	883.94	711.15
	52	933.56	886.56	722.87

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 951.59	\$ 904.59	\$ 737.32
	54	962.24	915.24	746.32
	55	974.50	927.50	758.06
	56	986.76	939.76	769.80
	57	999.02	952.02	781.54
	58	1,011.28	964.28	793.28
	59	1,048.49	1,001.49	832.48
	60	1,052.22	1,005.22	836.40
	61	1,074.62	1,027.62	868.03
	62	1,076.86	1,029.86	871.20
	63	1,100.06	1,053.06	882.23
	64	1,157.87	1,110.87	889.77
	65	1,163.66	1,116.66	897.76
	66	1,164.24	1,117.24	898.56
	67	1,164.49	1,117.49	898.98
	68	1,164.97	1,117.97	907.28
	69	1,174.46	1,127.46	908.12
	70	1,187.88	1,140.88	912.41
	71	1,202.33	1,155.33	923.54
	72	1,215.73	1,168.73	960.25
	73	1,219.27	1,172.27	963.93
	74	1,254.04	1,207.04	966.31
	75	1,257.52	1,210.52	1,013.90
	76	1,283.42	1,236.42	1,018.69
	77	1,286.01	1,239.01	1,019.17
	78	1,310.80	1,263.80	1,021.07
	79	1,313.28	1,266.28	1,041.18
	80	1,327.82	1,280.82	1,043.42
	81	1,351.91	1,304.91	1,088.12
	82	1,354.32	1,307.32	1,092.60
	83	1,369.39	1,322.39	1,094.50
	84	1,370.90	1,323.90	1,132.46
	85	1,385.37	1,338.37	1,136.26
	86	1,386.82	1,339.82	1,136.64
	87	1,387.15	1,340.15	1,138.23
	88	1,387.40	1,340.40	1,169.68
	89	1,391.56	1,344.56	1,172.83
	90	1,395.70	1,348.70	1,196.56
	91	1,411.82	1,364.82	1,200.38
	92	1,413.44	1,366.44	1,202.62
	93	1,413.96	1,366.96	1,247.42
	94	1,424.27	1,377.27	1,258.55
	95	1,431.92	1,384.92	1,273.60
	96	1,432.69	1,385.69	1,275.11
	97	1,432.94	1,385.94	1,275.36
	98	1,433.19	1,386.19	1,275.61
	99	1,433.44	1,386.44	1,275.86
	100	1,437.00	1,390.00	1,277.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 289.55	\$ 13.16
FedEx® 25kg Box 1–56 lbs.	473.03	8.45

For shipments from:

- Australia
- Guam
- Indonesia
- Macau
- Malaysia
- New Zealand
- Singapore
- Thailand
- Vietnam

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.



# International Package Rates From Zone K: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 137.85	\$ 90.85	**
FedEx® Pak	1 lb.	158.55	111.55	*
	2 lbs.	179.95	132.95	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 207.81	\$ 160.81	\$ 127.21
	2 lbs.	244.93	197.93	159.66
	3	280.50	233.50	189.28
	4	316.06	269.06	217.07
	5	351.61	304.61	240.92
	6	385.63	338.63	267.81
	7	420.61	373.61	294.93
	8	461.48	414.48	336.25
	9	487.70	440.70	357.24
	10	530.83	483.83	394.40
	11	549.55	502.55	399.39
	12	567.37	520.37	436.40
	13	615.93	568.93	459.30
	14	644.29	597.29	484.56
	15	672.64	625.64	487.86
	16	684.05	637.05	511.26
	17	709.15	662.15	543.79
	18	730.43	683.43	559.38
	19	755.68	708.68	587.70
	20	776.83	729.83	591.63
	21	814.49	767.49	622.66
	22	823.23	776.23	651.41
	23	857.00	810.00	668.92
	24	861.56	814.56	670.68
	25	863.28	816.28	671.40
	26	897.52	850.52	672.64
	27	916.10	869.10	697.44
	28	934.68	887.68	721.31
	29	970.67	923.67	738.09
	30	992.32	945.32	755.94
	31	994.50	947.50	757.79
	32	1,030.29	983.29	794.72
	33	1,044.67	997.67	798.42
	34	1,046.12	999.12	830.05
	35	1,064.68	1,017.68	854.11
	36	1,083.26	1,036.26	856.52
	37	1,101.80	1,054.80	888.55
	38	1,120.41	1,073.41	891.76
	39	1,159.95	1,112.95	925.23
	40	1,178.88	1,131.88	932.52
	41	1,187.18	1,140.18	933.25
	42	1,197.99	1,150.99	934.76
	43	1,213.24	1,166.24	954.44
	44	1,247.00	1,200.00	976.28
	45	1,261.03	1,214.03	1,005.31
	46	1,291.83	1,244.83	1,008.22
	47	1,294.91	1,247.91	1,009.55
	48	1,318.44	1,271.44	1,030.41
	49	1,335.98	1,288.98	1,045.59
	50	1,381.13	1,334.13	1,068.45
	51	1,386.80	1,339.80	1,070.74
	52	1,388.81	1,341.81	1,086.75

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 1,428.98	\$ 1,381.98	\$ 1,088.36
	54	1,443.91	1,396.91	1,089.10
	55	1,462.86	1,415.86	1,103.83
	56	1,481.81	1,434.81	1,118.56
	57	1,500.76	1,453.76	1,133.29
	58	1,519.71	1,472.71	1,148.02
	59	1,527.29	1,480.29	1,185.35
	60	1,528.98	1,481.98	1,212.75
	61	1,562.75	1,515.75	1,240.47
	62	1,566.13	1,519.13	1,273.01
	63	1,584.71	1,537.71	1,276.27
	64	1,632.37	1,585.37	1,277.72
	65	1,652.90	1,605.90	1,277.97
	66	1,656.35	1,609.35	1,278.22
	67	1,659.00	1,612.00	1,282.16
	68	1,711.84	1,664.84	1,360.96
	69	1,717.13	1,670.13	1,371.40
	70	1,746.84	1,699.84	1,372.45
	71	1,766.57	1,719.57	1,379.90
	72	1,769.16	1,722.16	1,395.24
	73	1,820.82	1,773.82	1,403.42
	74	1,837.72	1,790.72	1,454.13
	75	1,839.42	1,792.42	1,459.21
	76	1,857.22	1,810.22	1,489.11
	77	1,879.29	1,832.29	1,504.91
	78	1,897.88	1,850.88	1,506.49
	79	1,899.85	1,852.85	1,506.74
	80	1,939.21	1,892.21	1,510.73
	81	1,943.15	1,896.15	1,587.01
	82	1,948.23	1,901.23	1,594.64
	83	2,010.91	1,963.91	1,595.41
	84	2,022.00	1,975.00	1,595.66
	85	2,023.11	1,976.11	1,595.91
	86	2,023.44	1,976.44	1,597.21
	87	2,029.67	1,982.67	1,623.10
	88	2,030.30	1,983.30	1,625.69
	89	2,032.54	1,985.54	1,625.96
	90	2,077.15	2,030.15	1,626.21
	91	2,099.66	2,052.66	1,626.48
	92	2,126.51	2,079.51	1,628.04
	93	2,131.00	2,084.00	1,659.20
	94	2,132.96	2,085.96	1,662.32
	95	2,171.56	2,124.56	1,715.40
	96	2,175.42	2,128.42	1,720.71
	97	2,199.14	2,152.14	1,721.25
	98	2,201.52	2,154.52	1,721.50
	99	2,203.64	2,156.64	1,721.75
	100	2,246.00	2,199.00	1,722.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>3</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 520.62	\$ 23.66
FedEx® 25kg Box 1–56 lbs.	816.53	14.58

For shipments from:

- Bahrain
- Brunei
- Cyprus
- Egypt
- Israel
- Jordan
- Kuwait
- Oman
- Palestine Autonomous
- Qatar
- Saudi Arabia
- Syria<sup>2</sup>
- Turkey
- United Arab Emirates

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

<sup>3</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates From Zone L: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 110.05	\$ 63.05	**
FedEx® Pak	1 lb.	127.80	80.80	*
	2 lbs.	147.90	100.90	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 147.83	\$ 100.83	\$ 90.09
	2 lbs.	168.12	121.12	108.39
	3	188.30	141.30	126.22
	4	208.53	161.53	147.05
	5	228.51	181.51	162.14
	6	248.22	201.22	183.08
	7	268.25	221.25	201.39
	8	285.52	238.52	213.03
	9	303.34	256.34	228.91
	10	321.13	274.13	249.50
	11	334.61	287.61	256.80
	12	342.42	295.42	268.81
	13	361.54	314.54	280.83
	14	375.05	328.05	298.44
	15	395.07	348.07	310.70
	16	406.69	359.69	315.03
	17	412.02	365.02	326.42
	18	429.95	382.95	335.35
	19	441.57	394.57	365.55
	20	445.55	398.55	368.57
	21	456.94	409.94	380.00
	22	476.43	429.43	383.10
	23	488.52	441.52	394.63
	24	490.40	443.40	403.19
	25	492.88	445.88	414.41
	26	512.52	465.52	415.55
	27	523.52	476.52	425.39
	28	534.55	487.55	443.32
	29	555.17	508.17	445.12
	30	566.11	519.11	465.50
	31	567.21	520.21	480.85
	32	587.97	540.97	482.39
	33	597.94	550.94	494.68
	34	598.94	551.94	501.16
	35	609.51	562.51	521.59
	36	620.11	573.11	523.72
	37	630.66	583.66	530.77
	38	642.41	595.41	541.07
	39	653.00	606.00	542.11
	40	671.08	624.08	561.08
	41	672.89	625.89	574.67
	42	698.11	651.11	587.10
	43	703.82	656.82	588.36
	44	704.40	657.40	605.89
	45	714.89	667.89	607.65
	46	733.98	686.98	625.31
	47	735.90	688.90	627.09
	48	746.42	699.42	636.70
	49	756.91	709.91	645.92
	50	767.42	720.42	674.82
	51	784.61	737.61	677.72
	52	788.19	741.19	679.34

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 801.46	\$ 754.46	\$ 679.59
	54	808.99	761.99	680.59
	55	823.26	776.26	689.91
	56	837.53	790.53	699.23
	57	851.80	804.80	708.55
	58	866.07	819.07	717.87
	59	867.51	820.51	749.88
	60	871.34	824.34	760.96
	61	880.99	833.99	800.63
	62	905.98	858.98	804.60
	63	908.48	861.48	805.00
	64	909.99	862.99	805.25
	65	939.82	892.82	805.54
	66	954.23	907.23	811.26
	67	971.56	924.56	811.84
	68	974.09	927.09	823.37
	69	974.36	927.36	824.66
	70	975.38	928.38	850.44
	71	995.60	948.60	853.04
	72	1,015.19	968.19	889.48
	73	1,017.15	970.15	893.13
	74	1,029.22	982.22	893.50
	75	1,032.27	985.27	893.78
	76	1,037.85	990.85	896.26
	77	1,038.85	991.85	896.93
	78	1,058.76	1,011.76	910.23
	79	1,067.88	1,020.88	911.56
	80	1,068.80	1,021.80	911.84
	81	1,070.06	1,023.06	912.11
	82	1,095.18	1,048.18	912.61
	83	1,100.64	1,053.64	922.46
	84	1,106.11	1,059.11	941.09
	85	1,106.71	1,059.71	942.96
	86	1,106.99	1,059.99	943.89
	87	1,107.28	1,060.28	962.07
	88	1,107.55	1,060.55	963.89
	89	1,112.91	1,065.91	964.18
	90	1,118.26	1,071.26	967.76
	91	1,144.31	1,097.31	968.12
	92	1,149.76	1,102.76	975.29
	93	1,155.23	1,108.23	976.68
	94	1,160.67	1,113.67	1,004.46
	95	1,170.69	1,123.69	1,007.26
	96	1,171.70	1,124.70	1,007.54
	97	1,171.98	1,124.98	1,008.52
	98	1,172.98	1,125.98	1,027.72
	99	1,191.92	1,144.92	1,029.64
	100	1,194.00	1,147.00	1,030.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 295.67	\$ 13.44
FedEx® 25kg Box 1–56 lbs.	446.13	7.97

For shipments from:

- Argentina
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Costa Rica
- Ecuador
- El Salvador
- French Guiana
- Guatemala
- Guyana
- Honduras
- Nicaragua
- Panama
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates From Zone M: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International Priority®	FedEx International Economy®
		\$ 89.55	**
FedEx® Pak	1 lb.	107.65	*
	2 lbs.	130.75	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 158.49	\$ 155.43
	2 lbs.	195.07	189.48
	3	230.14	230.14
	4	267.41	267.41
	5	300.20	280.97
	6	333.72	321.66
	7	375.41	357.59
	8	404.21	404.21
	9	442.82	438.98
	10	493.11	477.38
	11	498.14	481.22
	12	517.71	483.75
	13	560.88	529.22
	14	588.83	567.37
	15	604.93	599.96
	16	640.12	616.70
	17	665.35	657.57
	18	686.73	680.83
	19	701.21	701.21
	20	719.24	705.36
	21	756.64	708.78
	22	794.82	744.46
	23	798.64	756.21
	24	810.00	757.39
	25	812.13	759.11
	26	854.60	784.50
	27	888.54	812.10
	28	891.94	833.00
	29	918.72	910.63
	30	931.97	923.43
	31	949.05	924.72
	32	950.77	924.99
	33	981.55	926.09
	34	984.65	948.04
	35	1,022.56	950.24
	36	1,026.37	993.70
	37	1,059.89	1,018.78
	38	1,074.15	1,022.24
	39	1,076.14	1,059.23
	40	1,115.89	1,062.93
	41	1,134.57	1,064.18
	42	1,156.55	1,088.99
	43	1,159.11	1,159.11
	44	1,181.43	1,166.13
	45	1,185.94	1,166.84
	46	1,241.03	1,169.41
	47	1,246.55	1,169.67
	48	1,265.20	1,174.03
	49	1,283.93	1,178.33
	50	1,343.79	1,180.05
	51	1,349.78	1,201.15
	52	1,353.00	1,229.68

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 1,417.27	\$ 1,248.21
	54	1,423.70	1,299.42
	55	1,430.75	1,316.96
	56	1,437.80	1,334.50
	57	1,444.85	1,352.04
	58	1,451.90	1,369.58
	59	1,459.59	1,403.45
	60	1,460.51	1,406.84
	61	1,478.82	1,407.38
	62	1,512.10	1,408.74
	63	1,515.43	1,435.64
	64	1,563.82	1,438.33
	65	1,585.55	1,438.61
	66	1,587.73	1,444.09
	67	1,588.65	1,499.39
	68	1,606.94	1,519.47
	69	1,629.96	1,598.34
	70	1,643.55	1,623.23
	71	1,661.86	1,628.71
	72	1,725.45	1,629.52
	73	1,731.81	1,629.78
	74	1,764.63	1,630.05
	75	1,767.92	1,630.31
	76	1,785.50	1,630.57
	77	1,806.91	1,634.70
	78	1,856.22	1,716.97
	79	1,861.17	1,725.20
	80	1,861.67	1,726.03
	81	1,862.77	1,740.53
	82	1,884.66	1,743.23
	83	1,989.84	1,743.50
	84	2,018.92	1,743.75
	85	2,021.83	1,744.22
	86	2,022.18	1,753.60
	87	2,022.43	1,878.40
	88	2,022.68	1,890.88
	89	2,025.24	1,892.14
	90	2,076.41	1,892.46
	91	2,081.54	1,898.75
	92	2,085.46	1,901.38
	93	2,085.86	1,901.65
	94	2,086.85	1,901.92
	95	2,106.58	1,902.18
	96	2,141.63	1,902.45
	97	2,145.14	1,903.60
	98	2,145.50	1,926.56
	99	2,145.75	2,017.74
	100	2,146.00	2,146.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.	

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>3</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 517.96	\$ 23.54
FedEx® 25kg Box 1–56 lbs.	812.38	14.51

For shipments from:

- Afghanistan
- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Cape Verde
- Central African Republic<sup>2</sup>
- Chad
- Congo
- Cook Islands
- Croatia
- Democratic Republic of Congo
- Djibouti
- East Timor
- Equatorial Guinea<sup>2</sup>
- Eritrea
- Ethiopia
- Fiji
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Guinea
- Guinea-Bissau<sup>2</sup>
- Iraq
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Laos
- Lesotho
- Liberia
- Libya
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- New Caledonia
- Niger
- Nigeria
- Palau
- Papua New Guinea
- Reunion Island
- Rwanda
- Saipan
- Samoa
- Senegal
- Serbia
- Seychelles
- Sierra Leone<sup>2</sup>
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan<sup>2</sup>
- Uganda
- Ukraine
- Uzbekistan
- Vanuatu
- Wallis and Futuna
- Zambia
- Zimbabwe

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> Service suspended as of publication date. For updates call 1.800.GoFedEx 1.800.463.3339 and say “international services.”

<sup>3</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.

# International Package Rates From Zone N: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 105.80	\$ 58.80	**
FedEx® Pak	1 lb.	123.55	76.55	*
	2 lbs.	125.00	78.00	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 149.04	\$ 102.04	\$ 83.78
	2 lbs.	164.72	117.72	96.63
	3	180.81	133.81	109.86
	4	196.61	149.61	122.78
	5	211.28	164.28	134.91
	6	228.13	181.13	151.54
	7	244.88	197.88	165.56
	8	261.60	214.60	179.59
	9	278.37	231.37	193.60
	10	294.87	247.87	207.44
	11	310.29	263.29	220.28
	12	318.51	271.51	229.34
	13	342.47	295.47	247.18
	14	358.56	311.56	260.62
	15	374.65	327.65	274.07
	16	391.40	344.40	288.47
	17	406.40	359.40	300.68
	18	422.29	375.29	313.99
	19	438.17	391.17	327.30
	20	455.57	408.57	341.89
	21	469.93	422.93	353.91
	22	485.83	438.83	367.21
	23	500.44	453.44	380.16
	24	513.94	466.94	390.19
	25	515.29	468.29	403.23
	26	541.74	494.74	414.76
	27	555.52	508.52	426.26
	28	568.28	521.28	436.16
	29	587.12	540.12	447.65
	30	595.78	548.78	459.12
	31	608.62	561.62	470.73
	32	619.33	572.33	478.82
	33	633.33	586.33	495.18
	34	645.16	598.16	500.39
	35	669.21	622.21	508.33
	36	677.42	630.42	518.16
	37	678.25	631.25	527.99
	38	690.05	643.05	537.84
	39	708.04	661.04	547.67
	40	713.60	666.60	557.53
	41	727.97	680.97	569.50
	42	737.20	690.20	577.19
	43	748.99	701.99	587.04
	44	760.75	713.75	596.86
	45	792.54	745.54	609.01
	46	797.89	750.89	616.53
	47	798.85	751.85	628.70
	48	817.75	770.75	636.19
	49	819.65	772.65	646.07
	50	831.45	784.45	655.90
	51	845.21	798.21	676.75
	52	870.17	823.17	678.85

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 872.67	\$ 825.67	\$ 690.37
	54	906.46	859.46	701.81
	55	915.21	868.21	713.32
	56	923.96	876.96	724.83
	57	932.71	885.71	736.34
	58	941.46	894.46	747.86
	59	985.72	938.72	759.27
	60	999.90	952.90	778.10
	61	1,005.00	958.00	792.30
	62	1,017.97	970.97	793.73
	63	1,019.28	972.28	805.24
	64	1,035.95	988.95	819.83
	65	1,037.62	990.62	844.43
	66	1,055.04	1,008.04	859.35
	67	1,089.43	1,042.43	860.86
	68	1,113.58	1,066.58	862.66
	69	1,121.63	1,074.63	877.50
	70	1,132.08	1,085.08	885.65
	71	1,133.13	1,086.13	918.38
	72	1,133.84	1,086.84	921.67
	73	1,147.87	1,100.87	929.84
	74	1,163.44	1,116.44	935.16
	75	1,202.04	1,155.04	965.42
	76	1,237.84	1,190.84	968.46
	77	1,251.14	1,204.14	980.11
	78	1,252.47	1,205.47	981.28
	79	1,252.72	1,205.72	989.03
	80	1,255.16	1,208.16	1,010.04
	81	1,288.77	1,241.77	1,015.05
	82	1,292.14	1,245.14	1,021.85
	83	1,292.49	1,245.49	1,032.55
	84	1,294.79	1,247.79	1,043.20
	85	1,328.46	1,281.46	1,063.90
	86	1,331.83	1,284.83	1,074.20
	87	1,343.51	1,296.51	1,084.85
	88	1,358.17	1,311.17	1,085.92
	89	1,372.86	1,325.86	1,098.04
	90	1,405.18	1,358.18	1,117.76
	91	1,408.42	1,361.42	1,136.78
	92	1,408.75	1,361.75	1,155.18
	93	1,409.32	1,362.32	1,157.02
	94	1,420.68	1,373.68	1,167.87
	95	1,432.78	1,385.78	1,168.96
	96	1,433.99	1,386.99	1,187.31
	97	1,434.85	1,387.85	1,189.16
	98	1,451.86	1,404.86	1,199.18
	99	1,458.77	1,411.77	1,205.08
	100	1,461.00	1,414.00	1,206.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 271.76	\$ 12.35
FedEx® 25kg Box 1–56 lbs.	468.54	8.37

For shipments from:

- China

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Package Rates From Zone 0: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 122.80	\$ 75.80	**
FedEx® Pak	1 lb.	137.50	90.50	*
	2 lbs.	163.85	116.85	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 166.13	\$ 119.13	\$ 89.25
	2 lbs.	188.28	141.28	103.89
	3	206.43	159.43	117.22
	4	224.57	177.57	130.53
	5	240.13	193.13	141.95
	6	255.70	208.70	155.82
	7	276.46	229.46	171.86
	8	292.00	245.00	183.49
	9	307.52	260.52	194.52
	10	324.08	277.08	203.64
	11	336.06	289.06	211.76
	12	337.85	290.85	224.34
	13	362.02	315.02	235.19
	14	374.99	327.99	244.88
	15	389.21	342.21	250.68
	16	400.94	353.94	264.25
	17	411.31	364.31	272.00
	18	416.04	369.04	280.74
	19	436.08	389.08	291.47
	20	446.37	399.37	300.50
	21	458.03	411.03	302.13
	22	469.72	422.72	321.12
	23	472.04	425.04	330.07
	24	482.62	435.62	337.57
	25	483.99	436.99	338.45
	26	511.13	464.13	355.94
	27	521.50	474.50	376.82
	28	533.62	486.62	378.91
	29	542.22	495.22	379.31
	30	552.57	505.57	385.53
	31	562.93	515.93	386.46
	32	573.28	526.28	404.89
	33	583.64	536.64	410.75
	34	594.00	547.00	411.48
	35	604.35	557.35	425.41
	36	614.72	567.72	441.39
	37	632.18	585.18	443.00
	38	637.60	590.60	456.83
	39	645.77	598.77	458.22
	40	656.12	609.12	467.14
	41	666.52	619.52	488.86
	42	676.87	629.87	495.75
	43	687.22	640.22	498.32
	44	694.57	647.57	498.59
	45	695.70	648.70	498.88
	46	718.28	671.28	501.00
	47	728.67	681.67	516.82
	48	729.95	682.95	527.61
	49	755.42	708.42	528.69
	50	759.72	712.72	532.72
	51	770.06	723.06	547.10
	52	786.74	739.74	550.60

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 797.22	\$ 750.22	\$ 563.50
	54	801.17	754.17	564.79
	55	811.52	764.52	569.49
	56	821.87	774.87	574.19
	57	832.22	785.22	578.89
	58	842.57	795.57	583.59
	59	861.41	814.41	617.49
	60	863.31	816.31	631.74
	61	881.38	834.38	635.34
	62	884.02	837.02	636.40
	63	894.36	847.36	652.42
	64	912.14	865.14	662.52
	65	917.45	870.45	664.51
	66	917.99	870.99	682.13
	67	919.35	872.35	683.90
	68	946.16	899.16	684.94
	69	972.17	925.17	705.59
	70	974.78	927.78	715.13
	71	995.37	948.37	716.10
	72	997.43	950.43	716.37
	73	998.35	951.35	721.11
	74	1,016.75	969.75	766.15
	75	1,027.05	980.05	770.66
	76	1,067.04	1,020.04	771.12
	77	1,087.70	1,040.70	771.66
	78	1,089.77	1,042.77	779.68
	79	1,090.28	1,043.28	786.55
	80	1,100.28	1,053.28	787.24
	81	1,114.68	1,067.68	788.42
	82	1,117.03	1,070.03	811.91
	83	1,117.54	1,070.54	819.44
	84	1,127.71	1,080.71	823.01
	85	1,147.21	1,100.21	837.84
	86	1,149.16	1,102.16	848.85
	87	1,149.95	1,102.95	849.96
	88	1,150.20	1,103.20	850.21
	89	1,151.60	1,104.60	850.49
	90	1,179.53	1,132.53	853.68
	91	1,182.33	1,135.33	854.28
	92	1,204.63	1,157.63	866.22
	93	1,207.84	1,160.84	900.22
	94	1,208.23	1,161.23	906.72
	95	1,216.02	1,169.02	921.76
	96	1,217.23	1,170.23	927.53
	97	1,217.75	1,170.75	928.11
	98	1,228.14	1,181.14	928.50
	99	1,232.33	1,185.33	928.75
	100	1,305.00	1,258.00	929.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 291.10	\$ 13.23
FedEx® 25kg Box 1–56 lbs.	437.24	7.81

For shipments from:

- Bangladesh
- Bhutan
- India
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

Not all services are available from all countries. See [pp. 24–26](#) for the services available from your origin country.

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see [pp. 116–117](#) for details.



# International Package Rates From Zone P: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

FedEx® Envelope up to 8 oz.		FedEx International First®	FedEx International Priority®	FedEx International Economy®
		\$ 110.70	\$ 63.70	**
FedEx® Pak	1 lb.	124.15	77.15	*
	2 lbs.	145.75	98.75	*
Shipments in All Other Packaging / Maximum Weight in Lbs.	1 lb.	\$ 152.95	\$ 105.95	\$ 88.92
	2 lbs.	173.39	126.39	105.97
	3	192.42	145.42	119.62
	4	210.79	163.79	137.31
	5	227.93	180.93	148.79
	6	244.99	197.99	165.93
	7	261.78	214.78	180.01
	8	277.66	230.66	189.71
	9	294.49	247.49	203.58
	10	309.50	262.50	220.09
	11	321.90	274.90	232.57
	12	323.30	276.30	243.39
	13	351.14	304.14	255.01
	14	366.15	319.15	262.66
	15	378.91	331.91	278.33
	16	393.42	346.42	291.03
	17	406.60	359.60	295.88
	18	420.44	373.44	313.17
	19	434.26	387.26	318.62
	20	448.12	401.12	336.36
	21	461.98	414.98	341.42
	22	475.80	428.80	359.57
	23	492.65	445.65	365.58
	24	494.34	447.34	384.28
	25	496.40	449.40	388.46
	26	537.60	490.60	407.56
	27	545.00	498.00	417.63
	28	559.85	512.85	430.89
	29	574.66	527.66	452.01
	30	588.55	541.55	454.13
	31	601.69	554.69	465.14
	32	614.81	567.81	483.45
	33	638.64	591.64	494.57
	34	641.04	594.04	502.89
	35	662.78	615.78	514.31
	36	664.97	617.97	518.14
	37	680.43	633.43	531.13
	38	691.14	644.14	540.08
	39	710.53	663.53	551.08
	40	719.83	672.83	564.13
	41	736.53	689.53	572.66
	42	742.80	695.80	583.38
	43	782.73	735.73	594.08
	44	786.73	739.73	613.63
	45	788.10	741.10	615.75
	46	800.92	753.92	657.99
	47	806.61	759.61	662.77
	48	829.77	782.77	664.49
	49	832.09	785.09	665.15
	50	852.50	805.50	665.85
	51	865.37	818.37	679.76
	52	873.57	826.57	693.16

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in All Other Packaging / Maximum Weight in Lbs.	53 lbs.	\$ 883.18	\$ 836.18	\$ 694.51
	54	915.79	868.79	711.92
	55	923.62	876.62	722.66
	56	931.45	884.45	733.40
	57	939.28	892.28	744.14
	58	947.11	900.11	754.88
	59	948.51	901.51	765.43
	60	976.03	929.03	798.58
	61	997.72	950.72	801.90
	62	999.90	952.90	802.24
	63	1,014.47	967.47	803.07
	64	1,032.85	985.85	819.48
	65	1,049.52	1,002.52	849.18
	66	1,071.26	1,024.26	868.77
	67	1,079.03	1,032.03	870.73
	68	1,095.60	1,048.60	875.74
	69	1,097.26	1,050.26	876.26
	70	1,111.43	1,064.43	886.66
	71	1,112.86	1,065.86	906.22
	72	1,140.08	1,093.08	908.18
	73	1,151.49	1,104.49	927.72
	74	1,179.72	1,132.72	947.47
	75	1,191.35	1,144.35	961.96
	76	1,192.52	1,145.52	977.22
	77	1,215.09	1,168.09	978.75
	78	1,217.36	1,170.36	979.09
	79	1,221.39	1,174.39	980.53
	80	1,222.47	1,175.47	1,009.27
	81	1,243.87	1,196.87	1,017.51
	82	1,246.01	1,199.01	1,018.34
	83	1,254.34	1,207.34	1,019.67
	84	1,291.09	1,244.09	1,046.15
	85	1,301.57	1,254.57	1,050.63
	86	1,309.07	1,262.07	1,052.10
	87	1,309.82	1,262.82	1,081.45
	88	1,310.07	1,263.07	1,110.15
	89	1,310.32	1,263.32	1,115.06
	90	1,311.97	1,264.97	1,120.61
	91	1,333.25	1,286.25	1,121.18
	92	1,335.38	1,288.38	1,121.47
	93	1,336.61	1,289.61	1,121.99
	94	1,351.94	1,304.94	1,132.12
	95	1,353.48	1,306.48	1,164.59
	96	1,368.04	1,321.04	1,167.84
	97	1,369.55	1,322.55	1,168.50
	98	1,370.34	1,323.34	1,181.38
	99	1,386.00	1,339.00	1,182.70
	100	1,425.00	1,378.00	1,193.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 98.		

## FedEx 10kg Box and FedEx 25kg Box Rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable) <sup>2</sup>
FedEx® 10kg Box 1–22 lbs.	\$ 276.55	\$ 12.57
FedEx® 25kg Box 1–56 lbs.	449.65	8.03

For shipments from:

- Taiwan

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. Note: For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

\* Based on the package weight, the corresponding rate applies.

\*\* One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

## FedEx Express Multiweight Rates: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When multiweight rates apply, fees may be assessed one time per shipment.

### FedEx International First®

Multiply by total shipment weight.

Weight	ZONES													
	A	C	D	E	F	G	H	I	J	K	L	N	O	P
100–999 lbs.	\$ 6.56	\$ 5.91	\$ 10.33	\$ 20.72	\$ 11.93	\$ 12.05	\$ 13.17	\$ 10.68	\$ 14.37	\$ 22.46	\$ 11.94	\$ 14.61	\$ 13.05	\$ 14.25
1,000+ lbs.	6.30	5.67	9.92	19.56	11.45	11.62	12.64	10.30	13.85	21.20	11.63	13.88	12.66	13.68

### FedEx International Priority®

Multiply by total shipment weight.

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	\$ 6.09	\$ 5.44	\$ 9.86	\$ 20.25	\$ 11.46	\$ 11.58	\$ 12.70	\$ 10.21	\$ 13.90	\$ 21.99	\$ 11.47	\$ 21.46	\$ 14.14	\$ 12.58	\$ 13.78
1,000+ lbs.	5.85	5.24	9.47	19.12	11.05	11.16	12.24	9.80	13.40	20.67	11.17	20.17	13.43	12.25	13.28

### FedEx International Economy®

Multiply by total shipment weight.

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	\$ 4.30	\$ 4.59	\$ 7.95	\$ 17.42	\$ 10.08	\$ 9.97	\$ 10.38	\$ 8.73	\$ 12.77	\$ 17.22	\$ 10.30	\$ 21.46	\$ 12.06	\$ 9.29	\$ 11.93
1,000+ lbs.	4.17	4.41	7.63	16.38	9.72	9.57	9.97	8.38	12.31	16.19	10.03	20.17	11.46	9.05	11.45

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.



# FedEx® International Next Flight Rates: U.S. Export

Use these rates when shipping outbound from the U.S. Call 1.800.974.7333 to request this service.

## Determine FedEx International Next Flight Rates

U.S. outbound rates for many of the key destinations FedEx International Next Flight serves are listed here. FedEx International Next Flight serves more than 220 countries and territories: If your destination is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico origin zone (A through D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your origin ZIP code.
2. See the appropriate rate table for your shipment's destination region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on [p. 100](#).

Origin Cities (U.S. and Puerto Rico)	ZONE <sup>1</sup>
New York	A
Miami	B
Boston; Chicago; Houston; Los Angeles; San Francisco; and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

## U.S. to Asia and Australia

Destination	ORIGIN ZONES <sup>1</sup>			
	A	B	C	D
Auckland	\$ 402	\$ 402	\$ 427	\$ 440
Beijing	365	365	427	470
Delhi	402	402	427	440
Hong Kong	408	408	476	494
Jakarta	440	440	507	507
Kuala Lumpur	440	440	489	507
Manila	402	402	427	440
Melbourne	440	440	464	476
Mumbai	402	402	427	440
Seoul	365	365	427	470
Singapore	408	408	476	494
Sydney	452	452	476	494
Taipei	402	402	427	440
Tokyo	408	408	476	494

## U.S. to Europe

Destination	ORIGIN ZONES <sup>1</sup>			
	A	B	C	D
Amsterdam	\$ 365	\$ 365	\$ 464	\$ 568
Athens	378	378	470	576
Barcelona	378	378	470	576
Berlin	432	432	556	587
Brussels	365	365	464	568
Budapest	482	482	501	587
Copenhagen	378	378	470	576
Dublin	421	421	470	519
Dusseldorf	432	454	556	587
Frankfurt	365	365	464	568
Geneva	365	365	464	568
Hamburg	432	454	556	587
Helsinki	378	378	470	576
Lisbon	378	378	470	576
London	241	241	241	489
Madrid	365	365	464	568
Manchester	427	427	464	568
Milan	378	378	470	576
Moscow	514	514	525	612
Munich	432	454	556	587
Oslo	378	378	470	576
Paris	365	365	464	568
Prague	482	482	501	587
Rome	365	365	464	568
Stockholm	365	365	464	568
Vienna	440	440	464	568
Warsaw	482	482	501	587
Zurich	365	365	464	568

## U.S. to Caribbean

Destination	ORIGIN ZONES <sup>1</sup>			
	A	B	C	D
Aruba	\$ 396	\$ 312	\$ 452	\$ 525
Bahamas	396	312	452	525
Barbados	396	312	452	525
Curaçao	396	312	452	525
Dominican Republic	396	312	452	525
Grand Cayman	396	312	452	525
Jamaica	396	312	452	525
Puerto Rico	396	312	452	525
Trinidad	396	312	452	525

<sup>1</sup>Country and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

# FedEx International Next Flight Rates: U.S. Export

Use these rates when shipping outbound from the U.S. Call 1.800.974.7333 to request this service.

## U.S. to Middle East and Africa

Destination	ORIGIN ZONES <sup>1</sup>			
	A	B	C	D
Abidjan	\$ 457	\$ 457	\$ 494	\$ 519
Abu Dhabi	507	507	525	576
Accra	457	457	494	519
Alexandria	441	441	494	519
Amman	421	421	494	519
Bahrain	457	457	494	519
Beirut	457	457	494	519
Cairo	421	421	494	519
Cape Town	457	457	494	519
Casablanca	457	457	494	519
Dakar	457	457	494	519
Dubai	457	457	494	519
Istanbul	457	457	494	519
Johannesburg	421	421	494	519
Tel Aviv	421	421	494	519

## U.S. to Latin America

Destination	ORIGIN ZONES <sup>1</sup>			
	A	B	C	D
Asuncion	\$ 408	\$ 318	\$ 482	\$ 544
Bogota	408	318	482	544
Buenos Aires	396	312	452	525
Caracas	408	318	482	544
Guayaquil	408	318	482	544
Lima	408	318	482	544
Mexico City	365	340	427	445
Montevideo	396	312	452	525
Panama City	396	312	452	525
Quito	408	318	482	544
Rio de Janeiro	396	312	452	525
Santiago	383	298	544	568
Sao Paulo	408	318	482	544

## U.S. to Canada

Destination	ORIGIN ZONES <sup>1</sup>			
	A	B	C	D
Calgary	\$ 402	\$ 422	\$ 427	\$ 452
Montreal	346	346	383	494
Ottawa	402	422	427	452
Toronto	346	346	383	494
Vancouver	402	422	427	452

## Additional Charges and Fees, and Other Information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to you to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select and Hold at Location are not available.

## Special Handling Fees and Other Charges

The following fees apply per shipment.

Declared Value Charge <sup>1</sup>	\$1 per \$100 of value in excess of \$100 or \$9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	\$75 per additional document
Electronic Export Information Filing Fee	\$10
Special Handling Fee (when applicable) <sup>2</sup>	Starting at \$2.90 per mile
Weekend or Holiday Delivery Charge	\$75
Hand Carry Fee <sup>3</sup>	Quoted at the time of transaction
Special Customs Clearance Fee (when applicable)	Quoted at the time of transaction

<sup>1</sup>Applies to all shipments with a declared value for carriage of more than \$100.

<sup>2</sup>Applies when the pickup and/or delivery point is more than 15 miles from the serving airport(s). Quoted at the time of transaction.

<sup>3</sup>If your package is suitable to be carried onboard passenger aircraft and is approved by the airline, we can arrange to have your package accompanied by a courier while in transit. If the package is too large or heavy to carry on the aircraft, it may be checked as accompanied baggage. The Hand Carry Fee is based on the travel cost of the courier and will be quoted at the time of transaction.

## Additional Weight Charges

Charge after the first pound for shipments to European locations (other than Eastern Europe and London)	\$11.25 per lb.
Charge after the first pound for shipments to Africa, the Middle East and Eastern European locations <sup>1</sup>	\$14.75 per lb.
Charge after the first pound for shipments to London	\$10.25 per lb.
Charge after the first pound for shipments to Canadian locations	\$7.75 per lb.
Charge after the first pound for shipments to Caribbean locations	\$9.75 per lb.
Charge after the first pound for shipments to Asia, Central and South American locations, and Mexico	\$14.75 per lb.
Charge after the first pound for shipments from Miami to Central and South American locations, and Mexico	\$10.25 per lb.

<sup>1</sup>Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tajikistan, Turkmenistan and Uzbekistan.

## Dangerous Goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

## Declared Value

For declared-value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions.

## Payment Restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All charges, fees, duties and taxes, and ancillary clearance charges are invoiced to the U.S.-based payer.

<sup>1</sup>Country and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

# FedEx International Next Flight Rates: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S. Call 1.800.974.7333 to request this service.

## Determine FedEx International Next Flight Rates

U.S. import rates for shipments from many of the key origins FedEx International Next Flight serves are listed here. If your origin is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico destination zone (A through D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your destination ZIP code.
2. See the appropriate rate table for your shipment's origin region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on [p. 102](#).

Destination Cities (U.S. and Puerto Rico)	ZONE <sup>2</sup>
New York	A
Miami	B
Boston; Chicago; Houston; Los Angeles; San Francisco; and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

## Asia and Australia to U.S.

Origin	DESTINATION ZONES <sup>2</sup>			
	A	B	C	D
Auckland	\$ 537	\$ 537	\$ 562	\$ 575
Beijing	500	500	562	605
Delhi	537	537	562	575
Hong Kong	543	543	611	629
Jakarta	575	575	642	642
Kuala Lumpur	575	575	624	642
Manila	537	537	562	575
Melbourne	575	575	599	611
Mumbai	537	537	562	575
Seoul	500	500	562	605
Singapore	543	543	611	629
Sydney	587	587	611	629
Taipei	537	537	562	575
Tokyo	543	543	611	629

## Europe to U.S.

Origin	DESTINATION ZONES <sup>2</sup>			
	A	B	C	D
Amsterdam	\$ 500	\$ 500	\$ 599	\$ 703
Athens	513	513	605	711
Barcelona	513	513	605	711
Berlin	567	567	691	722
Brussels	500	500	599	703
Budapest	617	617	636	722
Copenhagen	513	513	605	711
Dublin	556	556	605	654
Dusseldorf	567	589	691	722
Frankfurt	500	500	599	703
Geneva	500	500	599	703
Hamburg	567	589	691	722
Helsinki	513	513	605	711
Lisbon	513	513	605	711
London	376	376	376	624
Madrid	500	500	599	703
Manchester	562	562	599	703
Milan	513	513	605	711
Moscow	649	649	660	747
Munich	567	589	691	722
Oslo	513	513	605	711
Paris	500	500	599	703
Prague	617	617	636	722
Rome	500	500	599	703
Stockholm	500	500	599	703
Vienna	575	575	599	703
Warsaw	617	617	636	722
Zurich	500	500	599	703

## Caribbean to U.S.

Origin	DESTINATION ZONES <sup>2</sup>			
	A	B	C	D
Aruba	\$ 531	\$ 447	\$ 587	\$ 660
Bahamas	531	447	587	660
Barbados	531	447	587	660
Curaçao	531	447	587	660
Dominican Republic	531	447	587	660
Grand Cayman	531	447	587	660
Jamaica	531	447	587	660
Puerto Rico	531	447	587	660
Trinidad	531	447	587	660

<sup>1</sup> Note: Unless otherwise provided herein, the FedEx Express International Terms and Conditions apply to FedEx International Next Flight U.S. import shipments.

<sup>2</sup> Country and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

# FedEx International Next Flight Rates: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S. Call 1.800.974.7333 to request this service.

## Middle East and Africa to U.S.

Origin	DESTINATION ZONES <sup>2</sup>			
	A	B	C	D
Abidjan	\$ 592	\$ 592	\$ 629	\$ 654
Abu Dhabi	642	642	660	711
Accra	592	592	629	654
Alexandria	576	576	629	654
Amman	556	556	629	654
Bahrain	592	592	629	654
Beirut	592	592	629	654
Cairo	556	556	629	654
Cape Town	592	592	629	654
Casablanca	592	592	629	654
Dakar	592	592	629	654
Dubai	592	592	629	654
Istanbul	592	592	629	654
Johannesburg	556	556	629	654
Tel Aviv	556	556	629	654

## Latin America to U.S.

Origin	DESTINATION ZONES <sup>2</sup>			
	A	B	C	D
Asuncion	\$ 543	\$ 453	\$ 617	\$ 679
Bogota	543	453	617	679
Buenos Aires	531	447	587	660
Caracas	543	453	617	679
Guayaquil	543	453	617	679
Lima	543	453	617	679
Mexico City	500	475	562	580
Montevideo	531	447	587	660
Panama City	531	447	587	660
Quito	543	453	617	679
Rio de Janeiro	531	447	587	660
Santiago	518	433	679	703
Sao Paulo	543	453	617	679

## Canada to U.S.

Origin	DESTINATION ZONES <sup>2</sup>			
	A	B	C	D
Calgary	\$ 537	\$ 557	\$ 562	\$ 587
Montreal	481	481	518	629
Ottawa	537	557	562	587
Toronto	481	481	518	629
Vancouver	537	557	562	587

## Additional Charges and Fees, and Other Information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to the shipper to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select and Hold at Location are not available.

