

Before You Start

Check here to see that your PC has what it needs to run FedEx Ship Manager®:

Minimum Hardware and System Requirements

- Intel® Pentium® 4, 2.4 GHz recommended (Intel® Pentium 4, 1.7 GHz minimum)
- 1 GB RAM recommended (512 MB RAM minimum)
- 1 GB disk space recommended (500 MB disk space minimum)
- LAN or DSL Internet access recommended (dial-up telephone line access minimum)
- 4X CD-ROM or higher
- Laser and/or inkjet printer for reports and labels
- Available port if using a thermal printer
- Screen resolution of 1024 x 768 pixels recommended (screen resolution of 800 x 600 pixels minimum)
- Microsoft® Internet Explorer® v. 6.0
- One of the following operating systems:
 - Microsoft® Windows® XP with Service Pack 2
 - Microsoft® Windows® Server 2003 with Service Pack 1
 - Microsoft® Windows® 2000 with Service Pack 4*
 - Microsoft® Windows® Vista® (all editions, except for 64-bit operating systems)

* If Microsoft Windows 2000 with Service Pack 4 is installed on your PC, and you experience issues communicating with FedEx, contact Microsoft and reference their Knowledge Base article 824301.

Get Ready

Here is what you need to proceed:

- Your nine-digit FedEx account number
- A dialing prefix (typically, dialing 9 for an outside line)

Note: If you plan to use LAN Internet access to connect to FedEx, talk to your network administrator before installation.

Turn off any virus protection or firewall programs on your PC. Close all open files and programs.

Network administrator tips

To install FedEx Ship Manager, you must have administrator privileges on the PC on which you are installing the software. However, you do not need administrator privileges to use FedEx Ship Manager.

You must have port 443 open for outbound and secured communication to FedEx and port 80 open for Web browsing.