Scheduling a Ground Call Tag or an ExpressTag on fedex.com
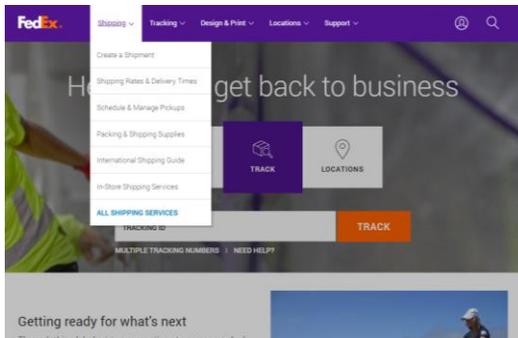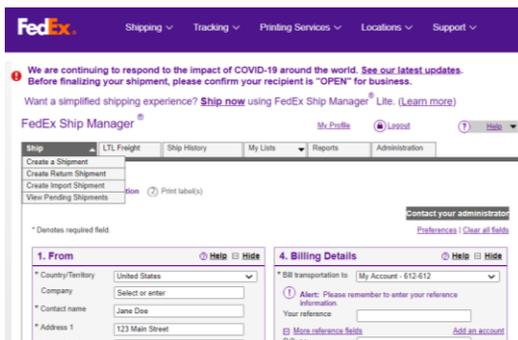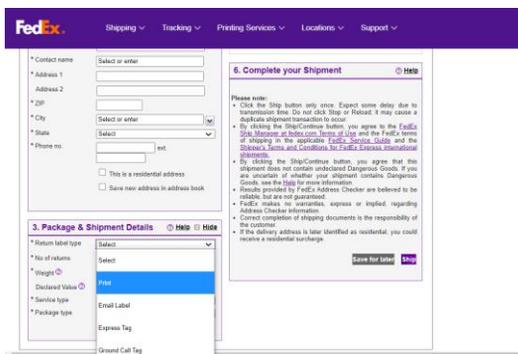

Start at the fedex.com home page, and go to the Create a Shipment page found on the Shipping drop down menu.

Click on the Ship drop down menu at the top left of the FedEx Ship Manager menu. Select Create Return Shipment.

Scroll down to the section 3. Package & Shipment Details. Go to the *Return label type drop down menu and select either ExpressTag or Ground Call Tag.

Once either Ground Call Tag or ExpressTag is selected, fill out the required information on the page to complete your Call Tag request.

Contact your FedEx account executive for more information.