## Special Handling Fees and Other Charges

The following fees apply per shipment.

Declared Value Charge <sup>1</sup>	\$1 per \$100 of value in excess of \$100 or \$9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	\$75 per additional document
Special Handling Fee (when applicable) <sup>2</sup>	Starting at \$2.90 per mile
Weekend or Holiday Delivery Charge	\$75
Hand Carry Fee <sup>3</sup>	Quoted at the time of transaction
Special Customs Clearance Fee (when applicable)	Quoted at the time of transaction

<sup>1</sup>Applies to all shipments with a declared value for carriage of more than \$100.

<sup>2</sup>Applies when the pickup and/or delivery point is more than 15 miles from the serving airport(s). Quoted at the time of transaction.

<sup>3</sup>If your package is suitable to be carried onboard passenger aircraft and is approved by the airline, we can arrange to have your package accompanied by a courier while in transit. If the package is too large or heavy to carry on the aircraft, it may be checked as accompanied baggage. The Hand Carry Fee is based on the travel cost of the courier and will be quoted at the time of transaction.

Additional charges and fees may apply. They vary depending on origin country. Call 1.800.974.7333 for information.

## Additional Weight Charges

Charge after the first pound for shipments from European locations (other than Eastern Europe and London)	\$11.25 per lb.
Charge after the first pound for shipments from Africa, the Middle East and Eastern European locations <sup>1</sup>	\$14.75 per lb.
Charge after the first pound for shipments from London	\$10.25 per lb.
Charge after the first pound for shipments from Canadian locations	\$7.75 per lb.
Charge after the first pound for shipments from Caribbean locations	\$9.75 per lb.
Charge after the first pound for shipments from Asia, Central and South American locations, and Mexico	\$14.75 per lb.
Charge after the first pound for shipments to Miami from Central and South American locations, and Mexico	\$10.25 per lb.

<sup>1</sup>Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tajikistan, Turkmenistan and Uzbekistan.

## Dangerous Goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

## Declared Value

For declared-value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions.

## Payment Restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All charges, fees, duties and taxes, and ancillary clearance charges are invoiced to the U.S.-based payer.

<sup>1</sup> Note: Unless otherwise provided herein, the FedEx Express International Terms and Conditions apply to FedEx International Next Flight U.S. import shipments.

<sup>2</sup> Country and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

# International Express Freight Rates: U.S. Export

Use these rates when shipping outbound from the U.S.

## About These Rate Tables

In the rate tables that follow:

- Door-to-Door Rates refers to rates for shipments sent from sender door to recipient door.
- Dropoff Rates refers to rates for shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to rates for shipments that are picked up at the sender's location and held at the destination airport for pickup.

- Dropoff and Hold-at-Location Rates refers to rates for shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

## Shipments More Than 150 Lbs.: Puerto Rico

To determine the per-pound shipping charge for your express freight shipment, please refer to the table below.

Multiply by total shipment weight.

Weight	FedEx International Priority® Freight¹	FedEx International Economy® Freight¹
151–999 lbs.	\$ 6.10	\$ 4.33
1,000+ lbs.	5.67	4.01

## FedEx International Priority® Freight

### Door-to-Door Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	\$ 5.20	\$ 5.50	\$ 5.80	\$ 9.76	\$ 21.32	\$ 9.41	\$ 9.61	\$ 11.45	\$ 9.12	\$ 14.18	\$ 13.58	\$ 17.47	\$ 22.25	\$ 12.11	\$ 12.68
1,000+ lbs.	4.78	5.12	5.39	9.08	19.83	8.75	8.94	10.53	8.48	13.19	12.63	16.25	20.69	11.26	11.79
Minimum Charge	348.85	366.95	393.25	589.55	1,287.75	626.05	607.95	691.60	583.50	1,414.90	820.25	1,055.20	1,343.90	731.45	863.45

### Dropoff Rates, Hold-at-Location Rates, and Dropoff and Hold-at-Location Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	\$ 4.75	\$ 5.05	\$ 5.35	\$ 9.31	\$ 20.87	\$ 8.96	\$ 9.16	\$ 11.00	\$ 8.67	\$ 13.73	\$ 13.13	\$ 17.02	\$ 21.80	\$ 11.66	\$ 12.23
1,000+ lbs.	4.33	4.67	4.94	8.63	19.38	8.30	8.49	10.08	8.03	12.74	12.18	15.80	20.24	10.81	11.34
Minimum Charge	308.05	326.20	352.45	562.35	1,260.55	585.30	567.20	664.40	542.70	1,346.95	793.10	1,028.05	1,316.75	704.30	822.65

## FedEx International Economy® Freight

### Door-to-Door Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	\$ 3.85	\$ 4.05	\$ 4.34	\$ 6.31	\$ 12.05	\$ 6.91	\$ 6.71	\$ 7.09	\$ 6.44	\$ 9.37	\$ 9.01	\$ 11.51	\$ 13.16	\$ 7.10	\$ 9.53
1,000+ lbs.	3.54	3.77	4.04	5.81	11.09	6.43	6.24	6.52	5.99	8.71	8.29	10.70	12.11	6.60	8.86
Minimum Charge	348.85	366.95	393.25	571.70	1,091.75	626.05	607.95	642.40	583.50	1,414.90	816.35	1,042.85	1,192.30	643.30	863.45

### Dropoff Rates, Hold-at-Location Rates, and Dropoff and Hold-at-Location Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	\$ 3.40	\$ 3.60	\$ 3.89	\$ 5.86	\$ 11.60	\$ 6.46	\$ 6.26	\$ 6.64	\$ 5.99	\$ 8.92	\$ 8.56	\$ 11.06	\$ 12.71	\$ 6.65	\$ 9.08
1,000+ lbs.	3.09	3.32	3.59	5.36	10.64	5.98	5.79	6.07	5.54	8.26	7.84	10.25	11.66	6.15	8.41
Minimum Charge	308.05	326.20	352.45	530.95	1,051.00	585.30	567.20	601.60	542.70	1,346.95	775.55	1,002.05	1,151.55	602.50	822.65

<sup>1</sup>For an explanation of delivery areas, or to determine the delivery area for your shipment, call 1.800.332.0807.

<sup>2</sup>Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

# International Express Freight Rates: U.S. Import<sup>1</sup>

Use these rates when shipping inbound to the U.S.

## About These Rate Tables

In the rate tables that follow:

- Door-to-Door Rates refers to rates for shipments sent from sender door to recipient door.
- Dropoff Rates refers to rates for shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to rates for shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Dropoff and Hold-at-Location Rates refers to rates for shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

## FedEx International Priority® Freight

### Door-to-Door Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	\$ 6.09	\$ 5.44	\$ 9.86	\$ 20.25	\$ 11.46	\$ 11.58	\$ 12.70	\$ 10.21	\$ 13.90	\$ 21.99	\$ 11.47	\$ 21.46	\$ 14.14	\$ 12.58	\$ 13.78
1,000+ lbs.	5.85	5.24	9.47	19.12	11.05	11.16	12.24	9.80	13.40	20.67	11.17	20.17	13.43	12.25	13.28
Minimum Charge	287.64	328.58	567.47	1,223.10	692.18	699.43	767.08	616.68	839.56	1,328.20	692.79	1,296.18	854.06	759.83	832.31

### Dropoff Rates, Hold-at-Location Rates, and Dropoff and Hold-at-Location Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	\$ 6.04	\$ 5.39	\$ 9.81	\$ 20.10	\$ 11.31	\$ 11.43	\$ 12.60	\$ 10.06	\$ 13.75	\$ 21.84	\$ 11.32	\$ 21.31	\$ 13.99	\$ 12.43	\$ 13.63
1,000+ lbs.	5.80	5.19	9.42	18.97	10.90	11.01	12.14	9.65	13.25	20.52	11.02	20.02	13.28	12.10	13.13
Minimum Charge	283.35	325.56	564.83	1,214.04	683.12	690.37	761.04	607.62	830.50	1,319.14	683.73	1,287.12	845.00	750.77	823.25

## FedEx International Economy® Freight

### Door-to-Door Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	\$ 4.30	\$ 4.59	\$ 7.95	\$ 17.42	\$ 10.08	\$ 9.97	\$ 10.38	\$ 8.73	\$ 12.77	\$ 17.22	\$ 10.30	\$ 21.46	\$ 12.06	\$ 9.29	\$ 11.93
1,000+ lbs.	4.17	4.41	7.63	16.38	9.72	9.57	9.97	8.38	12.31	16.19	10.03	20.17	11.46	9.05	11.45
Minimum Charge	211.79	277.24	480.18	1,002.13	608.83	598.23	626.95	527.29	771.31	990.96	622.12	1,296.18	728.42	561.12	720.57

### Dropoff Rates, Hold-at-Location Rates, and Dropoff and Hold-at-Location Rates

Multiply by total shipment weight.<sup>2</sup>

Weight	ZONES														
	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	\$ 4.25	\$ 4.39	\$ 7.75	\$ 17.22	\$ 9.88	\$ 9.77	\$ 10.18	\$ 8.53	\$ 12.57	\$ 17.02	\$ 10.10	\$ 21.26	\$ 11.86	\$ 9.09	\$ 11.73
1,000+ lbs.	4.12	4.21	7.43	16.18	9.52	9.37	9.77	8.18	12.11	15.99	9.83	19.97	11.26	8.85	11.25
Minimum Charge	209.26	265.16	468.10	990.96	596.75	584.42	614.87	515.21	759.23	979.79	610.04	1,284.10	716.34	549.04	708.49

<sup>1</sup> Note: Unless otherwise provided herein, the terms and conditions of the country of origin apply to U.S. import shipments.

<sup>2</sup> Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

## FedEx International Premium® Zones and Rates: U.S. Export

Use these rates when shipping outbound from the U.S. For rate information on our other international air cargo services, including FedEx International Express Freight® and FedEx International Airport-to-Airport<sup>SM</sup>, call 1.800.332.0807.\*

### Determine FedEx International Premium Rates

1. Find the zone for your destination in the zone table at right.
2. Determine your total shipment weight (round up to the next-higher pound).
3. Multiply the per-pound rate shown in the rate table below by the total shipment weight.

Destination	City	Airport	Zone <sup>1</sup>
Australia	Melbourne	MEL	J
	Sydney	SYD	
Belgium	Antwerp	ANR	D
	Brussels	BRU	
Brazil	Sao Paulo	VCP	L
Canada	Montreal	YUL	A
	Toronto	YYZ	
	Vancouver	YVR	
China <sup>2</sup>	Beijing	PEK	N
	Guangzhou	CAN	
	Shanghai	PVG	
	Shenzhen	SZX	
Colombia	Bogota	BOG	L
Denmark	Copenhagen	CPH	H
England (U.K.)	Birmingham	BHX	D
	London	LHR	
	Manchester	MAN	
	Stansted	STN	
France	Bordeaux	BOD	D
	Lille	LIL	
	Lyon	LYS	
	Nantes	NTE	
	Paris	CDG	
Germany	Berlin	TXL	D
	Bremen	BRE	
	Cologne	CGN	
	Dresden	DRS	
	Dusseldorf	DUS	
	Frankfurt	FRA	
	Hamburg	HAM	
	Hanover	HAJ	
	Munich	MUC	
	Nuremberg	NUE	
	Stuttgart	STR	

Destination	City	Airport	Zone <sup>1</sup>
Guam	Agana	GUM	J
Hong Kong	Hong Kong	HKG	F
India	Bengaluru	BLR	O
	Mumbai	BOM	
	New Delhi	DEL	
Indonesia	Jakarta	CGK	J
Israel	Tel Aviv	TLV	K
Italy	Milan	MXP	D
Japan	Nagoya	NGO	G
	Osaka	KIX	
	Tokyo	NRT	
Korea, South	Incheon	ICN	G
Luxembourg	Luxembourg City	LUX	D
Malaysia	Kuala Lumpur	KUL	J
	Penang	PEN	
Mexico	Guadalajara	GDL	C
	Mexico City	MEX	
	Monterrey	MTY	
	Toluca	TLC	
Netherlands (Holland)	Amsterdam	AMS	D
	Eindhoven	Ein	
Panama	Panama City	PTY	L
Philippines	Manila	MNL	J
Singapore	Singapore	SIN	F
Spain	Barcelona	BCN	H
	Madrid	MAD	
Sweden	Stockholm	ARN	H
Switzerland	Basel	BSL	H
Taiwan	Taipei	TPE	F
Thailand	Bangkok	BKK	J
United Arab Emirates	Dubai	DXB	K
Venezuela	Valencia	VLN	L
Vietnam	Ho Chi Minh City	SGN	J

### FedEx International Premium®

Multiply by total shipment weight.

Weight	ZONES										
	A	C	D	F	G	H	J	K	L	N <sup>2</sup>	O
0–99 lbs.	\$ 5.00	\$ 5.61	\$ 9.61	\$ 9.25	\$ 9.45	\$ 11.31	\$ 14.07	\$ 13.46	\$ 17.39	\$ 11.98	\$ 12.55
100–1,100 lbs.	4.95	5.55	9.51	9.16	9.36	11.20	13.93	13.33	17.22	11.86	12.43
1,101+ lbs.	4.54	5.09	8.72	8.40	8.59	10.28	12.78	12.23	15.80	10.88	11.40
Minimum Charge	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country; see pp. 116–117 for details.

\* For more information on our international air cargo services, including the minimum charge that applies for FedEx International Express Freight shipments, see the FedEx International Premium and FedEx International Express Freight (IXF) Terms and Conditions at [fedex.com/us/terms/other-services](https://www.fedex.com/us/terms/other-services).

<sup>1</sup>Country and zone alignments are subject to change without notice.

<sup>2</sup>Destination surcharges may apply for FedEx International Premium shipments to China that contain dangerous goods. See the Dangerous Goods section in the FedEx International Premium and FedEx International Express Freight (IXF) Terms and Conditions at [fedex.com/us/terms/other-services](https://www.fedex.com/us/terms/other-services) for details.



# FedEx Ground® and FedEx Home Delivery® U.S. Rates: Zones 2–8

Service		FedEx Ground® and FedEx Home Delivery® (up to 70 lbs.)						
Delivery Commitment		1–5 days based on distance to destination						
Zones¹		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum Weight in Lbs.	1 lb.	\$ 7.25	\$ 7.92	\$ 8.14	\$ 8.50	\$ 8.80	\$ 8.91	\$ 9.05
	2 lbs.	8.00	8.62	9.31	9.51	9.92	10.22	10.51
	3	8.13	8.99	9.82	10.12	10.53	10.89	11.53
	4	8.44	9.29	10.39	10.86	11.17	11.70	12.45
	5	8.45	9.38	10.68	11.17	11.54	12.14	13.07
	6	8.73	9.64	10.82	11.39	11.82	12.45	13.18
	7	9.22	9.88	11.00	11.75	12.03	12.78	13.69
	8	9.47	10.13	11.29	11.98	12.40	13.17	14.15
	9	9.65	10.37	11.44	12.07	12.66	13.72	15.04
	10	9.87	10.41	11.51	12.41	13.05	14.52	16.04
	11	10.30	10.72	11.62	12.49	13.49	15.74	17.10
	12	10.47	11.06	11.72	12.67	13.84	16.37	18.07
	13	10.72	11.43	11.99	13.03	14.41	17.54	19.24
	14	10.99	11.63	12.00	13.22	15.24	18.63	20.35
	15	11.06	11.88	12.27	13.83	15.94	19.20	21.38
	16	11.18	12.11	12.38	13.92	16.45	20.01	22.03
	17	11.38	12.48	12.65	14.45	17.30	21.24	23.08
	18	11.40	12.65	12.90	15.01	18.00	21.68	24.20
	19	11.50	12.92	13.10	15.45	18.44	22.37	25.12
	20	11.66	13.15	13.42	16.22	19.07	23.20	26.29
	21	12.01	13.67	14.01	16.40	19.85	24.08	27.34
	22	12.27	13.92	14.67	17.16	20.86	24.96	28.54
	23	12.41	14.30	15.13	17.83	21.65	25.80	29.68
	24	12.65	14.63	15.47	18.23	22.47	26.43	30.85
	25	12.79	14.93	15.66	18.75	23.02	27.52	31.99
	26	13.28	15.30	16.32	19.33	23.87	28.70	33.06
	27	13.60	15.67	16.49	19.65	24.64	29.22	33.87
	28	13.84	16.19	17.41	20.74	26.04	30.76	35.38
	29	14.13	16.50	17.91	21.21	26.79	31.52	36.10
	30	14.28	16.75	18.45	21.84	27.22	31.91	37.61
	31	14.45	16.94	18.46	21.92	27.70	32.50	38.37
	32	14.55	16.98	18.77	22.32	28.23	33.07	39.53
	33	14.69	17.53	19.61	23.36	29.25	33.93	40.22
	34	14.78	17.75	20.04	23.73	29.80	34.84	41.74
	35	15.05	18.51	20.51	24.30	30.53	35.73	42.85
	36	15.27	18.52	20.88	25.14	31.29	36.95	43.70
	37	15.66	18.94	21.29	25.69	31.95	37.77	44.54
	38	15.88	19.23	21.76	26.31	32.68	38.65	45.37
	39	16.11	19.61	22.26	26.60	33.51	39.71	46.30
	40	16.13	19.87	22.32	26.91	34.20	39.80	46.62
	41	16.34	20.34	22.92	27.57	34.96	41.03	47.61
	42	16.59	20.79	23.80	28.19	35.79	42.12	48.32
	43	16.81	20.90	23.85	29.06	37.01	43.24	49.15
	44	17.20	21.31	24.71	29.87	37.34	44.16	49.67
	45	17.21	21.63	24.92	30.17	37.95	45.46	50.50
	46	17.44	21.64	25.49	30.73	38.96	45.94	51.34
	47	17.56	21.92	25.65	30.95	39.11	46.84	52.17
	48	17.57	22.03	25.98	31.47	39.70	47.27	53.00
	49	17.61	22.04	26.02	31.70	40.19	48.11	53.30
	50	17.69	22.15	26.10	31.82	40.33	48.22	54.12

**FedEx Home Delivery Shipments**  
A \$3.45 residential surcharge per package will be added to FedEx Home Delivery shipments.

¹From origin to destination anywhere in the contiguous U.S.  
Any fraction of a pound is rounded up to the next-higher pound.

# FedEx Ground and FedEx Home Delivery U.S. Rates: Zones 2–8

Service		FedEx Ground® and FedEx Home Delivery® (up to 70 lbs.)						
Delivery Commitment		1–5 days based on distance to destination						
Zones¹		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum Weight in Lbs.	51 lbs.	\$ 17.70	\$ 22.16	\$ 26.19	\$ 31.83	\$ 40.34	\$ 48.23	\$ 54.13
	52	17.71	22.17	26.37	31.84	40.35	48.24	54.24
	53	17.72	22.20	26.39	32.01	40.36	48.25	54.25
	54	17.73	22.24	26.41	32.22	40.37	48.26	54.92
	55	17.74	22.28	26.43	32.69	40.38	48.27	55.56
	56	17.75	22.49	26.47	33.14	40.43	48.28	56.25
	57	18.16	22.64	26.79	33.94	40.47	48.41	56.83
	58	18.17	22.65	27.03	34.30	40.59	48.42	57.85
	59	18.49	22.88	27.42	34.31	41.35	49.13	58.27
	60	18.68	23.32	27.84	34.89	41.73	49.40	58.64
	61	19.05	24.05	27.85	35.61	42.10	49.68	58.99
	62	19.38	24.81	28.07	35.94	42.38	50.45	59.36
	63	19.45	25.05	28.08	36.17	42.67	50.54	59.72
	64	19.80	25.54	28.81	36.64	43.37	50.88	60.63
	65	20.21	26.02	28.82	36.65	43.75	50.99	60.74
	66	20.50	26.48	28.87	36.69	43.78	51.14	60.86
	67	20.77	26.50	29.16	36.73	44.12	51.40	61.01
	68	20.93	27.24	30.57	36.89	44.36	51.69	61.02
	69	21.17	27.25	30.58	37.83	44.59	51.70	61.33
	70	21.27	27.30	31.25	38.31	45.48	51.71	61.86
	71	21.38	27.32	31.44	38.32	46.20	53.03	61.87
	72	21.67	27.62	32.17	39.28	46.54	54.78	62.30
	73	22.22	27.63	32.30	39.29	46.60	54.79	62.42
	74	23.24	27.66	32.72	39.54	47.77	55.40	62.55
	75	24.32	28.44	32.82	40.58	48.22	55.96	62.57
	76	25.25	29.48	32.93	40.85	48.82	56.87	62.58
	77	26.22	30.16	33.91	41.38	49.11	57.96	62.59
	78	26.77	30.74	34.30	41.83	49.41	58.93	62.60
	79	27.98	32.02	35.16	42.48	50.44	59.84	63.62
	80	28.74	32.93	35.99	43.49	51.28	60.11	64.10
	81	29.68	33.82	37.17	43.80	51.96	61.03	64.91
	82	30.39	34.28	37.67	44.61	52.08	62.60	64.92
	83	30.96	34.97	38.86	44.93	52.73	62.61	64.93
	84	31.88	35.81	39.27	45.35	53.53	63.37	65.44
	85	32.74	36.36	40.02	46.08	54.35	64.05	66.15
	86	33.97	37.90	40.84	46.94	55.00	65.24	67.54
	87	34.63	38.03	41.35	46.95	55.72	65.29	67.63
	88	36.07	38.89	42.53	48.01	56.45	65.97	69.03
	89	37.32	39.98	43.75	48.62	57.15	66.65	70.47
	90	38.54	40.62	43.97	49.12	57.42	66.93	70.52
	91	38.79	41.32	44.41	49.13	58.02	66.94	70.60
	92	40.11	42.10	45.06	49.87	58.77	67.22	71.36
	93	40.68	42.91	46.36	50.55	59.23	67.47	72.09
	94	41.63	43.27	46.57	51.21	59.92	67.60	72.84
	95	42.60	44.43	47.29	51.89	60.33	67.83	73.61
	96	43.55	44.74	49.01	52.98	60.67	68.31	75.04
	97	44.55	46.04	49.02	53.31	61.40	68.32	75.09
	98	45.57	46.34	49.75	53.94	62.09	68.82	75.84
	99	46.57	47.08	51.19	54.61	62.81	69.51	76.59
	100	47.44	47.84	51.64	55.44	63.50	70.21	77.34

**FedEx Home Delivery Shipments**  
A \$3.45 residential surcharge per package will be added to FedEx Home Delivery shipments.

¹From origin to destination anywhere in the contiguous U.S.  
Any fraction of a pound is rounded up to the next-higher pound.

# FedEx Ground U.S. Rates: Zones 2–8

Service		FedEx Ground <sup>®</sup>						
Delivery Commitment		1–5 days based on distance to destination						
Zones <sup>1</sup>		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum Weight in Lbs.	101 lbs.	\$ 47.59	\$ 47.96	\$ 51.88	\$ 55.46	\$ 63.51	\$ 70.22	\$ 77.35
	102	48.09	48.68	52.48	56.18	63.97	70.57	77.77
	103	49.40	49.43	53.12	56.74	65.18	71.80	78.45
	104	49.70	50.15	53.76	57.34	65.39	72.01	79.19
	105	50.52	50.90	54.37	58.53	66.40	72.43	79.87
	106	51.35	51.66	54.99	58.54	66.41	73.08	80.61
	107	52.10	52.44	56.17	59.69	67.00	73.72	82.04
	108	52.85	53.19	56.26	59.72	67.62	74.36	82.05
	109	53.61	53.91	56.87	60.31	68.22	75.00	82.78
	110	54.27	54.71	57.52	60.89	68.88	75.67	83.50
	111	54.87	55.32	58.73	61.48	69.46	76.29	84.40
	112	55.99	56.46	59.36	62.08	70.05	76.96	85.31
	113	56.05	56.51	60.02	62.65	70.68	77.59	86.86
	114	56.64	57.69	60.68	63.87	71.87	78.89	87.43
	115	57.25	58.34	60.76	64.04	71.88	78.90	87.44
	116	57.85	58.56	62.00	64.34	72.36	79.37	87.98
	117	58.43	59.18	62.63	65.52	72.95	80.64	89.39
	118	59.04	60.39	62.70	65.71	73.55	80.65	90.19
	119	59.66	60.45	63.33	66.09	74.17	81.28	91.26
	120	60.69	61.58	63.99	66.71	74.77	81.92	91.38
	121	61.36	61.93	64.65	67.18	75.24	82.37	91.79
	122	61.78	62.51	65.29	67.77	75.84	83.66	92.54
	123	62.41	62.58	66.61	68.35	76.44	83.87	93.27
	124	63.01	63.80	66.65	68.98	77.06	84.28	93.97
	125	63.64	63.81	67.32	69.58	77.65	84.92	94.68
	126	64.86	65.05	68.64	70.03	78.10	86.01	97.11
	127	64.92	65.08	69.32	70.63	78.70	86.02	97.12
	128	65.53	65.55	70.00	71.24	79.89	87.56	98.56
	129	66.77	66.82	70.67	71.86	79.90	87.57	98.57
	130	66.80	67.02	71.32	72.41	80.48	87.88	99.09
	131	67.41	67.46	72.21	72.91	80.92	88.95	100.07
	132	68.05	68.77	72.22	73.50	81.52	88.96	100.56
	133	68.68	68.87	72.69	74.08	82.10	89.58	100.89
	134	69.31	69.40	73.41	74.72	82.73	90.19	101.32
	135	69.84	70.77	74.06	75.34	83.40	90.86	102.77
	136	70.42	71.61	75.97	75.98	84.07	91.52	102.80
	137	71.03	71.62	76.52	76.53	84.56	92.09	103.49
	138	71.68	72.76	77.63	77.88	86.05	93.74	105.36
	139	72.33	73.49	77.64	77.89	86.31	93.75	105.37
	140	72.97	73.70	77.65	78.52	86.74	94.14	105.67
	141	73.61	74.18	79.10	79.14	87.23	94.61	106.20
	142	73.91	74.87	79.11	79.78	87.88	95.27	106.90
	143	74.57	75.56	79.82	80.42	88.55	95.94	107.63
	144	75.22	76.25	81.35	81.36	89.22	96.59	108.36
	145	75.48	78.48	81.73	81.74	89.89	97.23	109.08
	146	76.14	78.49	82.03	82.34	90.56	97.87	109.78
	147	77.27	78.52	82.81	83.01	91.20	98.55	110.53
	148	77.48	79.09	83.67	83.69	92.55	99.20	111.26
	149	77.69	79.79	84.29	84.30	92.76	99.83	112.51
	150 <sup>2</sup>	78.36	80.51	85.68	87.13	93.25	100.52	113.25

<sup>1</sup>From origin to destination anywhere in the contiguous U.S.

<sup>2</sup>If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used.

Any fraction of a pound is rounded up to the next-higher pound.

# FedEx Ground and FedEx Home Delivery U.S. Rates: Alaska and Hawaii Shipments

Service		FedEx Ground® and FedEx Home Delivery® (up to 70 lbs.)							
Delivery Commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum Weight in Lbs.	1 lb.	\$ 27.69	\$ 6.42	\$ 9.69	\$ 10.00	\$ 27.69	\$ 6.26	\$ 9.69	\$ 10.00
	2 lbs.	30.80	6.52	10.47	10.76	30.80	6.35	10.47	10.76
	3	33.48	6.55	12.31	12.64	33.48	6.36	12.31	12.64
	4	36.76	6.61	13.85	14.61	36.76	6.41	13.85	14.61
	5	39.86	6.69	15.75	16.60	39.86	6.49	15.75	16.60
	6	43.00	6.88	17.74	18.65	43.00	6.50	17.74	18.65
	7	45.90	7.15	19.66	20.70	45.90	6.57	19.66	20.70
	8	46.72	7.41	21.61	22.80	46.72	6.66	21.61	22.80
	9	50.01	7.65	23.51	24.87	50.01	6.80	23.51	24.87
	10	53.13	7.92	25.44	26.98	53.13	6.87	25.44	26.98
	11	55.95	8.17	27.37	29.01	55.95	6.95	27.37	29.01
	12	58.36	8.51	29.22	31.02	58.36	7.08	29.22	31.02
	13	60.77	8.77	30.95	32.92	60.77	7.15	30.95	32.92
	14	63.29	9.06	32.55	34.84	63.29	7.23	32.55	34.84
	15	65.62	9.33	34.18	36.74	65.62	7.30	34.18	36.74
	16	68.55	9.56	35.70	38.48	68.55	7.37	35.70	38.48
	17	71.48	9.87	37.41	40.48	71.48	7.44	37.41	40.48
	18	74.44	10.14	39.16	42.47	74.44	7.53	39.16	42.47
	19	77.37	10.45	40.85	44.46	77.37	7.62	40.85	44.46
	20	79.96	10.73	42.49	46.48	79.96	7.69	42.49	46.48
	21	81.79	11.05	43.99	48.47	81.79	7.78	43.99	48.47
	22	84.35	11.30	45.41	50.38	84.35	7.84	45.41	50.38
	23	86.90	11.60	46.84	52.29	86.90	7.91	46.84	52.29
	24	89.74	11.90	48.25	54.20	89.74	7.99	48.25	54.20
	25	92.53	12.22	49.81	56.06	92.53	8.07	49.81	56.06
	26	95.45	12.55	51.33	57.89	95.45	8.15	51.33	57.89
	27	98.09	12.87	52.80	59.68	98.09	8.26	52.80	59.68
	28	100.73	13.16	54.34	61.50	100.73	8.30	54.34	61.50
	29	103.22	13.49	55.88	63.26	103.22	8.39	55.88	63.26
	30	105.68	13.77	57.39	65.07	105.68	8.44	57.39	65.07
	31	106.96	14.06	58.93	66.80	106.96	8.54	58.93	66.80
	32	109.25	14.27	60.34	68.39	109.25	8.60	60.34	68.39
	33	111.54	14.51	61.73	69.87	111.54	8.67	61.73	69.87
	34	114.04	14.79	63.09	71.26	114.04	8.79	63.09	71.26
	35	116.86	15.07	64.32	72.56	116.86	8.87	64.32	72.56
	36	119.37	15.31	65.42	73.78	119.37	8.92	65.42	73.78
	37	122.10	15.55	66.53	74.95	122.10	9.02	66.53	74.95
	38	125.01	15.80	67.61	76.16	125.01	9.12	67.61	76.16
	39	127.71	16.02	68.76	77.34	127.71	9.18	68.76	77.34
	40	130.45	16.28	69.87	78.69	130.45	9.26	69.87	78.69
	41	132.70	16.50	71.02	80.06	132.70	9.36	71.02	80.06
	42	135.20	16.77	72.10	81.46	135.20	9.47	72.10	81.46
	43	137.95	16.97	73.17	82.90	137.95	9.56	73.17	82.90
	44	139.93	17.23	74.33	84.27	139.93	9.70	74.33	84.27
	45	142.63	17.45	75.44	85.68	142.63	9.80	75.44	85.68
	46	145.38	17.70	76.56	87.06	145.38	9.97	76.56	87.06
	47	148.17	17.92	77.70	88.47	148.17	10.14	77.70	88.47
	48	150.70	18.23	78.78	89.88	150.70	10.29	78.78	89.88
	49	153.28	18.50	79.89	91.15	153.28	10.48	79.89	91.15
	50	155.86	18.79	81.03	92.36	155.86	10.67	81.03	92.36

**FedEx Home Delivery Shipments**  
A \$3.45 residential surcharge per package will be added to FedEx Home Delivery shipments.

Any fraction of a pound is rounded up to the next-higher pound.

# FedEx Ground and FedEx Home Delivery U.S. Rates: Alaska and Hawaii Shipments

Service		FedEx Ground® and FedEx Home Delivery® (up to 70 lbs.)							
Delivery Commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum Weight in Lbs.	51 lbs.	\$ 156.61	\$ 19.05	\$ 82.05	\$ 93.56	\$ 156.61	\$ 10.88	\$ 82.05	\$ 93.56
	52	156.92	19.38	82.96	94.74	156.92	11.03	82.96	94.74
	53	159.30	19.64	83.88	95.97	159.30	11.24	83.88	95.97
	54	161.54	19.98	84.76	97.13	161.54	11.45	84.76	97.13
	55	163.72	20.27	85.70	98.38	163.72	11.67	85.70	98.38
	56	165.93	20.57	86.52	99.46	165.93	11.88	86.52	99.46
	57	168.22	20.83	87.29	100.43	168.22	12.07	87.29	100.43
	58	170.43	21.14	88.10	101.46	170.43	12.29	88.10	101.46
	59	173.02	21.43	88.94	102.46	173.02	12.51	88.94	102.46
	60	175.71	21.72	89.72	103.46	175.71	12.67	89.72	103.46
	61	177.87	21.98	90.55	104.37	177.87	12.87	90.55	104.37
	62	180.80	22.27	91.38	105.25	180.80	13.11	91.38	105.25
	63	183.75	22.57	92.19	106.17	183.75	13.25	92.19	106.17
	64	186.82	22.86	92.96	107.03	186.82	13.47	92.96	107.03
	65	189.87	23.18	93.74	107.97	189.87	13.71	93.74	107.97
	66	192.80	23.46	94.41	108.86	192.80	13.98	94.41	108.86
	67	195.72	23.74	95.14	109.74	195.72	14.07	95.14	109.74
	68	198.55	24.05	95.80	110.67	198.55	14.25	95.80	110.67
	69	201.45	24.33	96.53	111.55	201.45	14.47	96.53	111.55
	70	205.69	24.63	97.27	112.43	205.69	14.66	97.27	112.43
	71	208.83	24.88	97.94	113.34	208.83	15.14	97.94	113.34
	72	211.95	25.98	98.69	114.23	211.95	15.84	98.69	114.23
	73	215.05	26.83	99.38	115.14	215.05	16.47	99.38	115.14
	74	217.11	27.67	100.19	116.02	217.11	17.31	100.19	116.02
	75	219.58	28.27	101.11	116.96	219.58	18.12	101.11	116.96
	76	222.28	29.10	102.03	117.85	222.28	18.95	102.03	117.85
	77	224.12	29.93	102.91	118.79	224.12	19.73	102.91	118.79
	78	225.32	31.07	103.94	119.63	225.32	20.54	103.94	119.63
	79	225.36	31.62	104.98	120.57	225.36	21.35	104.98	120.57
	80	227.72	32.47	105.97	121.44	227.72	22.16	105.97	121.44
	81	229.62	33.28	106.97	122.37	229.62	22.96	106.97	122.37
	82	230.77	34.46	107.89	123.24	230.77	24.01	107.89	123.24
	83	233.30	34.99	108.80	124.18	233.30	24.59	108.80	124.18
	84	235.98	35.84	109.73	125.07	235.98	25.40	109.73	125.07
	85	238.72	37.03	110.64	125.98	238.72	26.21	110.64	125.98
	86	241.24	37.51	111.65	126.82	241.24	27.25	111.65	126.82
	87	243.95	38.32	112.65	127.78	243.95	27.82	112.65	127.78
	88	246.64	39.20	113.66	128.62	246.64	28.62	113.66	128.62
	89	249.21	40.03	114.59	129.54	249.21	29.44	114.59	129.54
	90	251.74	40.90	115.51	130.44	251.74	30.23	115.51	130.44
	91	254.44	41.71	116.42	131.36	254.44	31.07	116.42	131.36
	92	256.86	42.56	117.32	132.25	256.86	31.87	117.32	132.25
	93	259.36	43.38	118.26	133.14	259.36	32.69	118.26	133.14
	94	261.81	44.25	119.16	134.06	261.81	33.49	119.16	134.06
	95	264.34	45.09	120.17	134.91	264.34	34.31	120.17	134.91
	96	266.77	46.38	121.17	135.82	266.77	35.10	121.17	135.82
	97	269.31	46.78	122.21	136.73	269.31	35.92	122.21	136.73
	98	271.70	48.09	123.22	137.66	271.70	36.71	123.22	137.66
	99	274.25	48.46	124.12	138.57	274.25	37.53	124.12	138.57
	100	276.80	49.75	125.05	139.44	276.80	38.36	125.05	139.44

**FedEx Home Delivery Shipments**  
A \$3.45 residential surcharge per package will be added to FedEx Home Delivery shipments.

Any fraction of a pound is rounded up to the next-higher pound.

# FedEx Ground U.S. Rates: Alaska and Hawaii Shipments

Service		FedEx Ground®							
Delivery Commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum Weight in Lbs.	101 lbs.	\$ 276.81	\$ 50.61	\$ 125.98	\$ 140.37	\$ 276.81	\$ 39.16	\$ 125.98	\$ 140.37
	102	277.86	51.09	126.87	141.23	277.86	39.96	126.87	141.23
	103	280.36	51.83	127.88	142.17	280.36	40.78	127.88	142.17
	104	283.01	52.67	128.90	143.05	283.01	41.59	128.90	143.05
	105	285.53	53.49	129.90	143.96	285.53	42.41	129.90	143.96
	106	288.18	54.34	130.84	144.85	288.18	43.20	130.84	144.85
	107	290.84	55.17	131.73	145.72	290.84	43.99	131.73	145.72
	108	293.49	56.02	132.65	146.62	293.49	44.82	132.65	146.62
	109	296.00	56.89	133.52	147.52	296.00	45.64	133.52	147.52
	110	298.51	57.72	134.60	148.44	298.51	46.46	134.60	148.44
	111	301.89	59.10	135.60	149.32	301.89	47.24	135.60	149.32
	112	305.31	59.97	136.60	150.29	305.31	48.05	136.60	150.29
	113	307.95	60.23	137.49	151.35	307.95	48.85	137.49	151.35
	114	310.64	61.07	138.44	152.33	310.64	49.65	138.44	152.33
	115	313.28	61.92	139.35	153.30	313.28	50.46	139.35	153.30
	116	315.23	62.79	140.28	154.36	315.23	51.28	140.28	154.36
	117	317.75	63.60	141.24	155.36	317.75	52.11	141.24	155.36
	118	320.25	65.08	142.28	156.32	320.25	52.92	142.28	156.32
	119	324.88	65.26	143.31	157.25	324.88	53.71	143.31	157.25
	120	327.55	67.40	144.28	158.15	327.55	54.54	144.28	158.15
	121	329.73	67.41	145.33	159.04	329.73	55.34	145.33	159.04
	122	332.53	67.84	146.35	159.91	332.53	56.17	146.35	159.91
	123	335.37	68.64	147.33	160.84	335.37	56.96	147.33	160.84
	124	338.16	70.16	148.34	161.71	338.16	57.75	148.34	161.71
	125	340.98	70.34	149.35	162.64	340.98	58.59	149.35	162.64
	126	343.10	71.87	150.42	163.51	343.10	59.40	150.42	163.51
	127	345.90	72.02	151.39	164.44	345.90	60.18	151.39	164.44
	128	348.71	72.87	152.43	165.44	348.71	61.01	152.43	165.44
	129	351.51	73.68	153.44	166.40	351.51	61.80	153.44	166.40
	130	354.32	75.28	154.44	167.40	354.32	62.62	154.44	167.40
	131	358.14	75.39	155.45	169.43	358.14	63.41	155.45	169.43
	132	360.94	76.24	156.49	169.44	360.94	64.24	156.49	169.44
	133	363.77	77.07	157.47	170.42	363.77	65.03	157.47	170.42
	134	366.60	77.91	158.50	171.43	366.60	65.89	158.50	171.43
	135	369.37	79.49	159.52	172.34	369.37	66.68	159.52	172.34
	136	372.19	79.62	160.57	173.24	372.19	67.48	160.57	173.24
	137	375.03	80.45	162.57	174.14	375.03	68.30	162.57	174.14
	138	377.82	81.28	162.58	175.02	377.82	69.11	162.58	175.02
	139	380.64	82.12	163.58	175.88	380.64	69.90	163.58	175.88
	140	383.29	83.77	165.57	176.82	383.29	70.74	165.57	176.82
	141	385.20	84.59	165.58	177.69	385.20	71.52	165.58	177.69
	142	387.93	84.62	166.61	178.63	387.93	72.32	166.61	178.63
	143	390.56	85.49	167.63	179.51	390.56	73.16	167.63	179.51
	144	393.24	87.15	168.66	180.53	393.24	73.94	168.66	180.53
	145	396.02	88.01	169.62	181.51	396.02	74.77	169.62	181.51
	146	398.84	88.02	170.65	182.52	398.84	75.57	170.65	182.52
	147	401.63	89.71	171.67	183.53	401.63	76.38	171.67	183.53
	148	404.45	90.53	172.71	184.50	404.45	77.16	172.71	184.50
	149	409.21	90.54	173.72	185.53	409.21	78.00	173.72	185.53
	150¹	412.02	91.38	174.73	186.52	412.02	78.80	174.73	186.52

¹If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used.  
Any fraction of a pound is rounded up to the next-higher pound.

