



FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

### FedEx Services

**IPE:** FedEx International Priority® Express  
**IP:** FedEx International Priority®  
**IPF:** FedEx International Priority® Freight

**IE:** FedEx International Economy®  
**IEF:** FedEx International Economy® Freight

### Value Added Services<sup>(2) (3)</sup>

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service <sup>(2)</sup>	Definition	Applicable Charges <sup>(3) (4)</sup> (₹)
<b>Dangerous Goods</b> Only available on Express Services.	FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type: <ul style="list-style-type: none"> <li>• <b>Accessible Dangerous Goods (ADG)</b> The content of package must be accessible during transit for security reasons.</li> <li>• <b>Inaccessible Dangerous Goods (IDG)</b> The content of package does not have to be accessed during transit and can be mixed with other freight.</li> <li>• <b>Dry Ice (DI)</b> Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered.</li> </ul> In case a shipment contains both Dry Ice and Dangerous Goods, only the respective Dangerous Goods surcharge applies. Please refer to FedEx Express Terms and Conditions of Carriage ( <a href="https://www.fedex.com/in/services/terms">fedex.com/in/services/terms</a> ) and the Dangerous Goods section on <a href="https://www.fedex.com/in">fedex.com/in</a> .	<ul style="list-style-type: none"> <li>• <b>ADG:</b> ₹ 66.15 per kg<sup>(5)</sup> (minimum ₹ 7,500)</li> <li>• <b>IDG:</b> ₹ 28 per kg<sup>(5)</sup> (minimum ₹ 1,800)</li> <li>• <b>DI:</b> ₹ 15 per kg<sup>(5)</sup> (minimum ₹ 345)</li> </ul>
<b>Diplomatic Bag (Diplomatic Mail)</b>	We accept diplomatic shipments between embassies and consulates of the same country/territory for delivery by International Priority service. As per the Vienna Convention of 1961, Diplomatic Bags receive diplomatic immunity from inspection or delay.	None

