



# 2024 Holiday operations schedule

Stay ahead this winter holiday season. Knowing our drop off and pickup operations schedule can help you offer a great customer experience and navigate closures.

## Thanksgiving

### Wednesday, November 27

- Early on-call pickups available in some areas for FedEx® expedited parcel and air freight services.\*
- FedEx Office® locations will have modified hours the day before the holiday, with some locations closing early.<sup>3</sup>

### Thursday, November 28

- FedEx Custom Critical® services are available. All other locations and operations are unavailable.<sup>5</sup>

### Friday, November 29

- Early station, on-call pickups, and drop box closings in some areas for FedEx expedited parcel and air freight services.\*
- FedEx LTL freight services are unavailable.

### Saturday, November 30

- Early on-call pickups available in some areas for FedEx® expedited parcel and air freight services.\*
- FedEx standard, economy and FedEx LTL freight services are unavailable.\*

### Sunday, Dec 1

- FedEx expedited parcel and air freight services are unavailable.\*
- Sunday residential FedEx Home Delivery service available where applicable.

## Christmas

### Saturday, December 21

- FedEx standard, economy and FedEx LTL freight services are unavailable.\*

### Sunday, December 22

- FedEx expedited parcel and air freight services are unavailable.\*
- Sunday residential FedEx Home Delivery service available where applicable.

### Monday, December 23

- Early on-call and drop box pickups available in some areas for FedEx expedited parcel and air freight services.\*
- FedEx LTL freight modified shipping service.<sup>1</sup>

### Tuesday, December 24

- Early station, on-call and drop box pickups available in some areas for FedEx expedited parcel and air freight services.\*
- FedEx LTL freight services are unavailable.
- FedEx Office locations will have modified hours, with some FedEx Office locations closed. Please contact your local FedEx Office.<sup>4</sup>

### Wednesday, December 25

- FedEx Custom Critical® services are available. All other locations and operations are unavailable.<sup>5</sup>

### Thursday, December 26

- FedEx LTL freight modified shipping service.<sup>1</sup>

## New Year's

### Saturday, December 28

- Early on-call and drop box pickups available in some areas for FedEx expedited parcel and air freight services.\*
- FedEx standard, economy and FedEx LTL freight services are unavailable.\*

### Sunday, December 29

- FedEx expedited parcel and air freight services are unavailable.\*
- Sunday residential FedEx Home Delivery service available where applicable.

### Monday, December 30

- Early on-call pickups available in some areas for FedEx® expedited parcel and air freight services.\*
- FedEx LTL freight modified shipping service.<sup>1</sup>

### Tuesday, December 31

- Early on-call and drop box pickups available in some areas for FedEx expedited parcel and air freight services.\*
- FedEx LTL freight modified shipping service.<sup>2</sup>

### Wednesday, January 1

- FedEx Custom Critical® services are available. All other locations and operations are unavailable.<sup>5</sup>

### Thursday, January 2

- All services resume.

<sup>1</sup>On December 23, December 26, and December 30, FedEx LTL freight will be open with normal pickup and delivery operations and a modified line-haul schedule. FedEx LTL freight shipments that are picked up but not moved will resume transit on the next normal operating day. For example, a one-day shipment picked up on December 26 will resume on December 27 and be delivered on December 30.

<sup>2</sup>On December 31, only prearranged pickup and delivery of FedEx LTL freight shipments will be made. FedEx LTL freight shipments picked up on December 31 will resume on January 2. For example, a one-day shipment picked up on December 31 will resume on January 2 and be delivered on January 3. For additional details, please contact your local FedEx Office location for modified hours.

<sup>3</sup>FedEx Office locations will have modified hours, with some FedEx Office locations closed. Please contact your local FedEx Office location for details.

<sup>4</sup>Customs clearance at U.S.–Canada land-border crossings is available 24 hours a day, every day, via FedEx Logistics, subject to the availability of Customs and Border Protection (CBP). Check with your FedEx Logistics representative regarding the availability of customs clearance at U.S.–Mexico land-border crossings.

Note: A redelivery fee will be assessed for FedEx LTL freight shipments if delivery is attempted but unsuccessful due to customer closure, where FedEx was not previously notified. This is subject to the terms and conditions of [The FXF 100 Series Rules Tariff](#).

Note: When scheduling a FedEx LTL freight shipment on or around a holiday, including holidays not listed above (e.g., Mardi Gras, etc.), contact your local freight service center at 1.866.393.4585 for the most up-to-date information.

Note: The information shown here reflects our current operating schedules planned for these holiday periods. These dates are subject to change. Any updates will be posted on this page, so please check back as the date of the holiday approaches.

Note: For information on our Money-Back Guarantee program, please refer to [fedex.com/en-us/service-guide/money-back-guarantee.html](#).

Note: Saturday residential delivery is available to the vast majority of U.S. destinations. Consult [www.fedex.com/en-us/online/rating.html#](#) for if you have questions about a specific destination.

Note: From Nov. 29 through Jan. 4, delivery commitment times will be extended by 90-minutes on select time-definite FedEx Expedited services:

- U.S. Domestic: FedEx First Overnight®, FedEx Priority Overnight®, FedEx 2Day® AM, FedEx First Overnight® Extra Hours, FedEx Priority Overnight® Extra Hours.
- U.S. Inbound International: FedEx International First®, FedEx International Priority®, FedEx International PriorityDirectDistribution®, FedEx International Priority® Express.
- FedEx Air Freight commitment times will remain unchanged.
- Notwithstanding the foregoing, any exceptions to the Money-Back Guarantee set forth in the FedEx Service Guide will continue to apply.

\*Expedited services include: FedEx SameDay®, FedEx First Overnight®, FedEx Priority Overnight®, FedEx Standard Overnight®, FedEx 2Day®, FedEx 2Day® AM.

Standard Services include: FedEx Ground®, FedEx Home Delivery®, FedEx Express Saver®, FedEx Ground® Returns.

Economy services include: FedEx Ground® Economy.

Expedited International services include: FedEx® International Next Flight, FedEx International First®, FedEx International Priority®, FedEx International Priority Express®.

Standard International services include: FedEx® International Economy, FedEx® International Connect Plus (FICP).

Economy international services include: FedEx® International Connect.