# FedEx International Ground® Rates: Canada

Use these rates when shipping outbound from the U.S. to Canada.<sup>1</sup>

		ZONES	
		51	54
Maximum Weight in Lbs.	1 lb.	\$ 19.14	\$ 29.95
	2 lbs.	20.70	31.51
	3	21.35	33.03
	4	22.86	34.82
	5	24.25	35.24
	6	25.48	36.98
	7	26.64	37.57
	8	27.87	38.91
	9	29.02	39.43
	10	30.23	40.71
	11	30.87	42.28
	12	31.92	43.44
	13	33.21	44.84
	14	33.50	44.97
	15	34.53	46.39
	16	35.67	47.99
	17	36.63	49.34
	18	37.93	50.82
	19	39.12	52.30
	20	40.09	53.71
	21	41.06	55.19
	22	42.30	56.79
	23	43.34	58.21
	24	44.46	59.63
	25	45.32	61.05
	26	46.39	62.75
	27	47.70	64.28
	28	48.83	65.87
	29	49.97	67.40
	30	51.11	68.94
	31	52.07	70.59
	32	53.20	72.17
	33	54.52	73.71
	34	55.54	75.24
	35	56.61	76.26
	36	57.64	78.03
	37	58.95	79.61
	38	60.01	80.98
	39	61.38	82.28
	40	62.41	83.87
	41	63.49	85.28
	42	64.51	86.55
	43	65.70	88.02
	44	66.55	89.15
	45	67.80	90.80
	46	68.89	92.11
	47	69.95	93.52
	48	70.87	94.94
	49	72.06	96.25
	50	73.25	97.78

		ZONES	
		51	54
Maximum Weight in Lbs.	51 lbs.	\$ 75.47	\$ 99.83
	52	75.48	99.84
	53	77.57	101.75
	54	77.58	101.76
	55	79.39	103.86
	56	79.40	103.87
	57	80.86	105.96
	58	87.52	105.97
	59	87.53	107.83
	60	87.54	107.84
	61	87.55	110.16
	62	87.56	110.17
	63	87.57	112.20
	64	87.58	112.21
	65	87.59	114.03
	66	87.60	114.04
	67	87.61	116.07
	68	87.62	116.08
	69	88.92	118.40
	70	88.93	118.41
	71	91.03	120.33
	72	91.04	120.34
	73	92.45	122.60
	74	92.46	122.61
	75	93.75	125.44
	76	93.76	125.45
	77	93.98	126.17
	78	93.99	126.18
	79	95.17	129.18
	80	95.18	129.19
	81	95.63	131.57
	82	95.64	131.58
	83	96.48	133.91
	84	96.50	133.92
	85	96.82	136.91
	86	96.83	136.92
	87	97.96	139.18
	88	97.97	139.19
	89	98.63	141.40
	90	98.64	141.41
	91	99.26	144.06
	92	99.28	144.07
	93	99.94	146.33
	94	99.95	146.34
	95	100.74	148.78
	96	100.75	148.79
	97	101.37	151.39
	98	101.38	151.40
	99	101.88	153.55
	100	101.89	153.56

		ZONES	
		51	54
Maximum Weight in Lbs.	101 lbs.	\$ 102.25	\$ 154.00
	102	102.26	154.01
	103	102.27	154.02
	104	102.28	154.03
	105	102.29	154.05
	106	105.90	160.59
	107	105.91	160.60
	108	105.92	160.61
	109	105.93	160.62
	110	105.94	160.63
	111	109.11	166.91
	112	109.12	166.92
	113	109.13	166.94
	114	109.14	166.95
	115	109.15	166.96
	116	112.00	173.24
	117	112.01	173.25
	118	112.02	173.26
	119	112.03	173.27
	120	112.04	173.28
	121	114.62	179.55
	122	114.63	179.56
	123	114.64	179.57
	124	114.65	179.58
	125	114.66	179.59
	126	116.96	185.92
	127	116.97	185.96
	128	116.98	185.97
	129	116.99	185.98
	130	117.00	185.99
	131	119.51	191.01
	132	119.52	191.02
	133	119.53	191.03
	134	119.54	191.04
	135	119.55	191.05
	136	121.96	197.15
	137	121.97	197.16
	138	121.99	197.17
	139	122.00	197.18
	140	122.01	197.19
	141	124.31	203.80
	142	124.32	203.81
	143	124.33	203.82
	144	124.34	203.83
	145	124.36	203.84
	146	126.87	210.00
	147	126.88	210.02
	148	126.89	210.03
	149	126.90	210.04
	150 <sup>2</sup>	126.91	210.05

<sup>1</sup>Additional weight limits and surcharges apply to certain rural destinations in Canada. See Northern Canada Surcharge on p. 126 for details.

<sup>2</sup>If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply, depending on commodity; see pp. 116–117 for details.



# Fees and Other Shipping Information<sup>1</sup>

Optional-service fees.

Optional-service fees apply when you select specific service options. See [pp. 115–128](#) for fee amounts, descriptions and other information.

	U.S. PACKAGE SERVICES								INTERNATIONAL PACKAGE SERVICES				EXPRESS FREIGHT SERVICES								PAGE NO.
	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground®	FedEx First Overnight® Freight	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More Information	
<b>OPTIONAL-SERVICE FEES</b>																					
<b>COLLECT ON DELIVERY</b>																					
FedEx® Collect on Delivery (C.O.D.)		✓	✓	✓	✓	✓								✓	✓	✓					121
FedEx Ground® C.O.D.							✓					✓									123
FedEx Ground® Electronic C.O.D. (E.C.O.D.)							✓														123
<b>DANGEROUS GOODS AND HAZARDOUS MATERIALS</b>																					
Dangerous Goods (FedEx Express) <sup>2</sup>	✓	✓	✓	✓	✓	✓			✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	118
Hazardous Materials (FedEx Ground)							✓														124
<b>DELIVERY</b>																					
FedEx Delivery Manager®	✓	✓	✓	✓	✓	✓	✓ <sup>3</sup>	✓													122
FedEx® Delivery Signature Options	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓									122
FedEx Home Delivery Convenient Delivery Options								✓													123
Inside Delivery Charge													✓	✓	✓	✓					125
Reroute of Shipment	✓	✓	✓	✓	✓	✓							✓	✓	✓	✓					126
Saturday Delivery	✓	✓			✓					✓			✓	✓	✓		✓				127
<b>PICKUP</b>																					
Express On-Call Pickup Charge (Courier Pickup Charge)	✓	✓	✓	✓	✓	✓			✓	✓	✓										121
FedEx Ground® Alternate Address Pickup							✓	✓				✓									122
Ground On-Call Pickup Charge							✓	✓				✓									124
Ground Weekly Pickup Fee							✓	✓				✓									124
Inside Pickup Charge													✓	✓	✓	✓				✓	125
Pickup Charge (FedEx International Premium)																				✓	126
Return Pickup	✓	✓	✓	✓	✓		✓	✓													127
Saturday Pickup	✓	✓	✓	✓	✓	✓			✓	✓			✓	✓	✓	✓	✓		✓		128
<b>PROOF OF DELIVERY</b>																					
Signature Proof of Delivery via FedEx Standard Overnight Envelope	✓	✓	✓	✓	✓	✓			✓	✓	✓		✓	✓	✓	✓					128
<b>RETURNS</b>																					
FedEx Email Return Label	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓			✓	✓	✓	✓			122
FedEx ExpressTag®		✓	✓	✓	✓																122
FedEx Ground® Call Tag							✓	✓													123
FedEx Print Return Label	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓			✓	✓	✓	✓			124
<b>OTHER</b>																					
Declared Value	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	119
Electronic Export Information Filing Fee									✓	✓	✓						✓	✓	✓		121
Extra Services Charge													✓	✓	✓	✓				✓	121
FedEx International Controlled Export										✓							✓				123
FedEx On Demand Care	✓	✓	✓	✓	✓	✓			✓	✓	✓		✓	✓	✓	✓	✓	✓			123
SenseAware®	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	128

<sup>1</sup>For FedEx Express® U.S. import shipments, these fees vary depending on origin country; however, each fee works the same as for U.S. export. Call 1.800.GoFedEx 1.800.463.3339 and say "international services" for package service fees applicable from your origin country, or 1.800.332.0807 for freight service fees.

<sup>2</sup>Includes accessible and inaccessible dangerous goods, and dry ice. Availability varies by service. See Dangerous Goods on [p. 118](#) for details.

<sup>3</sup>The option to schedule your delivery (see [p. 122](#)) is not available for FedEx Ground.

## Fees and Other Shipping Information

Additional shipping fees and other shipping information.

Your shipment may incur fees in addition to its base rate. This chart is an overview of those fees plus other shipping information. See [pp. 115–128](#) for fee amounts, descriptions and other information.

Your shipment may incur fees in addition to its base rate. This chart is an overview of those fees plus other shipping information. See <a href="#">pp. 115–128</a> for fee amounts, descriptions and other information.		U.S. PACKAGE SERVICES								INTERNATIONAL PACKAGE SERVICES				EXPRESS FREIGHT SERVICES							PAGE NO.
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground®	FedEx First Overnight® Freight	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More Information
ADDITIONAL SHIPPING FEES																					
Additional Handling Surcharge	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	115	
Additional Handling Surcharge — Non-stackable													✓	✓	✓	✓	✓	✓		116	
Address Correction	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		116	
Ancillary Clearance Service Fees									✓	✓	✓	✓					✓	✓	✓	116	
Broker Select Option Fee										✓	✓						✓	✓		118	
Change of Air Waybill Charge																			✓	118	
Delivery Area Surcharge		✓	✓	✓	✓	✓	✓	✓												119	
Delivery Reattempt Charge													✓	✓	✓	✓				119	
Duties and Taxes									✓	✓	✓	✓					✓	✓	✓	121	
Extended Service Area Delivery													✓	✓	✓	✓				121	
Extended Service Area Pickup													✓	✓	✓	✓			✓	121	
Fuel Surcharge	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	124	
Ground Unauthorized Package Charge							✓	✓				✓								124	
International Out-of-Delivery-Area Surcharge									✓	✓	✓						✓	✓		125	
International Out-of-Pickup-Area Surcharge									✓	✓	✓						✓	✓		125	
Metro Service Area Delivery													✓	✓	✓	✓				125	
Metro Service Area Pickup													✓	✓	✓	✓			✓	125	
Missing or Invalid Account Number	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	125	
Northern Canada Surcharge												✓								126	
Oversize Charge	✓	✓	✓	✓	✓	✓	✓	✓				✓								126	
Payer Rebilling	✓	✓	✓	✓	✓	✓			✓	✓	✓		✓	✓	✓	✓				126	
Residential Delivery Charge	✓	✓	✓	✓	✓	✓	✓	✓	✓ <sup>1</sup>	✓ <sup>1</sup>	✓ <sup>1</sup>	✓	✓	✓	✓	✓	✓ <sup>1</sup>	✓ <sup>1</sup>		127	
Residential Pickup Charge													✓	✓	✓	✓			✓	127	
OTHER SHIPPING INFORMATION																					
Currency Conversion																					118
Delivery Reattempts																					120
Dimensional Weight																					120
Minimum Billable Weight for FedEx Express® Packaging																					125
Multiple-Piece Shipments																					126
See <a href="#">pp. 118–126</a> for details on how dimensional weight may affect your rate, guidelines for tendering multiple-piece shipments and other important FedEx shipping information.																					

<sup>1</sup>For U.S. export services, the residential delivery charge applies only to shipments to Canada.

## Fees and Other Shipping Information<sup>1</sup>

Your shipment may incur fees in addition to its base rate. The following are descriptions of those fees plus other shipping information. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for more information. See [p. 63](#) for information on the fees that may apply to FedEx One Rate<sup>®</sup> shipments. Separate fees apply for FedEx SameDay<sup>®</sup> and FedEx<sup>®</sup> International Next Flight. FedEx Express<sup>®</sup> shipments from the U.S. to Puerto Rico are assessed the same fees that apply to FedEx Express shipments within the U.S., unless otherwise specified.

For FedEx Express U.S. import shipments, fees vary depending on origin country; however, each fee works the same as for U.S. export. Call 1.800.GoFedEx 1.800.463.3339 and say “international services” for package service fees applicable from your origin country, or 1.800.332.0807 for freight service fees.

For FedEx Freight fee information, refer to the [FXF 100 Series Rules Tariff](#).

**U.S. Express Package Services** = FedEx First Overnight<sup>®</sup>, FedEx Priority Overnight<sup>®</sup>, FedEx Standard Overnight<sup>®</sup>, FedEx 2Day<sup>®</sup> A.M., FedEx 2Day<sup>®</sup> and FedEx Express Saver<sup>®</sup>

**U.S. Ground Services** = FedEx Ground<sup>®</sup> and FedEx Home Delivery<sup>®</sup>

**International Express Package Services** = FedEx International First<sup>®</sup>, FedEx International Priority<sup>®</sup> and FedEx International Economy<sup>®</sup>

**International Ground Service** = FedEx International Ground<sup>®</sup>

**U.S. Express Freight Services** = FedEx First Overnight<sup>®</sup> Freight, FedEx 1Day<sup>®</sup> Freight, FedEx 2Day<sup>®</sup> Freight and FedEx 3Day<sup>®</sup> Freight

**International Express Freight Services** = FedEx International Priority<sup>®</sup> Freight, FedEx International Economy<sup>®</sup> Freight and FedEx International Premium<sup>®</sup>

Definition	Applicable Services	Charges
<b>Additional Handling Surcharge</b>		
<u>Express Package and Ground Services</u>		
A surcharge applies to any package that:		
<b>(Dimension)</b>		
1) measures greater than 60 inches along its longest side for FedEx Express or measures greater than 48 inches along its longest side for FedEx Ground;	U.S. Express Package Services, U.S. Ground Services, International Ground Service	\$11 per package*
2) measures greater than 30 inches along its second-longest side for FedEx Express and FedEx Ground;	International Express Package Services	\$11 per shipment
	U.S. Express Freight Services	\$130 per freight handling unit
	FedEx International Priority Freight, FedEx International Economy Freight	\$130 per shipment
<i>*Effective Nov. 20, 2017 through Dec. 24, 2017, the charge will increase from \$11 per package to \$14 per package.</i>		
<b>(Weight)</b>		
3) has an actual weight greater than 70 lbs.;		
<b>(Packaging)</b>		
4) is not fully encased in an outer shipping container;		
5) is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic (e.g., plastic bags) or expanded polystyrene foam (e.g., Styrofoam);		
6) is encased in an outer shipping container covered in shrink wrap or stretch wrap;		
7) is encased in a soft-sided pack (e.g., courier packs, poly bags and bubble mailers) that exceeds 18 inches along its longest side or 13 inches along its second-longest side or 5 inches in height;		
8) is cylindrical, including (without limitation) cans, buckets, barrels, drums or pails that are not fully encased in an outer shipping container made of corrugated fiberboard (cardboard) materials;		
9) is bound with metal, plastic or cloth banding, or has wheels, casters, handles, or straps (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); or		
10) would become entangled in or cause damage to other packages or the FedEx sortation system.		
Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. For U.S. express and ground services, this surcharge applies per piece even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.		
<u>Express Freight Services</u>		
A surcharge applies to any freight handling unit that measures greater than 70 inches along its longest side. For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight and any freight handling unit that require special handling during transit.		

<sup>1</sup>Charges shown do not include any fuel surcharge that may be applicable. Go to [fedex.com/us/services/fuelsurcharge.html](https://fedex.com/us/services/fuelsurcharge.html) for details.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Additional Handling Surcharge — Non-stackable</b> A surcharge applies to any freight handling unit of a freight shipment that is non-stackable. Non-stackable means the freight handling unit cannot be stacked vertically in a safe and secure manner. For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment.  For more information on preparing and palletizing freight, access our comprehensive Packaging Guidelines for Shipping Freight brochure online at <a href="https://www.fedex.com/packaging">fedex.com/packaging</a> .	U.S. Express Freight Services  FedEx International Priority Freight, FedEx International Economy Freight	\$185 per freight handling unit  \$185 per shipment
<b>Address Correction</b> <b>Express.</b> If the shipper provides an incomplete or incorrect recipient address, we may attempt to find the correct address and complete delivery. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight® pricing, the fee is \$14 per package up to a maximum of \$98 per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.  Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient.  For FedEx International Broker Select®, the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.  <b>Ground.</b> If the shipper provides an incomplete, incorrect or P.O. box recipient address, we may attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight® pricing, the fee is \$14 per package up to a maximum of \$44.40 per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.	U.S. Express Package Services, U.S. Ground Services, International Express Package Services, International Ground Service, FedEx International Priority Freight, FedEx International Economy Freight  U.S. Express Freight Services	\$14 per correction  \$75 per correction
<b>Ancillary Clearance Service Fees</b> FedEx provides import clearance processing for international express package and international express freight shipments, and international ground shipments. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing; for services requested by the shipper, recipient or importer of record; or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. Ancillary clearance service fees that are invoiced are described on a separate line item on the duty-and-tax invoice.  We may apply these service fees, which are subject to change, to either a U.S.- or non-U.S.-based shipper, recipient or designated third party. When possible, we will honor the shipper's request to bill these service fees to the payer as designated on the Bill Duties and Taxes section of the air waybill or shipping label. When we are unable to honor that request, the recipient may be invoiced for applicable ancillary clearance services.  When the Bill Shipper or Bill Third Party option is selected to pay duty-and-tax charges, the payer will be invoiced for all applicable ancillary service fees that are assessed for clearance in the destination country, including all fees resulting from ancillary services that may have been requested by the recipient.  For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at <a href="https://www.fedex.com/ancillary/go/service">fedex.com/ancillary/go/service</a> .	International Express Package Services, International Express Freight Services  <b>Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments)</b>	
	Additional Entry Line Items, per line if over 5 lines	\$3
	Advancement Fee	Greater of \$7 or 2% of duty, tax and merchandise processing fee charges
	Broker Document Transfer	\$35
	Broker In-Bond Transfer	\$75
	Entry Copy, per entry	\$1
	Entry of Goods Pursuant to U.S. Department of Defense Contracts	\$50
	Live Entry Processing	\$20
	Other Special Brokerage Processing	\$7–\$62.50
	Prior Notice for Food and Food Products	\$10
	Storage Charge	<ul style="list-style-type: none"> <li>• \$20 minimum</li> <li>• \$0.04 per lb. per day for the first week, after 48 hours</li> <li>• \$0.08 per lb. per day for the second week and beyond</li> </ul>
	U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance	\$70
	U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional \$15 FedEx administrative fee
	U.S. Food and Drug Administration Clearance	\$20

- For more information about FedEx Express U.S. import service fees, select "United States — FedEx Express."
- For more information about FedEx Ground Canada-to-U.S. service fees, select "United States — FedEx Ground."
- For more information about FedEx Ground U.S.-to-Canada service fees, select "Canada — FedEx Ground."

*Note:* Fees are per shipment unless otherwise noted.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Ancillary Clearance Service Fees (cont.)</b>	International Ground Service	
	<b>Ancillary Clearance Service Fees: FedEx Ground (Canada-to-U.S. Shipments)</b>	
	Additional Entry Line Items, per line if over 5 lines	\$3
	Disbursement Fee (may be identified as an Advancement Fee on the FedEx Ground invoice)	Greater of \$7 or 2% of duty, tax and merchandise processing fee charges
	U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional \$15 FedEx administrative fee
	U.S. Food and Drug Administration Clearance	\$20
	Other Government Agency, per entry	Varies
	<b>Ancillary Clearance Service Fees: FedEx Ground (U.S.-to-Canada Shipments)</b>	
	Additional Entry Line Items, per line if over 5 lines	CAD\$4.50
	Disbursement Fee (may be identified as an Advancement Fee on the FedEx Ground invoice)	Greater of CAD\$10 or 2.5% of duty-and-tax charges
	Fax or Call Fee	<ul style="list-style-type: none"> <li>• CAD\$3 (local)</li> <li>• CAD\$4 (long distance, U.S. to Canada)</li> </ul>
	Temporary Import Entry, per entry	CAD\$120
	Other Government Agency, per entry	CAD\$16
	<i>Note: Fees are per shipment unless otherwise noted.</i>	
	<b>Clearance Entry Fees: U.S.-to-Canada Shipments</b>	
	Value for Duty (CAD\$)	Fee (CAD\$)
	\$0–\$20	\$0
	\$20.01–\$40	\$7
	\$40.01–\$60	\$15.45
	\$60.01–\$100	\$19.30
	\$100.01–\$150	\$25.50
	\$150.01–\$200	\$29
	\$200.01–\$500	\$45.35
	\$500.01–\$1,000	\$50.75
	\$1,000.01–\$1,600	\$60.10
	\$1,600.01–\$2,500	\$70
	\$2,500.01-plus	\$70 plus \$6.03 for each additional \$1,000
	<b>Clearance Entry Fees: Canada-to-U.S. Shipments</b>	
	Value for Duty	Fee
	\$0–\$800	\$0
	\$800.01–\$1,250	\$26
	\$1,250.01–\$2,000	\$37.44
	\$2,000.01-plus	\$37.44 plus \$1.70 for each additional \$1,000

**Clearance Entry Fee.** When a shipment is processed as a brokerage-inclusive shipment and FedEx Ground arranges for clearance services, a clearance entry fee is charged to cover processes required to check the Commercial Invoice submitted with the shipment and complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment. The clearance entry fee is subject to all applicable Canadian taxes. The payer of duties and taxes is billed for the clearance entry fee, which is added as an ancillary clearance service fee to the duty-and-tax invoice.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Broker Select Option Fee</b> FedEx International Broker Select shipments may be routed to the FedEx in-bond location that serves your customs broker. When this occurs and you choose to have us deliver the shipment to a recipient who is served by a different FedEx location than your customs broker (such as in a different metropolitan area), a fee may apply.	FedEx International Priority, FedEx International Economy, FedEx International Priority Freight, FedEx International Economy Freight	Greater of \$10 per shipment or \$0.50 per lb.
<b>Change of Air Waybill Charge</b> A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.	FedEx International Premium	\$6.50 per shipment
<b>Currency Conversion</b> FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an internet exchange rate service.	International Express Package Services, International Express Freight Services	For details on currency conversion, see the Billing section in the FedEx Express International Terms and Conditions.
<b>Dangerous Goods</b> <b>Accessible Dangerous Goods.</b> Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx International First (U.S. inbound), FedEx International Priority, FedEx International Economy (except to Puerto Rico), FedEx International Priority Freight, FedEx International Economy Freight (except to Puerto Rico), FedEx International Premium and FedEx International Express Freight® services.	FedEx First Overnight, FedEx Priority Overnight	<ul style="list-style-type: none"> <li>• \$90 per package (accessible)</li> <li>• \$45 per package (inaccessible)</li> <li>• \$5 per package (dry ice only)</li> </ul>
Class 1.4 Explosives	FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver	<ul style="list-style-type: none"> <li>• \$45 per package (inaccessible)</li> <li>• \$5 per package (dry ice only)</li> </ul>
Class 2.1 Flammable gas	FedEx International First, <sup>2</sup> FedEx International Priority, FedEx International Economy	<ul style="list-style-type: none"> <li>• Greater of \$142 per shipment or \$0.77 per lb. (accessible)</li> <li>• Greater of \$70 per shipment or \$0.38 per lb. (inaccessible)</li> <li>• \$5 per shipment, or \$5 per package for shipments to or from Puerto Rico (dry ice only)</li> </ul>
Class 2.2 Non-flammable gas with a "cargo aircraft only" label	FedEx First Overnight Freight, FedEx 1Day Freight	<ul style="list-style-type: none"> <li>• Greater of \$96 per shipment or \$0.76 per lb. (accessible)</li> <li>• Greater of \$44 per shipment or \$0.29 per lb. (inaccessible)</li> </ul>
Class 3 Flammable liquid	FedEx 2Day Freight, FedEx 3Day Freight	Greater of \$44 per shipment or \$0.29 per lb. (inaccessible only)
Class 4 Flammable solid, spontaneously combustible, dangerous when wet	International Express Freight Services	<ul style="list-style-type: none"> <li>• Greater of \$142 per shipment or \$0.77 per lb. (accessible)</li> <li>• Greater of \$70 per shipment or \$0.38 per lb. (inaccessible)</li> </ul>
Class 5 Oxidizer and organic peroxide	<i>Note:</i> If a shipment contains both dry ice and dangerous goods (accessible or inaccessible), only dangerous goods charges are assessed. The dry-ice surcharge is not assessed.	
Class 8 Corrosive material		
<b>Inaccessible Dangerous Goods.</b> You can ship the following dangerous goods classifications via most FedEx Express services.		
Class 2.2 Non-flammable gas without a "cargo aircraft only" label		
Class 6.1 Toxic		
Class 6.2 Infectious substances		
Class 7 Radioactive materials <sup>1</sup>		
Class 9 Miscellaneous dangerous goods		
You cannot ship dangerous goods of any kind in the FedEx® 10kg Box or FedEx® 25kg Box with the exception of permitted IATA Section II lithium batteries.		
Shipments from the U.S. to Puerto Rico that contain dangerous goods or dry ice are assessed the same fees that apply to shipments within the U.S.		

<sup>1</sup>Class 7 Radioactive materials cannot be shipped using FedEx First Overnight, FedEx First Overnight Freight or FedEx International First.

<sup>2</sup>For shipments outbound from the U.S., dry ice is the only category of dangerous goods that can be shipped via FedEx International First.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Declared Value (Declared Value for Carriage for International Express Package and Freight Services)</b> See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for details.  The Direct Signature Required FedEx® Delivery Signature Option will automatically be applied to packages shipped to or within the U.S. and to Canada that have a declared value equal to or greater than \$500. Direct Signature Required fees will not apply for those packages.  If U.S. multiple-package shipments or FedEx International Ground multiple-package shipments processed together on a FedEx® electronic shipping solution contain a package with a declared value equal to or greater than \$500, Direct Signature Required will automatically be applied to the entire shipment. Direct Signature Required fees will apply only to those packages within the shipment with a declared value of less than \$500. See FedEx Delivery Signature Options on <a href="#">p. 122</a> for more information.  For international express multiple-package shipments to the U.S. or Canada processed together on a FedEx electronic shipping solution, Direct Signature Required will automatically be applied to the entire shipment if: 1) the shipment contains a package with a declared value equal to or greater than \$500; or 2) package-level data is not provided and the average declared value of the packages in the shipment is equal to or greater than \$500 (based on the currency of the destination country). Direct Signature Required fees will not apply to these shipments. See FedEx Delivery Signature Options on <a href="#">p. 122</a> for more information.  Shipments from the U.S. to Puerto Rico are assessed the same declared value fees that apply to shipments within the U.S.	U.S. Express Package Services, U.S. Ground Services, International Ground Service  International Express Package Services, International Express Freight Services  U.S. Express Freight Services	<ul style="list-style-type: none"> <li>\$3 for shipments valued between \$100.01–\$300</li> <li>\$1 per \$100 of declared value for shipments valued in excess of \$300</li> </ul> \$1 per \$100 of value in excess of \$100 or \$9.07 per lb., whichever is greater  \$1 per \$100 of value in excess of \$100 or \$1 per lb., whichever is greater

## Delivery Area Surcharge

A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes. In addition, a delivery area surcharge applies to FedEx Express and FedEx Ground shipments destined for areas in Alaska and Hawaii that are remote, sparsely populated or geographically difficult to access. Go to [fedex.com/rates-surcharges](https://fedex.com/rates-surcharges) for a list of ZIP codes where this surcharge applies.

A maximum charge may apply for shipments receiving FedEx multiweight pricing.

For FedEx Ground packages that exceed 70 lbs. and are destined to an Alaska ZIP code that receives the delivery area surcharge, the applicable fee will be 3.5 times the Alaska commercial or Alaska residential charge (FedEx Home Delivery packages cannot exceed 70 lbs.).

FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver	Per-Package Charge	Maximum Charge: Multiweight Pricing
Commercial	\$2.60	\$12.90
Extended Commercial	\$2.60	\$12.90
Alaska Commercial <sup>1</sup>	\$24	Not applicable
Hawaii Commercial <sup>2</sup>	\$7	Not applicable
Residential	\$3.90	\$12.90
Extended Residential	\$4.20	\$12.90
Alaska Residential <sup>1</sup>	\$24	Not applicable
Hawaii Residential <sup>2</sup>	\$7	Not applicable
<b>FedEx Ground</b>		
Commercial	\$2.45	\$12.20
Extended Commercial	\$2.45	\$12.20
Alaska Commercial	\$30	Not applicable
Hawaii Commercial	\$12	Not applicable
Intra-Hawaii Commercial	\$1	Not applicable
<b>FedEx Ground and FedEx Home Delivery</b>		
Residential (FedEx Ground)	\$3.90	\$12.90
Residential (FedEx Home Delivery)	\$3.35	\$12.20
Extended Residential (FedEx Ground)	\$4.20	\$12.90
Extended Residential (FedEx Home Delivery)	\$4.20	\$12.90
Alaska Residential	\$30	Not applicable
Hawaii Residential	\$12	Not applicable
Intra-Hawaii Residential	\$1	Not applicable

## Delivery Reattempt Charge

If we cannot complete delivery of a U.S. express freight or international express freight shipment on the initial delivery attempt, the shipment will be returned to the nearest FedEx Express Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipient-arranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.

U.S. Express Freight Services	Greater of \$57 per shipment or \$0.062 per lb.
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<sup>1</sup>Applies to FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day only.

<sup>2</sup>Applies only to FedEx Priority Overnight and FedEx 2Day shipments from the contiguous U.S., Alaska or Hawaii.



# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p><b>Delivery Reattempts</b></p> <p><b>Express and Ground U.S. Nonresidential Shipments.</b> FedEx Express and FedEx Ground will reattempt delivery if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package.</p> <p><b>Express and Ground U.S. Residential Shipments.</b> FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery either automatically or upon request if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.</p> <p><b>Express Packages (International).</b> For FedEx Express international packages, we will reattempt delivery if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. If delivery of a shipment to a residential address (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment at our facility until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable.</p> <p><b>Ground Packages (International).</b> FedEx Ground will reattempt delivery if: 1) for residential deliveries, no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Ground Tariff for details.</p> <p><b>FedEx First Overnight and FedEx International First (U.S. Inbound).</b> We may provide three delivery attempts. For shipments that cannot be delivered on the first attempt by the FedEx First Overnight or FedEx International First commitment time, we may reattempt delivery by the FedEx Priority Overnight or FedEx International Priority commitment time on the same day as the first attempted delivery. If necessary, a second reattempt may occur by the FedEx Priority Overnight or FedEx International Priority commitment time the following business day.</p> <p><b>Express Freight.</b> For more information, see Delivery Reattempt Charge on <a href="#">p. 119</a>.</p>	Express Services, Ground Services	See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.
<p><b>Dimensional Weight</b></p> <p>Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 139. When dimensional weight applies per shipment, calculate the volume of each piece or freight handling unit in the shipment (multiply the length by width by height), then add those volumes together and divide the total by 139. If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. If the chargeable weight of a FedEx Ground package exceeds 150 lbs., a prorated per-pound rate will be used. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound.</p> <p>FedEx Express applies dimensional weight to all shipments in customer packaging and may apply it to shipments in FedEx packaging. Dimensional weight applies on a per-package or per-shipment basis for U.S. shipments, and per-shipment for international and U.S.-to-Puerto Rico shipments. Dimensional weight is applicable on a per-freight-handling-unit basis for U.S. express freight shipments and a per-shipment basis for FedEx International Priority Freight and FedEx International Economy Freight shipments. See <a href="https://www.fedex.com/us/terms/other-services">fedex.com/us/terms/other-services</a> for FedEx International Premium dimensional weight information.</p> <p>FedEx Ground applies dimensional weight to all shipments on a per-package basis. For FedEx Home Delivery, the shipping charges for any package with a dimensional weight of greater than 70 lbs. are the same as a FedEx Ground package of corresponding dimensional weight being shipped under the same circumstances, plus FedEx Home Delivery fees and other charges.</p>	Express Services, Ground Services	If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Duties and Taxes</b> Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we advance duties and taxes on any given shipment, the payer will be assessed an ancillary clearance service fee based on a flat rate or on a percentage of the total amount advanced (see the Advancement Fee [FedEx Express] or the Disbursement Fee [FedEx Ground] listed under Ancillary Clearance Service Fees on <a href="#">pp. 116–117</a> ).	International Express Package Services, International Express Freight Services, International Ground Service	See the definition at left, the Duties and Taxes section in the FedEx Express International Terms and Conditions, and the International Service Conditions section in the FedEx Ground Tariff for details.
<b>Electronic Export Information Filing Fee</b> A fee applies when FedEx files Electronic Export Information (EEI) to the U.S. government's Automated Export System (AES) via FedEx Export AgentFile® on your behalf.	International Express Package Services, International Express Freight Services	\$10 per shipment
<b>Express On-Call Pickup Charge (Courier Pickup Charge)</b> A charge applies when you request a pickup for a FedEx Express package, including requests made using FedEx electronic shipping solutions or by calling 1.800.GoFedEx 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. If you pay by cash (which is not accepted at all pickup locations), check, money order or credit card, the charge will be collected when you tender the package. The charge also applies for pickup of FedEx Express® Prepaid Stamp shipments. (A return pickup charge applies for pickup of FedEx Express® Billable Stamp shipments. See <a href="#">p. 127</a> .) This charge does not apply if you drop off your package at a FedEx shipping location or if you have a FedEx Express regular scheduled pickup for the account used to schedule the on-call pickup.	U.S. Express Package Services International Express Package Services	\$4 per package \$4 per shipment
<b>Extended Service Area Delivery</b> Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas.  For an explanation of FedEx Express® Freight U.S. service areas, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "Delivery commitments." To determine the service area for your shipment, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services	\$125 per shipment
<b>Extended Service Area Pickup</b> Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas.  For an explanation of FedEx Express Freight U.S. service areas, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "Delivery commitments." To determine the service area for your shipment, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	\$125 per shipment
<b>Extra Services Charge</b> When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	\$85 per handler hour (\$85 minimum)
<b>FedEx® Collect on Delivery (C.O.D.)</b> If the C.O.D. sender's shipments have a 20 percent refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery (C.O.D.) Service section in the FedEx Express U.S. Terms and Conditions. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is \$91 per shipment.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver FedEx 1Day Freight, FedEx 2Day Freight, FedEx 3Day Freight	\$13 per package \$70 per shipment

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>FedEx Delivery Manager®</b> A fee is assessed to the package recipient when the recipient requests to schedule a delivery for a specific date, time, or date and time. Recipients can choose from the following delivery options: <ul style="list-style-type: none"> <li>On a specific date (delivery on a specific business day within 7 calendar days after the original scheduled delivery date).</li> <li>At a specified time (delivery between 5 p.m. and 8 p.m. by the original scheduled delivery date).</li> <li>On a specific date at a specified time (delivery within a 2-hour window on a specific business day within 7 calendar days on or after the original scheduled delivery date).</li> </ul> In addition, a fee is assessed to the package recipient when the recipient requests to have packages delivered somewhere other than the original residential address. If the new recipient-requested address is 120 miles or less from the original address the fee is \$5 per package for FedEx Express, FedEx Ground and FedEx Home Delivery packages. If the new recipient-requested address is more than 120 miles from the original address, the fee is: <ul style="list-style-type: none"> <li>\$30 per package for FedEx Express packages to be delivered 1 day after the original scheduled delivery date.</li> <li>\$20 per package for FedEx Express packages to be delivered 3 days after the original scheduled delivery date.</li> <li>\$13 per package for FedEx Ground and FedEx Home Delivery packages.</li> </ul>	U.S. Express Package Services, FedEx Home Delivery  U.S. Express Package Services, U.S. Ground Services	<b>Schedule Your Delivery</b> <ul style="list-style-type: none"> <li>\$5 per package (delivery on a specific date)</li> <li>\$5 per package (delivery at a specified time)</li> <li>\$10 per package (delivery on a specific date at a specified time)</li> </ul> <b>Deliver to Another Address (120 miles or less)</b> <ul style="list-style-type: none"> <li>\$5 per package</li> </ul> <b>Deliver to Another Address (more than 120 miles)</b> <ul style="list-style-type: none"> <li>\$30 per package (delivery 1 day after the original scheduled delivery date)</li> <li>\$20 per package (delivery 3 days after the original scheduled delivery date)</li> <li>\$13 per package (delivery via FedEx Ground or FedEx Home Delivery)</li> </ul>
<b>FedEx® Delivery Signature Options</b> We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required. For U.S. and Canada destinations, Indirect Signature Required is available to residential addresses only. For destinations other than the U.S. and Canada, charges for Indirect Signature Required may not apply. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing that are subject to per-package signature option charges, the maximum charge is \$31.50 per shipment for Indirect Signature Required, \$31.50 per shipment for Direct Signature Required and \$38.50 per shipment for Adult Signature Required. When you tender multiple-package shipments processed together using a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment. For Hold at Location shipments, Indirect Signature Required and Direct Signature Required charges may not apply, but Adult Signature Required charges will apply.	U.S. Express Package Services, U.S. Ground Services, International Ground Service  International Express Package Services	<ul style="list-style-type: none"> <li>\$4.50 per package (Indirect Signature Required)</li> <li>\$4.50 per package (Direct Signature Required)</li> <li>\$5.50 per package (Adult Signature Required)</li> </ul> <ul style="list-style-type: none"> <li>\$4.50 per shipment (Indirect Signature Required)</li> <li>\$4.50 per shipment (Direct Signature Required)</li> <li>\$5.50 per shipment (Adult Signature Required)</li> </ul>
<b>FedEx Email Return Label</b> A charge applies in addition to shipping charges once the recipient has used the return label.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)  International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	\$1 per label  \$1 per shipment
<b>FedEx ExpressTag®</b> A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day	\$5 per package
<b>FedEx Ground® Alternate Address Pickup</b> We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of \$10 per unique address per week. The fee applies only to FedEx Ground on-call pickups scheduled at an alternate address location by account numbers that are assessed the ground weekly pickup fee (see p. 124).	U.S. Ground Services, International Ground Service	\$10 per unique address per week

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>FedEx Ground® Call Tag</b> A \$7 charge applies in addition to shipping charges when you request a call tag for a commercial location via electronic shipping solutions or at <a href="https://fedex.com/pickup">fedex.com/pickup</a> . An \$8 charge applies in addition to shipping charges when you call FedEx Customer Service to request a call tag for a commercial location. For residential locations, an \$8 charge applies in addition to shipping charges when you request a call tag via electronic shipping solutions, at <a href="https://fedex.com/pickup">fedex.com/pickup</a> or by calling FedEx Customer Service. Additional delivery charges may apply.	U.S. Ground Services	<ul style="list-style-type: none"> <li>• \$7 per package (commercial pickup requested via electronic shipping solutions or <a href="https://fedex.com/pickup">fedex.com/pickup</a>)</li> <li>• \$8 per package (commercial pickup requested via FedEx Customer Service)</li> <li>• \$8 per package (residential pickup)</li> </ul>
<b>FedEx Ground® C.O.D.</b> A charge applies when you direct us to collect payment from your recipient. If you select regular or guaranteed funds C.O.D., the charge is \$13 per package. If you select currency C.O.D., the charge is \$13 per package plus an additional charge based on your shipment's destination. For currency C.O.D. shipments within the U.S., the additional charge is the greater of \$22 per package or 4 percent of the currency C.O.D. amount. For currency C.O.D. shipments to Canada, the additional charge is \$22 per package. Maximum charges apply for shipments receiving FedEx Ground Multiweight pricing. For regular or guaranteed funds C.O.D., the maximum charge is \$91 per shipment. For currency C.O.D. shipments within the U.S., the maximum charge is \$231 per shipment plus an additional 4 percent of the C.O.D. amount per package that is in excess of \$550. For currency C.O.D. shipments to Canada, the maximum charge is \$231 per shipment. If you select FedEx Ground C.O.D. for multiple-package shipments processed together using a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D.	U.S. Ground Services <sup>1</sup> International Ground Service	<ul style="list-style-type: none"> <li>• \$13 per package</li> <li>• Additional charge of \$22 per package or 4% of the currency C.O.D. amount (whichever is greater) for currency C.O.D. within the U.S. Additional charge of \$22 per package for currency C.O.D. to Canada. See definition at left.</li> </ul>
<b>FedEx Ground® Electronic C.O.D. (E.C.O.D.)</b> A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of \$10 for deposit in 48 hours, or \$35 for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is \$91 per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available for shipments within the U.S. — it is not available for shipments to or within Canada.	U.S. Ground Services <sup>1</sup>	\$13 per package, plus a \$10 or \$35 weekly charge (see definition at left)
<b>FedEx Home Delivery Convenient Delivery Options</b> You can choose a convenient delivery option for recipients with special appointment and evening requirements.	<b>FedEx Date Certain Home Delivery®</b> With Indirect Signature Required With Direct Signature Required With Adult Signature Required  <b>FedEx Evening Home Delivery®</b> With Indirect Signature Required With Direct Signature Required With Adult Signature Required  <b>FedEx Appointment Home Delivery®</b> With Direct Signature Required With Adult Signature Required	<b>\$3 per shipment</b> \$3 per shipment plus \$4.50 per package \$3 per shipment plus \$4.50 per package \$3 per shipment plus \$5.50 per package  <b>\$7 per shipment</b> \$7 per shipment plus \$4.50 per package \$7 per shipment plus \$4.50 per package \$7 per shipment plus \$5.50 per package  <b>\$15 per shipment</b> Included \$15 per shipment plus \$5.50 per package
<b>FedEx International Controlled Export</b> A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or U.S. Drug Enforcement Administration permits. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CBP7512) from a foreign trade zone or bonded warehouse.	FedEx International Priority, FedEx International Priority Freight	\$50 per shipment
<b>FedEx On Demand Care</b> A charge applies if at your request we take remedial action to protect the integrity of a shipment's contents in transit. Remedial actions available include dry ice replenishment and gel pack reconditioning. To be eligible for FedEx On Demand Care you must be a FedEx account holder, and first sign and return a one-time authorization form. The shipper must call 1.800.GoFedEx 1.800.463.3339 after the shipment has been tendered to us — FedEx On Demand Care cannot be requested before tendering the shipment. FedEx does not guarantee availability of this service option, or guarantee the content integrity of your shipment if at your request we provide FedEx On Demand Care.	U.S. Express Package Services International Express Package Services  U.S. Express Freight Services  FedEx International Priority Freight, FedEx International Economy Freight	Greater of \$75 per package or \$2 per lb. Greater of \$125 per shipment or \$2.50 per lb.  Greater of \$400 per freight handling unit or \$0.75 per lb.  Greater of \$500 per shipment or \$0.50 per lb.

<sup>1</sup>Not available with FedEx Home Delivery.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>FedEx Print Return Label</b> A charge applies in addition to shipping charges once the recipient has used the return label.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)	\$0.50 per label
<b>Fuel Surcharge</b> We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. For FedEx Express, the fuel surcharge percentage will be subject to adjustment using the U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight and FedEx International Airport-to-Airport <sup>SM</sup> shipments. For FedEx Ground, the fuel surcharge percentage will be subject to adjustment using the National U.S. On-Highway Average price for a gallon of diesel fuel, as published by the U.S. Department of Energy.	Express Services, Ground Services	Go to <a href="https://fedex.com/us/services/fuelsurcharge.html">fedex.com/us/services/fuelsurcharge.html</a> for updates to the fuel surcharge.
<b>Ground On-Call Pickup Charge</b> A charge applies when you request a FedEx Ground pickup, including requests made using FedEx electronic shipping solutions or by calling 1.800.GoFedEx 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. You will be charged a maximum of \$20 per week for future-day or same-day on-call pickup fees billed to your account and originating from the same location. This charge does not apply if you drop off your package at a FedEx shipping location or if you are assessed the ground weekly pickup fee (see below) on the account used to schedule the FedEx Ground on-call pickup. The ground on-call pickup charge also does not apply to FedEx Ground <sup>®</sup> Package Returns Program pickups (see Return Pickup on <a href="#">p. 127</a> for fees that apply to FedEx Print Return Label and FedEx Email Return Label pickups).	U.S. Ground Services, International Ground Service	<ul style="list-style-type: none"> <li>• \$3 per package (future-day pickups requested via electronic shipping solutions)</li> <li>• \$4 per package (future-day pickups requested via FedEx Customer Service)</li> <li>• \$4 per package (same-day pickups<sup>1</sup> requested via electronic shipping solutions)</li> <li>• \$5 per package (same-day pickups<sup>1</sup> requested via FedEx Customer Service)</li> <li>• Maximum of \$20 per week per origin location. See definition at left.</li> </ul>
<b>Ground Unauthorized Package Charge</b> A charge of \$115 per package will be assessed for the following conditions: <ul style="list-style-type: none"> <li>• Any package measuring more than 108 inches in length.</li> <li>• Any package measuring more than 165 inches in length and girth combined.</li> <li>• Any package weighing more than 150 lbs.</li> </ul> These packages are unauthorized and may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.	U.S. Ground Services, International Ground Service	\$115 per package*  <i>*Effective Nov. 20, 2017 through Dec. 24, 2017, the charge will increase from \$115 per package to \$415 per package.</i>
<b>Ground Weekly Pickup Fee</b> FedEx Ground may provide regular scheduled pickup service for an additional charge. The ground weekly pickup fee is assessed to the account number associated with the FedEx Ground regular scheduled pickup. The fee amount is determined using the account number's previously invoiced combined weekly FedEx Express, FedEx Ground and FedEx SmartPost <sup>®</sup> charges. Account numbers assessed the ground weekly pickup fee do not pay the ground on-call pickup charge (see above). Also see FedEx Ground Alternate Address Pickup on <a href="#">p. 122</a> .	U.S. Ground Services, International Ground Service	<ul style="list-style-type: none"> <li>• \$13 per week (invoiced weekly shipping charges of \$75 or more)</li> <li>• \$26 per week (invoiced weekly shipping charges of less than \$75)</li> </ul>
<b>Hazardous Materials</b> We assess a surcharge on each package containing hazardous materials. Materials classified as ORM-D or Limited Quantity are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for ORM-D and Limited Quantity).	FedEx Ground  FedEx Home Delivery, International Ground Service	\$32 per package  ORM-D and Limited Quantity only; no charge applies

<sup>1</sup>Same-day pickup is available in select areas only.