Service <sup>(2)</sup>	Definition	Applicable Charges <sup>(3) (4)</sup> (₹)
<b>FedEx Customs Brokerage / Ancillary Services</b>	FedEx Express offers a seamless standard customs clearance process to enable on-time delivery of your goods. We also offer a range of specialised inbound clearance solutions subject to an additional fee (GST may apply at the applicable rate).	You can find more information on <a href="https://fedex.com/in/ancillaryservices">fedex.com/in/ancillaryservices</a>
<b>FedEx<sup>®</sup> Electronic Trade Documents (ETD) and Electronic With Originals (EWO)</b>	With FedEx Electronic Trade Documents (ETD) you can streamline your international shipments by uploading your customs documentation electronically. ETD reduces the amount of paper you print for each shipment, allows for faster pickup and helps to pre-clear your shipments, reducing the risk of your shipment being delayed in customs. ETD feature needs to be activated within your automated shipping tool. EWO-Electronic with Originals (EWO) enables customers to upload customs documents for countries/territories that require paper copies for customs clearance. Uploading documents enables early broker reviews of documentation and advanced notice to resolve issues, minimizing the chance of missing paperwork.	None
<b>FedEx Priority Alert<sup>™</sup></b>	FedEx Priority Alert (FPA) is a specialised, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment.	IPE, IP: ₹ 44/kg <sup>(5)</sup> (minimum ₹ 1,138) IPF: ₹ 18/kg <sup>(5)</sup> (minimum ₹ 8,404)
<b>FedEx Priority Alert Plus<sup>™</sup></b>	Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service.	IPE, IP: ₹ 57/kg <sup>(5)</sup> (minimum ₹ 1,401) IPF: ₹ 26/kg <sup>(5)</sup> (minimum ₹ 11,205)
<b>On Demand Care</b>	On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/exchange, to protect the integrity of temperature-controlled shipments delayed in-transit.  This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.	IPE, IP, IE: ₹ 223/kg <sup>(5)</sup> (minimum ₹ 5,603) IPF, IEF: ₹ 57/kg <sup>(5)</sup> (minimum ₹ 22,454)
<b>FedEx<sup>®</sup> Delivery Signature Options</b> Only available on FedEx International Economy, FedEx International Priority, FedEx Europe First <sup>®</sup> , FedEx International First <sup>®</sup> .	The following delivery signature options <sup>(6)</sup> may be chosen at the time of booking your shipment: <ol style="list-style-type: none"> <li><b>No Signature Required:</b> FedEx will attempt to obtain a signature at the delivery address. If no one is available to sign, FedEx will deliver the package in a safe place without obtaining signature.</li> <li><b>Indirect Signature Required:</b> FedEx will obtain a signature from someone at the delivery address, from a neighbour or from a building manager. If no one is available to sign, FedEx will attempt to redeliver the package.</li> <li><b>Direct Signature Required:</b> FedEx will obtain a signature from someone at the delivery address only. If no one is available to sign, FedEx will attempt to redeliver the package.</li> <li><b>Adult Signature Required:</b> FedEx will obtain a signature from any person of legal age at the delivery address, subject to the sighting of a valid ID. If no one eligible to sign is available, FedEx will attempt to redeliver the package. Legal age will vary depending on the destination country/territory and is governed by local legal age of an adult, not the legal age to purchase specific products (i.e. alcohol).</li> </ol> FedEx Delivery Signature options are available on shipments originating from more than 220 countries and territories destined to the following 61 destinations: Austria, Belgium, Czech Republic, Denmark, France, Germany, Great Britain, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Poland, San Marino, Switzerland, Vatican City, United Arab Emirates, Bahrain, India, Kuwait, Australia, Hong Kong, Japan, South Korea, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand, Argentina, Aruba, Bahamas, Barbados, Bermuda, Brazil, British Virgin Island, Cayman Island, Chile, Costa Rica, Dominican Republic, Grenada, Guadeloupe, Guatemala, Jamaica, Martinique, Panama, Puerto Rico, St. Croix, St. Barthelemy, St. Kitts & Nevis, St. Lucia, St. Thomas, St. Vincent, Trinidad & Tobago, Turks & Caicos, Uruguay, Venezuela, Canada and United States of America.	<b>INTERNATIONAL SHIPMENTS:</b> <ol style="list-style-type: none"> <li>None</li> <li>None. Residential shipments to US and Canada with declared value below USD 500 are subject to ₹ 150/shipment surcharge.</li> <li>₹ 180/shipment. None for shipments to US and Canada above USD 500 declared value.</li> <li>₹ 210/shipment</li> </ol>



## Surcharges<sup>(2) (3)</sup>

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service <sup>(2)</sup>	Definition	Applicable Charges <sup>(3) (4)</sup> (₹)
<p><b>Additional Handling Surcharge</b></p>	<p>FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p><b>Package Services</b></p> <p>An Additional Handling Surcharge applies to any package that meets any of the following criteria:</p> <p><b>Dimension</b></p> <ul style="list-style-type: none"> <li>measures greater than 121 centimeters along its longest side;</li> <li>measures greater than 76 centimeters along its second-longest side; or,</li> <li>measures greater than 266 centimeters in length and girth (L+2W+2H).</li> </ul> <p>* Subject to a 40-lb. minimum billable weight.</p> <p><b>Weight</b></p> <ul style="list-style-type: none"> <li>has an actual weight greater than 31kg.</li> </ul> <p><b>Packaging</b></p> <ul style="list-style-type: none"> <li>is not fully encased in an outer shipping container;</li> <li>is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam);</li> <li>is encased in an outer shipping container covered in shrink wrap or stretch wrap;</li> <li>is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails;</li> <li>is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area);</li> <li>could become entangled in, or cause damage to other packages or the FedEx sortation system.</li> </ul> <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p>If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply.</p> <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p><b>Freight Services</b></p> <p>A surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side.</p> <p>We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	<p>₹ 2,235/package</p> <p>₹ 2,235/package</p> <p>₹ 2,235/package</p> <p>₹ 3,104 /freight handling unit</p>
<p><b>Additional Handling Surcharge – Non-stackable</b></p>	<p>FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>Examples include, but are not limited to, non-stackable freight handling units that:</p> <ul style="list-style-type: none"> <li>do not have a flat and stable top or base;</li> <li>may be damaged if another piece is loaded on them; or,</li> <li>have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums).</li> </ul>	<p>₹ 20,500 /freight handling unit</p>
<p><b>Address Correction</b></p>	<p>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p>	<p>₹ 750/shipment</p>

