

2024 California Consumer Metrics Report

Under California law, FedEx must track and publish the metrics below for the previous calendar year.

The following chart has statistics about the consumer privacy requests we received from California residents in the period from January 1, 2024, to December 31, 2024:

| | Received | Complied with in Whole or Part | Denied* | Median Number of Days to Respond |
|-------------------------------------|----------|--------------------------------|---------|----------------------------------|
| Requests to Delete | 2450 | 297 | 2153 | 31 |
| Requests to Correct | 495 | 60 | 435 | 32 |
| Requests to Know | 84 | 5 | 79 | 31 |
| Requests to Opt-out of Sale/Sharing | 16516 | 16510 | 6 | 1.5 |

Total Received in 2024 19545

*Reflects requests which could not be completed for the following reasons:

- The data subject did not complete the verification process or identity could not be verified,
- The data subject failed to take action needed for us to fulfill their request,
- The data subject canceled the request, or
- The request was denied on other grounds.