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Inside Delivery Charge</b> When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.	U.S. Express Freight Services	Greater of \$94 per shipment or \$0.061 per lb.
<b>Inside Pickup Charge</b> When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.	U.S. Express Freight Services, FedEx International Premium	Greater of \$94 per shipment or \$0.061 per lb.
<b>International Out-of-Delivery-Area Surcharge</b> Shipments delivered to remote and less-accessible locations outside the U.S. are assessed an out-of-delivery-area surcharge. Go to <a href="https://fedex.com/rates-surcharges">fedex.com/rates-surcharges</a> for a list of postal codes or cities by destination country where this surcharge applies.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	Greater of \$34 per shipment or \$0.34 per lb.
<b>International Out-of-Pickup-Area Surcharge</b> Shipments picked up from remote and less-accessible locations outside the U.S. are assessed an out-of-pickup-area surcharge. Go to <a href="https://fedex.com/rates-surcharges">fedex.com/rates-surcharges</a> for a list of postal codes or cities by origin country where this surcharge applies.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight (U.S. import-rated shipments only, for all services)	Greater of \$34 per shipment or \$0.34 per lb.
<b>Metro Service Area Delivery</b> Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas.  For an explanation of FedEx Express Freight U.S. service areas, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "Delivery commitments." To determine the service area for your shipment, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services	\$125 per shipment
<b>Metro Service Area Pickup</b> Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas.  For an explanation of FedEx Express Freight U.S. service areas, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "Delivery commitments." To determine the service area for your shipment, go to <a href="https://fedex.com/usfreight">fedex.com/usfreight</a> and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	\$125 per shipment
<b>Minimum Billable Weight for FedEx Express Packaging</b> A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes.	U.S. Express Package Services, International Express Package Services	<ul style="list-style-type: none"> <li>A minimum billable weight of 2 lbs. applies to the FedEx® Small Box, FedEx® Medium Box, FedEx® Large Box and FedEx® Extra Large Box for U.S., U.S. export and U.S. import-rated shipments</li> <li>A minimum billable weight of 7 lbs. applies to the FedEx® Tube for U.S. shipments</li> <li>A minimum billable weight of 9 lbs. applies to the FedEx Tube for U.S. export and U.S. import-rated shipments</li> </ul>
<b>Missing or Invalid Account Number</b> A fee applies if the shipper does not provide a valid or accurate FedEx account number or credit card number for the billing option selected. For FedEx Ground, this includes requests to bill accounts that do not have a U.S. or Canadian billing address.	Express Services, Ground Services	\$14 per shipment



## Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Multiple-Piece Shipments</b> <p>For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at Location, or FedEx Home Delivery convenient delivery options); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Within the U.S. only, individual packages in a multiple-piece shipment processed using FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses.</p> <p>Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single freight handling units.</p> <p>Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs. for FedEx Express (200 lbs. for FedEx Express Saver) or 200 lbs. for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated based on price per package and price per total shipment weight. You are billed the lower of the two rates. For FedEx Express, a 15-lb. average minimum package weight for the shipment applies. For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight. FedEx One Rate multiple-piece shipments are not eligible for FedEx Express Multiweight pricing.</p> <p>All FedEx electronic shipping solutions can create shipping labels for FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx Express Package US Airbill or FedEx Express Freight US Airbill can accept up to 999 pieces as a multiple-piece shipment (except for shipments in FedEx® Envelope or FedEx 10kg Box and FedEx 25kg Box packaging).</p>	<p>U.S. Express Services, International Express Services</p> <p>Ground Services</p>	<p>FedEx Express Multiweight rates may apply. See <a href="#">pp. 56–57</a> (U.S.) and <a href="#">p. 82</a> (Puerto Rico and international) for more details.</p> <p>FedEx Ground Multiweight rates are available by contract only.</p>
<b>Northern Canada Surcharge</b> <p>An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z. Packages weighing more than 70 lbs. may be refused or returned to the shipper. However, at FedEx Ground’s sole discretion, they may be accepted and delivered.</p>	<p>International Ground Service</p>	<ul style="list-style-type: none"><li>• \$65 per package (packages weighing 70 lbs. or less)</li><li>• \$100 per package (packages weighing more than 70 lbs., if accepted)</li></ul>
<b>Oversize Charge</b> <p>For FedEx Express, an oversize charge applies to packages that exceed 108 inches in length or 130 inches in length and girth.</p> <p>For FedEx Ground, an oversize charge applies to packages that exceed 130 inches in length and girth.</p> <p>Package shape and dimensions may change during transit, which can affect the package’s dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p>	<p>U.S. Express Package Services, U.S. Ground Services, International Ground Service</p> <p><i>*Effective Nov. 20, 2017 through Dec. 24, 2017, the charge will increase from \$72.50 per package to \$97.50 per package.</i></p>	<p>\$72.50 per package*</p>
<b>Payer Rebilling</b> <p>For every request to change the billing instructions for a shipment, we will assess a fee to the payer in addition to shipping charges.</p>	<p>U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services</p>	<p>\$14 per shipment</p>
<b>Pickup Charge (FedEx International Premium)</b> <p>FedEx International Premium is an airport-to-airport service. Pickup at the shipper’s location is available for an additional fee. The fees are: minimum charge \$20, \$0.16 per pound for shipments that weigh 100–220 lbs., \$0.14 per pound for shipments that weigh 221–660 lbs., and \$0.12 per pound for shipments that weigh 661 lbs. or more.</p>	<p>FedEx International Premium</p>	<p>Varies based on shipment weight; see definition at left (\$20 minimum)</p>
<b>Reroute of Shipment</b> <p>A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. For shipments receiving FedEx Express Multiweight pricing, the fee is \$14 per package up to a maximum of \$98 per shipment.</p>	<p>U.S. Express Package Services</p> <p>U.S. Express Freight Services</p>	<p>\$14 per package</p> <p>\$75 per shipment</p>



# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Residential Delivery Charge</b> A residential delivery charge applies to shipments to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence.  For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is \$33.30 per shipment.	U.S. Express Package Services, U.S. Ground Services, International Ground Service  International Express Package Services (to Canada, and U.S. import-rated shipments from all origins)  U.S. Express Freight Services  FedEx International Priority Freight, FedEx International Economy Freight (to Canada, and U.S. import-rated shipments from all origins)	\$3.85 per package (\$3.45 per package for FedEx Home Delivery)  \$3.85 per shipment  \$125 per shipment  \$125 per shipment
<b>Residential Pickup Charge</b> Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	\$125 per shipment
<b>Return Pickup</b> A charge applies for pickup of FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments. This charge does not apply if the package is dropped off at a FedEx shipping location or included in a regular scheduled pickup.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services	\$4 per package
<b>Saturday Delivery</b> For U.S. package shipments, Saturday delivery is available with FedEx First Overnight, FedEx Priority Overnight and FedEx 2Day for an additional charge.  If FedEx does not deliver or attempt delivery on Saturday because the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed on Saturday, a Saturday delivery fee will still be charged. If failure to deliver on a Saturday results from an unexcused service failure, the FedEx Money-Back Guarantee may apply. For details on the FedEx Money-Back Guarantee, see the Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions.  For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at Location is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, go to <a href="https://www.fedex.com/usfreight">fedex.com/usfreight</a> and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.  For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. Saturday delivery also is available for an additional charge to a limited number of Canadian postal codes via FedEx International Priority Freight. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") for more information.	FedEx First Overnight, FedEx Priority Overnight, FedEx 2Day (charge is not applied to shipments rated as FedEx Express Multiweight)  FedEx International Priority  FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight, FedEx International Priority Freight	\$16 per package  \$16 per shipment  \$210 per shipment

# Fees and Other Shipping Information

Definition	Applicable Services	Charges
<b>Saturday Pickup</b> Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is \$112 per shipment. An additional charge also applies when you request Saturday pickup for FedEx International First or FedEx International Priority shipments. To check availability, select Rate & Ship at <a href="https://www.fedex.com">fedex.com</a> . Saturday pickup is not available with FedEx International Economy.  For U.S. express freight shipments, Saturday pickup is available in several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight for an additional charge. To determine if Saturday pickup is available at your location, go to <a href="https://www.fedex.com/usfreight">fedex.com/usfreight</a> and select "U.S. shipping resources" to use the Service Area Locator, select Rate & Ship at <a href="https://www.fedex.com">fedex.com</a> , or call 1.800.332.0807.  For U.S. export express freight shipments, Saturday pickup is available in several U.S. markets with FedEx International Priority Freight and FedEx International Economy Freight for an additional charge. To check availability, select Rate & Ship at <a href="https://www.fedex.com">fedex.com</a> . Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") for more information.	U.S. Express Package Services  FedEx International First, FedEx International Priority  U.S. Express Freight Services, FedEx International Priority Freight, FedEx International Economy Freight	\$16 per package  \$16 per shipment  \$210 per shipment
<b>SenseAware®</b> FedEx may provide a monitoring solution upon customer request. SenseAware is a contractual service and is billed separately from FedEx transportation.  <b>SenseAware Single Journey.</b> Order online and pay per use.  <b>SenseAware Subscription.</b> Unlimited use for a monthly fee.  See <a href="https://senseaware.com">senseaware.com</a> for more details. For approved countries refer to <a href="https://senseaware.com/program-terms-of-use">senseaware.com/program-terms-of-use</a> .	U.S. Express Package Services, U.S. Ground Services, International Express Package Services, International Ground Service, U.S. Express Freight Services, International Express Freight Services  <b>SenseAware Single Journey</b>  U.S. Domestic Journey  U.S.-to-International Journey  National Institute of Standards and Technology (NIST) Certification  Probes  <b>SenseAware Single Journey Accessorial Fees</b>  Single Journey Late Fee  Lost or Damaged Device  Lost or Damaged Dry Ice Probe  Lost or Damaged Cryogenic Probe	\$150 per journey  \$200 per journey  Additional \$15 per certification  Additional \$25 per any probe  \$10 per day if no return scan 24 hours after journey closes, for up to 14 days  \$350 per device  \$130 per probe  \$175 per probe
<b>Signature Proof of Delivery via FedEx Standard Overnight Envelope</b> A charge applies when you request to have FedEx signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at <a href="https://www.fedex.com">fedex.com</a> for no charge.)	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	\$6 per request

# Review Terms



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## Learn More

### Terms and Conditions at fedex.com

You can view and download the most current version of shipping terms and conditions for FedEx® shipping services, including FedEx Express, FedEx Ground, FedEx Freight and others, at [fedex.com/us/terms](https://fedex.com/us/terms).

#### FedEx Express, FedEx Ground and FedEx SameDay City Terms and Conditions

View and download the FedEx Express Terms and Conditions, the FedEx Ground Tariff and the FedEx SameDay City Tariff.

- FedEx Express: U.S.
- FedEx Express: International
- FedEx Ground Tariff
- FedEx SameDay City Tariff

#### Terms and Conditions for Other Services

View and download the FXF 100 Series Rules Tariff for FedEx Freight, and the terms and conditions for other FedEx services.

- FedEx International Premium® and FedEx International Express Freight®
- FedEx® International Document Preparation
- FedEx International Controlled Export
- FedEx Freight

# FedEx Express Terms and Conditions

U.S. Shipments

Effective January 2, 2017

Updated December 15, 2017

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For the most current updates to the FedEx Express Terms and Conditions, please go to [fedex.com](http://fedex.com).

# FedEx Express Terms and Conditions

## U.S. Shipments

These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. The contract of carriage as expressed in these terms and conditions constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ("FedEx Office")) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in these terms and conditions. The downloadable version (PDF) of the FedEx Express Terms and Conditions at [fedex.com](http://fedex.com) on the date of shipment is controlling.

The FedEx Service Guide consists of the service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; these FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay City Tariff. The service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) (excluding rates, the FedEx Express Terms and Conditions, the FedEx Ground Tariff, and the FedEx SameDay City Tariff) and the overview of services in the downloadable FedEx Service Guide are not part of the contract of carriage. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions, without notice. Only an officer in the Legal Department of FedEx Corporation or successor positions may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions, the FedEx Sales or FedEx Customer Automation agreement controls.

Any failure to enforce or apply a term, condition, or provision of the FedEx Service Guide shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

## U.S. Shipments

The following pages contain the FedEx Express Terms and Conditions applicable to the transportation of any package, document, envelope, skid, container or other item by FedEx Express U.S. Services (including FedEx SameDay, FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver, FedEx SameDay Freight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight), including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, manifests, airbills, labels, shipping software and stamps when shipping between points within the U.S., including Hawaii and Alaska. See the International Shipments section when shipping to or from international points, including points between Puerto Rico and the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground and the FedEx SameDay City Tariff when shipping by FedEx SameDay City.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx airbill, manifest, stamp, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

- Shippers may request FedEx One Rate pricing for qualifying FedEx Express shipments as an alternative to FedEx Standard List Rates, Account-Specific Rates or FedEx Retail Rates. See the FedEx One Rate information in the Find Your Rate section of this Service Guide for details.

For the most current information regarding areas served and delivery commitments, contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339.

## Definitions

**"Account-Specific Rates"** are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

**"Airbill"** means any shipping document, manifest, label, stamp, electronic entry or similar item used to tender shipments to FedEx Express for transportation. Originals must be used (photocopies are not accepted).

**"Billable weight"** and **"chargeable weight"** mean the weight used to calculate the rate. The billable weight and chargeable weight are the greater of actual or dimensional weight.

**"Business day"** means Monday through Friday except for the following holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

**"Business delivery"** means any delivery that is not a residential delivery.

**"Commercial delivery"** means any delivery that is not a residential delivery.

**"Consolidator"** means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

**"Customer," "sender" or "shipper"** means the person whose name is listed on the airbill as the sender.

**"FedEx," "FedEx Express," "our," "us" and "we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

**"FedEx Express Freight"** means FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight unless the context requires otherwise.

**"FedEx One Rate"** is a pricing option for FedEx Express shipments that includes any applicable residential surcharges, delivery area surcharges and fuel surcharge. FedEx One Rate is subject to other charges including, but not limited to, on-call pickup, Saturday delivery, FedEx Delivery Signature Options, additional declared value, and address or account corrections. Shippers are required to use FedEx Express packaging and FedEx Express U.S. shipping services (FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver). To qualify for FedEx One Rate pricing, FedEx envelopes must weigh 10 lbs. or less, and FedEx paks, boxes and tubes must weigh 50 lbs. or less.

**"Freight"** means any single piece, skid or freight handling unit with a chargeable weight greater than 150 lbs. Any fraction of a pound is rounded up to the next-higher pound.

**"Freight handling unit"** means any piece, skid, pallet, carton, crate or cargo that is unitized or bundled and individually identified with or without a forkliftable base.

**"Guide" or "Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

**"In good credit standing"** means: (1) that payment on the FedEx account is current; (2) the account is not in "cash-only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

**"Overcharge"** means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

**"Package"** means any single parcel or piece with a chargeable weight of 150 lbs. or less. Any fraction of a pound is rounded up to the next-higher pound.

**"Proof of delivery"** means electronically captured delivery information, which may include date, time, location and signature information.

**"Recipient"** means the person whose name is listed on the airbill as the recipient.



# FedEx Express Terms and Conditions

## U.S. Shipments

### (Definitions, cont.)

**“Reroute”** means to deliver a shipment to an address different from that specified on the airbill, and includes a change: (1) from one street address to another in the same city and state; (2) from directions to Hold at Location to a request for delivery to another location; (3) from the delivery instructions on the airbill to a request to Hold at Location; or, (4) from one Hold at Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. *Note:* Reroute does not apply to requests made by the recipient using FedEx Delivery Manager to request delivery to another address. See FedEx Delivery Manager Terms in the [fedex.com](https://www.fedex.com) Terms of Use.

**“Residential delivery”** means a delivery made to a home or private residence, including locations where a business is operated from the home, and/or a delivery in which the shipper has designated the delivery address as residential.

**“Residential pickup”** means a pickup from a home or private residence, including locations where a business is operated from the home.

**“Retail Rates”** apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

**“Return option”** means FedEx Print Return Label, FedEx Email Return Label, FedEx Express Billable Stamp, FedEx Express Prepaid Stamp and FedEx ExpressTag.

**“Service failure”** means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

**“Ship date”** or **“shipment date”** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

**“Shipment”** means one or more pieces, either packages or freight, moving on a single airbill.

**“Standard List Rates”** are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

**“Transportation charges”** mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, C.O.D. charges, and surcharges.

**“Valid”** as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

**“You”** or **“your”** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

### Non-Waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

### Account Numbers

For transactions other than “Bill Sender,” “Bill Recipient” or “Bill Third Party,” you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For “Bill Sender” and “Bill Third Party” transactions, packages will not be accepted unless you provide a valid FedEx account number. For “Bill Recipient” transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check or money order at time of delivery. If the recipient refuses to pay, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees.

For customers utilizing our electronic systems, a valid FedEx account number is required for “Bill Sender,” “Bill Recipient” or “Bill Third Party” transactions.

FedEx account holders who pay for shipments originating in the U.S. with cash, check, debit or credit card instead of charging to a valid FedEx account will be charged FedEx Retail Rates instead of FedEx Standard List Rates or Account-Specific Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account.

Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico-based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be delayed until an alternative form of payment is secured. If a package is held or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

### Alcoholic Beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to [fedex.com/us/wine](https://www.fedex.com/us/wine) or contact your FedEx account executive.

**A. Licensee to Licensee.** FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

**B. Licensee to Consumer.** FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.



# FedEx Express Terms and Conditions

## U.S. Shipments

### Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses

**A.** FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Animal Desk (call 1.800.405.9052).

If approved by FedEx, we may accept non-venomous reptiles, amphibians, live/tropical fish and beneficial insects on an exception basis under the following conditions:

1. Shipments must be from a business to a business (from a breeder to a pet store, for example).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

**B.** FedEx Express does not accept animal carcass shipments as part of its regular-scheduled service. FedEx Express may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

### Billing

**A.** "Bill Sender" means charges will be billed to the sender. The sender's FedEx account number must appear on the airbill, and the account must be in good credit standing. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender. (See section H, Billing and Special Handling Fees.)

**B.** "Bill Recipient" means charges will be billed to the recipient. (This is not C.O.D. service.) The recipient's FedEx account number must be provided on the airbill at the time of shipment, or by the recipient at the time of delivery, and must be in good credit standing. If an account number in good credit standing is not provided, the recipient must pay for the shipment at the time of delivery.

**C.** "Bill Third Party" means charges will be billed to someone other than the sender or recipient. Charges for shipments within the U.S. may be billed only to a third party in the U.S. In order to choose this billing option, the FedEx account number of the third party must appear on the airbill at the time it is tendered and the account must be in good credit standing.

**D.** We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

**E.** FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

**F.** For packages tendered for transportation with a FedEx Express Prepaid Stamp, FedEx reserves the right to bill the customer for packages that are overweight or require special handling. FedEx Express Prepaid Stamps are nonrefundable and nontransferable.

**G.** NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR AND AGREES TO PAY ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY. For FedEx returns shipments, please see Return Options.

#### **H. Billing and Special Handling Fees:**

1. A special handling fee will be charged when no account number appears on the airbill or when an incomplete, inaccurate or invalid account number appears on the airbill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender, and no discount will be allowed. See Rates in the FedEx Service Guide for details.

2. Payer Rebilling. A special handling fee will be charged to the sender for each request for a change to billing instructions for a package. We will accept requests for change to billing instructions up to 90 days from the invoice date.

Requests for rebilling of transportation charges must be received via one of the approved channels:

- a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
- b. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
- c. Submit your request via [fedex.com/us/customersupport/email/express\\_ground.html](http://fedex.com/us/customersupport/email/express_ground.html) (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
- d. Submit the request via our automated interactive voice response system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

3. A \$20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

- I. Electronically captured data will be used for billing purposes in the event a billing copy of the airbill is not available at the time of billing.

- J. You must furnish with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)

FedEx Lockbox 360353  
Room 154-0455  
500 Ross Street  
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx  
P.O. Box 371461  
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx  
P.O. Box 94515  
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx  
P.O. Box 660481  
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx  
P.O. Box 7221  
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online  
P.O. Box 371599  
Pittsburgh, PA 15250-7599

- K. Customers who receive their invoices via EDI are required to submit remittance data (advice for shipments being paid) electronically in an approved FedEx remittance format. See the FedEx Electronic Invoice and Remittance Implementation Guide for details. Some invoice adjustment requests may also be transmitted electronically. Payment for

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Billing, cont.)

EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx Envelope)

FedEx ERS  
Attn: Box 371471  
500 Ross Street  
Room 154-0455  
Pittsburgh, PA 15250-7741  
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS  
P.O. Box 371741  
Pittsburgh, PA 15250-7741

**L.** If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at [fedex.com](http://fedex.com).

#### **M. Invoice Adjustments/Overcharges:**

1. We reserve the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. **Default Billing.** Senders are solely responsible for accurately completing all sections of the airbill and for the entry of accurate shipment information into any electronic shipping device. If you fail to provide or correctly enter this information, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx Priority Overnight or FedEx 1Day Freight, whichever is applicable.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
  - a. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
  - b. Submit your request through the invoice adjustment feature at [fedex.com](http://fedex.com); or
  - c. Submit the request in writing using the invoice adjustment form on the back of your invoice, or you can submit the request via [fedex.com/us/customersupport/email/express\\_ground.html](http://fedex.com/us/customersupport/email/express_ground.html) (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
  - d. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.

A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.

8. If you choose to send your request for an invoice adjustment for non-service-

related failure via FedEx or the U.S. Postal Service, please send it to:

FedEx  
Revenue Services  
3965 Airways Boulevard  
Module G  
Memphis, TN 38116

You may also send your request via fax to the FedEx toll-free fax service: 1.800.548.3020.

9. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

**N. Additional Taxes.** If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable federal excise tax on the air transportation portion of our service.

**O.** The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

**P.** At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

**Q.** FedEx will charge for the category of service selected by the shipper, notwithstanding any requests for a different delivery time or date, including but not limited to, requests made by the recipient using FedEx Delivery Manager.

### Cartage Agents

We provide pickup and delivery service to points within our primary service areas. Service outside our primary service areas may be provided through cartage agents. For more information, please call Customer Service at 1.800.GoFedEx 1.800.463.3339 or Express Freight Customer Service at 1.800.332.0807.

**A.** Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us (see the Money-Back Guarantee Policy section). The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. Except as stated below for FedEx Express Freight shipments, we are not responsible for service failures as a result of cartage agent pickups or deliveries.

**B.** For FedEx Express Freight shipments destined to extended service areas (H4, H5, H6) and when FedEx arranges delivery by a cartage agent, our delivery commitment time and money-back guarantee policy apply to both the portion of the transportation handled directly by us and to the portion of the transportation handled by the cartage agent. (See the Money-Back Guarantee Policy section.) For FedEx Express Freight shipments originating in extended service areas (H4, H5, H6, H7) the delivery commitment time begins when the cartage agent tenders the shipment to FedEx.

**C.** For FedEx Express Freight shipments destined to H7 extended service areas, our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. The delivery commitment time ends when a shipment is available at the FedEx location for pickup by you or a cartage agent. We are not responsible for service failures as a result of cartage agent pickups from, or deliveries to, H7 extended service areas.

**D.** If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent. The invoice you receive from us will reflect only our charges and fees.

**E.** A special handling fee applies; see Rates in the FedEx Service Guide.

**F.** Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

### Claims

**A.** We must receive notice of a claim due to failure to properly collect or deliver a C.O.D. payment within 21 calendar days after delivery of the shipment. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 60 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Claims, cont.)

claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

**B.** Notice of claims for which you are seeking more than US\$100 must be in writing.

All claims must be made within the time limits set forth previously.

**C.** Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

**D.** Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of payment, or other records. These documents must be verifiable to our satisfaction.

**E.** We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

**F.** FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded.

**G.** Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the airbill is *prima facie* evidence that the shipment was delivered in good condition.

**H.** We do not accept claims from customers whose packages were tendered to FedEx through a package consolidator. (See the Package Consolidators [Including FedEx Authorized ShipCenters] section.)

**I.** Shipment-status information is not intended or permitted to be used as the basis to file a claim.

**J.** Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

**K.** When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.

**L.** You can file a claim in the following ways:

1. Submit claims online at [fedex.com/us/claims/online](https://fedex.com/us/claims/online).
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:

FedEx Cargo Claims Department  
P.O. Box 256  
Pittsburgh, PA 15230  
Fax: 1.877.229.4766

If you fax your completed claim form and supporting documentation, FedEx will send you a confirmation letter by return fax.

3. Call customer service at 1.800.GoFedEx 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address or fax number listed above.

**M.** FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

### Collect on Delivery (C.O.D.) Service

**A.** We offer a collect-on-delivery service consisting of transportation of packages, collection of a payment instrument issued by or on behalf of the recipient and delivery of a payment instrument to the shipper. The shipper is responsible for specifying on the C.O.D. airbill, or in the appropriate field of the FedEx electronic shipping system or third-party electronic shipping system, the amount (the C.O.D. amount) and the form of payment to be collected. We do not offer a cash-on-delivery service.

**B.** If the shipper marks SECURED PAYMENT on the C.O.D. airbill, we will collect a cashier's check, official check or money order. If the shipper marks UNSECURED PAYMENT, we will collect a personal check, certified check, cashier's check, official

check, money order or company check. CASH, TRAVELER'S CHECKS, "COM" CHECKS, CREDIT CARDS AND COUNTER CHECKS WILL NOT BE ACCEPTED IN PAYMENT OF ANY C.O.D. AMOUNT. If no payment type is selected, an unsecured payment type will be collected at the time of delivery.

**C.** Performance of the C.O.D. service does not make us the agent of the shipper for any purpose whatsoever, including, but not limited to, completion of the sale of the goods by the shipper to the recipient. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charge will be given.

**D.** Checks (including cashier's, official, certified, business and personal checks) and money orders for the C.O.D. amount will be collected at the shipper's sole risk, including, but not limited to, all risk of nonpayment, fraud and forgery. FedEx has no liability with respect to any such instrument.

**E.** The maximum C.O.D. amount is US\$50,000 per shipment. THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE. (See the Declared Value and Limits of Liability section.)

**F.** The original transportation of packages, collection of the payment instrument and delivery of the payment instrument are considered a single shipment. The terms and conditions in the Declared Value and Limits of Liability section are applicable to all C.O.D. shipments. If no value is declared, our maximum liability will be the lesser of the C.O.D. amount or US\$100. With respect to the C.O.D. shipment sent by a FedEx Express Freight service, if no value is declared, our maximum liability is the greater of US\$100 or US\$1 per pound.

**G.** Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.

**H.** If the shipper sends more than one package on a single C.O.D. airbill, the total declared value for all of the packages must be written in the appropriate airbill section. Our maximum liability will be limited to the total value declared subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.

**I.** The payment instrument will be forwarded to the shipper via FedEx Standard Overnight where available, and otherwise via FedEx 2Day, and will be directed to the shipper's address for the account number on which the C.O.D. shipment was shipped. Return C.O.D. service from Hawaii may be delayed one day due to transit time.

**J.** Our money-back guarantee policy applies to transportation charges as well as to the additional charge for C.O.D. service and is the exclusive remedy for refund or credit of these charges in the event of a service failure. See the Money-Back Guarantee Policy section for complete conditions and limitations. When the money-back guarantee is suspended or revoked, there is no remedy.

**K.** If 20 percent or more of a sender's C.O.D. shipments are refused, or a sender requests changes to the C.O.D. amount for 10 percent or more of its C.O.D. shipments, FedEx has the option to revoke any discounts applicable to the sender's account without notice (including discounts for non-C.O.D. shipments) and to impose a special handling fee of US\$30 per shipment.

**L.** C.O.D. transportation charges must be charged to the sender's FedEx account number.

**M.** C.O.D. is not available for shipments rated with FedEx One Rate pricing.

### Credit Terms

**A.** We do not provide individual consumer credit privileges.

**B.** As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

**C.** When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

**D.** The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.

**E.** IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Credit Terms, cont.)

**PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.**

**F.** The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

**G.** Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, fees and expenses are paid.

**H.** Customers requesting removal from cash-only status must contact the Recovery Collections department at 1.800.506.7580.

**I.** At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.

**J.** Requests for research or refunds of payment must be received within 60 days from the date of payment.

### Dangerous Goods

**A.** All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA Dangerous Goods Regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and labeling of the package, documentation, as well as compliance with applicable local, state, and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.

**B.** Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, regardless of whether they are infectious.

**C.** FedEx packaging may not be used to ship dangerous goods (including dry ice), with the following exceptions: permitted IATA Section II lithium batteries, which may be shipped in FedEx boxes and tubes; and Biological Substance, Category B (UN 3373) shipments, which may be shipped in the FedEx UN 3373 Pak, the FedEx Medium Clinical Box or the FedEx Large Clinical Box. Blood, urine and other specimens containing infectious substances are considered dangerous goods and must not be shipped in the FedEx Clinical Pak. The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to [fedex.com/packaging](http://fedex.com/packaging) and read our brochures on packaging clinical samples and Biological Substance, UN 3373 specimens.

**D.** Shipments containing dangerous goods are not eligible for FedEx Express return options, except dry ice, which may be shipped using the FedEx Print Return Label and the FedEx Email Return Label. FedEx Express dangerous goods surcharges are not assessed on certain types of dangerous goods, and these may be shipped via FedEx Stamps. See the Dangerous Goods section at [fedex.com](http://fedex.com) for a list of dangerous goods that are not assessed a surcharge.

**E.** FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.

**F.** FedEx is not required to add dry ice to packages in its system, nor to provide re-icing services.

**G.** Common Fireworks (Division 1.4 explosives) will be accepted only with prior approval from FedEx.

**H.** Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies to IATA Section IA and Section IB lithium batteries. For details, go to [fedex.com](http://fedex.com) and enter keyword "lithium batteries." FedEx Express does not accept UN 3090 and UN 3480 lithium batteries tendered as IATA Section II shipments; they must be tendered as fully regulated IATA Section IA or IB. In addition, FedEx Express does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries (see IATA variation FX-04).

**I.** FedEx may require shippers to hire a trained pack-and-ship vendor to resolve a problem with an undeliverable dangerous goods shipment. If the recipient refuses a package containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper, if possible. If the shipper refuses to accept the returned shipment, or it cannot be returned because of leakage or damage due to faulty packaging, the

shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees and expenses it incurs in connection with the cleanup and disposal of the package. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

**J.** We have the right to refuse any package with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees, and expenses it incurs in connection with the cleanup of such damage or contamination.

**K.** Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice, are not accepted at FedEx Express Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, or FedEx ShipSite locations, except as noted below. Biological Substance, Category B (UN 3373) shipments are not accepted at FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, or FedEx ShipSite locations. Biological Substance, Category B (UN 3373) shipments may be placed in FedEx Express Drop Boxes, including drop boxes located at FedEx Office Print and Ship Center locations; they are not, however, accepted at drop boxes located at FedEx ShipSite locations. FedEx Express shipments containing permitted IATA Section II lithium batteries are accepted at FedEx Office Print and Ship Center locations and may be placed in FedEx Express Drop Boxes.

**L.** The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx airbill. Shippers utilizing electronic systems to ship dangerous goods must select, as appropriate to the electronic system, the special services, handling or flag to indicate that their shipment contains dangerous goods.

**M. Note:** We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

**N.** Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

**O.** We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

**P.** Accessible dangerous goods can be shipped via FedEx First Overnight Freight and FedEx 1Day Freight to and from primary service areas only. Inaccessible dangerous goods can be shipped via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight to and from primary and extended service areas.

**Q.** For more information, see Shipping Dangerous Goods via FedEx Express at [fedex.com/dangerousgoods](http://fedex.com/dangerousgoods). If you have questions regarding shipments of dangerous goods, you may call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance (outside the U.S. call 1.901.375.6806).

### Declared Value and Limits of Liability (Not Insurance Coverage)

**A.** The declared value of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. **WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.**

**B.** With respect to U.S. express package services, unless a higher value is declared and paid for, our liability for each package is limited to US\$100. For each package exceeding US\$100 in declared value, an additional amount will be charged for each US\$100 in value or fraction thereof. See Rates in the FedEx Service Guide for details.



# FedEx Express Terms and Conditions

## U.S. Shipments

### (Declared Value and Limits of Liability [Not Insurance Coverage], cont.)

- C. With respect to FedEx Express Freight services, unless a higher value is declared and paid for, our liability for each freight handling unit is limited to US\$100 or US\$1 per pound, whichever is greater. When the declared value exceeds the greater of US\$100 or US\$1 per pound per shipment, an additional amount will be charged for each US\$100 (or fraction thereof) of additional declared value. See Rates in the FedEx Service Guide for details.
- D. Except as limited below, the maximum declared value per package in any FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver shipment is US\$50,000. The maximum declared value per shipment for FedEx SameDay is US\$2,000.
- E. Except as limited below, the maximum declared value per each freight handling unit in any FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight or FedEx 3Day Freight shipment is US\$50,000.
- F. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value of US\$1,000:
1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
  2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
  3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
  4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
  5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
  6. Plasma screens.
  7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
  8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
  9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
  10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
  11. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
  12. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
  13. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.
- G. The maximum declared value for the contents of any FedEx Envelope or FedEx Pak is US\$500. Goods with a value (actual or declared) exceeding US\$500 should *not* be shipped in a FedEx Envelope or FedEx Pak. (This limitation does not apply to items shipped in the FedEx Clinical Pak or FedEx UN 3373 Pak.)
- H. When the shipper sends more than one package on an airbill, the total declared value for all the packages moving on the airbill must be written in the appropriate section of the airbill. Our liability will be limited to the total declared value (not to exceed the per-package limit of US\$500 or US\$50,000 or the per-shipment limit of US\$2,000, as described in this section). The declared value for each package will be determined by dividing the total declared value by the number of packages on the airbill unless you provide verifiable evidence supporting a different allocation.
- I. If a multiple-piece shipment is tendered to FedEx skidded, stackable, forkliftable, banded and/or shrinkwrapped as a single freight handling unit, the maximum declared value for that single freight handling unit is US\$50,000 and not US\$50,000 per package contained within that multiple-piece shipment.
- J. The maximum declared value we offer for shipments tendered to FedEx using FedEx Stamps purchased from anyone other than FedEx is US\$100.
- K. The maximum declared value for FedEx Print Return Label and FedEx Email Return Label shipments is US\$1,000 for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day, and US\$50,000 for FedEx 2Day Freight and FedEx 3Day Freight. The maximum declared value for FedEx ExpressTag shipments is US\$50,000. We are not liable for any damage to a shipment or any claim arising out of the use of a return option unless the shipment was lost during delivery or

there was visible damage noted by the FedEx courier at the time of delivery. We are not liable for any concealed damage to items returned using FedEx Print Return Label, FedEx Email Return Label, FedEx ExpressTag or FedEx Stamps. Receipt of the shipment by the recipient without notice of damage on delivery is *prima facie* evidence that the shipment was delivered in good condition. Our liability for any loss or damage will not exceed the actual amount of the damage or the declared-value amount, whichever is lower. All other terms and conditions related to FedEx Express claims regulations apply for shipments sent via a FedEx return option.

L. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

M. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

N. The shipper is responsible for accurately completing the airbill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the airbill.

O. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

P. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

Q. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Express, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in these terms and conditions or otherwise available to FedEx Express as if such provision were expressly for its benefit.

## Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

- A. **Indirect Signature Required.** FedEx will obtain a signature in one of three ways:
1. From someone at the delivery address; or
  2. From a neighbor, building manager or other person at a neighboring address; or
  3. The recipient can sign a FedEx door tag or utilize FedEx Delivery Manager to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx may reattempt delivery.

B. **Direct Signature Required.** FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx may reattempt delivery.

C. **Adult Signature Required.** FedEx will obtain a signature from someone at least 21 years old (government-issued photo identification required) at the delivery address. If there is no eligible recipient at the delivery address, FedEx may reattempt delivery.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. Indirect Signature Required is not available for shipments to nonresidential addresses.

F. Choosing a delivery signature option overrides a signature release. (See the Signature Release section.)

G. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.

H. Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

## Dimensional Weight (Volumetric Weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package or per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx. See the Dimensional Weight description in the Fees and Other Shipping Information section of the FedEx Service Guide for additional details.

# FedEx Express Terms and Conditions

## U.S. Shipments

### Extra-Large Packages

Pieces weighing less than 151 lbs. that exceed 165 inches in length and girth combined ("extra-large" packages) may be accepted as FedEx Express Freight U.S. shipments. These pieces do not have to be palletized (skidded), stackable or forkliftable. Dimensional-weight pricing is applicable on a per-freight-handling-unit basis for extra-large packages. The chargeable weight is the greater of the actual weight or dimensional weight for extra-large packages and is applied on a per-freight-handling-unit basis. Each freight handling unit is also subject to a minimum billable weight of 151 lbs. regardless of its actual weight.

The length and girth of a package is length plus (2 times the height) plus (2 times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

### Firearms

A. FedEx Express will transport and deliver firearms as defined by the United States Gun Control Act of 1968, between areas served in the U.S., but only between:

1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release or indirect delivery.

C. Firearms must be shipped via FedEx Priority Overnight service. FedEx Express cannot ship or deliver firearms C.O.D. Firearms shipments cannot be placed in a FedEx Express Drop Box.

D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Express is required to notify FedEx Express that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.

E. The shipper and recipient must be of legal age as identified by applicable law.

F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.

G. FedEx Express will transport ammunition when packed and labeled in compliance with local, state and federal law, and the Dangerous Goods section of this Service Guide. Ammunition is an explosive and must be shipped separately as dangerous goods. You agree not to ship loaded firearms or firearms with ammunition in the same package.

### Fuel Surcharge

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on [fedex.com](http://fedex.com).

### Inspection of Shipments

We may, at our sole discretion, open and inspect any shipment without notice.

### Liabilities Not Assumed

FEDEX EXPRESS WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX EXPRESS KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Express, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Express had knowledge that such damages might be incurred.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an airbill, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local or national weather conditions, national or local disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.

F. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.

G. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

H. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

I. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

J. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

K. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

L. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

M. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.

N. Your use of an incomplete, inaccurate or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

O. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

P. Performance of any services will not constitute FedEx as the shipper's or anyone's agent for any purpose.

Q. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.

R. The shipment of perishables, unless shipped in accordance with the Perishables section of these terms and conditions.

S. The shipper's failure to provide accurate delivery address information.

T. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.

U. The shipment of any alcoholic beverages or firearms if you fail to comply with the applicable terms and conditions.

V. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at [fedex.com/packaging](http://fedex.com/packaging).
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Liabilities Not Assumed, cont.)

5. FedEx tablet packaging, for shipments of tablet computers.
- W.** Any shipment containing a prohibited item. (See the Prohibited Items section.)
- X.** Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
- Y.** Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
- Z.** Failing to deliver or not attempting to deliver a package within the delivery commitment time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed during the originally scheduled delivery time.
- AA.** The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
- BB.** Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
- CC.** Any package where FedEx records do not reflect that the package was tendered to FedEx by the shipper.
- DD.** The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
- EE.** Damages indicated by any shockwatch, tiltmeter or temperature instruments.
- FF.** Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Signature Releases sections.)
- GG.** Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
- HH.** Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.
- II.** Dangerous-goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.
- JJ.** FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
- KK.** Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

### Limitations on Legal Actions

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

### Money-Back Guarantee Policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

**A. Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your package 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

**B. Limitations.** The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, the money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package.
3. The money-back guarantee for package services destined for areas outside our primary service areas applies only to the portion of the transportation provided directly by us. The money-back guarantee for FedEx Express Freight services destined for areas outside our primary service areas applies to the portion of the transportation provided directly by us and may also apply to the portion of the transportation provided by the cartage agent (see the Cartage Agent section for details).
4. Shipments scheduled for delivery on a holiday will be delivered the next business day. Observance of local holidays (e.g., Mardi Gras, St. Patrick's Day) may cause delivery delays. In both circumstances, the delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
5. If a delivery later than the original delivery commitment time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment time for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time.
6. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, the delivery commitment time for application of the money-back guarantee policy will be the next business day at the delivery commitment time for the service originally selected.

**C. Exceptions.** FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was scheduled for delivery during the seven calendar days before Christmas Day via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered by the end of the day on the published delivery commitment



# FedEx Express Terms and Conditions

## U.S. Shipments

### (Money-Back Guarantee Policy, cont.)

- date for the selected service and destination.
6. The shipment was rerouted from the delivery address to a Hold at Location address.
  7. The shipment was undeliverable or returned.
  8. The shipment contained dangerous goods or dry ice.
  9. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
  10. The shipment was delayed due to security or other regulatory delays, including permanent, regular, or daily security procedures at the recipient location.
- D. Refund or Credit Requests.** To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.
1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
    - a. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
    - b. Submit your request through the invoice adjustment feature at [fedex.com](http://fedex.com); or
    - c. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing").
    - d. For FedEx SameDay or FedEx SameDay Freight requests, submit your request via our telephone billing option at 1.800.399.5999.
- Note:* Requests for a refund of FedEx Delivery Manager delivery-option fees must be made by the recipient online at [fedex.com/billingadjustment](http://fedex.com/billingadjustment). See FedEx Delivery Manager Terms in the [fedex.com](http://fedex.com) Terms of Use.
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
  3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
  4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

### Overweight Packages

If a package weighing more than 150 lbs. is incorrectly marked on the airbill or entered into any electronic shipping device as either FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver, then we may audit and correct the service to an available FedEx Express Freight service. Terms and conditions of the applicable FedEx Express Freight service will apply. If a package weighing more than 150 lbs. is inadvertently tendered for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver, an additional charge of US\$2 per pound will be assessed for each pound in excess of 150 lbs. If a package weighing more than 150 lbs. is inadvertently tendered for FedEx Priority Overnight or FedEx 2Day to or from Puerto Rico, an additional charge of US\$2.25 per pound will be assessed for each pound in excess of 150 lbs.