For further information, please contact Customer Service on [fedex.com](https://www.fedex.com).



Service <sup>(2)</sup>	Definition	Applicable Charges <sup>(3) (4)</sup> (₹)
<b>Extended Area Service</b>	Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge. Please refer to <a href="#">the list of postal codes or areas where this surcharge applies</a> .	Tiered pricing based on postal codes or areas: Tier A: ₹ 265/shipment Tier B: ₹ 10/kg (minimum ₹ 1550 <sup>(5)</sup> ) Tier C: ₹ 13/kg (minimum ₹ 2015 <sup>(5)</sup> )
<b>Fuel Surcharge</b>	FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge.	Go to <a href="https://fedex.com/in/fuelsurcharge">fedex.com/in/fuelsurcharge</a> for updates on the fuel surcharge.
<b>Minimum Billable Weight</b>	A minimum billable weight applies to consignments packaged in FedEx Express boxes and tubes. The charge is not applicable for FedEx® 10kg Box and FedEx® 25kg Box consignments. The values are defined as follows: 1. FedEx Box (all sizes) . . . . .1 kg 2. FedEx Tube . . . . .4 kg	
<b>Additional Handling Surcharge – Oversize Charge</b>	FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment. An oversize charge applies to a package that exceed 243 centimeters in length* or 330 centimeters in length* and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package’s surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. * FedEx international shipments will be subject to a 40-lb. minimum billable weight when the shipment also meets the criteria of the Additional Handling Surcharge -- Dimension.	₹ 2,422/package
<b>Third Party Billing</b>	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer <sup>(7)</sup> . The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5 % of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.
<b>Monitoring &amp; Intervention (M&amp;I)</b>	(Effective from January 20, 2025)  Monitoring & intervention (M & I) Preferred is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require special handling, 24/7 support and monitoring, shipment recovery in the FedEx network. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.	FedEx Surround Preferred IPE, IP: ₹ 37/kg (minimum ₹ 833/shipment) IPF: ₹ 15/kg (minimum ₹ 6,663/shipment)  FedEx Surround Premium IPE, IP: ₹ 67/kg (minimum ₹ 1,666/shipment) IPF: ₹ 33/kg (minimum ₹ 12,494/shipment)



Service <sup>(2)</sup>	Definition	Applicable Charges <sup>(3) (4)</sup> (₹)
<b>Billing Change Fee ( Effective from 1st March 2024 )</b>	Any request to change defined billing information for a shipment and issued invoice, a fee will be charged to payer in over and above to shipping charges.	₹ 700 (Per Rebilled Invoice)

(1) FedEx International Connect Plus is our international e-commerce service. Some content in this document may not apply to this service. For further information, please contact your local Sales Representative.

(2) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service or your Sales Representative for FedEx International Connect Plus for service availability and precise transit times in your area. [FedEx Express Terms and Conditions of Carriage](#), published online and amended from time to time, apply to all FedEx Express services.

(3) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

(4) All applicable charges are at List price and exclusive of GST.

(5) The full rate per kilogram will be charged for any part kilogram.

(6) Not all delivery options are available in all origins or destinations. Please see [fedex.com/in](#) for details.

(7) For the definition of and further information on Bill Third Party shipments, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

\* January 13, 2025

Duties and Taxes are not included in the rates and are payable in accordance with the FedEx Express Conditions of Carriage for Middle East, the Indian Sub-continent and Africa at [fedex.com/in](#).