



Complimentary FedEx Express® Packaging and Supplies: What You Need to Know

FedEx Express provides a wide array of complimentary FedEx branded packaging and other shipping supplies for your use. Please review the following policy.

FedEx Express Use Only

FedEx Express supplies that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with a FedEx Express service, including, but not limited to, shipping via another carrier or another FedEx® service, or resale. FedEx may seek damages against you for any improper, illegal or other misuse of your account (see the Account Numbers section of the [FedEx Express Terms and Conditions](#)). FedEx accounts on cash-only status are not eligible to order supplies.

Quantity Limits

FedEx Express reserves the right to limit the quantities of packaging and supplies that we provide, even if the amount provided is less than the number of packages that you ship or forecast to ship.

Additional Guidelines

Other restrictions on use and quantity apply based on the packaging or supply type:

Envelopes, Paks, Boxes and Tubes

- **FedEx Express shipments.** These packaging options are for FedEx Express shipments only. They may not be used to ship via FedEx Ground or FedEx SmartPost®.
- **Quantity limits:**
 - Quantity limits are based on an allocation of one package per shipment.
 - Additional quantity limits apply to the following box types when they are not used with FedEx One Rate® pricing: the FedEx® Small Box (S2), FedEx® Medium Box (M2), FedEx® Large Box (L2) and FedEx® Extra Large Box (X1 and X2).
- **Availability by delivery service.** The FedEx® 10kg Box and FedEx® 25kg Box are for use with FedEx International Priority® service only. Other packaging options may not be available with certain FedEx Express delivery services. For more information, view the [FedEx Express Packaging Acceptance Quick Reference](#).



- **Additional details.** For more information on these FedEx Express packaging options, including dimensions, weight limits and how to order, go to fedex.com/packaging and select FedEx Express supplies.

Thermal Shipping Labels

We provide thermal shipping labels for use with FedEx shipments. They may not be resold, used to ship via another carrier, placed inside packages as a packing slip or used for any purpose other than as FedEx shipping labels.

Pouches

The FedEx® Small Pouch is intended to secure internet-generated shipping documents (including FedEx Ship Manager® at fedex.com documents) for both domestic and international shipments, and non-peel-and-stick airbills for U.S. shipments. The FedEx® Large Pouch is intended to secure air waybills and other documentation (such as the Commercial Invoice) for international shipments. Any other use is prohibited.

FedEx International MailService® Bags and Boxes

FedEx International MailService bags and boxes may be used for FedEx International MailService shipments only. (NOTE: You must be approved to ship via FedEx International MailService. [Learn more.](#))