### Package Consolidators (Including FedEx Authorized ShipCenters)

Consolidators are responsible for complying with all applicable requirements including, but not limited to, requirements for shipping dangerous goods and complying with customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a consolidator instead of to us directly, the following limitations apply:

- A. Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.
- B. Inquiries or claims regarding shipments tendered to a consolidator must be directed to the consolidator. We cannot assist the shipper, recipient or third party in these situations, nor do we have any liability for lost, damaged or delayed shipments. The consolidator is the shipper in such cases.
- C. Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the customer who tendered the package to the consolidator nor the recipient is eligible for refunds or credits under the money-back

guarantee policy.

- D. In order for a consolidator to receive packaging from FedEx, the consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.
- E. Consolidators set their own rates for FedEx shipping. They may charge FedEx Retail Rates for FedEx shipping services.
- F. Inquiries regarding shipments paid for at a FedEx Authorized ShipCenter (FASC) must be directed to the FASC.
- G. FedEx assumes no liability, other than to the FASC, for lost, damaged or delayed shipments paid for at an FASC, as the FASC is the shipper of these packages. FASCs are independently owned and operated businesses. See the FASC representative for information regarding rates and services and the terms and conditions of carriage. FASCs are not agents of FedEx.

### Package Restrictions (Size and Weight)

The maximum limits for FedEx Express U.S. packages are 150 lbs. and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs. or less and exceed 108 inches in length or 130 inches in length and girth will be considered "oversize" packages. Oversize packages will be rated based on the greater of the package's actual rounded weight or dimensional weight. In addition, an oversize charge will apply; see Rates in the FedEx Service Guide.

Packages that exceed 119 inches in length and 165 inches in length and girth may be refused or, if found in the express package network, may be considered for transportation at our sole discretion. These packages also will be rated based on the greater of the package's actual rounded weight or dimensional weight, and an oversize charge will apply.

The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

### Packaging and Marking

- A. You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.
- B. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and the recipient. Packages cannot be wrapped in kraft paper.
- C. You must use FedEx packaging or new corrugated boxes in good, rigid condition large enough to allow cushioning of contents on the top, bottom and sides. For guidelines on packaging specific commodities go to [fedex.com/packaging](http://fedex.com/packaging). Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.
- D. FedEx Express Saver shipments cannot use the FedEx Small Box, FedEx Medium Box, FedEx Large Box, FedEx Extra Large Box or FedEx Tube, unless rated with FedEx One Rate pricing.
- E. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at [fedex.com/packaging](http://fedex.com/packaging). Expanded polystyrene foam coolers containing blood, urine and other non-infectious liquid clinical specimens must be shipped inside a sturdy outer packaging.
- F. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.
- G. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant.

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Packaging and Marking, cont.)

Packages containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at [fedex.com/packaging](https://www.fedex.com/packaging).

**H.** FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging.

**I.** FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging.

**J.** Information on how to submit your packaging for testing or evaluation, and tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables), are available at [fedex.com/packaging](https://www.fedex.com/packaging).

**K.** For FedEx Express Freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretch wrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

**L.** FedEx account holders may order supplies via [fedex.com](https://www.fedex.com) or by calling 1.800.GoFedEx 1.800.463.3339 (say "order shipping supplies").

### Perishables

Shipments containing perishable articles must be packaged for a minimum transit time of at least 12 hours greater than our delivery commitment time for the shipment. Perishables coming from Hawaii to the continental U.S. must be packaged for additional transit time. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you ship perishable items via FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight or FedEx 1Day Freight, and have your proposed packaging evaluated by FedEx Packaging Design and Development. Information on how to submit your packaging for evaluation is available at [fedex.com/packaging](https://www.fedex.com/packaging). Your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

### Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

### Pickup and Delivery

**A.** We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the airbill and includes shipments delivered via Indirect Signature Required service. Packages cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.

**B.** If our first delivery attempt of a shipment to a non-residential address is unsuccessful, we may make two additional attempts on the following two consecutive business days. If a package still cannot be delivered, we may hold it for two additional business days and may research its status with the sender, recipient, or both, and receive further instruction. After that time, we will return it to the sender as undeliverable.

**C.** Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.

**D.** Any person scheduling a pickup other than the sender must provide a FedEx account

number in good credit standing; otherwise, the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.

**E.** Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the airbill number). We will not provide proof of pickup unless you provide this information.

**F.** At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.

**G.** Additional charges may apply for late-hours, weekend or holiday pickup and delivery. **H.** Pickup and delivery may not be available in all areas.

**I.** A return pickup surcharge applies for FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments.

**J.** In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. FedEx may also accept requests for delivery options from a recipient using FedEx Delivery Manager.

**K.** At its discretion, FedEx may not deliver or attempt delivery within the delivery commitment time of the service requested, if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed during the delivery commitment time. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payor is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

**L.** If a shipper tenders packages that substantially exceed the number, type, size and/or weight of packages tendered on average for the location by the shipper throughout the year, FedEx may accept such packages but, at its sole discretion, suspend the FedEx Money-Back Guarantee, if applicable, or adjust commitment times.

**M.** We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

### Plants and Plant Materials

You must ship plants and plant materials, including seedlings, plant plugs and cut flowers, in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx Express is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.) See guidelines on packaging specific commodities at [fedex.com/packaging](https://www.fedex.com/packaging).

### Prohibited Items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

- Cash and currency.
- Live animals, except as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state and federal laws.)
- Animal carcasses, except as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
- Human corpses, human body parts, human embryos, or cremated or disinterred human remains.
- Shipments that require us to obtain a local, state or federal license for their transportation.
- Shipments that may cause damage or delay to equipment, personnel or other shipments.
- Items resembling a bomb, hand grenade or other explosive device, except as

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Prohibited Items, cont.)

- provided in the Dangerous Goods section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
- h. Lottery tickets and gambling devices where prohibited by law.
  - i. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
  - j. Packages that are wet, leaking or emit an odor of any kind.
  - k. Live insects.
  - l. Shipments or commodities that are prohibited by applicable local, state or federal law.
  - m. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as “fake goods” or “knock-offs”).
  - n. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
  - o. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use; any product that contains any amount of tetrahydrocannabinols (“THC”), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
  - p. Waste or garbage for disposal.
  - q. These additional items are prohibited by FedEx SameDay and FedEx SameDay Freight:
    - Alcoholic beverages.
    - Dangerous goods, including Common Fireworks (Division 1.4 explosives). Dry ice and Biological Substance, Category B (UN 3373) shipments are accepted.
    - Firearms.
    - Live animals, regardless of any approval as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. Edible seafood is accepted; see (b) above.
    - Plants and plant materials.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper’s violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

### Proof of Delivery

- A. We will, when available, provide proof-of-delivery information for packages delivered within our primary service areas when requested by the sender, recipient or third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay service.
- B. When available, we may also provide an image of the signature proof of delivery online at fedex.com. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient’s signature along with other delivery information that is available in electronic form. The signature proof of delivery is available online at fedex.com or via FedEx Ship Manager software or electronic data interchange (EDI). If requested, we will send to the shipper, recipient or third party a copy of the signature proof of delivery via fax, or via FedEx Standard Overnight Envelope for a special handling fee (see Rates in the FedEx Service Guide for details).
- C. For FedEx SameDay service, we will, if requested, phone the shipper to provide the time of delivery and name of the person who received the delivery. Two attempts are made to contact the shipper within two hours of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

### Rate Quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of these terms and conditions. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express

service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.
- Shippers may request FedEx One Rate pricing for qualifying FedEx Express shipments as an alternative to FedEx Standard List Rates, Account-Specific Rates or FedEx Retail Rates. See the FedEx One Rate information in the Find Your Rate section of this Service Guide for details.

### Refusal or Rejection of Shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; or (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers. We have no liability whatsoever for refusal or rejection of shipments.

### Return Options

FedEx Express return options are subject to all other terms and conditions provided in the FedEx Express claims regulations, and as a whole, these terms and conditions. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

### Routing and Rerouting

FedEx may accept a request to reroute a shipment subject to the following conditions:

1. A special handling charge will be billed to the account number specified on the FedEx airbill for each rerouted package, and it will appear as an address correction on the invoice. This charge will not be applied when a package is changed to Hold at Location and the FedEx location is in the same city as the city on the airbill. Otherwise, the special handling charges will apply. See Rates in the FedEx Service Guide for details.
2. To reroute a shipment, the sender must call 1.800.GoFedEx 1.800.463.3339 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient. A reroute to Hold at Location can also be requested through fedex.com.
3. We may not honor a reroute request from the recipient other than to Hold at Location within the original destination city.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability or any remedy for service failure for these shipments.
5. Only one reroute will be allowed per package.
6. We may require photo identification of the person authorized to pick up the package.
7. FedEx may not reroute shipments when Adult Signature Required has been selected or applied as a delivery signature option.
8. Dangerous goods may not be rerouted to an address other than the original intended-recipient’s address provided by the shipper. (Note: Shipments may be made available as hold for pickup or be returned to the sender.)

# FedEx Express Terms and Conditions

## U.S. Shipments

### (Routing and Rerouting, cont.)

9. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments, including the mode of transportation used, and may use air transportation, ground transportation or any combination thereof in providing our services. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

*Note:* This section does not apply to requests made by the recipient using FedEx Delivery Manager to request delivery to another address. See FedEx Delivery Manager Terms in the [fedex.com](https://www.fedex.com) Terms of Use.

### Service Areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please call 1.800.GoFedEx 1.800.463.3339.

### Signature Releases

A. Shipments with a declared value of less than US\$500 may be delivered and released without obtaining a signature when the sender has authorized a release or, at our sole option, upon oral or written instruction from the sender or recipient. A shipment may also be released without a signature if the recipient has provided authorization by signing the Release Delivery Authorization and Indemnification Agreement for Recipients (obtained through your local FedEx Ship Center or your FedEx account executive) or online using FedEx Delivery Manager. We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release packages at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

B. At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Bill-recipient shipments when the recipient's FedEx account is not in good credit standing or is not indicated on the airbill.
2. Damaged shipments.
3. Dangerous goods shipments, except those with dry ice as the only dangerous goods in the shipment.
4. Firearms.
5. C.O.D. shipments.
6. Indirect deliveries.
7. Shipments billed to an invalid or missing credit card number.
8. Alcohol shipments.
9. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
10. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

C. At our sole discretion, shipments having a declared value of US\$500 or greater may not be released without a signature even where the release is otherwise authorized.

### Tobacco and Tobacco Products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

### Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at Location shipment cannot be located.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

When practicable, we will contact the sender for instructions on returning or otherwise disposing of the shipment. If the sender requests return, it will travel by FedEx 2Day, FedEx Express Saver or FedEx Priority Overnight (shipping will be charged to the sender).

A. If a package shipment is undeliverable for any reason, we will attempt to notify the shipper to arrange for the shipment's return. The charges associated with the original shipment remain due and payable within 15 days from the invoice date. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

B. Package shipments will be returned via FedEx Express Saver service at the shipper's expense unless contrary instructions are received from the shipper after five business days from the initial delivery attempt. However, nonfreight package shipments will be returned via FedEx Priority Overnight service at no additional charge if the shipment is undeliverable because of a service failure or damage to the shipment caused by FedEx. If the shipment is undeliverable for any other reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

C. If a FedEx Express Freight shipment is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

All FedEx Express Freight shipments will be returned via FedEx 3Day Freight. The freight shipment will be returned at no additional charge if the freight shipment is undeliverable because of a service failure. If the shipper requests return via another service, our regular rates will apply. If the freight shipment is undeliverable because of a non-service-failure reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

Our money-back guarantee policy does not apply to undeliverable or returned shipments.

D. Dangerous goods shipments will only be returned via FedEx Dangerous Goods Service or other appropriate means. A dangerous goods special handling fee applies. The shipper must supply a completed return airbill and all other required documentation.

E. If an undeliverable shipment cannot be delivered or returned, if the shipper or recipient cannot be contacted, or if the shipment contains perishable commodities, the shipment may be transferred or disposed of by FedEx at its sole discretion, with or without notice, and the shipper, if known, agrees to pay any costs incurred in the disposal.

### Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to: FedEx Customer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide contains currently effective retail rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide, available on [fedex.com](https://www.fedex.com), and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.

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# FedEx Express Terms and Conditions

International Shipments (U.S. Edition)

Effective January 2, 2017

Updated December 15, 2017

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For the most current updates to the FedEx Express Terms and Conditions, please go to [fedex.com](https://www.fedex.com).



# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. The contract of carriage as expressed in these terms and conditions constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in these terms and conditions. The downloadable version (PDF) of the FedEx Express Terms and Conditions at [fedex.com](http://fedex.com) on the date of shipment is controlling.

The FedEx Service Guide consists of the service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; these FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay City Tariff. The service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) (excluding rates, the FedEx Express Terms and Conditions, the FedEx Ground Tariff, and the FedEx SameDay City Tariff) and the overview of services in the downloadable FedEx Service Guide are not part of the contract of carriage. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions, without notice. Only an officer in the Legal Department of FedEx Corporation or successor positions may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions, the FedEx Sales or FedEx Customer Automation agreement controls.

Any failure to enforce or apply a term, condition, or provision of the FedEx Service Guide shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

## International Shipments (U.S. Edition)

The following pages contain the FedEx Express Terms and Conditions applicable to FedEx Express international services and service options (including FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International MailService, FedEx International Economy and FedEx International Economy Freight) from the U.S. to selected international destinations and between Puerto Rico and the U.S., including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, air waybills, labels and shipping software. For international shipments tendered for FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport, please see the applicable Service Guide, terms and conditions, and/or tariffs for these services. Refer to [fedex.com/us/terms/other-services](http://fedex.com/us/terms/other-services). (Note: [fedex.com](http://fedex.com) URLs are subject to change.) See the U.S. Shipments section when shipping to and from points within the U.S., including Alaska and Hawaii. Shipments originating outside the U.S. for U.S. or other international destinations are subject to local tariffs and the terms and conditions of the FedEx subsidiary, branch or the independent contractor that accepted the shipment. These terms and conditions include terms regarding the importation and customs clearance of shipments into the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx air waybill, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control to the extent they are not in conflict with the rules relating to liability for international carriage established by the Warsaw Convention, as amended, or Montreal Convention, other applicable treaties or any applicable tariff.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements concerning the rates, features of service, and terms and conditions applicable to FedEx Express international services from the U.S. to international locations and many terms regarding importation and inbound clearance of shipments into the U.S. will be controlled by the FedEx Service Guide, as modified, amended or supplemented.

For the most current information regarding areas served and delivery commitments, contact Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services" for international information).

The term "FedEx Express international services" means these services and service options: FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International Economy, FedEx International Economy Freight and FedEx International MailService.

## Definitions

**"Account-Specific Rates"** are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

**"Air waybill"** means any shipping document, label, electronic entry or similar item used in the FedEx system for the services described in these terms and conditions. Originals must be used (photocopies are not accepted).

**"Ancillary clearance service"** means value-added services that FedEx may provide to accommodate the requirements of regulatory agencies, or that customers may request FedEx (or our assigned broker) to perform on the customer's behalf. Such services are provided in addition to the normal customs-clearance process. Ancillary clearance services may incur a service fee that will be invoiced to the designated payer of the duty-and-tax invoice.

**"Billable weight"** and **"chargeable weight"** mean the weight used to calculate the rate. The billable weight and chargeable weight are the greater of actual or dimensional weight.

**"Business day"** means Monday through Friday except for the following U.S. holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

The business day may differ in some international locations due to local customs.

**"Consolidator"** means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

**"Customer," "sender" or "shipper"** means the person whose name is listed on the air waybill as the sender.

**"FedEx," "FedEx Express," "our," "us" and "we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

**"Freight"** means any single piece, skid or freight handling unit with a chargeable weight greater than 150 lbs. Any fraction of a pound is rounded up to the next-higher pound.

**"Freight handling unit"** means any piece, skid, pallet, carton, crate or cargo that is unitized or bundled and individually identified with or without a forkliftable base.

**"Guide" or "Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

**"In good credit standing"** means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Definitions, cont.)

**“Overcharge”** means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

**“Package”** means any single parcel or piece with a chargeable weight of 150 lbs. or less. Any fraction of a pound is rounded up to the next-higher pound.

**“Recipient”** or **“consignee”** means the person whose name is listed on the air waybill as the recipient.

**“Reroute”** means to deliver a shipment to an address different from that specified on the air waybill, and includes a change: (1) from one street address to another in the same city and state, (2) from directions to Hold at Location to a request for delivery to another location, (3) from the delivery instructions on the air waybill to a request to Hold at Location, or (4) from one Hold at Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. *Note:* Reroute does not apply to requests for delivery to another address made by the recipient through methods approved by FedEx.

**“Residential delivery”** means a delivery made to a home or private residence, including locations where a business is operated from the home, and/or a delivery in which the shipper has designated the delivery address as residential.

**“Residential pickup”** means a pickup from a home or private residence, including locations where a business is operated from the home.

**“Retail Rates”** apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

**“Service failure”** means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

**“Ship date”** or **“shipment date”** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

**“Shipment”** means one or more pieces, either packages or freight, moving on a single air waybill.

**“Standard List Rates”** are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

**“Transportation charges”** mean amounts assessed for movement of a shipment and do not include any other fees or charges that may be assessed under the FedEx Service Guide, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

**“Valid”** as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

**“You”** or **“your”** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

### Non-Waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

### Account Numbers

For transactions other than “Bill Sender,” “Bill Recipient” or “Bill Third Party,” you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For “Bill Sender” and “Bill Third Party” transactions, packages will not be accepted unless you provide a valid FedEx account number.

For “Bill Recipient” transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check, money order or credit card (if accepted as a form of payment in the destination country) at time of delivery. If the recipient or third party refuses to pay any transportation charges and other fees, including, but not limited to, duties and taxes, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees and duties and taxes.

For customers utilizing our electronic shipping systems, a valid FedEx account number is required for “Bill Sender,” “Bill Recipient” or “Bill Third Party” transactions.

FedEx account holders who pay for shipments originating in the U.S. with cash, check, debit or credit card instead of charging to a valid FedEx account will be charged FedEx Retail Rates instead of FedEx Standard List Rates or Account-Specific Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico-based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor’s and Moody’s bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages and freight shipped via FedEx Express international services shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

### Alcoholic Beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol



# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Alcoholic Beverages, cont.)

with FedEx. For more information, go to [fedex.com/us/wine](http://fedex.com/us/wine) or contact your FedEx account executive. An ancillary clearance service fee may apply if your shipment requires special import clearance processing; see [fedex.com](http://fedex.com) for more information.

**For U.S. Import:** FedEx will not accept shipments of alcohol (beer, wine or spirits) to nonlicensed parties located in the U.S. from an international location. FedEx will accept shipments of alcohol (beer, wine and spirits) inbound to the U.S. when both the shipper and recipient are licensed entities. For more information, go to [fedex.com/us/wine](http://fedex.com/us/wine). The shipper must hold a license from the country of origin issued in accordance with that country's law and regulations. The recipient, located in the U.S., is required to hold: (1) a basic permit for importer and/or wholesaler issued from the U.S. Department of Treasury, Alcohol and Tobacco Tax and Trade Bureau (TTB), and (2) if applicable, a wholesaler, dealer, distributor or manufacturer license issued from the state in which the recipient is located.

**For U.S. Export:** FedEx will accept alcohol shipments for export from the U.S. when both the shipper and recipient are licensed entities, and wine shipments from licensed entities directly to consumers in a limited number of countries, subject to additional requirements and all applicable laws and regulations. For more information, go to [fedex.com/us/wine](http://fedex.com/us/wine). Shippers located in the U.S. must hold: (1) a basic permit for importer and/or wholesaler issued from the TTB, and (2) if applicable, a wholesaler, dealer, distributor, retailer or manufacturer license issued from the state in which the shipper is located.

Contact your FedEx account executive for complete details.

### Billing

**A. "Bill Sender"** means the specified charges will be billed to the sender. The sender's FedEx account number must appear in the appropriate section of the air waybill, and the account should be current. FedEx International Next Flight and FedEx International MailService shipments may only be shipped "Bill Sender" and "Bill Third Party," but all charges must be verified (for U.S. accounts only). For duty-and-tax charges, "Bill Sender" means the sender will be invoiced for applicable duties and taxes and additional ancillary clearance fees incurred.

**B. "Bill Recipient"** means the specified charges will be billed to the recipient. In order to choose this billing option, the recipient's valid FedEx account number must appear on the air waybill before it is delivered and payment on the account must be current, or the recipient must pay for the package at time of delivery. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling must be to the sender's account. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay.

**C. "Bill Third Party"** means the specified charges will be billed to someone other than the sender or recipient. In order to choose this billing option, the third party's valid FedEx account number must be entered in the appropriate section of the air waybill and must be in good credit standing. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay. If the third party refuses to pay, the transportation charges will automatically be billed to the sender and duties and taxes to the recipient. If the third party does not have credit arrangements with FedEx, the sender will automatically be billed.

**D.** Invoices for transportation charges are payable within 15 days of the invoice date. Invoices for duties and taxes are payable upon receipt.

**E.** We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

**F.** FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

**G. Payer Rebilling.** At our sole discretion, we may accept requests to change billing instructions from the shipper or current bill-to party up to 90 days from the current invoice date. FedEx must receive prior approval from the new bill-to party for:

- Transportation charges being rebilled to a consignee or third party when not due to a FedEx billing error.
- Duty-and-tax charges being rebilled to the shipper if originally billed to the consignee and not due to a FedEx billing error.
- Duty-and-tax charges being rebilled to the consignee or third party when not due to a FedEx billing error.

Requests for rebilling of transportation charges must be received via one of the approved channels:

1. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
2. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
3. Submit your request via [fedex.com/us/customersupport/email/express\\_ground.html](http://fedex.com/us/customersupport/email/express_ground.html) (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
4. Submit the request via our automated interactive voice response system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

#### H. Billing and Special Handling Fees:

1. A special handling fee will be charged where no account number appears on the air waybill or where an incomplete, inaccurate or invalid account number appears on the air waybill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender and no discount will be allowed. See Rates in the FedEx Service Guide for details.
2. A US\$20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

**I.** Duties and taxes may be assessed on the contents of shipments destined for international locations. If we advance duties and taxes on behalf of the payer, the payer may be assessed an ancillary clearance service fee based on a flat rate or a percentage of the total amount advanced (whichever is greater). See the Duties and Taxes section for details.

**J.** Electronically captured data will be used for billing purposes in the event a billing copy of the air waybill is not available at the time of billing.

**K.** Charges in freely convertible currencies other than U.S. dollars are billed to the payer's account. Charges requiring conversion to a currency other than U.S. dollars will be calculated daily using the median bid price obtained from OANDA, an internet exchange-rate service, except for those currencies where the customary practice is to use local bank rates to convert currency for payers in that country. The median bid price is the average price at which buyers offer to buy currencies from sellers during the given period. These currency conversion rates can be accessed at [www.oanda.com](http://www.oanda.com).

The currency-conversion rate in effect one day prior to the ship date will be used for conversions to non-hyper-inflationary currencies. However, we reserve the right to use the exchange rate at invoice date, as opposed to shipment date, in countries where the currency is volatile.

There is an additional exchange fee of 1.75 percent for conversion from any non-U.S. currency to U.S. dollars, 2.3 percent for U.S. dollars to any currency, and 2.0 percent between all non-U.S. currency conversions. The currencies of participating European Union countries will have stationary conversion rates to the euro. There is no exchange fee between currencies related to the euro. Charges in currencies other than the U.S. dollars that are not freely convertible will be converted to U.S. dollars and billed to the payer's account either at the free-market rate or at the official rate at which FedEx was permitted to purchase U.S. dollars in the relevant currency, at our sole option.

**L. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE ADVANCED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY.**

For FedEx Global Returns shipments, please see Return and Import Shipping Options.

**M.** You must furnish with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)

FedEx Lockbox 360353  
Room 154-0455  
500 Ross Street  
Pittsburgh, PA 15262

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Billing, cont.)

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx  
P.O. Box 371461  
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx  
P.O. Box 94515  
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx  
P.O. Box 660481  
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx  
P.O. Box 7221  
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online  
P.O. Box 371599  
Pittsburgh, PA 15250-7599

**N.** Customers who receive their invoices via EDI are required to submit remittance data (advice for shipments being paid) electronically in an approved FedEx remittance format. See the FedEx Electronic Invoice and Remittance Implementation Guide for details. Some invoice adjustment requests may also be transmitted electronically. Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx Envelope)

FedEx ERS  
Attn: Box 371471  
500 Ross Street  
Room 154-0455  
Pittsburgh, PA 15250-7741  
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS  
P.O. Box 371741  
Pittsburgh, PA 15250-7741

**O.** If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at [fedex.com](http://fedex.com).

#### **P. Invoice Adjustments/Overcharges:**

1. We reserve the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for accurately completing all sections of the air waybill and for the entry of accurate shipment information into any electronic shipping device. If you fail to provide or correctly enter this information, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send

your shipment via FedEx International Priority, FedEx International Economy, FedEx International Priority Freight or FedEx International Economy Freight service as selected by us at our sole discretion.

For FedEx International Priority and FedEx International Economy services, the recipient's postal code is critical to correct invoicing (to those countries that are in multiple rate scales). Any omission or incorrect entry will result in a billing based on a default postal code.

3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
  - a. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
  - b. Submit your request through the invoice adjustment feature at [fedex.com](http://fedex.com); or
  - c. Submit the request in writing using the invoice adjustment form on the back of your invoice, or you can submit the request via [fedex.com/us/customersupport/email/express\\_ground.html](http://fedex.com/us/customersupport/email/express_ground.html) (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
  - d. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.

A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.

8. If you choose to send your request for an invoice adjustment for non-service-related failure via FedEx or U.S. Postal Service, please send it to:  
FedEx  
Revenue Services  
3965 Airways Blvd.  
Module G  
Memphis, TN 38116

You may also send your request via fax to the FedEx toll-free fax service: 1.800.548.3020.

9. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact FedEx Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

**Q. Additional Taxes.** If a value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable excise tax on the air transportation portion of our service.

**R.** The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

**S.** At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

### Carriage Under International Conventions

**A.** As used in the FedEx Express terms and conditions, "Warsaw Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Warsaw, Oct. 12, 1929, or that convention as amended, including

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Carriage Under International Conventions, cont.)

the Montreal Protocol No. 4. "Montreal Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Montreal, May 28, 1999. "Carrier" includes the air carrier issuing the air waybill and all air carriers that carry the goods or perform any other services related to the carriage.

**B.** When the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention or Montreal Convention may be applicable. The convention governs and, in most cases, limits our liability for loss of, damage to or delay of cargo.

**C.** The Warsaw Convention and the Montreal Convention limit our liability for loss or delay of or damage to your shipment, unless you declare a higher value for carriage and pay the required fee as described below. The interpretation of the relevant Convention's liability limit may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. If the Montreal Convention applies to your shipment, our liability is limited to 19 SDRs per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US\$9.07 per pound (US\$20.00 per kilo) unless you declare a higher value for carriage and pay the required fee.

**D.** To the extent not in conflict with the rules relating to liability for international carriage as established by the Warsaw Convention or the Montreal Convention, carriage and other services performed by us are subject to the provisions of the FedEx Service Guide and applicable tariffs as amended from time to time, which are incorporated in the FedEx Service Guide by reference. The tariffs, if any, may be inspected at our corporate headquarters in Memphis, Tenn.

**E.** FedEx assumes no obligation to carry the goods by any specified aircraft or over any particular route or to make connections at any point according to any schedules. You agree FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

### Cartage Agents

We provide pickup and delivery to many international locations.

**A.** If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent. The invoice you receive from us will reflect only our charges and fees.

**B.** Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. (See the Money-Back Guarantee Policy section.) The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. We are not responsible for service failures as a result of cartage agent pickups or deliveries.

**C.** A special handling fee applies; see Rates in the FedEx Service Guide.

**D.** Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

### Claims

**A.** We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 21 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

**B.** Notice of claims for which you are seeking more than US\$100 must be in writing. All claims must be made within the time limits set forth above.

**C.** Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

**D.** Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of

purchase, or other records. These documents must be verifiable to our satisfaction.

**E.** We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

**F.** FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded.

**G.** Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the air waybill is *prima facie* evidence that the shipment was delivered in good condition.

**H.** We do not accept claims from customers whose packages were sent through a package consolidator. (See the Package Consolidators section.)

**I.** Shipment-status information is not intended or permitted to be used as the basis to file a claim.

**J.** Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

**K.** When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.

**L.** You can file a claim in the following ways:

1. Submit claims online at [fedex.com/us/claimsonline](https://fedex.com/us/claimsonline) for U.S. export shipments to all countries served by FedEx Express and U.S.-inbound shipments from Canada.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:

FedEx Cargo Claims Department  
P.O. Box 256  
Pittsburgh, PA 15230  
Fax: 1.877.229.4766

If you fax your completed claim form and supporting documentation, FedEx will send you a confirmation letter by return fax.

3. Call customer service at 1.800.GoFedEx 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address or fax number listed above.

**M.** FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

### Collect on Delivery (C.O.D.) Service

We do not offer C.O.D. service to international destinations. A shipment marked "C.O.D." will be returned and all related charges will be billed to the sender.

### Credit Terms

**A.** We do not provide individual consumer credit privileges.

**B.** As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

**C.** When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

**D.** The invoice date begins the credit term cycle, and payment for transportation charges is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments and may result in the loss of any applicable discounts.

Duties, taxes and other fees are payable immediately upon receipt of our invoice. If transportation charges and duties and taxes are on the same invoice, all charges are due upon receipt of invoice.

**E.** IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE REFUSED, HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Credit Terms, cont.)

- F. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.
- G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, fees and expenses are paid.
- H. Customers requesting removal from cash-only status must contact the FedEx Recovery Collections department at 1.800.506.7580.
- I. We may apply payments made on your account to any unpaid invoice issued on your account, at our sole discretion.
- J. Requests for research or refunds of payment must be received within 60 days from the date of payment.

### Customs Clearance

- A. All shipments that cross international borders must be cleared through customs, and you may also be required to provide additional information to obtain clearance from other regulatory agencies in the destination country prior to delivery to the recipient.
- B. Except as provided under the FedEx International Broker Select section at [fedex.com](http://fedex.com), we (or a broker selected by us) will submit shipments to customs and other regulatory agencies for clearance. Duties and taxes or fees that may be assessed by any regulatory agency may be advanced on behalf of the sender and recipient provided appropriate credit arrangements have been made in advance. (See the Billing and Duties and Taxes sections.) FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing, for services requested by the shipper, recipient or importer of record, or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. The types and amounts of fees vary by country. (See [fedex.com/ancillary/go/service](http://fedex.com/ancillary/go/service) for a list of ancillary clearance service fees in your destination country.)
- C. In some instances, at our option, we accept instructions from recipients to use a designated customs broker other than FedEx (or the broker selected by FedEx) or the broker designated by the shipper. In any event, FedEx (or the broker selected by FedEx) reserves the right to clear the shipment if the broker cannot be determined or will not perform clearance or if complete broker information is not provided (including name, address, phone number and postal code).
- D. When shipments are held by customs or other agencies due to incorrect or missing documentation, we may attempt first to notify the recipient. If local law requires the correct information or documentation to be submitted by the recipient and the recipient fails to do so within a reasonable time as we may determine, the shipment may be considered undeliverable. (See the Undeliverable Shipments section.) If the recipient fails to supply the required information or documentation, and local law allows the sender to provide the same, we may attempt to notify the sender. If the sender also fails to provide the information or documentation within a reasonable time as we may determine, the shipment will be considered undeliverable. We assume no responsibility for our inability to complete a delivery due to incorrect or missing documentation, whether or not we attempt to notify the recipient or sender. (See the Undeliverable Shipments section.)
- E. Shipments requiring documentation in addition to the FedEx International Air Waybill, the FedEx International Next Flight Air Waybill or the FedEx International MailService Air Waybill (e.g., a Commercial Invoice) may require additional transit time. Proper completion of necessary documentation, with complete and accurate shipment information, including the appropriate Harmonized Tariff Schedule Code, is the shipper's responsibility.
- F. Shipments that contain goods or products that are regulated by multiple government agencies within the destination country (such as the Department of Agriculture, the Food and Drug Administration, the Fish and Wildlife Service and the Federal Communications Commission in the U.S. and comparable agencies in the destination country) may require additional time for clearance.
- G. The sender is responsible for making sure goods shipped internationally are acceptable for entry into the destination country. All charges for shipment to and return from countries where entry is not permitted are the sender's responsibility.
- H. We assume no responsibility for shipments abandoned in customs, and such shipments may be considered undeliverable.
- I. If acceptable wildlife products are shipped via the FedEx International Broker Select service option for U.S. import, they must be addressed to a broker at one of the 18 designated U.S. Fish and Wildlife ports.

- J. U.S. import shipments that contain products that originate from wildlife or contain wildlife may require original permits/certificates (CITES) for U.S. Fish and Wildlife Service clearance. U.S. importers of wildlife products must obtain an import license from the U.S. Fish and Wildlife Service for commercial shipments.
- K. The U.S. Food and Drug Administration (FDA) requires completion of FDA Prior Notice for certain shipments containing food or food articles for human or animal consumption prior to their arrival in the U.S. A copy of the FDA Prior Notice confirmation record must be included with the shipping documentation for all foods and food products that require Prior Notice.
- L. For shipments that must be cleared through customs by the recipient, FedEx will deliver the customs paperwork to the recipient, and delivery of paperwork constitutes timely delivery.

### Dangerous Goods

- A. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA Dangerous Goods Regulations. All packages containing dangerous goods must comply with the IATA dangerous-goods regulations. The only exception is for a U.S. territory or commonwealth such as Puerto Rico. Shippers may use 49CFR when prepared by air as limited by the commodities FedEx Express accepts prepared under these regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and labeling of the package, documentation, as well as compliance with all applicable local, state and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.
- Dangerous goods can only be shipped using the FedEx Expanded Service International Air Waybill when using a paper air waybill for express service.
- B. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, regardless of whether they are infectious.
- C. FedEx packaging may not be used to ship dangerous goods (including dry ice), with the following exceptions: permitted IATA Section II lithium batteries, which may be shipped in FedEx boxes and tubes; and Biological Substance, Category B (UN 3373) shipments, which may be shipped in the FedEx UN 3373 Pak, the FedEx Medium Clinical Box or the FedEx Large Clinical Box. Blood, urine and other specimens containing infectious substances are considered dangerous goods and must not be shipped in the FedEx Clinical Pak. The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to [fedex.com/packaging](http://fedex.com/packaging) and read our brochures on packaging clinical samples and Biological Substance, UN 3373 specimens.
- D. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.
- E. FedEx is not required to add dry ice to packages in its system or to provide re-icing services.
- F. Each shipment must be accompanied by the 8-1/2" Shipper's Declaration for Dangerous Goods form when required.
- Title 49CFR paperwork cannot be used for international dangerous goods shipments (except for a U.S. territory or commonwealth such as Puerto Rico), and such shipments will be refused or returned to the sender.
- G. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies to IATA Section IA and Section IB lithium batteries. For details, go to [fedex.com](http://fedex.com) and enter keyword "lithium batteries." FedEx Express does not accept UN 3090 and UN 3480 lithium batteries tendered as IATA Section II shipments; they must be tendered as fully regulated IATA Section IA or IB. In addition, FedEx Express does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries (see IATA variation FX-04).
- H. FedEx may require shippers to hire a trained pack-and-ship vendor to resolve a problem with an undeliverable dangerous goods shipment. If the recipient refuses a package or freight piece containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper if possible. If the shipper refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees, and expenses it incurs in connection with the cleanup.



# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Dangerous Goods, cont.)

and disposal of the package or freight piece. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

**I.** We have the right to refuse any package or freight piece with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.

**J.** Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice, are not accepted at FedEx Express Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, or FedEx ShipSite locations, except as noted below. Biological Substance, Category B (UN 3373) shipments are not accepted at FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, or FedEx ShipSite locations. Biological Substance, Category B (UN 3373) shipments may be placed in FedEx Express Drop Boxes, including drop boxes located at FedEx Office Print and Ship Center locations in the U.S. and Puerto Rico; they are not, however, accepted at drop boxes located at FedEx ShipSite locations. FedEx Express shipments containing permitted IATA Section II lithium batteries are accepted at FedEx Office Print and Ship Center locations and may be placed in FedEx Express Drop Boxes.

**K.** The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx air waybill. Shippers utilizing electronic systems to ship dangerous goods must select, as appropriate to the electronic system, the special services, handling or flag to indicate that their shipment contains dangerous goods.

**L.** *Note:* We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

**M.** Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

**N.** We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

**O.** For more information, see Shipping Dangerous Goods via FedEx Express at [fedex.com/dangerousgoods](http://fedex.com/dangerousgoods). If you have questions regarding shipments of dangerous goods, you may call 1.800.GoFedEx 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance (outside the U.S. call 1.901.375.6806). If you have questions regarding countries served, commodity restrictions by country or service availability, call 1.800.GoFedEx 1.800.463.3339 and say "international services" for FedEx International Customer Service.

### Declared Value for Carriage and Limits of Liability (Not Insurance Coverage)

The declared value for carriage of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. **WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.**

**A.** If for any reason the Warsaw Convention or the Montreal Convention (see the Carriage Under International Conventions section) does not govern our liability, our maximum liability for loss, damage or delay, or any claim with regard to any shipment moving to or from the U.S. is limited to US\$100, US\$9.07 per pound or US\$20.00 per kilo, whichever is greater, unless you declare a higher value for carriage and pay a greater charge. The interpretation of the relevant Convention's liability limit may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. If the

Montreal Convention applies to your shipment, our liability is limited to 19 SDRs per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US\$9.07 per pound (US\$20.00 per kilo) unless you declare a higher value for carriage and pay the required fee.

FedEx International Priority Freight and FedEx International Economy Freight shipments have a maximum declared-value limit of US\$100,000 to most destinations. FedEx International Broker Select shipments to many countries are allowed to exceed the country declared-value-for-carriage limit (but not the FedEx International Priority and FedEx International Economy maximum of US\$50,000 per shipment).

Except as limited below, unless a higher value is declared and paid for, our liability for each package shipped between Puerto Rico and the U.S. is limited to US\$100. For each package exceeding US\$100 in declared value, an additional amount will be charged. See Rates in the FedEx Service Guide for details.

Except as limited below, the declared-value limit for shipments between Puerto Rico and the U.S. is US\$50,000 per shipment, rather than US\$50,000 per package.

For packages shipped between Puerto Rico and the U.S., or sent to any international location, the declared value for carriage cannot be greater than the declared value for customs. A FedEx Envelope and FedEx Pak to and from Puerto Rico is limited to a declared value for customs and carriage of US\$100.

**B.** If you declare a higher value for carriage, an additional amount will be assessed for each US\$100 (or fraction thereof) by which the declared value for carriage exceeds the US\$100 or US\$9.07 per-pound liability limitation, whichever is applicable. See Rates in the FedEx Service Guide for details. **EVEN IF A HIGHER VALUE IS DECLARED, OUR LIABILITY FOR LOSS, DAMAGE OR DELAY OF A SHIPMENT WILL NOT EXCEED ITS REPAIR COSTS, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.**

**C.** The maximum declared value for customs and carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US\$100 or US\$9.07 per pound, whichever is greater. Goods with a value (actual or declared) exceeding US\$100 should *not* be shipped in a FedEx Envelope or FedEx Pak.

**D.** The maximum declared value for customs and carriage for a FedEx international shipment, if other than a FedEx Envelope or FedEx Pak, can be found at [fedex.com](http://fedex.com) under the individual country listing.

Except as limited below, the maximum declared value per shipment for FedEx International Next Flight is US\$50,000. If a FedEx International Next Flight shipment is tendered to FedEx palletized or shrinkwrapped as one single unit, the maximum declared value is US\$50,000. If more than one FedEx International Next Flight package is shipped on one air waybill, the declared value for carriage of each package will be determined by dividing the total declared value for carriage by the number of packages in the shipment; the liability of FedEx for loss or damage will be limited to the actual value of the package(s) lost or damaged, not to exceed the per-package declared value.

**E.** Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value for carriage of US\$1,000 per shipment or US\$9.07 per pound, whichever is greater. Import of any of the following items may be prohibited by individual countries, and a lower declared-value limitation for a country will control this stated limitation for such items:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).

# FedEx Express Terms and Conditions

International Shipments (U.S. Edition)

## (Declared Value for Carriage and Limits of Liability [Not Insurance Coverage], cont.)

10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
  11. Liquor stamps and tax stamps.
  12. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
  13. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
  14. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.
- F.** The declared value for carriage cannot be greater than the declared value for customs.
- G.** When the sender has not specified the declared value for carriage of each package on an air waybill, but has specified a total declared value for all packages, the declared value for each package will be determined by dividing the total declared value by the number of packages on the air waybill unless you provide verifiable evidence supporting a different allocation. The declared value of any package in a shipment cannot exceed the declared value of the total shipment.
- H.** Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss of, damage to or delay, misdelivery or nondelivery of unacceptable shipments, including, but not limited to, cash or currency, nor misdelivery of information.
- I.** Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss, damage or delay to any package that is not adequately packaged by the shipper.
- J.** ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.
- K.** REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.
- L.** The shipper is responsible for accurately completing the air waybill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the air waybill after tender to FedEx.
- M.** See the Liabilities Not Assumed section for other limitations and exclusions on our liability.
- N.** Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.
- O.** In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Express, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in these terms and conditions or otherwise available to FedEx Express as if such provision were expressly for its benefit.

## Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

- A. Indirect Signature Required.** FedEx will obtain a signature in one of three ways:
1. From someone at the delivery address; or
  2. From a neighbor, building manager or other person at a neighboring address; or
  3. Where available, the recipient can sign a FedEx door tag or utilize other FedEx-approved means to authorize release of the package without anyone present.
- If delivery cannot be completed in these ways, FedEx may reattempt delivery.
- B. Direct Signature Required.** FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx may reattempt delivery.
- C. Adult Signature Required.** FedEx will obtain a signature from someone at the delivery address who is at least the age of majority in the destination country. Government-issued photo identification or other identification customarily accepted by local authorities is required. In all cases, if there is no eligible recipient at the delivery address, FedEx may reattempt delivery.
- D.** Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.
- E.** Choosing a Delivery Signature Option overrides a signature release.
- F.** FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not

available or FedEx is unable to provide a copy of the signature obtained at delivery.

**G.** Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

## Dimensional Weight (Volumetric Weight)

Dimensional-weight pricing is applicable on a per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges by FedEx. See the Dimensional Weight description in the Fees and Other Shipping Information section of the FedEx Service Guide for additional details.

