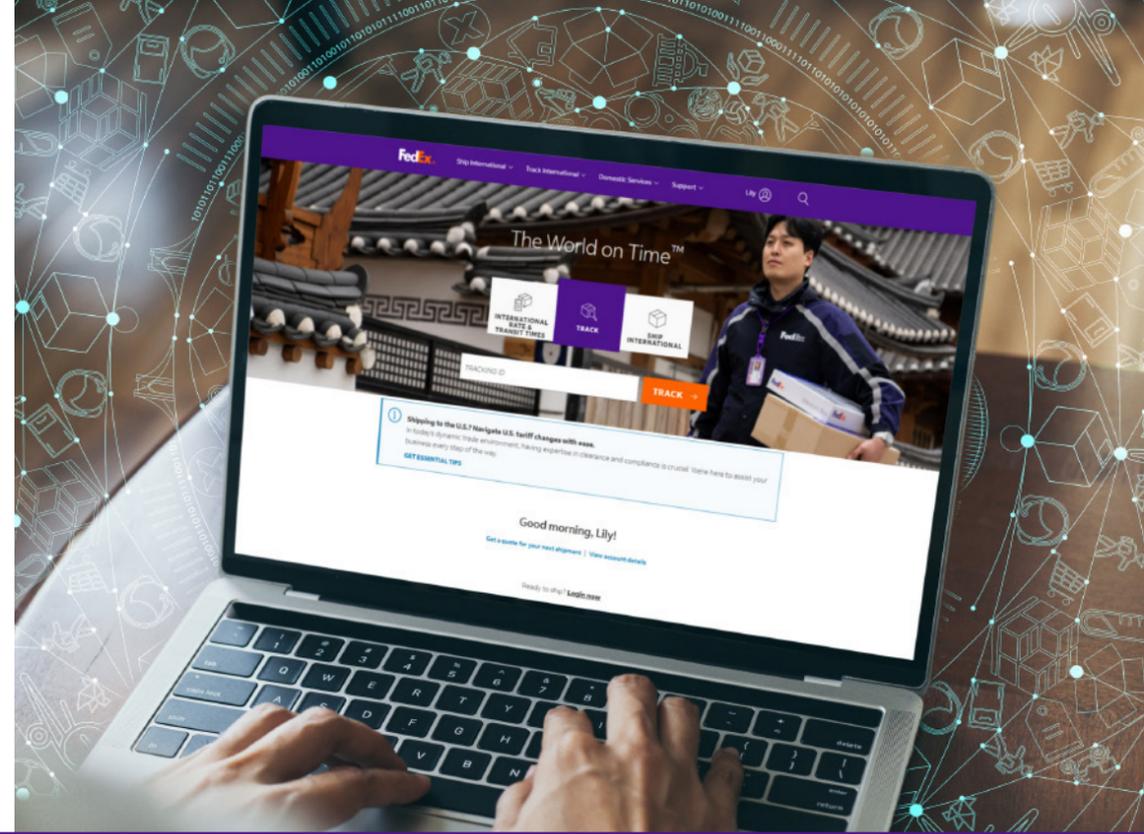




It's easy to use Customs AI on fedex.com

For US inbound shipment only



Customs AI Steps:

1 In "Package contents" section, select "items" – "ADD NEW ITEM".

2 Click "AUTO-FILL WITH AI".

3 Start the conversation with Customs AI by describing your goods.

4 Customs AI will propose an item description, click "APPLY DESCRIPTION" or "SKIP" to input your own.

5 Customs AI will also propose a HS code. Click "APPLY CODE" to continue or click the suggested HS code to learn how to get your own code.

6 Once you have clicked "APPLY DESCRIPTION" and "APPLY CODE" in the chat, this information will be populated in the COMMODITY ITEM. Click "CLOSE CONVERSATION" to see your changes.