## Duties and Taxes

- A.** In order to complete clearance of certain items through customs, we may be required to advance on your behalf certain duties and taxes as assessed by customs officials. For all shipments we may contact the payer before clearance is complete to confirm the arrangements for reimbursing us. At our sole discretion, we may require confirmation of reimbursement arrangements as a condition to completion of clearance and delivery including, but not limited to, cases of deliveries to recipients that we believe are not creditworthy and of shipments with high declared values.
- B.** Duties and taxes may generally be billed to the sender, the recipient or a third party. If the sender fails to designate a payer on the air waybill, duties and taxes will automatically be billed to the recipient where allowed. Bill Sender Duties and Taxes and Bill Third Party Duties and Taxes are options available only for deliveries to specified locations (call FedEx Express International Customer Service at 1.800.GoFedEx 1.800.463.3339 and say "international services"). REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, THE SENDER IS ULTIMATELY RESPONSIBLE FOR PAYMENT OF DUTIES AND TAXES IF PAYMENT IS NOT RECEIVED. If transportation charges for a shipment are billed to a credit card, FedEx reserves the right to also settle uncollected duties and taxes charges associated with that shipment to the credit card account.
- C.** In the event we advance duties, taxes or other fees, including the U.S. Merchandise Processing Fee, on behalf of the payer, the payer will be assessed an ancillary clearance service fee based on a flat rate or a percentage of the total amount advanced. This ancillary clearance service fee will vary depending upon the destination country. See the Advancement Fee listed under Ancillary Clearance Service Fees in the FedEx Service Guide for the surcharge that applies to U.S. import shipments.
- D.** Shipments marked Bill Recipient Duties and Taxes may be delayed if we are not able to reach the recipient to confirm that we will be reimbursed for any amounts advanced, and the money-back guarantee will not apply in these cases. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)
- E.** If a recipient refuses to pay the duties and taxes, we may contact the sender. If the sender refuses to make satisfactory arrangements to reimburse us, the shipment may be returned to the sender or placed into a general order warehouse or a customs-bonded warehouse. The sender must then pay both the original transportation charges and the return charges. If we advanced any amounts as duties and taxes at either the original destination or upon return, the sender shall also be liable for such amounts.
- F.** Payment for duties and taxes will be made by one of the following means at the sole discretion of FedEx: cash, check (personal or business, provided valid identification is offered), credit card, money order, traveler's check, or debit or deferment account. FedEx does not accept prepayment of duties and taxes at the time of shipment.
- G.** In the event that we require confirmation of duties and taxes reimbursement arrangements from the recipient, we will attempt to contact the recipient no later than 12 p.m. on the day the shipment is available for customs clearance in the destination country and inform the recipient of the estimated duties and taxes amount. If an arrangement satisfactory to us is made, the shipment will then be cleared through customs and delivered. If the shipment clears customs by 5 p.m. on the day arrangements are confirmed, delivery will be scheduled for the next business day by 5 p.m. or the end of the local business day. In the event we have cleared packages on your behalf and you do not have credit arrangements with FedEx, payment may be required prior to the release of your shipment.
- H.** In the event the accuracy or propriety of duties and taxes assessed on a shipment is disputed, FedEx or its designated broker may review the shipping documents tendered with the shipment. If FedEx determines that the duties and taxes were properly assessed, the shipper agrees to pay the duties and taxes.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### Export Control Laws

You are responsible for and warrant your compliance with all applicable laws, rules and regulations, including, but not limited to, the export laws and government regulations of any country to, from, through or over which your shipment may be carried. Any FedEx Returns service shipments that are forwarded to a third country must also comply with the export control requirements of the country of first departure. You agree to furnish such information and complete and attach to the air waybill such documents as necessary to comply with such laws, rules and regulations.

In addition, you specifically warrant that you will not tender any shipments to us if you are listed on the Denied Persons List maintained by the U.S. Department of Commerce. You also warrant that you will not attempt to ship to persons or entities listed as Specially Designated Nationals or Blocked Persons by the U.S. Treasury Department and that you will ship items requiring a State Department license using our FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport services or FedEx International Priority using the FedEx International Controlled Export service option. FedEx will not carry shipments that violate any U.S. export laws. We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

### Extra-Large Packages

Extra-large packages are pieces weighing less than 151 lbs. (or destination country limit) that exceed 130 inches (or destination country limit) in length and girth combined. These pieces may be refused, or at our sole discretion may be considered as FedEx International Priority Freight or FedEx International Economy Freight shipments once accepted by us. Dimensional-weight pricing is applicable on a per-shipment basis for extra-large packages. The chargeable weight is the greater of the actual weight or dimensional weight for extra-large packages and is applied on a per-shipment basis. The total shipment is subject to a minimum billable weight of 151 lbs. multiplied by the number of freight handling units.

### Fuel Surcharge

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on [fedex.com](http://fedex.com).

### Inspection of Shipments

We may, at our sole discretion, open and inspect any shipment without notice. Governmental authorities may also open and inspect any shipment at any time.

### Liabilities Not Assumed

FEDEX EXPRESS WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OR US\$100 OR THE AMOUNT SET BY THE MONTREAL OR WARSAW CONVENTIONS (AS AMENDED), WHICHEVER IS GREATER, FOR CARRIAGE OF A SHIPMENT ARISING FROM TRANSPORTATION SUBJECT TO THE TERMS AND CONDITIONS CONTAINED IN THE FEDEX SERVICE GUIDE, WHETHER OR NOT FEDEX EXPRESS KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Express, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Express had knowledge that such damages might be incurred.

If we inadvertently accept a shipment with a destination city or cities that we do not serve in a country to which FedEx Express international services are provided, we may attempt to complete the delivery. However, we will not be liable and we will not provide any proof of delivery. The delivery commitment listed for such country will not apply, and the applicable rate will be the highest for that country plus the maximum extended service area surcharge. In these cases, the money-back guarantee applies only to the portion of the transportation provided directly by us.

We will not be liable or responsible for loss, damage or delay caused by events we cannot control.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

**A.** The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

**B.** The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

**C.** Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an air waybill, standard conditions of carriage, tariff or other terms and conditions applicable to your shipment, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

**D.** Perils of the air, public enemies, criminal acts of any person(s) or entities including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local, national or international weather conditions (as determined solely by us), local, national or international disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

**E.** Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient.

**F.** Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.

**G.** Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

**H.** Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.

**I.** Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.

**J.** Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

**K.** Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

**L.** The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

**M.** Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

**N.** Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

**O.** The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens and glass containers such as those used in laboratory test environments.

**P.** Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

**Q.** Shipments released without obtaining a signature if a signature release is on file.

**R.** Shipments released without obtaining a signature pursuant to a Delivery Signature Option selected by the shipper. (See the Delivery Signature Options section.)

**S.** Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)

**T.** Failing to obtain the signature option requested for shipments using Delivery Signature Options. (See the Delivery Signature Options section.)

**U.** Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address or other recipient information; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.

**V.** The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.

**W.** Any package where FedEx records do not reflect that the package was tendered to FedEx by the shipper.

**X.** The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship



# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Liabilities Not Assumed, cont.)

a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.

**Y.** Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

**Z.** Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases, or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.

**AA.** The shipment of perishables or commodities that could be damaged by exposure to heat or cold, including, but not limited to, the shipment of any alcoholic beverages, plants and plant materials, tobacco products, ostrich or emu eggs, or live aquaculture.

**BB.** The shipper's failure to provide accurate delivery address information.

**CC.** Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at [fedex.com/packaging](http://fedex.com/packaging).
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
5. FedEx tablet packaging, for shipments of tablet computers.

**DD.** Any shipment containing a prohibited item. (See the Prohibited Items section.)

**EE.** Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments does not constitute acceptance of liability by FedEx unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.

**FF.** Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)

**GG.** Failing to deliver or not attempting to deliver a package within the delivery commitment time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed during the originally scheduled delivery time.

**HH.** Damages indicated by any shockwatch, tiltmeter or temperature instruments.

**II.** Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.

**JJ.** Dangerous goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.

**KK.** FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.

**LL.** Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

### Limitations on Legal Actions

In the event that the Warsaw Convention, as amended, or Montreal Convention does not prescribe limitations on legal actions, the following will apply.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods

and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

### Live Animals

FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Animal Desk (call 1.800.405.9052).

### Money-Back Guarantee Policy

We offer a money-back guarantee for our services.<sup>1</sup> This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

**A. Money-Back Guarantee.** For U.S.-based payers, we will, at our option, and upon request, either refund or credit to the applicable invoice only your transportation charges if we deliver a shipment 60 seconds or more after the applicable delivery commitment time. The money-back guarantee applies to shipments tendered using the following services: FedEx International First, FedEx International Next Flight, FedEx International Priority, FedEx International Priority Freight, FedEx International Economy, FedEx International Economy Freight, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight and FedEx International Premium. It does not apply to FedEx International MailService. This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

**B. Limitations.** The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, this money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package. For FedEx International Priority DirectDistribution and FedEx International Priority DirectDistribution Freight, the money-back guarantee is prorated based on the number and weight of packages within the shipment where delivery is not completed by the service commitment.
3. A credit or refund under our money-back guarantee policy will be applied only against charges for the shipment giving rise to the credit.
4. An exact delivery commitment time can be obtained only by telephoning International Customer Service and supplying us with all of the following:
  1. Commodity being shipped
  2. Date of the shipment
  3. Exact destination
  4. Weight of the shipment
  5. Value of the shipment

Any transit time published in the FedEx Service Guide or elsewhere, or quoted by Customer Service without the above five required facts, is only an estimate and is not a stated delivery commitment time. You agree that our records regarding quoted delivery times will constitute conclusive proof of any such quotes.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Money-Back Guarantee Policy, cont.)

5. If a delivery later than the original delivery commitment time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment time for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time. However, the money-back guarantee may not apply to certain shipments for which the recipient has requested to modify or customize delivery through methods approved by FedEx.
6. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, the delivery commitment time for application of the money-back guarantee policy will be the next business day at the delivery commitment time for the service originally selected.
7. This money-back guarantee does not apply to requests for invoice adjustment based on overcharges (see the Billing section) or shipments to P.O. box addresses acceptable for delivery (see the Post Office Box Addresses section).
8. The money-back guarantee for shipments destined for our extended service areas applies only to the portion of the transportation provided directly by us.
9. This money-back guarantee applies only to transportation charges paid by U.S.-based payers and does not apply to duties, taxes or other charges, including ancillary clearance service fees.
10. Holidays in international locations will affect our transit times. Contact International Customer Service for information on delivery commitments that may be affected due to the observance of these holidays. Deliveries normally scheduled to be made on the day of holiday observance will be rescheduled for delivery on the next business day. The delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
11. If the sender or recipient specifies a customs broker other than FedEx or the broker selected by FedEx (where this service is available), notification may be given to the broker by 12 p.m. on the first business day the shipment is available for customs clearance in the destination country, and such notification constitutes timely delivery.
12. For FedEx International Next Flight service, the quoted delivery time may be changed for many reasons, including, but not limited to, the following: flight delays or cancellations due to air traffic control, weather or mechanical problems. If the delivery commitment is changed, the money-back guarantee will only be applicable to the latest quoted delivery time.

#### C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving via any FedEx Express international or FedEx Express Freight international service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was scheduled for delivery during the seven calendar days before Christmas Day via any FedEx Express international or FedEx Express Freight international service, and was delivered by the end of the day on the published delivery commitment date for the selected service and destination.
6. The shipment was undeliverable or returned.
7. The shipment contained dangerous goods or dry ice.
8. The shipment was delayed due to an incorrect address or to the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
9. The shipment was delayed due to customs or regulatory delays, including, but not limited to, any delays resulting from compliance with advance notice or prior notice requirements.
10. The delay in delivery was caused by adherence to FedEx policies regarding the payment of duties and taxes prior to customs clearance or at delivery.

11. Incorrect FedEx tracking numbers were applied to the subject package or shipment by customers using FedEx electronic shipping devices.
12. Complete recipient information was not provided at the time of tender to FedEx. Complete recipient information must be provided on either the air waybill or through any FedEx electronic shipping device.
13. You did not book an international freight shipment as required.

**D. Refund or Credit Requests.** To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
  - a. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
  - b. Submit your request through the invoice adjustment feature at [fedex.com](http://fedex.com); or
  - c. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing").
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

<sup>1</sup>Offer void where prohibited by law.

### Package Consolidators

FedEx cannot accept a consolidation under FedEx Express international services or FedEx International Broker Select from a forwarder, unless the shipper:

- a. Is a FedEx Authorized ShipCenter, or
- b. Ships using FedEx International Airport-to-Airport, or
- c. Ships using FedEx International Express Freight, or
- d. Ships using FedEx International Premium.

In addition, consolidators are responsible for complying with all applicable requirements including, but not limited to, requirements for shipping dangerous goods and complying with customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a consolidator instead of to us directly, the following limitations apply:

- A. Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.
- B. Inquiries or claims regarding shipments tendered to a consolidator must be directed to the consolidator. We cannot assist the shipper, recipient or third party in these situations, nor do we have any liability for lost, damaged or delayed shipments. The consolidator is the shipper in such cases.
- C. Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the customer who tendered the package to the consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.
- D. In order for a consolidator to receive packaging from FedEx, the consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.
- E. Consolidators set their own rates for FedEx shipping. They may charge FedEx Retail Rates for FedEx shipping services.
- F. Inquiries regarding shipments paid for at a FedEx Authorized ShipCenter (FASC) must be directed to the FASC.
- G. FASCs are independently owned and operated businesses. See the FASC representative for information regarding rates and services and the terms and conditions of carriage. FASCs are not agents of FedEx.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### Package Tracking/Tracing

Tracing of international packages is available upon request. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") and a tracing specialist will assist you. To trace your package, you must have all of the following information when you call us:

- A. Air waybill number.
- B. Date of shipment.
- C. Recipient's name and address.
- D. Number of packages and total weight of shipment.
- E. Contents and value of shipment.
- F. Your name and phone number, so we can call you back.

### Packaging and Marking

- A. You must comply with all applicable laws (including, but not limited to, local, state, federal and international laws), including those governing packing, marking and labeling for all shipments.
- B. It is the responsibility of the sender to properly complete the air waybill. The sender's address on an air waybill or electronic shipping device must show the country in which the shipment is tendered to FedEx.
- C. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. FedEx assumes no liability for perishables or commodities that could be damaged by exposure to heat or cold. Each shipment must be legibly and durably marked with the name, address and ZIP code/postal code of both the shipper and recipient. Packages cannot be wrapped in kraft paper.
- D. You must use FedEx packaging or new corrugated boxes in good, rigid condition large enough to allow cushioning of contents on the top, bottom and sides. For guidelines on packaging specific commodities go to [fedex.com/packaging](http://fedex.com/packaging). Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.
- E. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at [fedex.com/packaging](http://fedex.com/packaging). Expanded polystyrene foam coolers containing blood, urine and other noninfectious liquid clinical specimens must be shipped inside a sturdy outer packaging.
- F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Packages containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at [fedex.com/packaging](http://fedex.com/packaging).
- G. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.
- H. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging.
- I. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph

is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging.

J. Information on how to submit your packaging for testing or evaluation, and tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables), are available at [fedex.com/packaging](http://fedex.com/packaging).

K. For international freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretchwrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

L. FedEx account holders may order supplies via [fedex.com](http://fedex.com) or by calling 1.800.GoFedEx 1.800.463.3339 (say "order shipping supplies").

### Perishables

Shipments containing perishable articles must be packaged for a minimum transit time of at least 24 hours greater than our delivery commitment time for the shipment. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you ship perishable items via FedEx International First, FedEx International Priority or FedEx International Priority Freight and have your proposed packaging evaluated by FedEx Packaging Design and Development. Information on how to submit your packaging for evaluation is available at [fedex.com/packaging](http://fedex.com/packaging). Some perishables are prohibited from shipment (see the Prohibited Items section). For non-prohibited perishable shipments, your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

### Pharmaceuticals

Shipments of pharmaceuticals will only be accepted when tendered in accordance with applicable local, state, federal and international laws. The shipper is responsible for compliance with all applicable laws. Controlled shipments moving under U.S. Drug Enforcement permits must be shipped using the FedEx International Controlled Export service option or FedEx air cargo services.

### Pickup and Delivery

- A. We provide delivery service at no additional charge to international destinations within primary service areas.
- B. Agents are utilized for deliveries to points in extended service areas (ESAs). Depending on the final destination, an ESA surcharge per shipment may be applied for U.S. export shipments; see Rates in the FedEx Service Guide for details. Please call FedEx International Customer Service to determine if your shipment will be subject to an ESA surcharge.
- C. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the air waybill. Package addresses must include the complete street address and telephone or telex number of the recipient.
- D. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.
- E. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing, otherwise the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx International Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.
- F. If we inadvertently accept a shipment with a destination city not served in a country to which FedEx International Priority is provided, we may attempt to complete the delivery. However, certain limitations will apply. (See the Liabilities Not Assumed section.)
- G. FedEx International Priority Freight or FedEx International Economy Freight shipments picked up or delivered to H3 areas will be picked up or delivered via cartage agents and a special handling fee will apply; see Rates in the FedEx Service Guide. Freight pickup and delivery is not available on weekends (except in offshore locations where standard business days vary) for FedEx International Priority Freight and FedEx International Economy Freight.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### (Pickup and Delivery, cont.)

**H.** Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the air waybill number). We will not provide proof of pickup unless you provide this information.

**I.** At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state, federal or international laws.

**J.** Additional charges may apply for late-hours, weekend or holiday pickup and delivery.

**K.** The delivery commitment for FedEx International Next Flight service will be the delivery time quoted to each customer. The quoted delivery time will vary for each shipment and will depend on the availability of suitable commercial airline flights.

A quoted delivery time may be changed for a variety of reasons, including, but not limited to, flight delays or cancellations due to air traffic control, weather or mechanical problems. In the event of the occurrence of any of the foregoing, the FedEx International Next Flight Service Desk shall quote a new delivery time to the shipper and recipient (if requested by the shipper) by telephone or by customer-reasonably-requested method; this new delivery time shall then become the quoted delivery time. Two attempts will be made to reach the shipper and two attempts to reach the recipient (if requested by the shipper). Any such change in the quoted delivery time will be logged in to the tracking system.

**L.** In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. Where available, FedEx may also permit recipients to request modification or customization of delivery through methods approved by FedEx.

**M.** At its discretion, FedEx may not deliver or attempt delivery within the delivery commitment time of the service requested, if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed during the delivery commitment time. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payor is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

**N.** If a shipper tenders packages that substantially exceed the number, type, size and/or weight of packages tendered on average for the location by the shipper throughout the year, FedEx may accept such packages but, at its sole discretion, suspend the FedEx Money-Back Guarantee, if applicable, or adjust commitment times.

**O.** We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

### Post Office Box Addresses

You may use post office box addresses for certain international locations, including shipments to Puerto Rico, but you must include a valid telephone, fax or telex number on the air waybill. FedEx cannot deliver to U.S. military post office box addresses such as APO, FPO and DPO.

### Prohibited Items

You are prohibited from tendering the following items for shipment to any international destinations unless otherwise indicated, and you agree not to do so. (Additional restrictions may apply depending on destination. Various regulatory clearances in addition to customs clearance may be required for certain commodities, thereby extending the transit time.)

1. APO/FPO/DPO addresses.
2. C.O.D. shipments.
3. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
4. Explosives. (Class 1.4 explosives are acceptable for carriage to Canada, Germany, France, Japan, United Arab Emirates and United Kingdom. *Note:* United Arab Emirates only allows Class 1.4 explosives to be shipped hold-for-pickup to the FedEx Express facility in Dubai.)
5. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Dangerous Goods section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
6. Firearms, weaponry and their parts (acceptable between the U.S. and Puerto Rico).

7. Perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control. An exception is available by contract only. Contact your FedEx account executive for information.
8. Live animals including insects, except as provided in the Live Animals section in the FedEx Service Guide. (Call the FedEx Animal Desk at 1.800.405.9052.)
9. Animal carcasses, insects and pets. Taxidermy-finished hunting trophies or completely processed (dried) specimens of whole animals or parts of animals are acceptable for shipment into the U.S.
10. Plants and plant material, including cut flowers (cut flowers are acceptable from the U.S. to selected points in Canada and from Colombia, Ecuador and the Netherlands to the U.S.).
11. Lottery tickets and gambling devices where prohibited by law.
12. Money (coins, cash, currency, paper money and negotiable instruments equivalent to cash such as endorsed stocks, bonds and cash letters).
13. Pornographic and/or obscene material.
14. Shipments<sup>1</sup> being processed under:
  - a. Duty drawback claims unless advance arrangements are made.
  - b. Temporary Import Bonds — acceptable under the FedEx International Broker Select option, for initial import only.
  - c. U.S. State Department licenses.
  - d. Carnets.
  - e. U.S. Drug Enforcement Administration export permit.
  - f. Letters of Credit. Shipments subject to Letters of Credit are generally prohibited, with the exception of shipments subject to Letters of Credit calling for a "courier receipt," as defined by Article 25 of UCP 600, shipped using the FedEx Expanded Service International Air Waybill.
  - g. Certificate of Registration shipments (CF4455).
15. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
16. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
17. Shipments that require us to obtain any special license or permit for transportation, importation or exportation.
18. Shipments or commodities whose carriage, importation or exportation is prohibited by any law, statute or regulation.
19. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
20. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use; any product that contains any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
21. Shipments with a declared value for customs in excess of that permitted for a specific destination. (See the Declared Value for Carriage and Limits of Liability section in the FedEx Service Guide.)
22. Dangerous goods except as permitted under the Dangerous Goods section of these terms and conditions.
23. Packages that are wet, leaking or emit an odor of any kind.
24. Wildlife products that require U.S. Fish and Wildlife Service export clearance by FedEx prior to exportation from the U.S.
25. In-bond shipments destined to or being withdrawn from a Foreign Trade Zone or bonded warehouse, unless the FedEx International Broker Select option is selected for U.S. import shipments, or the FedEx International Controlled Export service option is selected for U.S. export shipments.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

<sup>1</sup>You may be able to ship these items via FedEx International Controlled Export, FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport. For information on FedEx International Controlled Export, call International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services"). For information on the other services listed call FedEx Express Freight Customer Service at 1.800.332.0807.



# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### Proof of Performance (Verbal)

When requested by the sender or recipient, verbal confirmation of delivery (date, time and name of person who signed for the shipment) is available. For shipments to many countries that we serve, this information is usually available by 12 a.m. local time in the country of delivery on the day of scheduled delivery.

For FedEx International Next Flight service, a proof-of-delivery phone call to the shipper stating the date and time of delivery, and the name of the person who signed for the shipment will be performed for every shipment. Two attempts will be made to reach the shipper by telephone. A faxed proof of delivery will also be provided upon request by the shipper or the recipient.

### Proof of Performance (Written)

When requested by the sender or recipient within one year of the shipping date, we will, at our option, furnish a photostatic copy of the destination delivery record or electronically captured delivery information for deliveries made to most points served. We assume no liability for our inability to provide a copy of the delivery record.

Signature proof of delivery showing an image of the recipient's signature may be available online at [fedex.com](https://fedex.com) for express deliveries made within the U.S., Canada and Puerto Rico.

### Rate Quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of these terms and conditions. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. FedEx only provides estimates of customs duties and taxes through the Estimate Duties and Taxes feature on FedEx Global Trade Manager at [fedex.com](https://fedex.com).

Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

### Refusal or Rejection of Shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; or (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers. We have no liability whatsoever for refusal or rejection of shipments.

### Restrictions

- Size restrictions vary by country.
- Per-package weight limits may vary by country.
- There is no limit on the aggregate weight of a multiple-piece shipment (except to Argentina), provided each individual package does not exceed the per-package

weight limit for the destination country. Shipments exceeding 500 lbs. require advance arrangements with us. You must call us to arrange for pickup commitments and delivery commitments. The money-back guarantee will apply only once a delivery commitment has been established by FedEx after pickup of your shipment.

D. No more than one type of service may be indicated on a single air waybill and no more than one FedEx Envelope, FedEx 10kg Box or FedEx 25kg Box may be shipped on a single air waybill.

E. You may ship up to 10 different commodities on a single air waybill.

F. The declared value for carriage cannot exceed the declared value for customs as indicated on the air waybill.

### Return and Import Shipping Options

Shipments returned to the United States using the FedEx Global Returns service option are governed by the terms and conditions applicable to the country from which the shipment is returned. Those terms and conditions of service may vary from country to country. Consult [fedex.com/globalreturns](https://fedex.com/globalreturns) or our local office in the origin country for details.

Returns customers may use a currency other than U.S. dollars. Note that currency conversion rates may fluctuate. If a currency other than U.S. dollars is used, the U.S. returns party must check the current conversion rate to determine if an Electronic Export Information (EEI) is required to be filed. If a returns label is sent to the U.S., the U.S. returns party should always ensure that the Automated Export System (AES) proof of filing citation or Foreign Trade Regulations (FTR) exemption statement is correctly printed on the label before exporting.

FOR FEDEX GLOBAL RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE ADVANCED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Shipments initiated via the Create Import Shipment feature on [fedex.com](https://fedex.com) are governed by the terms and conditions applicable to the country from which the shipment originates. Those terms and conditions of service may vary from country to country. Consult our local office in the origin country for details.

FOR SHIPMENTS INITIATED VIA THE CREATE IMPORT SHIPMENT FEATURE ON FEDEX.COM, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES THE IMPORT SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE ADVANCED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

### Routing and Rerouting

We will determine the routing of all shipments. Some shipments may be consolidated or forwarded by FedEx for transportation on foreign air carriers, or on either a charter or an interline basis as FedEx may determine. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

FedEx assumes no obligation to reroute any shipment to a third country, to carry the goods by any specified aircraft or over any particular route or to make connection at any point according to any schedules. You agree that FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

FedEx may not reroute shipments when Adult Signature Required has been selected or applied as a delivery signature option.

Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup or be returned to the sender.)

Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF THE TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

*Note:* This section does not apply to requests for delivery to another address made by the recipient through methods approved by FedEx.

# FedEx Express Terms and Conditions

## International Shipments (U.S. Edition)

### Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment is unable to clear customs.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.
- The recipient of a Hold at Location shipment cannot be located.

Should a shipment be classified as undeliverable or unidentifiable, the following guidelines apply:

- A.** If a shipment is undeliverable for any reason, we may attempt to notify the sender to arrange for the return of the shipment if local customs regulations will allow. If the sender cannot be contacted within five business days, we may place the shipment in a general order warehouse or a customs-bonded warehouse or will dispose of the shipment. In any event, if an undeliverable shipment cannot be delivered, cleared through customs or returned, or if the shipment contains perishable commodities, the shipment may be transferred or disposed of by FedEx at its discretion and at any location. The shipper, if known, agrees to pay any costs incurred in returning, storing or disposing of an undeliverable shipment.
- B.** For shipments returned from international points to the U.S., return charges and fees will be assessed to the original shipper, along with the original charges and fees. Also included will be any other charges incurred by us, including, but not limited to, duties, taxes, ancillary clearance fees and storage fees, if applicable. For returned shipments containing dangerous goods, the shipper must supply a completed return air waybill and all other required documents.
- C.** Shipments that cannot be returned due to local regulatory constraints will either be placed in a general order warehouse or a customs-bonded warehouse or disposed of at our sole discretion and at any location. The shipper agrees to pay any costs incurred by FedEx in such placement or disposal.

### Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to FedEx Customer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide contains currently effective retail rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide, available on [fedex.com](http://fedex.com), and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.

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# FedEx Ground Tariff

Tariff 200-DD, effective January 2, 2017

Updated December 15, 2017

(Cancels Tariff 200-CC, effective January 4, 2016)

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For the most current updates to the FedEx Ground Tariff, please go to [fedex.com](http://fedex.com).

# FedEx Ground Tariff

The FedEx Ground Tariff, contained in the FedEx Service Guide, supersedes all previous terms and conditions, tariffs, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Ground service to which this tariff applies. The contract of carriage as expressed in this tariff constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in this tariff.

FedEx reserves the right to unilaterally modify, amend or supplement the rates, features of service, services, terms and conditions, and tariff in the FedEx Service Guide applicable to all customers without notice. All modifications, amendments or supplements may be authorized only by an officer in the Legal Department of FedEx Corporation or successor positions, but no other agent or employee of FedEx nor any other agent or party is authorized to do so.

The FedEx Service Guide consists of the service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; the FedEx Express Terms and Conditions; this FedEx Ground Tariff; and the FedEx SameDay City Tariff. The service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) (excluding rates, the FedEx Express Terms and Conditions, the FedEx Ground Tariff, and the FedEx SameDay City Tariff) and the overview of services in the downloadable FedEx Service Guide are not part of the contract of carriage. To the extent that conflicts exist, if any, between the terms and conditions, other parts of the FedEx Service Guide, and the current versions, if any, of the FedEx Ground Tariff 200 and [fedex.com](http://fedex.com), the downloadable version (PDF) of the FedEx Ground Tariff (including any amendments, supplements or both) as then in effect on the date of shipment shall control.

*Note:* Unless otherwise specified in this tariff, the rules listed in this tariff apply to packages originating in the U.S. for transportation via a FedEx Ground service, except that this tariff does not apply to packages tendered to FedEx Ground for shipment via the FedEx SmartPost service.

## Scope of Tariff

**A. Participating Carriers.** FedEx Ground Package System, Inc. (FedEx Ground) with packages originating in the U.S.

**B. Governing Publications.** Except as otherwise provided, this tariff is governed by the following publications, supplements thereto or succeeding publications thereof: FedEx Zone Locator (U.S.) and the rate information in the FedEx Service Guide in effect at the time of shipment. These publications are available at [fedex.com](http://fedex.com).

### C. Scope of Operations

**FedEx Ground Package System, Inc. (U.S.):**

- To operate as a CONTRACT CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S. under continuing contract(s) with commercial shippers, receivers or brokers of such commodities.
- To operate as a COMMON CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) in packages weighing 150 lbs. or less when transported in a motor vehicle in which no one package exceeds 150 lbs., between ground points in the U.S.
- To operate as a common and contract carrier, by motor vehicle, in intrastate commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S.

## Definitions

**"Account-Specific Rates"** are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

**"Business day"** means Monday through Friday for FedEx Ground, and Tuesday through Saturday for FedEx Home Delivery, except for the following holidays:

Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	New Year's Day

Observation of holidays is subject to change. Refer to the holiday list at [fedex.com/us/service-guide/holiday-schedule.html](http://fedex.com/us/service-guide/holiday-schedule.html) for details.

**"Business delivery"** means any delivery that is not a residential delivery.

**"Commercial delivery"** means any delivery that is not a residential delivery.

**"Consolidator"** means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

**"FedEx," "FedEx Ground," "our," "us" and "we"** refer to FedEx Ground Package System, Inc., and its officers, employees and agents (but does not include cartage agents).

**"In good credit standing"** means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

**"Overcharge"** means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

**"Package"** means any container and its contents, and includes any non-containerized article.

**"Proof of delivery"** means electronically captured delivery information, which may include date, time, location and signature information.

**"Residential delivery"** means a delivery made to a home or private residence, including locations where a business is operated from the home, and/or a delivery in which the shipper has designated the delivery address as residential. FedEx Ground also has FedEx Home Delivery service for residential packages.

**"Retail Rates"** apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

**"Return option"** means FedEx Ground Package Returns Program (PRP), FedEx Ground Call Tag, FedEx Print Return Label and FedEx Email Return Label.

**"Service failure"** means FedEx Ground did not deliver your standard ground and multiweight ground package(s) by the end of the scheduled delivery day as published on [fedex.com](http://fedex.com), except as otherwise described in this tariff.

**"Ship date" or "shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

**"Shipment"** means one or more packages shipped together to the same recipient.

**"Standard List Rates"** are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

**"Transportation charges"** mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, collect on delivery (C.O.D.) charges, and surcharges.

**"Valid"** as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

**"You" or "your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

## Non-Waiver

Any failure by us to enforce or apply a term, condition or provision of this FedEx Ground Tariff does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

## Account Numbers

FedEx account holders who pay for shipments originating in the U.S. with cash, check, debit or credit card instead of charging to a valid FedEx account will be charged FedEx Retail Rates instead of FedEx Standard List Rates or Account-Specific Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account.

# FedEx Ground Tariff

## (Account Numbers, cont.)

Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx Ground service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to this tariff, as modified, amended or supplemented.

For FedEx Ground services, you may only request FedEx to bill accounts with a U.S. or Canadian billing address. Any request for FedEx to bill otherwise is null and void, and FedEx, at its sole discretion, reserves the right to bill the sender for those charges and assess an invalid account surcharge.

Services and rates for packages dropped off at FedEx Office Print and Ship Centers, FedEx Ship Center locations and FedEx Authorized ShipCenter locations using the shipper's FedEx Ground account number or bar code shall be as stated in the shipper's FedEx Ground Service Agreement or FedEx Ground Pricing Addendum, if any, and the incorporated documents. Not all delivery services are available at FedEx Office Print and Ship Centers and FedEx Ship Center locations.

FedEx may provide trade credit information on its account holders to credit bureaus.

## Alcoholic Beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to [fedex.com/us/wine](http://fedex.com/us/wine) or contact your FedEx account executive.

**A. Licensee to Licensee.** FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

**B. Licensee to Consumer.** FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and

regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

## Animal Carcasses

FedEx Ground does not accept animal carcass shipments as part of its regular-scheduled service. FedEx Ground may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

## Billing

**A. "Bill Sender"** means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender.

**B. "Bill Recipient's FedEx Account Number"** means charges will be billed to the recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, and invalid or missing account number fees). "Bill Recipient" should not be confused with C.O.D. service. In order to choose this billing option, the recipient's FedEx account number must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling will be to the sender's account. (See section N, Billing Special Handling Fees.) The sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event recipient or any third party does not pay. If due to the charges the recipient account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

**C. "Bill Third Party's FedEx Account Number"** means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, invalid or missing account number fees, and fees associated with C.O.D. or electronic C.O.D. [E.C.O.D.]). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section N, Billing Special Handling Fees.) If the party that is rebilled refuses to pay, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

**D. "Bill FedEx Ground COLLECT"** means transportation charges will be billed to the recipient and certain additional charges will be billed to the sender. The transportation charges billed to the recipient include, but are not limited to, fuel surcharges and out-of-area surcharges. The certain additional charges billed to the sender include, but are not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges and address correction fees. In order to choose "Bill FedEx Ground COLLECT," the sender is responsible for shipping to consignees who are authorized COLLECT recipients. If the consignee is not authorized, the sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event the recipient or any third party does not pay. If not paid by the third party, any additional rebilling will be to the sender's account (see section N, Billing Special Handling Fees). "Bill FedEx Ground COLLECT" should not be confused with C.O.D. service.

When shipping packages using the FedEx Ground COLLECT service option, the sender agrees to pay all additional charges and surcharges related to the shipment other than those billed to the recipient, as described above. The sender agrees to ship packages collect only to recipients authorized by FedEx Ground to receive collect shipments. The sender further agrees to pay all applicable transportation charges if a package is shipped to an unauthorized recipient or if an authorized recipient refuses to accept delivery of a collect shipment. An additional charge will be assessed on any package that is shipped

# FedEx Ground Tariff

## (Billing, cont.)

collect to a recipient not authorized by FedEx Ground to receive collect packages.

E. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, if the recipient or third party refuses to pay the charges, refuses delivery or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, FedEx Ground may verify the method of payment and reserves the right to not accept any "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" shipment for which such verification cannot be established.

F. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

G. The sender's shipment may be delayed if FedEx Ground determines that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

H. C.O.D. shipments may not be shipped "Collect" or "Bill Recipient." Shipping charges for C.O.D. shipments must be billed to either a sender's or third party's FedEx account number; they may not be paid by cash, check or credit card.

I. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX GROUND, THE SENDER IS ULTIMATELY LIABLE FOR ALL CHARGES AND FEES. For FedEx returns shipments, please see Return Options.

J. A special handling fee will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

K. You must furnish with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)

FedEx Lockbox 360353  
Room 154-0455  
500 Ross Street  
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx  
P.O. Box 371461  
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx  
P.O. Box 94515  
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx  
P.O. Box 660481  
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx  
P.O. Box 7221  
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online  
P.O. Box 371599  
Pittsburgh, PA 15250-7599

L. Customers who receive their invoices via EDI are required to submit remittance data (advice for shipments being paid) electronically in an approved FedEx remittance format. See the FedEx Electronic Invoice and Remittance Implementation Guide for details. Some invoice adjustment requests may also be transmitted electronically. Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx Envelope)

FedEx ERS  
Attn: Box 371471  
500 Ross Street  
Room 154-0455  
Pittsburgh, PA 15250-7741  
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS  
P.O. Box 371741  
Pittsburgh, PA 15250-7741

M. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx Revenue Services at 1.800.GoFedEx 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at [fedex.com](http://fedex.com).

N. **Billing Special Handling Fees.** A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
  - a. For "Bill Sender" transactions, if the account number on the shipping bar code is incomplete, inaccurate, invalid or deleted, and FedEx Ground is able to determine the correct number from FedEx Ground records, all charges and fees, plus the special handling fee, will be billed to the sender, and any appropriate earned discount will apply. If the correct account number cannot be determined from FedEx Ground records, all charges and fees plus the special handling fee will be billed to the sender, and no discount will be allowed.
  - b. For "Bill Third Party" or "Bill Recipient" transactions, if the third party or recipient account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If FedEx Ground can determine the sender's correct account number from FedEx Ground records, it will be used for billing, and any appropriate earned discount will apply. If billed to sender and sender's correct account number cannot be determined from FedEx Ground records, no discount will be allowed.
  - c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.
2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission. If there are multiple requests, the fee may be applied for each invoice line item, which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date. Requests for rebilling of transportation charges must be received via one of the approved channels:
  - a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
  - b. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
  - c. Submit your request via [fedex.com/us/customersupport/email/express\\_ground.html](http://fedex.com/us/customersupport/email/express_ground.html) (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
  - d. Submit the request via our automated interactive voice response system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

### O. Invoice Adjustments/Overcharges:

1. FedEx Ground reserves the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.

# FedEx Ground Tariff

## (Billing, cont.)

2. Default Billing. Senders are responsible for entry of accurate shipment information in any electronic shipping device. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry or unavailable information will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.
3. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
  - a. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
  - b. Submit your request through the invoice adjustment feature at [fedex.com](http://fedex.com); or
  - c. Submit the request in writing using the invoice adjustment form on the back of your invoice, or you can submit the request via [fedex.com/us/customersupport/email/express\\_ground.html](http://fedex.com/us/customersupport/email/express_ground.html) (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
  - d. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.

A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.

4. Requests for invoice adjustment due to an overcharge must be received within 180 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.

If you choose to send the invoice adjustment request separately from the remittance statement, please send to:

FedEx  
Revenue Services  
3965 Airways Blvd., Module G  
Memphis, TN 38116

For additional information or assistance regarding billing issues, please contact a FedEx account executive.

5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
  6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
- P. Additional Taxes.** If a federal value-added, consumption or similar tax is applicable to your shipment, FedEx Ground reserves the right to add that amount to your shipment charges.
- Q.** The sender is responsible for all reasonable costs incurred by FedEx Ground in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.
- R.** At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.
- S. Missing or Invalid Account Number.** An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a recipient or third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

## Claims

### A. Filing of Claims:

1. All claims in connection with request for FedEx Ground C.O.D. service and all claims for loss of or damage to property tendered to FedEx Ground for transportation in interstate or intrastate commerce (U.S.) must be filed in writing; must include or refer to the Customer Shipping Record, if applicable, tracking ID, and date or other facts sufficient to identify the package involved; and must be accompanied by documents that prove the value of the property and/or extent of the loss or damage.

**Documentation Requirements.** Such documents may include original purchase invoices, estimates or invoices for repair (repairs are not authorized under this provision and should not be made until FedEx Ground has inspected the damaged package or expressly waived its right to inspect the damaged

package), expense statements, appraisal, final confirmation screen if online order with proof of purchase, or other certified documents; must assert our liability for the alleged loss or damage; and must make claim for the payment of a specified or determinable amount of money. A request for proof of delivery does not constitute the filing of a claim.

**Notification.** *In the case of a claim for concealed loss or damage that is not discovered at the time of delivery, the sender or recipient must notify FedEx Ground as promptly as possible after the discovery of the damage, and in any event no later than 60 days after the date of delivery. Notification should be made by calling 1.800.GoFedEx 1.800.463.3339 (say "claims") and the claimant shall be issued a Damaged Call Tag. At the time the Damaged Call Tag is issued, the call center agent will provide a confirmation number. This number should be recorded on the claim form along with the original tracking ID where indicated. Notification does not constitute filing of a claim as required in section C below.*

Except as provided in the paragraph above, receipt of the shipment by the recipient without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. As a condition to FedEx Ground considering a claim, all the original shipping cartons, packing (inner and outer) and contents must be made available for FedEx Ground inspections. Package and contents must be retained by the claimant until the claim is resolved.

2. You can file a claim in the following ways:
  - a. Submit claims online at [fedex.com/us/claimsonline](http://fedex.com/us/claimsonline) (excluding FedEx Ground C.O.D. claims) for U.S. shipments, U.S. export shipments to Canada and U.S.-inbound shipments from Canada.
  - b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
 

FedEx Cargo Claims Department  
P.O. Box 256  
Pittsburgh, PA 15230  
Fax: 1.877.229.4766

If you fax your completed claim form and supporting documentation, FedEx will send you a confirmation letter by return fax.
  - c. Call customer service at 1.800.GoFedEx 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address or fax number listed above.
3. FedEx Ground will not voluntarily pay a claim for an uncertain amount, such as "\$100 more or less." FedEx Ground is not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or any outstanding balance.
4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by FedEx Ground inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx Ground shipment-status information is not intended or permitted to be used by the shipper to file claims. (See Shipment-Status Information in the Proof of Delivery section.)
6. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
7. FedEx Ground reserves the option to pick up salvage on damaged claims when the claim is paid in full.

**B. Acknowledgment of Claims.** FedEx Ground will, upon receipt in writing of a proper claim filed in the manner and form described in these regulations and accompanied by the documents described, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx Ground unless FedEx Ground shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx Ground will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the package involved. FedEx Ground will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

**C. Time Limit for Filing Claims.** Claims in connection with requests for FedEx Ground C.O.D. service and claims for loss, damage or delay must be filed in writing with FedEx Ground within nine months from the date of delivery, or, in the event that FedEx Ground failed to make delivery, within nine months after the package was tendered to FedEx Ground for shipment. Suits against FedEx Ground must be instituted within two years



# FedEx Ground Tariff

## (Claims, cont.)

and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx Ground will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.GoFedEx 1.800.463.3339 (say "claims").

### D. Investigation of Claims:

- Each claim must be supported by the original Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx Ground will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
- When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx Ground will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
- In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx Ground. FedEx Ground will not honor a claim for an abandoned package.

**E. Disposition of Claims.** FedEx Ground will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx Ground. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx Ground will advise in writing of the status of the claim and the reason for the delay in making final disposition. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

### F. Damaged Property:

- FedEx Ground Discovered Damage.** Whenever property is damaged by FedEx Ground in the course of transportation and discovered by FedEx Ground prior to delivery, FedEx Ground will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise. If determined to be liable and if damaged property is returned to the shipper, FedEx Ground may, at the shipper's request, pay the full actual or declared value of the property, whichever is lower, and title of the property shall thereupon pass to FedEx Ground. If the shipper makes such a request, the shipper must hold the damaged property until FedEx Ground has completed the processing of the shipper's claim. FedEx Ground shall not be liable for any special, incidental or consequential damages.
- Concealed Loss or Damage.** Whenever property is delivered by FedEx Ground and damage or loss is subsequently discovered by the recipient, inspection may be made by FedEx Ground as promptly as practicable after receipt of request from the recipient or shipper. The shipper or recipient must notify FedEx Ground as promptly as possible after discovery of the damage, and in any event no later than 60 days after the date of delivery. FedEx Ground reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of package with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx Ground to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file.

The terms and conditions of the FedEx Ground Tariff applicable to the original shipment (including, but not limited to, any declared value or limitation of liability) will govern the disposition of all claims in connection with said shipment, including

any claim relative to the retrieval, inspection, call tag or return of said shipment.

- In the event FedEx Ground does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx Ground inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

**G. Spotted Trailers.** The shipper agrees to load any trailers spotted at its facilities within 48 hours after being spotted with 225 or more packages per trailer. The shipper agrees not to file claims on any package shortages for spotted trailers. Upon written request from the shipper, FedEx Ground agrees to notify the shipper of any package shortages within 120 hours after the shipper's packages are transmitted to FedEx Ground. Notification to the shipper shall include date of pickup and the number of packages short of the total provided by the shipper on a computer-generated manifest. The shipper agrees not to file claims in connection with any package shortages reported by FedEx Ground to the shipper.

## Collect on Delivery (C.O.D.) Service

### A. FedEx Ground C.O.D. Service:

- FedEx Ground offers collect-on-delivery service for packages within the U.S. and from the U.S. to Canada (E.C.O.D. remittance is only available for packages within the U.S.). To request FedEx Ground C.O.D. service, the shipper must prepare and attach to each C.O.D. package a C.O.D. label showing the amount to be collected and a C.O.D. barcode label to designate the type of collection. **THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE.** If the shipper does not also declare the value of the package, our liability for loss or damage shall be limited to the loss or damage actually sustained by the shipper or \$100, whichever is lower (see the Declared Value and Limits of Liability section for details).
- FedEx Ground will collect for each C.O.D. package the amount shown on the C.O.D. label attached to the package, not to exceed \$25,000 per package. If collection cannot be made, FedEx Ground will return the C.O.D. package to the shipper. The shipper must attach a C.O.D. barcode label to each C.O.D. package to designate the type of collection:
  - A "Regular" C.O.D. barcode label is used when the shipper does not designate the type of payment to be collected. FedEx Ground will accept money orders or checks (including cashier's checks, official checks, certified checks, company checks and personal checks) as payment. Cash is not an acceptable form of payment if the "Regular" C.O.D. barcode label is used.
  - A "Guaranteed Funds" C.O.D. barcode label is used when the shipper designates a money order, cashier's check, official check or certified check to be collected.
  - A "Currency" C.O.D. barcode label is used when the shipper designates only currency to be collected. FedEx Ground will not accept currency in excess of \$750 in payment for the C.O.D. amount associated with any one package delivered in the U.S. Additional per-package charges for "Currency" C.O.D.-labeled packages delivered in the U.S. will apply. The additional per-package charges for "Currency" C.O.D.-labeled packages do not apply to shipments from the U.S. to Canada.
- The original transportation of packages, collection of the payment and delivery of the payment instrument or remittance of the payment are considered a single shipment and the terms and conditions in the Declared Value and Limits of Liability section are applicable to the entirety of a C.O.D. shipment.
- Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.
- All checks (including cashier's checks, official checks and certified checks) and money orders tendered in payment of C.O.D. packages will be accepted by FedEx Ground at the shipper's risk, including, but not limited to, the risk of nonpayment and forgery, and FedEx Ground shall not be liable upon any such instrument.
- An additional charge will be assessed for each request for C.O.D. service to be performed, whether or not FedEx Ground is able to collect as requested. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charges will be given.
- Shipper represents and warrants it has legal right, interest, or appropriate legal title, to the C.O.D. funds subject to be collected and is authorized by the



# FedEx Ground Tariff

## (Collect on Delivery [C.O.D.] Service, cont.)

appropriate parties to receive such funds.

8. Performance of the C.O.D. service will not constitute FedEx Ground as the shipper's agent for any purpose, including, but not limited to, completion of the sale of the goods by the shipper to the recipient.
9. FedEx Ground C.O.D. shipments are not eligible for Hold at Location.
10. Additional restrictions may apply to C.O.D. deliveries to remote rural areas in Canada, including additional limitations on the maximum C.O.D. amount. Please contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339 for more information.

### B. Collect on Delivery Remittance:

1. Remittance of C.O.D. Collections. FedEx Ground will remit the C.O.D. collection to the shipper within 10 business days from date of collection. The C.O.D. amount will be collected and remitted in the currency of the destination country. Our sole obligation shall be to timely remit the C.O.D. collection through the U.S. Postal Service, and FedEx Ground shall not otherwise be liable for any loss or delay caused by the remittance of the C.O.D. collection.

**C. Electronic C.O.D. Remittance (E.C.O.D.)** E.C.O.D. service requires the approval of FedEx Ground for enrollment. (This service is not available for U.S.-to-Canada shipments.) If the shipper is approved by FedEx Ground for enrollment, the following shall apply:

1. FedEx Ground E.C.O.D. provides C.O.D. payments for approved shippers by electronic funds transfer (EFT) within 24 or 48 hours after the funds are deposited into the FedEx Ground Bank account as described below. Shipper must choose either the 24- or 48-hour transfer option at time of enrollment.
2. All checks received by FedEx Ground on behalf of the shipper shall be restrictively endorsed by FedEx Ground in substantially the following language and deposited into our terminal bank accounts ("FedEx Ground Bank"):
 

FOR DEPOSIT ONLY  
FEDEX GROUND  
AS AGENT FOR THE WITHIN NAMED PAYEE  
LACK OF ENDORSEMENT GUARANTEED
3. C.O.D. checks shall be deposited into the FedEx Ground Bank account before the bank's close of business on the first business day following the delivery date. Upon deposit to FedEx Ground Bank, FedEx Ground shall cause the proceeds of all C.O.D. checks to be electronically transferred from FedEx Ground Bank to the shipper's bank as shown on a voided check supplied to FedEx Ground during the enrollment process.
4. Shipper must notify FedEx Ground of any changes to shipper's bank, account, or routing instructions required for EFT. Once notice is received by the FedEx Ground C.O.D. department, changes to EFT instructions may take up to 10 business days to take effect.
5. If any check collected on behalf of the shipper is timely deposited by FedEx Ground but thereafter is dishonored and returned to our bank as non-negotiable, the risk of nonpayment shall lie with the shipper, and the shipper shall reimburse FedEx Ground for the face amount of such check and any bank charges associated with the return of the check (non-sufficient funds charges ["NSF charges"]) by permitting FedEx Ground to reduce subsequent electronic funds remittances by a like amount, provided that such returned check is promptly forwarded to the shipper by FedEx Ground to the shipper's address. In the event that E.C.O.D. remittances have not been sufficient to allow FedEx Ground to recover check amounts and associated NSF charges within 30 days, the shipper agrees to permit FedEx Ground to electronically deduct these fees from the shipper's named financial institution. FedEx Ground will return any NSF C.O.D. checks to shipper via FedEx 2Day service.
6. All collections in the form of cash shall be deposited into the FedEx Ground Bank account before the bank's close of business on the first business day following the delivery date.
7. If a bank does not allow a third-party endorsement of money orders or cashier's checks, the money order or cashier's check will be mailed back to the shipper, and the amount initially transferred electronically will be deducted from the shipper's subsequent E.C.O.D. remittances. In the event that E.C.O.D. remittances have not been sufficient to allow FedEx Ground to recover the amount initially transferred from subsequent E.C.O.D. remittances within 30 days, the shipper agrees to permit FedEx Ground to electronically deduct the amounts initially transferred from the shipper's named financial institution. Shipper agrees to permit FedEx Ground to also reduce the next electronic funds transfer for the shipping charges included in the money order or cashier's check.
8. On or before the end of each business day during participation in the E.C.O.D. program and thereafter so long as any funds belonging to the shipper remain

in the possession or control of FedEx Ground, FedEx Ground will transmit the details of all deposits at the shipper's designated bank and/or FedEx Ground's bank and/or checks returned for insufficient funds to the shipper. Such reporting shall be provided to the shipper by either facsimile transmission or email as selected by the shipper during the enrollment process.

9. In addition to the charge assessed for each C.O.D. package tendered to FedEx Ground by the shipper, an additional weekly service charge will be assessed for the E.C.O.D. service.
10. At its sole discretion, FedEx reserves the right to revoke a shipper's E.C.O.D. enrollment without notice.

## Credit Terms

- A. FedEx Ground does not provide individual consumer credit privileges.
- B. FedEx Ground will extend credit to shippers who, in the sole judgment of FedEx Ground, are creditworthy.
- C. As a condition of extending credit privileges, FedEx Ground reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.
  1. Deposit Plan. After depositing an amount equivalent to four weeks' transportation charges as estimated by FedEx Ground, payments are required within 15 days of invoice date. The deposit amount is subject to change to reflect revised estimates of the shipper's charges.
  2. Under the deposit plan, no interest will be paid by FedEx Ground, nor will additional charges be rendered for their services. Net balances will be refunded at the request of the shipper.
- D. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.
- E. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in "termination" of your ground service.
- F. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.
- G. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx Ground in obtaining or attempting to obtain payment for services rendered by FedEx Ground. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.
- H. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx Ground in collecting or attempting to collect such balances. FedEx Ground may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx Ground may decline to restore credit privileges even if all costs, fees and expenses are paid.
- I. Customers requesting the reinstatement of their FedEx Ground service must contact the Recovery Collections department at 1.800.506.7580.
- J. At our sole discretion, FedEx Ground may apply payments made on your account to any unpaid invoice issued on your account.

## Declared Value and Limits of Liability (Not Insurance Coverage)

- A. FedEx Ground liability with regard to any package is limited to the sum of \$100 unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide.
- B. The declared value of any package represents our maximum liability in connection with a package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the shipper or transferred by the shipper to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX GROUND DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.
- C. In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding \$100 per package or article not enclosed in a package, an additional charge for each \$100 or fraction thereof of total valuation will be

# FedEx Ground Tariff

## (Declared Value and Limits of Liability [Not Insurance Coverage], cont.)

assessed to which the base rate applies, up to a maximum declared value of \$50,000 per package.

D. Packages containing all or part of the following items are limited to a maximum declared value of \$1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
6. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
7. Plasma screens.
8. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
9. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
10. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
11. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
12. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
13. Packages returned through the FedEx Ground Package Returns Program (PRP). See the Return Options section.
14. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

E. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY PACKAGE BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH PACKAGE.

F. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

G. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

H. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Ground, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in this tariff or otherwise available to FedEx Ground as if such provision were expressly for its benefit.

## Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. **Indirect Signature Required.** FedEx will obtain a signature in one of three ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag or utilize FedEx Delivery Manager or other FedEx-approved means to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx will reattempt delivery.

B. **Direct Signature Required.** FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx will reattempt delivery.

C. **Adult Signature Required.** FedEx will obtain a signature from someone at least 21 years old (19 years old for deliveries to Canada) at the delivery address (government-issued photo identification required). If no eligible recipient is at the address, FedEx will reattempt delivery.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. **FedEx International Ground.** For FedEx International Ground shipments from the U.S. to residential addresses in Canada, FedEx may release the package without a signature. For FedEx International Ground shipments from the U.S. to nonresidential addresses in Canada, FedEx will attempt to obtain a signature.

F. Indirect Signature Required is not available for shipments to nonresidential addresses.

G. FedEx Ground may accept requests for address corrections from a shipper or a recipient for shipments involving the Direct Signature Required or Indirect Signature Required options, alcohol shipments, and shipments where no signature is required.

H. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.

I. Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

## Dimensional Weight (Volumetric Weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package basis. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx. See the Dimensional Weight description in the Fees and Other Shipping Information section of the FedEx Service Guide for additional details.

## FedEx Home Delivery

A. A package is defined as a FedEx Home Delivery package if its bar code includes one of the designated FedEx Home Delivery service codes.

B. The service days for FedEx Home Delivery packages are defined as Tuesday through Saturday for normal deliveries. Saturday is not a service day for all areas. Contact a FedEx account executive for additional information.

C. FedEx Home Delivery shippers must transmit an electronic manifest that contains all package information directly to FedEx Ground in an approved electronic format. The electronic transmission must include package weight, destination ZIP code, and recipient name and address. The package label must meet FedEx Home Delivery specifications, including the "H" on the bar-code label.

D. FedEx Home Delivery packages may not weigh more than 70 lbs. FedEx Home Delivery packages may not contain hazardous materials, except for materials classified as "Other Restricted Materials — Domestic" (ORM-D) or Limited Quantity, and may not be shipped under the FedEx Ground COLLECT service program.

E. FedEx Home Delivery packages may not be shipped in conjunction with FedEx Ground C.O.D. services (including C.O.D., Electronic C.O.D. and Currency C.O.D.).

F. All FedEx Home Delivery packages will be considered residential, even if the packages are addressed to a business, and will be subject to the FedEx Home Delivery residential surcharge as published in the FedEx Service Guide in effect at the time of shipment.

G. Any FedEx Home Delivery package will be eligible for the FedEx Home Delivery Money-Back Guarantee and will not be eligible for the FedEx Ground Money-Back Guarantee. FedEx Home Delivery packages must meet all the terms and conditions of the FedEx Home Delivery service to qualify for the FedEx Money-Back Guarantee.

H. Any package shipped as a FedEx Home Delivery package that fails to comply with the terms and conditions of this service may be refused by FedEx Ground, or if initially accepted by FedEx Ground, may later be returned to the shipper. Noncompliance with the terms and conditions of FedEx Home Delivery may also result in additional charges upon written notice to the shipper.

## Firearms

A. FedEx Ground will transport and deliver firearms (excluding handguns) as defined by the United States Gun Control Act of 1968, between areas served in the U.S., but only between:

1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your

# FedEx Ground Tariff

## (Firearms, cont.)

shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release, driver release or indirect delivery.

C. FedEx Ground cannot ship or deliver firearms C.O.D.

D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Ground is required to notify FedEx Ground that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.

E. The shipper and recipient must be of legal age as identified by applicable law.

F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.

G. FedEx Ground will transport small-arms ammunition when packed and labeled in compliance with local, state and federal law, and the Hazardous Materials section of this Service Guide. Ammunition is an explosive and must be shipped separately as hazardous materials. You agree not to ship loaded firearms or firearms with ammunition in the same package.

H. FedEx Ground will not accept for transport handguns, assembled or disassembled.

## Fuel Surcharge

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available at [fedex.com](http://fedex.com).

## Hazardous Materials

Packages containing hazardous materials, including materials classified as "Other Regulated Materials – Domestic" (ORM-D) or Limited Quantity, cannot be shipped via FedEx international services, or to, from or within Hawaii or Alaska (consumer-commodity ORM-D and Limited Quantity can be shipped to Canada if properly labeled). Hazardous material shippers must be properly qualified through a FedEx sales representative before tendering hazardous material packages via FedEx Ground.

A. All packages containing hazardous materials must be properly classified, described, packaged, marked, labeled and in proper condition for transportation according to applicable regulations and FedEx Ground requirements. FedEx Ground accepts only certain hazardous materials as listed in the current version of the FedEx Ground Hazardous Materials Table, which is available at [fedex.com/hazardousmaterials](http://fedex.com/hazardousmaterials) (select the Resources page) and incorporated herein by reference. Contact a FedEx account executive, see [fedex.com/hazardousmaterials](http://fedex.com/hazardousmaterials) or call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" for more information.

B. FedEx Ground does not accept hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.

C. FedEx Ground does not accept infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.

D. FedEx Ground does not accept inhalation hazards.

E. Hazardous materials, except ORM-D and Limited Quantity materials, cannot be banded, strapped or taped to form a bundle. Packaging restrictions and service restrictions apply. Unless other U.S. Department of Transportation (DOT) restrictions apply, FedEx Ground does not accept hazardous materials over 70 lbs. (32 kg). FedEx Ground does not accept pails or drums over 8 gallons (32 liters). All pails or drums must be in performance-oriented packaging (POP). FedEx Ground will accept authorized pails or drums as single packaging. Hazardous materials may not be shipped in any FedEx packaging.

F. Hazardous material shipments, including shipments containing ORM-D materials, Limited Quantity materials or dry ice, are not accepted at FedEx Express Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Ship Center locations, FedEx Express station or ramp locations, FedEx Authorized ShipCenter locations, and unstaffed FedEx locations.

G. Batteries, including lithium batteries, may be regulated when shipped for highway transport. Shippers should refer to the most current U.S. Department of Transportation regulations to ensure compliance with marking, labeling and packaging requirements as they pertain to the transportation of batteries. Additional restrictions may apply to the transportation of lithium batteries between the contiguous U.S. and Alaska and Hawaii.

For details, go to [fedex.com](http://fedex.com) and enter keyword "lithium batteries." FedEx Ground does not accept damaged batteries or defective batteries that pose a safety risk.

H. Packages containing hazardous materials are not eligible for FedEx Ground return options, except for packages shipped by preapproved shippers using the FedEx Ground Package Returns Program.

I. All damaged or leaking hazardous material packages may be properly repackaged, prepared in accordance with applicable DOT regulations and returned to the shipper. The undamaged portion of a damaged hazardous materials shipment will be returned to the shipper for recycling, reprocessing or disposal. If the shipper refuses to accept the returned shipment, or if the shipment cannot be returned to the shipper, as determined at our sole discretion, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.

J. No service guarantees (e.g., no FedEx Money-Back Guarantee) will apply to packages not properly prepared in accordance with DOT regulations and FedEx Ground requirements.

K. Hazardous material packages found in the FedEx Ground system not properly prepared in accordance with DOT regulations and FedEx Ground requirements will be held for customer pickup. If the shipper refuses to pick up or make other arrangements for delivery acceptable to FedEx Ground, the shipper will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's failure to comply with FedEx Hazardous Materials shipping requirements.

L. In the event the shipper loads any FedEx Ground vehicle, the shipper agrees to segregate hazardous materials in accordance with regulations.

M. The shipper may be held accountable for all costs associated with any damaged or leaking hazardous material package that is not properly prepared in accordance with all DOT regulations and FedEx Ground requirements. Cost may include response, cleanup and disposal.

N. Materials classified as ORM-D or Limited Quantity are the only hazardous materials that can be shipped via FedEx Home Delivery.

O. Packages containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

P. **Charge for Handling Hazardous Materials.** In addition to the other rates and charges named in this tariff, a charge will be assessed on each package of hazardous materials.

Q. The shipper is required to transmit hazardous material shipping information using a FedEx electronic shipping solution, a FedEx-recognized hazardous materials vendor software application, a FedEx Compatible Solutions Program application or a custom solution that has the ability to transmit hazardous material shipping information electronically.

## Inspection of Shipments

FedEx Ground reserves the right, but is not required, to open and inspect any package tendered to it for transport.

## Liabilities Not Assumed

FEDEX GROUND WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX GROUND KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Ground, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Ground had knowledge that such damages might be incurred.

FedEx Ground will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, or use of an account number not in good credit standing.
4. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions,

# FedEx Ground Tariff

## (Liabilities Not Assumed, cont.)

hazards incident to a state of war, local, national or international weather conditions (as determined solely by FedEx Ground), local, national or international disruptions in ground transportation networks (as determined solely by FedEx Ground), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx Ground personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx Ground systems).

5. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.
6. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.
7. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
8. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
9. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
10. Failing to deliver or not attempting to deliver a package on the scheduled delivery day or time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed or unavailable to accept delivery on the originally scheduled delivery day or time.
11. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
12. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Pickup and Delivery sections.)
13. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
14. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.
15. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
16. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.
17. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.
18. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
19. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.
20. Performance of any services will not constitute FedEx Ground as the shipper's or anyone's agent for any purpose.
21. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.
22. Any package where FedEx Ground package scan records do not reflect acceptance of the package by FedEx Ground from the shipper.
23. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
24. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.
25. The shipment of any alcoholic beverages or firearms if you fail to comply with the applicable terms and conditions.
26. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

- a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
- b. Packaging that is in accordance with the FedEx packaging guidelines available online at [fedex.com/packaging](http://fedex.com/packaging).
- c. FedEx laptop packaging, for shipments of laptop computers.
- d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
- e. FedEx tablet packaging, for shipments of tablet computers.
27. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
28. FedEx Ground does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold. The shipper agrees to not file damage claims for perishable items.
29. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
30. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.
31. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.
32. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
33. The shipper's failure to provide accurate delivery address information.
34. Any shipment containing a prohibited item. (See the Prohibited Items section.)
35. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.
36. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.
37. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.
38. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.
39. Hazardous-materials shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Ground will not pay a claim on undeclared or hidden hazardous materials and the FedEx Money-Back Guarantee does not apply.
40. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

## Limitations on Legal Actions

Any civil claim for overcharges must be brought within 18 months after the claim accrues. Any civil claim for, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx Ground under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx Ground understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any



# FedEx Ground Tariff

## (Limitations on Legal Actions, cont.)

complaint that you file against FedEx Ground. You and FedEx Ground agree that FedEx Ground cannot be considered to have breached any obligation to you unless or until FedEx Ground wrongfully denies a claim submitted to FedEx Ground pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx Ground agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx Ground or if you lack knowledge regarding whether such compliance will result in relief from FedEx Ground.

You agree that you will not sue FedEx Ground as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx Ground. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx Ground.

The performance of any services does not make FedEx Ground an agent of the shipper or any third party for any purpose.

## Money-Back Guarantee Policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

**A. Money-Back Guarantee.** The money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

1. **FedEx Ground Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means if FedEx does not deliver the shipper's standard ground and multiweight ground package[s] by the end of the scheduled delivery day as published on fedex.com).
2. **FedEx Home Delivery Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges and residential surcharge in the event of a service failure (which means if FedEx does not deliver the shipper's residential package[s] by the end of the scheduled delivery day as published on fedex.com). For shipments designated as FedEx Date Certain Home Delivery, FedEx Evening Home Delivery or FedEx Appointment Home Delivery, see the FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options section below.
3. **FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options.** At our option, we will, upon request, either refund or credit your transportation charges, residential surcharge and the applicable convenient delivery option charge in the event of a service failure (which means if FedEx does not provide the FedEx Home Delivery convenient delivery option service requested for the shipper's package[s], as described below).
  - a. **FedEx Date Certain Home Delivery Money-Back Guarantee.** The FedEx Date Certain Home Delivery Money-Back Guarantee applies if the shipment is not delivered on the valid date requested. To be considered valid, the requested date must be no earlier than the scheduled delivery as published on fedex.com; cannot be a Sunday, a Monday or a FedEx holiday; and must be within 14 days from the pickup date. If the delivery date requested is invalid, the FedEx Date Certain Home Delivery Money-Back Guarantee will not apply.
  - b. **FedEx Evening Home Delivery Money-Back Guarantee.** The FedEx Evening Home Delivery Money-Back Guarantee applies if the shipment is not delivered between 5 and 8 p.m. on or before the scheduled delivery date as published on fedex.com.
  - c. **FedEx Appointment Home Delivery Money-Back Guarantee.** The FedEx Appointment Home Delivery Money-Back Guarantee applies if the shipment is not delivered within one hour before or after the time, and on the date, requested by the recipient and agreed to by FedEx.
- B. Limitations.** The following limitations apply:
  1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
  2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
  3. The FedEx Ground Money-Back Guarantee applies to deliveries within the U.S. For shipments destined to Canada, the FedEx Money-Back Guarantee only applies to transportation charges related to brokerage-inclusive service.
  4. If FedEx Ground utilizes the U.S. Postal Service or an interline cartage agent for delivery to remote rural areas, the money-back guarantee only applies to the portion of transportation provided directly by FedEx Ground.
  5. Packages tendered to FedEx Ground for delivery on the day after Thanksgiving will be scheduled for delivery on that day if the recipient business is open, but in any event, the delivery commitment will be extended to the next business day for application of the money-back guarantee.
  6. Packages tendered for delivery on holidays that are business days for FedEx Ground (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx Ground to be closed due to the holiday, the packages will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
  7. To be eligible for the FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options, the shipper must have fulfilled the following conditions:
    - a. Prepare and attach to each package a 128 bar-code label showing the delivery option requested. The shipper must also provide FedEx Ground with the required electronic information for the service level selected.
    - b. Convenient delivery options are offered at the shipment level. To qualify as a shipment, one or more packages must have the following:
      - The same shipper number
      - The same origin location
      - The same ship date
      - The same recipient address
      - The same convenient delivery option selected
  8. If a delivery later than the original scheduled delivery day or time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time.
  9. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, or unavailable to accept delivery, the delivery commitment for application of the money-back guarantee policy will be the next business day.
- C. Exceptions.** FedEx will not be obligated to refund or credit your transportation charges, residential surcharge or convenient delivery option charge if:
  1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
  2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
  3. The shipper did not properly label the package in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name (for FedEx Ground packages) or recipient name (for FedEx Home Delivery packages) and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx Ground or FedEx Home Delivery bar-code label on the package. For FedEx Home Delivery packages, the shipper must print the letter "H" (Home) on the address label in accordance with the FedEx Home Delivery label specifications.
  4. The shipper did not timely and accurately transmit all electronic package-level data required, including, but not limited to, any electronic package-level data necessary for package sorting by FedEx Ground, to the extent required by the Shipper's Agreement with FedEx Ground. For FedEx Appointment Home Delivery shipments, a valid telephone number for the recipient must be included in the data-entry information when the shipment is processed.
  5. The package was not picked up by a FedEx Ground driver at the shipper's location or an alternate address location, at a FedEx Office Print and Ship Center, at a FedEx Ship Center, or at a FedEx Authorized ShipCenter prior to that location's regular scheduled pickup time. If a package is accepted by FedEx Ground after a location's regular scheduled pickup time, an additional transit day may be added to the scheduled delivery date.
  6. The package was tendered for transportation on the Monday after Thanksgiving through Christmas Eve.
  7. The shipment contained special instructions, including, but not limited to, FedEx Ground Call Tag service and FedEx Delivery Signature Options.
  8. There was an unexpected large release of packages from your shipping location.

# FedEx Ground Tariff

## (Money-Back Guarantee Policy, cont.)

9. A charge for additional handling or address correction applied; see Rates in the FedEx Service Guide for details.
  10. FedEx received a request to redirect the shipment from a delivery address to a Hold at Location address.
  11. The package was unauthorized (see the Package Restrictions [Size and Weight] section).
  12. The shipment was undeliverable or returned.
- D. Refund or Credit Requests.** To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.
1. You may request a refund or credit due to a service failure in the following ways:
    - a. Use our internet application FedEx Billing Online at [fedex.com](http://fedex.com) if you are a registered user; or
    - b. Submit your request through the invoice adjustment feature at [fedex.com](http://fedex.com); or
    - c. Submit the request via our telephone invoice adjustment system at 1.800.GoFedEx 1.800.463.3339 (say "billing").

*Note:* Requests for a refund of FedEx Delivery Manager delivery-option fees must be made by the recipient online at [fedex.com/billingadjustment](http://fedex.com/billingadjustment). See FedEx Delivery Manager Terms in the [fedex.com](http://fedex.com) Terms of Use.
  2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
  3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
  4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

## Package Consolidators (Including FedEx Authorized ShipCenter Locations)

Consolidators are responsible for complying with all applicable requirements including, but not limited to, requirements for shipping hazardous materials and complying with customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a consolidator instead of to us directly, the following limitations apply:

- A.** Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.
- B.** Inquiries or claims regarding shipments tendered to a consolidator must be directed to the consolidator. We cannot assist the shipper, recipient or third party in these situations, nor do we have any liability for lost, damaged or delayed shipments. The consolidator is the shipper in such cases.
- C.** Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the customer who tendered the package to the consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.
- D.** In order for a consolidator to receive packaging from FedEx, the consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.
- E.** Consolidators set their own rates for shipping. They may charge FedEx Retail Rates for FedEx shipping services.
- F.** Inquiries regarding shipments paid for at a FedEx Authorized ShipCenter (FASC) must be directed to the FASC.
- G.** FASCs are not required to have the FedEx Ground Declared Value Shipment Form at their location. Dropoff customers should bring their own FedEx Ground Declared Value Shipment Form to the FASC with declared value dropoff packages.
- H.** FedEx Ground assumes no liability, other than to the FASC, for lost, damaged or delayed shipments paid for at an FASC, as the FASC is the shipper of these packages. The FASC's barcode must appear as the shipper's bar code for all shipments paid for at an FASC. FASCs are independently owned and operated businesses. See the FASC representative for information regarding rates and services and the terms and conditions of carriage. FASCs are not agents of FedEx.

## Package Restrictions (Size and Weight)

**A.** FedEx Ground will accept for transport packages that weigh up to the maximum package weight published in the FedEx Service Guide in effect at the time of shipment and that measure up to 165 inches in combined length and girth. FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

### MEASUREMENT OF LENGTH AND GIRTH:

- a. **Regular-Shaped Packages:** The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.
- b. **Irregular-Shaped Packages and Regular-Shaped Articles With Hollow or Open Spaces:** To measure combined length and girth, assume the package or article to be enclosed in a six-sided, rectangular container, and then determine the combined length and girth as for regular-shaped packages.

**B. Charge for Unauthorized Packages.** In addition to the other rates and charges named in this tariff, a charge will be assessed for the following conditions:

1. Any package measuring more than 108 inches in length.<sup>1</sup>
2. Any package measuring more than 165 inches in length and girth combined.<sup>1</sup>
3. Any package measuring more than 150 lbs.<sup>1</sup>

<sup>1</sup>These packages are unauthorized and may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered.

## Packaging and Marking

**A.** All packages must be prepared and packed by the sender for safe transportation with ordinary care in handling. Recipient address labels should be placed on both sides of each package with an additional label enclosed inside. Any articles susceptible to damage as a result of conditions that may be encountered in air ground transportation, such as changes in temperature, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and recipient. The ZIP code is crucial to the efficient movement of the package through the FedEx Ground system.

New corrugated boxes in good, rigid condition large enough to allow cushioning of contents on the top, bottom and sides should be used. For guidelines on packaging specific commodities go to [fedex.com/packaging](http://fedex.com/packaging). Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels or rollers must be removed or packaged.

Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at [fedex.com/packaging](http://fedex.com/packaging).

**B.** If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.

**C. Fragile Articles/Orientation.** Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

**D. Package Inspection and Testing.** FedEx Ground reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx Ground will not be liable for any damages due to improper packaging.

**E.** FedEx Ground may issue written notice to you if you repeatedly fail to adhere to FedEx Ground's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of



# FedEx Ground Tariff

## (Packaging and Marking, cont.)

insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx Ground will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx Ground's right to deny a claim where the shipment in dispute is found to have improper packaging.

**F. Preshipment Inspection and Testing for Oversize Packages.** At the sole discretion of FedEx Ground, FedEx Ground may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx Ground will not be liable for any damage to shipper's oversize packages.

For general packaging assistance, including packing, sealing and labeling tips and information on how to submit your packaging for testing or evaluation, go to [fedex.com/packaging](http://fedex.com/packaging).

## Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

## Pickup and Delivery

### A. Pickup Service:

1. FedEx Ground may provide on-call pickup service for a per-package pickup fee for customers that do not have a FedEx Ground regular scheduled pickup. This fee may be higher if the pickup is made the same day it is requested or if the request is made through FedEx Customer Service.
2. FedEx Ground may provide pickup service for a weekly pickup fee to regular scheduled pickup customers.
3. An alternate address pickup fee may apply to pickup service at shipping locations other than the location associated with the FedEx Ground account number. The alternate address pickup fee only applies to account numbers assessed the weekly pickup fee.
4. Charges for pickup service shall apply in addition to the rates set forth in the FedEx Service Guide in effect at the time of shipment. Upon payment of the applicable pickup service charge, FedEx Ground will call at the shipper's premises once each business day, if required, to pick up packages for delivery to all points served by FedEx Ground.
5. A return pickup surcharge applies for FedEx Print Return Label and FedEx Email Return Label shipments.
6. The shipper agrees to declare all applicable additional charges on the Customer Shipping Record or Declared Value Shipment Form, if applicable. FedEx Ground reserves the right to assess additional charges on those packages that the shipper does not properly rate and to re-rate packages the shipper fails to rate properly.

**B. Delivery.** FedEx Ground does not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the label and includes shipments delivered via Indirect Signature Required service. FedEx Ground may release the package with no signature at a residential address if none of the FedEx Delivery Signature Options are selected. FedEx will attempt to obtain a signature for shipments to nonresidential addresses, except that when such shipments are tendered to a postal service, an interline cartage agent or a freight forwarder, FedEx Ground may release such shipments with no signature if none of the FedEx Delivery Signature Options are selected. Where a signature is required, FedEx will make up to three attempts at delivery. A notice that delivery has been attempted will be left at the recipient's address after the first and second attempts. (See the Delivery Signature Options section.)

At our sole discretion, shipments having a declared value of \$500 or greater in the currency of the destination country may not be released without a signature even where the release is otherwise authorized.

FedEx Ground may, at its sole discretion, utilize a postal service, an interline cartage agent or a freight forwarding service for deliveries to remote rural areas or in the event of extreme or unexpected seasonal package volume, which may result in additional transit days and/or service restrictions. Our tender of a shipment to a postal service, an interline cartage agent or a freight forwarding service constitutes delivery of the shipment by us for all purposes. Please contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339 for more information.

Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx Ground.

In order to facilitate delivery or release of a shipment, FedEx Ground may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. FedEx may also accept requests for delivery options from a recipient using FedEx Delivery Manager.

At its discretion, FedEx may not deliver or attempt delivery on the scheduled delivery day if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed or unavailable to accept delivery on the scheduled delivery day. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payor is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

### C. Redirect to Hold at Location:

1. The shipper or recipient may request to redirect a package to a FedEx Office location within the FedEx Ground/FedEx Home Delivery terminal delivery area of the original address.
2. Shipments that are requested to be redirected to Hold at Location are not eligible for the FedEx money-back guarantee.

## Plants and Plant Materials

Shipping of plants and plant materials is discouraged by FedEx Ground. FedEx Ground assumes no liabilities if such materials are damaged in transit or if damages result from delay of shipment. If you choose to ship plants or plant materials, including seedlings, plant plugs and cut flowers, they must be shipped in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx Ground is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

## Prohibited Items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

1. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
3. Animal carcasses, except as provided in the Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
4. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
5. Shipments that require us to obtain a local, state or federal license for their transportation.
6. Shipments that may cause damage or delay to equipment, personnel or other shipments.
7. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Hazardous Materials section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
8. Lottery tickets and gambling devices where prohibited by law.
9. Hazardous waste. This includes, but is not limited to, used hypodermic needles

# FedEx Ground Tariff

## (Prohibited Items, cont.)

or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.

10. Infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
11. Inhalation hazards.
12. Packages that are wet, leaking or emit an odor of any kind.
13. Live insects.
14. Shipments or commodities that are prohibited by applicable local, state or federal law.
15. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
16. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
17. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use; any product that contains any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
18. Common fireworks.
19. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
20. Restriction for Service to Alaska and Hawaii. The following goods are prohibited: those of unusual value, hazardous materials (including ORM-D and Limited Quantity materials), household goods, commodities in bulk, commodities requiring special equipment or handling and those commodities injurious or contaminating to other lading, nondomesticated animal products, dangerous goods, furs, hazardous substances or any materials regulated by the DOT or by the International Civil Aviation Organization (ICAO), jewelry, live animals, perishables (including, but not limited to, perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control), plants and seeds.
21. Handguns.
22. Waste or garbage for disposal.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

## Proof of Delivery

**A. Verification of Delivery.** Shippers may obtain proof of package delivery, including delivery date, online at [fedex.com](http://fedex.com) or by calling FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339. There is no additional charge for this service.

**B. Shipment-Status Information.** FedEx Ground may provide selected shippers a daily or weekly list generated from our shipment-status information. This list is provided so that shippers will have a quick, abbreviated record of packages shipped and received. Shipment-status files contain preliminary and incomplete delivery data. It is not intended or permitted to be used to file claims or to determine whether any individual shipment fails to meet FedEx Ground service commitments.

## Rate Quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of this tariff. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.

- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

For the most current information regarding areas served and delivery commitments, check online at [fedex.com](http://fedex.com) or contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339.

## Refusal or Rejection of Shipments

FedEx Ground reserves the right to refuse to transport any package that it, at its sole discretion, determines to be dangerous, hazardous or likely to soil, taint or otherwise damage other shippers' property or FedEx Ground equipment, personnel or contractors, or is improperly or insecurely packaged or wrapped, or is economically or operationally impracticable to transport. Packages must be packaged and wrapped so as to pass the procedures described in the Packaging and Marking section covering testing of the packaged products weighing under 150 lbs. (68 kg).

## Return Options

**A.** FedEx Ground return options are subject to all other terms and conditions provided in the FedEx Ground claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

**B.** Written authorization from FedEx Ground is required to participate in the Package Returns Program (PRP). The maximum liability assumed by FedEx Ground for packages returned through PRP, FedEx Print Return Label or FedEx Email Return Label is limited to \$100 unless a higher value is declared, up to a maximum of \$1,000, at time of tender and a greater charge paid (see the Declared Value and Limits of Liability section). The shipper may declare a value up to \$50,000 for packages returned through the FedEx Ground Call Tag. The declared value of the FedEx Ground Call Tag may not exceed the value of the declared value on the original shipment. The shipper may not declare a value for a package returned to FedEx Ground through a damage call tag. FedEx Ground shall not be liable for any damage to a shipment or claim arising out of the use of a return option unless the package was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx Ground shall not be liable for any concealed damage for items returned by using PRP, FedEx Print Return Label or FedEx Email Return Label. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. The FedEx Ground liability for any loss or damage arising out of an authorized return shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx Ground claims regulations and, as a whole, the tariff, shall apply for packages shipped through the use of a FedEx Ground return option.

**C. FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.**

## Tobacco and Tobacco Products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

## Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at Location shipment cannot be located.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.

# FedEx Ground Tariff

## (Undeliverable Shipments, cont.)

- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

**A. Undeliverable shipments** may be returned via FedEx Ground service at the payer's expense. Shipments will be returned via FedEx Ground service at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx Ground reserves the right to assess return transportation charges and fees to the original payer, along with the original transportation charges and fees.

**B.** Our money-back guarantee policy does not apply to undeliverable or returned shipments.

**C.** If an undeliverable shipment cannot be delivered or returned, if the shipper or recipient cannot be contacted, or if the shipment contains perishable commodities, the shipment may be transferred or disposed of by FedEx at its sole discretion, with or without notice, and the shipper, if known, agrees to pay any costs incurred in the disposal.

## Warranties

FEDEX GROUND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

## International Service Conditions

In addition to the preceding terms and conditions, the additional terms and conditions below apply exclusively to international shipments to Canada.

### A. Billing:

1. Invoicing. Duties, taxes, clearance entry (brokerage) fees and ancillary clearance service fees may be assessed on the contents of shipments destined for Canada. These are payable by the importer of record (normally the consignee, unless otherwise indicated) in the first instance. For FedEx International Ground brokerage-inclusive shipments, duties and taxes may be billed to the shipper, recipient or third party. If a clearance entry fee applies, the payer of duties and taxes will be billed for the clearance entry fee. Charges to the shipper's account in currencies other than U.S. dollars will be converted to U.S. dollars, using a weekly *Wall Street Journal* conversion rate corresponding to the pickup date of the shipment or, for FedEx International Ground Distribution, the date FedEx Ground takes possession of the shipment. A service fee may apply. The clearance entry fee is subject to all applicable Canadian taxes.

Regardless of any payment instructions to the contrary, the shipper is ultimately liable for all charges and fees relating to a shipment, including, but not limited to, any duties or taxes that FedEx Ground has advanced. Shippers are responsible for accurately completing all sections of the required export documentation and for the entry of accurate shipment information (including, but not limited to, commodity descriptions and values for duty) on the Commercial Invoice and in any electronic device or software program.

2. Responsibility for Payment. The shipper is responsible for all charges, including transportation charges, duties and clearance entry (brokerage) fees, ancillary clearance service fees, governmental penalties and fines, taxes, FedEx Ground attorney fees and legal costs related to this shipment, and charges related to broker unassigned shipments, or broker select shipments where the broker information provided is incorrect. The shipper will also be responsible for any cost FedEx Ground may incur in returning shipments to the shipper or warehousing them, pending disposition.

**B. Consolidation Service.** Shippers utilizing FedEx International Ground Consolidation must meet all requirements as stated in the program-requirements document. By utilizing this consolidation service, the shipper agrees that:

1. FedEx Ground will determine in its sole discretion which shipments will be consolidated or excluded from a consolidation.
2. FedEx Ground is not liable for any increased brokerage costs associated with shipments that are not ultimately consolidated and clear customs as separate shipments. Any non-consolidated shipment may require a separate customs brokerage charge.
3. FedEx Ground reserves the right to update program requirements and participant eligibility at any time.
4. All associated fees, limitations, liabilities not assumed and other terms of this FedEx Ground Tariff apply to any packages shipped under this program.

Please contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339 for more information.

**C. Customs Clearance.** Brokerage-inclusive service is the automatic default for FedEx International Ground shipping on FedEx electronic shipping solutions. In some instances, at the option of FedEx Ground, FedEx Ground may accept instructions from the importer

of record to use a designated customs broker other than the broker arranged by FedEx Ground or the broker designated by the shipper. In this case, the shipment will no longer be considered a brokerage-inclusive shipment.

When FedEx Ground arranges clearance services, a clearance entry fee will be added as an ancillary clearance service fee to the duty-and-tax invoice to cover processes required to check the Commercial Invoice submitted with the shipment and to complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment.

1. U.S. Export Shipments. You are responsible for and warrant your compliance with all applicable laws, rules and regulations, including, but not limited to, the export laws and government regulations of any country to, from, through or over which your shipment may be carried. You agree to furnish such information and complete and attach to the shipment such documents as necessary to comply with such laws, rules and regulations.

In addition, you specifically warrant that you will not tender any shipments to us if you are listed on the Denied Persons List maintained by the U.S.

Department of Commerce. You also warrant that you will not attempt to ship to persons or entities listed as Specially Designated Nationals or Blocked Persons by the U.S. Treasury Department and that you will not ship items requiring a State Department license. FedEx Ground will not carry shipments that violate any U.S. export laws. We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

Shipments crossing international borders must be cleared through customs in the destination country before being delivered to the consignee. You are responsible for providing FedEx with the importer of record's customs broker. This can be done by entering broker information on the Commercial Invoice or by selecting the broker select option and entering broker information in the automation device. If the importer of record is self-clearing the shipment through customs, you must specifically indicate that on the shipment documentation or clearance fees may apply.

The shipper agrees to provide all required documentation for the customs clearance and certifies that all statements and information on said documentation, including documentation submitted electronically, are true and correct. The shipper authorizes FedEx Ground to forward all information of any nature regarding shipments to any and all governmental or regulatory agencies that request or require such information. The shipper understands that making false declarations or statements may result in civil and criminal penalties, including forfeiture and sale.

If the shipper does not complete all documents required for carriage, or if the documents submitted are not appropriate for the services or destinations specified, the shipper hereby authorizes FedEx Ground, where permitted by law, to complete, correct or replace the documents for the shipper at the shipper's expense. However, FedEx Ground is not obligated to do so.

If a substitute form of Commercial Invoice is needed to complete delivery of the shipment, and FedEx Ground completes such a document, the terms of this tariff will continue to govern.

When shipments are held by customs or other agencies because of incorrect or missing documentation, FedEx Ground may attempt to notify the consignee or shipper, as determined by local law. If the consignee or shipper fails to supply the required information or documentation, the shipment may be determined to be undeliverable. FedEx Ground assumes no responsibility for the inability to complete a delivery due to incorrect or missing documentation. Shipments held by customs or other agencies because of incorrect or missing documentation will require additional transit time.

2. U.S. Import Shipments. Shipments originating outside the U.S. for delivery in the U.S. are subject to local tariffs and the service conditions of FedEx Ground. These service conditions include terms regarding the importation and customs clearance of shipments into the U.S. from Canada.

U.S. Customs regulations require the Social Security Number (SSN) of an individual and the Internal Revenue Service Employer Identification Number (EIN) of the U.S. consignee for certain shipments being imported into the U.S. This information must be included on the Commercial Invoice for all U.S. import shipments. The EIN or SSN must be on file with the U.S. Customs Service. Any changes to a company address, or the EIN or SSN, should be provided to FedEx Ground for system updating. Shipments that arrive in the U.S. that do not have the correct EIN or SSN may be detained until that information can be obtained from the consignee or determined otherwise. This requirement applies to shipments imported to the U.S. requiring a formal entry.

# FedEx Ground Tariff

## (International Service Conditions, cont.)

**D. Duties and Taxes.** In order to expedite customs clearance, FedEx Ground may elect to disburse duties and taxes on the importer's behalf. A FedEx Ground agent or employee may contact the importer to confirm arrangements for reimbursement of amounts to be disbursed. For brokerage-inclusive shipments, duties and taxes may generally be billed to the shipper, consignee or third party as designated on the Commercial Invoice or entered in an automation device.

If a consignee from whom reimbursement is requested refuses to pay assessed duties and taxes, FedEx Ground may bill the shipper. If the shipper refuses to make satisfactory arrangements for reimbursement, the shipment may be placed into a general order or customs-bonded warehouse. The shipper remains liable for all amounts advanced by FedEx Ground.

**E. Inspection of Shipments.** FedEx Ground, or its agents or brokers, may open and inspect any or all packages in a shipment at any time. This action may be initiated by FedEx Ground or at the request of government authorities.

**F. Postal Codes and Telephone Numbers.** The consignee's postal code, telephone number and contact name are critical information and should be included on both the Commercial Invoice and address label.

**G. Prohibited Items.** You are prohibited from tendering the following items for shipment to Canada, and you agree not to do so. This list is not all-inclusive and is subject to modification without notice. FedEx Ground reserves the right to open and inspect any package tendered for delivery. FedEx Ground will refuse and may return any shipment that is considered unsafe, unlawful, or violates the terms and conditions of the FedEx Ground Tariff.

1. Alcoholic beverages.
2. Ammunition of any kind.
3. All live animals, dead animals and animals that have been mounted.
4. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
5. Dangerous goods.
6. Firearms, weaponry and their parts (and replicas thereof).
7. Explosives, fireworks, flares, matches.
8. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Hazardous Materials section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
9. Furs.
10. Hazardous materials (shipments classified as "Other Regulated Materials — Domestic" [ORM-D] or Limited Quantity are allowed if they contain consumer commodities only and are properly labeled).
11. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
12. Infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
13. Inhalation hazards.
14. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
15. Perishables (including, but not limited to, perishable foodstuffs and foods and beverages; perishable pharmaceuticals; and any other items requiring refrigeration or other environmental control).
16. Plants, plant materials and seeds, including cut flowers.
17. Pornographic and/or obscene material.
18. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
19. Personal Effects and Household Effects. Used items intended for personal use and not for sale. These include, but are not limited to, luggage sent prior to or following a trip, used clothing, jewelry, toiletries, personal electronics, golf clubs, furniture, dishes, linens, books, artwork and home décor.
20. Lottery tickets and gambling devices where prohibited by law.
21. Shipments being processed under:
  - a. Duty drawback claims unless advance arrangements are made
  - b. Temporary Import Bonds
  - c. Carnets
  - d. U.S. Drug Enforcement Administration export permit
  - e. Letters of credit
  - f. Certificate of Registration

- g. United States Foreign Trade Zones or bonded warehouses.
- h. An export license or any type of export authorization, including any agreements or license exceptions/exemptions, or Electronic Export Information (EEI), regardless of value. This includes, but is not limited to, goods subject to:
  - U.S. State Department licenses or any other State Department authorizations;
  - Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) licenses or any other ATF authorizations;
  - International Traffic in Arms Regulations (ITAR);
  - Export Administration Regulations (EAR); or
  - The Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES).
22. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
23. Shipments that require FedEx Ground to obtain any special license or permit for transportation, importation or exportation.
24. Shipments whose carriage, importation or exportation is prohibited by any law, statute or regulation.
25. Shipments containing products manufactured in sanctioned countries or regions, regardless of whether a permit has been issued by a government agency or whether the specific goods are exempt from applicable sanctions. Shippers are responsible for determining the country of origin of goods shipped and for reviewing the government sanctions lists prior to tendering packages to FedEx Ground.
26. Packages that are wet, leaking or emit an odor of any kind.
27. Improperly packaged shipments.
28. Waste or garbage for disposal.
29. Live insects.

**H. Return and Import Shipping Options.** Shipments returned from Canada using the FedEx Global Returns service option, or shipments initiated via the Create Import Shipment feature on [fedex.com](http://fedex.com), are governed by the FedEx Service Guide, Canadian edition. Consult [fedex.com/globalreturns](http://fedex.com/globalreturns) for details on return shipments.

FOR SHIPMENTS INITIATED VIA THE CREATE IMPORT SHIPMENT FEATURE ON FEDEX.COM, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES THE IMPORT SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE ADVANCED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

**I. Northern Canada Surcharge.** Canada packages destined to the Yukon, Northwest Territories, Nunavut and Labrador are restricted to a maximum 70-lb. weight limit and will incur an additional charge. Packages weighing more than 70 lbs. may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered for an additional charge. These additional charges apply to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z. The charges are in addition to applicable transportation charges.

**J. Shipper Warranty.** The shipper warrants that each article in each shipment will possess the required paperwork to export, will be properly described on the Commercial Invoice, will be acceptable for transport by FedEx Ground, and will be properly marked, addressed and packaged to ensure safe transportation with ordinary care in handling.

**K. Undeliverable Shipments.** The shipper may elect to have a shipment returned if the shipment is refused by the consignee or for any other reason cannot be delivered. If a shipment is returned to the shipper, the shipper is responsible for payment of both the original transportation charges and the return charges. All duties and taxes, assessed in the destination country as well as the origin country upon return, are also the responsibility of the shipper. All return charges are payable immediately upon request.

A shipper may elect to "abandon" the shipment in the destination country. If a shipment is abandoned, FedEx Ground, at its discretion, reserves the right to dispose of the merchandise. The shipper will be responsible for any charges associated with disposal.

## Additional Information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide: the service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) and in the downloadable FedEx Service Guide; Rates; the FedEx Express Terms and Conditions; and the FedEx SameDay City Tariff. You can also call us at 1.800.GoFedEx 1.800.463.3339.

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# FedEx SameDay® City Tariff

Effective January 2, 2017  
Updated December 15, 2017

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For the most current updates to the FedEx SameDay City Tariff, please go to [fedex.com](https://www.fedex.com).



# FedEx SameDay City Tariff

The FedEx SameDay City Tariff, contained in the FedEx Service Guide, supersedes all previous terms and conditions, tariffs, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx SameDay City service to which this tariff applies. This tariff constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, with respect to the subject matter hereof, and any entity receiving services hereunder or the benefit of services hereunder warrants and represents that it has not relied and will not be relying upon any statement, representation or advice regarding such service except representations expressly made in this tariff.

FedEx reserves the right to unilaterally modify, amend or supplement this tariff and the FedEx Service Guide at any time without notice, which revisions shall take effect immediately. No modifications, amendments or supplements are authorized or effective unless published by FedEx at [fedex.com](http://fedex.com).

The FedEx Service Guide consists of the service information at [fedex.com/](http://fedex.com/) serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S. retail rates; the FedEx Express Terms and Conditions; the FedEx Ground Tariff; and this FedEx SameDay City Tariff. The downloadable version (PDF) of the FedEx SameDay City Tariff available at [fedex.com](http://fedex.com) in effect on the shipment date (as defined herein) shall control.

*Note:* Unless otherwise specified in this tariff, the rules listed in this tariff apply to shipments originating in the U.S. for transportation via a FedEx SameDay City service.

## Scope of Tariff

**A. Participating Carriers.** FedEx Office and Print Services, Inc. and its subcontractors. Any subcontractor used by FedEx is subject to the obligations applicable to FedEx herein, and is likewise entitled to any and all exclusions from or limitations to liability applicable to FedEx.

**B. Governing Publications.** Except as otherwise provided, this tariff is governed by the following publication, supplements thereto or succeeding publications thereof: the rate information in the FedEx Service Guide in effect at the time of shipment. This publication is available at [fedex.com](http://fedex.com).

**C. FedEx SameDay City Scope of Operations.** Where available, as determined in the sole discretion of FedEx, FedEx SameDay City service offers same-day pickup and delivery in select metropolitan U.S. service areas seven days a week, 365 days a year, for packages weighing less than 150 lbs.

## Definitions

**"Account-Specific Rates"** are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

**"Business day"** means Monday through Friday for FedEx, except for the following holidays:

Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	New Year's Day

Observation of holidays is subject to change. Refer to the holiday list at [fedex.com/us/service-guide/holiday-schedule.html](http://fedex.com/us/service-guide/holiday-schedule.html) for details.

**"Commercial delivery"** means any delivery that is not a residential delivery.

**"FedEx," "FedEx Office," "our," "us" and "we"** refer to FedEx Office and Print Services, Inc., and its employees, affiliates and agents.

**"In good credit standing"** means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

**"Metropolitan U.S. service areas"** means those metropolitan areas listed in the service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) which offer FedEx SameDay City service.

**"Overcharge"** means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the shipment; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

**"Package"** means any single parcel or piece with a chargeable weight of 150 lbs. or less, including the container and its contents. Any fraction of a pound is rounded up to the next-higher pound.

**"Proof of delivery"** means electronically captured delivery information, which may include date, time, location and signature information.

**"Reroute"** means to deliver a shipment to an address different from that specified on the shipping label, and includes a change from one street address to another. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipment charges will apply.

**"Ready time"** means the time the customer specified the shipment will be ready for pickup.

**"Residential delivery"** means a delivery made to a home or private residence, including locations where a business is operated from the home, and/or a delivery in which the shipper has designated the delivery address as residential.

**"Service failure"** means we arrived 60 seconds or more after the delivery commitment for the FedEx SameDay City service selected for that shipment, except as otherwise described in this tariff.

**"Ship date" or "shipment date"** is the date the shipment is physically tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

**"Shipment"** means one or more packages shipped together to the same recipient.

**"Standard List Rates"** are rates paid by any shipper who does not have a FedEx account, who does not have discounts applied to their FedEx account or who pays by any means other than charging to a FedEx account.

**"Transportation charges"** mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

**"Valid"** as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

**"You" or "your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

## Non-Waiver

Any failure by us to enforce or apply a term, condition, right or provision of this FedEx SameDay City Tariff does not constitute a waiver of that term, condition, right or provision and does not otherwise impair our right to enforce such term, condition or provision.

## Account Numbers

Account-Specific Rates will not apply unless charged to a valid FedEx account. FedEx account holders who pay for shipments originating in the U.S. with a credit card instead of charging to a valid FedEx account will be charged Standard List Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a shipment at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to



# FedEx SameDay City Tariff

## (Account Numbers, cont.)

the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx SameDay City service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a shipment is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all shipments shipped by us shall be subject to this tariff, as modified, amended or supplemented.

For FedEx SameDay City services, you may only request FedEx to bill accounts with a U.S. or Canadian billing address. Any request for FedEx to bill otherwise is null and void, and FedEx, at its sole discretion, reserves the right to bill the sender for those charges.

FedEx may provide trade credit information on its account holders to credit bureaus.

## After-Hours, Saturday, Sunday or Holiday Pickup or Delivery

Additional fees apply for after-hours, Saturday, Sunday or holiday pickup or delivery. The after-hours fee applies to ready times of 8:01 p.m.–6:59 a.m., Mon.–Fri. Only one surcharge will apply for after-hours pickup or delivery, Saturday pickup or delivery, Sunday pickup or delivery, or holiday pickup or delivery, per shipment.

## Alcoholic Beverages

FedEx SameDay City does not accept alcoholic beverages as part of its regular-scheduled service. Shipments of alcoholic beverages require prior approval from FedEx SameDay City and must be shipped on an approved FedEx account number in markets where the shipping of alcoholic beverages is permitted. Contact your FedEx account executive for more information.

## Animal Carcasses

FedEx SameDay City does not accept animal carcass shipments as part of its regular-scheduled service. FedEx SameDay City may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

## Billing

**A. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, OR ANY PROVISION OF THIS TARIFF CONTEMPLATING INVOICING OF OR PAYMENT BY A THIRD PARTY, THE SENDER IS ULTIMATELY LIABLE FOR ANY AND ALL CHARGES AND FEES.**

**B. "Bill Sender"** means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender, and the sender will remain ultimately responsible for payment of all such charges not paid by such other party during the applicable invoice period.

**C. "Bill Third Party's FedEx Account Number"** means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, and invalid or missing account number fees). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the shipment is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section K, Billing Special Handling Fees.) If the party that is rebilled refuses or fails to pay in the applicable invoice period, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx, the sender will automatically be billed.

**D. For "Bill Third Party" transactions**, if the third party refuses to pay the charges, refuses delivery, fails to pay within the applicable invoice period, or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Third Party" transactions, we may verify the method of payment and reserve the right to not accept any "Bill Third Party" shipment for which such verification cannot be established.

**E. FedEx** may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

**F. The sender's shipment** may be delayed if we determine that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

**G. A special handling fee** will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

**H. You must furnish** with your payment the invoice numbers to which your payment applies. Payment should be sent using your remittance advice to one of the following:

(By FedEx Envelope)

FedEx Lockbox 360353  
Room 154-0455  
500 Ross Street  
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online should mail payment and remittance detail to:

FedEx  
P.O. Box 371461  
Pittsburgh, PA 15250-7461

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online  
P.O. Box 371599  
Pittsburgh, PA 15250-7599

**I. Customers who receive their invoices via EDI** are required to submit remittance data (advice for shipments being paid) electronically in an approved FedEx remittance format. See the FedEx Electronic Invoice and Remittance Implementation Guide for details.

Some invoice adjustment requests may also be transmitted electronically. Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx Envelope)

FedEx ERS  
Attn: Box 371471  
500 Ross Street  
Room 154-0455  
Pittsburgh, PA 15250-7741  
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS  
P.O. Box 371741  
Pittsburgh, PA 15250-7741

**J. If you are interested in or have questions** regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx SameDay Services at 1.800.399.5999 (option 4).

# FedEx SameDay City Tariff

## (Billing, cont.)

**K. Billing Special Handling Fees.** A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
  - a. For "Bill Sender" transactions, if the account number on the shipping barcode is incomplete, inaccurate, invalid or deleted, and we are able to determine the correct number from our records, all charges and fees, plus the special handling fee, will be billed to the sender. If the correct account number cannot be determined from our records, all charges and fees plus the special handling fee will be billed to the sender.
  - b. For "Bill Third Party" transactions, if the third party account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If we can determine the sender's correct account number from our records, it will be used for billing.
  - c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.
2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission, which fee may be applied to each invoice line item which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date.
 

Requests for rebilling of transportation charges must be received via one of the approved channels:

  - a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
  - b. Call customer service at 1.800.399.5999 and select the billing prompt.

**L. Invoice Adjustments/Overcharges:**

1. We reserve the right to audit shipments, including those submitted via an electronic shipping device, to verify service selection and package or shipment weight. If the service selected or weight entered is incorrect, we may make appropriate adjustments to the invoice at any time.
2. Default Billing. Senders are responsible for provision of complete and accurate shipment information, including entry in any electronic shipping device. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry or unavailable information will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.
3. You may request an invoice adjustment for reasons not related to a service failure by calling 1.800.399.5999 (option 4). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason you believe an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment.
 

A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
4. Requests for invoice adjustment due to an overcharge (including unidentified payments and duplicate payments) must be received within 180 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.
 

For additional information or assistance regarding billing issues, please contact a FedEx account executive.
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.

**M. Additional Taxes.** If any value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipment charges.

**N.** The sender is responsible for all reasonable costs incurred by FedEx in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.

**O.** At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

**P. Missing or Invalid Account Number.** An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

## Cancellation

A cancellation fee will be assessed if a cancellation occurs 30 minutes or less before the ready time.

## Claims

### A. Filing of Claims:

1. With respect to any alleged or actual loss, damage, delay, misdelivery or nondelivery with respect to any shipment, a claim must be filed in accordance with the provisions of this item as a condition precedent to any liability of FedEx and any recovery by the claimant. FedEx liability with respect to any such claim, if any, shall be governed by the provisions of this tariff. Claims must be filed by the beneficial owner of the shipment, and by filing, the claimant warrants and represents that it is the owner of the goods in question.
2. All claims must be submitted on forms made available by FedEx, or otherwise contain information required by FedEx. FedEx shall have no obligation to consider or to pay any claim that does not conform to FedEx requirements. You can file a claim in the following ways:
  - a. Submit claims through email at [billing@fedexsameday.com](mailto:billing@fedexsameday.com).
  - b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
 

FedEx SameDay Service  
Attn: Claims Specialist  
3469 Dearborn Plaza  
Hapeville, GA 30354  
Fax: 1.404.305.1523
  - c. Call customer service at 1.800.399.5999 to obtain steps to submit a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using the mailing address or fax number listed above.
3. FedEx will not voluntarily pay a claim for an uncertain amount, such as "\$100 more or less." We are not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or any outstanding balance.
4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by our inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx SameDay City shipment-status information is not intended or permitted to be used by the shipper to file claims.
6. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
7. Upon payment of a claim, FedEx may, in its sole discretion, elect to take title to, and salvage, any goods with respect to which payment has been made. By accepting payment, the claimant warrants and represents that it will transfer title of such goods to FedEx upon request, and waives any and all claims arising from or related to any such salvage.

**B. Acknowledgment of Claims.** FedEx will, upon receipt in writing of a proper claim filed in the manner and form described in this tariff and accompanied by the documents required or requested by FedEx, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx unless FedEx shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the shipment involved. FedEx will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

**C. Time Limit for Filing Claims.** Claims for loss, damage or delay must be filed in writing with FedEx within nine months from the date of delivery, or, in the event that FedEx failed to make delivery, within nine months after the shipment was tendered to

# FedEx SameDay City Tariff

## (Claims, cont.)

FedEx for shipment. Suits against FedEx must be instituted within two years and one day from the date FedEx gives written notice that FedEx has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.399.5999.

### D. Investigation of Claims:

- Each claim must be supported by the original Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, pictures of the damage and inside and outside packaging, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
- When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
- In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx. FedEx will not honor a claim for an abandoned package.

**E. Disposition of Claims.** FedEx will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx will advise in writing of the status of the claim and the reason for the delay in making final disposition. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

### F. Damaged Property:

- FedEx Discovered Damage.** Whenever property is damaged by FedEx in the course of transportation and discovered by FedEx prior to delivery, FedEx will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise.
- Concealed Loss or Damage.** Whenever property is delivered by FedEx and damage or loss that was not evident upon reasonable inspection at the time of delivery is not noted at the time of delivery, if the shipper or recipient notify FedEx of the damage or shortage within 5 days of the date of delivery, then FedEx will process the claim as if the damage or shortage had been noted by the recipient at the time of delivery.
- FedEx reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of the shipment with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file.
- In the event FedEx does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

**G.** The claimant, and any other party with an interest in the shipment, shall exercise reasonable care in mitigating damages arising from or related to any claim of loss, damage, delay, misdelivery or nondelivery with respect to any package.

## Credit Terms and Payment

- We do not provide individual consumer credit privileges.
- We will extend credit to shippers who, in the sole judgment of FedEx, are creditworthy.
- As a condition of extending credit privileges, we reserve the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.
- When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.
- The invoice date begins the credit term cycle, and payment in full and without offset is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.
- IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE SHIPMENT MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.
- Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. We may require you to secure the account with a form of payment as a prerequisite to credit restoration. We may decline to restore credit privileges even if all costs, fees and expenses are paid.
- Customers requesting the reinstatement of their FedEx SameDay City service must contact the Recovery Collections department at 1.800.506.7580.
- At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.

## Declared Value and Limits of Liability (Not Insurance Coverage)

- If FedEx is liable for loss, damage, delay or misdelivery arising from or related to loss or damage to shipments in accordance with the provisions of this tariff, FedEx liability is limited to the sum of \$100 per shipment unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide.
- The declared value of any shipment represents our maximum liability in connection with a shipment, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the owner or transferred by the owner to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.
- In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding \$100 per shipment or article not enclosed in a shipment, an additional charge for each \$100 or fraction thereof of total valuation will be assessed to which the base rate applies, up to a maximum declared value of \$2,000 per shipment.
- The foregoing notwithstanding, shipments containing all or part of the following items are limited to a maximum declared value of \$1,000:
  - Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
  - Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
  - Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
  - Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
  - Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
  - Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
  - Plasma screens or any device which includes a plasma screen.

# FedEx SameDay City Tariff

## (Declared Value and Limits of Liability [Not Insurance Coverage], cont.)

8. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
9. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
10. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
11. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
12. Musical instruments that are more than 20 years old, or any customized or personalized musical instruments.
13. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

**E.** ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THIS TARIFF IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

**F.** REGARDLESS OF THE DECLARED VALUE OF A SHIPMENT, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

**G.** See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

**H.** With respect to any device or media upon or within which data or other information (whether in print or electronic form) is maintained, the value of such device or media is limited to the cost to repair or replace such device or media without consideration for the data or other information contained therein or set forth thereon. By tendering any such device or media, the party making such tender acknowledges and agrees that back-up copies of any and all data or information contained therein or set forth thereon are being maintained and can be readily reproduced.

## Delivery Signature Options

FedEx offers three Delivery Signature Options for shippers:

- A. Indirect Signature Required.** FedEx will obtain a signature in one of two ways:
  1. From someone at the delivery address; or
  2. From a neighbor, building manager or other person at a neighboring address.
- B. Direct Signature Required.** FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx will attempt delivery the following business day unless marked return to sender.
- C. Adult Signature Required.** FedEx will obtain a signature from someone at least 21 years old (government-issued photo identification required) at the delivery address. If no eligible recipient is at the address, FedEx will attempt delivery the following business day unless marked return to sender.
- D.** Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.
- E.** Indirect Signature Required is not available for shipments to nonresidential addresses.
- F.** FedEx may accept requests for address corrections from a shipper or a recipient for shipments involving the Direct Signature Required or Indirect Signature Required options, and shipments where no signature is required.
- G.** FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.
- H.** Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

## Evening Delivery Only Fee

An additional evening delivery only fee will be assessed for delivery between 5:00 p.m.–8:00 p.m. when a customer selects this option in connection with residential delivery for FedEx SameDay City Economy.

## Fuel Surcharge

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, will follow the FedEx Ground fuel surcharge table and is available at [fedex.com](http://fedex.com).

## Hazardous Materials

- A.** Hazardous materials, except as specified in this section, are prohibited. Please see the Prohibited Items section.
- B.** FedEx accepts only certain hazardous materials. Contact a FedEx account executive, see [fedex.com/hazardousmaterials](http://fedex.com/hazardousmaterials) or call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials" for more information. Specifically, FedEx accepts only dry ice and Category B (UN 3373) hazardous materials for shipment.
- C.** Permissible shipments must be properly classified, described, packaged, marked, labeled and in proper condition for transportation according to applicable laws, rules and regulations and FedEx SameDay City requirements.
- D.** In no event will any waste material (including any hazardous waste or any material intended to be recycled), any material regulated as an inhalation hazard, or any material defined as a "hazardous substance" be tendered to FedEx for transportation. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
- E.** With the exception of Category B (UN 3373) shipments, FedEx does not accept, and you agree not to tender, any infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, and UN 3291.
- F.** Shippers who tender Category B (UN 3373) shipments must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, regardless of whether they are infectious. The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to [fedex.com/packaging](http://fedex.com/packaging) and read our brochures on packaging clinical samples and Biological Substance, UN 3373 specimens.
- G.** Shipments containing hazardous materials cannot be banded, strapped or taped to form a bundle.
- H.** All shipments containing dry ice require shipment marking and labeling. For additional information on proper packing or labeling call 1.800.GoFedEx 1.800.463.3339 and say "hazardous materials."
- I.** Batteries, including lithium batteries, may be regulated when shipped for highway transport. Shippers should refer to the most current U.S. Department of Transportation regulations to ensure compliance with marking, labeling and packaging requirements as they pertain to the transportation of batteries. For details, go to [fedex.com](http://fedex.com) and enter keyword "lithium batteries." FedEx does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries.
- J.** We have the right to refuse any shipment with an odor or any shipment that is wet or leaking. If a shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.
- K.** Hazardous material shipments found in the FedEx SameDay City system not properly prepared in accordance with DOT regulations and FedEx SameDay City requirements will be returned to the originating pickup location. If the shipper refuses return of the shipment, the shipper will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx hazardous materials shipping requirements.
- L.** Hazardous materials may not be rerouted to an address other than the original intended-recipient's address provided by the shipper.
- M.** Shipments containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

## Inspection of Shipments

FedEx reserves the right, but is not required, to open and inspect any shipment tendered to it for transport.



# FedEx SameDay City Tariff

## Liabilities Not Assumed

FEDEX WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE LESSER OF THE ACTUAL COST TO REPAIR OR REPLACE THE GOODS IN QUESTION OR THE DECLARED VALUE OF A SHIPMENT, IF ANY, WHETHER OR NOT FEDEX KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

IN NO EVENT SHALL FEDEX, INCLUDING, WITHOUT LIMITATION, AGENTS, CONTRACTORS, EMPLOYEES AND AFFILIATES, BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS OR INCOME, BUSINESS INTERRUPTION, OR CLAIMS INVOLVING ACTUAL OR ALLEGED THEFT OR MISAPPROPRIATION OF IDENTITY, WHETHER OR NOT FEDEX HAD KNOWLEDGE THAT SUCH DAMAGES MIGHT BE INCURRED.

THE SOLE LIABILITY OF FEDEX, AND THE SOLE RECOVERY OF ANY CLAIM, WITH RESPECT TO ANY LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION OR ANY FAILURE TO PROVIDE INFORMATION, SHALL BE AS SET FORTH IN, AND PURSUANT TO, THIS TARIFF. Without in any way limiting the foregoing, FedEx will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of, or failure to comply with, any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, use of an account number not in good credit standing, or failure to provide complete and accurate information, including, but not limited to, descriptions of cargo, addresses, etc.
4. Public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions, hazards incident to a state of war, weather conditions (as determined solely by FedEx), disruptions in FedEx SameDay City transportation networks (as determined solely by FedEx), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx systems).
5. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the shipment retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.
6. Erasure of information or data, or loss or irretrievability of information or data, including but not limited to information or data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks.
7. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
8. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
9. Failing to deliver or to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
10. Failing to deliver or not attempting to deliver a shipment on the scheduled delivery day or time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed or unavailable to accept delivery on the originally scheduled delivery day or time.
11. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
12. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Pickup and Delivery sections.)
13. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
14. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.
15. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
16. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.
17. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
18. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.
19. Any shipment where FedEx package scan records do not reflect acceptance of the package by FedEx.
20. Any shipments not actually tendered to and accepted by FedEx. Where service is requested, and the shipper fails to cancel the service in accordance with this section, a cancellation fee may be imposed.
21. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
22. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.
23. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:
  - a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
  - b. Packaging that is in accordance with the FedEx packaging guidelines available online at [fedex.com/packaging](http://fedex.com/packaging).
  - c. FedEx laptop packaging, for shipments of laptop computers.
  - d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
  - e. FedEx tablet packaging, for shipments of tablet computers.
24. Packaging of a shipment, including failure to comply with the provisions of this tariff regarding packaging, or our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging. At the sole discretion of FedEx, FedEx may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx will not be liable for any damage to shipper's oversize packages.
25. FedEx does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold, or the inherent vice of such perishable commodities. Shipments containing perishable articles must be packaged for a minimum transit time of at least 12 hours greater than the shipment's delivery commitment time.

# FedEx SameDay City Tariff

## (Liabilities Not Assumed, cont.)

26. The failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
27. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.
28. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.
29. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
30. The shipper's failure to provide accurate delivery address information.
31. Any shipment containing a prohibited item. (See the Prohibited Items section.)
32. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of regulatory agencies.
33. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.
34. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.
35. Hazardous-materials shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx will not pay a claim on undeclared or hidden hazardous materials and the FedEx Money-Back Guarantee does not apply.
36. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

## Limitations on Legal Actions and Governing Law

Any civil claim for overcharges (including, but not limited to, duplicate payments and unidentified payments) must be brought within 18 months after the claim accrues.

Any legal proceeding arising from or related to any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx gives written notice that FedEx has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx under any cause of action arising from the transportation of any shipment pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against FedEx. You and FedEx agree that FedEx cannot be considered to have breached any obligation to you unless or until FedEx wrongfully denies a claim submitted to FedEx pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx or if you lack knowledge regarding whether such compliance will result in relief from FedEx.

You agree that you will not sue FedEx as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx. To the extent there is a conflict between the provisions of this tariff and any rights or remedies contained in Part B of Subtitle IV to Title 49 of the U.S. Code, the provisions of this tariff shall govern.

The performance of any services does not make FedEx an agent of the shipper or any third party for any purpose.

## Money-Back Guarantee Policy

Subject to the provisions of this tariff limiting shipper's right thereto, we offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

**A. Money-Back Guarantee.** At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your shipment 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

**B. Limitations.** The following limitations apply to any refund or credit related to a service failure:

1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the shipment is determined by, a third party other than the payer of the charges.
3. The FedEx SameDay City Money-Back Guarantee applies only to deliveries within the U.S.
4. Shipments tendered for delivery on holidays that are business days for FedEx (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx to be closed due to the holiday, the shipments will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
5. If a delivery later than the original scheduled delivery time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment for application of the money-back guarantee policy will be adjusted to account for the requested delivery time.
6. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, or unavailable to accept delivery, the delivery commitment for application of the money-back guarantee policy will be the next business day.

**C. Exceptions.** FedEx will not be obligated to refund or credit your transportation charges or convenient delivery option charge if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The shipper did not properly label the shipment in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx SameDay City bar-code label on the package.
4. The shipment was not picked up by a FedEx driver at the shipper's location or an alternate address location, at a FedEx Office Print and Ship Center, at a FedEx Ship Center, or at a FedEx Authorized ShipCenter prior to that location's regular scheduled pickup time.
5. The shipment contained special instructions, including, but not limited to, FedEx Delivery Signature Options or change in delivery commit time.
6. There was an unexpected material increase in the number of packages tendered from your shipping location.
7. A charge for additional handling or address correction applied; see Rates in the FedEx Service Guide for details.
8. FedEx received a request to redirect the shipment from a delivery address to a Hold at Location address.
9. The package was unauthorized (see the Package Restrictions [Size and Weight] section).
10. The shipment was undeliverable or returned.
11. The shipment contained hazardous materials.



# FedEx SameDay City Tariff

## (Money-Back Guarantee Policy, cont.)

12. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the shipment, including signatures obtained via FedEx Delivery Signature Options.
  13. The shipment was delayed due to security or other regulatory delays, including permanent, regular, or daily security procedures at the recipient location.
  14. The shipment was not properly prepared in accordance with DOT regulations and FedEx SameDay City requirements.
- D. Refund or Credit Requests.** To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.
1. You may request a refund or credit due to a service failure by submitting the request via our telephone billing option at 1.800.399.5999 (option 4).
  2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
  3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card.
  4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

## Package Restrictions (Size and Weight)

The maximum limits for FedEx SameDay City packages are 150 lbs., 65 inches (in length, width or height) and 120 inches in length plus width plus height. FedEx SameDay City Priority, FedEx SameDay City Standard and FedEx SameDay City Economy multiple-piece shipments include up to 25 pieces per shipment. FedEx SameDay City Route total piece count can vary per route. FedEx SameDay City (New York City) will accept unrestricted total shipment weight; skids exceeding 2,200 lbs., as well as skids exceeding 70 inches in height, 100 inches in length or 80 inches in width require prior approval.

FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

## Packaging and Marking

- A.** You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.
- B.** All shipments must be prepared and packed by the sender in such a manner as to be able to withstand the normal rigors of surface transportation and associated handling. Shipper must print and affix a FedEx SameDay City label to each package within a shipment.
- C.** For guidelines on packaging specific commodities go to [fedex.com/packaging](http://fedex.com/packaging). Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or any other item whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. FedEx is not responsible for damage to said items if not placed in a protective container. Exposed casters, wheels or rollers are prohibited and must be removed or packaged.
- D.** Polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at [fedex.com/packaging](http://fedex.com/packaging).
- E.** If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.

**F.** FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Shipments containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at [fedex.com/packaging](http://fedex.com/packaging).

**G. Fragile Articles/Orientation.** Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

For general packaging assistance, including packing, sealing and labeling tips and information on how to submit your packaging for testing or evaluation, go to [fedex.com/packaging](http://fedex.com/packaging).

## Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the tendering of pharmaceuticals for shipment. Shipments containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

## Pickup and Delivery

- A.** We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the applicable address label and includes shipments delivered via Indirect Signature Required service. Shipments cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.
- B.** If our first delivery attempt of a shipment to a residential or non-residential address is unsuccessful, we may make an additional attempt on the following business day unless the shipper requests and pays for same-day return to sender service.
- C.** Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.
- D.** At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.
- E.** Additional charges may apply for late-hours, weekend or holiday pickup and delivery.
- F.** Pickup and delivery may not be available in all areas.
- G.** In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the shipper and/or recipient to obtain delivery instructions, or to notify them that a delivery is scheduled or that a delivery has been completed.
- H.** FedEx SameDay City multiple-piece shipments are limited to 25 pieces per shipment.
- I.** Special handling fees and additional surcharges may apply for FedEx SameDay City shipment requests. See the FedEx SameDay City Fees section for details.

## Pickup Attempt

A fee applies when a shipment is not ready when we attempt pickup. The shipment may be rerated based on the new ready time. The ready time can be the current day until 8 p.m. or the next business day between 7 a.m. and 8 p.m. Ready and transit times will apply. A ready time requested outside of those times will require a new shipment request by the customer.

## Plants and Plant Materials

FedEx assumes no liabilities if plants and plant materials are damaged in transit or if damages result from delay of shipment. If you choose to ship plants or plant materials, including seedlings, plant plugs and cut flowers, they must be shipped in accordance with applicable local, state and federal laws. Shipments containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

# FedEx SameDay City Tariff

## Prohibited Items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

1. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
3. Animal carcasses, except as provided in the Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
4. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
5. Shipments that require us to obtain a local, state or federal license for their transportation.
6. Shipments that may cause damage or delay to equipment, personnel or other shipments.
7. Items resembling a bomb, hand grenade or other explosive or incendiary device. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
8. Lottery tickets and gambling devices where prohibited by law.
9. Waste material (including any hazardous waste or any material intended to be recycled), or any material defined as a "hazardous substance." This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
10. Infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, and UN 3291.
11. Hazardous materials, except as provided in the Hazardous Materials section.
12. Inhalation hazards.
13. Shipments that are wet, leaking or emit an odor of any kind.
14. Live insects.
15. Shipments or commodities that are prohibited by applicable local, state or federal law.
16. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
17. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
18. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use; any product that contains any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
19. Fireworks.
20. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
21. Firearms (whether assembled or disassembled).
22. Waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

## Proof of Delivery

**A. Verification of Delivery.** Shippers may obtain proof of shipment delivery, including delivery date, online at [fedexsameday.com](http://fedexsameday.com), via the FedEx SameDay City mobile app or by calling FedEx SameDay Customer Service at 1.800.399.5999. There is no additional charge for this service.

**B.** We will, when available, provide proof-of-delivery information for shipments delivered within our primary service areas when requested by the sender, recipient or

third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay City service.

**C.** When available, we may also provide an image of the signature proof of delivery. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient's signature along with other delivery information that is available in electronic form.

**D.** For FedEx SameDay City service, we will, if requested, email the shipper to provide the time of delivery and name of the person who received the delivery. An attempt is made to contact the shipper and/or recipient at the time of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

## Rate Quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of this tariff. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx SameDay City agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx SameDay City service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.

For the most current information regarding areas served and delivery commitments, check online at [fedex.com/samedaycity](http://fedex.com/samedaycity) or contact FedEx SameDay City Customer Service at 1.800.399.5999.

## Refusal or Rejection of Shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; or (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers. We have no liability whatsoever for refusal or rejection of shipments.

## Return Options

**A.** In the event a shipment is undeliverable, the shipment will be stored overnight and delivery reattempted the next day. If after the second delivery attempt the shipment is still not able to be delivered, the shipment will be stored overnight and returned to the shipper on the third day. The foregoing notwithstanding, if the shipper desires the shipment to be returned on the same day, Same-Day Return To Sender may be selected at time of tender for a fee. Once selected any undeliverable shipment will be returned to the origin location the same day. For applicability of requests for returns, refer to the Same-Day Return to Sender section of this tariff. FedEx SameDay City return options are subject to all other terms and conditions provided in the FedEx SameDay City claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

**B.** Return to Sender must be selected at the time of order entry for return authorization if not delivered same day. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment. FedEx shall not be liable for any damage to a shipment or claim arising out of the use of a return to sender

# FedEx SameDay City Tariff

## (Return Options, cont.)

option unless the shipment was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx shall not be liable for any concealed damage for items returned by selecting return to sender. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. FedEx liability for any loss or damage arising out of an authorized return to sender shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx SameDay City claims regulations and, as a whole, the tariff, shall apply for shipments shipped through the use of a FedEx SameDay City return option.

**C. FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN TO SENDER SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.**

## Routing and Rerouting

FedEx may accept a request to reroute a shipment subject to the following conditions:

1. A special handling charge will be billed per the payment method specified for each rerouted shipment, and it will appear as an address correction on the invoice. See Rates in the FedEx Service Guide for details.
2. To reroute a shipment, the sender must call FedEx SameDay Customer Service at 1.800.399.5999 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient.
3. We may not honor a reroute request from the recipient.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability or any remedy for service failure for these shipments.
5. Only one reroute will be allowed per shipment.
6. FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.
7. Hazardous materials may not be rerouted to an address other than the original intended-recipient's address provided by the shipper. (*Note:* Shipments may be made available as hold for pickup or be returned to the sender.)
8. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments.

## Same-Day Return to Sender

Same-day return to sender is a fee charged on undeliverable shipments when customers have selected that the shipment is to be returned the same day or as soon as possible. It is assessed only when the shipper selects this option and the shipment was rendered undeliverable.

## Service Areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please go to [fedexsameday.com](http://fedexsameday.com) or call customer service at 1.800.399.5999.

## Signature Releases

**A.** Shipments with a declared value of less than US\$500 may be delivered and released without obtaining a signature when the sender has authorized a release or, at our sole option, upon oral or written instruction from the sender or recipient. We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release shipments at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

**B.** At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Damaged shipments.
2. Hazardous materials shipments, except those with dry ice as the only hazardous materials in the shipment.
3. Shipments billed to an invalid or missing credit card number.
4. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
5. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

**C.** At our sole discretion, shipments having a declared value of US\$500 or greater may not be released without a signature even where the release is otherwise authorized.

## Tobacco and Tobacco Products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

## Undeliverable Shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx SameDay City.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

**A.** Undeliverable shipments may be returned via FedEx SameDay City service at the payer's expense. Shipments will be returned via FedEx SameDay City service at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx reserves the right to assess return transportation charges and fees to the original payer, along with the original transportation charges and fees. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

**B.** Our money-back guarantee policy does not apply to undeliverable or returned shipments.

**C.** If an undeliverable shipment cannot be delivered or returned, if the shipper or recipient cannot be contacted, or if the shipment contains perishable commodities, the shipment may be transferred or disposed of by FedEx at its sole discretion, with or without notice, and the shipper, if known, agrees to pay any costs incurred in the disposal.

## Warranties

FEDEX MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

## Additional Information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide: the service information at [fedex.com/serviceguide](http://fedex.com/serviceguide) and in the downloadable FedEx Service Guide; Rates; the FedEx Express Terms and Conditions; and the FedEx Ground Tariff. You can also call us at 1.800.GoFedEx 1.800.463.3339.

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For in-depth information about FedEx services and how to ship, go to [fedex.com/serviceguide](https://fedex.com/serviceguide).

To search [fedex.com/serviceguide](https://fedex.com/serviceguide), select Search.

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### Online

Ship a package	<a href="https://fedex.com/us/shipping">fedex.com/us/shipping</a>
Learn how to pack	<a href="https://fedex.com/packaging">fedex.com/packaging</a>
Schedule a pickup	<a href="https://fedex.com/pickup">fedex.com/pickup</a>
Track package status	<a href="https://fedex.com/tracking">fedex.com/tracking</a>
Get service information	<a href="https://fedex.com/serviceguide">fedex.com/serviceguide</a>
Use international shipping tools	<a href="https://fedex.com/international">fedex.com/international</a>
Manage your account	<a href="https://fedex.com/accountmanagement">fedex.com/accountmanagement</a>
Get started as a new customer	<a href="https://fedex.com/new">fedex.com/new</a>

### On the Phone

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FedEx SameDay® Services	<a href="https://1800.399.5999">1.800.399.5999</a>
FedEx Express Freight Customer Service	<a href="https://1800.332.0807">1.800.332.0807</a>
FedEx Freight	<a href="https://1866.393.4585">1.866.393.4585</a>
FedEx Custom Critical	<a href="https://1800.762.3787">1.800.762.3787</a>
FedEx Trade Networks	<a href="https://1800.249.2953">1.800.249.2953</a>
FedEx® Charters	<a href="https://1800.238.0181">1.800.238.0181</a>
FedEx Regulatory Consulting	<a href="https://1800.851.3336">1.800.851.3336</a>
FedEx Packaging Services	<a href="https://1800.633.7019">1.800.633.7019</a>
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